

Call Reason Breakdown

<u>Call Reason</u>	<u>Self</u>	<u>Disp</u>	<u>Total</u>	<u>%</u>	<u>Avg. Arrive</u>	<u>Avg. Time @ Scene</u>
209A SERVICE	0	1	1	< 1	24.70	36.83
Action: Report Taken = 1						
ABANDONED 911 CALL	0	3	3	< 1	21.32	14.75
Action: Investigated = 1						
No Action Required = 1						
TRANSFERRED TO STATE POLICE = 1						
911 CALL	0	17	17	2.2	22.74	4.72
Action: ACCIDENTAL = 1						
CONFIRMED MIS-DIAL = 3						
Dispatch Handled = 4						
Investigated = 1						
No Action Required = 2						
NOBODY HOME = 1						
Taken/Referred to Other Agency = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 3						
911 HANG UP	0	5	5	< 1	16.61	7.56
Action: CONFIRMED MIS-DIAL = 2						
No Transport/ Patient Refusal = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 1						
911 MIS DIAL	0	7	7	< 1	19.73	4.18
Action: CONFIRMED MIS-DIAL = 4						
Dispatch Handled = 1						
TRANSFERRED TO STATE POLICE = 2						
ABANDONED MV	1	1	2	< 1	0	44.18
Action: Call Cancelled = 1						
Vehicle Towed = 1						
ADMINISTRATIVE	3	0	3	< 1	0	36.80
Action: Services Rendered = 3						
ALARM BURGLAR OR HOLDUP	0	3	3	< 1	16.58	6.18
Action: Building Checked/Secured = 2						
TRANSFERRED TO STATE POLICE = 1						
EMS ALARM - LIFELINE ACTIVATED	0	4	4	< 1	0	0
Action: ATHOL MEMORIAL HOSPITAL = 1						
Call Cancelled = 1						
False Alarm = 1						
Services Rendered = 1						
FIRE ALARM	0	14	14	1.8	12.39	10.91
Action: False Alarm = 3						
Investigated = 8						
Peace Restored = 1						
Services Rendered = 2						
ANIMAL COMPLAINT	4	45	49	6.2	12.57	15.96
Action: Citation/Warning Issued = 1						
Call Given to an Officer = 1						
Referred to Animal Control = 12						
Gone On Arrival = 3						
Investigated = 1						
No Action Required = 2						
Notification = 2						

Taken/Referred to Other Agency = 1
Report Taken = 4
Services Rendered = 17
TRANSFERRED TO STATE POLICE = 3
Unfounded = 2

ASSIST CITIZEN	1	2	3	< 1	0	9.17
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Action: Call Given to an Officer = 1
Report Taken = 1
Services Rendered = 1

ASSIST OTHER AGENCY	5	4	9	1.1	3.39	16.85
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Action: Negative Contact = 1
SERVED IN HAND = 1
Services Rendered = 6
TRANSFERRED TO STATE POLICE = 1

ASSAULT	0	1	1	< 1	9.03	64.92
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Action: Investigated = 1

ARTICLES RECOVERED	1	0	1	< 1	0	0
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Action: Good Intent = 1

BE ON THE LOOK OUT	0	2	2	< 1	0	0
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Action: Call Given to an Officer = 1
Investigated = 1

BURN/AGRI PERMIT	0	1	1	< 1	0	0
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Action: Dispatch Handled = 1

BUILDING/LOCATION CHECK	204	1	205	26.1	0	1.86
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Action: Building Checked/Secured = 159
Checks Okay = 33
Good Intent = 4
No Action Required = 4
Services Rendered = 5

CHIMNEY FIRE	0	3	3	< 1	13.56	72.52
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Action: Extinguished = 2
Services Rendered = 1

CHECK WELFARE	1	10	11	1.4	19.23	15.24
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Action: FRANKLIN MEDICAL CENTER = 1
Gone On Arrival = 1
Investigated = 5
Negative Contact = 1
Patient Refusal = 1
Peace Restored = 1
Services Rendered = 1

CRUISER MAINTENANCE	2	0	2	< 1	0	32.07
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Action: Services Rendered = 2

CARBON MONOXIDE HAZARD	0	3	3	< 1	0	0
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Action: Investigated = 2
Services Rendered = 1

COMMUNITY POLICING	6	2	8	1.0	0	6.23
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Action: Good Intent = 3
No Action Required = 2
Services Rendered = 3

COMPLAINT	2	5	7	< 1	11.68	0.08
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Action: Investigated = 1
No Action Required = 1

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Taken/Referred to Other Agency = 1

Report Taken = 1

Services Rendered = 2

TRANSFERRED TO STATE POLICE = 1

DISTURBANCE	0	4	4	< 1	16.83	76.72
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Action: ATHOL MEMORIAL HOSPITAL = 1

Dispatch Handled = 1

Report Taken = 1

Peace Restored = 1

DISABLED MV	5	8	13	1.7	23.67	10.63
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Action: Checks Okay = 1

Could Not Locate = 1

Dispatch Handled = 1

Gone On Arrival = 2

Investigated = 2

No Action Required = 2

Report Taken = 1

Services Rendered = 2

Vehicle Towed = 1

DOMESTIC	0	2	2	< 1	15.33	68.12
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Action: Taken/Referred to Other Agency = 1

Services Rendered = 1

DETAIL REQUEST	0	4	4	< 1	0	0
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Action: Call Given to an Officer = 4

ESCORT/TRANSPORT	1	3	4	< 1	32.23	12.07
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Action: Dispatch Handled = 1

Services Rendered = 3

FIREARMS LICENSING	9	0	9	1.1	0	2.74
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Action: No Action Required = 1

Negative Contact = 1

Notification = 1

Services Rendered = 6

BRUSH FIRE	0	4	4	< 1	18.30	28.65
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Action: Extinguished = 3

Investigated = 1

STRUCTURE FIRE	0	1	1	< 1	9.43	79.32
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Action: Extinguished = 1

FIRE, OTHER NON-SPECIFIC	0	2	2	< 1	19.23	33.17
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Action: Extinguished = 2

VEHICLE FIRE	0	1	1	< 1	0	0
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Action: Extinguished = 1

FIRE WORKS	0	1	1	< 1	0	0
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Action: TRANSFERRED TO STATE POLICE = 1

FOLLOW UP INVESTIGATION	6	4	10	1.3	0	13.33
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Action: Call Given to an Officer = 1

Investigated = 2

Negative Contact = 2

Notification = 1

Report Taken = 3

Services Rendered = 1

FRAUD/SCAM	0	4	4	< 1	0	0
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Action: Call Given to an Officer = 1

Investigated = 1
Report Taken = 2

GENERAL INFO	0	4	4	< 1	0	0
Action: Call Given to an Officer = 4						
HARASSMENT	1	1	2	< 1	0	5.62
Action: Investigated = 1						
Report Taken = 1						
ILLEGAL BURN	0	2	2	< 1	0	0
Action: Extinguished = 2						
INVESTIGATION	5	1	6	< 1	0	17.05
Action: Checks Okay = 1						
Call Given to an Officer = 1						
Investigated = 3						
Report Taken = 1						
LARCENY	0	1	1	< 1	0.52	17.02
Action: Services Rendered = 1						
LINE DOWN, POWER, PHONE OR CABL	1	8	9	1.1	12.52	38.22
Action: Services Rendered = 5						
Transferred/Ref to Utility = 4						
MEDICAL EMERGENCY	0	51	51	6.5	14.05	21.83
Action: ATHOL MEMORIAL HOSPITAL = 17						
FRANKLIN MEDICAL CENTER = 25						
HENRY HEYWOOD HOSP = 1						
No Transport/ Patient Refusal = 2						
Patient Refusal = 3						
Services Rendered = 3						
MISSING PERSON	0	2	2	< 1	11.70	36.75
Action: Investigated = 1						
Services Rendered = 1						
MISCELLANEOUS	4	6	10	1.3	0	16.86
Action: Call Given to an Officer = 1						
Investigated = 1						
No Action Required = 3						
Services Rendered = 5						
MOTOR VEHICLE ACCIDENT NO INJU	0	9	9	1.1	18.00	50.34
Action: ATHOL MEMORIAL HOSPITAL = 1						
Report Taken = 4						
Vehicle Towed = 4						
MOTOR VEHICLE COMPLAINT	5	7	12	1.5	28.52	18.95
Action: Investigated = 1						
No Action Required = 1						
Report Taken = 7						
Services Rendered = 3						
MOTOR VEHICLE ACCIDE W/INJURY	0	2	2	< 1	23.24	41.65
Action: Report Taken = 1						
Vehicle Towed = 1						
MOTOR VEHICLE VIOLATION	34	0	34	4.3	0	8.65
Action: Citation/Warning Issued = 6						
CRIMINAL APPLICATION = 3						
Verbal Warning = 25						
NOISE COMPLAINT	1	18	19	2.4	18.80	24.12

Action: Dispatch Handled = 2 Investigated = 4 Report Taken = 2 Services Rendered = 4 TRANSFERRED TO STATE POLICE = 7						
NOTIFICATION	0	5	5	< 1	23.20	0.05
Action: Call Given to an Officer = 1 Faxed To Station = 1 Notification = 2 Services Rendered = 1						
OFFICER WANTED	0	8	8	1.0	18.48	29.02
Action: Investigated = 4 Report Taken = 1 Peace Restored = 1 Services Rendered = 2						
PAPERWORK SERVICE	25	2	27	3.4	17.96	6.07
Action: Dispatch Handled = 1 Negative Contact = 8 Notification = 1 SERVED IN HAND = 16 Services Rendered = 1						
PARKING COMPLAINT	2	0	2	< 1	0	5.49
Action: No Action Required = 1 Verbal Warning = 1						
PATROL AREA	8	0	8	1.0	0	0
Action: Checks Okay = 2 Investigated = 1 Services Rendered = 5						
RADAR/TRAFFIC ENFORCEMENT	94	1	95	12.1	0.57	33.26
Action: No Action Required = 51 Report Taken = 1 Services Rendered = 42 Verbal Warning = 1						
ROLLING 9	0	2	2	< 1	0	0
Action: Investigated = 2						
SAFETY HAZARD	0	6	6	< 1	3.25	8.22
Action: Investigated = 2 Taken/Referred to Other Agency = 2 Transferred/Ref to Highway = 2						
SHOTS FIRED	0	1	1	< 1	25.35	25.15
Action: Unfounded = 1						
SMOKE INVESTIGATION	0	1	1	< 1	0	0
Action: Report Taken = 1						
SOLICITING	0	1	1	< 1	0	0
Action: Call Given to an Officer = 1						
SUSPICIOUS PERSON	0	2	2	< 1	15.66	28.22
Action: Investigated = 2						
SUSPICIOUS ACTIVITY	0	4	4	< 1	4.52	4.80
Action: Investigated = 1 TRANSFERRED TO STATE POLICE = 2 Unfounded = 1						

Dispatch Analysis

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SUICIDE THREAT	0	1	1	< 1	0.05	77.82
Action: ATHOL MEMORIAL HOSPITAL = 1						
SUSPICIOUS VEHICLE	0	4	4	< 1	16.61	5.34
Action: Could Not Locate = 1						
Investigated = 2						
Negative Contact = 1						
THREAT	0	1	1	< 1	0	0
Action: Call Given to an Officer = 1						
TRAFFIC HAZARD	6	7	13	1.7	6.99	21.22
Action: Gone On Arrival = 1						
Investigated = 1						
No Action Required = 1						
Removed Hazard = 3						
Taken/Referred to Other Agency = 2						
Services Rendered = 3						
Transferred/Ref to Highway = 1						
Transferred/Ref to Utility = 1						
TRAFFIC CONTROL	5	0	5	< 1	0.05	23.39
Action: No Action Required = 1						
Services Rendered = 4						
TRESPASS	2	2	4	< 1	15.34	23.55
Action: Investigated = 1						
Notification = 1						
Removed Hazard = 1						
Services Rendered = 1						
TRUANT	0	1	1	< 1	0	0
Action: Services Rendered = 1						
VANDALISM	3	1	4	< 1	2.87	7.17
Action: Investigated = 1						
Report Taken = 2						
Services Rendered = 1						
SERVE WARRANT	3	1	4	< 1	5.64	14.95
Action: Arrest(s) Made = 1						
Negative Contact = 3						
TOTAL	450	335	785	100	15.11	14.68

Call Action Breakdown

<u>Call Action</u>	<u>Self Init</u>	<u>Dispatched</u>	<u>Total</u>	<u>%</u>
ACCIDENTAL	0	1	1	< 1
ATHOL MEMORIAL HOSPITAL	0	21	21	2.7
Arrest(s) Made	0	1	1	< 1
Building Checked/Secured	159	2	161	20.5
Call Cancelled	0	2	2	< 1
Citation/Warning Issued	6	1	7	< 1
Checks Okay	36	1	37	4.7
CONFIRMED MIS-DIAL	0	9	9	1.1
Call Given to an Officer	0	18	18	2.3
CRIMINAL APPLICATION	3	0	3	< 1
Could Not Locate	0	2	2	< 1
Dispatch Handled	1	11	12	1.5
Referred to Animal Control	0	12	12	1.5
Extinguished	0	11	11	1.4

Dispatch Analysis

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False Alarm	0	4	4	< 1
FRANKLIN MEDICAL CENTER	0	26	26	3.3
Faxed To Station	0	1	1	< 1
Good Intent	6	2	8	1.0
Gone On Arrival	0	7	7	< 1
HENRY HEYWOOD HOSP	0	1	1	< 1
Investigated	12	43	55	7.0
No Action Required	63	10	73	9.3
Negative Contact	13	4	17	2.2
NOBODY HOME	0	1	1	< 1
Notification	4	4	8	1.0
No Transport/ Patient Refusal	0	3	3	< 1
Patient Refusal	0	4	4	< 1
Removed Hazard	3	1	4	< 1
Taken/Referred to Other Agency	1	7	8	1.0
Report Taken	10	25	35	4.5
Peace Restored	0	4	4	< 1
SERVED IN HAND	16	1	17	2.2
Services Rendered	89	54	143	18.2
Transferred/Ref to Highway	0	3	3	< 1
TRANSFERRED TO STATE POLICE	0	23	23	2.9
Transferred/Ref to Utility	0	5	5	< 1
Unfounded	0	4	4	< 1
Vehicle Towed	1	6	7	< 1
Verbal Warning	27	0	27	3.4
TOTAL	450	335	785	100

Operator Race And Sex Breakdown

<u>Sex</u>	<u>Total</u>	<u>%</u>
Not Specified	20	21.1
Male	51	53.7
Female	21	22.1
Unknown	3	3.2
Non-Binary	0	0.0
TOTAL	95	100

<u>Race</u>	<u>Total</u>	<u>%</u>
Not Specified	20	21.1
Asian/Pacific Islander	0	0.0
Black	0	0.0
American Indian/Alaskan Native	0	0.0
White	35	36.8
Unknown	40	42.1
TOTAL	95	100

<u>Ethnicity</u>	<u>Total</u>	<u>%</u>
Not Specified	20	21.1
Hispanic	2	2.1
Not Hispanic	23	24.2
Unknown	50	52.6
TOTAL	95	100