

Call Reason Breakdown

Call Reason	Self	Disp	Total	%	Avg. Arrive	Avg. Time @ Scene
209A SERVICE	1	0	1	< 1	0	16.68
Action: SERVED IN HAND = 1						
ABANDONED 911 CALL	0	1	1	< 1	0	0
Action: Services Rendered = 1						
911 CALL	0	23	23	7.6	16.54	0.87
Action: CONFIRMED MIS-DIAL = 2						
Call Given to an Officer = 3						
Dispatch Handled = 10						
FRANKLIN MEDICAL CENTER = 1						
Investigated = 2						
Report Taken = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 3						
911 HANG UP	0	6	6	2.0	20.72	2.22
Action: CONFIRMED MIS-DIAL = 2						
Call Given to an Officer = 1						
Taken/Referred to Other Agency = 1						
TRANSFERRED TO STATE POLICE = 2						
911 MIS DIAL	0	2	2	< 1	0	0
Action: CONFIRMED MIS-DIAL = 1						
TRANSFERRED TO STATE POLICE = 1						
ALARM BURGLAR OR HOLDUP	0	2	2	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 2						
EMS ALARM - LIFELINE ACTIVATED	0	7	7	2.3	0	0
Action: ACCIDENTAL = 1						
ATHOL MEMORIAL HOSPITAL = 2						
False Alarm = 1						
FRANKLIN MEDICAL CENTER = 1						
Investigated = 1						
No Transport/ Patient Refusal = 1						
FIRE ALARM	0	4	4	1.3	0	0
Action: Call Cancelled = 1						
False Alarm = 2						
Investigated = 1						
ANIMAL COMPLAINT	1	4	5	1.7	18.63	29.72
Action: Unknown = 1						
Call Given to an Officer = 2						
Good Intent = 1						
Report Taken = 1						
ASSIST CITIZEN	1	2	3	< 1	0	19.07
Action: Call Given to an Officer = 1						
Services Rendered = 2						
ASSIST OTHER AGENCY	1	4	5	1.7	27.45	47.25
Action: Call Given to an Officer = 1						
Could Not Locate = 1						
Services Rendered = 3						
BREAKING & ENTERING PAST	0	1	1	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 1						
BUILDING/LOCATION CHECK	1	0	1	< 1	0	1.00

Dispatch Analysis

Printed: 03/31/2023

Action: Negative Contact = 1						
CHIMNEY FIRE	0	1	1	< 1	0	0
Action: Extinguished = 1						
CHECK WELFARE	0	9	9	3.0	22.82	20.62
Action: Building Checked/Secured = 1						
Checks Okay = 1						
Investigated = 2						
No Transport/ Patient Refusal = 1						
Taken to Family/Guardian/Other = 1						
TRANSFERRED TO STATE POLICE = 2						
Unfounded = 1						
CARBON MONOXIDE HAZARD	0	3	3	< 1	23.73	7.25
Action: Checks Okay = 1						
Removed Hazard = 1						
Services Rendered = 1						
COMMUNITY POLICING	0	1	1	< 1	0	0
Action: Notification = 1						
COMPLAINT	0	4	4	1.3	0	0
Action: Call Given to an Officer = 2						
Report Taken = 1						
TRANSFERRED TO STATE POLICE = 1						
DEATH	0	2	2	< 1	28.43	178.83
Action: Taken/Referred to Other Agency = 1						
TRANSFERRED TO STATE POLICE = 1						
DISTURBANCE	0	2	2	< 1	11.57	98.75
Action: No Transport/ Patient Refusal = 1						
TRANSFERRED TO STATE POLICE = 1						
DISABLED MV	1	1	2	< 1	0	2.93
Action: Good Intent = 1						
Investigated = 1						
DRUNK	0	1	1	< 1	18.48	111.45
Action: ATHOL MEMORIAL HOSPITAL = 1						
Drill/Testing	0	1	1	< 1	0	0
Action: Services Rendered = 1						
DETAIL REQUEST	0	1	1	< 1	0	0
Action: Call Given to an Officer = 1						
EXPLOSION	0	1	1	< 1	1.85	16.08
Action: TRANSFERRED TO STATE POLICE = 1						
FIREARMS LICENSING	0	2	2	< 1	0	0
Action: Call Given to an Officer = 2						
BRUSH FIRE	0	3	3	< 1	0	0
Action: Extinguished = 2						
Services Rendered = 1						
FIRE, OTHER NON-SPECIFIC	0	1	1	< 1	0	0
Action: Extinguished = 1						
FIRE WORKS	0	3	3	< 1	21.42	4.58
Action: TRANSFERRED TO STATE POLICE = 2						
Unfounded = 1						

Dispatch Analysis

Printed: 03/31/2023

FOLLOW UP INVESTIGATION	4	0	4	1.3	0	17.98
Action: Investigated = 2						
Negative Contact = 1						
Services Rendered = 1						
FRAUD/SCAM	1	2	3	< 1	57.12	2.65
Action: Report Taken = 3						
GAS LEAK	0	1	1	< 1	21.08	42.35
Action: Investigated = 1						
GENERAL INFO	0	11	11	3.7	0	0
Action: Call Given to an Officer = 9						
Dispatch Handled = 1						
Taken/Referred to Other Agency = 1						
HARASSMENT	0	1	1	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 1						
ILLEGAL BURN	0	3	3	< 1	0	0
Action: Investigated = 3						
INVESTIGATION	0	3	3	< 1	0	0
Action: Investigated = 1						
Report Taken = 1						
TRANSFERRED TO STATE POLICE = 1						
LARCENY	0	3	3	< 1	0	0
Action: Call Given to an Officer = 2						
TRANSFERRED TO STATE POLICE = 1						
LINE DOWN, POWER,PHONE OR CABL	0	19	19	6.3	22.68	11.10
Action: Investigated = 1						
No Action Required = 1						
Removed Hazard = 2						
Taken/Referred to Other Agency = 1						
Services Rendered = 7						
Transferred/Ref to Utility = 7						
LOCKOUT	0	2	2	< 1	0	0
Action: Dispatch Handled = 1						
No Action Required = 1						
MEDICAL EMERGENCY	1	32	33	11.0	16.17	40.58
Action: ATHOL MEMORIAL HOSPITAL = 8						
Call Cancelled = 1						
FRANKLIN MEDICAL CENTER = 16						
Patient Refusal = 6						
Services Rendered = 1						
Unfounded = 1						
MISSING PERSON	0	5	5	1.7	0.03	96.82
Action: No Action Required = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 3						
MISCELLANEOUS	0	2	2	< 1	0	0
Action: Taken/Referred to Other Agency = 1						
TRANSFERRED TO STATE POLICE = 1						
MOTOR VEHICLE ACCIDENT NO INJU	0	15	15	5.0	14.95	49.38
Action: Report Taken = 3						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 4						
Vehicle Towed = 7						

MOTOR VEHICLE COMPLAINT	0	4	4	1.3	0	0
Action: Call Given to an Officer = 2						
TRANSFERRED TO STATE POLICE = 2						
MOTOR VEHICLE ACCIDE W/INJURY	0	1	1	< 1	23.85	29.20
Action: UMASS MEDICAL CTR = 1						
MOTOR VEHICLE RECOVERED	0	1	1	< 1	0	0
Action: Call Given to an Officer = 1						
MOTOR VEHICLE VIOLATION	4	0	4	1.3	0	39.84
Action: Citation/Warning Issued = 3						
Vehicle Towed = 1						
NOISE COMPLAINT	0	4	4	1.3	0	0
Action: Call Given to an Officer = 3						
Peace Restored = 1						
NOTIFICATION	0	14	14	4.7	0	0
Action: Call Given to an Officer = 11						
No Action Required = 1						
Notification = 1						
Services Rendered = 1						
OFFICER WANTED	1	6	7	2.3	8.30	282.88
Action: Call Given to an Officer = 2						
Investigated = 1						
Report Taken = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 2						
PAPERWORK SERVICE	13	3	16	5.3	16.85	6.51
Action: Could Not Locate = 1						
Negative Contact = 4						
SERVED IN HAND = 7						
Services Rendered = 4						
PATROL AREA	1	0	1	< 1	0	20.98
Action: Checks Okay = 1						
ROLLING 9	1	0	1	< 1	0	1.93
Action: Investigated = 1						
SAFETY HAZARD	1	11	12	4.0	17.31	65.97
Action: Investigated = 1						
Taken/Referred to Other Agency = 1						
Report Taken = 2						
Services Rendered = 3						
Transferred/Ref to Highway = 1						
TRANSFERRED TO STATE POLICE = 2						
Transferred/Ref to Utility = 2						
Section 12	0	1	1	< 1	0	0
Action: FRANKLIN MEDICAL CENTER = 1						
SERVICE CALL	0	1	1	< 1	22.68	32.67
Action: FRANKLIN MEDICAL CENTER = 1						
SHOTS FIRED	0	3	3	< 1	19.34	16.78
Action: Investigated = 2						
TRANSFERRED TO STATE POLICE = 1						
SMOKE INVESTIGATION	0	2	2	< 1	0	0
Action: Extinguished = 1						

Dispatch Analysis

Printed: 03/31/2023

Unfounded = 1

SOLICITING	0	2	2	< 1	0	0
Action: Dispatch Handled = 1						
No Action Required = 1						
SEX OFFENDER REGISTRATION	0	4	4	1.3	5.43	6.35
Action: Services Rendered = 4						
SUICIDE COMMITTED	0	1	1	< 1	11.96	131.84
Action: Investigated = 1						
SUSPICIOUS PERSON	1	2	3	< 1	13.72	20.97
Action: Call Given to an Officer = 1						
Investigated = 2						
SUSPICIOUS ACTIVITY	1	3	4	1.3	15.80	25.37
Action: Investigated = 1						
Report Taken = 2						
TRANSFERRED TO STATE POLICE = 1						
SUSPICIOUS VEHICLE	0	3	3	< 1	16.27	0.05
Action: Unknown = 1						
Call Given to an Officer = 1						
Investigated = 1						
THREAT	0	2	2	< 1	0	0
Action: Call Given to an Officer = 1						
TRANSFERRED TO STATE POLICE = 1						
TRAFFIC HAZARD	0	7	7	2.3	0	0
Action: Removed Hazard = 1						
Taken/Referred to Other Agency = 1						
Services Rendered = 2						
Transferred/Ref to Highway = 2						
Unfounded = 1						
TOTAL	35	266	301	100	17.35	40.12

Call Action Breakdown

<u>Call Action</u>	<u>Self Init</u>	<u>Dispatched</u>	<u>Total</u>	<u>%</u>
Unknown	1	1	2	< 1
ACCIDENTAL	0	1	1	< 1
ATHOL MEMORIAL HOSPITAL	0	11	11	3.7
Building Checked/Secured	0	1	1	< 1
Call Cancelled	0	2	2	< 1
Citation/Warning Issued	3	0	3	< 1
Checks Okay	1	2	3	< 1
CONFIRMED MIS-DIAL	0	5	5	1.7
Call Given to an Officer	0	46	46	15.3
Could Not Locate	0	2	2	< 1
Dispatch Handled	0	13	13	4.3
Extinguished	0	5	5	1.7
False Alarm	0	3	3	< 1
FRANKLIN MEDICAL CENTER	0	20	20	6.6
Good Intent	0	2	2	< 1
Investigated	5	20	25	8.3
No Action Required	0	5	5	1.7
Negative Contact	6	0	6	2.0
Notification	0	2	2	< 1
No Transport/ Patient Refusal	0	3	3	< 1

Dispatch Analysis

Printed: 03/31/2023

Patient Refusal	1	5	6	2.0
Removed Hazard	0	4	4	1.3
Taken/Referred to Other Agency	0	7	7	2.3
Report Taken	3	12	15	5.0
Peace Restored	0	1	1	< 1
SERVED IN HAND	7	1	8	2.7
Services Rendered	6	30	36	12.0
Transferred/Ref to Highway	0	3	3	< 1
Taken to Family/Guardian/Other	0	1	1	< 1
TRANSFERRED TO STATE POLICE	0	37	37	12.3
Transferred/Ref to Utility	1	8	9	3.0
UMASS MEDICAL CTR	0	1	1	< 1
Unfounded	0	5	5	1.7
Vehicle Towed	1	7	8	2.7
TOTAL	35	266	301	100

Operator Race And Sex Breakdown

<u>Sex</u>	<u>Total</u>	<u>%</u>
Not Specified	15	36.6
Male	17	41.5
Female	9	22.0
Unknown	0	0.0
Non-Binary	0	0.0
TOTAL	41	100

<u>Race</u>	<u>Total</u>	<u>%</u>
Not Specified	15	36.6
Asian/Pacific Islander	0	0.0
Black	0	0.0
American Indian/Alaskan Native	0	0.0
White	17	41.5
Unknown	9	22.0
TOTAL	41	100

<u>Ethnicity</u>	<u>Total</u>	<u>%</u>
Not Specified	15	36.6
Hispanic	0	0.0
Not Hispanic	12	29.3
Unknown	14	34.1
TOTAL	41	100