

**Statement of Impartiality**

Version History

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| Version Number | Date | Description of Changes | Author | Reviewer | Approver |
| 1 | 5-July-2013 | First Release | Reddy GN | Prasad D | Satish Kumar Tumu |
| 2 | 10-Dec-2013 | Second Release with minor updates on storage | Reddy GN | Prasad D | Satish Kumar Tumu |
| 3 | 24-July-2017 | Updated based on I7021:2015 | Reddy GN | Prasad D | Satish Kumar Tumu |
| 4 | 13-Feb-2018 | Updated Statement of Impartiality | Reddy GN | Prasad D | Satish Kumar Tumu |
| 5 | 20-Apr-2022 | Removed Governing board word | Prasad D | Prasad D | Satish Kumar Tumu |

**Concept QA Labs understands the importance of impartiality, manage conflict of interest and ensure objectivity of management system certification activities.**

**Concept QA Labs provides its services in an open, independent and impartial manner to all clients and potential clients. All clients are treated in the same manner and are expected to achieve the same level of performance, both for their organization and their services in order to obtain and maintain certification. Concept QA Labs takes its certification decisions solely on the basis of objective evidence and in an objective manner, and any potential or actual conflicts of interest are assessed and managed.**

**Anyone who uses a certified client of Concept QA Labs may rely on this impartiality and objectivity in their own procurement decisions.**

**Concept QA Labs provides independent oversight of its certification activities through Concept QA Labs Impartiality Committee, which consists of representatives from a number of organizations with an interest in Concept QA Labs activities. It approves certification schemes, reviews certification operations (including complaints) and deals with other related matters**

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| Signature: | C:\Users\satish\Desktop\Working Docs\signature.jpg |
| Name: | **TUMU SATISH KUMAR** |
| Title: | **CEO** |
| Date: | **20th April 2022** |