

Policies and Reminders



★ Cancellations and Refunds

- Full Refund: Cancellations made 30 days or more before the departure date will receive a full refund.
- Partial Refund: Cancellations made 15-29 days before the departure date will receive a 50% refund.
- No Refund: Cancellations made less than 15 days before the departure date are non-refundable

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How to Request a Refund To request a refund, please contact our customer service team at [Insert Contact Information] with your booking details. Our team will process your request and issue the refund according to the terms outlined above.



Refund Processing Time Refunds will be processed within 14 business days from the date of approval. The refunded amount will be credited to the original method of payment.



Changes to Bookings If you need to make changes to your booking (e.g., change of dates, modifications to itinerary), please contact us as soon as possible. We will do our best to accommodate your request, but changes made less than 15 days before departure may incur additional fees.

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Exceptions

- Non-Refundable Services: Some services and special promotions may be non-refundable. This will be clearly indicated at the time of booking.
- Force Majeure: In cases of unforeseen events beyond our control (e.g., natural disasters, political unrest), refunds will be considered on a case-by-case basis.

Travel Insurance We strongly recommend purchasing travel insurance to protect your investment in case of unexpected changes or cancellations.