

Collins [Your Last Name]

[Your Address]

[Your Email] | [Your Phone Number]

LinkedIn: [Your LinkedIn Profile] | GitHub: [Your GitHub Profile]

## Professional Summary

Dedicated Animal Science graduate from Chuka University with experience in customer service and e-moderation. Passionate about leveraging technology to improve livestock farming, disease management, and market access. Proficient in HTML, CSS, Python, and JavaScript, with experience in web development and data analysis. Currently developing a web app to support livestock farmers with real-time market trends and professional networking.

## Education

Chuka University

Bachelor of Science in Animal Science

Graduated: [Year of Graduation]

## Technical Skills

- Web Development: HTML, CSS, JavaScript, Python
- Data Analysis & Algorithm Development
- Livestock Disease Management & Breeding
- Customer Service & E-Moderation
- Market Trend Analysis
- Presentation & Public Speaking

## Professional Experience

### E-Moderator

[Company Name] | [Dates of Employment]

- Monitored online discussions and ensured compliance with community guidelines.
- Engaged users in constructive discussions and resolved conflicts professionally.
- Provided feedback and recommendations to improve user engagement.

### Customer Care Representative

[Company Name] | [Dates of Employment]

- Handled customer inquiries and resolved issues effectively.
- Assisted customers in understanding products and services.
- Maintained detailed records of customer interactions and feedback.

## Projects

### Livestock Farmers Web App (In Development)

- A platform for livestock farmers to access disease management resources, quality breeds, market trends, and professional consultations.
- Features real-time market price updates and a rating/review system.
- Built using HTML, CSS, JavaScript, and Python.

### Personal Portfolio Website (In Development)

- Personal website showcasing skills, projects, and professional background.
- Includes links to social media and coding repositories.
- Developed with HTML, CSS, and JavaScript.

### Certifications & Training

- [Relevant Certification or Training Program] | [Year]
- [Relevant Certification or Training Program] | [Year]

### Achievements & Research

- Conducted research on Mexican sunflower and wild silver-leafed desmodium as animal feed.
- Participated in the PLP Academy Hackathon (Feb 2025 Cohort).
- Delivered a presentation on WorldQuant Brain for an audience unfamiliar with quantitative finance.

### Languages

- English (Fluent)
- Swahili (Fluent)

### References

Available upon request.