Packet Tracer - Use Ping and Traceroute to Test Network Connectivity

# Addressing Table

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Device | Interface | IP Address / Prefix | | Default Gateway |
| R1 | G0/0 | 2001:db8:1:1::1/64 | | N/A |
| R1 | G0/1 | 10.10.1.97 | 255.255.255.224 | N/A |
| R1 | S0/0/1 | 10.10.1.6 | 255.255.255.252 | N/A |
| R1 | S0/0/1 | 2001:db8:1:2::2/64 | | N/A |
| R1 | S0/0/1 | fe80::1 | | N/A |
| R2 | S0/0/0 | 10.10.1.5 | 255.255.255.252 | N/A |
| R2 | S0/0/0 | 2001:db8:1:2::1/64 | | N/A |
| R2 | S0/0/1 | 10.10.1.9 | 255.255.255.252 | N/A |
| R2 | S0/0/1 | 2001:db8:1:3::1/64 | | N/A |
| R2 | S0/0/1 | fe80::2 | | N/A |
| R3 | G0/0 | 2001:db8:1:4::1/64 | | N/A |
| R3 | G0/1 | 10.10.1.17 | 255.255.255.240 | N/A |
| R3 | S0/0/1 | 10.10.1.10 | 255.255.255.252 | N/A |
| R3 | S0/0/1 | 2001:db8:1:3::2/64 | | N/A |
| R3 | S0/0/1 | fe80::3 | | N/A |
| PC1 | NIC | 10.10.1.98 | 255.255.255.224 | 10.10.1.97 |
| PC2 | NIC | 2001:DB8:1:1::2 | | FE80::1 |
| PC3 | NIC | 10.10.1.18 | 255.255.255.240 | 10.10.1.17 |
| PC4 | NIC | 2001:DB8:1:4::2 | | FE80::2 |

# Objectives

Part 1: Test and Restore IPv4 Connectivity

Part 2: Test and Restore IPv6 Connectivity

# Scenario

There are connectivity issues in this activity. In addition to gathering and documenting information about the network, you will locate the problems and implement acceptable solutions to restore connectivity.

**Note:** The user EXEC password is **cisco**. The privileged EXEC password is **class**.

# Instructions

## Test and Restore IPv4 Connectivity

### Use ipconfig and ping to verify connectivity.

* + - 1. Click **PC1** and open the **Command Prompt**.
      2. Enter the **ipconfig /all** command to collect the IPv4 information. Complete the **Addressing Table** with the IPv4 address, subnet mask, and default gateway.
      3. Click **PC3** and open the **Command Prompt**.
      4. Enter the **ipconfig /all** command to collect the IPv4 information. Complete the **Addressing Table** with the IPv4 address, subnet mask, and default gateway.
      5. Use the **ping** command to test connectivity between **PC1** and **PC3**. The ping should fail.

### Locate the source of connectivity failure.

* + - 1. From **PC1**, enter the necessary command to trace the route to **PC3**.

#### Question:

What is the last successful IPv4 address that was reached?

10.10.1.97

* + - 1. The trace will eventually end after 30 attempts. Enter **Ctrl**+**C** to stop the trace before 30 attempts.
      2. From **PC3**, enter the necessary command to trace the route to **PC1**.

#### Question:

What is the last successful IPv4 address that was reached?

10.10.1.17

* + - 1. Enter **Ctrl**+**C** to stop the trace.

Open configuration window

* + - 1. Click **R1**. Press **ENTER** and log in to the router.
      2. Enter the **show ip interface brief** command to list the interfaces and their status. There are two IPv4 addresses on the router. One should have been recorded in Step 2a.

#### Question:

What is the other?

10.10.1.6

* + - 1. Enter the **show ip route** command to list the networks to which the router is connected. Note that there are two networks connected to the **Serial0/0/1** interface.

#### Question:

What are they?

Type your answers here.

10.10.1.4/30

10.10.1.6/32

* + - 1. Repeat steps 2e through 2g with **R3** and record your answers.

Other IP Address:

10.10.1.10

Connected to Serial0/0/1:

10.10.1.8/30

10.10.1.10/32

* + - 1. Click **R2**. Press **ENTER** and log into the router.
      2. Enter the **show ip interface brief** command and record your addresses.

IP Addresses:

10.10.1.2

10.10.1.9

Connected to Serial0/0/0:

10.10.1.0/30

10.10.1.2/32

Connected to Serial0/0/1:

10.10.1.8/30

10.10.1.9/32

* + - 1. Run more tests if it helps visualize the problem. Simulation mode is available.

Close configuration window

### Propose a solution to solve the problem.

Compare your answers in Step 2 to the documentation you have available for the network.

#### Question:

What is the error?

The IP Address of R2 is incorrect on Serial0/0/0.

What solution would you propose to correct the problem?

Type your answers here.

We need to configure the IP Address of R2. We use the Command Prompt to update the IP Address from 10.10.1.2 to 10.10.1.5.

Implement the solution you proposed in Step 3b.

We type the following commands in the Command Prompt of R2.

R2#configure terminal

Enter configuration commands, one per line. End with CNTL/Z.

R2(config)#interface s0/0/0

R2(config-if)#ip address 10.10.1.5 255.255.255.252

R2(config-if)#

%DUAL-5-NBRCHANGE: IP-EIGRP 1: Neighbor 10.10.1.6 (Serial0/0/0) is up: new adjacency

R2(config-if)#no shutdown

### Verify that connectivity is restored.

* + - 1. From **PC1** test connectivity to **PC3**.
      2. From **PC3** test connectivity to **PC1**.

#### Question:

Is the problem resolved?

Yes

### Document the solution.

## Test and Restore IPv6 Connectivity

### Use ipv6config and ping to verify connectivity.

* + - 1. Click **PC2** and open the **Command Prompt**.
      2. Enter the **ipv6config /all** command to collect the IPv6 information. Complete the **Addressing Table** with the IPv6 address, subnet prefix, and default gateway.
      3. Click **PC4** and open the **Command Prompt**.
      4. Enter the **ipv6config /all** command to collect the IPv6 information. Complete the **Addressing Table** with the IPv6 address, subnet prefix, and default gateway.
      5. Test connectivity between **PC2** and **PC4**. The ping should fail.

### Locate the source of connectivity failure.

* + - 1. From **PC2**, enter the necessary command to trace the route to **PC4**.

#### Question:

What is the last successful IPv6 address that was reached?

2001:DB8:1:3::2

* + - 1. The trace will eventually end after 30 attempts. Enter **Ctrl**+**C** to stop the trace before 30 attempts.
      2. From **PC4**, enter the necessary command to trace the route to **PC2**.

#### Question:

What is the last successful IPv6 address that was reached?

No IPv6 Address was reached.

* + - 1. Enter **Ctrl**+**C** to stop the trace.
      2. Click **R3**. Press **ENTER** and log in to the router.
      3. Enter the **show ipv6 interface brief** command to list the interfaces and their status. There are two IPv6 addresses on the router. One should match the gateway address recorded in Step 1d.

#### Question:

Is there a discrepancy?

Yes. The IPv6 Gateway of PC4 does not match with R3 on Serial0/0/1.

* + - 1. Run more tests if it helps visualize the problem. Simulation mode is available.

### Propose a solution to solve the problem.

Compare your answers in Step 2 to the documentation you have available for the network.

#### Question:

What is the error?

The IPv6 Gateway of PC4 is incorrect.

What solution would you propose to correct the problem?

We need to configure the IPv6 Gateway of PC4. We use the IP Configuration to update the IPv6 Gateway from FE80::2 to FE80::3.

### Implement the plan.

Implement the solution you proposed in Step 3b.

### Verify that connectivity is restored.

* + - 1. From **PC2** test connectivity to **PC4**.
      2. From **PC4** test connectivity to **PC2**.

#### Question:

Is the problem resolved?

Yes

### Document the solution.

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