

**Project charter for a platform of errand delivery
service in the same city based on
crowdsourcing model**

| Date | Version | Editor | Notes |
|-------------|---------|---------|--------------------------------------|
| 12. 3. 2018 | v1 | Bin Ren | I finish version 1 of project chart. |
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Project Charter

Project Title: A platform of errand delivery service in the same city based on crowdsourcing model

Project Start Date: 9 November, 2018 **Projected Finish Date:** 8 May, 2019

Budget Information: About 34760 dollars in the first year

Project Manager: Name: Huijuan Lu, Minchao Ye

Phone: 13867452029, 13777436528

E-mail: hjlu@cjlu.edu.cn, yeminchao@cjlu.edu.cn

Project Objectives:

Our team need to develop a platform of errand delivery service in the same city based on crowdsourcing model to meet the following functional requirements.

Order provider app:

Users with delivery requirements can publish tasks through this application.

Order Providers have the following functions,

- Set up different service types (takeout, small package or large package) and other - important information
- Release orders in missions
- Real time monitor(order status)
- Orders are finished
- Evaluate the service

Deliveryman app:

Deliverymen can download our Deliverymen Application to get orders and get rewards by completing these delivery orders.

Deliverymen have the following functions,

- Users need to upload ID cards (be reviewed by platform)
- Receive the order
- Pay deposit(according to the value of goods)
- Take and send the goods
- Finish the orders

Platform:

Collect delivery tasks and assign them to order receivers.

Order management

- cancel the order

User management

- Deliverymen(by star rank)
- Blacklist(publish the wrong information of orders)

Main Project Success Criteria:

1. Team cooperation and communication is efficient and effective;
2. When problems encountered in development or communication, if they cannot be solved, team should ask the tutor for help.
3. The team has backup plans;

4. The team uses SCRUM management method, which can manage and control the project process well;
5. The team completed the project scope statement and Gantt and WBS;
6. Periodic inspection of team projects;

Approach: Agile software management (Scrum)

Roles and Responsibilities

| Role | Name | Organization/ Position | Contact Information |
|-------------|---------------------|---|---|
| Team Leader | Congyu Cai | Software Developer/ Scrum master | +86-15868192071 ccyberyl@163.com |
| Team Member | Bin Ren | Software Developer/ Business analyst | +86-18758120454 rmumu3@163.com |
| Team Member | Zhangyi Shen | Software Developer | +86-15868195261 709949740@qq.com |
| Team Member | Ying He | Software Developer | +86-15868168620 137872332@qq.com |
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Sign-off: (Signatures of all above stakeholders. Can sign by their names in table above.)

Comments: (Handwritten or typed comments from above stakeholders, if applicable)