CONOR FAGAN

5317 Old Middleton Rd, Apt F, Madison, WI 53705 · 708.528.9467
conormfagan@outlook.com

EXPERIENCE

- Epic, Technical Writer and Quality Assurance Tester (Application Readiness)
  January 2019 – August 2021
  - Worked with software developers, subject matter experts, and technical support staff to ready software for customer use through quality assurance testing; managed documentation projects; created new deliverables; maintained documentation library receiving over 15 million views a year; conducted usability studies with customers to gather feedback on unreleased functionality; led education overhaul for new writers; maintained training for report writing

- Apple, Specialist and Creative
  August 2017 – December 2018
  - Matched customers with the tech best suited to their needs; taught classes on topics including computer literacy, photography, digital art, music production, and Swift coding; managed community outreach program; promoted from Specialist to Creative in August 2018

- Excavator, Archaeological Expedition of Sardis (Harvard)
  Summer 2016
  - Led team excavating Roman ruins at Sardis, Turkey; created maps of site; recorded geographic, geologic, and photographic data; wrote summary reports; analyzed and catalogued finds

- Research Assistant to Dr. Napoleon Chagnon, MU Department of Anthropology
  October 2014 – May 2016
  - Organized and analyzed data from over 40 years of field research on the Yanomamo tribe; compiled data and created infographics; digitized and catalogued physical materials; created database of family and tribal relations; reconstructed potential tribal boundaries over time using family data and satellite imagery

EDUCATION

- University of Wisconsin-Madison
  Present
  - Pursuing Master of Science in GIS and Programming. Coursework includes graphic design, Python, SQL and database management, and GIS fundamentals.

- University of Missouri-Columbia
  Fall 2012 – May 2017
  - Bachelor of Arts with Honors in History, Anthropology, and Art History & Archaeology; Multicultural Certificate; course work in GIS to 300 level, including remote sensing and ArcGIS; archaeological field at 'Ayn Gharandal, Jordan, and Thomas Jefferson's Monticello, Charlottesville.

- United States Air Force Reserve Officer Training Corps, Detachment 440
  Fall 2012 – Fall 2013
  - Awarded full scholarship, Spring 2013; recipient of academic ribbon; Arnold Air Society training officer; National Fraternity of Pershing Rifles member; awarded Department of Defense Project Global Officer scholarship for Arabic at San Diego State University; honorably discharged 2013

COMMUNITY POSITIONS

- Secretary, The Flock Independent Supporters Group
  November 2020 – Present
  - Chairman of Governance Committee for 501(c)(3); oversees organizational contracts and legal responsibilities; created grievance process; edits and updates codes of conduct, terms of use, and by-laws; works with Marketing and Charity Outreach Committees to raise funds and support community partners

PROFESSIONAL AWARDS & HONORS

- American Center of Oriental Research De Vries Fellowship
- Kinder Forum on Constitutional Democracy, Fellow and Journal Contributor

OTHER APPLICABLE SKILLS

- Foreign Language
  - Basic Spanish, Arabic, and Russian
- Programming Language
  - Basic Swift, Python, and SQL
- GIS Software
  - ArcGIS, QGIS, Grass, Surfer, OpenStreetMap
- Design Software
  - Adobe Suite, including: Photoshop, Illustrator, InDesign, and XD; Procreate, Visio
- Word Processing
  - Office Suite, G-Suite, iWork
- HTML Editors
  - Dreamweaver
  - Sublime
- Skilled Technical and Narrative Writer
- Extensive Project Management Experience
- Experience Teaching and Leading Large Group Meetings