

# Walker Dick

## Junior Helpdesk Specialist



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📍 Hebron NE, United States

🌐 walkerdick2.github.io/Website/

## WORK EXPERIENCE

### IT Intern

#### Reinke Manufacturing

12/2020 - 01/2021

Deshler, NE

##### Responsibilities

- Maintain and administer computer networks and related computing environments including computer hardware, systems software, applications software, and all configurations.
- Design, configure, and test computer hardware, networking software and operating system software.
- Train people in computer system use.

### Line Cook

#### Chartwells Higher Ed

07/2019 - Present

Hastings, NE

##### Responsibilities

- Grill, cook, and fry foods such as French fries, eggs, and pancakes.
- Clean food preparation equipment, work areas, and counters or tables.
- Grill and garnish hamburgers or other meats such as steaks and chops.
- Wash pots, pans, dishes, utensils, and other cooking equipment
- Restock kitchen supplies, rotate food, and stamp the time and date on food in coolers. .

### Dietary Aide

#### Blue Valley Lutheran Homes

07/2017 - 08/2019

Hebron, NE

##### Responsibilities

- Clean and sanitize work areas, equipment, utensils, dishes, or silverware. Store food in designated containers and storage areas to prevent spoilage.
- Prepare a variety of foods, such as meats, vegetables, desserts, according to customers' orders or supervisors' instructions, following approved procedures.
- Take and record temperature of food and food storage areas such as refrigerators and freezers.

## EDUCATION

### Information Technology and Systems - Networking

#### Central Community College

08/2019 - 05/2021

Hastings, NE

##### Relevant Courses

- IT Support
- Security Fundamentals
- Server Platforms
- IT Essentials
- Cisco II-Routing & Switching
- Virtualization

January 05 - 2021

## SKILLS

Active listening

Communication

Computer skills

Problem-solving

Critical Thinking

Time Management

## INTERESTS

Biking

Programming

Reading

Robotics

Web Development