

Assumption

1. Highly Available, this hosted cloud
2. Auditable, monitoring in place.
3. Application shall be deployed K8.
4. Features configurable,
5. Deployed 180 countries,
6. DR is in place.
7. DB snapshots are taken regularly
8. Operation metrics are captured using a dashboard so that product adoption KPI's are captured
9. Since this product has emailId's, PHI compliance will be adhered.

