

Protect your card information.

In order to serve you better every day, we believe in keeping you updated with the new practices followed by the bank to ensure safety of your card details at all times.

It is advised that all merchant outlets should discontinue the practice of double swipe. Here's what you need to know about it:

- Double Swipe is a practice where a merchant/store cashier swipes your debit or credit card twice. Once on the bank's point of sale machine and second time on the shop's cash register monitor.
 - Your credit/debit card should be swiped ONLY on the bank's Point of Sale machine and not the merchants electronic cash registers
 - This is discontinued to prevent misuse of your card information/data
 - If you notice any double swiping inform the bank on our twitter account @bankmuscatcare mentioning the name of the merchant or email us at customerservice@bankmuscat.com
- For more information reach us at bankmuscat.com