Call Reason Breakdown

Call Reason	Self	Disp	Total	%	Avg. Arrive	Avg. Time @ Scene
209A SERVICE	2	1	3	< 1	8.28	2.98

Action: Negative Contact = 3

209A VIOLATION	0	1	1	< 1	2.33	41.53

Action: Report Taken = 1

ABANDONED 911 CALL	0	6	6	< 1	9.45	3.37

Action: CONFIRMED MIS-DIAL = 3
        Investigated = 1
        Negative Contact = 1
        NOBODY HOME = 1

911 CALL	0	17	17	< 1	4.25	9.27

Action: ACCIDENTAL = 1
        CONFIRMED MIS-DIAL = 2
        Call Given to an Officer = 1
        Dispatch Handled = 2
        FRANKLIN MEDICAL CENTER = 1
        Investigated = 3
        No Action Required = 2
        Taken/Referred to Other Agency = 1
        TRANSFERRED TO STATE POLICE = 4

911 HANG UP	0	3	3	< 1	4.36	6.82

Action: ACCIDENTAL = 1
        CONFIRMED MIS-DIAL = 2

911 MIS DIAL	0	6	6	< 1	11.66	5.60

Action: CONFIRMED MIS-DIAL = 3
        Call Given to an Officer = 2
        TRANSFERRED TO STATE POLICE = 1

ABANDONED MV	1	1	2	< 1	0	2.75

Action: Investigated = 1
        TRANSFERRED TO STATE POLICE = 1

ADMINISTRATIVE	51	2	53	2.9	0.32	55.60

Action: No Action Required = 35
        Report Taken = 1
        Services Rendered = 17

ALARM BURGLAR OR HOLDUP	3	50	53	2.9	6.24	10.60

Action: Building Checked/Secured = 13
        Call Cancelled = 13
        Checks Okay = 1
        CONFIRMED MIS-DIAL = 1
        False Alarm = 5
        Faxed To Station = 1
        Investigated = 4
        Taken to Family/Guardian/Other = 1
        TRANSFERRED TO STATE POLICE = 14

EMS ALARM - LIFELINE ACTIVATED	0	9	9	< 1	2.26	16.51

Action: COOLEY DICKINSON HOSPITAL = 4
        No Transport/ Patient Refusal = 3
        Services Rendered = 2

FIRE ALARM	0	16	16	< 1	5.60	22.24

Action: Building Checked/Secured = 1
        Call Cancelled = 2
        False Alarm = 2

```
                    Investigated = 7
                    No Action Required = 1
                    Services Rendered = 3
```

ANIMAL COMPLAINT   2   31   33   1.8   7.60   11.68
Action: ACCIDENTAL = 1
        Could Not Locate = 1
        Dispatch Handled = 1
        Referred to Animal Control = 2
        Gone On Arrival = 1
        Investigated = 4
        Taken/Referred to Other Agency = 4
        Report Taken = 2
        Peace Restored = 1
        Services Rendered = 10
        Taken to Family/Guardian/Other = 1
        TRANSFERRED TO STATE POLICE = 4
        Unfounded = 1

ASSIST CITIZEN   4   1   5   < 1   5.92   57.38
Action: Investigated = 1
        No Action Required = 1
        Report Taken = 2
        Services Rendered = 1

ASSIST OTHER AGENCY   7   2   9   < 1   9.10   39.06
Action: Investigated = 1
        Services Rendered = 7
        TRANSFERRED TO STATE POLICE = 1

ASSAULT   0   1   1   < 1   16.44   137.39
Action: Arrest(s) Made = 1

ARTICLES RECOVERED   0   6   6   < 1   4.64   2.71
Action: Call Given to an Officer = 1
        Faxed To Station = 1
        Negative Contact = 1
        Notification = 1
        Taken/Referred to Other Agency = 1
        Services Rendered = 1

BREAKING & ENTERING AUTO   0   1   1   < 1   0   0
Action: Faxed To Station = 1

BREAKING AND ENTERING   0   1   1   < 1   6.23   12.26
Action: Investigated = 1

BREAKING & ENTERING PAST   1   2   3   < 1   8.01   28.09
Action: Investigated = 1
        Report Taken = 2

BE ON THE LOOK OUT   0   1   1   < 1   0.93   5.33
Action: Services Rendered = 1

BUILDING/LOCATION CHECK   136   5   141   7.8   11.23   6.62
Action: Unknown = 2
        Building Checked/Secured = 64
        Checks Okay = 16
        Faxed To Station = 5
        Investigated = 3
        No Action Required = 15
        Services Rendered = 36

CHIMNEY FIRE   0   4   4   < 1   3.20   40.40
Action: Extinguished = 1

```
        Investigated = 1
        Services Rendered = 2
```

CHECK WELFARE   3   11   14   < 1   5.13   15.30
```
Action: Call Cancelled = 1
        COOLEY DICKINSON HOSPITAL = 2
        Dispatch Handled = 2
        Investigated = 5
        Negative Contact = 1
        Report Taken = 1
        Services Rendered = 2
```

Civil Issue   1   0   1   < 1   0   0.73
```
Action: No Action Required = 1
```

CRUISER MAINTENANCE   15   0   15   < 1   0   35.98
```
Action: Checks Okay = 2
        No Action Required = 4
        Services Rendered = 9
```

CARBON MONOXIDE HAZARD   0   5   5   < 1   7.30   17.77
```
Action: Investigated = 3
        Services Rendered = 2
```

COMMUNITY POLICING   18   0   18   1.0   0   47.14
```
Action: Checks Okay = 1
        No Action Required = 9
        Services Rendered = 8
```

COMPLAINT   1   2   3   < 1   4.80   29.23
```
Action: NOBODY HOME = 1
        Report Taken = 1
        Services Rendered = 1
```

COURT   2   0   2   < 1   0   69.01
```
Action: No Action Required = 1
        Services Rendered = 1
```

Car vs. Deer   0   5   5   < 1   19.83   24.53
```
Action: Faxed To Station = 1
        Investigated = 1
        Report Taken = 1
        TRANSFERRED TO STATE POLICE = 2
```

DISTURBANCE   0   2   2   < 1   7.60   60.05
```
Action: Arrest(s) Made = 1
        Services Rendered = 1
```

DISABLED MV   19   10   29   1.6   7.10   19.38
```
Action: Call Given to an Officer = 2
        Dispatch Handled = 1
        Investigated = 7
        No Action Required = 1
        Negative Contact = 1
        Taken/Referred to Other Agency = 2
        Services Rendered = 9
        Unfounded = 1
        Vehicle Towed = 5
```

Drill/Testing   4   0   4   < 1   2.23   69.67
```
Action: Services Rendered = 4
```

ESCORT/TRANSPORT   1   0   1   < 1   0   23.18
```
Action: Services Rendered = 1
```

FIREARMS LICENSING   7   0   7   < 1   0   44.17
Action: No Action Required = 4
       Services Rendered = 3

BRUSH FIRE   0   1   1   < 1   3.53   35.98
Action: Extinguished = 1

FIRE, OTHER NON-SPECIFIC   0   4   4   < 1   5.86   30.47
Action: Investigated = 2
       Services Rendered = 2

VEHICLE FIRE   0   1   1   < 1   3.45   56.45
Action: Vehicle Towed = 1

FIRE WORKS   0   1   1   < 1   0   0
Action: Call Given to an Officer = 1

FOLLOW UP INVESTIGATION   10   2   12   < 1   26.03   46.57
Action: Investigated = 6
       No Action Required = 1
       Report Taken = 2
       Services Rendered = 2
       TRANSFERRED TO STATE POLICE = 1

FRAUD/SCAM   1   3   4   < 1   9.77   11.53
Action: Call Given to an Officer = 1
       Faxed To Station = 1
       Investigated = 1
       Report Taken = 1

GAS LEAK   0   1   1   < 1   7.93   24.15
Action: Investigated = 1

GENERAL INFO   0   3   3   < 1   0   0
Action: Faxed To Station = 2
       TRANSFERRED TO STATE POLICE = 1

HARASSMENT   1   0   1   < 1   0   7.50
Action: Investigated = 1

ILLEGAL BURN   0   3   3   < 1   8.42   11.78
Action: Extinguished = 2
       No Action Required = 1

INVESTIGATION   16   1   17   < 1   0   16.74
Action: Faxed To Station = 1
       Investigated = 8
       No Action Required = 3
       Negative Contact = 1
       NOBODY HOME = 2
       Report Taken = 2

LARCENY   0   2   2   < 1   3.46   13.06
Action: Investigated = 1
       Report Taken = 1

LINE DOWN, POWER,PHONE OR CABL   2   6   8   < 1   9.53   37.93
Action: Removed Hazard = 1
       Taken/Referred to Other Agency = 2
       Services Rendered = 2
       Transferred/Ref to Utility = 3

LOCKOUT   1   1   2   < 1   0   13.75
Action: Services Rendered = 1
       TRANSFERRED TO STATE POLICE = 1

MEDICAL EMERGENCY   0   85   85   4.7   5.73   23.51
Action: ATHOL MEMORIAL HOSPITAL = 1
        Call Cancelled = 1
        COOLEY DICKINSON HOSPITAL = 51
        False Alarm = 1
        FRANKLIN MEDICAL CENTER = 9
        No Transport/ Patient Refusal = 10
        Patient Refusal = 1
        Services Rendered = 11

MISCELLANEOUS   3   5   8   < 1   4.47   8.88
Action: Checks Okay = 1
        Dispatch Handled = 2
        Investigated = 2
        No Action Required = 1
        Services Rendered = 2

MOTOR VEHICLE ACCIDENT NO INJU 3   37   40   2.2   6.37   32.58
Action: COOLEY DICKINSON HOSPITAL = 2
        Citation/Warning Issued = 1
        Call Given to an Officer = 1
        Investigated = 12
        Report Taken = 10
        Services Rendered = 8
        Vehicle Towed = 6

MOTOR VEHICLE COMPLAINT   1   21   22   1.2   8.94   11.60
Action: Citation/Warning Issued = 1
        Call Given to an Officer = 4
        Could Not Locate = 6
        Faxed To Station = 1
        Gone On Arrival = 2
        Negative Contact = 3
        Taken/Referred to Other Agency = 3
        TRANSFERRED TO STATE POLICE = 1
        Unfounded = 1

MOTOR VEHICLE ACCIDE W/INJURY   0   3   3   < 1   21.16   88.78
Action: COOLEY DICKINSON HOSPITAL = 1
        Vehicle Towed = 2

MOTOR VEHICLE - STOLEN   0   2   2   < 1   14.97   20.13
Action: Report Taken = 1
        TRANSFERRED TO STATE POLICE = 1

MOTOR VEHICLE VIOLATION   559   3   562   31.2   1.02   8.76
Action: ACCIDENTAL = 2
        Arrest(s) Made = 2
        Call Cancelled = 2
        Citation/Warning Issued = 362
        Investigated = 8
        No Action Required = 3
        Negative Contact = 1
        Taken/Referred to Other Agency = 1
        Services Rendered = 3
        Vehicle Towed = 13
        Verbal Warning = 165

NOISE COMPLAINT   0   1   1   < 1   0   0
Action: TRANSFERRED TO STATE POLICE = 1

NOTIFICATION   0   5   5   < 1   12.82   38.49
Action: Dispatch Handled = 1
        Faxed To Station = 1
        Notification = 2

          Services Rendered = 1

ODOR INVESTIGATION   0   3   3   < 1   7.78   20.08
Action: Investigated = 3

OFFICER WANTED   1   10   11   < 1   21.96   36.86
Action: Arrest(s) Made = 1
        Call Given to an Officer = 2
        Investigated = 3
        NOBODY HOME = 1
        Report Taken = 1
        TRANSFERRED TO STATE POLICE = 3

PAPERWORK SERVICE   37   1   38   2.1   2.92   4.45
Action: Investigated = 1
        No Action Required = 1
        Negative Contact = 4
        NOBODY HOME = 3
        SERVED IN HAND = 12
        Services Rendered = 17

ANNOYING PHONE CALLS   0   2   2   < 1   11.25   12.08
Action: Faxed To Station = 1
        Report Taken = 1

PATROL AREA   104   0   104   5.8   0.28   7.86
Action: Checks Okay = 43
        No Action Required = 32
        Services Rendered = 28
        Unfounded = 1

RADAR/TRAFFIC ENFORCEMENT   265   1   266   14.8   1.85   26.16
Action: ACCIDENTAL = 1
        Building Checked/Secured = 1
        Citation/Warning Issued = 4
        Checks Okay = 8
        Investigated = 3
        No Action Required = 142
        Negative Contact = 1
        Services Rendered = 102
        Verbal Warning = 4

ROLLING 9   13   4   17   < 1   0   10.21
Action: Citation/Warning Issued = 1
        Investigated = 11
        No Action Required = 2
        Report Taken = 1
        Vehicle Towed = 1
        Verbal Warning = 1

ROLLING Q2-1   1   0   1   < 1   0   7.67
Action: Citation/Warning Issued = 1

SAFETY HAZARD   5   15   20   1.1   16.84   21.67
Action: Investigated = 2
        No Action Required = 1
        Negative Contact = 1
        Removed Hazard = 2
        Taken/Referred to Other Agency = 2
        Report Taken = 1
        Services Rendered = 6
        Transferred/Ref to Highway = 4
        Transferred/Ref to Utility = 1

Section 12   0   1   1   < 1   15.34   20.59
Action: COOLEY DICKINSON HOSPITAL = 1

SERVICE CALL   3   3   6   < 1   3.13   48.60
Action: Investigated = 1
        Services Rendered = 5

SHOPLIFTING   0   1   1   < 1   11.87   31.77
Action: Investigated = 1

SHOTS FIRED   0   4   4   < 1   11.03   13.24
Action: Investigated = 2
        TRANSFERRED TO STATE POLICE = 1
        Unfounded = 1

SMOKE INVESTIGATION   0   2   2   < 1   28.00   15.75
Action: Dispatch Handled = 1
        Extinguished = 1

SUSPICIOUS PERSON   1   6   7   < 1   5.40   24.80
Action: Investigated = 2
        Negative Contact = 1
        TRANSFERRED TO STATE POLICE = 2
        Unfounded = 2

SUSPICIOUS ACTIVITY   0   2   2   < 1   5.45   9.08
Action: TRANSFERRED TO STATE POLICE = 1
        Unfounded = 1

SUSPICIOUS VEHICLE   8   3   11   < 1   7.59   17.21
Action: Arrest(s) Made = 1
        Checks Okay = 1
        Could Not Locate = 1
        Investigated = 6
        TRANSFERRED TO STATE POLICE = 1
        Unfounded = 1

THREAT   0   2   2   < 1   52.90   20.15
Action: Investigated = 1
        TRANSFERRED TO STATE POLICE = 1

TRAFFIC HAZARD   5   14   19   1.1   8.25   31.67
Action: Investigated = 2
        Removed Hazard = 2
        Taken/Referred to Other Agency = 5
        Services Rendered = 3
        Transferred/Ref to Highway = 6
        Transferred/Ref to Utility = 1

TRAFFIC CONTROL   6   0   6   < 1   0   25.71
Action: Investigated = 1
        No Action Required = 4
        Negative Contact = 1

TRESPASS   0   1   1   < 1   6.43   11.62
Action: Investigated = 1

UNWANTED PERSON   1   1   2   < 1   0   17.22
Action: Call Given to an Officer = 1
        Report Taken = 1

VANDALISM   3   1   4   < 1   0   10.08
Action: Call Given to an Officer = 1
        Could Not Locate = 1
        Report Taken = 2

SERVE WARRANT   0   1   1   < 1   14.93   46.28

Action: Arrest(s) Made = 1

TOTAL   1328   471   1799   100   6.84   17.31

Call Action Breakdown

Call Action	Self_Init	Dispatched	Total	%
Unknown	2	0	2	< 1
ACCIDENTAL	3	3	6	< 1
ATHOL MEMORIAL HOSPITAL	0	1	1	< 1
Arrest(s) Made	3	4	7	< 1
Building Checked/Secured	65	14	79	4.4
Call Cancelled	2	17	19	1.1
COOLEY DICKINSON HOSPITAL	0	61	61	3.4
Citation/Warning Issued	367	3	370	20.6
Checks Okay	72	1	73	4.1
CONFIRMED MIS-DIAL	0	11	11	< 1
Call Given to an Officer	1	16	17	< 1
Could Not Locate	1	8	9	< 1
Dispatch Handled	0	10	10	< 1
Referred to Animal Control	0	2	2	< 1
Extinguished	0	5	5	< 1
False Alarm	2	6	8	< 1
FRANKLIN MEDICAL CENTER	0	10	10	< 1
Faxed To Station	0	16	16	< 1
Gone On Arrival	0	3	3	< 1
Investigated	58	68	126	7.0
No Action Required	261	4	265	14.7
Negative Contact	12	8	20	1.1
NOBODY HOME	6	2	8	< 1
Notification	0	3	3	< 1
No Transport/ Patient Refusal	0	13	13	< 1
Patient Refusal	0	1	1	< 1
Removed Hazard	1	4	5	< 1
Taken/Referred to Other Agency	4	17	21	1.2
Report Taken	12	23	35	1.9
Peace Restored	0	1	1	< 1
SERVED IN HAND	12	0	12	< 1
Services Rendered	249	65	314	17.5
Transferred/Ref to Highway	1	9	10	< 1
Taken to Family/Guardian/Other	1	1	2	< 1
TRANSFERRED TO STATE POLICE	0	42	42	2.3
Transferred/Ref to Utility	2	3	5	< 1
Unfounded	3	6	9	< 1
Vehicle Towed	18	10	28	1.6
Verbal Warning	170	0	170	9.4
TOTAL	**1328**	**471**	**1799**	**100**

Operator Race And Sex Breakdown

Sex	Total	%
Not Specified	226	32.5
Male	258	37.1
Female	202	29.1
Unknown	9	1.3
Non-Binary	0	0.0
TOTAL	**695**	**100**

Race	Total	%
Not Specified	442	63.6
Asian/Pacific Islander	3	0.4
Black	7	1.0
American Indian/Alaskan Native	0	0.0
White	171	24.6
Unknown	72	10.4
TOTAL	**695**	**100**

Ethnicity	Total	%
Not Specified	452	65.0
Hispanic	10	1.4
Not Hispanic	146	21.0
Unknown	87	12.5
TOTAL	**695**	**100**

Race	Total	%
Not Specified	442	63.6
Asian/Pacific Islander	3	0.4
Black	7	1.0
American Indian/Alaskan Native	0	0.0
White	171	24.6
Unknown	72	10.4