# 123435承办单

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| --- | --- | --- | --- | --- |
| 受理员编号 | ${accept\_num} | 办结时限 | | ${time\_limit} |
| 工单编号 | ${work\_num} | 紧急程度 | | ${level} |
| 来电类别 | ${type} | 信息来源 | | ${source} |
| 是否回复 | ${is\_reply} | 是否保密 | | ${is\_secret} |
| 联系人 | ${contact\_name} | 联系电话 | ${contact\_phone} | |
| 联系地址 | ${address} | | | |
| 回复备注 | ${reply\_remark} | | | |
| 问题分类 | ${category} | | | |
| 问题描述 | ${content} | | | |
| 转办意见 | ${suggestion} | | | |
| 办理单位  领导批示 | ${approval} | | | |
| 办理结果 | ${result} | | | |
| 处理人 | ${user} | | | |
| 现场处理图片 | ${see\_image} | | | |
| 现场处理信息 | ${information} | | | |