

IAN REMINGTON HOLMES

345 N Wasson Ln River Falls, WI 54022

(651) 500-0226

concord511@gmail.com

NOTEABLE SKILLS

JavaScript, CSS and CSS Frameworks, HTML, jQuery, Node.js, Express.js, MySQL, OOP, SCRUM, Servant Leadership, Conflict Resolution, Excellent Verbal & Written Communication, Project Management, Spreadsheet Building & Analysis, Organization, Fleet Logistics, Inventory Management, Product Distribution, Systems Management, Customer Service, Point of Sale, Network Management (LAN, WAN, Firewalls, Switches, and Routers), Windows Server 2008/2012, and Active Directory, Visual Studio Code, JIRA.

Certifications: Professional Scrum Master (PSM-I), CompTIA A+

Professional Links:

<https://concord511.github.io/Portfolio/>

<https://www.linkedin.com/in/ian-ani-holmes-486205117>

Language Skills: English, some German

EXPERIENCE

Systems Technician: Uline Inc

April 2018 – Present

- Write and deploy scripts for various break/fix scenarios.
- Manage/Maintain over 1000 assets for a large-scale Enterprise.
- Act as the liaison for Executive/Department leadership.
- Facilitate inter-departmental meetings to promote transparency and efficiency.
- Manage enterprise scale projects: Windows 10 deployments [2018], Site-wide WiFi installation [2019], Server, network, and equipment upgrades [2020], Prototyping solutions for development projects [2021]).

IT Consultant: Izzy's Ice Cream

April 2018 – March 2020

- Initiated and managed the overhaul of the company's entire IT Infrastructure, coordinating with vendors to ensure continuity of service and data integrity, and managing risk to the business.
- Created and successfully implemented more efficient solutions to several primary systems, including inventory methods and tracking, SharePoint interface design and process workflow, and network infrastructure and agility.
- Create and maintain Standard Operating Procedures for IT related tasks and operations.
- Provide technical training and onboarding to staff, management, and owners as needed.

Driver / Director of Distribution / Executive Assistant / Network & Systems Administrator: Izzy's Ice Cream

July 2009 – April 2018

- Manage and coordinate projects across a 100+ person organization, with projects ranging in scale and scope.
- Directly impacted the growth of our wholesale division from 30 accounts in 2013 to over 100 accounts.
- Manage the entire onboarding process for all drivers (new or experienced) joining our team.
- Assist team members and owners with work needs: scheduling, data analysis, system/process development, and regulatory permit acquisition, meeting facilitation, and conflict resolution.
- Managed and optimized delivery teams and routes to ensure consistency and customer satisfaction.
- Built and maintained relationships with all of our vendors, partners, and wholesale customers.
- Coordinated fleet logistics for catered events with large vendors.

Soccer Referee - Minnesota Youth Soccer Association

Summers: 2003 - 2008

EDUCATION

University of Minnesota College of Continuing and Professional Studies - February 2022

- Full Stack Web Development Certification (In Progress)

Michigan Technological University, Houghton, MI - September 2006 - December 2007

- Major: Software Engineering / Computer Science
- Minor: Geology

DeLaSalle High School, Minneapolis, MN — HS Diploma - June 2006

- JV Soccer Captain, Varsity Soccer, Chess Team Captain, Speech Team, Orchestra, Pep Band