

# HARRY PARK



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## SKILLS

### Languages

C/C++, Bash Scripts, Java

### Web Technology

HTML, CSS, JavaScript, XML

### Software

Git, Eclipse, MATLAB

## EXPERIENCE

### Premier Sports Marketing, Inc.

#### Customer Service Manager

July 2017 – Present

- Improved customer feedback rate to 98% throughout every online platform
- Conserved \$20K potential revenue loss from shipping claims by acquiring a new logistics partner
- Reduced 30% of return costs by utilizing return option with the current shipping service

#### Inventory Associate

January – July 2017

- Decreased 50% of out-of-stock orders by creating a collaborative inventory count system
- Minimized the defect rate to 0.07% by implementing a new restock system for returns
- Redesigned the location naming structure to optimize the picking process

### Watered Garden Learning Center

#### Mathematics Tutor

June – December 2016

- Succeeded in helping students raise the grades by 20% on average
- Worked with other instructors to develop curriculum and tests for each student

## EDUCATION

### Georgia State University

#### Honors Bachelor of Science, Computer Science

May 2020

- 4.19 GPA / President's List
- Association for Computing Machinery

#### Related Coursework:

- Full-Stack Development
- Software Engineering
- Mobile App Development

## LEADERSHIP

### Korean Community Presbyterian Church

#### Youth Leader

August 2016 – Present

- Led a group of 100+ students and organized monthly events and fundraisers
- Launched a new program to connect the students with community resources for help