

# ANI REMINGTON HOLMES

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## NOTEABLE SKILLS

*MERN Full Stack (MongoDB, Express, React, Node), HTML, CSS and CSS Frameworks, JavaScript, jQuery, RESTful APIs, JavaScript Object Notation (JSON), MySQL, NoSQL, OOP, SCRUM, Servant Leadership, Conflict Resolution, Excellent Verbal & Written Communication, Project Management, Spreadsheet Building & Analysis, Organization, Fleet Logistics, Inventory Management, Product Distribution, Systems Management, Customer Service, Point of Sale, Network Management (LAN, WAN, Firewalls, Switches, and Routers), Windows Server 2008/2012, and Active Directory, GitHub, Visual Studio Code, JIRA.*

Certifications: Professional Scrum Master (PSM-I), CompTIA A+

Professional Links:

Portfolio: <https://concord511.github.io/react-portfolio/>

LinkedIn: <https://www.linkedin.com/in/ian-ani-holmes-486205117>

## EXPERIENCE

### **Systems Technician:** Uline Inc

April 2018 – Present

- Write and deploy scripts and automations for various break/fix scenarios and process improvements.
- Manage/Maintain over 1300 assets for a large-scale Enterprise.
- Act as the liaison for Executive/Department leadership.
- Facilitate inter-departmental meetings to promote transparency and efficiency.
- Manage enterprise scale projects: Windows 10 deployments [2018], Site-wide WiFi installation [2019], Server, network, and equipment upgrades [2020], prototyping Full Stack solutions for development projects using the MERN Stack [2021-2022]).

### **IT Consultant:** Izzy's Ice Cream

April 2018 – March 2020

- Managed the overhaul of the company's entire IT Infrastructure, coordinating with vendors to ensure continuity of service, data integrity, and managing risk to the business.
- Created and successfully implemented more efficient solutions to several primary systems, including inventory methods and tracking, SharePoint interface design and process workflow, network infrastructure and agility, and application development.
- Create and maintain Standard Operating Procedures for IT related tasks and operations.
- Provide technical training and onboarding to staff, management, and owners as needed.

### **Driver / Director of Distribution / Executive Assistant / Network & Systems Administrator:** Izzy's Ice Cream

July 2009 – April 2018

- Manage and coordinate projects across a 100+ person organization, with projects ranging in scale and scope.
- Directly impacted the growth of our wholesale division from 30 accounts in 2013 to over 100 accounts.
- Manage the entire onboarding process for all drivers (new or experienced) joining our team.
- Assist team members and owners with work needs: scheduling, data analysis, system/process development, and regulatory permit acquisition, meeting facilitation, and conflict resolution.
- Led and optimized delivery teams and routes to ensure consistency and customer satisfaction.
- Built and maintained relationships with all of our vendors, partners, and wholesale customers.
- Coordinated fleet logistics for catered events with large vendors.

### **Soccer Referee** - Minnesota Youth Soccer Association

Summers 2003 - 2008

## EDUCATION

University of Minnesota College of Continuing and Professional Studies - February 2022

- Full Stack Web Development Certificate (In Progress)

Michigan Technological University, Houghton, MI - September 2006 - December 2007

- Major: Software Engineering / Computer Science
- Minor: Geology

DeLaSalle High School, Minneapolis, MN — September 2003 - June 2006

- JV Soccer Captain, Varsity Soccer, Chess Team Captain, Speech Team, Orchestra, Pep Band