

Connor Dillon

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EXPERIENCE

Three Mobile Telesales, Glasgow — Sales Advisor

January 2017 - September 2017

Receiving inbound calls and making outbound calls, finding sales opportunities and tailoring products towards the customer. Dealing with general enquiries and complaints. Ensuring the customer was satisfied with the new product and the experience they had received.

C&C Solutions, Brighton — Intern

November 2016 - November 2016

Worked alongside programmers and deployment teams, attended software team meetings. Learned to understand the problem, process and design an efficient solution before implementation and testing.

Green Shutters, Largs — Waiter

April 2016 - Sept 2016

Dealing with general customer queries, interacting with customers and ensuring customer satisfaction.

Kames Property, Glasgow — Assistant

August 2015 - April 2016

Assisted surveyors in managing commercial property such as Kwick Fit and offices in Glasgow. Meeting tradesmen, arranging access, checking security, etc.

Hanlon all Trades, Glasgow — General Assistant

July 2014 - August 2015

Carrying tools and other equipment, loading and unloading vans, cleaning site and vehicles and general labouring.

EDUCATION

The University of the West of Scotland, Paisley — Bachelor's

September 2018 - August 2022

Currently studying Web and Mobile Development.

SKILLS

- HTML5
- CSS
- JavaScript
- JQuery
- Python
- Java

AWARDS

UWS Court Medal

Accieved by getting the highest academic result in my course across all four university campuses.

Top Sales Person

Achieved by receiving the best overall customer satisfaction rating and sales conversion rate across three months.

The University of the West of Scotland, Paisley — Cisco CCNA

September 2018 - August 2019

Cisco certification achieved at 80% or above in Networking module, attained Routing and Switching CCNA.

City of Glasgow College, Glasgow — Higher National Diploma

September 2015 - August 2016

Studied Networking at the City of Glasgow College. Achieving a B in my final project.

City of Glasgow College, Glasgow — Higher National Certificate

September 2014 - August 2015

Year one of my studies I completed the HNC achieving an A as my final grade.

PROJECTS

Inventory Management System — UWS

My first project coding, I was assigned the task of creating an inventory management system for Pasilety Precision Engineering. I received an A for my final product alongside the proper documentation, which was written in Python3.

Structures and Algorithms Project — UWS

The task of creating a flight management system for a structures and algorithms module, the work was completed under exam conditions, written in Java.

Portfolio Project — Personal

Creating an online presence using HTML5, JScript and CSS to showreel my work which is connected to all my social media.

Blog - UWS

Create a blog on pre-selected topics associated with ethical and professional aspects of the creative industries, using the software of our choice.

BTC Price Tracker - *Personal*

A small project using JavaScript which interacts a public API and plots the 24-hour graph in a Linux terminal.

TradingView Script - *Personal*

Trading on Tradingview.com which I have created a personal script in their own language Pine. This script draws potential buy and sell opportunities.

More project and work can be found on my GitHub and my website