

Call Reason Breakdown

Call Reason	Self	Disp	Total	%	Avg. Arrive	Avg. Time @ Scene
209A SERVICE	0	1	1	< 1	0	0
Action: Report Taken = 1						
209A VIOLATION	0	2	2	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 2						
ABANDONED 911 CALL	0	9	9	3.6	0.03	0.00
Action: Call Given to an Officer = 3						
Dispatch Handled = 1						
TRANSFERRED TO STATE POLICE = 5						
911 CALL	0	16	16	6.4	14.38	37.58
Action: Arrest(s) Made = 1						
CONFIRMED MIS-DIAL = 1						
Call Given to an Officer = 1						
Dispatch Handled = 3						
Investigated = 1						
No Action Required = 1						
Taken/Referred to Other Agency = 1						
Services Rendered = 3						
TRANSFERRED TO STATE POLICE = 4						
911 HANG UP	0	5	5	2.0	0	0
Action: Dispatch Handled = 3						
Investigated = 1						
Report Taken = 1						
911 MIS DIAL	0	6	6	2.4	0	0
Action: Call Given to an Officer = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 4						
ABANDONED MV	0	1	1	< 1	0	0
Action: Vehicle Towed = 1						
ADMINISTRATIVE	1	0	1	< 1	0	0
Action: No Action Required = 1						
ALARM BURGLAR OR HOLDUP	0	4	4	1.6	9.65	11.08
Action: Building Checked/Secured = 1						
Call Cancelled = 1						
TRANSFERRED TO STATE POLICE = 2						
EMS ALARM - LIFELINE ACTIVATED	0	3	3	1.2	0	0
Action: ATHOL MEMORIAL HOSPITAL = 1						
No Transport/ Patient Refusal = 1						
Services Rendered = 1						
FIRE ALARM	0	8	8	3.2	0	0
Action: Investigated = 6						
Notification = 1						
Services Rendered = 1						
ANIMAL COMPLAINT	0	6	6	2.4	10.43	0.15
Action: Call Given to an Officer = 2						
Dispatch Handled = 1						
Referred to Animal Control = 1						
Taken/Referred to Other Agency = 1						
TRANSFERRED TO STATE POLICE = 1						
ASSIST CITIZEN	0	1	1	< 1	0	0

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Action: Services Rendered = 1						
ASSIST OTHER AGENCY	0	1	1	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 1						
ASSAULT	0	1	1	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 1						
BREAKING & ENTERING PAST	0	2	2	< 1	12.05	15.72
Action: Call Given to an Officer = 1						
Investigated = 1						
CHIMNEY FIRE	0	3	3	1.2	0	0
Action: Extinguished = 2						
Investigated = 1						
CHECK WELFARE	0	14	14	5.6	37.26	10.06
Action: Arrest(s) Made = 1						
Call Cancelled = 1						
Call Given to an Officer = 1						
Dispatch Handled = 1						
Investigated = 3						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 6						
CARBON MONOXIDE HAZARD	0	3	3	1.2	0	0
Action: Investigated = 2						
Patient Refusal = 1						
COMPLAINT	0	2	2	< 1	16.78	4.62
Action: Investigated = 1						
Transferred/Ref to Highway = 1						
Car vs. Deer	0	4	4	1.6	28.40	0.08
Action: Could Not Locate = 1						
Report Taken = 1						
Transferred/Ref to Highway = 1						
TRANSFERRED TO STATE POLICE = 1						
DEATH	0	1	1	< 1	7.84	129.96
Action: Report Taken = 1						
DISTURBANCE	0	2	2	< 1	31.67	43.62
Action: TRANSFERRED TO STATE POLICE = 2						
DISABLED MV	0	4	4	1.6	0	0
Action: Report Taken = 1						
Transferred/Ref to Highway = 1						
TRANSFERRED TO STATE POLICE = 1						
Vehicle Towed = 1						
DOMESTIC	0	1	1	< 1	16.06	65.76
Action: Arrest(s) Made = 1						
Drill/Testing	0	2	2	< 1	0	0
Action: Investigated = 1						
Services Rendered = 1						
DRUG OFFENSE	0	1	1	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 1						
DETAIL REQUEST	0	5	5	2.0	0	0
Action: Call Given to an Officer = 5						
ESCORT/TRANSPORT	0	1	1	< 1	0	0

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Action: Call Given to an Officer = 1						
FIGHT	0	1	1	< 1	7.93	49.64
Action: ATHOL MEMORIAL HOSPITAL = 1						
BRUSH FIRE	0	2	2	< 1	0	0
Action: Extinguished = 2						
FIRE, OTHER NON-SPECIFIC	0	1	1	< 1	0	0
Action: Services Rendered = 1						
FRAUD/SCAM	0	3	3	1.2	0	0
Action: Call Given to an Officer = 1						
Dispatch Handled = 1						
TRANSFERRED TO STATE POLICE = 1						
GAS LEAK	0	1	1	< 1	0	0
Action: Investigated = 1						
GENERAL INFO	0	10	10	4.0	0	0
Action: Call Given to an Officer = 5						
Dispatch Handled = 4						
Report Taken = 1						
HARASSMENT	0	2	2	< 1	0	0
Action: Call Given to an Officer = 1						
Investigated = 1						
ILLEGAL BURN	0	1	1	< 1	0	0
Action: Extinguished = 1						
ILLEGAL DUMPING	0	1	1	< 1	0	0
Action: Call Given to an Officer = 1						
INVESTIGATION	0	1	1	< 1	30.83	0.03
Action: Investigated = 1						
KEEP THE PEACE	1	1	2	< 1	4.83	47.31
Action: Services Rendered = 2						
LARCENY	0	1	1	< 1	0	0
Action: Call Given to an Officer = 1						
LINE DOWN, POWER,PHONE OR CABL	0	12	12	4.8	0	0
Action: Removed Hazard = 1						
Taken/Referred to Other Agency = 1						
Services Rendered = 2						
Transferred/Ref to Highway = 1						
Transferred/Ref to Utility = 7						
LOCKOUT	0	1	1	< 1	11.53	8.78
Action: Services Rendered = 1						
MEDICAL EMERGENCY	0	41	41	16.3	31.75	0.05
Action: ATHOL MEMORIAL HOSPITAL = 7						
FRANKLIN MEDICAL CENTER = 21						
No Transport/ Patient Refusal = 2						
Other Hospital = 1						
Patient Refusal = 4						
Services Rendered = 6						
MISCELLANEOUS	0	3	3	1.2	0	0
Action: Investigated = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 1						

MOTOR VEHICLE ACCIDENT NO INJURY	0	10	10	4.0	23.03	44.65
Action: Arrest(s) Made = 1						
Call Given to an Officer = 2						
Could Not Locate = 1						
Investigated = 1						
Services Rendered = 1						
TRANSFERRED TO STATE POLICE = 2						
Transferred/Ref to Utility = 1						
Vehicle Towed = 1						
MOTOR VEHICLE COMPLAINT	0	5	5	2.0	0	0
Action: Call Given to an Officer = 2						
Could Not Locate = 1						
TRANSFERRED TO STATE POLICE = 2						
MOTOR VEHICLE ACCIDE W/INJURY	0	2	2	< 1	12.35	56.00
Action: BAYSTATE SPRINGFIELD MED CTR = 1						
Call Given to an Officer = 1						
MOTOR VEHICLE VIOLATION	1	0	1	< 1	0	3.77
Action: Citation/Warning Issued = 1						
NOISE COMPLAINT	0	1	1	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 1						
NOTIFICATION	0	12	12	4.8	38.20	0.13
Action: Checks Okay = 1						
Call Given to an Officer = 8						
Faxed To Station = 1						
No Action Required = 1						
TRANSFERRED TO STATE POLICE = 1						
OPEN DOOR	0	1	1	< 1	0	0
Action: Building Checked/Secured = 1						
ODOR INVESTIGATION	0	1	1	< 1	0	0
Action: Investigated = 1						
OFFICER WANTED	0	5	5	2.0	0	0
Action: Call Given to an Officer = 4						
TRANSFERRED TO STATE POLICE = 1						
PAPERWORK SERVICE	1	0	1	< 1	0.30	16.00
Action: Negative Contact = 1						
REPOSSESSION	0	1	1	< 1	0	0
Action: No Action Required = 1						
SAFETY HAZARD	0	2	2	< 1	0	0
Action: Investigated = 1						
Services Rendered = 1						
SERVICE CALL	0	1	1	< 1	0	0
Action: Services Rendered = 1						
SHOTS FIRED	0	1	1	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 1						
SUICIDE COMMITTED	0	1	1	< 1	31.38	202.08
Action: Services Rendered = 1						
SUSPICIOUS PERSON	0	2	2	< 1	0	0
Action: Investigated = 1						
TRANSFERRED TO STATE POLICE = 1						

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SUICIDE THREAT	0	1	1	< 1	0	0
Action: Patient Refusal = 1						
SUSPICIOUS VEHICLE	0	2	2	< 1	13.63	6.13
Action: Call Given to an Officer = 1						
Notification = 1						
TRAFFIC HAZARD	0	3	3	1.2	0	0
Action: No Action Required = 1						
Removed Hazard = 1						
Taken/Referred to Other Agency = 1						
TRESPASS	0	3	3	1.2	0	0
Action: Call Given to an Officer = 3						
VANDALISM	0	1	1	< 1	0	0
Action: Call Given to an Officer = 1						
SERVE WARRANT	0	1	1	< 1	0	0
Action: TRANSFERRED TO STATE POLICE = 1						
TOTAL	4	247	251	100	20.19	32.33

Call Action Breakdown

<u>Call Action</u>	<u>Self Init</u>	<u>Dispatched</u>	<u>Total</u>	<u>%</u>
ATHOL MEMORIAL HOSPITAL	0	9	9	3.6
Arrest(s) Made	0	4	4	1.6
Building Checked/Secured	0	2	2	< 1
BAYSTATE SPRINGFIELD MED CTR	0	1	1	< 1
Call Cancelled	0	2	2	< 1
Citation/Warning Issued	1	0	1	< 1
Checks Okay	0	1	1	< 1
CONFIRMED MIS-DIAL	0	1	1	< 1
Call Given to an Officer	0	46	46	18.3
Could Not Locate	0	3	3	1.2
Dispatch Handled	0	14	14	5.6
Referred to Animal Control	0	1	1	< 1
Extinguished	0	5	5	2.0
FRANKLIN MEDICAL CENTER	0	21	21	8.4
Faxed To Station	0	1	1	< 1
Investigated	0	25	25	10.0
No Action Required	1	4	5	2.0
Negative Contact	1	0	1	< 1
Notification	0	2	2	< 1
No Transport/ Patient Refusal	0	3	3	1.2
Other Hospital	0	1	1	< 1
Patient Refusal	0	6	6	2.4
Removed Hazard	0	2	2	< 1
Taken/Referred to Other Agency	0	4	4	1.6
Report Taken	0	6	6	2.4
Services Rendered	1	25	26	10.4
Transferred/Ref to Highway	0	4	4	1.6
TRANSFERRED TO STATE POLICE	0	43	43	17.1
Transferred/Ref to Utility	0	8	8	3.2
Vehicle Towed	0	3	3	1.2
TOTAL	4	247	251	100

Operator Race And Sex Breakdown

<u>Sex</u>	<u>Total</u>	<u>%</u>
Not Specified	14	77.8
Male	0	0.0
Female	4	22.2
Unknown	0	0.0
Non-Binary	0	0.0
TOTAL	18	100

<u>Race</u>	<u>Total</u>	<u>%</u>
Not Specified	14	77.8
Asian/Pacific Islander	0	0.0
Black	0	0.0
American Indian/Alaskan Native	0	0.0
White	2	11.1
Unknown	2	11.1
TOTAL	18	100

<u>Ethnicity</u>	<u>Total</u>	<u>%</u>
Not Specified	14	77.8
Hispanic	0	0.0
Not Hispanic	0	0.0
Unknown	4	22.2
TOTAL	18	100