

Conor Hinchee

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🌐 <https://www.conorhinchee.com>

Experience

June 2020 – **Ecommerce UI Engineer**, *Express*, Columbus, Ohio.

- Present
- Led the integration of Google Retail Search to enhance search functionality, resulting in improved user experience and increased conversion rates.
 - Took charge of Pure React Carousel, an open-source project at Express, collaborating closely with the community to address issues and enhance the project's overall functionality.
 - Mentored junior developers, fostering their professional growth and contributing to a strong team dynamic.
 - Participated in on-call rotations and incident management, ensuring the stability and performance of the website.

December 2018 – **Billing Customer Service**, *Spectrum*, Zanesville, Ohio.

- March 2020
- Provided exceptional customer service addressing inquiries and resolving issues promptly and effectively.
 - Successfully de-escalated conflicts with customers, ensuring positive outcomes and maintaining customer satisfaction.

Projects

ConorHinchee.com, *Webpack*, *Javascript*, *TailwindCSS*, *GitHub Actions*.

A frameworkless project, demonstrating a modern approach to vanilla web development practices. Utilizing Tailwind CSS for styling and deployed via GitHub Actions, the site is designed to be highly modular and easily updatable. The project is a practical example of Conor's proficiency in creating scalable and maintainable web solutions.

<https://github.com/Conor-Hinchee/Conor-Hinchee>

Resolveve.com, *Typescript*, *NodeJS*, *React*, *Bootstrap*, *GCP*, *Firebase*, *Stripe*.

Resolveve.com, a social media startup, was built on the Google Cloud Platform with Firebase Authentication. The platform utilized Node.js and TypeScript microservices, with the web app developed using React and Bootstrap. Resolveve's mission was to bridge social media and the gig economy, offering a unique platform that leveraged cutting-edge technologies to connect users in innovative ways.

<https://resolveve.com/>

Education

May 2009 **High School Diploma**, *Clovis High School*, *Clovis, NM*.