

# BSBHRM417 Support Human Resources functions and processes

To be eligible for recognition in the above unit, it is advised that you complete the following short courses:

- Introduction to Human Resources Support Role
- Change, Policies & Ethics in HR

More information is available at [www.ca.edu.au](http://www.ca.edu.au).

## Performance Criteria

The following table outlines how each short course address the criteria of the unit of competency.

| ELEMENT                                    | PERFORMANCE CRITERIA   | Introduction to Human Resource Support Roles | Change, Policies & Ethics in HR |
|--|--|--|---------------------------------|
| 1. Identify human resources functions      | 1.1 Identify business strategy and human resource strategy   | Partial                                      | Partial                         |
|  | 1.2 Identify different human resource networks for human resource professionals                            | Partial                                      | Partial                         |
|  | 1.3 Identify information sources to obtain human resource data and information                             | Full   | No                              |
| 2. Review policy and procedures frameworks | 2.1 Identify policies and procedures relevant to the organisation  | Full   | No                              |
|  | 2.2 Analyse strengths and weaknesses of organisation's policies and procedures                             | No   | Full                            |
|  | 2.3 Identify sustainability issues that relate to human resource functions                                 | No   | Full                            |
| 3. Apply ethical framework                 | 3.1 Review ethical requirements associated with the human resource function                                | No   | Full                            |
|  | 3.2 Apply ethical obligations to own role and decisions  | No   | Full                            |
|  | 3.3 Document behaviours associated with working ethically in the area                                      | No   | Full                            |
| 4. Analyse human resource metrics          | 4.1 Select relevant technology to gather workforce data and information to review human resource functions | Full   | No                              |
|  | 4.2 Identify and use different sources of workforce data   | Full   | Partial                         |
|  | 4.3 Collate and analyse data and establish key trends and critical information                             | Full   | Partial                         |
| 5. Report outcomes of review and analysis  | 5.1 Identify options for change relevant to organisation's culture   | No   | Full                            |
|  | 5.2 Identify and evaluate possible change barriers   | No   | Full                            |
|  | 5.3 Collate, analyse and document key findings relating to policy and procedure frameworks                 | Partial                                      | Partial                         |
|  | 5.4 Write report on outcomes of review and analysis  | Partial                                      |                                 |
|  | 5.5 Develop recommendations for change   | No   | Full                            |

# Recognition

When you have completed both short courses and have relevant demonstrated work experience, you may be eligible for **Recognition of Prior Learning (RPL)** in the unit of competency:

## **BSBHRM417 Support Human Resources functions and processes**

Supply copies of your Certificate of Attainment (Digital Badges) from the following short course/s:

- **Introduction to Human Resources Support Role**
- **Change, Policies & Ethics in HR**

## **Knowledge Evidence**

To be eligible for RPL, you must demonstrate that you have the following knowledge. Completion of the above short courses addresses all the knowledge evidence as detailed below:

| KNOWLEDGE COMPONENT  | Introduction to Human Resources Support Role | Change, Policies & Ethics in HR |
|--|--|---------------------------------|
| Key provisions of legal and compliance requirements that apply to the organisation                 | Full   | Partial                         |
| Relevant organisational policies and procedures  | Partial                                      | Partial                         |
| Key features of information technology used to analyse human resource metrics                      | Full   | Partial                         |
| Roles and responsibilities of human resource practitioners   | Full   | Partial                         |
| Types of human resources networks including local, state or territory, national and international. | Partial                                      | Partial                         |

## **Workplace Tasks to be completed**

In addition to the Certificates of Attainment, you are also required to supply evidence that you have applied this knowledge, and performed the associated activities, in the workplace. This documentation (evidence) needs to be your own work and is required to be valid, authentic, verifiable and current.

You must demonstrate that you have completed the below activities in the workplace:

- on at least two occasions, support key human resource functions and/or processes for an organisation or work area
- use appropriate technology to collect and analyse workforce data.

Examples of workplace documentation that may be provided include:

- screen shots, screen grabs and videos of you using the appropriate technology,
- documentation of HR processes including recruitment, performance management, planning (include forms, checklists or documents that you have either prepared or completed),
- emails with attachments, hyperlinks, attachments of extracted data, shared between yourself and management (or other appropriate stakeholders),
- supervisor verification that you have completed the above tasks and activities,
- Your resume (CV) and relevant position description.

**Apply for RPL at College Australia by clicking on the following link: <https://ca.edu.au/courses/rpl>**