ConnorXCX.codes@gmail.com Tampa, FL (Open to Remote) +1 (813) 575-3198

# CONNOR THOMAS

ConnorXCX.github.io/Portfolio
LinkedIn.com/in/ConnorXCX
GitHub.com/ConnorXCX

### **Professional Experience**

Software Engineer III

JPMorgan Chase & Co.

February 2021 – August 2023

- Architected 5 GraphQL API schemas given client requirements for data model complexity, ability to mutate existing data entries, and support for migrating multiple legacy pagination implementations.
- Led team to be 1<sup>st</sup> in organization to deploy GraphQL APIs to a global production AWS EKS cluster, while maintaining regional regulatory requirements for data segregation and granular AWS IAM user role access.
- Managed ETL pipelines in a LOB Data Warehouse responsible for data ingestion, data hygiene, and serving millions of financial transactions for machine learning analytics, APIs, fraud detection, and legal audits.
- Mentored new hires on code quality, software architecture, and production release procedures for 8 APIs.

## **Software Engineer II**

JPMorgan Chase & Co.

February 2020 – January 2021

- Developed a product enhancement Epic for an environment management website enabling stakeholders to monitor configuration drift and facilitate change management, lowering production issues by at least 5%.
- Trained multiple teams participating in a global AWS DeepRacer League in Python, Amazon SageMaker, and Reinforcement Machine Learning skills, total participation including 20 cities and 3,500 developers.
- Hosted a weekly Python Code Club and quarterly bootcamp to teach over 120 colleagues in automating their daily tasks while encouraging design and contribution of packages to an internal library of code.

#### **Software Engineer I**

JPMorgan Chase & Co.

**July 2018 - January 2020** 

- Liaised between client facing customer service teams and application development teams to improve software stability and reliability via identification, support, and root cause analysis of production issues.
- Monitored and engaged incident response for global production applications with SLAs under 5 minutes.

# **Technical Proficiency**

- Languages: Java (JDK 17), Python, JavaScript, TypeScript, HTML, CSS, SQL, Groovy, Kotlin, C++
- Frameworks & Libraries: Spring, Hibernate, GraphQL, React.js, Redux, Tailwind CSS, Angular, Flask
- Databases: Oracle, Cassandra, PostgreSQL, AWS (Aurora, DynamoDB), MariaDB, Elasticsearch
- DevOps Tools: Docker, Kubernetes, AWS (EKS, EC2, S3), Linux, Gradle, Maven, Jenkins, Terraform
- Machine Learning: Keras, TensorFlow, AWS (SageMaker, DeepRacer), Rasa NLP

#### **Certifications**

AWS Certified Developer – Associate

AWS Certified Cloud Practitioner

#### **Education**

B.S. Computer Science

University of South Florida

August 2014 – May 2018