

# Conor Hinchee

Zanesville, Ohio

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🌐 <https://conorhinchee.com/>

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## Skills

HTML5, CSS3, JavaScript, Typescript, React, Node, Jest, React Testing Library, GraphQL, Apollo Server, Apollo Client, Git, SASS, NPM, Storybook, Webpack

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## Work Experience

June 2021 – **Ecommerce UI Engineer**, *Express*, Columbus, Ohio.

- Present
  - Led the integration of Google Retail Search to enhance search functionality, resulting in an improved user experience and increased conversion rates.
  - Maintainer of Express open-source project, collaborating closely with the community to address issues and enhance the project's overall functionality.
  - Mentored junior developers, fostering their professional growth and contributing to a strong team dynamic.
  - Participated in on-call rotations and incident management, ensuring the stability and performance of the website.

January 2019 – **Web Application Developer**, *Resolve*, Columbus, Ohio.

- January 2021
  - Led the architecture and delivery of the initial product, ensuring a robust foundation for future development.
  - Developed engaging user experiences on the web, focusing on intuitive design and seamless interaction.
  - Built, Tested, and Deployed backend services and APIs for client interaction, ensuring reliability and performance.

July 2017 – **Customer Service Representative**, *Spectrum*, Zanesville, Ohio.

- March 2021
  - Provided exceptional customer service by successfully de-escalating customers, ensuring positive outcomes and maintaining customer satisfaction.

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## Education

May 2009 **High School Diploma**, *Clovis High School*, *Clovis, NM*.