**DQ 1 Topic 1**

Delivery as a basic healthcare function will greatly impact patient outcomes and safety in the facility. Delivery in itself refers to the various medical service providers ranging from physicians, nurses, dentists and therapists. In this sense, the facility will need to avail all the basic medical service providers such as nurses and physicians to be able to deliver quality care resulting in an improved patient outcome as well as safety. To enhance safety on the site as well, medical equipment vendors will have to be brought on board to ensure devices such as walkers, oxygen and wheelchairs are provided. These providers are then paid for their services through the patient’s insurance which is provided privately or by a public scheme (Imran et al., 2022). By implementing the above measures, access to improved healthcare should be possible within the site.

Insurance provides unrestricted access to healthcare and will greatly impact patient outcomes and safety in the facility. The facility first needs to have the ability to transact payments and records between the facility and the insurance provider. This increases the patient outcome as patients can access services easily within the facility. According to Imran et al., (2022), the insurance function is used to determine the package of health services that should be delivered, the facility should ensure that it can provide a wide range of health services. By being able to provide various services and integrating the disbursement of funds from various MCOs and insurance companies, the facility should be able to provide quality patient outcomes and improved patient safety. Patient safety is further enhanced by the availability of funds to provide all the needed medical equipment (Imran et al., 2022). The funds are sent to the facility from the insurance provider after claims are made, this makes it an efficient system.

**Reference**

Imran, A., Rawal, M. D., Botre, N., & Patil, A. (2022). Improving and promoting social determinants of health at a system level. The Joint Commission Journal on Quality and Patient Safety, 48(8), 376-384.