

CURRICULUM VITAE

Personal

Name:	Jason Stewart Hunter	Date of Birth:	5th February 1973
Address:	19 Greenwood Avenue Doncaster South Yorkshire DN4 0XE	Nationality:	British
		Driving Licence:	Full/Clean
		Previous Security Clearance:	MPS/SC/CTC

Contact Details

Phone: 07710 385 340	E-mail: jason.hunter@computastar.com
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Profile Summary

With over 29 years' experience as a highly skilled IT professional within the Microsoft arena, I am one of an elite few who could be considered a deployment expert, working with in excess of 100 companies, and who's expertise has been responsible for the deployment of over 1 000 000 computers worldwide, from as far back as Windows 3.11 up to the latest versions of Windows 10.

Over the years I have been involved with the development, beta testing for Microsoft toolkits such as Business Desktop Deployment (BDD), User State Migration (USMT) and the current Microsoft Deployment Toolkit (MDT). I am a keen contributor of the UK Windows Management, Microsoft365 and Azure user groups, regularly attending meetings to converse and discuss accomplishments and issues encountered on projects employing these technologies with other IT professionals.

My extensive experience of designing, implementing, administration and troubleshooting of traditional technologies such the Microsoft System Centre suite, MS Windows server and MS Windows desktops has enabled enterprise customers MS Windows infrastructures to be deployed on time, within budget and with minimal disruption to the business. My knowledge and commitment to Microsoft deployment sphere is such that my certifications allow me to provide consulting services to enterprise customers on behalf of Microsoft as a Microsoft Desktop Deployment Planning Service Partner.

Recently I have extended my skill base into the Cloud and Hyper Converged fields, building Azure infrastructures, developing services based on M365 and on-premises MS Hyper-V clusters and Windows Virtual Desktop. I am currently working on certifications in the Azure, M365 and security topics

As the principal of a Microsoft Gold Partner, I am an effective communicator, with strong customer focus and excellent critical thinking skills. I have served as a senior level consultant for several years covering technical project, product, and general management, with experience team leadership, consulting, architecting and qualifying customer requirements and business need. I have a wide base of customer exposure from Investment and Retail Banking, Construction, Pharmaceutical, Retail, Technology, Military.

Certification Summary

With over 26 Microsoft Certifications to my name, it is not practical to include them in this Curriculum Vitae. So, I have included a link to the official Microsoft transcript. Follow the link below and enter the access details provided

<https://mcp.microsoft.com/Anonymous/Transcript/Validate>

Transcript ID	753088
Access Code	computastar



Consulting Summary

2022 Doherty Associates

December 2021 – Current

M365 Designer/Consultant

Doherty Associates are a Microsoft MSP founded in 1991 with a range of financial, legal, and professional services clients. I was contracted to produce a 'runbook' detailing the process from presales to the closure of a project, standing up a new Intune tenant for end clients. I mapped out the requirements to create a fully functioning Intune tenant, including migrating from on premise legacy technologies, creating scripts to template and then create the artifacts in Intune, using PowerShell and Azure DevOps. The result would be a fully functioning tenant with devices, applications, compliance policies, scripts, configuration profiles and update rings, with minimal user input reducing errors and providing a standardised tenant for the support teams to manage. I also implemented my remote OS deployment solution based on iPXE and Azure.

I created detailed documentation around this process and inhouse training for the support teams.

In addition to the above I also consulted on end client engagements for M365 deployments, concentrating on Intune and device management.

Overview

- M365 Platform
- Windows 10
- Autopilot
- Intune (MEM)
- MEMCM (SCCM)
- PowerShell
- Azure Functions
- Azure DevOps

Achievements

- M365 platform deployment
- Remote delivery of OS via iPXE and Autopilot
- Intune tenant creation using PowerShell & Azure Dev Ops
- End Client Consulting

2021 Kingfisher PLC

March 2021 – December 2021

Microsoft Modern Workspace Designer

Kingfisher PLC, the parent company of the DIY chains B&Q and Screwfix, as well as Castorama, Brico and Koctas across Europe, with upwards of 40K users and 1600 sites in the estate, undertook their modernisation programme to get to Windows 10/MEMCM back in 2019, this platform is now well established across the group.

I was tasked with taking them to the next stage of this journey, the full cloud Modern Desktop. Based on the Microsoft 365 suite, I designed the process for deploying End User Devices utilising Autopilot, Intune (MEM) and PowerShell.

I overcame a number of challenges around WAN bandwidth restriction in store, using custom developed code to deploy Windows 10 images via iPXE running in Azure and PowerShell scripts that leveraged Intune Management Extensions to pre cache the application source using Delivery Optimisation feature. As part of the programme, I designed a new printing solution, using Microsoft Universal Print that eliminated the need for on premise print servers.

Overview

- M365 Platform
- Windows 10
- Autopilot
- Intune (MEM)
- MEMCM (SCCM)
- PowerShell
- Azure Functions
- Azure Key Vault
- Universal Print
- iPXE

Achievements

- M365 platform deployment
- Remote delivery of OS via iPXE and Autopilot
- WAN optimised application deployment via Delivery Optimisation

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Solutions Expert

Desktop Infrastructure
Server Infrastructure
Private Cloud



Other undertakings include the design and implementation of a cloud based Local Admin Password Solution, using Azure Key Vault and Azure Functions, and Azure based login script solution. In order to deliver this project, my soft skills of Key stakeholder engagement, handovers to BAU and quality HLD/LLD documentation were essential.

2020 Pandemic

April 2020 – March 2021

Varied

After the project below was suspended due to Covid, I decided to refocus and become a volunteer for RVS as part of the NHS Volunteer Responders programme, helping with delivering food to people self-isolating or as passenger transport for patients to medical appointments, lately this has involved helping out a vaccination centres.

My partner and I have volunteered as fosters for the charity SpanielAidUK for a number of years now, and took on two more spaniels during the lockdown periods, I also help with their IT needs.

I still performed consultancy for several clients on a part time basis to ensure they could continue operating during this challenging time.

2020 Arts Alliance Media

January 2020 – March 2020

M365 Solution Architect

Arts Alliance Media had incurred a significant amount of technical debt over the years, still running Exchange 2010 on premise, Windows 7, and Office 2013. I was engaged to bring the Microsoft based infrastructure up to date. I firstly migrated the Exchange 2010 service to Exchange Online, then built out the Endpoint Manager infrastructure in a co-managed environment with Intune, to enable the migration from Windows 7/Office 2013 to M365 Windows 10/Office365/OneDriveB. Unfortunately, the Covid-19 situation caused the project to be suspended.

2019 Advanced Supply Chain Group

September 2019 – December 2019

M365 Solution Architect

Advanced Supply Chain were embarking in a digital transformation project for the business, which included a Modern Desktop element. I was brought in to manage, design and implement the Modern Desktop. Using the M365 platform, I designed, built, and implemented the infrastructure to manage the platform using MS Endpoint Manager, formally SCCM and associated technologies ADConnect, and developed a hybrid desktop build using Intune Autopilot and Endpoint Manager.

- **CLAPS – Cloud based local admin password solution**
- **Elimination of print servers using Universal Print**

Overview

- **NHS Volunteer Responder**
- **Fosterer for SpanielAidUK**
- **Still consulting for clients focusing on remote working, VPN, Intune management**
- **New Microsoft and Security certifications**

Overview

- **MS Exchange Online**
- **ADConnect**
- **Azure**
- **EPM/Windows 10/Office365**
- **Intune**

Achievements

- **Endpoint/Intune Co-Managed**
- **New Desktop Platform**
- **Data migrated to OneDriveB**

Overview

- **MS Windows Server 2019**
- **Active Directory Federation Services**
- **ADConnect**
- **Azure**
- **EPM/Windows 10/Office365**
- **Intune**

Achievements



Many of ASC Groups site are remotely connected via slow WAN link, with no local IT support staff, or users whose laptops never connect to the corporate, so I implemented Intune to managed and secure these devices more effectively.

2019 CSL Group

March 2019 – July 2019

Enterprise Solutions Architect

After completing the server challenge for CSL I was asked to stay on and move them to a Modern Desktop infrastructure.

I built out a new server infrastructure based on MS Windows Server 2016, including functions such as AD services, DNS, ADConnect, ADFS and integration in to M365.

In addition to creating the back-end infrastructure, I built out a MS SCCM CB Hybrid Intune infrastructure on MS Azure, then developing a desktop solution based on M365, which incorporated support for sixteen hardware models and migration of user data from home drives to OneDrive for Business.

As usual my soft skills of engaging with other teams and the customer were used, as was creating high quality documentation.

2019 CSL Group

January 2019 – March 2019

Enterprise Solutions Architect

The CSL Group are market leaders in providing secure connectivity solution to the fire, security, and telecare sectors globally.

CSL's mission critical system, Gemini, had become end of life and they had been experiencing a number of outages, which were unacceptable to the business.

The CTO challenge me to develop a proposition to replace the current infrastructure to provide a fault tolerant, highly available platform which the Gemini system could operate on.

I directed workshops with various teams from networks and infrastructure to development and DBA. I subsequently developed a proposal based on a four node MS Hyper-V Hyper converged solution.

After approval of the proposal, I then constructed the 4-node cluster in the operational and DR datacentres with Data Centre Bridging linking them.

The original Gemini platform had been built on MS Windows Server 2003 and MS SQL Server 2005, I recreated the platform using the latest Microsoft technologies available, MS Windows Server 2016 and MS SQL Server 2017 Enterprise which operated in an AlwaysOn function.

A project of this nature employed my soft skills, of project management, running workshops and creating documentation

- Intune Management of remote devices
- New Desktop Platform
- Data migrated to OneDriveB

Overview

- MS Windows Server 2016
- Active Directory Federation Services
- ADConnect
- Azure
- SCCM/Windows 10/Office365
- Intune

Achievements

- New server platform
- New Desktop Platform
- Data migrated to OneDriveB
- SCCM in Azure

Overview

- 4 Node MS Hyper Converged Cluster
- MS Windows Server 2016
- Data Centre Bridging
- 25Gbe Network
- MS SQL Server Enterprise 2017

Achievements

- Fault Tolerant
- Highly Available
- High Speed
- Vendor Supported
- Latest resilient Hyper-V host platform
- Minimal downtime
- Increased capacity for virtual machines

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Solutions Expert

Desktop Infrastructure
Server Infrastructure
Private Cloud



whilst creating and developing relationships with the IT and business teams.

2018 Gleneagles Hotel

October 2018 – December 2018

Enterprise Solutions Architect

Having previously performed the separation of the Gleneagles Hotel infrastructure from their then parent organisation Diageo back in 2015, I returned to progress the infrastructure to a more robust and superior capacity. The current MS Hyper-V infrastructure had become end of life and Gleneagles were looking to add additional services which the current infrastructure could not accommodate.

I guided workshops with the IT team, drafting a number of options and proposals, with the final decision being a MS Hyper-V Hyper converged two node cluster, based on HPE ProLiant hardware.

I created the Hyper converged cluster, using 10Gbe Ethernet adapters on MS Windows 2016 Datacentre core, migrated the virtual machines from the incumbent Hyper-V hosts, with minimal downtime.

I also updated the Microsoft services to the latest level, with MS Windows server 2016, for Active Directory, DNS, ADConnect and implemented Azure Site Recovery and Azure backup to provide a recover point in case of disaster.

This project applied my soft skills, of project management, running workshops and creating documentation whilst creating and developing relationships with the IT and business teams.

Overview

- MS Hyper Converged Cluster
- MS Windows Server 2016
- Azure Site Recovery
- 10Gbe Network
- Azure Cloud Witness

Achievements

- Latest resilient Hyper-V host platform
- Minimal downtime
- Increased capacity for virtual machines
- Redundancy and recovery time managed

2018 Keepmoat PLC

April 2018 – September 2018

Enterprise Solutions Architect

After the rationalisation of the organisation into two separate entities, the Keepmoat house building part of the business was left with a substantial amount of technical debt. I was brought in to work alongside the Head of Architecture & Cyber-Security to reduce the technical debt and provide a modern, secure platform for the business to operate on.

I built out a new server infrastructure based on MS Windows Server 2016, including functions such as AD services, DNS, ADConnect, ADFS and integration in to M365.

In addition to creating the back-end infrastructure, I built out a Co-Managed Intune/SCCM CB infrastructure on MS Azure, then developing a desktop solution based on M365, which incorporated support for sixteen hardware models and migration of user data from home drives to OneDrive for Business.

As usual my soft skills of engaging with other teams and the customer were used, as was creating high quality documentation.

Overview

- MS Windows Server 2016
- Active Directory Federation Services
- ADConnect
- Azure
- SCCM/Windows 10/Office365
- Intune Co-Managed

Achievements

- New server platform
- New Desktop Platform
- Data migrated to OneDriveB
- SCCM in Azure



2017-2018 Lavendon Group PLC**May 2017 – March 2018****Microsoft Modern Desktop Architect**

As the leading powered access provider in Europe and the Middle East, with 1700 users across nine countries, it was my function to deliver the technical aspect of a desktop refresh programme.

Based on Windows 10 and Office365, my responsibilities were to design, build and create operating procedures for a new MS SCCM CB infrastructure, including best practice, architectural road map, and multi-lingual Windows 10 build incorporating Office365.

Additionally, I create migration scripts to move the user estate to the new platform, while operating design workshops, project management updates and detailed documentation.

2016-2017 Johnson Matthey PLC**June 2016 – April 2017****Microsoft Modern Desktop Architect**

Proposed, designed, and implemented a SCCM Current Branch installation to cover a 12,000 device, 120 site worldwide estate.

The design included patch management and endpoint protection policies, as well as application deployment and OS deployment capabilities. PKI was employed to ensure all communication between clients and servers was secured.

2017 Metropolitan Police Service**January – March****Microsoft Direct Access Technical Architect**

As the MPS move to a more flexible infrastructure, they required a mechanism to allow secure access for their mobile users to access functionality of their platforms. Microsoft Direct Access was adopted to provide this service. I provided architectural guidance on this project, building out a proof-of-concept environment and developing a high and low level design document through a number of workshops.

Overview

- Windows 10
- Office365
- Group Policy
- Config Mgr Current Branch
- Public Key Infrastructure

Achievements

- Deployment of MS SCCM CB
- Windows 10 deployed to 2000 Devices
- Deployment of Office365
- Multi-lingual Windows 10 builds

Overview

- Windows 7/8.1/10
- Server 2012 R2
- Group Policy
- SCCM Current Branch
- Public Key Infrastructure

Achievements

- Deployment of MS SCCM CB
- Windows 10 deployed to 10,000 Devices
- Deployment of Office365
- Deployment and migrated to 10,000 Devices

Overview

- MS Direct Access 2012 R2
- MS Window 8.1 Tablets
- 22,000 Users
- Azure AD Connect implementation
- Active Directory Federation Services 3.0

Achievements

- Deployment of MS Direct Access
- Failover between data centres
- Extensive documentation



<p>Tesco Plc/Microsoft Consulting Services 2016 October – December Microsoft Windows 10 Technical Architect</p> <p>SCC- Sentinel Programme 2016 April – September Microsoft Technical Architect</p> <p>Korn Ferry Hay Group 2016 January – April Microsoft Technical Architect</p> <p>Gleneagles Hotel 2015 August – December Enterprise Architect</p> <p>TNT/HP Consulting 2014-15 June – July Microsoft System Centre Specialist/Architect</p> <p>SportsDirect PLC 2013-14 August – May Microsoft System Centre Specialist</p> <p>Visa Europe/Computacenter Ltd 2013-13 May - August Microsoft Deployment TDA</p> <p>CapGemini PLC. 2012-13 November - May Microsoft Deployment TDA</p> <p>CapGemini Metropolitan Police Service 2012 April - November Microsoft SCCM TDA</p> <p>Vinci Group PLC 2012 February - March Microsoft SCCM/MDT Consultant</p> <p>Barclays Banking Group PLC 2011 January - August Microsoft SCCM/MDT Consultant</p> <p>Cap Gemini PLC 2009 -2012 November – January Microsoft Server Architect</p> <p>Houses of Parliament/SCC 2009 March – October Microsoft Desktop Architect</p> <p>Vinci Construction PLC 2009 January - March Microsoft MDT Consultant</p> <p>PharmAthene/Logicalis 2008 November - December Microsoft MDT Consultant</p>	<p>Cap Gemini PLC 2007 -08 November - November Microsoft SCCM/MDT Consultant</p> <p>Thomson Directories 2007 October - November Microsoft Desktop Deployment Consultant</p> <p>ING Direct 2007 September - October Microsoft Desktop Deployment Consultant</p> <p>DunnHumby PLC 2007 September - October Microsoft Desktop Deployment Consultant</p> <p>Vinci Group PLC 2007 August Microsoft Desktop Architect</p> <p>Symbian Software Limited 2007 May – June Microsoft Desktop Build Consultant</p> <p>Alfred McAlpine Business Services/BAe Systems 2007 January – May Microsoft Desktop Architect</p> <p>Vinci Group PLC 2006 June – December Microsoft Desktop Architect</p> <p>Élan Pharmaceuticals 2006 March - June Microsoft Technical Architect</p> <p>PA Consulting Group PLC 2005 – 2006 November – March Microsoft Desktop Technical Architect</p> <p>Isotron PLC 2005 October – November Microsoft Windows XP Technical Architect</p> <p>AMEC Group PLC 2004 – 2005 April – September Microsoft Windows 2000/XP Technical Architect</p> <p>Logica CMG 2003 – 2004 September – April Microsoft Windows 2000/XP Technical Architect</p> <p>Freelance Microsoft Automation Consultant 2002 – 2003 November – August</p>	<p>Consignia PLC (Royal Mail) 2001 August – November Microsoft Windows 2000 Deployment Consultant</p> <p>AstraZeneca Pharmaceuticals PLC 2000 – 2001 October – August Microsoft Windows 2000 Deployment Consultant.</p> <p>Halifax PLC (Intelligent Finance). 2000 May – October Microsoft Windows NT Software Distribution Consultant.</p> <p>BNP Paribas. 1999 – 2000 April – April Microsoft Windows NT Consultant\Architect.</p> <p>Yorkshire Electricity Group. 1998 – 1999 November – April Microsoft Windows NT Consultant\Architect.</p> <p>English, Welsh & Scottish Railways. 1998 May – October Microsoft Windows NT Consultant\Architect.</p> <p>Halifax PLC 1997 – 1998 October – April Microsoft Windows NT Technical Consultant.</p> <p>Unilever PLC 1997 April – September Microsoft Windows NT Consultant\Architect.</p> <p>NMR PLC 1997 February – April MS SMS/Exchange Implementation.</p> <p>Britannia Building Society. 1996 – 1997 November – February Microsoft Windows NT Technical Consultant.</p> <p>Deltron Electronics Group PLC 1996 – 1996 February – November Group IT Technical Specialist.</p> <p>Zeneca Pharmaceuticals PLC 1995 – 1996 February – February PC Technical Support & Development Specialist.</p> <p>Compower LTD 1994</p>
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