Connor Christensen

Support Technician II

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Orem, USA

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I am an enthusiastic and driven Web Development student that is currently attending college at Utah Valley University. With almost a year of an IT position under my belt, I have also begun the process of getting my A+ certification. While I have much to learn, I am confident in my skills that are required to not only help create and maintain web applications, but also diagnose hardware issues as well.

EDUCATION

Web Design and Development
Utah Valley University

08/2018 - Present   *Orem, Utah*

WORK EXPERIENCE

Support Technician II
Utah Valley University

02/2021 - Present   *Orem, Utah*
Public University located in Orem, Utah.

Achievements/Tasks

- Creating and Updating a monthly newsletter that is distributed to the University.
- Learning to diagnose, and in cases where applicible, fix Lenovo computers.
- Creating and fulfilling warranty cases through a ticketing system.
- Learning how to organize, control, and maintain IT assets on campus.

Lead Shift Lead
Blaze Pizza

02/2018 - Present   *Orem, Utah*
California-based pizza chain within the fast-casual dining category.

Achievements/Tasks

- Lead and guide team members.
- Follow and maintain standards that are provided.
- Control and maintain stock of product, including keeping the store in a profitable position.

Production Worker
Computrol

10/2017 - 01/2018   *Orem, Utah*
World class provider of low volume, high-mix electronics that are distributed to original manufacturers.

Achievements/Tasks

- Inspecting boards for imperfections before being shipped.
- Learned to solder and finish PCB.
- Consistently and effectively prepared hundreds of boards per day to be shipped.

SKILLS

Critical Thinking   Enthusiasm   Organization Skills

Web Development   Web Design

Problem Resolution   Soldering   HTML5   CSS

Adobe Creative Cloud   GIT   Leadership

Collaboration   Communication

LANGUAGES

English
Native or Bilingual Proficiency

Spanish
Limited Working Proficiency

INTERESTS

Gaming   Traveling   Cooking   Sports