

## **Team Anything**



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## **Problem**

Impact of COVID-19 in Singapore's Business and Economy:

46%

Below-average(global) employee engagement score for Singapore (DSRInsight 2020) 2.9%

Highest Unemployment rate in more than a decade (Ministry of Manpower, Singapore 2020) 8130

Retrenchment in Singapore more than doubled in Q2 (Ministry of Manpower, Singapore 2020) -7% to -4%

Forecast for Singapore GDP Growth Downgraded (Ministry of Trade and Industry, Singapore 2020)

# **Business Continuity and Economic Resilience Requirement for Human Resource**

- Ability to absorb, adapt, and effectively respond to change
- Diversity of skills, leadership, knowledge, and experience



## **Current Solutions**

#### (A) Human Resource Management

Applicant Tracking System (ATS) and Resume Scanner like Linkedin Recruiter, Freshteam and Manatal.

- Identify keywords
- Streamline hiring process

#### **Limitations:**

- Optimized only for recruitment
- Lost opportunities for further engagement

#### (B) Skills Upgrading

Government Initiatives like SkillsFuture, SGUnited Jobs and Skills Package, Workforce Skill Qualifications (WSQ) Schemes

- Recognize skills
- Lower cost for retraining
- Encourage skills upgrading

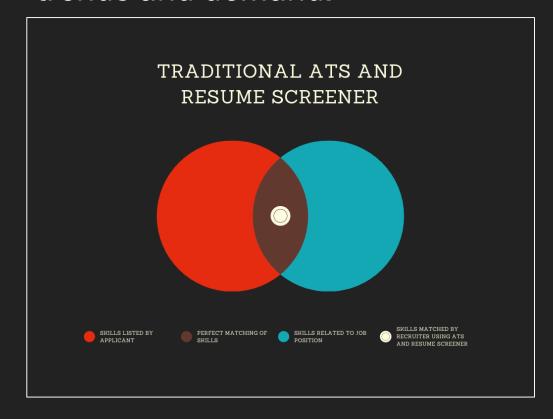
#### **Limitations:**

- Mismatch issue persists
- Slow reaction to trends

## Solution: SkillTree



- system powered by artificial intelligence (AI) to identify and recommend relevant skills a (potential) employee is lacking based on trends and demand.





## **User Case: Retrenched worker**



#### Sasha

Job: Restaurant Manager Company: Buffalo Buffet

**Industry**: Food and Beverages

Problem:

"Due to COVID-19, I am now jobless! I wish to upskill myself to find new jobs, but I don't know what to learn."

## **User Case: Retrenched worker**



#### My skills:

"I have an eye for **design**. My previous work required me design simple posters for the restaurant's Facebook page with an iPad app."

#### From recent job postings:

Identify **Web development** as the new trend, because many businesses are trying to digitalise



UI/UX Designer

Relevant skills:







## **User Case: Human Resource**



#### <u>Carrie</u>

Job: Human Resource Executive

**Company**: High-Techvators

**Industry**: Electronics

Problem:

"Due to COVID-19, budget for manpower is cut to ensure leanness but the company still needs to innovate and keep up with the latest **Cloud technologies** which I lack expertise on. What should I do?"

## **User Case: Human Resource**



## **SkillTree**

#### Input:

**Cloud Architect** 

#### Output:

Employees with relevant or similar skills and what skills they can sign up for to become more relevant as Cloud Architect

Relevant Skills Listed:





#### Carrie:

"YES, the IT department is sizing down, but I found that Thompson from the IT department have some experience in AWS, I can engage him to learn Kubernetes such that he can relocate to the Cloud department as a Cloud Architect if he is keen!"

## **Technical Feasibility**

https://github.com/gau-nernst/MLDA-DLW2020-Anything

### Data input

Job postings on hiring websites







Anonymized resumes from HR departments











An NLP model that links skills with jobs

Potential models to explore:

- Word Embeddings
- Attention Models
- Transformer Models

### Cloud deployment





Web and mobile application

**REST API** 

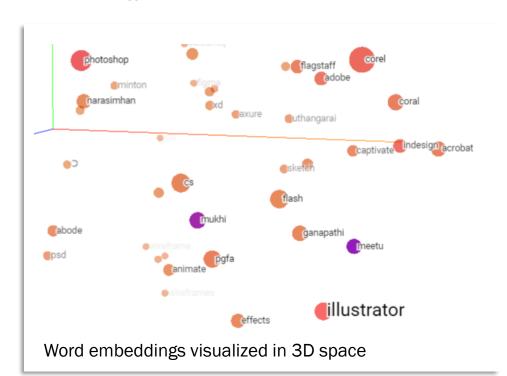


## **Proof of Concept**

## Train word embeddings on **Job description** and **Resume** datasets with FastText

https://www.kaggle.com/bman93/dataset - 72,292 job descriptions https://www.kaggle.com/avanisiddhapura27/resume-dataset - 14,804 resumes

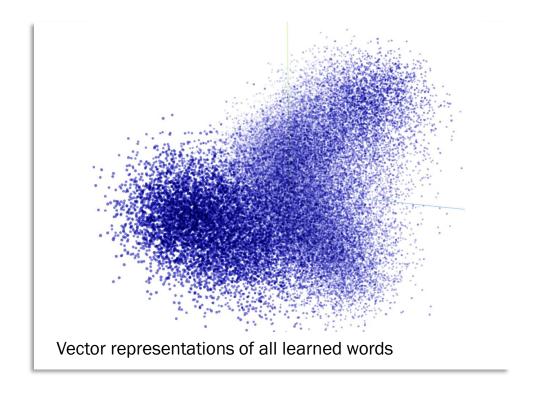
https://www.kaggle.com/oo7kartik/resume-text-batch - 15,052 resumes



#### https://github.com/gau-nernst/MLDA-DLW2020-Anything

#### **Known limitations:**

- The dataset is highly biased towards tech roles → not representative of all sectors
- "Dirty" data → word embeddings contain many non-sensical words



## Insights from the data

The model accurately suggests relevant skills for a Python programmer

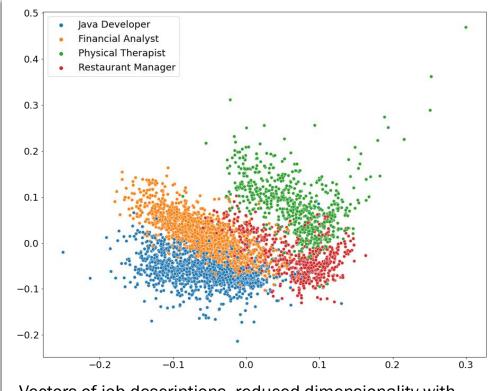
```
model.get_nearest_neighbors('python')

[(0.8788841962814331, 'django'),
  (0.8689177632331848, 'pythonr'),
  (0.8445206880569458, 'python.'),
  (0.8413882851600647, 'pythondjango'),
  (0.8320752382278442, 'flask'),
  (0.8208838105201721, 'flaskdjango'),
  (0.8149656653404236, 'jspython'),
  (0.8005028367042542, 'ipython'),
  (0.7890084981918335, 'webscraping'),
  (0.7855991721153259, 'djangoflask')]

Similar words to the word 'python'
```

Different Job title form distinct clusters

→ Our POC can identify the different skillsets required for each job

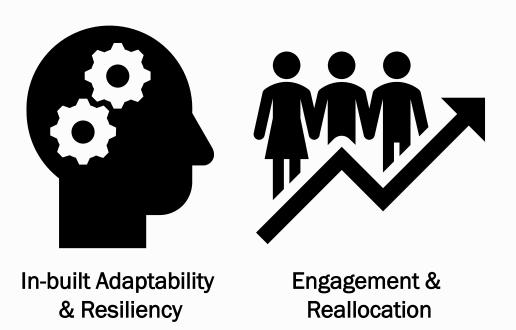


Vectors of job descriptions, reduced dimensionality with PCA and categorized by Job title

## **Feasibility**

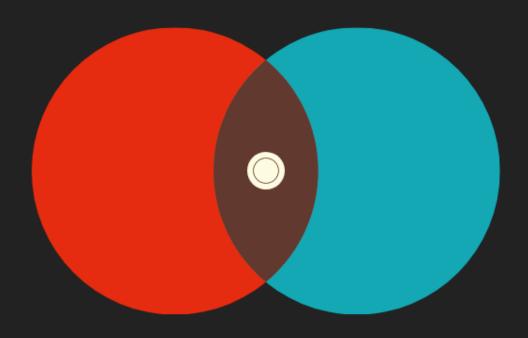
## Government Deployment Internal Deployment

## Re-equipping **Policies Formulation** Workforce



# Appendix

## TRADITIONAL ATS AND RESUME SCREENER











## SKILLTREE

