Conal McCrory

Junior Full Stack Developer

📍 Laois, Ireland | 📧 conalmccrory@gmail.com | 🔗 LinkedIn | 🔗 GitHub

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Personal Profile

A highly motivated Junior Full Stack Developer with a background in finance and customer service, bringing a strong problem-solving mindset, adaptability, and a passion for technology. After over a decade in the financial sector, I pursued my lifelong passion for software development, completing a **Diploma in Full Stack Software Development** from Code Institute.

I am competent in **Python, JavaScript, HTML, CSS**, and have hands-on experience working with **Flask, Django, and Bootstrap**. I am eager to contribute to a fast-paced, data-driven development team where I can leverage my technical skills and customer-oriented problem-solving experience to build engaging, high-performance applications.

Technical Skills

Languages

- HTML, CSS, JavaScript, Python

Databases

- PostgreSQL

Version Control & Deployment

- Git, GitHub, Heroku, AWS
- Agile Development Practices

Frameworks

- Flask, Django, Bootstrap

Education & Professional Development

Diploma in Full Stack Software Development *2024)*

Code Institute (Remote) – Credit Rated by The University of the West of Scotland

- Focus on JavaScript, Python, PostgreSQL, Flask, and Django
- Built real-world projects showcasing full-stack development

Advanced Web Development – Udemy *(Ongoing)*

- Deepening expertise in React, Node.js, PostgreSQL, Web3, and DApps
- Continued focus on frontend frameworks and modern development practices

Bachelor of Science - Sustainable Construction *(2011)*

Athlone Institute of Technology, Ireland

Higher Certificate - Science in Construction Studies *(2010)*

Athlone Institute of Technology, Ireland

Software Development Projects

LoveFlowers *– E-Commerce Platform*
Tech: JavaScript, Python, Django, Stripe API, AWS
Overview: Designed an online platform connecting users with local florists, focusing on a responsive UI and seamless transactions.

Explore Estepona *– Travel Planning Web App*
Tech: Django, CSS, Bootstrap
Overview: Interactive travel site allowing users to explore and plan trips to Estepona, Spain.

Irish Quiz *– Command-Line Python Game*
Tech: Python, Heroku
Overview: A trivia game testing knowledge of Irish history and culture.

RPSLS Game *– Rock, Paper, Scissors, Lizard, Spock*
Tech: JavaScript, HTML, CSS
Overview: Interactive game with dynamic UI and real-time score tracking.

Laois Arch Club – Non-Profit *Community Organization Website*
Tech: HTML, CSS
Overview: Built a website for a local organization supporting adults with intellectual disabilities.

Work Experience

Life Credit Union, Co. Kildare, Ireland

Duty Manager *(Jan 2020 – Dec 2023, Jan 2025 - Present)*

- Led customer service initiatives, ensuring top-tier client support.
- Managed a high-volume financial environment, balancing compliance and user needs.
- Trained new employees, improving process efficiency and problem resolution.
- Quickly adapting to new software to support fellow staff members.

Acting Branch Manager *(Dec 2023 – Dec 2024 (Maternity Leave))*

- Oversee day-to-day branch operations, ensuring efficiency and high customer service standards.
- Handle escalated member complaints and inquiries, providing solutions in a timely manner.
- Monitor cash flow and ensure compliance with financial regulations.
- Manage payroll and ensure branch security protocols are adhered to.

Member Service Officer *(Oct 2016 – Jan 2020)*

- Processed loans, deposits, and withdrawals, ensuring accuracy and compliance.
- Provided customer support and addressed inquiries both in-person and via phone.
- Assisted in digital transformation efforts, enhancing online banking services.

Permanent TSB, Ireland

Customer Service Agent – Open24 Call Centre *(Oct 2011 – Jun 2015, Apr 2016 – Oct2016)*

- Provided first-line technical support for online banking customers.
- Maintained a 98 percent customer satisfaction rating through effective query resolution.

Cashier *(Jun 2015 – Apr 2016 (Maternity Cover))*

- Processed daily transactions and provided customer support in-branch.
- Assisted in fraud detection and compliance processes.

Why Me?

- **Fast Learner & Problem Solver** – Successfully transitioned from finance to software development by upskilling in Python, JavaScript, and full-stack technologies.
- **Adaptable & Team-Oriented** – Over a decade in finance developed a customer-focused mindset and the ability to work in fast-paced environments.
- **Growth Mindset & Passion for Technology** – Constantly learning new technologies.

Additional Interests

Currently Expanding Expertise in:

- React.js and Node.js development
- Web3 and Decentralized Applications

Hobbies:

Coding and Web Development | Music and Gardening |Sports and Technology

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References

Available upon request.