

# ARSHAD KHAN

10 Stingray Court, Brampton, ON L6V 4R1

(416)-625-6171

akhan545@my.centennialcollege.ca

[www.linkedin.com/in/arshadkhan545](http://www.linkedin.com/in/arshadkhan545)

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**PROFILE** Software Engineering student with a specialization in Health Informatics. Proficient in multiple programming languages and excellent analytical skills. Bringing exceptional verbal and written communication skills as well as the ability to adapt to client needs.

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## SUMMARY OF QUALIFICATIONS

- Proficient in Agile and Scrum methodologies, with applied project experience in software testing
- Detail-oriented individual with an adeptness for producing high quality work
- Excellent ability to multitask and solve problems efficiently
- Proven ability to meet deadlines consistently while working independently or in teams
- Skilled in multiple software and programming languages
- Good knowledge of Epic Hospital Information System and medical terminologies
- Currently enrolled in Health Informatics Technology (Co-op) program; holds a Bachelor of Science

## TECHNICAL SKILLS

**Programming Languages:** C#, Python, .NET, JavaScript (angular, bootstrap, node), SQL, HTML  
**Software:** Excel, Word, PowerPoint, SAS, Tableau, RapidMiner  
**Operating Systems:** Windows, Linux, Unix  
**Languages:** French (intermediate), English (fluent)

## EDUCATION

**Health Informatics Technology (Co-op) Advanced Diploma** Jan. 2021 – Dec. 2023  
Centennial College, Toronto, ON

- Overall GPA – 4.39/4.5

### Projects:

- <https://comp229-2021-a1.herokuapp.com/home>

### Relevant Courses:

Structure of HCIS	Unix/Linux Operating Systems	Client-Side Web Development
Advanced Database Concepts	Web Interface Design	Programming 2

**Bachelor of Science Degree** Sept. 2016 – Dec. 2020  
University of Ottawa, Ottawa, ON

## RELEVANT EXPERIENCE

**Technical Support** Sept. – Nov. 2020  
Trillium Health Partners, Mississauga, ON

- Delivered technical support to on-site staff during the implementation and GO-Live of the Epic THP Hospital Information System
- Served as a first-line problem solver and point of escalation for end users
- Utilized knowledge and expertise of the new system with exceptional customer service skills to ensure hospital users were comfortable during the Go-Live process
- Provided one-on-one guidance to physicians, nurses, and other staff
- Identified and resolved issues for end users and escalated to the Command Centre when required

## OTHER EXPERIENCE

### Camp Counsellor

June – Aug. 2019

Royal City Soccer Club, Vaughan, ON

- Supervised a group of 8-12 campers in a day camp program
- Planned and organized a daily program for teaching soccer skills, games, and other fun activities
- Ensured campers followed the daily routine, got proper rest, kept the parks clean, and participated in activities
- Assisted the supervisor in supervising the volunteers and ensured a safe atmosphere for all staff and campers
- Resolved conflict between the kids and provided daily feedback to the parents

### Filing Clerk

June – Aug. 2015

Sun Chemical, Brampton, ON

- Organized and filed invoices for the accounting department
- Scanned and organized incoming files to ensure correct placement and legibility
- Eliminated outdated materials and destroyed or transferred them to inactive storage

## EXTRA – CURRICULAR EXPERIENCE

### Soccer Coach

June – Aug. 2017, 2018

Brampton Soccer Club, Brampton, ON

- Improved player and team performance, both physically and mentally
- Coached players on how to win within the laws of the game
- Provided a high-quality soccer program for players within a positive environment
- Hosted weekly practices and attended meetings organized by the club
- Communicated with players and parents about game schedules and assisted with any questions or issues