

Cameron Day

Self-motivated automation and web developer with 4+ years of industry experience. Focused on building relationships with well-organized mentors, and aggressively acquiring the most in-demand knowledge and skills, with a concentration on computer science.

Work History

Oct '23-
Current

Tier 1 Technician/PowerShell Developer

World Wide Tech Services

- Provide over-the-phone and on site support for customer software and hardware issues.
- Installed and configured Unifi and Sophos network equipment.
- Installed and configured Sophos firewalls and endpoints.
- Installed and configured VOIP phones.
- Developed and documented scripts for workflow and task automations in PowerShell
- Maintained already implemented PowerShell Scripts
- Maintained Linux servers.
- Created visual and written documentation on custom API integrations.
- Created integrations for Datto RMM, AutoTask PSA, Syncro PSA, and Hudu.

Jan '23-
Oct '23

Server Support Technician

World Wide Tech Services

- Provide customer support for designated equipment.
- Answer client questions in a professional manner.
- Accept and deliver all service calls assigned within the established service level for each client.
- Meet established customer service satisfaction criteria as outlined in established guidelines and policies.
- Complete all administrative tasks associated with each call as documented in established policies and guidelines.
- Complete real time reporting of all calls as documented in established policies and guidelines.

Contact

Phone

(330) 390 0802

E-mail

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Skills

Languages: HTML5, CSS, Dart, JavaScript (ES6), PowerShell

Frameworks: Flutter, Bootstrap 5, Bulma

Operating Systems: GNU/Linux, Windows 11

Languages

German (5 yrs fluent)

- Follow various established policies, guidelines, and documents relative to the successful delivery of service for each client.
 - Ensure control of assets and inventory through prompt turnaround of parts and equipment as required by client service agreements.
 - Report all time, mileage, and other requirements in an accurate and timely manner.
 - Understand all safety policies and guidelines and works within the guidelines and policies on a daily basis
 - Configure BIOS and Server settings.
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**Aug '21 -
Jan '23**

Production/Sales Manager

Roof Methods

- Led and managed salesteams through areas to ensure productivity and keep team spirits high.
 - Sold multiple different products to homeowners and businesses by employing proven sales techniques.
 - Maintained relations between clients and the roofing crew.
 - Self generated all leads and reported leads to owner.
 - Performed roof inspections and taught new employees how to perform said inspections.
 - Managed builds effectively to insure safe and accurate construction.
 - Managed Google My Business and Website
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**Feb '20 -
Aug '20**

Ecommerce Personal Shopper

Walmart

- Dispensed groceries to customers.
 - Provided excellent customer service.
 - Picked groceries from the store in a timely manner.
 - Answered phone and provided technical support.
 - Performed various other roles such as cashier or electronics worker as needed.
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**April '18 -
July '22**

Owner and Developer

Cameron Day Custom Websites

- Developed websites for clients such as Deep Woods Firestarters, meeting all demands
- Setup Google My Business for clients
- Developed custom CSS framework Leer.css to increase productivity
- Setup and managed Firebase projects for website backend
- Used Inkscape to make custom ads and backgrounds
- Ran ad campaigns for clients
- Made each site with SEO being one of the top priorities
- Hired salesman and backend developers
- Ran day-to-day business operations
- [Github \(CDCW\)](#) - [Web Design Portfolio](#) - [Leer.css Site](#)

Education / Training

- Triway High School, 3.6 GPA, graduate 2021
- The Art of Debugging, by Norman Matloff and Peter J. Salsman
- Dart Programming Tutorial (44 video series), by Smartherd
- Flutter Tutorial, by Smartherd
- Learn Flutter and Dart, by Packt
- W3Schools courses: Learn CSS
- The Odin Project: Learn JavaScript
- Udemy: Learn Bulma & Learn SEO
- FANUC Operator Certified, WCSCC
- Allen-Bradley Operation and Programming Certified, WCSCC
- Parker Pneumatics Trained, WCSCC
- Lenovo PC Service Certifications
- Dell PC and Server Service Certifications
- Sophos Certified Engineer
- Nerdio Certified

References

- Curtis McCloud, WWTS, (919) 270-3345
- Ben Woods, DWFS, (214) 808-3539
- Jessica Collins, Walmart, (330) 674-2888