

PROFILE

Software Engineering student with a specialization in Health Informatics. Proficient in multiple programming languages and excellent analytical skills. Bringing exceptional verbal and written communication skills as well as the ability to adapt to client needs.

SUMMARY OF QUALIFICATIONS

- Proficient in Agile and Scrum methodologies, with applied project experience in software testing
- Detail-oriented individual with an adeptness for producing high quality work
- Excellent ability to multitask and solve problems efficiently
- Proven ability to meet deadlines consistently while working independently or in teams
- Skilled in multiple software and programming languages
- Good knowledge of Epic Hospital Information System and medical terminologies
- Currently enrolled in Health Informatics Technology (Co-op) program; holds a Bachelor of Science

TECHNICAL SKILLS

Programming Languages:	C#, Python, .NET, JavaScript (angular, bootstrap, node), SQL, HTML
Software:	Excel, Word, PowerPoint, SAS, Tableau, RapidMiner
Operating Systems:	Windows, Linux, Unix
Languages:	French (intermediate), English (fluent)

EDUCATION

Health Informatics Technology (Co-op) Advanced Diploma	Jan. 2021 – Dec. 2023
Centennial College, Toronto, ON	
• Overall GPA – 4.38/4.5	

Projects:

- <https://comp229-2021-a1.herokuapp.com/home>
- Designed and developed a personal portfolio website using JavaScript, HTML, CSS, Node.JS, and Bootstrap

Relevant Courses:

Structure of HCIS	Unix/Linux Operating Systems	Client-Side Web Development
Advanced Database Concepts	Web Interface Design	Programming 2

Bachelor of Science Degree	Sept. 2016 – Dec. 2020
University of Ottawa, Ottawa, ON	

RELEVANT EXPERIENCE

System Support Officer	Jan. – Apr. 2022
Tribunals Ontario, Toronto, ON	
• Managed IT assets for the Government of Ontario	
• Provided technical support to judges, lawyers, and other government staff	
• Aided with the development of an automatic ticketing system through Azure DevOps	
• Tested IT systems to ensure functionality and compatibility with the Government of Ontario network	

Technical Support

Sept. – Nov. 2020

Trillium Health Partners, Mississauga, ON

- Delivered technical support to on-site staff during the implementation and GO-Live of the Epic THP Hospital Information System
- Served as a first-line problem solver and point of escalation for end users
- Utilized knowledge and expertise of the new system with exceptional customer service skills to ensure hospital users were comfortable during the Go-Live process
- Provided one-on-one guidance to physicians, nurses, and other staff
- Identified and resolved issues for end users and escalated to the Command Centre when required

OTHER EXPERIENCE

Camp Counsellor

June – Aug. 2019

Royal City Soccer Club, Vaughan, ON

- Supervised a group of 8-12 campers in a day camp program
- Planned and organized a daily program for teaching soccer skills, games, and other fun activities
- Ensured campers followed the daily routine, got proper rest, kept the parks clean, and participated in activities
- Assisted the supervisor in supervising the volunteers and ensured a safe atmosphere for all staff and campers
- Resolved conflict between the kids and provided daily feedback to the parents

Filing Clerk

June – Aug. 2015

Sun Chemical, Brampton, ON

- Organized and filed invoices for the accounting department
- Scanned and organized incoming files to ensure correct placement and legibility
- Eliminated outdated materials and destroyed or transferred them to inactive storage

EXTRA – CURRICULAR EXPERIENCE

Soccer Coach

June – Aug. 2017, 2018

Brampton Soccer Club, Brampton, ON

- Improved player and team performance, both physically and mentally
- Coached players on how to win within the laws of the game
- Provided a high-quality soccer program for players within a positive environment
- Hosted weekly practices and attended meetings organized by the club
- Communicated with players and parents about game schedules and assisted with any questions or issues