

CONNOR C. INGRAM

Phone: (413) 427-9785

Email: connorcingram@gmail.com

ASSOCIATE OF SCIENCE IN COMPUTER INFORMATION SYSTEMS

Dynamic, qualified and highly ethical student who completed an associate of science in computer information systems, with experience in object-oriented programming and software design patterns, seeks to leverage my degree and experience into a new position in IoT, graphic design, computer security, or web development/ design trends. Highly motivated to work, and continuously seeks out challenges in high-pressure, deadline driven environments.

AREAS OF EXPERTISE

- Windows, Mac, UNIX Operating systems
- Tier I and tier II customer support
- Microsoft Office suite
- Adobe Creative Suite
- Object-Orientated Programming
- Java, C, C++, Python
- Software Design Patterns
- Agile Development Methodologies
- HTML5, CSS3, REST
- JavaScript and modern frameworks
- ReactJS, NodeJS, MongoDB & Mongoose
- Version control through Git

PROFESSIONAL EXPERIENCE

OUR TOWN VARIETY, Ludlow, MA

July 2013 - May 2018

Cashier

- Quickly handled customer inquiries and POS transactions
- Responsible for balanced cash draw at end of shift, delivery management, and stocking
- Worked with a diverse range of customers to deliver excellent customer service
- Demonstrated leadership excellence by training new employees
- Communicated with vendors on what was needed in stock
- Completed all closing job duties and prepped the store for the following day

EDUCATION & PROFESSIONAL DEVELOPMENT

Credits towards, University of Massachusetts Amherst, Amherst, Massachusetts, Computer Science (2018)

Associate of Science, Holyoke Community College, Holyoke, Massachusetts, Computer Information Systems (2016)

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Professional & Personal References

James Harrington
Our Town Variety Owner/Boss
413-530-2709

Kathy Picard
Personal Family Friend
5 years
413-575-4674

Lauren Dansereau
Personal Family Friend
12 years
413-388-9141