

| CÉDULA | | NOMBRES | | REPORTE DE TRANSACCIONALIDAD DE IVR | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--------------------------------|------------------------------------|------------------------------|-------------------------------|-------------------------------------|----------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|--------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|-----------------------|--------|--|--|--|--|--|--|--|
| | | | | Fecha desde: | | 2019/01/01 | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | Fecha hasta: | | 2019/08/30 | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | Usuario: | | 2869 | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | Fecha Generación: | | 16/09/2019 | | | | | | | | | | | | | | | | | | | | | | | | | |
| CONSULTA INVERSIONES IVR | MANTENMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIENT TO IVR | ENROLAMIENT TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO | | | | | | | |
| 0801423435 | ABAD VALVERDE GLESER DARWIN | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 11 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | | | | | | | |
| 1712110228 | ABALCO VASCONEZ MARIA ESTHER | 0 | 0 | 22 | 22 | 6 | 3 | 2 | 1 | 2 | 1 | 1 | 1 | 0 | 27 | 3 | 3 | 13 | 6 | 26 | 3 | 0 | 6 | 0 | | | | | | | |
| 1710745801 | ABATA BAUTISTA AMPARO DEL ROCIO | 0 | 0 | 51 | 51 | 2 | 1 | 1 | 1 | 1 | 2 | 0 | 0 | 1 | 59 | 2 | 1 | 46 | 2 | 57 | 2 | 0 | 2 | 0 | | | | | | | |
| 1714219241 | ABATA PILATASIG JOSE HERNAN | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | | | | | | | |
| 1805141239 | ACARO BUSTOS VICTOR ERICK | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 | | | | | | | |
| 1102038062 | ACARO MARTINEZ ESTEFANIA GETRUDIS | 0 | 0 | 4 | 4 | 4 | 1 | 1 | 0 | 2 | 3 | 1 | 2 | 0 | 23 | 3 | 1 | 1 | 5 | 9 | 2 | 0 | 3 | 0 | | | | | | | |
| 1724176993 | ACEICHA MARTINEZ JEFFERSON ALEX | 0 | 0 | 7 | 7 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 9 | 1 | 1 | 6 | 2 | 7 | 1 | 0 | 1 | 0 | | | | | | | |
| 2100411335 | ACHOTE AVILA FANNY JANETH | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | | | | | | | |
| 0920418969 | ACOSTA CORTEZ NARCISA MARIA | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 15 | 2 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 | | | | | | | |
| 0916645013 | ACOSTA GONZALEZ MIRIAM ALEXANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | | | |
| 1725038689 | ACOSTA PASTRANA ROBINSON ALEJANDRO | 0 | 0 | 45 | 45 | 8 | 1 | 3 | 2 | 5 | 3 | 2 | 4 | 5 | 61 | 8 | 1 | 38 | 2 | 46 | 8 | 0 | 8 | 0 | | | | | | | |
| 0921026639 | ACOSTA RUIZ MARTHA GISELLA | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 10 | 1 | 1 | 0 | 3 | 4 | 1 | 0 | 1 | 0 | | | | | | | |
| 0906018437 | ACOSTA SOLORZANO SANTOS | 0 | 0 | 5 | 5 | 6 | 1 | 3 | 3 | 2 | 1 | 3 | 4 | 2 | 13 | 6 | 1 | 0 | 2 | 5 | 1 | 0 | 6 | 0 | | | | | | | |
| 1201184668 | ACUÑA CALENO ERNESTO AGUSTIN | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 2 | 0 | 0 | 1 | 2 | 0 | 7 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | | | | | | | |
| 1722127386 | ACUÑA CHOLOTA JOHNNY WALTER | 0 | 0 | 77 | 77 | 3 | 2 | 1 | 1 | 3 | 1 | 0 | 2 | 1 | 87 | 3 | 2 | 53 | 4 | 78 | 6 | 0 | 3 | 0 | | | | | | | |

Página 1 de 121

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1205877218 | ACUÑA HEREDIA CARLOS ALFREDO | 0 | 0 | 17 | 17 | 2 | 2 | 2 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 18 | 2 | 2 | 9 | 4 | 18 | 2 | 0 | 2 | 0 |
| 1801170232 | ADAME LOPEZ EDUARDO MARCELO | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 3 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1715451728 | AGILA CURICHO DIEGO FERNANDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0603239047 | AGUAGALLO LOPEZ WASHINGTON ADOLFO | 0 | 0 | 12 | 12 | 3 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 1 | 0 | 21 | 2 | 1 | 8 | 2 | 12 | 1 | 0 | 2 | 0 |
| 0603610775 | AGUALSACA PACA RUBEN | 0 | 0 | 4 | 4 | 3 | 1 | 1 | 0 | 3 | 1 | 0 | 2 | 2 | 0 | 6 | 3 | 1 | 1 | 2 | 4 | 1 | 0 | 3 | 0 |
| 0940983125 | AGUAYO CISNEROS LIDER DANNYS | 0 | 0 | 45 | 45 | 3 | 1 | 1 | 1 | 2 | 1 | 0 | 0 | 1 | 0 | 60 | 2 | 1 | 36 | 1 | 49 | 6 | 0 | 1 | 0 |
| 1206340836 | AGUIAR RODRIGUEZ EDWIN ALEXI | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0200720407 | AGUIAR VILLAGOMEZ JOSE REMIGIO | 0 | 1 | 13 | 13 | 3 | 3 | 2 | 2 | 2 | 0 | 2 | 0 | 1 | 0 | 21 | 3 | 3 | 0 | 6 | 12 | 3 | 0 | 3 | 0 |
| 1711946952 | AGUILAR AGUIRRE ERIKA GEORGINA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1715132278 | AGUILAR BETANCOUTH SARA GRACIELA | 0 | 0 | 40 | 40 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 56 | 1 | 1 | 25 | 2 | 42 | 4 | 0 | 1 | 0 |
| 1002225678 | AGUILAR BRAVO PAOLA VIVIANA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1713618435 | AGUILAR FLORES ADRIANA CATALINA | 0 | 0 | 13 | 13 | 3 | 2 | 0 | 3 | 0 | 2 | 1 | 1 | 2 | 0 | 33 | 3 | 2 | 6 | 4 | 15 | 3 | 0 | 3 | 0 |
| 0801578493 | AGUILAR MATAMOROS LILY YANINE | 0 | 1 | 66 | 66 | 3 | 3 | 1 | 2 | 1 | 2 | 1 | 2 | 0 | 0 | 71 | 3 | 3 | 54 | 3 | 67 | 1 | 0 | 3 | 0 |
| 0703869818 | AGUILAR RAMBAY LUIS FERNANDO | 0 | 0 | 85 | 85 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 87 | 0 | 0 | 79 | 0 | 90 | 0 | 0 | 0 | 0 |
| 0705948719 | AGUILAR ROMAN FERNANDO ENRIQUE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1803869450 | AGUILAR SALAZAR MAYRA ALEJANDRA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 2200082697 | AGUINDA ANDI ANDERSON HERNAN | 0 | 0 | 39 | 39 | 6 | 3 | 3 | 2 | 3 | 4 | 0 | 1 | 2 | 0 | 50 | 5 | 3 | 18 | 8 | 46 | 5 | 0 | 5 | 0 |
| 1500747074 | AGUINDA SHIGUANGO GABRIELA MARICELA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0706071602 | AGUINZACA HURTADO DARIO ALEXANDER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0803590306 | AGUIÑO LOOR JORGE WASHINGTON | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1709307340 | AGUIRRE ARTEAGA DOLORES DEL CARMEN | 0 | 0 | 46 | 46 | 7 | 4 | 4 | 1 | 3 | 2 | 4 | 1 | 4 | 0 | 54 | 7 | 4 | 39 | 6 | 50 | 4 | 0 | 8 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|------------|----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|-----------------------|--------|
| 0922588629 | AGUIRRE BARRIONUEVO OLGA TATIANA | 0 | 0 | 19 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 23 | 0 | 0 | 18 | 0 | 19 | 0 | 0 | 0 | 0 | |
| 1103857049 | AGUIRRE CELI PAULINA BEATRIZ | 0 | 0 | 79 | 79 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 88 | 0 | 0 | 66 | 0 | 80 | 6 | 0 | 0 | 0 | |
| 1717045338 | AGUIRRE FLORES ANGEL DANILO | 0 | 0 | 29 | 29 | 6 | 3 | 5 | 5 | 0 | 4 | 3 | 3 | 1 | 0 | 49 | 7 | 3 | 20 | 5 | 29 | 2 | 0 | 7 | 0 | |
| 0908675457 | AGUIRRE OÑA ANTONIO JOSELITO | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 0 | 0 | 8 | 4 | 1 | 0 | 1 | 1 | 0 | 0 | 3 | 1 | |
| 1100445897 | AGUIRRE PIEDRA ZOILA ESPERANZA | 0 | 0 | 0 | 0 | 7 | 3 | 1 | 2 | 3 | 4 | 4 | 4 | 3 | 0 | 8 | 7 | 3 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | |
| 1720220175 | AIMARA MENDOZA MAYRA ALEJANDRA | 0 | 0 | 54 | 54 | 2 | 2 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 61 | 2 | 2 | 34 | 4 | 57 | 4 | 0 | 2 | 0 | |
| 1722786355 | ALAJO CARREÑO JOSE LUIS | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | |
| 1700032533 | ALARCON ALCIVAR JOSE RAMON | 0 | 0 | 7 | 7 | 5 | 2 | 2 | 2 | 3 | 0 | 2 | 0 | 0 | 0 | 30 | 3 | 2 | 3 | 4 | 7 | 2 | 0 | 3 | 0 | |
| 1104005796 | ALARCON CHAMBA EDWIN MARCELO | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | |
| 0924467665 | ALARCON FIALLOS ANA VERONICA | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 2 | 2 | 1 | 0 | 0 | 1 | 0 | 12 | 2 | 1 | 2 | 2 | 3 | 1 | 0 | 2 | 0 | |
| 0924303241 | ALARCON ZUÑIGA GEOVANNY FERNANDO | 0 | 0 | 9 | 9 | 4 | 1 | 2 | 1 | 3 | 1 | 2 | 2 | 1 | 0 | 14 | 4 | 1 | 7 | 3 | 10 | 1 | 0 | 4 | 0 | |
| 1310002413 | ALAVA BRIONES IVAN FABRICIO | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 | |
| 0802669531 | ALAVA CHILA ORLIN ELADIO | 0 | 0 | 20 | 20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 0 | 0 | 16 | 0 | 20 | 1 | 0 | 0 | 0 | |
| 1726694548 | ALAVA FLORES ESTEFANIA ALEXANDRA | 0 | 0 | 2 | 2 | 2 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 13 | 2 | 0 | 2 | 0 | 2 | 0 | 0 | 2 | 0 | |
| 1205426057 | ALAVA JACOME ALLAN ARON | 0 | 0 | 15 | 15 | 6 | 2 | 3 | 2 | 3 | 2 | 1 | 4 | 3 | 0 | 23 | 6 | 2 | 10 | 4 | 15 | 2 | 0 | 6 | 0 | |
| 1207804863 | ALAVA LOPEZ JORGE DAYAN | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 7 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | |
| 0802948471 | ALAVA PILLIGUA KAROL DANIELA | 0 | 0 | 57 | 57 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 58 | 0 | 0 | 56 | 0 | 59 | 0 | 0 | 0 | 0 | |
| 1500521560 | ALBA RIVERA PAOLA DEL CARMEN | 0 | 0 | 27 | 27 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 25 | 0 | 28 | 0 | 0 | 0 | 0 | |
| 0919427690 | ALBAN PINCAY GABRIELA MAGDALENA | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 7 | 0 | 8 | 0 | 0 | 0 | 0 | |
| 1708756950 | ALBUJA NARANJO JOSE GIOVANNI | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 9 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 1311146219 | ALCIVAR HERRERA DIANA CAROLINA | 0 | 0 | 7 | 7 | 0 | 2 | 2 | 2 | 0 | 1 | 1 | 0 | 0 | 0 | 12 | 2 | 2 | 4 | 2 | 8 | 2 | 0 | 1 | 0 | |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0802873620 | ALCIVAR JAMA ERIKA ELIZABETH | 0 | 0 | 84 | 84 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 93 | 0 | 0 | 82 | 0 | 91 | 2 | 0 | 0 | 0 |
| 1314101971 | ALCIVAR NAVARRETE MAGGY GISSELA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 5 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0801656760 | ALCIVAR RODRIGUEZ CARLOS ALBERTO | 0 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 4 | 0 | 6 | 1 | 0 | 0 | 0 |
| 1314240902 | ALCIVAR VALENCIA VICTOR BENITO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 6 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1718784703 | ALCIVAR VIZUETE CHRISTIAN PAUL | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 13 | 1 | 1 | 2 | 2 | 10 | 2 | 0 | 1 | 0 |
| 1307843696 | ALCIVAR YEPEZ BEATRIZ ALEXANDRA | 0 | 0 | 41 | 41 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 43 | 0 | 0 | 36 | 0 | 42 | 2 | 0 | 0 | 0 |
| 1722455886 | ALCIVAR ZAMBRANO SAMANTA YANEL | 0 | 0 | 24 | 24 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 20 | 0 | 24 | 1 | 0 | 0 | 0 |
| 1719319863 | ALDANA PILLAJO LUIS RICARDO | 0 | 0 | 77 | 77 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 98 | 0 | 0 | 65 | 0 | 80 | 0 | 0 | 0 | 0 |
| 0401365036 | ALEMAN CHAMORRO JUAN ALBERTO | 0 | 0 | 9 | 9 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 9 | 1 | 1 | 5 | 2 | 10 | 1 | 0 | 1 | 0 |
| 1003566393 | ALENCASTRO CONGO PATRICIO JAVIER | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 2 | 0 | 0 | 1 | 2 | 0 | 4 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1718600628 | ALEXANDRA PATRICIA TUPE ORDOÑEZ | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0919296350 | ALFONSO CRUZ JOSE LUIS | 0 | 0 | 51 | 51 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 58 | 0 | 0 | 48 | 0 | 55 | 0 | 0 | 0 | 0 |
| 0201980216 | ALLAN GARCES EDWIN PATRICIO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1721137782 | ALMACHE TOAPAXI PATRICIA ALEXANDRA | 0 | 0 | 2 | 2 | 2 | 1 | 1 | 0 | 0 | 2 | 0 | 2 | 1 | 0 | 3 | 2 | 1 | 0 | 2 | 2 | 1 | 0 | 2 | 0 |
| 1709092470 | ALMACHI GUAÑA GUADALUPE JANETH | 0 | 0 | 0 | 0 | 4 | 3 | 0 | 2 | 1 | 3 | 2 | 3 | 1 | 0 | 11 | 4 | 3 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0905289757 | ALMEIDA ALVEAR FRANKLIN ARNULFO | 0 | 0 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 30 | 0 | 28 | 0 | 0 | 0 | 0 |
| 1708145113 | ALMEIDA CAÑIZARES MARIANA DEL ROCIO | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 7 | 1 | 1 | 2 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1717910614 | ALMEIDA CARGUA MARCOS VINICIO | 0 | 0 | 72 | 72 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 75 | 1 | 1 | 63 | 2 | 74 | 2 | 0 | 1 | 0 |
| 1713888228 | ALMEIDA FIGUEROA ELIANA AGUSTA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1710476373 | ALMEIDA MORENO EMMA ROSARIO | 0 | 0 | 8 | 8 | 4 | 2 | 3 | 2 | 1 | 3 | 2 | 0 | 1 | 0 | 22 | 4 | 2 | 2 | 2 | 8 | 1 | 0 | 4 | 0 |
| 1705452157 | ALMENDARIS GUERRERO ROSA MARIANA | 0 | 0 | 11 | 11 | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 2 | 1 | 0 | 20 | 2 | 1 | 8 | 2 | 11 | 1 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIENT TO IVR | ENROLAMIENT TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|-------------------------------|----------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 2100493671 | ALTAMIRANO MACIAS AURA SOFIA | 0 | 0 | 48 | 48 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 53 | 0 | 0 | 41 | 0 | 49 | 5 | 0 | 0 | 0 |
| 1804476586 | ALULEMA PULLUPAXI VICTOR HUGO | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 0914345194 | ALVARADO ALVARADO EVELIN MARIUXI | 0 | 0 | 9 | 9 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 20 | 1 | 1 | 0 | 2 | 10 | 2 | 0 | 1 | 0 |
| 0914689021 | ALVARADO ESCALANTE EDUARDO JORGE | 0 | 0 | 72 | 72 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 79 | 2 | 1 | 63 | 2 | 75 | 4 | 0 | 1 | 0 |
| 1600326852 | ALVARADO GREFA BERNARDO MARIO | 0 | 0 | 26 | 26 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 28 | 2 | 1 | 19 | 2 | 26 | 1 | 0 | 2 | 0 |
| 0928742857 | ALVARADO MONSERRATE PAMELA ELOIZA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0102164928 | ALVARADO SUAREZ FANNY | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1500602758 | ALVARADO TAPUY FERMIN JUAN | 0 | 0 | 4 | 4 | 3 | 1 | 0 | 1 | 2 | 2 | 1 | 0 | 0 | 0 | 8 | 2 | 1 | 0 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0914021761 | ALVAREZ BARQUET NELSON JOSEF | 0 | 0 | 14 | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 14 | 0 | 14 | 0 | 0 | 0 | 0 |
| 1206333476 | ALVAREZ BURGOS KARINA GISELLA | 0 | 1 | 58 | 58 | 4 | 2 | 2 | 3 | 1 | 2 | 1 | 1 | 2 | 0 | 73 | 4 | 2 | 48 | 4 | 62 | 2 | 0 | 4 | 0 |
| 1716358401 | ALVAREZ CAMACHO MIGUEL EDILBERTO | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1721820866 | ALVAREZ CAMACHO SILVIA EUGENIA | 0 | 0 | 61 | 61 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 70 | 0 | 0 | 48 | 0 | 66 | 3 | 0 | 1 | 0 |
| 1001530680 | ALVAREZ CARABALI BLANCA NARCISA DE JESUS | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 2 | 2 | 5 | 1 | 0 | 1 | 0 |
| 0923795165 | ALVAREZ JACOME BYRON EDGAR | 0 | 0 | 11 | 11 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 2 | 0 | 0 | 24 | 2 | 1 | 4 | 2 | 11 | 2 | 0 | 2 | 0 |
| 0201233863 | ALVAREZ MENA JIMMY WASHINGTON | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| 0201013976 | ALVAREZ MENA SEGUNDO PEDRO | 0 | 0 | 21 | 21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 26 | 0 | 0 | 22 | 0 | 21 | 0 | 0 | 0 | 0 |
| 2101194435 | ALVAREZ VARGAS NELSON ROMARIO | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 1 | 0 | 2 | 0 | 2 | 1 | 0 | 9 | 2 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1722522560 | ALVAREZ VARGAS VICTORIA CAROLINA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 3 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1720621356 | ALVEAR FERNANDEZ AMINA CARA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1203848609 | ALVEAR IZQUIERDO WILMER ALFREDO | 0 | 0 | 91 | 91 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 96 | 1 | 0 | 78 | 0 | 93 | 3 | 0 | 1 | 2 |
| 0901059410 | AMAGUANA PENA LAURA MARIA | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1716784614 | AMORES BELTRAN JUANA ELENA | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 0 | 0 | 1 | 2 | 1 | 1 | 0 | 6 | 2 | 1 | 3 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0500846860 | AMORES SOLIS HERNAN ANTONIO | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0900209545 | AMPUERO MORENO JAIME ALBERTO | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 6 | 2 | 2 | 0 | 1 | 1 | 0 | 0 | 2 | 0 |
| 1710683457 | ANALUISA ALVAREZ SONIA ZULAY | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1400787956 | ANANK JAWIRIT ETSA EDISON | 0 | 0 | 0 | 0 | 8 | 2 | 2 | 3 | 3 | 5 | 4 | 3 | 4 | 0 | 15 | 8 | 2 | 0 | 1 | 1 | 0 | 0 | 8 | 0 |
| 1720495900 | ANCHALI CHASQUI WILLIAM AMADEUS | 0 | 0 | 0 | 0 | 5 | 1 | 4 | 7 | 3 | 2 | 1 | 2 | 3 | 0 | 14 | 12 | 1 | 0 | 0 | 0 | 0 | 0 | 12 | 0 |
| 1313164988 | ANCHUNDIA DOMINGUEZ MARIA VANESSA | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 7 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0918276916 | ANCHUNDIA ORDOEZ CARMEN GLENDA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 1 | 3 | 4 | 1 | 0 | 1 | 0 |
| 1312287244 | ANCHUNDIA QUIJIJE ALEX MAURICIO | 0 | 0 | 52 | 52 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 52 | 1 | 1 | 49 | 2 | 52 | 2 | 0 | 1 | 0 |
| 1500836307 | ANDI ANDI ROLANDO REMIGIO | 0 | 0 | 59 | 59 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 62 | 0 | 0 | 51 | 0 | 60 | 2 | 0 | 0 | 0 |
| 1500685746 | ANDI CERDA GILDO RIDER | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 2 | 0 | 1 | 1 | 0 | 1 | 0 | 6 | 2 | 1 | 2 | 2 | 5 | 1 | 0 | 2 | 0 |
| 1500760200 | ANDI GREFA ISRAEL RABIN | 0 | 0 | 18 | 18 | 10 | 2 | 3 | 4 | 4 | 4 | 2 | 2 | 5 | 0 | 32 | 8 | 2 | 12 | 5 | 25 | 2 | 0 | 9 | 0 |
| 1500831209 | ANDI ROMERO JHONNY ISRAEL | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1500907751 | ANDI SHIGUANGO NIXON JAIME | 0 | 0 | 21 | 21 | 11 | 2 | 2 | 3 | 5 | 6 | 6 | 2 | 6 | 0 | 33 | 10 | 2 | 19 | 4 | 23 | 1 | 0 | 10 | 0 |
| 1500897960 | ANDI TAPUY ROYER OCTAVIO | 0 | 0 | 55 | 55 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 55 | 0 | 0 | 54 | 0 | 56 | 0 | 0 | 0 | 0 |
| 2300134885 | ANDINO ANDACHI HENRY JAVIER | 0 | 0 | 2 | 2 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 4 | 1 | 0 | 0 | 0 | 6 | 0 | 0 | 1 | 0 |
| 0503495707 | ANDINO CARRION DAVID SEBASTIAN | 0 | 0 | 0 | 0 | 3 | 1 | 3 | 2 | 3 | 3 | 1 | 0 | 0 | 0 | 5 | 4 | 1 | 0 | 1 | 1 | 1 | 0 | 3 | 0 |
| 1719103994 | ANDRADE AGUIRRE EDIAN DANIEL | 0 | 1 | 45 | 45 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 45 | 0 | 0 | 30 | 0 | 47 | 0 | 0 | 0 | 0 |
| 1701613760 | ANDRADE ALOMIA MARCO ANTONIO | 0 | 0 | 3 | 3 | 2 | 2 | 0 | 0 | 2 | 2 | 0 | 1 | 1 | 0 | 7 | 2 | 2 | 1 | 3 | 4 | 1 | 0 | 2 | 0 |
| 0301338315 | ANDRADE AUQUI EDISON ABSALON | 0 | 0 | 48 | 48 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 48 | 0 | 0 | 46 | 0 | 48 | 0 | 0 | 0 | 0 |
| 1707220792 | ANDRADE BEJARANO MYRIAM DEL PILAR | 0 | 0 | 34 | 34 | 3 | 2 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 38 | 2 | 2 | 29 | 4 | 34 | 2 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1707545446 | ANDRADE CADENA SOFIA ELISABETH | 0 | 0 | 18 | 18 | 2 | 1 | 2 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 21 | 2 | 1 | 5 | 2 | 18 | 1 | 0 | 2 | 0 |
| 0803147404 | ANDRADE CONTRERAS MARTINA MONSERRATE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1001613437 | ANDRADE DAZA GALO RICARDO | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1715408256 | ANDRADE ICHAU JIMMY FRANKLIN | 0 | 0 | 19 | 19 | 5 | 2 | 3 | 1 | 1 | 0 | 4 | 3 | 1 | 0 | 28 | 5 | 2 | 11 | 4 | 20 | 2 | 0 | 5 | 1 |
| 1001350980 | ANDRADE MONTESDEOCA CECILIA DE LOURDES | 0 | 0 | 4 | 4 | 8 | 1 | 6 | 2 | 3 | 5 | 5 | 2 | 1 | 0 | 14 | 8 | 1 | 2 | 2 | 4 | 1 | 0 | 8 | 0 |
| 1500249444 | ANDRADE MORILLO RIGOBERTA DEL CARMEN | 0 | 0 | 176 | 176 | 4 | 2 | 1 | 1 | 2 | 2 | 0 | 1 | 2 | 0 | 213 | 3 | 2 | 150 | 2 | 189 | 5 | 0 | 2 | 0 |
| 0913339925 | ANDRADE NAULA CESAR ANDRES | 0 | 0 | 10 | 10 | 4 | 2 | 2 | 2 | 2 | 2 | 3 | 0 | 1 | 0 | 12 | 4 | 2 | 9 | 4 | 10 | 2 | 0 | 3 | 0 |
| 0955643218 | ANDRADE SANCHEZ ALISSON TATIANA | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 2 | 0 | 1 | 0 | 7 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0700279250 | ANDRADE UNDA JOSE GUSTAVO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1709317976 | ANDRAMUÑO ALBAN CATALINA DE LAS MERCEDES | 0 | 0 | 39 | 39 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 53 | 0 | 0 | 34 | 0 | 41 | 1 | 0 | 0 | 0 |
| 0803035757 | ANDRANGO ARMIJOS LUIS GERARDO | 0 | 0 | 22 | 22 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 24 | 0 | 0 | 21 | 0 | 22 | 1 | 0 | 0 | 0 |
| 1501071763 | ANDY CALAPUCHA OLIVERIO FERNANDO | 0 | 0 | 7 | 7 | 5 | 1 | 2 | 1 | 1 | 3 | 5 | 2 | 1 | 0 | 11 | 5 | 1 | 5 | 2 | 7 | 1 | 0 | 4 | 0 |
| 1500761810 | ANDY CERDA EDGAR RENE | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1500867260 | ANDY SHIGUANGO PAUL ALFREDO | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 2 | 0 | 0 | 1 | 1 | 0 | 0 | 5 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1710906239 | ANGAMARCA RODRIGUEZ GONZALO ANIBAL | 0 | 0 | 51 | 51 | 2 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 70 | 1 | 0 | 39 | 0 | 63 | 4 | 0 | 0 | 0 |
| 0701922734 | ANGEL IBAEZ TANYA MARILU | 0 | 0 | 13 | 13 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 14 | 1 | 1 | 11 | 2 | 13 | 1 | 0 | 1 | 0 |
| 0802289488 | ANGELICA ELIZABETH CASTRO CABEZA | 0 | 0 | 102 | 102 | 3 | 2 | 2 | 1 | 1 | 4 | 1 | 2 | 1 | 0 | 129 | 6 | 2 | 98 | 4 | 102 | 2 | 0 | 6 | 1 |
| 1709679326 | ANGOS QUILACHAMIN MIRIAM DEL PILAR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0801930074 | ANGULO PRECIADO CARLOS PATRICIO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1723593404 | ANGULO RODAS GILDA BALQUIDEA | 0 | 0 | 6 | 6 | 3 | 1 | 1 | 1 | 2 | 0 | 1 | 3 | 1 | 0 | 10 | 3 | 1 | 0 | 2 | 6 | 1 | 0 | 3 | 0 |
| 0802795633 | ANGULO TENORIO KARLA NEDELKA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0801751082 | ANGULO VARGAS ABBY ARABELLA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1002344198 | ANICETE FARINANGO SUSANA MARIELA | 0 | 0 | 0 | 0 | 3 | 3 | 2 | 2 | 0 | 1 | 2 | 2 | 0 | 0 | 4 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1002156352 | ANRANGO CABASCANGO JORGE VINICIO | 0 | 0 | 7 | 7 | 3 | 2 | 2 | 2 | 1 | 1 | 1 | 2 | 0 | 0 | 14 | 3 | 2 | 3 | 4 | 7 | 2 | 0 | 3 | 0 |
| 0802814764 | ANTE PACHITO SEGUNDO MARCIAL | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 3 | 0 | 4 | 0 | 0 | 0 | 0 |
| 0926395039 | ANTEPARA PLAZA LUISA YANINA | 0 | 0 | 4 | 4 | 6 | 1 | 4 | 3 | 1 | 3 | 2 | 2 | 0 | 0 | 14 | 5 | 1 | 0 | 4 | 5 | 1 | 0 | 3 | 0 |
| 1716242142 | APO BARAHONA VICTOR GIOVANNY | 0 | 0 | 44 | 44 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 75 | 2 | 1 | 25 | 2 | 49 | 7 | 0 | 2 | 0 |
| 0502491020 | APOLINARIO CAMPI YOLANDA JOHANNA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1724137409 | APOLO CALERO DIANA CAROLINA | 0 | 0 | 107 | 107 | 6 | 5 | 3 | 3 | 3 | 1 | 4 | 3 | 1 | 0 | 131 | 6 | 5 | 94 | 6 | 114 | 4 | 0 | 6 | 0 |
| 0904277118 | ARAGUNDI VACACELA VICENTE EFREN | 0 | 0 | 24 | 24 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 25 | 1 | 1 | 15 | 2 | 24 | 3 | 0 | 2 | 0 |
| 0924554512 | ARAGUNDI WELLINGTON JAVIER ANDRES | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 16 | 1 | 1 | 1 | 1 | 3 | 2 | 0 | 0 | 0 |
| 1721984605 | ARAUJO GALINDO MISHEL MAURICIO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0801434408 | ARBOLEDA ANGULO YADIRA GUADALUPE | 0 | 0 | 59 | 59 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 64 | 1 | 1 | 49 | 2 | 61 | 7 | 0 | 1 | 0 |
| 0802705319 | ARBOLEDA CHERES MARCOS JUNIOR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0704289693 | ARCALLE SAMANIEGO IRIS XIOMARA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0926330655 | ARCE QUISINGO CHRISTIAN JONATHAN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0603186768 | ARELLANO AUCANCELA BYRON MARCELO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1700710401 | ARELLANO GAVILANES COSME THOMAS | 0 | 0 | 13 | 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 14 | 0 | 13 | 0 | 0 | 0 | 0 |
| 0401536172 | ARELLANO VELASCO JUAN ENRIQUE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1707942247 | AREQUIPA CASAMEN MIRIAN MARIA | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 0 | 0 | 1 | 0 |
| 0601147432 | AREVALO ECHEVERRIA JORGE MESIAS | 0 | 0 | 0 | 0 | 5 | 1 | 3 | 4 | 2 | 2 | 3 | 3 | 1 | 0 | 17 | 6 | 1 | 0 | 1 | 1 | 0 | 0 | 8 | 0 |
| 0603916594 | AREVALO FREIRE JESSICA FERNANDA | 0 | 0 | 37 | 37 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 42 | 1 | 1 | 31 | 2 | 37 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|------------|---------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|-----------------------|--------|
| 1400362636 | AREVALO GUTIERREZ EDWIN HERNAN | 0 | 0 | 15 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 14 | 0 | 16 | 0 | 0 | 0 | 0 | |
| 1715313944 | ARGUELLO ACURIO EMMA PILAR | 0 | 0 | 5 | 5 | 5 | 1 | 3 | 3 | 1 | 3 | 2 | 2 | 1 | 0 | 11 | 5 | 1 | 3 | 2 | 5 | 1 | 0 | 5 | 0 | |
| 1718808841 | ARIAS CABRERA DARWIN ADALBERTO | 0 | 0 | 14 | 14 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 16 | 1 | 1 | 11 | 2 | 14 | 1 | 0 | 1 | 0 | |
| 1712699147 | ARIAS CRUZ SEGUNDO JOSE | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 | |
| 1202595110 | ARIAS DE LA ROSA GERMAN ROBERTO | 0 | 0 | 29 | 29 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 30 | 0 | 0 | 26 | 0 | 29 | 3 | 0 | 0 | 0 | |
| 1717535783 | ARIAS MALDONADO LOURDES PAULINA | 0 | 0 | 12 | 12 | 2 | 1 | 1 | 1 | 0 | 1 | 2 | 1 | 0 | 0 | 13 | 2 | 1 | 10 | 2 | 13 | 1 | 0 | 2 | 0 | |
| 0913978656 | ARIAS MORANTE ANGEL FELIPE | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 7 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | |
| 0603186776 | ARIAS PARRA ALAN DAVID | 0 | 0 | 6 | 6 | 3 | 2 | 1 | 0 | 2 | 2 | 0 | 3 | 1 | 0 | 11 | 3 | 2 | 2 | 4 | 6 | 2 | 0 | 3 | 0 | |
| 1703537439 | ARIAS REYES LIDA DEL ROSARIO | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 0919343632 | ARMAS BARBA DANY PATRICIO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 | |
| 1720075561 | ARMAS ORTIZ SOFIA SOLEDAD | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 3 | 3 | 1 | 0 | 1 | 0 | |
| 0501083844 | ARMAS RUALES FANNY YOLANDA | 0 | 0 | 73 | 73 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 77 | 0 | 0 | 69 | 0 | 74 | 0 | 0 | 0 | 0 | |
| 1714193107 | ARMAS SANCHEZ MELIDA ROCIO | 0 | 0 | 8 | 8 | 8 | 3 | 3 | 3 | 5 | 4 | 3 | 3 | 3 | 0 | 20 | 8 | 3 | 6 | 7 | 10 | 3 | 0 | 8 | 0 | |
| 0802892919 | ARMIJOS CEDEÑO ALEX MARINO | 0 | 0 | 7 | 7 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 9 | 1 | 1 | 5 | 2 | 8 | 1 | 0 | 1 | 0 | |
| 1100666443 | ARMIJOS TORRES ANGEL MARINO | 0 | 0 | 10 | 10 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 11 | 1 | 1 | 7 | 2 | 10 | 1 | 0 | 1 | 0 | |
| 0902136076 | AROCA FUENTES JUAN EULOGIO | 0 | 0 | 290 | 290 | 13 | 6 | 6 | 9 | 7 | 5 | 6 | 5 | 3 | 0 | 334 | 19 | 6 | 251 | 17 | 305 | 6 | 0 | 19 | 0 | |
| 0202343737 | AROCA TANQUINO JORGE DANIEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 1207766955 | AROCA VALAREZO RICARDO JAIRO | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 2 | 0 | 1 | 1 | 1 | 0 | 5 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | |
| 1102625975 | ARPI RIOFRIO CECILIA DEL CARMEN | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 1 | 2 | 1 | 0 | 0 | 0 | 11 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 0930572029 | ARREAGA ARREAGA JUAN JOSE | 0 | 0 | 4 | 4 | 3 | 1 | 1 | 3 | 1 | 2 | 0 | 1 | 1 | 0 | 11 | 3 | 1 | 1 | 2 | 4 | 1 | 0 | 2 | 0 | |
| 0924132152 | ARREAGA CAMBA WENDY MARIANELA | 0 | 0 | 10 | 10 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 11 | 1 | 1 | 9 | 1 | 10 | 1 | 0 | 1 | 0 | |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0600546071 | ARRIETA VACA CARLOS HUMBERTO | 0 | 0 | 5 | 5 | 3 | 3 | 2 | 1 | 0 | 1 | 1 | 3 | 1 | 0 | 12 | 3 | 3 | 0 | 4 | 9 | 0 | 0 | 3 | 0 |
| 1100000239 | ARROBO RODAS CARLOS DANIEL | 0 | 0 | 9 | 9 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 11 | 1 | 1 | 5 | 2 | 9 | 1 | 0 | 1 | 0 |
| 2200381388 | ARROVA GONZALES KAROL NICOLE | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1751617760 | ARTEAGA ARROYO KAREN MICHELLE | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1714808647 | ARTEAGA BETANCOURT KLEBER MAURICIO | 0 | 1 | 136 | 136 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 156 | 0 | 0 | 113 | 0 | 142 | 4 | 0 | 0 | 0 |
| 1720047594 | ARTEAGA MENA EDISON ROBERTO | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 4 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1720654126 | ARTEAGA ZAMBRANO RUTH LEONOR | 0 | 0 | 166 | 166 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 172 | 0 | 0 | 146 | 0 | 168 | 4 | 0 | 0 | 0 |
| 0803084557 | ARTURO BATIOJA NARCISA BEATRIZ | 0 | 0 | 51 | 51 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 82 | 0 | 0 | 42 | 0 | 51 | 3 | 0 | 0 | 0 |
| 0401304845 | ASCUNTAR NAZATE ANA ROCIO | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 |
| 0918023045 | ASENCIO ASENCIO CARLOS RAUL | 0 | 0 | 26 | 26 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 33 | 1 | 1 | 19 | 2 | 35 | 2 | 0 | 1 | 0 |
| 1713567152 | ASIMBAYA APUNTE ELSA ALEXANDRA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1600693509 | ASITIMBAY GUARANGO ANDRES FRANCISCO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0918282963 | ASITIMBAY JAIME HUGO ANTONIO | 0 | 0 | 82 | 82 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 88 | 1 | 1 | 76 | 1 | 83 | 2 | 0 | 2 | 0 |
| 1201823570 | ASTUDILLO MORAN ANGELA LILIANA | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 |
| 0900863739 | ATIENCIA GARCES MARCO ANTONIO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 1 | 0 | 2 | 0 | 0 | 7 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0602988636 | AVALOS SANTILLAN ANA LUCIA | 0 | 0 | 29 | 29 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 32 | 0 | 0 | 23 | 0 | 34 | 1 | 0 | 0 | 0 |
| 1307094142 | AVEIGA VELASQUEZ LEITER KEITER | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1712780400 | AVILA ARMIJOS CARMEN DE LOS ANGELES | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0803522358 | AVILA PARRA DIANA LICETH | 0 | 0 | 26 | 26 | 2 | 2 | 1 | 2 | 0 | 0 | 1 | 0 | 2 | 0 | 27 | 2 | 2 | 18 | 4 | 26 | 4 | 0 | 2 | 0 |
| 1310787831 | AVILA RODRIGUEZ BAIRON WILFRIDO | 0 | 1 | 82 | 82 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 89 | 1 | 0 | 82 | 0 | 83 | 1 | 0 | 1 | 0 |
| 0925767733 | AVILES AVILES LEONARDO FAVIO | 0 | 0 | 38 | 38 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 48 | 0 | 0 | 32 | 0 | 39 | 2 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1310000201 | AVILES PEREZ VERONICA JAHAIRA | 0 | 1 | 42 | 42 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 48 | 0 | 0 | 30 | 0 | 47 | 2 | 0 | 0 | 0 |
| 1400652242 | AWAK WISUM ITALO KLEVER | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1003689849 | AYALA ANALUISA DARIO MAURICIO | 0 | 0 | 32 | 32 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 0 | 0 | 30 | 0 | 32 | 3 | 0 | 0 | 0 |
| 0927904862 | AYALA BAYONA WELLINGTON GREGORIO | 0 | 0 | 5 | 5 | 2 | 2 | 2 | 1 | 0 | 2 | 0 | 0 | 1 | 0 | 17 | 2 | 2 | 1 | 4 | 5 | 1 | 0 | 2 | 0 |
| 1719043034 | AYALA CAMPAÑA REBECA ALEXANDRA | 0 | 0 | 3 | 3 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 2 | 0 | 2 | 0 | 2 | 0 | 0 | 2 | 1 |
| 1713233540 | AYALA PAZMIÑO RUTH SOLEDAD | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1724703697 | AYMARA TENELEMA CRISTIAN PAUL | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0802371856 | AYOVI YANEZ YASMINA MARIUXI | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 13 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0921730453 | BACUSOY RAMIREZ IRENE ELIZABETH | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1001527090 | BAEZ EGAS ROSA LUVINA | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 0 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1702222322 | BAEZ MEDRANO MARGARITA CELIA | 0 | 0 | 8 | 8 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 11 | 1 | 1 | 4 | 2 | 8 | 1 | 0 | 1 | 0 |
| 0605491539 | BAHUA MALCA JOSE MANUEL | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 2 | 0 | 0 | 15 | 2 | 1 | 3 | 2 | 5 | 1 | 0 | 2 | 1 |
| 0802316372 | BAICILLA ANGULO KLEVER EDUARDO | 0 | 0 | 0 | 0 | 4 | 3 | 1 | 3 | 1 | 4 | 1 | 1 | 1 | 0 | 20 | 4 | 3 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1351810567 | BAILON ALAVA ANGELO JOSHUE | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 5 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1301946032 | BAILON VELEZ MARIA TERESA | 0 | 0 | 21 | 21 | 2 | 1 | 1 | 0 | 2 | 0 | 2 | 2 | 0 | 0 | 27 | 3 | 1 | 20 | 1 | 21 | 2 | 0 | 1 | 0 |
| 1721087748 | BALAREZO CASTRO MARIA BELEN | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1308090990 | BALAREZO NUÑEZ ANDREA LISSETTE | 0 | 0 | 60 | 60 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 69 | 1 | 1 | 55 | 3 | 63 | 1 | 0 | 1 | 0 |
| 0802948331 | BALLESTEROS VILLEGAS MAYRA ALEJANDRA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 0 | 5 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0916777014 | BALON PERERO ROBERTO ADRIAN | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1206745356 | BANCHEN PIZA RUTH NOEMI | 0 | 0 | 6 | 6 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 11 | 1 | 1 | 4 | 2 | 6 | 1 | 0 | 1 | 0 |
| 0921529335 | BANCHON CHINGA DARWIN RAFAEL | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 4 | 0 | 4 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1711331668 | BANDA JARRIN SYLVIA GABRIELA | 0 | 0 | 6 | 6 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 4 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1717120867 | BANDERAS SALAZAR FRANCISCO PATRICIO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 10 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0503055881 | BAÑO CAIZA LIDA MARIA | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 7 | 1 | 1 | 4 | 3 | 6 | 1 | 0 | 1 | 0 |
| 0950658690 | BAQUE MAYORGA CINTHIA JAMILETH | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0923238646 | BAQUERIZO LOZA JOSE ADRIAN | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1719283671 | BAQUERO FREIRE JANNETH AZUCENA | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 7 | 1 | 1 | 2 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1003340757 | BARAHONA ANANGONO SANTIAGO ARNALDO | 0 | 1 | 80 | 80 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 92 | 1 | 1 | 65 | 2 | 83 | 2 | 0 | 1 | 0 |
| 1715167225 | BARAHONA BORJA CRISTINA NATIVIDAD | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1702369560 | BARAHONA LUIS ALFONSO | 0 | 0 | 0 | 0 | 3 | 1 | 3 | 0 | 1 | 2 | 2 | 1 | 0 | 0 | 3 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1720771953 | BARAJA BURBANO FERNANDA GABRIELA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1803281557 | BARONA ZAMORA DAVID ISRAEL | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1723968168 | BARRAGAN MORENO EDISON DAVID | 0 | 0 | 3 | 3 | 5 | 2 | 2 | 1 | 3 | 0 | 2 | 2 | 2 | 0 | 11 | 4 | 2 | 3 | 2 | 3 | 1 | 0 | 4 | 0 |
| 1723581607 | BARRAGAN PANATA JISSELA JOHANA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1723689392 | BARRERA CAISA MARIA ELENA | 0 | 0 | 0 | 0 | 4 | 3 | 1 | 3 | 1 | 1 | 1 | 1 | 1 | 0 | 5 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1710585686 | BARRERA CANGUI EDISON GIOVANNY | 0 | 0 | 37 | 37 | 4 | 2 | 0 | 2 | 2 | 3 | 3 | 1 | 1 | 0 | 42 | 4 | 2 | 21 | 4 | 37 | 6 | 0 | 4 | 0 |
| 1721827754 | BARRERA CASTILLO JESSICA YESSENIA | 0 | 0 | 8 | 8 | 3 | 1 | 2 | 1 | 2 | 2 | 0 | 2 | 0 | 0 | 13 | 3 | 1 | 5 | 2 | 9 | 1 | 0 | 3 | 0 |
| 0801607045 | BARRERA PROAÑO JULIO CESAR | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1714066683 | BARRERA VARGAS ANGEL FERNANDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1714037361 | BARRIONUEVO GARCIA BLANCA ELIZABETH | 0 | 0 | 0 | 0 | 3 | 1 | 0 | 2 | 1 | 2 | 2 | 1 | 1 | 0 | 4 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1803644432 | BARRIONUEVO LOZADA CARLOS HUMBERTO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 6 | 1 | 1 | 0 | 2 | 4 | 2 | 0 | 1 | 0 |
| 0503711038 | BARRIONUEVO VILLACIS MERCY ELIZABETH | 0 | 0 | 5 | 5 | 2 | 1 | 2 | 2 | 0 | 2 | 0 | 0 | 0 | 0 | 7 | 2 | 1 | 2 | 3 | 6 | 1 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1713446936 | BARROS PANCHI LUIS ROBERTO | 0 | 0 | 53 | 53 | 3 | 3 | 1 | 3 | 1 | 0 | 0 | 2 | 2 | 0 | 59 | 3 | 3 | 43 | 6 | 58 | 8 | 0 | 3 | 1 |
| 0926366303 | BARZOLA BAQUERIZO DANNY DAVID | 0 | 0 | 0 | 0 | 6 | 0 | 3 | 5 | 2 | 2 | 3 | 0 | 3 | 0 | 14 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 |
| 0550714836 | BASANTES CORDONES CRISTIAN LISANDRO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1803822988 | BASANTES LASCANO MELISSA ESTEFANIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1702434828 | BASTIDAS CUVI JOSE ALBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1600713596 | BASTIDAS GUANOPATIN GILDA ESTEFANIA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1500809239 | BASTIDAS PICO JENIFER TATIANA | 0 | 0 | 98 | 98 | 4 | 1 | 3 | 2 | 1 | 2 | 1 | 3 | 0 | 0 | 104 | 4 | 1 | 90 | 2 | 99 | 2 | 0 | 4 | 0 |
| 1310282361 | BASURTO GUADAMUD CARLOS WAGNER | 0 | 0 | 13 | 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 11 | 0 | 14 | 0 | 0 | 0 | 0 |
| 0922888144 | BASURTO QUIÑONEZ MELINA LISSETTE | 0 | 0 | 62 | 62 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 73 | 2 | 2 | 40 | 5 | 64 | 8 | 0 | 1 | 0 |
| 0930575840 | BATALLA NIVELA DIANA CECILIA | 0 | 0 | 15 | 15 | 2 | 1 | 0 | 1 | 1 | 2 | 0 | 0 | 2 | 0 | 22 | 2 | 1 | 11 | 2 | 16 | 2 | 0 | 2 | 0 |
| 0802115295 | BATIOJA AVILA OSWALDO ENRIQUE | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 1 | 2 | 2 | 1 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0918734625 | BAYAS PLUAS JOSE ANTONIO | 0 | 0 | 6 | 6 | 3 | 2 | 1 | 0 | 1 | 2 | 2 | 2 | 1 | 0 | 9 | 3 | 2 | 3 | 4 | 6 | 2 | 0 | 3 | 0 |
| 1002933453 | BEDOYA BENAVIDES MICHAELL ANGEL | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 1 | 2 | 2 | 1 | 3 | 3 | 0 | 6 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1716224355 | BEDOYA SANDOVAL BRAULIO DAVID | 0 | 0 | 27 | 27 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 41 | 0 | 0 | 24 | 0 | 29 | 1 | 0 | 0 | 0 |
| 1100300068 | BEJARANO SANMARTIN GOLFA TULA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0926411281 | BELTRAN CABRERA SILVIA KARINA | 0 | 0 | 6 | 6 | 3 | 2 | 2 | 0 | 0 | 1 | 1 | 2 | 3 | 0 | 15 | 3 | 2 | 7 | 4 | 8 | 1 | 0 | 3 | 0 |
| 1709570087 | BELTRAN FLORES ALBA ROCIO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0922422118 | BELTRAN FRANCO ANGEL EUSEBIO | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1709449514 | BENALCAZAR JARAMILLO MARIA DOLORES | 0 | 0 | 2 | 2 | 4 | 3 | 3 | 1 | 3 | 1 | 0 | 1 | 3 | 0 | 12 | 4 | 3 | 0 | 2 | 2 | 1 | 0 | 4 | 0 |
| 1202608434 | BENAVIDES COELLO JANETH MERCEDES | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 9 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 1 |
| 1713393112 | BENAVIDES ESPAÑA FABIAN ENRIQUE | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1704160389 | BENAVIDES MORALES GENARO HECTOR | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 5 | 0 | 5 | 0 | 0 | 0 | 0 |
| 0705403046 | BENITES MORA FERNANDO ALEXANDER | 0 | 0 | 16 | 16 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 27 | 0 | 0 | 14 | 0 | 17 | 0 | 0 | 0 | 0 |
| 1716517162 | BENITEZ ARIAS EDWIN FABRICIO | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 10 | 1 | 1 | 0 | 1 | 1 | 2 | 0 | 0 | 0 |
| 0803051853 | BENITEZ ARROLLO FRICKSON ALBERTO | 0 | 0 | 171 | 171 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 176 | 0 | 0 | 147 | 0 | 172 | 4 | 0 | 0 | 0 |
| 0921092599 | BENITEZ RIVERA LANDOR ROY | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0803893965 | BENITEZ SOLIS JOSE ANDRES | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 1 | 0 | 3 | 0 | 0 | 0 | 0 |
| 1709325813 | BERMEO GONZALEZ KARENT GEOVANNA | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 0703310250 | BERNABE RAMIREZ KELLY ROXANA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1711119386 | BOADA ESCOBAR FANNY DEL ROCIO | 0 | 0 | 73 | 73 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 78 | 1 | 1 | 58 | 2 | 79 | 4 | 0 | 1 | 0 |
| 0940456643 | BOHORQUEZ MORA ARTURO DARIO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 3 | 4 | 1 | 0 | 1 | 0 |
| 0401619036 | BOLAÑOS ALDAS SANTIAGO VLADIMIR | 0 | 0 | 0 | 0 | 2 | 0 | 2 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1725648602 | BOLAÑOS BARRERA PATRICIO JAVIER | 0 | 0 | 109 | 109 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 123 | 0 | 0 | 96 | 0 | 112 | 3 | 0 | 0 | 0 |
| 0603184375 | BOLAÑOS LOGROÑO PAULINA FERNANDA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0802607986 | BOLAÑOS OREJUELA SANDRA MARIBEL | 0 | 0 | 76 | 76 | 2 | 1 | 1 | 1 | 2 | 0 | 1 | 1 | 0 | 0 | 90 | 2 | 1 | 52 | 2 | 80 | 5 | 0 | 1 | 0 |
| 1721315958 | BONE JAMA MARIA CARMEN | 0 | 0 | 87 | 87 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 101 | 0 | 0 | 76 | 0 | 92 | 2 | 0 | 0 | 0 |
| 0917578817 | BONE PRADO CRISTIAN ALEXI | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 4 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 1 |
| 0803715739 | BONE TENORIO PABLO ELIAS | 0 | 0 | 19 | 19 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 22 | 1 | 1 | 16 | 2 | 19 | 1 | 0 | 1 | 0 |
| 1716755903 | BONILLA CONSTANTE VLADIMIR BRYAN | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 4 | 5 | 1 | 0 | 1 | 0 |
| 1801268580 | BONILLA PAREDES ROMULO ADOLFO | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 2 |
| 0703607416 | BONILLA SALAZAR MARCIA SARA | 0 | 0 | 45 | 45 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 49 | 0 | 0 | 42 | 0 | 46 | 2 | 0 | 0 | 0 |
| 1703617967 | BONILLA VILELA MARCO ANTONIO | 0 | 0 | 22 | 22 | 3 | 3 | 1 | 2 | 0 | 2 | 2 | 1 | 1 | 0 | 27 | 3 | 3 | 4 | 7 | 25 | 3 | 0 | 3 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 0920082898 | BONOSO PATIÑO JUAN PABLO | 0 | 0 | 103 | 103 | 3 | 1 | 1 | 1 | 2 | 1 | 1 | 3 | 0 | 0 | 117 | 3 | 1 | 86 | 2 | 108 | 5 | 0 | 3 | 0 |
| 0905361291 | BORBOR BURGOS FAUSTO XAVIER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1723631709 | BORJA AGUILA GEOVANNY ROBERTO | 0 | 0 | 6 | 6 | 2 | 2 | 1 | 0 | 1 | 0 | 1 | 1 | 2 | 0 | 9 | 2 | 2 | 2 | 2 | 6 | 1 | 0 | 2 | 0 |
| 0501081343 | BORJA ALMEIDA FERNANDO VINICIO | 0 | 0 | 0 | 0 | 0 | 1 | 2 | 1 | 1 | 0 | 0 | 1 | 2 | 0 | 5 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1724642010 | BORJA DUQUE JOSUE DANIEL | 0 | 0 | 5 | 5 | 3 | 1 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 0 | 12 | 3 | 1 | 3 | 3 | 6 | 1 | 0 | 3 | 0 |
| 1003116082 | BORJA PALACIOS VIKY MARIELA | 0 | 0 | 12 | 12 | 2 | 2 | 2 | 0 | 1 | 0 | 0 | 1 | 2 | 0 | 14 | 2 | 2 | 1 | 4 | 15 | 2 | 0 | 2 | 0 |
| 1709564809 | BORJA SANCHEZ NELSON ANIBAL | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 |
| 1713945259 | BORJA SANTIN HECTOR RAMIRO | 0 | 0 | 7 | 7 | 2 | 2 | 1 | 0 | 3 | 1 | 0 | 2 | 1 | 0 | 14 | 4 | 2 | 3 | 4 | 7 | 2 | 0 | 4 | 0 |
| 1721846408 | BORJA URBANO CESAR AUGUSTO | 0 | 0 | 19 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 30 | 0 | 0 | 9 | 0 | 19 | 3 | 0 | 0 | 0 |
| 1308260379 | BORRERO CEVALLOS MARIA GUADALUPE | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1719856401 | BOSMEDIANO BENAVIDES GLORIA AVELINA | 0 | 1 | 30 | 30 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 46 | 1 | 1 | 20 | 2 | 35 | 2 | 0 | 1 | 0 |
| 2100216262 | BRAVO BRAVO ISMENIA BALOITH | 0 | 0 | 32 | 32 | 5 | 1 | 2 | 3 | 1 | 2 | 1 | 3 | 3 | 0 | 56 | 5 | 1 | 24 | 2 | 36 | 2 | 0 | 5 | 0 |
| 0940880982 | BRAVO BURGOS ROBIN JAVIER | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1310088131 | BRAVO CHAVEZ MERCY DEL ROCIO | 0 | 0 | 44 | 44 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 49 | 1 | 1 | 42 | 2 | 47 | 2 | 0 | 1 | 0 |
| 0901338038 | BRAVO MARTINEZ JESSICA FELICIDAD | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1500400120 | BRAVO ROJAS JOHN SMITH | 0 | 0 | 5 | 5 | 2 | 1 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 13 | 2 | 1 | 0 | 2 | 6 | 1 | 0 | 2 | 0 |
| 1718672411 | BRAVO VELASCO DIGNA ISABEL | 0 | 0 | 5 | 5 | 3 | 1 | 0 | 2 | 2 | 0 | 0 | 1 | 1 | 0 | 9 | 2 | 1 | 3 | 2 | 5 | 1 | 0 | 2 | 0 |
| 0928344985 | BRIONES MOREIRA BYRON STEVEN | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1718746140 | BRIONES VIVAR FRANKLIN ISRAEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1718382573 | BRITO REINOSO DAYSI LILIANA | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 0701012973 | BRON MENDOZA MARIA LUCRECIA | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0604518597 | BRONCANO BRONCANO AUGUSTO AQUILINO | 0 | 0 | 18 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 24 | 0 | 0 | 17 | 0 | 18 | 0 | 0 | 0 | 0 |
| 1313202002 | BRYAN MARTIN GUADAMUD MENDOZA | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1723300842 | BUENAÑO GUAÑA DIEGO DAVID | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 3 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0103061362 | BUENO QUICHIMBO MARIA CARMEN | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0801417494 | BUENO QUINONEZ ROBERTO JOSE | 0 | 0 | 2 | 2 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1707381271 | BURBANO PORTILLA PEDRO HUMBERTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0907080311 | BURGOS BARCO PEDRO VICENTE | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0201682408 | BURGOS BRAVO JOHANNA JANINA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1705971008 | BURGOS ENRIQUEZ RAFAEL LEOPOLDO | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 2 | 0 | 6 | 2 | 1 | 1 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0930184643 | BURGOS GONZALEZ CRISTHIAN EDUARDO | 0 | 0 | 55 | 55 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 58 | 0 | 0 | 50 | 0 | 57 | 2 | 0 | 0 | 0 |
| 1718389503 | BURGOS ORTIZ TANNYA VIVIANA | 0 | 0 | 11 | 11 | 2 | 2 | 0 | 1 | 2 | 2 | 1 | 0 | 0 | 0 | 15 | 2 | 2 | 4 | 4 | 11 | 2 | 0 | 2 | 0 |
| 1719177246 | BUSTAMANTE GONZALEZ CARLOS JOSE | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 2 | 0 | 0 | 7 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1714416359 | BUSTILLOS MARTINEZ EDGAR PATRICIO | 0 | 0 | 133 | 133 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 166 | 0 | 0 | 130 | 0 | 133 | 2 | 0 | 0 | 0 |
| 1721624714 | BUSTILLOS MENA ANGEL ROGRIGO | 0 | 0 | 4 | 4 | 4 | 1 | 3 | 2 | 1 | 2 | 1 | 2 | 1 | 0 | 8 | 4 | 1 | 1 | 2 | 4 | 1 | 0 | 4 | 0 |
| 1501036329 | BUSTOS BOHORQUEZ LEZLIE MERCEDES | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0912972312 | BUSTOS FERREIRA DIANA MARIBEL | 0 | 0 | 57 | 57 | 3 | 2 | 2 | 2 | 0 | 1 | 0 | 1 | 0 | 0 | 71 | 2 | 2 | 49 | 5 | 61 | 2 | 0 | 2 | 0 |
| 1201026133 | CABALLERO SOTOMAYOR PEDRO ENRI | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1206316174 | CABEZAS BORJA CESAR LEONEL | 0 | 0 | 40 | 40 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 42 | 0 | 0 | 36 | 0 | 40 | 1 | 0 | 0 | 0 |
| 1700211681 | CABEZAS CRUZ MANUEL MARIA | 0 | 0 | 11 | 11 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 2 | 0 | 17 | 1 | 0 | 0 | 0 |
| 0802798330 | CABEZAS LUNA JESSICA JOHANNA | 0 | 0 | 78 | 78 | 3 | 2 | 0 | 1 | 0 | 2 | 2 | 1 | 0 | 0 | 88 | 2 | 2 | 59 | 4 | 85 | 6 | 0 | 2 | 0 |
| 0803025501 | CABEZAS ORTIZ ROMINA DEL PILAR | 0 | 0 | 22 | 22 | 10 | 3 | 5 | 6 | 5 | 3 | 2 | 4 | 5 | 0 | 35 | 10 | 3 | 12 | 7 | 24 | 3 | 0 | 8 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0803067081 | CABEZAS QUINONEZ JAHAYRA PAOLA | 0 | 0 | 98 | 98 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 99 | 0 | 0 | 93 | 0 | 98 | 1 | 0 | 0 | 0 |
| 0910557362 | CABRERA HUACON JOHNSON ECUADOR | 0 | 0 | 12 | 12 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 19 | 1 | 1 | 14 | 0 | 14 | 1 | 0 | 1 | 0 |
| 1400435713 | CABRERA LOPEZ PATRICIA ELIZABETH | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1714404025 | CACERES MORENO PEDRO ALEJANDRO | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 1 | 2 | 1 | 0 | 1 | 0 | 5 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1003458138 | CACHIGUANGO MORALES EDWIN FERNANDO | 0 | 0 | 102 | 102 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 106 | 0 | 0 | 93 | 0 | 103 | 0 | 0 | 0 | 0 |
| 0928065390 | CAICEDO CAICEDO JONATHAN ASTOR | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0803719780 | CAICEDO CAMBINDO JULIANA MAYENNI | 0 | 0 | 6 | 6 | 2 | 1 | 0 | 2 | 0 | 2 | 1 | 1 | 0 | 0 | 7 | 2 | 1 | 2 | 2 | 5 | 1 | 0 | 2 | 1 |
| 1723994479 | CAICEDO KLINGER SEGUNDO JUNIOR | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 5 | 0 | 4 | 0 | 0 | 0 | 0 |
| 0921264545 | CAICHE RAMIREZ WALTER ALFREDO | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1801245554 | CAISA RODRIGUEZ REINER FRANKLIN | 0 | 0 | 25 | 25 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 19 | 0 | 28 | 0 | 0 | 0 | 0 |
| 1804110854 | CAISAGUANO CHUQUIANA OSCAR ABEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1717166548 | CAISAGUANO CORREA JORGE VINICIO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1715582274 | CAIZA GUAMUSI CRISTIAN DANIEL | 0 | 0 | 23 | 23 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 25 | 0 | 0 | 22 | 0 | 24 | 0 | 0 | 0 | 0 |
| 1850256288 | CAIZA INTE RENE OMAR | 0 | 0 | 24 | 24 | 3 | 1 | 2 | 2 | 2 | 2 | 1 | 0 | 0 | 0 | 32 | 3 | 1 | 18 | 2 | 27 | 2 | 0 | 2 | 0 |
| 1719467597 | CAIZA TOPON ANA LUCIA | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 15 | 1 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1756045280 | CAJAS GAIBOR DULCE MARIA | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 5 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1719756452 | CALAN MALLA WILSON RAMIRO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1500734106 | CALAPUCHA NACIMBA CARLOS CRISTIAN | 0 | 0 | 9 | 9 | 3 | 2 | 1 | 2 | 0 | 1 | 0 | 1 | 1 | 0 | 13 | 2 | 2 | 5 | 6 | 12 | 2 | 0 | 3 | 0 |
| 1500729569 | CALAPUCHA VARGAS MARIO FERNANDO | 0 | 1 | 24 | 24 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 26 | 1 | 1 | 20 | 2 | 23 | 1 | 0 | 1 | 0 |
| 0601903453 | CALDERON CARRILLO MYRIAM DEL CARMEN | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 0 | 2 | 0 | 2 | 0 | 2 | 0 | 5 | 2 | 1 | 3 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1309483699 | CALDERON GONGORA PATRICIA FERNANDA | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0927289405 | CALDERON JURADO CESAR ANDRES | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0911611382 | CALDERON PISCO FRANKLIN ALBERTO | 0 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 6 | 0 | 7 | 0 | 0 | 0 | 0 |
| 1721797999 | CALDERON SANTAMARIA ERIKA DANIELA | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 1 | 1 | 1 | 1 | 2 | 0 | 0 | 7 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1721451001 | CALDERON SOLORZANO JULIANA MARIA | 0 | 0 | 3 | 3 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 0 | 2 | 3 | 2 | 0 | 0 | 0 |
| 0902189273 | CALDERON ULLOA JULIA MARIA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1726534736 | CALERO TORRESANO ALISSON ESTEFANIA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1704397932 | CALLE SANTOS FREDI GENARO | 0 | 0 | 0 | 0 | 5 | 2 | 0 | 1 | 2 | 3 | 2 | 0 | 1 | 0 | 8 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 6 | 0 |
| 1720667391 | CALLES VACA ALEXIS DAVID | 0 | 0 | 7 | 7 | 3 | 2 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 13 | 3 | 2 | 6 | 4 | 7 | 2 | 0 | 3 | 0 |
| 1722267877 | CALVA ABAD ADRIANA CISNE | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1205111550 | CAMACHO BRAVO JANETH JANINE | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1104362890 | CAMACHO CALDERON MARIO EDUARDO | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 1 | 2 | 1 | 1 | 0 | 0 | 7 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 0704530203 | CAMACHO GRANDA JHONNY OSWALDO | 0 | 0 | 34 | 34 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 36 | 0 | 0 | 39 | 0 | 35 | 0 | 0 | 0 | 0 |
| 1104533839 | CAMISAN CAMISAN DELIA ALBARITA | 0 | 0 | 20 | 20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 0 | 0 | 19 | 0 | 20 | 0 | 0 | 0 | 0 |
| 0702695297 | CAMPAÑA ROMERO JACINTO PATRICIO | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 0912655628 | CAMPOS FLORES ARMANDA BEATRIZ | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2100320858 | CAMPOVERDE CAMPOVERDE GLADYS MARILU | 0 | 0 | 4 | 4 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 7 | 1 | 0 | 4 | 0 | 5 | 0 | 0 | 1 | 0 |
| 1104671258 | CAMPOVERDE CAMPOVERDE MILTON MARCELO | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 0 | 3 | 3 | 0 | 0 | 0 | 0 |
| 0926251349 | CAMPOVERDE MORENO ALFREDO ALEXIS | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 0930836135 | CAMPOVERDE RODRIGUEZ ANTONELA JOHANNA | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1105191421 | CAMPOVERDE VACACELA EDGAR LEONARDO | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0921694642 | CAMPUZANO SALGUERO ELIAS DAVID | 0 | 0 | 6 | 6 | 5 | 2 | 1 | 1 | 1 | 2 | 0 | 0 | 1 | 0 | 17 | 2 | 2 | 2 | 2 | 6 | 2 | 0 | 3 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1204523482 | CANDELARIO VELEZ MARIO CARLOS | 0 | 0 | 11 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 8 | 0 | 11 | 0 | 0 | 0 | 0 |
| 0603191255 | CANDO ALLAUCA ROBERTO CARLOS | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1725625030 | CANDO BARRIONUEVO MICHELLE ALEJANDRA | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 5 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1724636129 | CANDO GUALA BYRON ANDRES | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 2 | 0 | 1 | 1 | 1 | 3 | 0 | 18 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1804221008 | CANELOS GREFA PRISCILA ERLINDA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 1 | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1801869759 | CANSECO GUERRERO HOLGUER JAIME | 0 | 0 | 15 | 15 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 16 | 0 | 0 | 12 | 0 | 15 | 0 | 0 | 0 | 0 |
| 1002670709 | CANTICUS PANTOJA ANGEL SALVADOR | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 11 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0803457571 | CAÑOLA TELLO GABRIELA MARLENE | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| 0802447326 | CAÑOTE ALMENDARIS CECILIA VICTORIA | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 2 | 1 | 0 | 1 | 0 | 0 | 6 | 2 | 1 | 0 | 3 | 4 | 1 | 0 | 1 | 0 |
| 0914359252 | CARABAJO ANDRADE JORGE MIGUEL | 0 | 0 | 5 | 5 | 2 | 1 | 2 | 2 | 0 | 1 | 0 | 0 | 1 | 0 | 7 | 2 | 1 | 3 | 2 | 6 | 1 | 0 | 2 | 0 |
| 1719895581 | CARABALI GALARRAGA LISSETTE SOFIA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1722689187 | CARANQUI GOMEZ JONATHAN MARCELO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0906743448 | CARBO MACIAS JACINTO | 0 | 0 | 3 | 3 | 3 | 1 | 2 | 1 | 1 | 2 | 2 | 0 | 1 | 0 | 33 | 3 | 1 | 0 | 3 | 8 | 1 | 0 | 2 | 0 |
| 1725291460 | CARCELEN SANTACRUZ DAYANA SOFIA | 0 | 0 | 0 | 0 | 5 | 1 | 2 | 4 | 2 | 3 | 3 | 1 | 0 | 0 | 10 | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 0 |
| 1715487268 | CARDENAS ARIAS CARLOS MARCELO | 0 | 0 | 31 | 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 31 | 0 | 0 | 32 | 0 | 31 | 0 | 0 | 0 | 0 |
| 0931289185 | CARDENAS LOJA ALLISON MICHELLE | 0 | 0 | 13 | 13 | 3 | 2 | 2 | 2 | 1 | 1 | 1 | 2 | 0 | 0 | 22 | 3 | 2 | 5 | 4 | 14 | 3 | 0 | 3 | 0 |
| 1704356607 | CARDENAS SIMBANA SEGUNDO GENARO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1721499315 | CARDENAS VILLAMAR CARLOS EMILIO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 12 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1754564555 | CARDONA ESPINOSA JUAN DIEGO | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 5 | 0 | 7 | 0 | 0 | 0 | 0 |
| 1722861042 | CARGUA VILAÑA RONALD STALIN | 0 | 0 | 8 | 8 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 11 | 1 | 1 | 2 | 3 | 10 | 1 | 0 | 1 | 0 |
| 1713963179 | CARGUACUNDO AVILA EMERSON FABIAN | 0 | 0 | 155 | 155 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 160 | 0 | 0 | 139 | 0 | 160 | 5 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1312449703 | CARLOS ANTONIO CRUZ GINES | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1709027971 | CARLOSAMA QUITO VICTOR RAUL | 0 | 0 | 67 | 67 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 73 | 0 | 0 | 52 | 0 | 68 | 5 | 0 | 0 | 0 |
| 1712141009 | CAROA HIDALGO SANDRA MARIBEL | 0 | 0 | 0 | 0 | 3 | 2 | 7 | 2 | 4 | 3 | 2 | 5 | 1 | 0 | 24 | 20 | 2 | 0 | 0 | 0 | 0 | 0 | 20 | 0 |
| 0917677213 | CARPIO LINDAO HERMES ALEXANDER | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 10 | 0 | 12 | 1 | 0 | 0 | 0 |
| 1311691602 | CARPIO BRAVO LAURA NATALI | 0 | 0 | 9 | 9 | 4 | 3 | 3 | 4 | 2 | 1 | 2 | 0 | 0 | 0 | 17 | 4 | 3 | 10 | 6 | 13 | 3 | 0 | 4 | 0 |
| 0929641447 | CARPIO ESPINOZA WASHINGTON GABRIEL | 0 | 0 | 30 | 30 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 49 | 1 | 1 | 23 | 2 | 31 | 2 | 0 | 1 | 0 |
| 0913468237 | CARRANZA VERA KARINA INES | 0 | 0 | 2 | 2 | 1 | 1 | 2 | 2 | 0 | 1 | 1 | 0 | 0 | 0 | 7 | 4 | 1 | 0 | 1 | 1 | 0 | 0 | 3 | 1 |
| 0703880260 | CARRASCO ANGEL ROSA NOEMI | 0 | 1 | 85 | 85 | 3 | 1 | 2 | 0 | 1 | 1 | 3 | 1 | 1 | 0 | 90 | 3 | 1 | 72 | 2 | 84 | 1 | 0 | 3 | 1 |
| 1313384875 | CARREÑO CEDEÑO HECTOR ANDRES | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 0 | 3 | 5 | 1 | 0 | 0 | 0 |
| 1002788089 | CARRERA ACERO EDUARDO ALEJANDRO | 0 | 0 | 57 | 57 | 1 | 2 | 2 | 1 | 0 | 0 | 1 | 2 | 0 | 0 | 68 | 2 | 2 | 45 | 4 | 60 | 2 | 0 | 2 | 0 |
| 1725200941 | CARRERA COYAGO ALEX IVAN | 0 | 0 | 6 | 6 | 3 | 1 | 0 | 2 | 1 | 0 | 0 | 1 | 2 | 0 | 11 | 2 | 1 | 4 | 2 | 7 | 1 | 0 | 1 | 0 |
| 0102311255 | CARRERA CRESPO GINA MARCELA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1721113908 | CARRERA GUARTAN DAYANA ANDREA | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 8 | 2 | 1 | 3 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1711613560 | CARRERA PADILLA NORMA DE LOS ANGELES | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0201128378 | CARRERA ROJAS MARLENE DEL CARMEN | 0 | 0 | 3 | 3 | 3 | 2 | 3 | 1 | 4 | 2 | 1 | 2 | 1 | 0 | 15 | 8 | 2 | 3 | 2 | 3 | 1 | 0 | 7 | 0 |
| 2100719208 | CARRERA ROSERO JESSICA UBALDINA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 11 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1707892517 | CARRILLO LOPEZ MONICA XIMENA | 0 | 0 | 1 | 1 | 6 | 1 | 2 | 3 | 1 | 4 | 2 | 1 | 3 | 0 | 14 | 6 | 1 | 0 | 0 | 1 | 0 | 0 | 6 | 1 |
| 1721101341 | CARRION PAZ YESSIKA ELIZABETH | 0 | 0 | 72 | 72 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 72 | 0 | 0 | 66 | 0 | 73 | 3 | 0 | 0 | 0 |
| 1726783671 | CARTAGENA AYO CRISTHIAN ANDRES | 0 | 0 | 2 | 2 | 3 | 1 | 1 | 1 | 3 | 1 | 0 | 1 | 2 | 0 | 5 | 3 | 1 | 0 | 2 | 2 | 0 | 0 | 2 | 0 |
| 1715137749 | CARTAGENA CADENA FREDDY GABRIEL | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1715571491 | CARTAGENA NEPPAS JONNY JAVIER | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 8 | 1 | 1 | 3 | 2 | 5 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0804091692 | CARVACHE YASCARIBAY IVANA IVETTE | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1310434426 | CARVAJAL BRIONES CARMEN MARIA | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 1 |
| 1716809304 | CARVAJAL MANOBANDA ADRIANA MARISOL | 0 | 0 | 0 | 0 | 3 | 3 | 2 | 0 | 3 | 2 | 2 | 0 | 0 | 0 | 4 | 3 | 3 | 0 | 1 | 2 | 0 | 0 | 3 | 0 |
| 0900097650 | CARVAJAL SANTOS MARTHA CECILIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1307469146 | CARVAJAL ZAMBRANO MARIA LEONOR | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1723097463 | CASA PILLAJO JOHNNY MAURICIO | 0 | 0 | 74 | 74 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 82 | 0 | 0 | 69 | 0 | 74 | 0 | 0 | 0 | 0 |
| 0503059107 | CASA TOAQUIZA EDWIN ROBERTO | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1701580183 | CASARES OLMEDO JOSE IGNACIO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0904375680 | CASCANTE CISNEROS ALEJANDRO ANTONIO | 0 | 0 | 75 | 75 | 5 | 3 | 4 | 3 | 1 | 3 | 0 | 1 | 3 | 0 | 88 | 5 | 3 | 57 | 6 | 81 | 5 | 0 | 5 | 0 |
| 1714710777 | CASCANTE TORRES DEYSI ADRIANA | 0 | 0 | 8 | 8 | 5 | 4 | 2 | 3 | 0 | 1 | 3 | 4 | 2 | 0 | 25 | 5 | 4 | 2 | 6 | 9 | 2 | 0 | 5 | 0 |
| 0901694752 | CASSANELLO CASSANELLO MANUEL LUIS | 0 | 0 | 8 | 8 | 4 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 17 | 1 | 1 | 5 | 2 | 9 | 1 | 0 | 1 | 0 |
| 0921630588 | CASTELLANOS EMPUNO CRISTIAN DANIEL | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 2 | 0 | 1 | 2 | 1 | 0 | 0 | 6 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1717479644 | CASTELLANOS TOAPANTA FABIAN RODRIGO | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 2 | 0 | 2 | 0 | 0 | 2 | 0 | 7 | 2 | 1 | 1 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0501987432 | CASTILLO ALVAREZ GONZALO ALEX | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 8 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0803017441 | CASTILLO ALVAREZ JESSICA SOLANGE | 0 | 0 | 82 | 82 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 93 | 0 | 0 | 68 | 0 | 82 | 5 | 0 | 0 | 1 |
| 1001427499 | CASTILLO ANDRADE JUAN SEGUNDO | 0 | 0 | 58 | 58 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 61 | 0 | 0 | 49 | 0 | 67 | 2 | 0 | 0 | 0 |
| 0801368879 | CASTILLO BONE EVA HAYDEE | 0 | 0 | 101 | 101 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 105 | 0 | 0 | 84 | 0 | 101 | 5 | 0 | 0 | 0 |
| 0803126382 | CASTILLO BRAULIO MAYRA ALEJANDRA | 0 | 0 | 4 | 4 | 6 | 3 | 4 | 4 | 2 | 0 | 3 | 3 | 2 | 0 | 13 | 6 | 3 | 2 | 3 | 5 | 1 | 0 | 5 | 0 |
| 1150477188 | CASTILLO BRAVO JOSE RICARDO | 0 | 0 | 37 | 37 | 3 | 1 | 2 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 47 | 3 | 1 | 15 | 4 | 42 | 8 | 0 | 3 | 0 |
| 1501152837 | CASTILLO CALAPUCHA MEL YURID | 0 | 0 | 45 | 45 | 3 | 3 | 2 | 0 | 1 | 0 | 3 | 2 | 1 | 0 | 50 | 3 | 3 | 35 | 3 | 47 | 4 | 0 | 3 | 0 |
| 1713381646 | CASTILLO COLOMA MIRIAM ALEXANDRA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 6 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1723900120 | CASTILLO MAYORGA FELIPE ALEJANDRO | 0 | 0 | 15 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 16 | 0 | 0 | 14 | 0 | 15 | 0 | 0 | 0 | 0 |
| 1205968850 | CASTILLO NARANJO LETTY MARLENE | 0 | 0 | 26 | 26 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 26 | 0 | 0 | 27 | 0 | 26 | 0 | 0 | 0 | 0 |
| 1716287576 | CASTILLO RUALES CARLA MARIELA | 0 | 0 | 18 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 0 | 0 | 13 | 0 | 19 | 0 | 0 | 0 | 0 |
| 0921828083 | CASTRO ALVARADO WILSON XAVIER | 0 | 0 | 161 | 161 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 167 | 1 | 1 | 147 | 2 | 162 | 6 | 0 | 1 | 0 |
| 0401449632 | CASTRO CAMACAS DARWIN ALEXANDER | 0 | 0 | 140 | 140 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 152 | 0 | 0 | 123 | 0 | 148 | 1 | 0 | 0 | 0 |
| 0703579334 | CASTRO DUARTE AMADA LUZMILA | 0 | 0 | 14 | 14 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 15 | 1 | 1 | 11 | 1 | 14 | 1 | 0 | 1 | 0 |
| 1310504210 | CASTRO IBARRA NEREXI JESSENIA | 0 | 0 | 0 | 0 | 4 | 0 | 1 | 3 | 1 | 1 | 1 | 2 | 0 | 0 | 15 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1719569285 | CASTRO JARA MARGARITA ELIZABETH | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 7 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0921806972 | CASTRO JAUREGUI WILDER JAVIER | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 7 | 0 | 13 | 0 | 0 | 0 | 0 |
| 1804435798 | CASTRO MACHADO CINTHIA PAMELA | 0 | 0 | 6 | 6 | 3 | 1 | 0 | 3 | 1 | 2 | 1 | 1 | 1 | 0 | 15 | 3 | 1 | 3 | 2 | 6 | 1 | 0 | 3 | 0 |
| 1706832589 | CASTRO PALACIOS BELGICA AMERICA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1719306076 | CASTRO ROMERO CATERINE VANESSA | 0 | 0 | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 1 | 1 | 1 | 1 | 0 | 10 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0921332946 | CASTRO RUGEL LUIS ANGEL | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0900908617 | CASTRO TOBAR FAUSTINO ENRIQUE | 0 | 0 | 38 | 38 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 41 | 0 | 0 | 35 | 0 | 40 | 2 | 0 | 0 | 0 |
| 1205973975 | CASTRO URBAN ROSA FAVIOLA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0918750878 | CASTRO VASQUEZ ECUADOR GUSTAVO | 0 | 0 | 3 | 3 | 1 | 1 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 18 | 5 | 1 | 1 | 2 | 3 | 1 | 0 | 4 | 0 |
| 1711893782 | CASTRO VILLAGRAN NATALIA NATASHA | 0 | 0 | 9 | 9 | 4 | 3 | 3 | 2 | 1 | 2 | 0 | 1 | 0 | 0 | 15 | 3 | 3 | 6 | 7 | 10 | 3 | 0 | 3 | 0 |
| 1720769858 | CATAGÑA PINCAY DARWIN RODRIGO | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 2 | 0 | 0 | 2 | 1 | 1 | 0 | 5 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1311693111 | CATAGUA LOOR ELEANA MARIA | 0 | 0 | 6 | 6 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 4 | 2 | 6 | 1 | 0 | 1 | 0 |
| 0503228819 | CATOTA QUILA JESSICA VANESSA | 0 | 0 | 0 | 0 | 3 | 0 | 2 | 2 | 2 | 0 | 0 | 1 | 2 | 0 | 6 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0922860564 | CATUTO SUAREZ ARELIS DALINDA | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 2 | 0 | 6 | 1 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1714040001 | CAVIEDES SORIA MARCELO DANIEL | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1600725525 | CAYAMBE PUCHA PABLO VINICIO | 0 | 0 | 5 | 5 | 3 | 1 | 3 | 0 | 1 | 2 | 2 | 0 | 1 | 0 | 9 | 3 | 1 | 3 | 2 | 5 | 1 | 0 | 3 | 0 |
| 1721794251 | CAZAR AYALA MAYRA ARACELY | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 23 | 0 | 0 | 2 | 0 | 17 | 0 | 0 | 0 | 0 |
| 0930079538 | CAZAR JIBAJA JONATHAN LUIS | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1709864977 | CAZAR NAVAS SYLVIA ELIZABETH | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0603869181 | CAZAR PEREZ SEGUNDO MANUEL | 0 | 0 | 7 | 7 | 2 | 2 | 1 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 9 | 2 | 2 | 2 | 4 | 8 | 2 | 0 | 2 | 0 |
| 1713278552 | CAZCO PINTO ALEXANDER VINICIO | 0 | 0 | 7 | 7 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 9 | 1 | 1 | 5 | 2 | 7 | 1 | 0 | 1 | 0 |
| 0901696542 | CEBALLOS DEL PINO CARLOS BOANERGES | 0 | 0 | 96 | 96 | 1 | 2 | 2 | 1 | 2 | 1 | 1 | 1 | 1 | 0 | 123 | 3 | 2 | 72 | 3 | 105 | 11 | 0 | 2 | 0 |
| 0801719683 | CEDENO CEDENO ANA CHARITO | 0 | 0 | 7 | 7 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 8 | 2 | 2 | 3 | 4 | 7 | 2 | 0 | 2 | 0 |
| 1311249856 | CEDENO GUERRERO LUISA MARGARITA | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0910166891 | CEDENO INTRIAGO MANUELA NOEMI | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 5 | 2 | 1 | 1 | 3 | 4 | 1 | 0 | 2 | 0 |
| 1308121787 | CEDEÑO GARCIA IDALIA MARICELA | 0 | 0 | 0 | 0 | 4 | 4 | 3 | 1 | 0 | 2 | 1 | 4 | 1 | 0 | 5 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 0918647942 | CEDEÑO ONOFRE RAUL ERNESTO | 0 | 0 | 74 | 74 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 76 | 0 | 0 | 60 | 0 | 78 | 3 | 0 | 0 | 0 |
| 1717870990 | CEDEÑO ORTIZ ULBIO JAVIER | 0 | 0 | 9 | 9 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 12 | 3 | 0 | 6 | 0 | 9 | 0 | 0 | 3 | 0 |
| 1312257510 | CEDEÑO VELIZ JEAN CARLOS | 0 | 0 | 29 | 29 | 2 | 2 | 0 | 2 | 1 | 2 | 0 | 1 | 0 | 0 | 43 | 2 | 2 | 21 | 4 | 29 | 2 | 0 | 2 | 0 |
| 1708227895 | CELA TRAVEZ MIGUEL EUCLIDES | 0 | 0 | 0 | 0 | 4 | 2 | 1 | 1 | 3 | 3 | 1 | 3 | 1 | 0 | 6 | 5 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1104532146 | CELI TORRES KATERINE ELIZABETH | 0 | 0 | 5 | 5 | 4 | 2 | 1 | 4 | 3 | 1 | 0 | 2 | 1 | 0 | 11 | 4 | 2 | 3 | 4 | 7 | 1 | 0 | 4 | 0 |
| 1313378125 | CELORIO REYES MICHELLE STEFANY | 0 | 0 | 57 | 57 | 3 | 2 | 1 | 2 | 2 | 2 | 1 | 0 | 1 | 0 | 63 | 3 | 2 | 44 | 9 | 61 | 3 | 0 | 2 | 0 |
| 1705114864 | CENTENO ANGEL EDUARDO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1501020471 | CERDA ANDY JAMIL MISAEAL | 0 | 0 | 31 | 31 | 2 | 1 | 2 | 0 | 1 | 2 | 1 | 0 | 0 | 0 | 33 | 2 | 1 | 32 | 2 | 31 | 1 | 0 | 2 | 0 |
| 1500468879 | CERDA ANDY LUIS DAVID | 0 | 1 | 97 | 97 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 123 | 1 | 1 | 74 | 2 | 101 | 6 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0500990635 | CERDA VALENCIA BLANCA MARIA ANGELICA | 0 | 0 | 50 | 50 | 6 | 5 | 2 | 3 | 4 | 4 | 1 | 2 | 2 | 2 | 58 | 6 | 5 | 37 | 5 | 56 | 3 | 0 | 6 | 0 |
| 1710424035 | CERON HERNADEZ EVERARDO PATRICIO | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 1 | 2 | 1 | 1 | 0 | 0 | 3 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1710303148 | CERON PASPUEL HECTOR MAURICIO | 0 | 0 | 52 | 52 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 57 | 0 | 0 | 45 | 0 | 57 | 3 | 0 | 0 | 0 |
| 1301725741 | CEVALLOS ARTEAGA AMERICA DEL PILAR | 0 | 0 | 26 | 26 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 27 | 1 | 1 | 20 | 2 | 27 | 2 | 0 | 1 | 0 |
| 0910504331 | CEVALLOS BALDEON XAVIER GUSTAVO | 0 | 0 | 0 | 0 | 3 | 1 | 0 | 1 | 0 | 0 | 2 | 2 | 1 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1710586866 | CEVALLOS CAMPAÑA VINICIO ALEXANDER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1715504864 | CEVALLOS CAMPOVERDE RAFAEL ANTONIO | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 0 | 0 | 0 | 0 | 2 | 2 | 0 | 6 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1711661445 | CEVALLOS GRANJA MARCO VINICIO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0911382885 | CEVALLOS MEJIA SARA SILVIA | 0 | 0 | 15 | 15 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 23 | 1 | 1 | 12 | 2 | 16 | 3 | 0 | 1 | 0 |
| 1724254444 | CEVALLOS OCHOA LUIS DAVID | 0 | 0 | 34 | 34 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 43 | 1 | 1 | 17 | 2 | 37 | 2 | 0 | 2 | 0 |
| 1702755347 | CEVALLOS PUENTE CESAR NICOLAS | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1720475902 | CEVALLOS SIMBAÑA EVELYN CARINA | 0 | 0 | 70 | 70 | 5 | 1 | 1 | 3 | 2 | 1 | 3 | 5 | 3 | 0 | 118 | 6 | 1 | 60 | 2 | 70 | 2 | 0 | 6 | 0 |
| 1303667420 | CEVALLOS SORNOZA NANCY HEROINA | 0 | 0 | 57 | 57 | 3 | 1 | 2 | 0 | 0 | 0 | 3 | 3 | 1 | 0 | 86 | 3 | 1 | 43 | 2 | 64 | 4 | 0 | 3 | 0 |
| 0922845680 | CEVALLOS UGALDE PATRICIA ALEXANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0604343343 | CHACHA GUAMAN JIMMY FABIAN | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1704973856 | CHACON CACHUMBA AIDA ELVIRA | 0 | 0 | 24 | 24 | 2 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 37 | 1 | 0 | 15 | 0 | 28 | 2 | 0 | 1 | 0 |
| 1719886879 | CHACON MUELA JESSICA ALEXANDRA | 0 | 0 | 4 | 4 | 2 | 2 | 1 | 1 | 0 | 1 | 2 | 0 | 1 | 0 | 15 | 2 | 2 | 5 | 3 | 4 | 1 | 0 | 2 | 0 |
| 1002145249 | CHACON ORTEGA LUIS ANIBAL | 0 | 0 | 18 | 18 | 6 | 1 | 1 | 1 | 4 | 2 | 1 | 2 | 1 | 0 | 26 | 4 | 1 | 17 | 2 | 19 | 1 | 0 | 5 | 0 |
| 0603152604 | CHAFLA ROMERO LUISA PAULINA | 0 | 0 | 3 | 3 | 3 | 1 | 2 | 1 | 1 | 1 | 1 | 2 | 1 | 0 | 9 | 3 | 1 | 1 | 2 | 3 | 1 | 0 | 4 | 0 |
| 1002873683 | CHALA CARCELEN JESSICA MARGARITA | 0 | 1 | 18 | 18 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 20 | 1 | 1 | 12 | 2 | 19 | 1 | 0 | 1 | 0 |
| 1001506573 | CHALA SANTOS KENEDY ELEUTERIO | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 2 | 0 | 0 | 2 | 1 | 1 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0603972464 | CHALPABAY GUERRERO HAROLD DANIEL | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 11 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 2 | 0 |
| 1500116015 | CHAMBA POGO IBELIA | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1900437409 | CHAMBA RIBERA ROCIO MERCEDES | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1714349725 | CHAMBA TANDAZO NORMA PATRICIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1400381230 | CHAMIKIAR PITIUR ANTUN CRISTOBAL | 0 | 0 | 169 | 169 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 182 | 0 | 0 | 145 | 0 | 169 | 0 | 0 | 0 | 0 |
| 0501558423 | CHANATASIG LASLUISA JUAN MANUEL | 0 | 0 | 3 | 3 | 3 | 1 | 2 | 1 | 1 | 1 | 2 | 0 | 2 | 0 | 7 | 3 | 1 | 1 | 2 | 3 | 1 | 0 | 3 | 0 |
| 1723549489 | CHANCUSIG REMACHE JERSON RENATO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 18 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1715607238 | CHANCUSIG TIPAN JOSE FERNANDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0302536529 | CHANGO MENDIETA MARIO FERNANDO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0503132151 | CHANGO MORALES DANIEL GUILLERMO | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 2 | 0 | 0 | 1 | 1 | 2 | 0 | 9 | 2 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1715415186 | CHANGO RAMOS DARIO JAVIER | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0200593333 | CHANGOLUISA GAVILANES ANGEL RAMIRO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1804971297 | CHANGOLUISA NIQUINGA JORGE ESTUARDO | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 1 | 0 | 2 | 2 | 0 | 1 | 0 | 6 | 2 | 1 | 0 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0503852162 | CHANGOTASIG SORIA JAIME OSWALDO | 0 | 0 | 23 | 23 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 25 | 0 | 0 | 18 | 0 | 24 | 0 | 0 | 0 | 0 |
| 1723022701 | CHARRO CALAHORRANO SCARLETTE JHOSETTE | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1706546288 | CHARVET RAMADAN EDUARDO XAVIER | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 54 | 0 | 0 | 50 | 0 | 50 | 0 | 0 | 0 | 0 |
| 0802994145 | CHASING SIMBAÑA GLORIA ELIZABETH | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 3 | 2 | 2 | 1 | 2 | 2 | 0 | 9 | 4 | 1 | 0 | 0 | 1 | 0 | 0 | 3 | 0 |
| 0908639792 | CHAUCALA ONOFA MARIO ENRIQUE | 0 | 0 | 118 | 118 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 122 | 0 | 0 | 113 | 0 | 121 | 1 | 0 | 0 | 0 |
| 1314729110 | CHAVEZ BAILON ZAIRO JAVIER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1721753844 | CHAVEZ CAMPAÑA CRISTIAN LENIN | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1314005354 | CHAVEZ FERNANDEZ SARA CRISTINA | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1705240057 | CHAVEZ GARRIDO ALVARO JAVIER | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0800541062 | CHAVEZ QUIÑONEZ FELICITA ANITA | 0 | 0 | 37 | 37 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 39 | 0 | 0 | 29 | 0 | 39 | 3 | 0 | 0 | 0 |
| 1723480131 | CHAVEZ SANCHEZ GRACE ARACELY | 0 | 0 | 6 | 6 | 4 | 1 | 1 | 0 | 2 | 1 | 1 | 1 | 0 | 0 | 15 | 2 | 1 | 2 | 2 | 6 | 1 | 0 | 2 | 0 |
| 0703530709 | CHAVEZ SILVA GEOVANNY | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1716458060 | CHAVEZ VALENCIA BYRON RICARDO | 0 | 0 | 26 | 26 | 9 | 4 | 2 | 5 | 3 | 4 | 4 | 2 | 4 | 0 | 36 | 8 | 4 | 8 | 9 | 28 | 9 | 0 | 9 | 0 |
| 0919802470 | CHELE CASTRO JUSTINA YESENIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0800684193 | CHERNE JAMA MARIA IRENE | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| 1713959136 | CHEVEZ IBARRA WENDY JAZMIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0401113410 | CHEZA CASTRO LUCIA DEL CARMEN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1309766408 | CHICA SANTANA JULIO CESAR | 0 | 0 | 3 | 3 | 4 | 1 | 0 | 2 | 3 | 3 | 2 | 1 | 1 | 0 | 7 | 4 | 1 | 1 | 2 | 3 | 1 | 0 | 4 | 0 |
| 1720755857 | CHICAIZA CHISAGUANO EDWIN DAVID | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1722110622 | CHICAIZA COYAGO LEYDI FERNANDA | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 8 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1001437639 | CHICAIZA FLORES AIDA MARIA | 0 | 0 | 13 | 13 | 2 | 2 | 1 | 0 | 0 | 1 | 1 | 2 | 1 | 0 | 17 | 2 | 2 | 5 | 4 | 16 | 2 | 0 | 2 | 0 |
| 1722247135 | CHICAIZA GAGÑAY EDISON RICARDO | 0 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 6 | 0 | 6 | 0 | 0 | 0 | 0 |
| 0502438146 | CHICAIZA LAGLA TERESA ALEXANDRA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 2 | 0 | 1 | 1 | 1 | 0 | 0 | 7 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1712680774 | CHICAIZA RIVERA MANUEL FRANCISCO | 0 | 0 | 0 | 0 | 14 | 1 | 5 | 7 | 8 | 8 | 7 | 7 | 3 | 0 | 22 | 15 | 1 | 0 | 0 | 0 | 0 | 0 | 15 | 0 |
| 1722625173 | CHICAIZA ROCHA LUIS ROBERTO | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1315273027 | CHICAIZA SALAZAR CRISTHIAN STEFANO | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| 0941017576 | CHICHANDE MORAN KEVIN JOAO | 0 | 0 | 141 | 141 | 2 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 152 | 1 | 0 | 120 | 0 | 150 | 4 | 0 | 1 | 0 |
| 0502255557 | CHIGUE CUNUHAY SAUL NEPTALI | 0 | 0 | 8 | 8 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 3 | 2 | 8 | 1 | 0 | 1 | 0 |
| 0802282947 | CHILA CABEZA HAIRO JAVIER | 0 | 0 | 39 | 39 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 42 | 0 | 0 | 38 | 0 | 39 | 2 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|-----------------------|--------|
| 0800495962 | CHILA GONZALEZ ESPERANZA | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 2 | 0 | 5 | 0 | 0 | 0 | 0 | 0 |
| 1718065632 | CHILES CATOTA LIGIA VERONICA | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1500962335 | CHILQUINGA CAIZA GLADYS SUSANA | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 7 | 1 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 | 0 |
| 1715077770 | CHILQUINGA HARO RAUL SANTIAGO | 0 | 0 | 0 | 0 | 2 | 2 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 6 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 |
| 1718087917 | CHILUISA RIVAS CHRISTIAN ANDRES | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1719510800 | CHIMARRO ACOSTA JONATAN MOISES | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 6 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 | 0 |
| 0502500036 | CHIMBA ALMACHI PAUL ALBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 1726471335 | CHIMBA PUMA DARWIN RAMON | 0 | 0 | 45 | 45 | 6 | 2 | 3 | 0 | 2 | 2 | 2 | 3 | 3 | 0 | 58 | 5 | 2 | 31 | 4 | 46 | 5 | 0 | 6 | 0 | 0 |
| 0202129268 | CHIMBORAZO QUICALIQUIN WILLIAM JAVIER | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| 0803054667 | CHINGA GARCIA CESAR JAVIER | 0 | 0 | 29 | 29 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 0 | 0 | 17 | 0 | 30 | 1 | 0 | 0 | 0 | 0 |
| 1312214610 | CHINGA MOREIRA JONATHAN EDUARDO | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 | 0 |
| 1400768048 | CHINKIM SHAKAIM TITO MASHUKAT | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1722499900 | CHIQUITO ZAMBRANO WILMER PATRICIO | 0 | 0 | 3 | 3 | 2 | 2 | 0 | 1 | 1 | 2 | 2 | 0 | 0 | 0 | 19 | 2 | 2 | 1 | 3 | 4 | 1 | 0 | 2 | 0 | 0 |
| 2300268642 | CHIRAN HIDALGO KEVIN IVAN | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 8 | 1 | 1 | 5 | 2 | 6 | 1 | 0 | 1 | 0 | 0 |
| 1400689541 | CHIRIAP JIMBICTI JUAN DIEGO | 0 | 0 | 14 | 14 | 4 | 1 | 4 | 1 | 1 | 2 | 2 | 0 | 2 | 0 | 17 | 4 | 1 | 20 | 2 | 14 | 1 | 0 | 4 | 0 | 0 |
| 1900490283 | CHIRIAPO LOJANO LUIS MIGUEL | 0 | 0 | 38 | 38 | 7 | 1 | 3 | 4 | 3 | 3 | 3 | 4 | 1 | 0 | 48 | 7 | 1 | 33 | 2 | 38 | 1 | 0 | 7 | 0 | 0 |
| 1708100183 | CHIRIBOGA ARIAS ROCIO MARIA | 0 | 0 | 0 | 0 | 3 | 1 | 2 | 2 | 0 | 2 | 1 | 0 | 2 | 0 | 5 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 1716590524 | CHIRIBOGA SOTO PAOLA NATALIA | 0 | 0 | 6 | 6 | 3 | 2 | 2 | 0 | 2 | 0 | 0 | 1 | 1 | 0 | 13 | 2 | 2 | 2 | 4 | 7 | 2 | 0 | 2 | 0 | 0 |
| 1721860854 | CHIRIBOGA VALDERRAMA ELVIS MARCELO | 0 | 0 | 9 | 9 | 4 | 3 | 3 | 2 | 0 | 2 | 0 | 3 | 2 | 0 | 11 | 4 | 3 | 3 | 6 | 11 | 3 | 0 | 4 | 0 | 0 |
| 0950213090 | CHIRIGUAYA GRACIA FRANK JAIR | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 2 | 0 | 4 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 | 0 |
| 0604417584 | CHITO AGUALSACA NELSON ALBERTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1313252403 | CHONILLO RODRIGUEZ JONATHAN FRANCISCO | 0 | 0 | 80 | 80 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 87 | 0 | 0 | 74 | 0 | 80 | 2 | 0 | 0 | 0 |
| 1714021050 | CHUGCHILAN CEVALLOS JUAN CARLOS | 0 | 0 | 18 | 18 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 20 | 1 | 1 | 16 | 2 | 18 | 1 | 0 | 1 | 0 |
| 1721450698 | CHUGCHO VELIZ RAQUEL MAGALY | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1400272421 | CHUJI TUKUP MASHUTAK MARCO | 0 | 0 | 20 | 20 | 12 | 1 | 5 | 7 | 5 | 6 | 2 | 8 | 3 | 0 | 34 | 12 | 1 | 13 | 2 | 20 | 1 | 0 | 9 | 0 |
| 1715656375 | CHULDE HERNANDEZ DIANA CAROLINA | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 4 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1003293048 | CHULDE SANTANDER EDISON ARMANDO | 0 | 0 | 32 | 32 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 35 | 0 | 0 | 27 | 0 | 32 | 1 | 0 | 0 | 0 |
| 1726041286 | CHUQUIMARCA USHIÑA EDWIN ALEXIS | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0603584202 | CISNEROS SALAZAR JUAN DIEGO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 9 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0913017216 | CISNEROS VELOZ RAUL STALIN | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0923162457 | CIURLIZA MURILLO JAIRON WILLIAM | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0909396780 | CLARK DURANGO MARTHA LOIDA | 0 | 0 | 31 | 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 36 | 0 | 0 | 31 | 0 | 31 | 1 | 0 | 0 | 0 |
| 1718420159 | CLAVIJO CLAVIJO CECILIA ADELA | 0 | 0 | 16 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 24 | 0 | 0 | 15 | 0 | 16 | 0 | 0 | 0 | 0 |
| 0923702922 | CLAVIJO ROSERO VICTORIA DEL ROCIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1000583482 | CLERQUE LOYO GEORGINA ISABEL | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1754768214 | CLOTAIRE KAFINGUE | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 7 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| 1206332460 | COBO LOOR SHIRLEY PAOLA | 0 | 0 | 5 | 5 | 4 | 1 | 0 | 1 | 4 | 3 | 2 | 1 | 1 | 0 | 8 | 4 | 1 | 3 | 2 | 5 | 1 | 0 | 3 | 0 |
| 0703101725 | COBOS LEON GUISELA DORA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1102943204 | COBOS VIVANCO RUSBEL ROMEO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0919475871 | COELLO ALFONZO NANCY MARIA | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 3 | 3 | 6 | 1 | 0 | 1 | 0 |
| 0918061268 | COELLO CHILA ANA KARINA | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 6 | 0 | 8 | 0 | 0 | 0 | 0 |
| 1205174061 | COELLO RONQUILLO WASHINGTON MARLON | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 5 | 0 | 8 | 1 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1204408007 | COELLO VILLAMARIN MARIELA NATIVIDAD | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0503131609 | COFRE ROCANA JOSE CARLOS | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 0 | 1 | 0 | 2 | 1 | 0 | 0 | 7 | 2 | 1 | 0 | 1 | 2 | 0 | 0 | 2 | 0 |
| 1101068623 | COLALA JAPON JOSE CESAR | 0 | 0 | 24 | 24 | 6 | 5 | 3 | 3 | 2 | 0 | 1 | 3 | 3 | 0 | 35 | 5 | 5 | 6 | 14 | 27 | 7 | 0 | 6 | 0 |
| 1719007914 | COLLAGUAZO PINZA CARLOS DANILO | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1707545206 | COLLAHUAZO SALAZAR MARY ALEXANDRA | 0 | 0 | 4 | 4 | 5 | 4 | 2 | 4 | 1 | 4 | 0 | 2 | 2 | 0 | 14 | 5 | 4 | 0 | 2 | 4 | 1 | 0 | 4 | 0 |
| 0201963840 | COLOMA CAMACHO LUIS PATRICIO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 13 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0201574324 | COLOMA CARRASCO BENITO XAVIER | 0 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 6 | 0 | 6 | 0 | 0 | 0 | 0 |
| 1003609524 | COLORADO CARABALI ROBISON ALEXIS | 0 | 0 | 1 | 1 | 2 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 5 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 |
| 0918672734 | COLORADO MACIAS JUDITH LOURDES | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 8 | 1 | 1 | 2 | 1 | 6 | 1 | 0 | 0 | 0 |
| 0502454200 | CONDOR LASLUISA NORMA CECILIA | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 9 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1718411398 | CONGO ARROYO LUIS ULPIANO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1709933251 | CONGO MINDA JUAN FRANCISCO | 0 | 0 | 3 | 3 | 4 | 1 | 2 | 1 | 3 | 1 | 3 | 1 | 1 | 0 | 9 | 4 | 1 | 0 | 1 | 3 | 1 | 0 | 2 | 0 |
| 0909397820 | CONTRERAS BERNAL ECUADOR ADOLFO | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 2 | 1 | 0 | 7 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0914247168 | CONTRERAS CARDENAS ROXANA KATHERINE | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0104820725 | CONTRERAS CHACHO PATRICIA PAOLA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0918010190 | CONTRERAS FLORES PATRICIA ALEXANDRA | 0 | 0 | 15 | 15 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 16 | 1 | 1 | 11 | 2 | 15 | 1 | 0 | 1 | 0 |
| 1202514681 | CONTRERAS VALENZUELA VICENTE TITO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1723036677 | CORAL ALOMOTO NICOL MICHELLE | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| 1103099709 | CORDOVA ELIZALDE CARLOS MANUEL | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 0 | 0 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1717791246 | CORDOVA MADERA SANDRA NATHALY | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 7 | 1 | 1 | 4 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1715563183 | CORDOVILLA CHIRIBOGA EDISON JAVIER | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0802945642 | CORELLA ARROYO LETTY ISABEL | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1205021163 | CORNEJO VECILLA MARIA LORENA | 0 | 0 | 112 | 112 | 4 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 131 | 2 | 1 | 85 | 2 | 119 | 9 | 0 | 1 | 0 |
| 1720822269 | CORONADO PONCE EVELYN LISSBETH | 0 | 1 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1717666018 | CORONADO YEPEZ MIGUEL OSWALDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1202978068 | CORONEL HERRERA TOMASA LUPE | 0 | 0 | 34 | 34 | 5 | 3 | 3 | 2 | 2 | 1 | 4 | 1 | 2 | 0 | 47 | 5 | 3 | 19 | 8 | 38 | 4 | 0 | 5 | 0 |
| 1707879522 | CORONEL ORBE ALBA JAZMINA | 0 | 0 | 15 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 12 | 0 | 16 | 0 | 0 | 0 | 0 |
| 0802934372 | COROZO DILA LORENA YICELA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1721826947 | CORRALES JACOME GABRIELA ALEXANDRA | 0 | 0 | 0 | 0 | 4 | 3 | 0 | 1 | 3 | 2 | 2 | 1 | 0 | 0 | 12 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1001650504 | CORREA ALMEIDA JAQUELINE DE LAS MERCEDES | 0 | 0 | 134 | 134 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 140 | 0 | 0 | 127 | 0 | 138 | 1 | 0 | 0 | 0 |
| 1721149381 | CORREA ANALUISA LUCIA GEOVANA | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 3 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1717499394 | CORREA CHICA VERONICA ALEXANDRA | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 4 | 0 | 7 | 0 | 0 | 0 | 0 |
| 1707774822 | CORREA FIGUEROA FRANCISCO XAVIER | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1714405113 | CORREA ROCA MARIA BELEN | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0922731849 | CORTEZ CEPEDA CRISTHIAN EDGAR | 0 | 0 | 18 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 20 | 0 | 18 | 0 | 0 | 0 | 0 |
| 0801732454 | CORTEZ ORTIZ JOSE ORLIN | 0 | 0 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 21 | 0 | 31 | 3 | 0 | 0 | 0 |
| 1715689723 | COSTILLA GUEVARA EVELYN VERONICA | 0 | 0 | 19 | 19 | 6 | 4 | 2 | 3 | 2 | 2 | 4 | 2 | 0 | 0 | 23 | 5 | 4 | 7 | 9 | 21 | 4 | 0 | 6 | 1 |
| 1720540515 | COYACHAMIN TARAMBIS BYRON PATRICIO | 0 | 0 | 11 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 11 | 0 | 11 | 0 | 0 | 0 | 0 |
| 0918234428 | CRESPO GOMEZ GUILLERMO ALFREDO | 0 | 0 | 152 | 152 | 3 | 2 | 2 | 2 | 1 | 1 | 3 | 2 | 1 | 0 | 165 | 4 | 2 | 131 | 4 | 161 | 5 | 0 | 4 | 0 |
| 0905206017 | CRESPO ROMERO CARLOS ENRIQUE | 0 | 0 | 15 | 15 | 2 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 16 | 1 | 1 | 13 | 2 | 15 | 1 | 0 | 1 | 0 |
| 1720550670 | CRESPO RUEDA GUSTAVO ALEJANDRO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0802606921 | CRIOLLO FLORES JOSE MANUEL | 0 | 0 | 14 | 14 | 4 | 1 | 2 | 2 | 2 | 0 | 2 | 3 | 1 | 0 | 19 | 4 | 1 | 11 | 2 | 15 | 1 | 0 | 4 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0401576061 | CRUCERIRA MERINO WILLIAM FERNANDO | 0 | 0 | 9 | 9 | 6 | 2 | 3 | 3 | 1 | 3 | 2 | 3 | 0 | 0 | 18 | 5 | 2 | 6 | 3 | 12 | 1 | 0 | 5 | 0 |
| 0924488455 | CRUZ ALEJANDRO ZULLY ELIANA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 2100542360 | CRUZ CEVALLOS MARIA CRISTINA | 0 | 0 | 10 | 10 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 2 | 1 | 0 | 13 | 2 | 1 | 8 | 2 | 10 | 1 | 0 | 2 | 0 |
| 0941716672 | CRUZ COTAPO KEVIN ANDRES | 0 | 0 | 10 | 10 | 11 | 7 | 4 | 5 | 4 | 6 | 4 | 5 | 5 | 0 | 23 | 11 | 7 | 5 | 8 | 11 | 3 | 0 | 11 | 0 |
| 0501923106 | CRUZ GUALPA DELIA MARGOTH | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1715066757 | CRUZ MEDINA WILLIAM VLADIMIR | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 5 | 0 | 7 | 0 | 0 | 0 | 0 |
| 0923329197 | CRUZ QUIMI JEFFERSON VLADIMIR | 0 | 0 | 14 | 14 | 5 | 4 | 3 | 1 | 1 | 3 | 2 | 2 | 3 | 0 | 19 | 5 | 4 | 6 | 8 | 17 | 3 | 0 | 5 | 0 |
| 0906828603 | CRUZ RAMIREZ JUAN ROMERO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0704185537 | CRUZ RODRIGUEZ JENNY DEL CARMEN | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1721146726 | CRUZ SANTO SEGUNDO ANDRES | 0 | 0 | 97 | 97 | 6 | 4 | 4 | 2 | 1 | 3 | 3 | 2 | 0 | 0 | 111 | 5 | 4 | 75 | 8 | 112 | 8 | 0 | 5 | 0 |
| 1711706174 | CRUZ TIMBILA MARIA CRISTINA | 0 | 0 | 3 | 3 | 4 | 3 | 2 | 1 | 2 | 1 | 2 | 3 | 1 | 0 | 13 | 4 | 3 | 3 | 4 | 5 | 1 | 0 | 4 | 0 |
| 1310750946 | CRUZATTI ZAMBRANO MARIA ALEXANDRA | 0 | 0 | 86 | 86 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 98 | 0 | 0 | 92 | 0 | 90 | 1 | 0 | 0 | 0 |
| 1703481133 | CUADROS VELEZ GRACIELA GUADALUPE | 0 | 0 | 0 | 0 | 4 | 2 | 2 | 2 | 1 | 0 | 1 | 1 | 2 | 0 | 4 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 2100827654 | CUAGIVORY MORIANO PAOLA ARACELY | 0 | 0 | 49 | 49 | 3 | 1 | 1 | 3 | 2 | 1 | 0 | 0 | 2 | 0 | 58 | 3 | 1 | 42 | 2 | 53 | 1 | 0 | 3 | 0 |
| 1720050317 | CUENCA BERMEO LAURA ALEJANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1805239280 | CUENCA GARCIA CESAR RANDY | 0 | 0 | 21 | 21 | 2 | 3 | 2 | 1 | 0 | 3 | 2 | 1 | 0 | 0 | 26 | 3 | 3 | 12 | 9 | 26 | 5 | 0 | 1 | 0 |
| 1100599875 | CUENCA HERRERA HILDA BLONDINA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1104906456 | CUENCA JIMENEZ DIEGO FABIAN | 0 | 0 | 6 | 6 | 3 | 2 | 2 | 0 | 2 | 5 | 2 | 1 | 0 | 0 | 16 | 8 | 2 | 3 | 4 | 6 | 2 | 0 | 8 | 0 |
| 1718458910 | CUENCA JUMBO ANGEL ALFREDO | 0 | 0 | 20 | 20 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 22 | 1 | 1 | 14 | 2 | 23 | 1 | 0 | 1 | 0 |
| 1725537771 | CUENCA RIOFRIO JESSICA ELIZABETH | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 8 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0603417668 | CUENCA RUEDA ANGEL ARMANDO | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0803784792 | CUERO ESTUPIÑAN JOSELYN TAMARA | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 0802198168 | CUERO LASTRA HIVER MARIANO | 0 | 0 | 1 | 1 | 5 | 1 | 3 | 0 | 1 | 2 | 2 | 2 | 0 | 0 | 21 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 1 |
| 0100045830 | CUESTA CORDERO JUAN MARIA | 0 | 0 | 7 | 7 | 2 | 1 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 10 | 2 | 1 | 4 | 2 | 10 | 1 | 0 | 2 | 0 |
| 1206203935 | CUESTA VERGARA JACQUELINE ANNABEL | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1101366530 | CUEVA CORREA HUGO RENE | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 0 | 1 | 2 | 1 | 1 | 3 | 0 | 3 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1726512690 | CUEVA GUERRERO KATHERINE ESTEFANIA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1707676266 | CUEVA TORRES DOLORES NARCISA | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1717002339 | CUICHAN LEMA NANCY FABIOLA | 0 | 0 | 47 | 47 | 3 | 1 | 1 | 0 | 0 | 2 | 3 | 1 | 2 | 0 | 53 | 3 | 1 | 39 | 1 | 54 | 3 | 0 | 2 | 0 |
| 1719259473 | CUICHAN YANCHACAIZA GIOVANNY SANTIAGO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1724418031 | CUJI GOMEZ LUIS FERNANDO | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 9 | 2 | 0 | 1 | 0 | 2 | 0 | 0 | 1 | 0 |
| 0200370997 | CULQUI CARVAJAL JESUS TOBIAS | 0 | 0 | 7 | 7 | 2 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 8 | 2 | 2 | 3 | 4 | 7 | 2 | 0 | 2 | 0 |
| 0924168719 | CULQUI FLORES MARCOS DAVID | 0 | 0 | 9 | 9 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 14 | 1 | 1 | 7 | 2 | 13 | 1 | 0 | 1 | 0 |
| 1705037743 | CUMBAL TOAPANTA DELIA MATILDE | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 2 | 0 | 2 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0502213135 | CUNALATA TOAQUIZA SEGUNDO MECIAS | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1706886270 | CUTY AMAGUANA MANUEL GEOVANNY | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1721036174 | CUZCO LOPEZ FREDY FABRICIO | 0 | 0 | 4 | 4 | 3 | 1 | 2 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 6 | 2 | 1 | 1 | 3 | 5 | 1 | 0 | 2 | 0 |
| 2300275704 | DALGO SALVATIERRA KARLA CAROLINA | 0 | 0 | 9 | 9 | 3 | 2 | 1 | 1 | 0 | 2 | 2 | 2 | 1 | 0 | 13 | 3 | 2 | 6 | 4 | 9 | 2 | 0 | 3 | 0 |
| 1711470631 | DAMACELA VACA ALEXANDRA BELEN | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 8 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1719791657 | DAVALOS GUAMAN NORMA ESTHER | 0 | 0 | 54 | 54 | 7 | 3 | 2 | 5 | 4 | 0 | 2 | 0 | 2 | 0 | 67 | 5 | 3 | 27 | 4 | 57 | 1 | 0 | 5 | 0 |
| 1750238931 | DAVILA FEIJOO MARIA ELIZABETH | 0 | 0 | 66 | 66 | 8 | 3 | 3 | 5 | 2 | 5 | 6 | 2 | 3 | 0 | 84 | 10 | 3 | 47 | 5 | 70 | 10 | 0 | 10 | 0 |
| 1708662430 | DAVILA HERRERIA JUAN CARLOS | 0 | 0 | 4 | 4 | 2 | 1 | 2 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 5 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0927547687 | DE LA A RUIZ SOLANGE SOLEDAD | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 6 | 0 | 7 | 0 | 0 | 0 | 0 |
| 1708758402 | DE LA CRUZ CATOTA GUILLERMO RAUL | 0 | 0 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 24 | 0 | 28 | 0 | 0 | 0 | 0 |
| 0803252527 | DE LA CRUZ SOLIS WILTON BYRON | 0 | 0 | 38 | 38 | 3 | 1 | 2 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 44 | 3 | 1 | 26 | 2 | 46 | 5 | 0 | 3 | 0 |
| 1756639900 | DE LA CRUZ VENTURA ANA INGRID | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0503653958 | DE LA CRUZ YANCHATIPAN EDWIN PATRICIO | 0 | 0 | 5 | 5 | 3 | 2 | 0 | 2 | 2 | 1 | 2 | 1 | 1 | 0 | 10 | 3 | 2 | 1 | 2 | 6 | 1 | 0 | 3 | 0 |
| 0918382649 | DEL CAMPO RODRIGUEZ ROBERTO CARLOS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1501003766 | DEL POZO CERDA ISAAC MICHAEL | 0 | 0 | 77 | 77 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 83 | 1 | 1 | 74 | 2 | 78 | 2 | 0 | 1 | 0 |
| 1311362014 | DEL SALTO LOPEZ LORENA ELIZABETH | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1717639395 | DEL SALTO OLMEDO MARIA CLARA | 0 | 0 | 18 | 18 | 5 | 4 | 4 | 1 | 2 | 2 | 4 | 1 | 1 | 0 | 29 | 5 | 4 | 9 | 7 | 24 | 7 | 0 | 4 | 0 |
| 0922636295 | DEL VALLE TORRES RAQUEL ALEXANDRA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 2 | 1 | 0 | 1 | 0 | 0 | 10 | 2 | 1 | 1 | 1 | 3 | 1 | 0 | 1 | 0 |
| 0602217408 | DELEY MALDONADO ALEX FABIAN | 0 | 0 | 10 | 10 | 3 | 2 | 2 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 13 | 3 | 2 | 7 | 3 | 10 | 1 | 0 | 3 | 0 |
| 1313121335 | DELGADO CHAVARRIA ESTEFANIA ELIZABETH | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1001639374 | DELGADO FLORES PABLO ANIBAL | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 5 | 2 | 1 | 1 | 4 | 5 | 1 | 0 | 1 | 0 |
| 1312009671 | DELGADO GUADAMUD ALEXI FABIAN | 0 | 0 | 0 | 0 | 4 | 0 | 3 | 3 | 4 | 3 | 1 | 1 | 0 | 0 | 8 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 |
| 0950777219 | DELGADO GUZMAN JOSE EDUARDO | 0 | 0 | 21 | 21 | 2 | 2 | 2 | 1 | 0 | 2 | 1 | 0 | 0 | 0 | 33 | 2 | 2 | 14 | 4 | 21 | 2 | 0 | 2 | 0 |
| 1310735772 | DELGADO HOLGUIN MAYRA ELIZABETH | 0 | 0 | 2 | 2 | 3 | 2 | 1 | 0 | 2 | 1 | 0 | 1 | 1 | 0 | 10 | 2 | 2 | 0 | 2 | 2 | 0 | 0 | 2 | 0 |
| 1719629196 | DELGADO LIMA MARYLIN GISSELA | 0 | 0 | 56 | 56 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 62 | 0 | 0 | 41 | 0 | 58 | 2 | 0 | 0 | 0 |
| 1304526898 | DELGADO MERA EDILBERTO AVILIO | 0 | 0 | 27 | 27 | 5 | 2 | 1 | 2 | 3 | 2 | 3 | 2 | 2 | 0 | 31 | 5 | 2 | 21 | 4 | 27 | 2 | 0 | 5 | 0 |
| 1303082117 | DELGADO MORALES ZOILA MARIANITA | 0 | 0 | 2 | 2 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 |
| 0930144670 | DELGADO ONTANEDA ANGEL JULIAN | 0 | 0 | 126 | 126 | 2 | 2 | 0 | 1 | 0 | 2 | 1 | 1 | 1 | 0 | 137 | 2 | 2 | 111 | 2 | 135 | 4 | 0 | 2 | 0 |
| 1305027763 | DELGADO PANTA PEDRO PABLO | 0 | 0 | 23 | 23 | 13 | 7 | 7 | 4 | 5 | 6 | 5 | 5 | 1 | 0 | 39 | 11 | 7 | 12 | 11 | 23 | 5 | 0 | 10 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1715902084 | DELGADO VILLENA MARITZA ESTEFANIA | 0 | 0 | 4 | 4 | 2 | 1 | 3 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 9 | 4 | 1 | 1 | 2 | 4 | 1 | 0 | 4 | 1 |
| 1804377867 | DIAZ ALULEMA JOSE ROBERTO | 0 | 0 | 8 | 8 | 2 | 2 | 2 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 9 | 2 | 2 | 3 | 4 | 8 | 2 | 0 | 2 | 0 |
| 1002810297 | DIAZ DIAZ NELY ROCIO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 0 | 1 | 4 | 0 | 0 | 1 | 0 |
| 1103844179 | DIAZ ESTRADA JOHANNA BEATRIZ | 0 | 0 | 14 | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 15 | 0 | 15 | 0 | 0 | 0 | 0 |
| 2100207006 | DIAZ GAONA JIMMY GAVINO | 0 | 0 | 49 | 49 | 2 | 2 | 2 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 53 | 2 | 2 | 33 | 4 | 55 | 4 | 0 | 2 | 0 |
| 1702700871 | DIAZ JUAN LUIS | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 2 | 1 | 1 | 1 | 0 | 0 | 7 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0801588625 | DIAZ ORDONEZ JANETH ROSARIO | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1105721862 | DIAZ ORDOÑEZ JONATHAN ALEJANDRO | 0 | 0 | 3 | 3 | 7 | 1 | 6 | 1 | 4 | 5 | 4 | 3 | 2 | 0 | 17 | 11 | 1 | 0 | 2 | 4 | 1 | 0 | 11 | 0 |
| 0603450479 | DIAZ PEREZ RODRIGO FABIAN | 0 | 0 | 8 | 8 | 2 | 2 | 0 | 1 | 2 | 1 | 1 | 0 | 1 | 0 | 11 | 2 | 2 | 5 | 6 | 10 | 2 | 0 | 2 | 0 |
| 0800277204 | DIAZ VALENCIA YANIN DE LOS ANGELES | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1754701744 | DITA SALABERT LIERMIS MICHAEL | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 2 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1205783606 | DOMINGUEZ CABRERA MARIO OSWALDO | 0 | 0 | 8 | 8 | 2 | 2 | 1 | 2 | 1 | 0 | 0 | 1 | 1 | 0 | 16 | 2 | 2 | 2 | 4 | 8 | 2 | 0 | 2 | 0 |
| 0902317973 | DOMINGUEZ MARCIAL LUPE MAGDALENA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1723391080 | DOMINGUEZ MORA ELVIS RAMON | 0 | 0 | 6 | 6 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 8 | 1 | 1 | 0 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1803215639 | DOMINGUEZ PAREDES ALEX FERNANDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1701375683 | DONOSO CORONEL GLADYS ARGENTINA | 0 | 0 | 33 | 33 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 37 | 0 | 0 | 31 | 0 | 34 | 1 | 0 | 0 | 0 |
| 0912682960 | DOYLET FLORES JEFFERSON ALEJANDRO | 0 | 1 | 97 | 97 | 6 | 4 | 1 | 2 | 1 | 2 | 2 | 2 | 2 | 0 | 112 | 4 | 4 | 87 | 6 | 102 | 3 | 0 | 5 | 0 |
| 0909181273 | DUARTE QUINDE GIOMAR NELLY | 0 | 0 | 10 | 10 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 11 | 1 | 1 | 3 | 2 | 10 | 1 | 0 | 1 | 0 |
| 1003057435 | DUENAS ROSADO FERNANDO ANTONIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1721903100 | DUEÑAS SALVADOR ESTEFANY FERNANDA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1705380317 | DUQUE CHAMORRO WILMA SUSANA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1309578639 | DURAN MOREIRA LADY BEATRIZ | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 8 | 0 | 8 | 0 | 0 | 0 | 0 |
| 1708248412 | DUTAN CHACON VICTOR AGUSTIN | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1714633615 | EGAS TERAN JOSE ALBERTO | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 7 | 0 | 8 | 0 | 0 | 0 | 0 |
| 1720827284 | EGAS TORRES JENRRY MAURICIO | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 2 | 3 | 6 | 1 | 0 | 1 | 0 |
| 1804265807 | EIVAR TORRES JESSICA EMILIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1104696297 | ELIZALDE CACAY DARWIN FABIAN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0923400345 | ELIZALDE ZAMORA IVAN ANDRES | 0 | 0 | 46 | 46 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 49 | 0 | 0 | 44 | 0 | 46 | 1 | 0 | 0 | 0 |
| 1715436851 | ELVIA YANED VILLACIS URREGO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0927310029 | ENCALADA GRANIZO MARIA FERNANDA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1105396913 | ENCALADA MALDONADO DEIBER FRANCISCO | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 1 | 2 | 0 | 0 | 2 | 0 | 0 | 5 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1710979517 | ENCALADA PRIETO EDGAR ALCIVAR | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 1 | 1 | 0 | 2 | 0 | 1 | 0 | 11 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0922283502 | ENDARA LEONES SARA ANDREA | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 1 | 0 | 0 | 2 | 1 | 0 | 0 | 5 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1712335049 | ENDARA MORENO FRANCISCO JAVIER | 0 | 0 | 24 | 24 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 31 | 1 | 1 | 14 | 2 | 24 | 1 | 0 | 1 | 0 |
| 1720959103 | ENRIQUES QUIJIJE ROSA VERONICA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1705946026 | ENRIQUEZ ORDOÑEZ OMAR FERNANDO | 0 | 0 | 0 | 0 | 4 | 1 | 3 | 2 | 1 | 1 | 2 | 0 | 0 | 0 | 6 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1718407552 | ERAS ARMIJOS ELVA YADIRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1722285739 | ERAS ORTEGA JOSE LUIS | 0 | 1 | 73 | 73 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 86 | 0 | 0 | 87 | 0 | 75 | 2 | 0 | 0 | 0 |
| 1002742813 | ERAZO AVILES MARCO VICENTE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1706865522 | ERAZO HERNANDEZ LUIS HERNAN | 0 | 0 | 4 | 4 | 4 | 1 | 1 | 2 | 1 | 0 | 0 | 1 | 1 | 0 | 8 | 2 | 1 | 2 | 3 | 4 | 1 | 0 | 3 | 0 |
| 1715454680 | ERAZO ULLOA HEIDY GABRIELA | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 2 | 2 | 1 | 0 | 0 | 6 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1714444088 | ERAZO ULLOA MIGUEL ANGEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0922302468 | ESCOBAR MACIAS XAVIER GASTON | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1722381462 | ESCOBAR MORILLO ADRIANA LISSETH | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1714358544 | ESCOBAR TIGSE JEANNETH DEL ROCIO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1705896288 | ESCOBAR VICTOR HUGO | 0 | 0 | 39 | 39 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 51 | 1 | 1 | 35 | 2 | 43 | 2 | 0 | 3 | 0 |
| 1718480872 | ESPIN AYALA NORMA ALEXANDRA | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 3 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0202072765 | ESPIN JIMENEZ GALO RONALD | 0 | 0 | 14 | 14 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 2 | 2 | 0 | 23 | 2 | 1 | 9 | 2 | 14 | 1 | 0 | 2 | 0 |
| 1713830329 | ESPIN ROSERO SANTIAGO VLADIMIR | 0 | 0 | 95 | 95 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 95 | 0 | 0 | 89 | 0 | 95 | 1 | 0 | 0 | 0 |
| 1721761649 | ESPINEL CRIOLLO JENNYFER FERNANDA | 0 | 0 | 12 | 12 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 14 | 1 | 0 | 13 | 0 | 12 | 0 | 0 | 1 | 0 |
| 0914014469 | ESPINEL FLORES SANDRA YVEET | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1752573871 | ESPINEL PALLASCO ESTEFANY SALOME | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0501436281 | ESPINOSA SALME AZUCENA CONSUELO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 7 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1718275264 | ESPINOSA TAIPE EDGAR MARCELO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1709150856 | ESPINOSA VELASQUEZ MIRNA NATALIA | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 7 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0916033087 | ESPINOZA CASA ALFREDO IVAN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1314014828 | ESPINOZA INTRIAGO CRISTHIAN GEOVANNY | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 5 | 0 | 5 | 0 | 0 | 0 | 0 |
| 1723568018 | ESPINOZA MAIGUA DIEGO ESTALIN | 0 | 0 | 9 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 0 | 0 | 8 | 0 | 9 | 0 | 0 | 0 | 0 |
| 1003934021 | ESPINOZA QUINTEROS DIEGO PATRICIO | 0 | 0 | 8 | 8 | 2 | 2 | 1 | 2 | 1 | 0 | 0 | 1 | 1 | 0 | 11 | 2 | 2 | 4 | 4 | 8 | 2 | 0 | 2 | 0 |
| 0902483395 | ESPINOZA RAMIREZ EMPERATRIZ VICTORIA | 0 | 0 | 19 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 0 | 0 | 19 | 0 | 19 | 0 | 0 | 0 | 0 |
| 1718298597 | ESPINOZA SALTOS FRANCIS DANIEL | 0 | 0 | 3 | 3 | 1 | 1 | 4 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 15 | 8 | 1 | 1 | 2 | 3 | 1 | 0 | 8 | 0 |
| 0901350371 | ESPINOZA SOLIS ANGELA EPIFANIA | 0 | 0 | 7 | 7 | 3 | 3 | 1 | 2 | 1 | 2 | 2 | 1 | 0 | 0 | 9 | 3 | 3 | 3 | 4 | 7 | 2 | 0 | 3 | 0 |
| 0923428288 | ESPINOZA TARIRA DIEGO ARMANDO | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0502656721 | ESQUIVEL SALAS ALVARO GIOVANNI | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0800815250 | ESTACIO PERLAZA ALBA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1722801493 | ESTRADA CAYAMBE FRANKLIN ROLANDO | 0 | 0 | 62 | 62 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 65 | 0 | 0 | 57 | 0 | 63 | 2 | 0 | 0 | 0 |
| 0603357781 | ESTRADA FLORES PABLO ANDRES | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 3 | 3 | 0 | 0 | 0 | 0 |
| 1708652076 | ESTRADA TORRES JOHN AMABLE | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1713398426 | ESTRELLA AJILA PATRICIA DORA | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 4 | 0 | 5 | 0 | 0 | 0 | 0 |
| 1711883437 | ESTRELLA CAICEDO JULIO ALBERTO | 0 | 0 | 4 | 4 | 2 | 2 | 1 | 2 | 0 | 0 | 2 | 1 | 0 | 0 | 10 | 2 | 2 | 0 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1725848343 | ESTRELLA LEON REINALDO RICARDO | 0 | 0 | 10 | 10 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 10 | 1 | 1 | 7 | 2 | 10 | 1 | 0 | 1 | 0 |
| 1702865518 | ESTRELLA MUYULEMA CLEMENCIA PIEDAD | 0 | 0 | 4 | 4 | 6 | 3 | 1 | 2 | 1 | 5 | 3 | 1 | 2 | 0 | 11 | 5 | 3 | 2 | 2 | 7 | 1 | 0 | 5 | 0 |
| 0802592436 | ESTUPINAN ANGULO HECTOR OSWALDO | 0 | 0 | 4 | 4 | 3 | 1 | 3 | 1 | 0 | 1 | 2 | 1 | 1 | 0 | 7 | 3 | 1 | 1 | 2 | 6 | 1 | 0 | 3 | 0 |
| 0800102774 | ESTUPINAN PEREZ ELENA | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0919991729 | EUSE ORRALA JOSE EDUARDO | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 2 | 2 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1205465907 | FABRE CRUZ JOSE IGNACIO | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 |
| 0916614456 | FAJARDO CHICA FREDY FABIAN | 0 | 0 | 0 | 0 | 2 | 2 | 0 | 1 | 0 | 1 | 2 | 1 | 1 | 0 | 5 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0500174065 | FALCON VACA ALICIA PIEDAD | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1704167954 | FALCONES ANDRADE JACINTA MAGDALENA | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 10 | 0 | 5 | 0 | 0 | 0 | 0 |
| 1716132475 | FALCONES ANGULO PATRICIA PILAR | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 7 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0703905695 | FALCONI PELAEZ YENNY IRASEMA | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0803015619 | FARIAS OLAYA JONATHAN LEANDRO | 0 | 0 | 5 | 5 | 2 | 1 | 1 | 1 | 0 | 1 | 2 | 0 | 1 | 0 | 7 | 2 | 1 | 1 | 2 | 5 | 1 | 0 | 0 | 0 |
| 1312216847 | FARIAS PEREZ ORALDO ISAIAS | 0 | 0 | 0 | 0 | 4 | 1 | 4 | 1 | 3 | 1 | 2 | 1 | 0 | 0 | 9 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1722338827 | FELICITA JIMENEZ LENIN RICARDO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIENT TO IVR | ENROLAMIENT TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|-------------------------------|----------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1002549531 | FERIGRA ARCE FERNANDO DAVID | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1722781737 | FERNANDEZ DE LA CRUZ DARWIN VINICIO | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 2 | 3 | 7 | 2 | 0 | 0 | 0 |
| 1705689717 | FERNANDEZ ESTRELLA HECTOR CAMILO | 0 | 0 | 60 | 60 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 71 | 0 | 0 | 51 | 0 | 66 | 3 | 0 | 0 | 0 |
| 0910797133 | FERNANDEZ RUIZ CARLOS ARTURO | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| 0920909843 | FERRIN ARBOLEDA JEFFERSON RONALD | 0 | 0 | 7 | 7 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 7 | 2 | 2 | 2 | 4 | 7 | 2 | 0 | 2 | 0 |
| 1720288073 | FIALLOS VELA CARLA SOFIA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0602766594 | FIALLOS ZARATE ANGEL FERNANDO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 9 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1704379237 | FIERRO GUERRERO EDWIN RAUL | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 5 | 0 | 5 | 0 | 0 | 0 | 0 |
| 1714282157 | FIERRO TAPIA KARINA PATRICIA | 0 | 0 | 59 | 59 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 77 | 1 | 1 | 47 | 2 | 66 | 5 | 0 | 1 | 0 |
| 1104598535 | FIGUEROA PALACIOS ABEL ISIDORO | 0 | 0 | 6 | 6 | 2 | 2 | 0 | 0 | 1 | 1 | 1 | 1 | 2 | 0 | 8 | 2 | 2 | 2 | 4 | 6 | 2 | 0 | 2 | 0 |
| 0915175848 | FIGUEROA SARES MARIBEL BETHZABEL | 0 | 0 | 7 | 7 | 5 | 3 | 3 | 0 | 2 | 3 | 1 | 4 | 2 | 0 | 13 | 5 | 3 | 0 | 4 | 7 | 2 | 0 | 5 | 0 |
| 0908816317 | FIGUEROA VALLEJO LETICIA MERCEDES | 0 | 1 | 32 | 32 | 4 | 1 | 2 | 2 | 2 | 1 | 2 | 2 | 1 | 0 | 50 | 4 | 1 | 27 | 3 | 35 | 3 | 0 | 1 | 0 |
| 1700593385 | FLOR BRAVO MILTON GERARDO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 6 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 1 |
| 1712677010 | FLOR OLIVIO GEADIRA ALEXANDRA | 0 | 0 | 0 | 0 | 4 | 4 | 3 | 0 | 2 | 1 | 2 | 3 | 1 | 0 | 9 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1703208064 | FLORES DOMINGUEZ MERCEDES VICTORIA | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 0 | 2 | 0 | 2 | 0 | 0 | 4 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1714506605 | FLORES FLORES GEOVANNY JAVIER | 0 | 0 | 11 | 11 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 12 | 1 | 1 | 8 | 2 | 13 | 1 | 0 | 1 | 0 |
| 1710530492 | FLORES FLORES MARCO FEDERICO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1000068906 | FLORES FLORES ROSA EVANGELINA | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 5 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1709175531 | FLORES HERRERA EDGAR ALFONSO | 0 | 0 | 6 | 6 | 3 | 1 | 1 | 1 | 2 | 1 | 2 | 1 | 2 | 0 | 18 | 4 | 1 | 4 | 2 | 5 | 1 | 0 | 4 | 1 |
| 1704371101 | FLORES LOPEZ HECTOR ANIBAL | 0 | 0 | 19 | 19 | 5 | 1 | 3 | 3 | 3 | 2 | 1 | 2 | 1 | 0 | 25 | 5 | 1 | 22 | 2 | 19 | 1 | 0 | 5 | 0 |
| 1600610834 | FLORES MONTALVO NATALIA CATALINA | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 5 | 1 | 1 | 3 | 2 | 5 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1723431555 | FLORES VILLAVICENCIO CAROLINA ESTEFANIA | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| 0603124470 | FONSECA CUENCA CESAR MANUEL | 0 | 0 | 3 | 3 | 3 | 2 | 2 | 0 | 2 | 1 | 2 | 2 | 0 | 0 | 6 | 3 | 2 | 0 | 2 | 3 | 1 | 0 | 3 | 0 |
| 1752438174 | FONSECA IDROVO MELANY VALERIA | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 22 | 0 | 0 | 16 | 0 | 18 | 0 | 0 | 0 | 0 |
| 0802282335 | FRANCIS MEDINA JUAN CARLOS | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1309034500 | FRANCO ALCIVAR EDWIN FABRICIO | 0 | 0 | 25 | 25 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 25 | 0 | 0 | 24 | 0 | 25 | 0 | 0 | 0 | 0 |
| 0502817919 | FRANCO CARRILLO ALEJANDRO PATRICIO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0802985424 | FRANCO CEDEÑO EVELIN SILVANA | 0 | 0 | 48 | 48 | 3 | 1 | 2 | 0 | 0 | 1 | 2 | 0 | 1 | 0 | 53 | 2 | 1 | 41 | 2 | 49 | 2 | 0 | 2 | 0 |
| 1714003009 | FRANCO ESPIN MANUEL ANTONIO | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 17 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0907791966 | FRANCO GRANIZO JUAN MANUEL | 0 | 0 | 114 | 114 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 120 | 0 | 0 | 112 | 0 | 115 | 1 | 0 | 0 | 0 |
| 1309019592 | FRANCO MERO JOSE PATRICIO | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 7 | 1 | 1 | 3 | 2 | 5 | 1 | 0 | 1 | 0 |
| 0904460151 | FRANCO MIRANDA LUIS ALBERTO | 0 | 0 | 31 | 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 31 | 0 | 0 | 31 | 0 | 33 | 0 | 0 | 0 | 0 |
| 0911063311 | FRANCO MONTERO OLGA PAULINA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1850381524 | FRANCO VILLACRESES LUIS FERNANDO | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 0 | 1 | 1 | 2 | 2 | 0 | 0 | 19 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1719441816 | FREIRE MARTINEZ MONICA SORAYA | 0 | 0 | 9 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 4 | 0 | 9 | 2 | 0 | 0 | 0 |
| 2100457981 | FREIRE PAGUAY JHOFFRE SEBASTIAN | 0 | 0 | 62 | 62 | 2 | 1 | 0 | 0 | 1 | 1 | 2 | 1 | 1 | 0 | 76 | 2 | 1 | 54 | 2 | 62 | 3 | 0 | 2 | 0 |
| 1803963774 | FRIAS BALLADARES LADDY JAZMIN | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 0 | 2 | 0 | 0 | 1 | 2 | 0 | 7 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0401691811 | FUERTES CAMPOS JESSICA CRISTINA | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 0401421821 | FUERTES PUETATE WASHINGTON ROLANDO | 0 | 0 | 40 | 40 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 42 | 0 | 0 | 33 | 0 | 40 | 1 | 0 | 0 | 0 |
| 0802184754 | GALARRAGA BALLESTEROS NADIA GRACIELA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1304930124 | GALARZA PONCE ROSA ELA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1701276618 | GALEANO YANEZ PEDRO FABIAN | 0 | 0 | 7 | 7 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 9 | 1 | 1 | 4 | 2 | 8 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0201617024 | GALEAS BARRAGAN EDGAR ALCIBAR | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0501175566 | GALINDO SEGUNDO RIGOBERTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1716246333 | GALLEGOS BUELE MERCI NOEMI | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 2 | 3 | 1 | 2 | 0 | 0 | 5 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1722078365 | GALLEGOS CHUNATA ANDREA ESTEFANIA | 0 | 0 | 7 | 7 | 5 | 4 | 2 | 3 | 2 | 0 | 2 | 2 | 1 | 0 | 12 | 4 | 4 | 0 | 7 | 11 | 2 | 0 | 4 | 0 |
| 1703236412 | GALVEZ VILLACRES MIGUEL OSWALDO | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1104618556 | GANAZHAPA VELIZ KLEDI NOLBERTO | 0 | 0 | 73 | 73 | 2 | 2 | 2 | 0 | 1 | 2 | 0 | 0 | 1 | 0 | 83 | 2 | 2 | 63 | 6 | 76 | 2 | 0 | 2 | 0 |
| 1721948907 | GANCHALA GAHONA KARINA MONSERRAT | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 8 | 1 | 1 | 4 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0604626549 | GANCINO SUAREZ ALEXANDER LENIN | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 0 | 1 | 1 | 0 | 2 | 2 | 0 | 6 | 2 | 1 | 4 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1712487840 | GAÑAY ATANCURI MARCIA CUMANDA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1104492200 | GAONA GAONA JOSE MELECIO | 0 | 0 | 5 | 5 | 2 | 1 | 2 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 7 | 2 | 1 | 2 | 2 | 5 | 1 | 0 | 2 | 0 |
| 0704175900 | GAONA GAONA JUAN CARLOS | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1500663453 | GAONA MERINO EDRAIN ALIPIO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1104528615 | GAONA ROJAS GABRIEL DARIO | 0 | 0 | 3 | 3 | 5 | 1 | 2 | 1 | 2 | 2 | 2 | 4 | 2 | 0 | 9 | 5 | 1 | 1 | 2 | 3 | 1 | 0 | 5 | 0 |
| 1707090518 | GARCES ALENCASTRO JORGE HUMBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| 1715218903 | GARCES ARIAS ROBERTO STEVE | 0 | 0 | 15 | 15 | 11 | 2 | 5 | 4 | 4 | 5 | 5 | 7 | 3 | 0 | 63 | 11 | 2 | 9 | 5 | 17 | 6 | 0 | 9 | 0 |
| 0604254367 | GARCES GARCES NORMA LIBIA | 0 | 0 | 11 | 11 | 3 | 2 | 1 | 0 | 1 | 2 | 1 | 2 | 2 | 0 | 24 | 3 | 2 | 6 | 4 | 11 | 2 | 0 | 4 | 0 |
| 1002759890 | GARCES POMA MONICA DE LOURDES | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0901691329 | GARCES RAMIREZ ADA MARIA | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 2 | 0 | 0 | 1 | 0 |
| 0804061927 | GARCIA BENAVIDES VALERIA NICOLE | 0 | 0 | 5 | 5 | 2 | 1 | 1 | 1 | 2 | 1 | 0 | 1 | 0 | 0 | 7 | 2 | 1 | 4 | 2 | 5 | 1 | 0 | 2 | 0 |
| 0926275827 | GARCIA CHOEZ WINTON DAVID | 0 | 0 | 199 | 199 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 202 | 0 | 0 | 191 | 0 | 202 | 1 | 0 | 0 | 0 |
| 2200076293 | GARCIA CUENCA NIDIA LUCIA | 0 | 0 | 5 | 5 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 12 | 1 | 1 | 2 | 2 | 6 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0400685707 | GARCIA FIERRO MIRIAM TERESA | 0 | 0 | 73 | 73 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 81 | 0 | 0 | 57 | 0 | 75 | 3 | 0 | 0 | 0 |
| 1708760606 | GARCIA GAMBOA JAIME ORLANDO | 0 | 0 | 49 | 49 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 0 | 0 | 45 | 0 | 49 | 2 | 0 | 0 | 0 |
| 0400897088 | GARCIA GARCIA NELLY JUDITH | 0 | 1 | 45 | 45 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 53 | 1 | 1 | 31 | 2 | 48 | 4 | 0 | 1 | 0 |
| 1308763133 | GARCIA INTRIAGO HENRRY FRANCISCO | 0 | 0 | 76 | 76 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 81 | 0 | 0 | 70 | 0 | 80 | 2 | 0 | 0 | 0 |
| 0907680151 | GARCIA MACIAS ELSA MARIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0201473949 | GARCIA MEZA MONICA | 0 | 0 | 96 | 96 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 99 | 0 | 0 | 86 | 0 | 99 | 1 | 0 | 0 | 0 |
| 1310151699 | GARCIA MILLER MARIA FERNANDA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1310505969 | GARCIA MURILLO MAYRA JULIANA | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1311331761 | GARCIA NAVIA MARIA GABRIELA | 0 | 0 | 35 | 35 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 39 | 0 | 0 | 33 | 0 | 47 | 2 | 0 | 0 | 0 |
| 1311797805 | GARCIA PUERTAS DELIA MONSERRATE | 0 | 0 | 23 | 23 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 | 0 | 0 | 11 | 0 | 26 | 1 | 0 | 0 | 0 |
| 1306412253 | GARCIA ROLDAN SAUL DE JESUS | 0 | 0 | 1 | 1 | 5 | 2 | 2 | 2 | 2 | 3 | 3 | 0 | 0 | 0 | 11 | 4 | 2 | 0 | 5 | 5 | 0 | 0 | 3 | 0 |
| 1726431982 | GARCIA VELASQUEZ LIZETH ESTEFANIA | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1316113370 | GARCIA VINCES JAYRO EDUARDO | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| 1313765495 | GARCIA ZAMBRANO JIMMY FABRICIO | 0 | 0 | 13 | 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 11 | 0 | 13 | 0 | 0 | 0 | 0 |
| 1725519357 | GAROFALO NARANJO HECTOR OSWALDO | 0 | 0 | 41 | 41 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 44 | 1 | 1 | 31 | 2 | 45 | 2 | 0 | 3 | 0 |
| 0802069096 | GASPAR ASTUDILLO INGRID MARIBEL | 0 | 0 | 4 | 4 | 3 | 2 | 2 | 2 | 0 | 0 | 2 | 1 | 2 | 0 | 15 | 3 | 2 | 0 | 2 | 4 | 1 | 0 | 3 | 0 |
| 1205325416 | GASPAR RIVAS ANGEL ARIEL | 0 | 0 | 8 | 8 | 7 | 5 | 4 | 3 | 3 | 3 | 3 | 2 | 3 | 0 | 20 | 7 | 5 | 3 | 6 | 10 | 2 | 0 | 5 | 0 |
| 1720826229 | GAVIDIA ESPINOSA JHOANN ANDREA | 0 | 0 | 16 | 16 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 27 | 0 | 0 | 15 | 0 | 20 | 1 | 0 | 0 | 0 |
| 1802359677 | GAVILANES ESCALANTE ANA CECILIA | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1207508142 | GAVILANES MINAYA EDUARDO ENRIQUE | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 4 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1721027744 | GAVILANES TACO VICTOR ALFONSO | 0 | 0 | 21 | 21 | 2 | 1 | 1 | 1 | 2 | 0 | 0 | 1 | 1 | 0 | 36 | 2 | 1 | 22 | 2 | 21 | 3 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1716906134 | GAVILANES TORRES JUAN FERNANDO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 1 | 1 | 0 | 2 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | |
| 1002498994 | GAVILANEZ ORTEGA MARIA BELEN | 0 | 0 | 4 | 4 | 3 | 1 | 2 | 1 | 1 | 0 | 2 | 0 | 0 | 0 | 6 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1716459043 | GERMAN ANALUISA GLORIA CECILIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1715652788 | GERMAN PANTOJA CARLOS AUGUSTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2400194052 | GILER SAA KARLA ANDREA | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 2 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0923670152 | GOMEZ AQUINO PEDRO JOSE | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 6 | 1 | 1 | 3 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1311013716 | GOMEZ ARAY MARIA VIRGINIA | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 2 | 0 | 3 | 0 | 0 | 0 | 0 |
| 0201551116 | GOMEZ AVILES ANGEL PAUL | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0909879090 | GOMEZ AVILES TERESITA FATIMA | 0 | 0 | 54 | 54 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 61 | 0 | 0 | 50 | 0 | 58 | 1 | 0 | 0 | 0 |
| 1711365856 | GOMEZ GOMEZ CESAR OSWALDO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1710183615 | GOMEZ JARAMILLO LORENA CECILIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0925569923 | GOMEZ LABRE VERONICA MARISELA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0928388156 | GOMEZ MATIAS RONALD ELIAS | 0 | 0 | 0 | 0 | 5 | 1 | 4 | 1 | 1 | 4 | 2 | 3 | 0 | 0 | 6 | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 0 |
| 0800548679 | GOMEZ QUIÑONEZ RODOLFO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0201383783 | GOMEZ ZAPATA JUAN CARLOS | 0 | 0 | 71 | 71 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 74 | 0 | 0 | 64 | 0 | 73 | 0 | 0 | 0 | 0 |
| 0907086391 | GONGORA VITE FERNANDO LUIS | 0 | 0 | 4 | 4 | 3 | 3 | 0 | 1 | 3 | 1 | 3 | 1 | 0 | 0 | 10 | 3 | 3 | 0 | 7 | 8 | 1 | 0 | 3 | 0 |
| 0801474396 | GONZALES PERLAZA EULALIA MARY | 0 | 0 | 3 | 3 | 6 | 3 | 2 | 2 | 2 | 1 | 3 | 1 | 1 | 0 | 17 | 4 | 3 | 1 | 3 | 4 | 1 | 0 | 4 | 0 |
| 0802365791 | GONZALES VELASCO MARIA FERNANDA | 0 | 0 | 3 | 3 | 3 | 1 | 2 | 1 | 3 | 1 | 1 | 1 | 0 | 0 | 5 | 3 | 1 | 0 | 3 | 4 | 1 | 0 | 3 | 0 |
| 0503029480 | GONZALEZ BONILLA CESAR FERNANDO | 0 | 1 | 14 | 14 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 14 | 1 | 1 | 7 | 2 | 15 | 1 | 0 | 1 | 0 |
| 0906653365 | GONZALEZ CEREZO WILFRIDO LEONIDAS | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 8 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0802309153 | GONZALEZ CHEME NORMA XIOMARA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1711099836 | GONZALEZ HERRERA MARIO XAVIER | 0 | 0 | 11 | 11 | 4 | 3 | 1 | 1 | 1 | 3 | 1 | 4 | 1 | 0 | 18 | 4 | 3 | 4 | 6 | 11 | 3 | 0 | 4 | 0 |
| 1103771752 | GONZALEZ JIMENEZ NILDA MARGOTH | 0 | 0 | 4 | 4 | 3 | 1 | 2 | 0 | 1 | 1 | 2 | 2 | 1 | 0 | 8 | 3 | 1 | 2 | 2 | 4 | 1 | 0 | 3 | 0 |
| 1716786734 | GONZALEZ JUAREZ FERNANDO JAVIER | 0 | 0 | 6 | 6 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 7 | 1 | 1 | 3 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1103992382 | GONZALEZ LABANDA ROVER JHOVANI | 0 | 0 | 29 | 29 | 3 | 2 | 2 | 1 | 2 | 2 | 1 | 1 | 0 | 0 | 42 | 3 | 2 | 21 | 4 | 32 | 3 | 0 | 3 | 0 |
| 0604735100 | GONZALEZ LAZO GLADYS MARIUXI | 0 | 0 | 69 | 69 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 77 | 0 | 0 | 65 | 0 | 74 | 5 | 0 | 0 | 0 |
| 0603201922 | GONZALEZ LAZO YOLANDA VANESSA | 0 | 0 | 3 | 3 | 3 | 1 | 2 | 0 | 1 | 2 | 2 | 1 | 1 | 0 | 13 | 3 | 1 | 0 | 2 | 3 | 1 | 0 | 3 | 0 |
| 1715856462 | GONZALEZ PILATAXI LORENA GISSELA | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 2 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1717139073 | GONZALEZ PRUNA SANTIAGO ANDRES | 0 | 0 | 96 | 96 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 105 | 0 | 0 | 83 | 0 | 96 | 4 | 0 | 0 | 0 |
| 1313371344 | GONZALEZ QUIROZ YURY LISSETH | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 3 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0956434948 | GONZALEZ REYES XEOMARA BEATRIZ | 0 | 0 | 2 | 2 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 2 | 0 | 3 | 0 | 0 | 1 | 0 |
| 0107570202 | GONZALEZ ROJAS ANGEL RICARDO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1500589971 | GONZALEZ SOLIS DIANA CARMITA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0913040754 | GONZALEZ SORIANO MARIJINA YADIRA | 0 | 0 | 29 | 29 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 0 | 0 | 23 | 0 | 31 | 0 | 0 | 0 | 0 |
| 1712771110 | GONZALEZ VASCONEZ FAUSTO RENE | 0 | 0 | 10 | 10 | 4 | 2 | 2 | 2 | 1 | 1 | 2 | 2 | 2 | 0 | 20 | 4 | 2 | 4 | 5 | 11 | 2 | 0 | 4 | 0 |
| 1100230182 | GONZALEZ VEINTIMILLA CESAR HUMBERTO | 0 | 0 | 4 | 4 | 7 | 1 | 5 | 1 | 4 | 3 | 0 | 3 | 2 | 0 | 21 | 6 | 1 | 1 | 2 | 4 | 1 | 0 | 6 | 0 |
| 1003820584 | GORDILLO PUENTESTAR VERONICA ALEXANDRA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1711570471 | GORDON GUZMAN CECILIA EMPERATRIZ | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 1 | 0 | 5 | 0 | 0 | 1 | 0 |
| 1704102522 | GORDON OÑATE MARIANA DE JESUS | 0 | 0 | 12 | 12 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 18 | 1 | 0 | 12 | 0 | 13 | 0 | 0 | 0 | 0 |
| 1722705397 | GORDON PICO MARIO EMILIANO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0940723646 | GOROTIZA MITE GARY ANTHONY | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 7 | 1 | 1 | 2 | 2 | 5 | 1 | 0 | 1 | 0 |
| 0800780298 | GOROZABEL MEJIA CARMEN ITALIA | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|-----------------------|--------|
| 0922856430 | GORTAIRE VERA CARLOTA FERNANDA | 0 | 0 | 8 | 8 | 3 | 3 | 3 | 1 | 1 | 2 | 1 | 1 | 0 | 0 | 11 | 3 | 3 | 2 | 5 | 9 | 2 | 0 | 3 | 0 | |
| 1104062698 | GRANDA CALVA MAX SANTIAGO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 | |
| 2100189626 | GRANDA PRADO SONIA EMERITA | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 0 | 1 | 1 | 2 | 1 | 0 | 6 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 | |
| 1722928452 | GRANDA SANCHEZ VALERIA KARINA | 0 | 0 | 11 | 11 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 16 | 1 | 1 | 11 | 2 | 14 | 1 | 0 | 1 | 0 | |
| 1714103510 | GRANIZO GARCIA MIRIAN DEL ROCIO | 0 | 0 | 27 | 27 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 27 | 0 | 0 | 28 | 0 | 29 | 0 | 0 | 0 | 0 | |
| 1716783392 | GRANIZO TOSCANO MAURICIO ALEJANDRO | 0 | 0 | 3 | 3 | 2 | 2 | 1 | 0 | 1 | 1 | 0 | 1 | 2 | 0 | 7 | 2 | 2 | 2 | 2 | 3 | 1 | 0 | 2 | 0 | |
| 1500331630 | GRANJA ARIAS ARGENTINA LOURDES | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | |
| 1100519501 | GRANJA VALLADARES AUGUSTO RODRIGO | 0 | 0 | 2 | 2 | 2 | 1 | 2 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 5 | 2 | 1 | 0 | 2 | 2 | 0 | 0 | 2 | 0 | |
| 0802394247 | GRAY ACOSTA PAUL WASHINGTON | 0 | 0 | 9 | 9 | 5 | 2 | 1 | 0 | 0 | 1 | 2 | 1 | 1 | 0 | 15 | 2 | 2 | 4 | 4 | 9 | 2 | 0 | 2 | 0 | |
| 1711414563 | GREFA ANDY CARLOS ALBERTO | 0 | 1 | 116 | 116 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 121 | 0 | 0 | 91 | 0 | 115 | 7 | 0 | 0 | 0 | |
| 1500051824 | GREFA CHIMBO JOSE MARCOS ALONSO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 1500860000 | GREFA GREFA PASCUAL JOSE | 0 | 1 | 38 | 38 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 44 | 1 | 0 | 33 | 0 | 38 | 0 | 0 | 1 | 0 | |
| 1501070211 | GREFA LOPEZ NILO PAUL | 0 | 0 | 34 | 34 | 3 | 3 | 3 | 2 | 1 | 0 | 1 | 2 | 0 | 0 | 36 | 3 | 3 | 21 | 4 | 38 | 3 | 0 | 3 | 0 | |
| 1500951361 | GREFA RIVADENEYRA JUAN MAURO | 0 | 0 | 29 | 29 | 4 | 1 | 1 | 0 | 1 | 3 | 2 | 2 | 3 | 0 | 35 | 4 | 1 | 29 | 2 | 29 | 1 | 0 | 4 | 0 | |
| 1500752314 | GREFA SHIGUANGO DARWIN CLEMENTE | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 | |
| 2200368682 | GREFA TIVIRMA YIRIA JESSENIA | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 | |
| 1500873078 | GREFA YUMBO JAIRO DOUGLAS | 0 | 0 | 26 | 26 | 2 | 1 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 30 | 2 | 1 | 19 | 2 | 28 | 1 | 0 | 2 | 0 | |
| 0803159011 | GRUEZO ORDOÑEZ MIRIAN PATRICIA | 0 | 0 | 6 | 6 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 6 | 2 | 2 | 3 | 4 | 6 | 2 | 0 | 2 | 0 | |
| 1725033227 | GUACHAMIN ONTANEDA YOLANDA ESTEFANIA | 0 | 1 | 32 | 32 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 34 | 0 | 0 | 23 | 0 | 36 | 3 | 0 | 0 | 0 | |
| 1726037334 | GUACHAMIN YANES MERCEDES | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 | |
| 0604448092 | GUACHO LLANGA CRISTIAN JAIRO | 0 | 0 | 40 | 40 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 42 | 0 | 0 | 33 | 0 | 40 | 0 | 0 | 0 | 0 | |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1721007191 | GUACHO MALDONADO JESSICA ELIZABETH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0930089438 | GUACHO SERRANO DAYANA STEFANIA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1723313019 | GUADAMUD MUÑOZ GEMA MONSERRATE | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0802155002 | GUAGUA BERNAL JOSE TRINO | 0 | 0 | 6 | 6 | 3 | 2 | 3 | 0 | 1 | 1 | 1 | 1 | 2 | 0 | 11 | 3 | 2 | 2 | 4 | 6 | 2 | 0 | 3 | 0 |
| 0503928301 | GUAITA GUANO DIEGO ALEXIS | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 7 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1714109491 | GUALAN ROMERO MARCIA PATRICIA | 0 | 0 | 43 | 43 | 3 | 1 | 0 | 0 | 2 | 2 | 2 | 1 | 2 | 0 | 54 | 3 | 1 | 41 | 2 | 44 | 1 | 0 | 2 | 0 |
| 0401367032 | GUALAVISI YAMA JUAN CARLOS | 0 | 0 | 50 | 50 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 52 | 0 | 0 | 40 | 0 | 51 | 6 | 0 | 0 | 0 |
| 1718165317 | GUALLE HIDALGO MARCO ANTONIO | 0 | 0 | 14 | 14 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 19 | 1 | 1 | 7 | 2 | 19 | 2 | 0 | 1 | 0 |
| 1714441316 | GUALOTO SIMBAÑA FRANKLIN WLADIMIR | 0 | 0 | 20 | 20 | 3 | 1 | 2 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 25 | 2 | 1 | 16 | 2 | 20 | 1 | 0 | 2 | 0 |
| 1714972203 | GUALOTUNA RAMOS KARLA FERNANDA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 13 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1714720891 | GUALOTUÑA CHALCO VIVIANA DE LOS ANGELES | 0 | 0 | 24 | 24 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 | 0 | 0 | 22 | 0 | 28 | 0 | 0 | 0 | 0 |
| 1401233182 | GUALPA DURAN VIVIANA NOEMI | 0 | 0 | 81 | 81 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 95 | 0 | 0 | 78 | 0 | 83 | 2 | 0 | 0 | 0 |
| 0604541383 | GUAMAN ATUPAÑA JOSE MANUEL | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1711261683 | GUAMAN ATUPAÑA MARIA GLADYS | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 8 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1717787632 | GUAMAN BUENAÑO PEDRO FERNANDO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 15 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1721779104 | GUAMAN CELI DIEGO JAVIER | 0 | 0 | 8 | 8 | 3 | 2 | 1 | 0 | 0 | 3 | 1 | 1 | 2 | 0 | 18 | 4 | 2 | 5 | 3 | 8 | 1 | 0 | 4 | 1 |
| 1711842326 | GUAMAN CONDOR HECTOR RAUL | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0702938788 | GUAMAN CUENCA JAVIER FRANCISCO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1205185943 | GUAMAN JARA ARMANDO AMADOR | 0 | 1 | 48 | 48 | 20 | 14 | 11 | 7 | 7 | 10 | 9 | 10 | 6 | 1 | 62 | 20 | 14 | 12 | 25 | 47 | 11 | 0 | 18 | 0 |
| 1712757325 | GUAMAN JIMENEZ OSCAR JAVIER | 0 | 0 | 7 | 7 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 16 | 1 | 1 | 5 | 2 | 7 | 1 | 0 | 1 | 0 |
| 1714289251 | GUAMAN LALANGUI MARILYN DEL CARMEN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1105328452 | GUAMAN LEON NIXON FABIAN | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 2 | 0 | 1 | 0 | 0 | 8 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1104709348 | GUAMAN PLACENCIA MICHAEL OSWALDO | 0 | 0 | 9 | 9 | 2 | 1 | 2 | 1 | 2 | 1 | 0 | 0 | 0 | 0 | 17 | 2 | 1 | 9 | 2 | 9 | 1 | 0 | 2 | 0 |
| 1721673760 | GUAMAN TENEZACA ROSA JESSENIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0501145601 | GUANANGA CRUZ CARMEN EUGENIA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1702101898 | GUANIN ALOMOTO LUIS ALFREDO | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 4 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 1 |
| 1715363576 | GUANUNA DAVALOS ADRIANA ALEXANDRA | 0 | 0 | 11 | 11 | 2 | 2 | 1 | 0 | 0 | 1 | 1 | 2 | 1 | 0 | 14 | 2 | 2 | 5 | 4 | 11 | 2 | 0 | 2 | 0 |
| 1719299123 | GUAÑA MAILA SANTIAGO ALFONSO | 0 | 0 | 9 | 9 | 2 | 1 | 2 | 0 | 0 | 1 | 0 | 2 | 2 | 0 | 14 | 3 | 1 | 7 | 2 | 8 | 1 | 0 | 3 | 1 |
| 1709513434 | GUAPAS ERAZO RITHA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1310501059 | GUARANDA ZAMBRANO GEMA MARIA | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 7 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1804234944 | GUARNIZO REINA MIGUEL ANGEL | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1710405992 | GUARNIZO VERA MARTHA DEL CISNE | 0 | 0 | 5 | 5 | 5 | 1 | 2 | 2 | 1 | 1 | 2 | 2 | 2 | 0 | 15 | 4 | 1 | 5 | 2 | 8 | 1 | 0 | 4 | 0 |
| 1600372625 | GUATATUCA VARGAS ESTORGIO RENATO | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 9 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1722780093 | GUATEMAL USIÑA ESTEBAN ANDRES | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 3 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1722000690 | GUAYANAY OLAYA ROBIN ALEXANDER | 0 | 1 | 58 | 58 | 3 | 1 | 2 | 0 | 1 | 1 | 2 | 2 | 1 | 0 | 63 | 3 | 1 | 35 | 2 | 57 | 4 | 0 | 3 | 1 |
| 0702915646 | GUAYCHA CAMACHO JORGE ENRIQUE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1803617321 | GUAZANTUÑA LLUMIPANTA EDGAR ROBERTO | 0 | 0 | 23 | 23 | 1 | 1 | 2 | 0 | 3 | 0 | 1 | 0 | 0 | 0 | 28 | 4 | 1 | 18 | 2 | 24 | 1 | 0 | 4 | 0 |
| 1719395186 | GUDIÑO MARTINEZ MARCELA ELIZABETH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1700527797 | GUERRA ALMEIDA JUAN MANUEL | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1700123498 | GUERRA GUALSAQUI RENE WASHINGTON | 0 | 0 | 0 | 0 | 3 | 1 | 2 | 1 | 0 | 1 | 2 | 2 | 1 | 0 | 4 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1726858093 | GUERRA GUDIÑO MAYRA ALEJANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| 1703844611 | GUERRA OBANDO NELLY GEORGINA | 0 | 0 | 3 | 3 | 5 | 1 | 2 | 2 | 2 | 3 | 3 | 1 | 2 | 0 | 9 | 5 | 1 | 1 | 2 | 3 | 1 | 0 | 5 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0800513426 | GUERRERO ALVARADO COLOMBIA ELENA | 0 | 0 | 30 | 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 35 | 0 | 0 | 25 | 0 | 33 | 2 | 0 | 0 | 0 |
| 1204727356 | GUERRERO ALVARADO RAUL ANTONIO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 6 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1802842219 | GUERRERO BURBANO ANA VIRGINIA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0803254960 | GUERRERO ESTUPIÑAN BEATRIZ GERMANIA | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1701337840 | GUERRERO FLORES GALO RAUL | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0906131057 | GUERRERO HEREDIA THALIA BEATRIZ | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 1 | 2 | 1 | 1 | 0 | 0 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1205510926 | GUERRERO RIOS MARLON JACINTO | 0 | 1 | 86 | 86 | 5 | 1 | 1 | 2 | 3 | 2 | 2 | 2 | 0 | 0 | 100 | 4 | 1 | 71 | 2 | 89 | 3 | 0 | 4 | 0 |
| 1725985012 | GUERRERO SALCEDO DENISSE MICHELLE | 0 | 0 | 11 | 11 | 3 | 2 | 1 | 0 | 2 | 2 | 2 | 1 | 1 | 0 | 15 | 3 | 2 | 2 | 5 | 17 | 2 | 0 | 3 | 0 |
| 1722332168 | GUERRERO TOAQUIZA BYRON STALIN | 0 | 0 | 14 | 14 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 16 | 1 | 1 | 8 | 2 | 17 | 2 | 0 | 1 | 0 |
| 1719686501 | GUERRERO VALENZUELA SANDRA ESTEFANIA | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 7 | 2 | 5 | 2 | 0 | 1 | 0 |
| 1003526041 | GUERRON CASTRO PEDRO ALBERTO | 0 | 0 | 23 | 23 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 26 | 0 | 0 | 21 | 0 | 24 | 1 | 0 | 0 | 0 |
| 1003014352 | GUEVARA ARCOS MARITZA ELIZABETH | 0 | 0 | 102 | 102 | 15 | 9 | 9 | 4 | 3 | 6 | 3 | 7 | 1 | 0 | 132 | 11 | 9 | 88 | 0 | 107 | 3 | 0 | 12 | 0 |
| 1713016374 | GUEVARA CATOTA INGRID KATHERINE | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1716110414 | GUEVARA CHALCO MARIA DEL CARMEN | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 |
| 1703781771 | GUEVARA PAEZ PABLO PATRICIO | 0 | 0 | 4 | 4 | 2 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 20 | 1 | 0 | 4 | 0 | 4 | 0 | 0 | 0 | 0 |
| 0200585123 | GUIZADO MEDRANO SEGUNDA EUFEMIA | 0 | 0 | 0 | 0 | 12 | 3 | 9 | 2 | 4 | 5 | 4 | 5 | 4 | 0 | 13 | 11 | 3 | 0 | 0 | 0 | 0 | 0 | 11 | 0 |
| 1707070395 | GUTIERREZ CANDO INES MARGOTH | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 5 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1702972868 | GUZMAN CHICAIZA MARIA ELSA | 0 | 0 | 16 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 20 | 0 | 16 | 0 | 0 | 0 | 0 |
| 1717735391 | GUZMAN LLANGA FELIX GEOVANNY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1718635905 | GUZMAN MINDA SANDRA JIMENA | 0 | 0 | 0 | 0 | 2 | 3 | 2 | 0 | 2 | 1 | 2 | 0 | 2 | 0 | 12 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0918373143 | GUZMAN ONOFRE GILBERTO GREGORIO | 0 | 0 | 33 | 33 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 34 | 0 | 0 | 32 | 0 | 33 | 1 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1703130664 | GUZMAN PAREDES FABIAN ARTURO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 1 | 0 | 2 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0200078400 | HACHI SANCHEZ EDUARDO VINICIO | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 8 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 0 |
| 1725426793 | HARO CHALCO ALEJANDRA SOLEDAD | 0 | 0 | 24 | 24 | 2 | 2 | 0 | 2 | 2 | 0 | 0 | 2 | 0 | 0 | 26 | 2 | 2 | 20 | 4 | 28 | 2 | 0 | 1 | 0 |
| 1600819427 | HERAS CALLE TANIA MARIBEL | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 2 | 0 | 3 | 0 | 0 | 0 | 0 |
| 0924541758 | HERAS VERA MIGUEL ANGEL | 0 | 0 | 4 | 4 | 1 | 1 | 2 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 8 | 2 | 1 | 2 | 2 | 3 | 1 | 0 | 2 | 1 |
| 1710432137 | HEREDIA AYALA MAURICIO ARCADIO | 0 | 0 | 11 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 11 | 0 | 11 | 0 | 0 | 0 | 0 |
| 0802889923 | HEREDIA COLOBON YOMAIRA NERIDA | 0 | 0 | 36 | 36 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 39 | 0 | 0 | 33 | 0 | 36 | 0 | 0 | 0 | 0 |
| 1714477658 | HEREDIA SUNTAXI ANGEL VICTOR | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 1 | 2 | 0 | 3 | 1 | 0 | 3 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0501301964 | HEREDIA TAPIA MANUEL EDUARDO | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 11 | 0 | 19 | 0 | 0 | 0 | 0 |
| 0401678727 | HERNANDEZ JIMENEZ CRISTIAN ALEJANDRO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1715996847 | HERNANDEZ LUCERO ROBERTO CARLOS | 0 | 0 | 10 | 10 | 2 | 2 | 2 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 14 | 3 | 2 | 3 | 4 | 9 | 2 | 0 | 3 | 2 |
| 1002972568 | HERNANDEZ MEDRANDA NEPTALY ELEUSIPO | 0 | 0 | 4 | 4 | 4 | 1 | 2 | 0 | 0 | 2 | 0 | 1 | 1 | 0 | 19 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0909109688 | HERRERA ALVAREZ JOSE HUMBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0929741924 | HERRERA CARRASCO HENRRY ROBERTO | 0 | 0 | 3 | 3 | 2 | 2 | 1 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 8 | 2 | 2 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1711406445 | HERRERA HERNANDEZ JORGE HUMBERTO | 0 | 0 | 18 | 18 | 2 | 2 | 2 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 21 | 2 | 2 | 14 | 2 | 19 | 1 | 0 | 2 | 0 |
| 1702548577 | HERRERA LANDETA ANA ESTELA BEATRIZ | 0 | 0 | 130 | 130 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 202 | 0 | 0 | 121 | 0 | 130 | 9 | 0 | 0 | 0 |
| 1722460530 | HERRERA LAPO CRISTIAN LUIS | 0 | 0 | 4 | 4 | 3 | 2 | 1 | 2 | 2 | 0 | 1 | 2 | 1 | 0 | 6 | 3 | 2 | 2 | 2 | 4 | 1 | 0 | 3 | 0 |
| 1714351945 | HERRERA LOZADA MONICA ELIZABETH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0502546757 | HERRERA MONJE RENE BOLIVAR | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 7 | 0 | 10 | 0 | 0 | 0 | 0 |
| 0924137466 | HERRERA ORTIZ NATALIA MARISOL | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 1 | 0 |
| 0502420854 | HERRERA ROMAN CRISTIAN PAUL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO | |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|---|
| 1708392731 | HERRERA ROSALES GINA ELIZABETH | 0 | 0 | 22 | 22 | 9 | 4 | 3 | 3 | 3 | 4 | 3 | 3 | 3 | 2 | 0 | 41 | 7 | 4 | 13 | 6 | 22 | 3 | 0 | 6 | 0 |
| 1707798979 | HERRERA SALINAS GONZALO ANDRES | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 0703162792 | HERRERA VALAREZO AUGUSTO FABIAN | 0 | 0 | 30 | 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 31 | 0 | 0 | 23 | 0 | 30 | 0 | 0 | 0 | 0 |
| 1707840227 | HIDALGO BUITRON JORGE ALBERTO | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 2 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1715072821 | HIDALGO CASTELLANOS JENNIFER ALEXANDRA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 6 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 1707482269 | HIDALGO GUERRA JANNETH ROCIO | 0 | 0 | 104 | 104 | 3 | 2 | 2 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 118 | 2 | 2 | 89 | 4 | 107 | 2 | 0 | 2 | 0 |
| 1002642013 | HIDALGO HUACA CHRISTIAN GEOVANY | 0 | 0 | 128 | 128 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 135 | 0 | 0 | 124 | 0 | 129 | 2 | 0 | 0 | 0 |
| 1723152003 | HIDALGO ÑATO MARIA JOSE | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 1713438800 | HIDALGO PICO JUAN CARLOS | 0 | 0 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 | 0 | 0 | 22 | 0 | 28 | 0 | 0 | 0 | 1 |
| 1726746025 | HIDALGO ROSARIO MARIA BELEN | 0 | 0 | 5 | 5 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 9 | 1 | 1 | 1 | 1 | 11 | 0 | 0 | 1 | 0 |
| 1715688550 | HIDALGO SALAS CARLOS GERARDO | 0 | 0 | 75 | 75 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 86 | 2 | 1 | 68 | 2 | 77 | 2 | 0 | 2 | 0 |
| 0101815660 | HIDALGO VASQUEZ SONIA CATALINA | 0 | 0 | 3 | 3 | 2 | 2 | 2 | 1 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 4 | 2 | 2 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1718345158 | HINOJOSA PILAPANTA IRMA KARINA | 0 | 0 | 4 | 4 | 2 | 2 | 1 | 0 | 1 | 1 | 2 | 1 | 0 | 0 | 0 | 11 | 2 | 2 | 1 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0802471607 | HINOSTROZA VALENCIA MIRNA ROSA | 0 | 0 | 9 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 4 | 0 | 10 | 0 | 0 | 0 | 1 |
| 0923577480 | HOLGUIN DE LOS ANGELES SARA JESSENIA | 0 | 1 | 106 | 106 | 8 | 4 | 3 | 1 | 4 | 1 | 4 | 3 | 2 | 0 | 118 | 6 | 4 | 78 | 10 | 114 | 12 | 0 | 5 | 0 | 0 |
| 0918734484 | HOLGUIN HOLGUIN KATHY LORENA | 0 | 0 | 4 | 4 | 3 | 1 | 3 | 2 | 1 | 1 | 2 | 0 | 0 | 0 | 0 | 9 | 3 | 1 | 3 | 2 | 4 | 1 | 0 | 3 | 0 |
| 1311917544 | HOLGUIN NAVARRETE ELINA ISABEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0926052903 | HOLGUIN YAGUAL MARIA FERNANDA | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 0906664412 | HOYOS JARAMILLO LUCIA SILVANA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 1250248042 | HOYOS VALDIVIEZO JESSENIA ELIZABETH | 0 | 0 | 23 | 23 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 31 | 0 | 0 | 22 | 0 | 23 | 2 | 0 | 0 | 0 |
| 1501075921 | HUATATOCA ALVARADO GABRIEL MATIAS | 0 | 0 | 7 | 7 | 10 | 1 | 5 | 3 | 3 | 4 | 8 | 2 | 5 | 0 | 21 | 10 | 1 | 6 | 2 | 8 | 1 | 0 | 10 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1714214275 | HUERTAS JIMENEZ AIDA BEATRIZ | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 16 | 0 | 17 | 0 | 0 | 0 | 0 |
| 0922633045 | HURTADO FIALLOS MARIA ELIZABETH | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 11 | 0 | 12 | 0 | 0 | 0 | 0 |
| 0802697367 | HURTADO HERNANDEZ RONAL MAURICIO | 0 | 0 | 58 | 58 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 60 | 0 | 0 | 63 | 0 | 59 | 1 | 0 | 0 | 0 |
| 1704772977 | HURTADO MARTHA BEATRIZ | 0 | 0 | 4 | 4 | 6 | 3 | 3 | 2 | 4 | 4 | 3 | 2 | 0 | 0 | 22 | 6 | 3 | 1 | 3 | 7 | 1 | 0 | 6 | 0 |
| 1104231707 | HURTADO RIOFRIO FREDDY HERNAN | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 2 | 0 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1714283825 | IBARRA FLORES SONIA PATRICIA | 0 | 0 | 7 | 7 | 2 | 2 | 0 | 0 | 1 | 2 | 0 | 2 | 1 | 0 | 11 | 2 | 2 | 3 | 4 | 9 | 2 | 0 | 2 | 0 |
| 1004385546 | IBARRA ORTIZ JEAN PIERRE | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0802111815 | IBARRA ROSALES JAVIER PATRICIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1716295918 | IBUJES MORA IVONNE JEANNETH | 0 | 0 | 26 | 26 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 20 | 0 | 26 | 0 | 0 | 0 | 0 |
| 1714588025 | IDROBO MORALES GUILLERMO ABELARDO | 0 | 0 | 29 | 29 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 29 | 1 | 1 | 25 | 4 | 33 | 1 | 0 | 1 | 0 |
| 1710638154 | IGLESIAS ANDAGOYA BYRON GEOVANNY | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1704868262 | ILUAN BUNAY GONZALO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1722689708 | IMBA OÑA JEFFERSON EDUARDO | 0 | 0 | 17 | 17 | 16 | 3 | 7 | 8 | 7 | 4 | 6 | 7 | 6 | 0 | 52 | 15 | 3 | 13 | 6 | 20 | 4 | 0 | 15 | 0 |
| 0201780178 | INCA SISA LIZARDO ARTURO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0919470138 | INFANTE GONZABAY JESENIA MARIUXI | 0 | 0 | 6 | 6 | 2 | 1 | 2 | 3 | 0 | 3 | 2 | 1 | 1 | 0 | 14 | 8 | 1 | 2 | 2 | 6 | 1 | 0 | 8 | 0 |
| 1103796346 | INFANTE MARTINEZ DARWIN EUCLIDES | 0 | 0 | 25 | 25 | 2 | 1 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 26 | 2 | 1 | 20 | 2 | 25 | 1 | 0 | 2 | 0 |
| 1313518852 | INTRIAGO FERRIN MARVIN NELSON | 0 | 0 | 34 | 34 | 6 | 3 | 1 | 4 | 1 | 5 | 4 | 1 | 2 | 0 | 39 | 6 | 3 | 32 | 6 | 41 | 5 | 0 | 6 | 0 |
| 1312635541 | INTRIAGO MACIAS CARLOS JAVIER | 0 | 0 | 22 | 22 | 12 | 2 | 2 | 5 | 8 | 5 | 4 | 5 | 7 | 0 | 38 | 12 | 2 | 22 | 2 | 25 | 0 | 0 | 11 | 0 |
| 1308178324 | INTRIAGO VASQUEZ CARLOS ROLANDO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1003583174 | IPIALES YAMBERLA DANIELA BEATRIZ | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 9 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0504060427 | IZA GERMAN HENRY PATRICIO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1723546774 | IZA MINANGO JORGE LUIS | 0 | 0 | 3 | 3 | 2 | 2 | 1 | 2 | 0 | 0 | 1 | 1 | 1 | 0 | 7 | 2 | 2 | 0 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0502183585 | JACHO JAMI JORGE OSWALDO | 0 | 0 | 3 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 2 | 0 | 6 | 2 | 1 | 0 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0201575511 | JACOME COLOMA OSWALDO GUILLERMO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1722635552 | JACOME ERAZO EVELYN STEPHANIE | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 3 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1707145205 | JACOME SALTOS ANGEL VICENTE | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 2 | 0 | 5 | 0 | 0 | 0 | 0 |
| 1803133121 | JACOME SANTOS CHRISTIAN RAFAEL | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1724195761 | JACOME TERAN JEFERSSON RODRIGO | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 7 | 0 | 10 | 0 | 0 | 0 | 0 |
| 0905347977 | JAIME HUANCON BARTOLO ENRIQUE | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1803757614 | JAMA CARRASCO JORGE LENIN | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1751822105 | JAMA HIDALGO JORGE ANDRES | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1804461927 | JAMI TOAPANTA VICTOR HUGO | 0 | 0 | 3 | 3 | 4 | 1 | 1 | 1 | 4 | 2 | 2 | 1 | 1 | 0 | 6 | 4 | 1 | 1 | 2 | 3 | 1 | 0 | 4 | 0 |
| 2100265517 | JAMIOY VERDEZOTO WILINTON RAFAEL | 0 | 0 | 25 | 25 | 7 | 2 | 2 | 4 | 3 | 2 | 2 | 1 | 1 | 0 | 34 | 5 | 2 | 15 | 5 | 28 | 2 | 0 | 6 | 0 |
| 1724716830 | JAMIOY VERDEZOTO YULIE MARIBEL | 0 | 0 | 201 | 201 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 220 | 0 | 0 | 169 | 0 | 205 | 7 | 0 | 0 | 0 |
| 1723680714 | JARA ANDRADE SANDRA VERONICA | 0 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 8 | 0 | 6 | 0 | 0 | 0 | 0 |
| 0603143918 | JARA BONILLA MARIA FERNANDA | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1104429541 | JARA ERRAEZ JUAN PABLO | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 6 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 2300208846 | JARAMILLO ALCIVAR LUIS ALBERTO | 0 | 0 | 36 | 36 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 46 | 0 | 0 | 28 | 0 | 37 | 1 | 0 | 0 | 0 |
| 1714065750 | JARAMILLO BONILLA JANNETH LORENA | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 3 | 0 | 6 | 0 | 0 | 0 | 0 |
| 1702244458 | JARAMILLO CEPEDA JAIME CRISTOBAL | 0 | 0 | 0 | 0 | 3 | 2 | 2 | 1 | 3 | 1 | 1 | 0 | 1 | 0 | 10 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1704789013 | JARAMILLO CEPEDA RUTH MARCELA JOSEFINA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1718765439 | JARAMILLO GONZALEZ YOLANDA ALELI | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 0802521963 | JARAMILLO JAPON JORGE ARISTIDES | 0 | 0 | 64 | 64 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 65 | 0 | 0 | 59 | 0 | 64 | 0 | 0 | 0 | 0 |
| 1704725108 | JARAMILLO MERA IVAN TROSKI | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0952026904 | JARAMILLO MORALES GABRIELA NICOL | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0909869018 | JARAMILLO MURILLO RICARDO GIOVANNY | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1002486361 | JARAMILLO PUGA MANUEL ANTONIO | 0 | 0 | 22 | 22 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 29 | 1 | 1 | 16 | 2 | 24 | 2 | 0 | 1 | 0 |
| 1400561872 | JARAMILLO RIVADENEIRA ANITA ELIZABETH | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 7 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 1 |
| 1103321004 | JARAMILLO RODRIGUEZ VERONICA BEATRIZ | 0 | 0 | 8 | 8 | 2 | 2 | 1 | 2 | 0 | 2 | 0 | 1 | 0 | 0 | 14 | 2 | 2 | 3 | 5 | 9 | 1 | 0 | 1 | 1 |
| 1720360021 | JARAMILLO YANEZ ANDREA YOLANDA | 0 | 0 | 4 | 4 | 2 | 1 | 2 | 0 | 1 | 0 | 2 | 1 | 0 | 0 | 8 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1716134844 | JATI TUPIZA NORMA GRACIELA | 0 | 0 | 7 | 7 | 2 | 1 | 1 | 1 | 0 | 2 | 0 | 0 | 2 | 0 | 8 | 2 | 1 | 5 | 2 | 7 | 1 | 0 | 2 | 0 |
| 1718876095 | JAYA VELASTEGUI MARITZA VERONICA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1717507527 | JIMA JIMA GLADYS MAGDALENA | 0 | 0 | 47 | 47 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 65 | 1 | 1 | 30 | 2 | 56 | 4 | 0 | 1 | 0 |
| 1102583307 | JIMBO GALARZA MONICA CECILIA | 0 | 0 | 8 | 8 | 2 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 38 | 1 | 1 | 6 | 2 | 8 | 1 | 0 | 1 | 0 |
| 0922959358 | JIMENEZ ALVARADO SIMON CHRISTIAN | 0 | 0 | 13 | 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 12 | 0 | 13 | 0 | 0 | 0 | 0 |
| 0920873148 | JIMENEZ BONE FREDDY ARNANDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0922457262 | JIMENEZ GOMEZ MANUEL ALEJANDRO | 0 | 0 | 36 | 36 | 5 | 2 | 5 | 2 | 3 | 2 | 1 | 1 | 1 | 0 | 48 | 5 | 2 | 28 | 4 | 36 | 4 | 0 | 5 | 0 |
| 1721611562 | JIMENEZ HERRERA ADRIANA YADIRA | 0 | 0 | 13 | 13 | 5 | 3 | 1 | 4 | 2 | 2 | 1 | 4 | 1 | 0 | 23 | 5 | 3 | 6 | 6 | 15 | 3 | 0 | 5 | 0 |
| 0911563211 | JIMENEZ ICAZA MARIO LUCIANO | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 2 | 1 | 1 | 1 | 0 | 0 | 7 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1722863584 | JIMENEZ MOREIRA CARMEN JULIETH | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 3 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0503644163 | JIMENEZ MUENALA MILTON JAVIER | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 9 | 1 | 1 | 3 | 2 | 7 | 1 | 0 | 1 | 0 |
| 1727633065 | JIMENEZ NARVAEZ JAIR ALEJANDRO | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 6 | 0 | 7 | 0 | 0 | 0 | 0 |
| 0401311493 | JIMENEZ REALPE JOFFRE FERNANDO | 0 | 0 | 4 | 4 | 2 | 1 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 11 | 2 | 1 | 0 | 2 | 4 | 1 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 2100526785 | JIMENEZ RIVERA LEYDI JACKELINE | 0 | 0 | 0 | 0 | 3 | 1 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 0 | 4 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1401262058 | JUANK YANKUR SILVIA TATIANA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1721842290 | JUMBO CANSINO JESSICA XIMENA | 0 | 0 | 9 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 8 | 0 | 9 | 0 | 0 | 0 | 0 |
| 1711369858 | JUMBO CAÑAR CARLOS VICENTE | 0 | 0 | 71 | 71 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 73 | 0 | 0 | 58 | 0 | 72 | 6 | 0 | 0 | 0 |
| 1723685507 | JUNA POZO SANDRA PAOLA | 0 | 1 | 84 | 84 | 2 | 1 | 2 | 2 | 1 | 0 | 0 | 1 | 0 | 0 | 96 | 2 | 1 | 58 | 2 | 85 | 2 | 0 | 2 | 0 |
| 1722386685 | JUSTICIA GIARCIA CESAR RAFAEL | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 1400534796 | JUWA YUMA JUWA DAVID | 0 | 0 | 141 | 141 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 151 | 0 | 0 | 114 | 0 | 142 | 8 | 0 | 0 | 0 |
| 1400892640 | KATAN KANIRAS CARLOS ERLIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1400344147 | KAYAP CHAMIKIAR UNKUM EMILIANO | 0 | 0 | 0 | 0 | 8 | 1 | 3 | 2 | 4 | 3 | 3 | 5 | 1 | 0 | 20 | 7 | 1 | 0 | 5 | 8 | 0 | 0 | 6 | 0 |
| 1400896617 | KUKUSH YAMPIS WILSON ANIBAL | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0925271421 | LAINEZ VELASQUEZ NARCISA NOEMI | 0 | 0 | 4 | 4 | 11 | 4 | 6 | 5 | 6 | 3 | 6 | 6 | 3 | 0 | 34 | 15 | 4 | 1 | 9 | 11 | 2 | 0 | 15 | 0 |
| 1104257082 | LALANGUI ALBAN VERONICA ISABEL | 0 | 0 | 49 | 49 | 5 | 4 | 3 | 2 | 3 | 1 | 1 | 2 | 3 | 0 | 67 | 5 | 4 | 24 | 10 | 50 | 4 | 0 | 5 | 0 |
| 1724772452 | LALANGUI PATIÑO ANGEL JOSE | 0 | 0 | 44 | 44 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 48 | 1 | 1 | 29 | 2 | 45 | 3 | 0 | 1 | 0 |
| 0908923881 | LANATA CHAPIRO MARIA GRACIELA | 0 | 0 | 12 | 12 | 3 | 3 | 2 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 20 | 3 | 3 | 6 | 6 | 12 | 3 | 0 | 3 | 0 |
| 1709706145 | LANDA LOOR REINA ELIZABETH | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1003527247 | LANDAZURI ACOSTA JEYSON PATRICIO | 0 | 0 | 8 | 8 | 4 | 1 | 1 | 2 | 1 | 1 | 3 | 1 | 3 | 0 | 17 | 4 | 1 | 6 | 2 | 8 | 1 | 0 | 4 | 0 |
| 1003119979 | LANDAZURI AYALA MODESTO JAVIER | 0 | 0 | 7 | 7 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 15 | 1 | 1 | 3 | 2 | 7 | 1 | 0 | 1 | 0 |
| 1104664162 | LAPO CANDO STALIN FERNANDO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 2200557516 | LARA ANDY LAURO KLEVER | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 9 | 1 | 1 | 2 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1711181410 | LASCANO ONTANEDA MARJA TATIANA | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 5 | 1 | 1 | 1 | 3 | 5 | 1 | 0 | 1 | 0 |
| 0903866812 | LASCANO PAZMINO CARLOS VICENTE | 0 | 0 | 0 | 0 | 8 | 1 | 5 | 5 | 0 | 4 | 5 | 3 | 2 | 0 | 13 | 8 | 1 | 0 | 0 | 0 | 0 | 0 | 6 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1800511907 | LASCANO YANEZ JOSE GUSTAVO | 0 | 0 | 0 | 0 | 5 | 2 | 3 | 0 | 3 | 1 | 2 | 4 | 2 | 0 | 6 | 5 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1718752759 | LASSO CAICEDO LUISA MARIA | 0 | 0 | 2 | 2 | 3 | 0 | 1 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 7 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 4 | 1 |
| 1717407934 | LASTRA SALAS LUIS ENRIQUE | 0 | 0 | 6 | 6 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 14 | 1 | 1 | 2 | 2 | 6 | 1 | 0 | 1 | 0 |
| 0605833672 | LATA PILATAXI EDISON JAVIER | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 6 | 2 | 1 | 3 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1711434413 | LATORRE VILLAFUERTE SARA ESTEFANIA | 0 | 0 | 5 | 5 | 2 | 1 | 0 | 1 | 1 | 2 | 1 | 1 | 0 | 0 | 6 | 2 | 1 | 5 | 2 | 5 | 1 | 0 | 2 | 0 |
| 1802272920 | LAURINI PICO SANDRA IRINA | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 11 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 0600138762 | LAYEDRA NARANJO MARIA LUISA | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0924632839 | LEAL BAJAÑA LUIS LEONARDO | 0 | 0 | 7 | 7 | 2 | 1 | 0 | 0 | 0 | 2 | 1 | 2 | 1 | 0 | 10 | 2 | 1 | 5 | 2 | 7 | 1 | 0 | 1 | 0 |
| 1721989463 | LEAL MESTANZA ERICA FERNANDA | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| 1708595218 | LECHON ALVEAR JUAN PABLO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0400339982 | LEITON BENAVIDES HECTOR EDUARDO | 0 | 0 | 6 | 6 | 3 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 15 | 1 | 0 | 3 | 0 | 6 | 0 | 0 | 3 | 0 |
| 0914163019 | LEMA BARRAGAN ROLANDO GEOVANNY | 0 | 0 | 9 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 9 | 0 | 14 | 0 | 0 | 0 | 0 |
| 1715167530 | LEMA JAMI JAIME ORLANDO | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 9 | 1 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1703240943 | LEMA JUAN MANUEL | 0 | 0 | 4 | 4 | 3 | 2 | 1 | 1 | 2 | 1 | 0 | 1 | 0 | 0 | 8 | 2 | 2 | 1 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1715506596 | LEMA MARTINEZ OSCAR IVAN | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0919567149 | LEMA MORALES JUAN CARLOS | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 20 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1703493476 | LEMA NARANJO ROSA ETELVINA | 0 | 0 | 0 | 0 | 4 | 2 | 1 | 2 | 2 | 1 | 3 | 3 | 0 | 0 | 4 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1723252357 | LEMA RAMIREZ ISAAC ALEJANDRO | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 2 | 2 | 0 | 4 | 2 | 1 | 1 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1718485210 | LEMA SARMIENTO CARLOS BOLIVAR | 0 | 0 | 45 | 45 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 65 | 0 | 0 | 39 | 0 | 48 | 1 | 0 | 0 | 0 |
| 1718801705 | LEMA VIÑAN JUAN BOLIVAR | 0 | 0 | 6 | 6 | 1 | 1 | 2 | 1 | 0 | 0 | 0 | 1 | 2 | 0 | 6 | 2 | 1 | 0 | 2 | 7 | 2 | 0 | 1 | 0 |
| 1725578254 | LEMA VIRACOCOA MARJORIE ALEJANDRA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1721090718 | LEON AGUIRRE IRAIDA LOURDES | 0 | 0 | 18 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 0 | 0 | 17 | 0 | 18 | 0 | 0 | 0 | 0 |
| 1729812105 | LEON ARROYO JULEIDY ISABEL | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 10 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1722076534 | LEON LEMA DENNIS GABRIEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0919958694 | LEON LIMA ANGELICA DEL ROCIO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0802073361 | LEON MARQUEZ CARLOS LUIS | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1709791287 | LEON RIVERA MARIA DE LOURDES | 0 | 0 | 3 | 3 | 2 | 2 | 2 | 0 | 1 | 0 | 0 | 1 | 2 | 0 | 7 | 2 | 2 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1600458986 | LEON RODAS ELI MAURICIO | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 0 | 1 | 2 | 1 | 0 | 0 | 0 | 4 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0908624331 | LEON SUAREZ COSME JOSE DANIEL | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 9 | 1 | 1 | 1 | 3 | 5 | 1 | 0 | 1 | 0 |
| 1707427835 | LEON TRUJILLO MONICA PATRICIA | 0 | 0 | 137 | 137 | 2 | 2 | 1 | 2 | 1 | 0 | 2 | 0 | 0 | 0 | 146 | 2 | 2 | 116 | 4 | 137 | 7 | 0 | 2 | 0 |
| 1900579457 | LEON VILLALTA WILMAN GUILLERMO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1750695544 | LEON ZAJIA EVELYN CRISTINA | 0 | 0 | 23 | 23 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 36 | 1 | 1 | 20 | 2 | 23 | 1 | 0 | 1 | 0 |
| 1708590128 | LEZANO MOSQUERA JORGE ERNESTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2200028260 | LICUY AVILES CESAR ESTUARDO | 0 | 0 | 2 | 2 | 6 | 1 | 2 | 3 | 0 | 1 | 2 | 1 | 0 | 0 | 11 | 3 | 1 | 0 | 3 | 3 | 0 | 0 | 4 | 0 |
| 1707027866 | LIGER FLORES IVAN RAMIRO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0919457267 | LIMONES LOOR JUAN ALBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1717526725 | LINCANGO GUAMAN FANNY GABRIELA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1715144521 | LINCANGO VALENCIA VINICIO FERNANDO | 0 | 1 | 163 | 163 | 4 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 0 | 189 | 3 | 1 | 140 | 2 | 170 | 5 | 0 | 3 | 1 |
| 0909910218 | LINDAO JAIME ISIDRO VIRGILIO | 0 | 0 | 0 | 0 | 3 | 1 | 3 | 1 | 2 | 0 | 1 | 1 | 1 | 0 | 19 | 3 | 1 | 0 | 6 | 12 | 0 | 0 | 3 | 0 |
| 0915910947 | LINDAO JAIME WILLIAM GEOVANNY | 0 | 0 | 11 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 10 | 0 | 11 | 0 | 0 | 0 | 0 |
| 0928505882 | LINDAO MUJICA DARIO ARISTIDES | 0 | 0 | 38 | 38 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 42 | 0 | 0 | 36 | 0 | 38 | 0 | 0 | 0 | 0 |
| 1305203844 | LINZAN MORA LUCIANO VICENTE | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0928699941 | LITARDO BRAVO GEANCARLO ALEXANDER | 0 | 0 | 4 | 4 | 3 | 1 | 1 | 2 | 2 | 1 | 3 | 0 | 0 | 0 | 6 | 3 | 1 | 2 | 2 | 4 | 1 | 0 | 3 | 0 |
| 1721322608 | LIZARAZO CHAPARRO AYRTON MACOLY | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1600448078 | LLAMOCA PASUY DANIEL VINICIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0502913544 | LLANO CAISA LUIS DAVID | 0 | 0 | 85 | 85 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 91 | 0 | 0 | 65 | 0 | 89 | 10 | 0 | 0 | 0 |
| 1726097486 | LLANO CAIZA ANGELICA MERCEDES | 0 | 0 | 28 | 28 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 0 | 0 | 22 | 0 | 33 | 1 | 0 | 0 | 0 |
| 0550111504 | LLAULLA RIVADENEIRA LUIS ALFREDO | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 2 | 0 | 0 | 1 | 2 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0911447233 | LLERENA GILCES DAVID JULIAN | 0 | 0 | 5 | 5 | 2 | 2 | 0 | 2 | 0 | 1 | 2 | 1 | 0 | 0 | 7 | 2 | 2 | 1 | 3 | 5 | 1 | 0 | 2 | 0 |
| 1600757338 | LLIQUIN BIMOS JEFFERSON DAVID | 0 | 0 | 39 | 39 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 49 | 1 | 1 | 32 | 3 | 40 | 3 | 0 | 1 | 0 |
| 1722331111 | LLOMITOA VILLACIS GINA LIZANDRA | 0 | 0 | 5 | 5 | 3 | 1 | 0 | 1 | 1 | 2 | 0 | 2 | 0 | 0 | 21 | 2 | 1 | 1 | 2 | 6 | 1 | 0 | 1 | 0 |
| 0927698316 | LLORENTY MACIAS MICHELLE DANIELA | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 0 | 4 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1713549945 | LLUGCHA MORENO EDISON JAVIER | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 2 | 1 | 0 | 0 | 5 | 2 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| 0503558652 | LLUMIQUINGA GUANOLUISA JUAN PABLO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1717849143 | LLUMIQUINGA RIVAS ROSA MARIA | 0 | 0 | 195 | 195 | 10 | 2 | 4 | 3 | 3 | 2 | 2 | 1 | 3 | 0 | 209 | 6 | 2 | 200 | 4 | 201 | 4 | 0 | 8 | 0 |
| 1708201932 | LLUMIQUINGA SUNTAXI JOSE MANUEL | 0 | 0 | 38 | 38 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 40 | 0 | 0 | 57 | 0 | 39 | 0 | 0 | 0 | 1 |
| 1707939383 | LLUMIQUNGA GUAYASAMIN MARIA ROSA | 0 | 0 | 17 | 17 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 20 | 1 | 1 | 12 | 2 | 17 | 1 | 0 | 1 | 0 |
| 1712093218 | LOACHAMIN FERNANDEZ OSCAR RENE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1714778972 | LOACHAMIN GOMEZ MILTON FERNANDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 14 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1104511645 | LOAIZA ALVARADO DARWIN EFREN | 0 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 6 | 0 | 6 | 0 | 0 | 0 | 0 |
| 0503147399 | LOGRO ROMERO OLGER GERMAN | 0 | 1 | 78 | 78 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 87 | 0 | 0 | 66 | 0 | 77 | 1 | 0 | 0 | 0 |
| 0600338057 | LOGROÑO BRITO AMADA ERNESTINA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1721576054 | LONDOÑO CARDENAS MARCELINA | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 10 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1304836875 | LOOR CASTRO WILBERT VILIARDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1315024891 | LOOR CEVALLOS ROBERTO ANTONIO | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 7 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0927978957 | LOOR COLOMA JHONNY JAVIER | 0 | 0 | 12 | 12 | 3 | 2 | 2 | 1 | 0 | 2 | 2 | 1 | 1 | 0 | 13 | 3 | 2 | 7 | 4 | 14 | 2 | 0 | 3 | 1 |
| 1309203196 | LOOR GOMEZ NARCISA DE JESUS | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0919926303 | LOOR MARCILLO LIGIA LEONELA | 0 | 0 | 2 | 2 | 4 | 1 | 2 | 2 | 0 | 1 | 1 | 0 | 0 | 0 | 6 | 2 | 1 | 0 | 2 | 2 | 0 | 0 | 2 | 0 |
| 1713678546 | LOOR MORAN JOSE IBER | 0 | 0 | 3 | 3 | 4 | 1 | 2 | 2 | 2 | 0 | 4 | 1 | 1 | 0 | 6 | 4 | 1 | 1 | 2 | 3 | 1 | 0 | 4 | 0 |
| 1708317597 | LOOR NAVARRO JOSE IGNACIO | 0 | 0 | 6 | 6 | 4 | 3 | 1 | 0 | 2 | 2 | 2 | 3 | 2 | 0 | 15 | 4 | 3 | 5 | 7 | 10 | 2 | 0 | 2 | 0 |
| 1314247097 | LOOR PINCAY KARLA ELENA | 0 | 0 | 4 | 4 | 2 | 1 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 7 | 2 | 1 | 0 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0703473017 | LOOR PONCE JAIME RICARDO | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 7 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1722474051 | LOOR VIDAL DIEGO JAMIL | 0 | 0 | 83 | 83 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 92 | 0 | 0 | 73 | 0 | 88 | 3 | 0 | 0 | 0 |
| 0916962400 | LOPEZ CAJAMARCA GALO RICARDO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 8 | 2 | 1 | 0 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1722188719 | LOPEZ CAMACHO ERIKA YESSENIA | 0 | 0 | 0 | 0 | 4 | 0 | 2 | 1 | 2 | 1 | 3 | 0 | 0 | 0 | 9 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0922388772 | LOPEZ CARDENAS SHIRLEY YESSENIA | 0 | 0 | 26 | 26 | 4 | 2 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 0 | 45 | 2 | 2 | 21 | 2 | 28 | 3 | 0 | 2 | 0 |
| 1718188848 | LOPEZ CHICAIZA CHRISTIAN OSWALDO | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 2 | 0 | 1 | 2 | 0 | 1 | 0 | 9 | 2 | 1 | 2 | 2 | 7 | 1 | 0 | 2 | 0 |
| 1205562273 | LOPEZ COELLO JAMILEX MAREL | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 3 | 4 | 1 | 0 | 1 | 0 |
| 0913341988 | LOPEZ CUADRA KARINA MARCELA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1708657596 | LOPEZ DEL SALTO JUAN CARLOS | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 9 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0801521915 | LOPEZ FIGUEREDO OSWALDO VICENTE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1804565008 | LOPEZ GALARZA MARCO DAVID | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1720318102 | LOPEZ GUEVARA DARIO FERNANDO | 0 | 1 | 46 | 46 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 58 | 0 | 0 | 45 | 0 | 47 | 1 | 0 | 0 | 0 |
| 1717438277 | LOPEZ HERVAS JANNELA LISETHE | 0 | 0 | 73 | 73 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 76 | 1 | 0 | 68 | 0 | 74 | 1 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1002046736 | LOPEZ IMBAQUINGO JUAN CARLOS | 0 | 0 | 113 | 113 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 115 | 0 | 0 | 108 | 0 | 114 | 2 | 0 | 0 | 0 |
| 1706460720 | LOPEZ JARA CRISTIAN JULIAN | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 4 | 2 | 1 | 2 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1005052434 | LOPEZ LANDAZURI KERLY DAYANA | 0 | 0 | 17 | 17 | 2 | 2 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 19 | 2 | 2 | 14 | 2 | 17 | 1 | 0 | 2 | 0 |
| 1204502460 | LOPEZ LUCAS DANNY MANUEL | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 0 | 0 | 13 | 0 | 17 | 0 | 0 | 0 | 0 |
| 1501041527 | LOPEZ MAMALLACTA FREDDY EDUARDO | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0400388922 | LOPEZ MANUEL MESIAS | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 1 | 0 | 1 | 0 | 2 | 0 | 3 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1805440284 | LOPEZ MARTINEZ MAURO JAVIER | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1802098655 | LOPEZ PANTUCIN MIGUEL ANGEL | 0 | 1 | 57 | 57 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 57 | 0 | 0 | 39 | 0 | 56 | 9 | 0 | 0 | 0 |
| 0903552313 | LOPEZ PINCAY FRANKLIN NORBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 2200052732 | LOPEZ PLAZA CRISTIAN LEONARDO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1003993878 | LOPEZ QUIROZ ANDREA MILENA | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 6 | 0 | 8 | 1 | 0 | 0 | 0 |
| 0924686017 | LOPEZ RODRIGUEZ JUAN CARLOS | 0 | 0 | 0 | 0 | 4 | 3 | 1 | 2 | 2 | 2 | 3 | 2 | 0 | 0 | 13 | 4 | 3 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1703032977 | LOPEZ ROJAS JUAN GUILLERMO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1707648190 | LOPEZ SANCHEZ JULIA JACQUELINE | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0941610248 | LOPEZ VARGAS CRISTHIAN ANTONIO | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 0604421396 | LOPEZ VILLACRES ENRIQUE SEBASTIAN | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 7 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0500388442 | LOPEZ YANEZ MARTHA EUGENIA | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 13 | 0 | 12 | 0 | 0 | 0 | 0 |
| 1003223078 | LOYO CASTRO ROBINSON ANTONIO | 0 | 0 | 64 | 64 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 71 | 0 | 0 | 57 | 0 | 66 | 3 | 0 | 0 | 0 |
| 1722587324 | LOZA FRUTOS JOSELYNE FERNANDA | 0 | 0 | 23 | 23 | 10 | 5 | 6 | 8 | 6 | 2 | 2 | 3 | 1 | 0 | 43 | 10 | 5 | 20 | 13 | 29 | 7 | 0 | 10 | 0 |
| 1724482045 | LOZA TUPIZ VANESSA KATHERINE | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1313398735 | LOZADA PALACIOS CLARA ELIZABETH | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 8 | 0 | 10 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1206660308 | LOZANO ESTRELLA LERIDA MARISOL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1709008476 | LOZANO SALAZAR SANDRA PATRICIA | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 7 | 0 | 10 | 0 | 0 | 0 | 0 |
| 0927045260 | LUCAS CEDEÑO DARIO JAVIER | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 8 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0401118336 | LUDEÑA NAVARRETE GUSTAVO PAUL | 0 | 0 | 156 | 156 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 158 | 0 | 0 | 143 | 0 | 158 | 1 | 0 | 0 | 0 |
| 1720848793 | LUGO CHARCOPA TYRONE JAVIER | 0 | 0 | 87 | 87 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 103 | 1 | 1 | 63 | 2 | 89 | 4 | 0 | 1 | 0 |
| 1720803715 | LUGUANA TIPAN GABRIELA VANESA | 0 | 0 | 24 | 24 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 30 | 0 | 0 | 23 | 0 | 28 | 1 | 0 | 0 | 0 |
| 0921303178 | LUQUE ALARCON LUIS ANTONIO | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 17 | 0 | 13 | 0 | 0 | 0 | 0 |
| 1720176153 | LUZURIAGA CASTILLO STALIN DANIEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1900556471 | LUZURIAGA LEON OSCAR FABIAN | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 2150297832 | MACAS RUIZ THALIA ESTERFILIA | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 5 | 1 | 1 | 4 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1500875503 | MACHADO BAISILLA MILTON NEY | 0 | 0 | 48 | 48 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 48 | 0 | 0 | 46 | 0 | 48 | 0 | 0 | 0 | 0 |
| 1701281451 | MACHADO SANDRETTI JULIO JAIME | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1106049180 | MACHUCA LOAIZA EDWIN ISRAEL | 0 | 0 | 68 | 68 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 74 | 0 | 0 | 58 | 0 | 68 | 2 | 0 | 0 | 0 |
| 1711139970 | MACHUCA PROAÑO NESTOR RAUL | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| 0701185456 | MACIAS CASTRO ROSA ELVIRA | 0 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 5 | 0 | 6 | 0 | 0 | 0 | 0 |
| 1308902293 | MACIAS CHAVEZ MARCELO FRANCISCO | 0 | 0 | 118 | 118 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 129 | 0 | 0 | 118 | 0 | 119 | 3 | 0 | 0 | 0 |
| 1312080144 | MACIAS FLORES GABRIELA CECILIA | 0 | 0 | 10 | 10 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 13 | 1 | 1 | 5 | 3 | 11 | 1 | 0 | 1 | 0 |
| 1309541280 | MACIAS GOROZABEL ANTONIO ENRIQUE | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0918116344 | MACIAS JACOME EVELYN DEL ROCIO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 12 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0802895144 | MACIAS MARIN CRISTHIAN JERSON | 0 | 0 | 14 | 14 | 2 | 2 | 2 | 1 | 2 | 0 | 2 | 2 | 0 | 0 | 18 | 3 | 2 | 7 | 3 | 14 | 3 | 0 | 3 | 0 |
| 1308672664 | MACIAS MENENDEZ AURO HENRY | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|-----------------------|--------|
| 1307756997 | MACIAS MOREIRA EVAELIZA DEL MONSERRATE | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 1727187054 | MACIAS RAMIREZ KATTY ANDREINA | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 | |
| 2200005045 | MACIAS SANCHEZ FERNANDO SAUL | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 0 | 6 | 2 | 1 | 0 | 2 | 3 | 1 | 0 | 2 | 0 | |
| 1307412948 | MACIAS VALLE EDISON DANIEL | 0 | 1 | 127 | 127 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 133 | 0 | 0 | 118 | 0 | 127 | 4 | 0 | 0 | 0 | |
| 0912476348 | MADESCO GRANDA PEDRO ALEJANDRO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 0921856274 | MAGALLANES ANDRADE CARLOS SAUL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 1600505034 | MALAVAR SANTAMARIA EUCLIDES CARLOS | 0 | 1 | 63 | 63 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 66 | 1 | 1 | 54 | 2 | 63 | 3 | 0 | 1 | 1 | |
| 1714096664 | MALDONADO ANALUISA MYRIAM VERONICA | 0 | 0 | 55 | 55 | 3 | 1 | 2 | 1 | 1 | 0 | 1 | 3 | 1 | 0 | 82 | 3 | 1 | 42 | 2 | 58 | 1 | 0 | 3 | 0 | |
| 0902776970 | MALDONADO GRANDA COLON ISIDRO | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 1721150918 | MALDONADO GUATEMAL ANA LUCIA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 0 | 0 | |
| 1720061678 | MALDONADO JARA LUIS EDUARDO | 0 | 0 | 19 | 19 | 3 | 1 | 1 | 3 | 0 | 2 | 2 | 1 | 0 | 0 | 22 | 3 | 1 | 16 | 2 | 19 | 1 | 0 | 3 | 0 | |
| 1102754254 | MALDONADO LUZURIAGA HENRY PATRICIO | 0 | 0 | 32 | 32 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 35 | 0 | 0 | 31 | 0 | 32 | 0 | 0 | 0 | 0 | |
| 1705741245 | MALDONADO MALDONADO CRUZ MARIANA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 0706579257 | MALDONADO PELAEZ CARLOS IVAN | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 7 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 | |
| 0401139209 | MALQUIN OBANDO STEPHANY DAYANA | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | |
| 0802213553 | MALUSIN REYES SEGUNDO ALBERTO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 2 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | |
| 1703707750 | MANCILLA LAPO MAGDALENA MARGARITA | 0 | 0 | 9 | 9 | 3 | 2 | 3 | 1 | 1 | 1 | 1 | 0 | 2 | 0 | 17 | 3 | 2 | 4 | 4 | 11 | 2 | 0 | 3 | 0 | |
| 1716887102 | MANOBANDA RUIZ EDGAR RODRIGO | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 1 | 0 | 0 | 2 | 0 | 1 | 0 | 6 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 | |
| 1702873173 | MANTILLA ESTRELLA ALICIA CECILIA | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 8 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 | |
| 1722840681 | MANZABA CANDELA MIRIAN EDILMA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 1711420123 | MANZANO HIDALGO SONIA PAULINA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 | |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1310900947 | MANZO MOREIRA LEIDY ELIZABETH | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 10 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0503383226 | MAÑAY YANEZ ANGEL HUMBERTO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1703615037 | MARCA CABRERA YOLANDA DEL ROSARIO | 0 | 0 | 7 | 7 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 9 | 1 | 1 | 7 | 2 | 7 | 1 | 0 | 1 | 0 |
| 0504058348 | MARCALLA JACOME ROBERTO MARCELO | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1104856768 | MARCALLA RIVERA KARLA JOSEFINA | 0 | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 2 | 1 | 0 | 1 | 2 | 0 | 10 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1308708435 | MARCILLO PARRAGA STALIN SIMON | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 1 | 2 | 1 | 0 | 0 | 0 | 6 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1717569493 | MARCILLO SOLORZANO CARLOS ENRIQUE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1310107733 | MARIN DELGADO MARJORIE MARIA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 0 | 2 | 3 | 2 | 0 | 0 | 0 |
| 0801615006 | MARIN RAMOS CARLOS ALBERTO | 0 | 0 | 140 | 140 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 143 | 0 | 0 | 136 | 0 | 141 | 8 | 0 | 0 | 0 |
| 1205143116 | MARIÑO MACIAS OSCAR MARTIN | 0 | 0 | 13 | 13 | 15 | 6 | 8 | 6 | 5 | 4 | 9 | 5 | 5 | 0 | 48 | 14 | 6 | 2 | 7 | 14 | 3 | 0 | 14 | 0 |
| 0604875948 | MARIÑO MASACELA DEILER REINALDO | 0 | 0 | 37 | 37 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 39 | 0 | 0 | 30 | 0 | 41 | 2 | 0 | 0 | 0 |
| 1710754779 | MARIÑO MEDINA JACQUELINE MARLENE | 0 | 0 | 54 | 54 | 3 | 2 | 1 | 2 | 1 | 1 | 2 | 2 | 0 | 0 | 63 | 3 | 2 | 45 | 5 | 63 | 2 | 0 | 3 | 0 |
| 1309287157 | MARISCAL VALLE MARIA ISABEL | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| 1713947784 | MARQUEZ ALBUJA JAVIER ALEXANDER | 0 | 0 | 118 | 118 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 120 | 0 | 0 | 111 | 0 | 119 | 5 | 0 | 0 | 0 |
| 0802778357 | MARQUEZ ARBOLEDA AURA PAMELA | 0 | 0 | 34 | 34 | 7 | 3 | 4 | 2 | 2 | 2 | 3 | 2 | 0 | 0 | 39 | 5 | 3 | 26 | 6 | 36 | 3 | 0 | 4 | 0 |
| 1204949281 | MARQUEZ MANTUANO TOMAS GUSTAVO | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 2 | 2 | 0 | 1 | 0 | 0 | 6 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1002343208 | MARQUEZ NARVAEZ KARINA ALEXANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1719035113 | MARQUINEZ MACAS JONATHAN FRANCISCO | 0 | 0 | 71 | 71 | 4 | 2 | 2 | 2 | 2 | 2 | 0 | 0 | 1 | 0 | 91 | 3 | 2 | 71 | 6 | 83 | 5 | 0 | 4 | 0 |
| 1719036087 | MARQUINEZ MACAS NICOLE MARILU | 0 | 0 | 10 | 10 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 11 | 1 | 1 | 6 | 2 | 10 | 3 | 0 | 1 | 0 |
| 0903331973 | MARRIOTT BARREIRO LUIS ALBERTO | 0 | 0 | 18 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 22 | 0 | 0 | 19 | 0 | 22 | 1 | 0 | 0 | 0 |
| 0916734239 | MARTILLO MANZARAN CESAR DANIEL | 0 | 0 | 98 | 98 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 108 | 0 | 0 | 78 | 0 | 107 | 4 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0905455903 | MARTILLO RIVAS VICTOR ALFREDO | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 |
| 1711782688 | MARTINEZ CUMBAL JUAN CARLOS | 0 | 0 | 9 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 9 | 0 | 9 | 0 | 0 | 0 | 0 |
| 0914311857 | MARTINEZ ESCALANTE GUSTAVO VICTORIANO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0904005477 | MARTINEZ LEON MARIA ELENA | 0 | 0 | 22 | 22 | 2 | 2 | 2 | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 25 | 2 | 2 | 18 | 3 | 22 | 1 | 0 | 2 | 0 |
| 0923970370 | MARTINEZ MEJIA MIGUEL MEDARDO | 0 | 0 | 24 | 24 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 26 | 0 | 0 | 21 | 0 | 26 | 1 | 0 | 0 | 0 |
| 0802251041 | MARTINEZ MURILLO ROSARIO KATHERINE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1719602169 | MARTINEZ NOLE OSCAR ANDRES | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 2 | 2 | 2 | 0 | 2 | 0 | 0 | 6 | 3 | 1 | 0 | 3 | 3 | 0 | 0 | 2 | 0 |
| 1722790480 | MARTINEZ PAREDES MARIELA ALEXANDRA | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 1 | 0 | 0 | 1 | 1 | 2 | 0 | 4 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0917933624 | MARTINEZ RIOS JOSE MARCELO | 0 | 0 | 43 | 43 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 43 | 0 | 0 | 40 | 0 | 43 | 1 | 0 | 0 | 0 |
| 1720083151 | MARTINEZ SALAZAR NATALY SUSANA | 0 | 0 | 45 | 45 | 6 | 3 | 4 | 1 | 2 | 3 | 2 | 1 | 2 | 0 | 68 | 5 | 3 | 38 | 3 | 50 | 3 | 0 | 6 | 0 |
| 1003174982 | MARTINEZ TIXILIMA ESTHELA ELIZABETH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0503881666 | MASAPANTA SIGCHA DANIELA ALEXANDRA | 0 | 0 | 0 | 0 | 4 | 2 | 1 | 3 | 2 | 3 | 0 | 2 | 1 | 0 | 5 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1803774973 | MASAQUIZA CHOLOTA PAUL ORLANDO | 0 | 0 | 43 | 43 | 5 | 3 | 2 | 2 | 2 | 3 | 0 | 2 | 1 | 0 | 55 | 4 | 3 | 36 | 9 | 48 | 3 | 0 | 4 | 0 |
| 1400811855 | MASHIANT WACHAPA EDWIN ANTONIO | 0 | 0 | 0 | 0 | 3 | 2 | 3 | 1 | 0 | 1 | 1 | 2 | 1 | 0 | 4 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1704508421 | MATA VILLACIS CECILIA DEL CARMEN | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1003482971 | MATANGO JUMA WILSON GEOVANNY | 0 | 0 | 2 | 2 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 6 | 6 | 0 | 0 | 0 | 0 |
| 0921222980 | MATIAS PANCHANA IVAN ENRIQUE | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0919400945 | MATIAS PANCHANA LENNY YOLANDA | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 10 | 0 | 10 | 0 | 0 | 0 | 0 |
| 1203140320 | MAYORGA FERNANDEZ ADELA ROSAURA | 0 | 0 | 0 | 0 | 7 | 1 | 4 | 5 | 3 | 3 | 2 | 3 | 1 | 0 | 11 | 7 | 1 | 0 | 0 | 0 | 0 | 0 | 7 | 0 |
| 1725910192 | MAZON HIDALGO KEVIN DANIEL | 0 | 0 | 10 | 10 | 4 | 1 | 0 | 2 | 2 | 1 | 2 | 1 | 1 | 0 | 25 | 3 | 1 | 7 | 2 | 11 | 1 | 0 | 4 | 0 |
| 1702495316 | MAZORRA PEREZ BELGICA MERCEDES | 0 | 0 | 0 | 0 | 9 | 6 | 6 | 6 | 3 | 1 | 5 | 5 | 4 | 0 | 13 | 10 | 6 | 0 | 0 | 0 | 0 | 0 | 9 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0928150259 | MEDINA BAJAÑA JOSE GABRIEL | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| 1900390483 | MEDINA GORDILLO EDWIN OSWALDO | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 2200032718 | MEDINA GUERRERO EDUARDO ALEXANDER | 0 | 0 | 1 | 1 | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 4 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 1 |
| 0706266293 | MEDINA GUERRERO TERESA GEORGINA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1714038294 | MEDINA JARAMILLO RICARDO JAVIER | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0703821066 | MEDINA MARCATOMA NESTOR DANIEL | 0 | 0 | 121 | 121 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 132 | 0 | 0 | 110 | 0 | 123 | 1 | 0 | 0 | 0 |
| 1104676489 | MEDINA MEDINA ANGEL PATRICIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1717783391 | MEDINA OÑA NELSON GIOVANNY | 0 | 0 | 13 | 13 | 3 | 1 | 3 | 1 | 1 | 1 | 2 | 0 | 1 | 0 | 18 | 3 | 1 | 7 | 2 | 17 | 2 | 0 | 3 | 0 |
| 0500941034 | MEDINA TELLO MARCO OSWALDO | 0 | 0 | 19 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 22 | 0 | 0 | 15 | 0 | 20 | 0 | 0 | 0 | 0 |
| 0918499039 | MEDINA VALDIVIEZO CARLOS ENRIQUE | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 17 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0930484662 | MEDRANDA MACIAS LETICIA MISHELLE | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 10 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1712686557 | MEDRANO GOMEZ DAVID JEFFERSON | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1308889839 | MEDRANO PINCAY JOSE VICENTE | 0 | 0 | 4 | 4 | 2 | 1 | 2 | 1 | 0 | 0 | 0 | 1 | 2 | 0 | 9 | 2 | 1 | 3 | 2 | 4 | 1 | 0 | 2 | 0 |
| 2300099518 | MEJIA ESPINEL LIZBETH SUSANA | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1311305740 | MEJIA MACIAS KAREN ELIZABETH | 0 | 0 | 30 | 30 | 2 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 33 | 2 | 1 | 26 | 2 | 30 | 1 | 0 | 2 | 0 |
| 0105339642 | MEJIA PESANTEZ LISSETTE JACQUELINE | 0 | 0 | 26 | 26 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 21 | 0 | 28 | 2 | 0 | 0 | 0 |
| 1002636916 | MEJIA RENGEL KARINA SILVANA | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| 1711464345 | MEJIA RUIZ LUIS ALBERTO | 0 | 0 | 8 | 8 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 9 | 1 | 1 | 5 | 2 | 8 | 1 | 0 | 1 | 0 |
| 1710333541 | MELO FLORES JORGE ALBERTO | 0 | 0 | 114 | 114 | 2 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 0 | 119 | 2 | 1 | 109 | 2 | 120 | 5 | 0 | 2 | 0 |
| 1103687438 | MENA CALDERON CESAR ANDRES | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1003742317 | MENA MORALES DIANA ALEJANDRA | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 2 | 0 | 3 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1726658832 | MENA SANCHEZ DAYANA MARIBEL | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 2 | 1 | 0 | 0 | 1 | 1 | 0 | 5 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0907751721 | MENDEZ ANDRADE FELIX ANTONIO | 0 | 0 | 6 | 6 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 6 | 1 | 1 | 6 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1722155544 | MENDEZ FRANCO SANTIAGO ANDRES | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0402120620 | MENDEZ FUERTES JOHN ALEXANDER | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 0 | 1 | 2 | 1 | 0 | 0 | 4 | 2 | 1 | 0 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1003230685 | MENDEZ HUACA LENIN BOLIVAR | 0 | 0 | 5 | 5 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 9 | 1 | 1 | 1 | 2 | 5 | 2 | 0 | 1 | 0 |
| 0400499125 | MENDEZ MENDEZ JOSE SALVADOR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1724998669 | MENDEZ PRADO GABRIELA LEIDA | 0 | 1 | 54 | 54 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 57 | 0 | 0 | 53 | 0 | 55 | 1 | 0 | 0 | 0 |
| 0604136473 | MENDEZ QUISHPE LUIS GUSTAVO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1715654354 | MENDEZ ROJAS CRISTINA MARGARITA | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 6 | 1 | 1 | 3 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1712960846 | MENDEZ ROJAS LILIAN PATRICIA | 0 | 0 | 0 | 0 | 4 | 1 | 7 | 3 | 2 | 1 | 3 | 2 | 1 | 0 | 21 | 11 | 1 | 0 | 0 | 0 | 0 | 0 | 11 | 0 |
| 0803258862 | MENDEZ SANCHEZ JUNIOR JAVIER | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1306016286 | MENDOZA ANCHUNDIA LUIS ENRIQUE | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1203876030 | MENDOZA BURGOS JESSICA JESSENIA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1309714820 | MENDOZA CEDENO ANNABEL CAROLINA | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 1 | 1 | 0 | 2 | 0 | 0 | 6 | 2 | 1 | 0 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1102721162 | MENDOZA GRANDA WILMER ENRIQUE | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 8 | 0 | 8 | 0 | 0 | 0 | 0 |
| 1103558290 | MENDOZA MENDOZA VICTOR ANTONIO | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 2 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1713827168 | MENDOZA MONTEROS JOSE ROBERTO | 0 | 0 | 92 | 92 | 2 | 2 | 0 | 1 | 2 | 1 | 1 | 0 | 1 | 0 | 102 | 2 | 2 | 81 | 4 | 92 | 3 | 0 | 2 | 1 |
| 1313361402 | MENDOZA PLAZA MAYRA ALEJANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1710448521 | MENDOZA POMA RODOLFO MATIUS | 0 | 0 | 24 | 24 | 5 | 4 | 2 | 1 | 2 | 3 | 3 | 2 | 2 | 0 | 32 | 5 | 4 | 10 | 8 | 24 | 4 | 0 | 5 | 0 |
| 1350166730 | MENDOZA ROLDAN VICENTE HONORIO | 0 | 0 | 23 | 23 | 2 | 1 | 1 | 0 | 2 | 0 | 1 | 1 | 1 | 0 | 28 | 2 | 1 | 19 | 2 | 23 | 2 | 0 | 2 | 0 |
| 1309689295 | MENDOZA RUIZ MARIA ESTHER | 0 | 0 | 75 | 75 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 79 | 1 | 1 | 69 | 3 | 78 | 4 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1721732723 | MENDOZA SANTOS CARLOS XAVIER | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0930313606 | MENDOZA SEVILLA IVAN XAVIER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0923199913 | MENDOZA SUAREZ CARMEN MONSERRATE | 0 | 0 | 35 | 35 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 36 | 0 | 0 | 28 | 0 | 36 | 1 | 0 | 0 | 0 |
| 1313490508 | MENDOZA VERA XAVIER MANUEL | 0 | 0 | 9 | 9 | 6 | 2 | 3 | 1 | 2 | 1 | 0 | 2 | 3 | 0 | 16 | 4 | 2 | 5 | 4 | 9 | 3 | 0 | 2 | 0 |
| 1312306424 | MENENDEZ MENDOZA MARIA LISSETTE | 0 | 0 | 3 | 3 | 3 | 1 | 2 | 2 | 0 | 2 | 1 | 0 | 2 | 0 | 8 | 3 | 1 | 0 | 2 | 3 | 1 | 0 | 3 | 0 |
| 1303681785 | MENENDEZ VELEZ JAIME RICARDO | 0 | 0 | 33 | 33 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 36 | 0 | 0 | 30 | 0 | 33 | 0 | 0 | 0 | 0 |
| 1707780258 | MERA ASTUDILLO EDGAR AUGUSTO | 0 | 0 | 24 | 24 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 28 | 1 | 1 | 21 | 2 | 25 | 2 | 0 | 1 | 0 |
| 1720524709 | MERA CASTRO LUIS EDUARDO | 0 | 1 | 5 | 5 | 2 | 1 | 2 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 13 | 2 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1714538889 | MERA JIMENEZ EDGAR PATRICIO | 0 | 0 | 39 | 39 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 40 | 1 | 1 | 37 | 2 | 39 | 2 | 0 | 1 | 0 |
| 1714538871 | MERA JIMENEZ NELSON SANTIAGO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1308591435 | MERA LUNA MARIA GABRIELA | 0 | 0 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 22 | 0 | 29 | 0 | 0 | 0 | 0 |
| 1309128245 | MERA QUIROZ RODRIGO JAVIER | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 16 | 0 | 12 | 0 | 0 | 0 | 0 |
| 1313096628 | MERA TUAREZ KAREN VANESSA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0909176232 | MERCHAN GUERRERO JOHNNY ENRIQUE | 0 | 0 | 40 | 40 | 9 | 3 | 2 | 2 | 4 | 1 | 0 | 4 | 2 | 0 | 65 | 5 | 3 | 40 | 2 | 44 | 2 | 0 | 5 | 0 |
| 0927234914 | MERCHAN PASTRANA JONATHAN DAVID | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 5 | 1 | 1 | 6 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1306266204 | MERO ESPINOZA JACQUELINE DEL ROCIO | 0 | 0 | 88 | 88 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 107 | 0 | 0 | 81 | 0 | 88 | 0 | 0 | 0 | 0 |
| 1313119164 | MERO MERA HECTOR ALEJANDRO | 0 | 0 | 103 | 103 | 2 | 2 | 1 | 1 | 2 | 2 | 0 | 0 | 0 | 0 | 112 | 2 | 2 | 84 | 4 | 103 | 2 | 0 | 2 | 0 |
| 1726009655 | MERO RENGIFO MARIA VANESSA | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 6 | 0 | 7 | 0 | 0 | 0 | 0 |
| 0800373722 | MERO VARGAS DEFILIA CASTULA | 0 | 0 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 | 0 | 0 | 28 | 0 | 28 | 1 | 0 | 0 | 0 |
| 1313089813 | MERO ZAMBRANO ARNULFO EDUARDO | 0 | 0 | 29 | 29 | 3 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 37 | 2 | 0 | 29 | 0 | 30 | 0 | 0 | 1 | 0 |
| 0802869321 | MESIAS BETANCOURT DIANA ANDREA | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 4 | 2 | 2 | 0 | 1 | 2 | 0 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1713011391 | MESIAS MIGUEZ EDUARDO GIOVANNY | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1715635403 | MESIAS MIGUEZ LUIS ERNESTO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1712992658 | MESIAS MINO ALICIA ALEXANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0908913676 | MESTANZA ZAMBRANO SILVIA AMERICA | 0 | 0 | 54 | 54 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 58 | 1 | 0 | 46 | 0 | 53 | 0 | 0 | 1 | 2 |
| 1308574795 | MEZA INTRIAGO LUZMILA MARIANITA | 0 | 0 | 2 | 2 | 4 | 2 | 2 | 1 | 2 | 1 | 1 | 3 | 2 | 0 | 13 | 4 | 2 | 0 | 2 | 5 | 1 | 0 | 4 | 0 |
| 0913055935 | MICHELENA MOSQUERA PATRICIO ALBERTO | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 4 | 0 | 5 | 0 | 0 | 0 | 0 |
| 0804270916 | MICOLTA ARROYO LUIS EXEQUIEL | 0 | 0 | 18 | 18 | 3 | 2 | 3 | 2 | 1 | 1 | 1 | 2 | 0 | 0 | 44 | 4 | 2 | 13 | 4 | 18 | 2 | 0 | 3 | 0 |
| 1205115643 | MIELES ROGEL JOSE FAVIO | 0 | 0 | 6 | 6 | 7 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 17 | 1 | 1 | 4 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1307041499 | MIELES ZAMBRANO RAMON GONZALO | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1205784851 | MINA ALOMIAS DIEGO ARMANDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0802249508 | MINA GUTAMA LENIN ROBERT | 0 | 0 | 20 | 20 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 22 | 1 | 0 | 18 | 0 | 23 | 1 | 0 | 1 | 0 |
| 0802876623 | MINA LOPEZ MARIA GABRIELA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0800456287 | MINA TORRES LEIBY ASUNCION | 0 | 0 | 249 | 249 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 263 | 0 | 0 | 232 | 0 | 253 | 11 | 0 | 0 | 0 |
| 1002695888 | MINDA ALMAGOR AMANDA CAROLINA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0604825059 | MINTA GOMEZ LUIS EDISON | 0 | 0 | 2 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 3 | 2 | 1 | 0 | 2 | 2 | 1 | 0 | 2 | 0 |
| 1715419543 | MIRANDA ALOMIA MARIA GABRIELA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0920209632 | MIRANDA HERRERA EVELYN FABIOLA | 0 | 1 | 98 | 98 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 108 | 0 | 0 | 83 | 0 | 104 | 4 | 0 | 0 | 0 |
| 1800665760 | MIRANDA MARTINEZ RUBEN DARIO | 0 | 0 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 26 | 0 | 28 | 1 | 0 | 0 | 0 |
| 1705953659 | MIRANDA PENAFIEL MARIO CRISTOBAL | 0 | 0 | 78 | 78 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 119 | 0 | 0 | 71 | 0 | 82 | 1 | 0 | 0 | 0 |
| 0603444837 | MIRANDA REAL MONICA ELIZABETH | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0911973832 | MITE ROJAS MARTHA SANDRA | 0 | 0 | 4 | 4 | 2 | 2 | 2 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 10 | 2 | 2 | 1 | 2 | 4 | 1 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|---------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1105792376 | MOGRO BRAVO JIMMY PATRICIO | 0 | 0 | 39 | 39 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 46 | 0 | 0 | 34 | 0 | 41 | 2 | 0 | 0 | 0 |
| 1720664547 | MOLINA INTRIAGO MARIA KARINA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1313648840 | MOLINA LOOR GINA BELEN | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 3 | 0 | 7 | 0 | 0 | 0 | 0 |
| 1719758946 | MOLINA MAYORGA GALO HERMOGENES | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 5 | 1 | 1 | 0 | 3 | 3 | 1 | 0 | 1 | 0 |
| 1710783174 | MOLINA PALACIOS ELENA DEL ROCIO | 0 | 1 | 89 | 89 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 92 | 0 | 0 | 73 | 0 | 91 | 6 | 0 | 0 | 0 |
| 0802949727001 | MOLINA PAZMIÑO KAREN JANETH | 0 | 0 | 9 | 9 | 6 | 3 | 1 | 5 | 3 | 1 | 1 | 3 | 1 | 0 | 12 | 5 | 3 | 2 | 2 | 9 | 3 | 0 | 3 | 0 |
| 1708641269 | MOLINA ROMERO ALEXANDRA PATRICIA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0925082653 | MOLINA ROSALES TATIANA MARIVEL | 0 | 0 | 28 | 28 | 4 | 2 | 2 | 2 | 3 | 1 | 2 | 1 | 1 | 0 | 36 | 4 | 2 | 17 | 3 | 31 | 3 | 0 | 2 | 0 |
| 0918317314 | MOLINA VELIZ MILAGRO JACINTA | 0 | 0 | 20 | 20 | 3 | 2 | 1 | 1 | 2 | 3 | 2 | 1 | 0 | 0 | 29 | 4 | 2 | 10 | 4 | 20 | 2 | 0 | 4 | 1 |
| 0706979812 | MOLINA VILLAVICENCIO DRAKE MATTHEW | 0 | 0 | 11 | 11 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 10 | 1 | 1 | 6 | 2 | 11 | 2 | 0 | 1 | 0 |
| 1308818127 | MOLINEROS SANTOS ULBIO VICENTE | 0 | 0 | 335 | 335 | 16 | 6 | 4 | 3 | 6 | 4 | 4 | 4 | 2 | 0 | 362 | 9 | 6 | 295 | 11 | 360 | 14 | 0 | 9 | 0 |
| 1003400601 | MONCAYO CARRILLO DIEGO VICENTE | 0 | 0 | 57 | 57 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 58 | 0 | 0 | 50 | 0 | 57 | 3 | 0 | 0 | 0 |
| 1802089266 | MONCAYO CORDOVA NARCIZA JACQUELINE | 0 | 0 | 6 | 6 | 2 | 1 | 0 | 1 | 1 | 1 | 1 | 2 | 0 | 0 | 9 | 2 | 1 | 5 | 2 | 6 | 1 | 0 | 2 | 0 |
| 1702766401 | MONCAYO JALIL PATRICIO ENRIQUE | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0901980029 | MONCAYO NUQUES JORGE HECTOR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0927542738 | MONCAYO ORTIZ PEDRO MANUEL | 0 | 0 | 5 | 5 | 2 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 8 | 1 | 1 | 4 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1723700199 | MONGE PAUCAR ANDREA ELIZABETH | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0802819839 | MONRROY VEGA LEONARD ERNESTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0918223793 | MONSERRATE ACOSTA FREDDY ANTONIO | 0 | 0 | 34 | 34 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 40 | 1 | 1 | 28 | 2 | 36 | 1 | 0 | 1 | 0 |
| 0705045730 | MONTALEZA BIJAI DIEGO FABIAN | 0 | 0 | 22 | 22 | 4 | 1 | 0 | 1 | 1 | 1 | 0 | 1 | 2 | 0 | 30 | 2 | 1 | 17 | 2 | 24 | 4 | 0 | 4 | 0 |
| 1705153821 | MONTALUISA GUACHAMIN SILVIA YOLANDA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|-----------------------|--------|
| 2100694997 | MONTALVAN VEGA JIMMY ALEXANDER | 0 | 0 | 1 | 1 | 5 | 1 | 2 | 3 | 3 | 1 | 1 | 2 | 0 | 0 | 21 | 4 | 1 | 0 | 3 | 3 | 1 | 0 | 5 | 0 | |
| 0803168160 | MONTANO QUINONEZ MARIBELLA AMARILIS | 0 | 0 | 66 | 66 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 74 | 0 | 0 | 57 | 0 | 68 | 2 | 0 | 0 | 0 | |
| 0850271255 | MONTAÑO ALBARADO WENDY ABIGAIL | 0 | 0 | 10 | 10 | 2 | 1 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 14 | 2 | 1 | 2 | 2 | 10 | 1 | 0 | 2 | 0 | |
| 1718716416 | MONTAÑO ANDRADE CELSO ALEJANDRO | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | |
| 0802039263 | MONTAÑO PORTOCARRERO GINO EMIR | 0 | 0 | 2 | 2 | 3 | 1 | 1 | 0 | 3 | 2 | 0 | 2 | 1 | 0 | 4 | 3 | 1 | 0 | 2 | 2 | 1 | 0 | 3 | 0 | |
| 1720600558 | MONTENEGRO FLORES GABRIELA MARIBEL | 0 | 0 | 6 | 6 | 2 | 1 | 2 | 1 | 1 | 0 | 0 | 2 | 0 | 0 | 9 | 2 | 1 | 2 | 2 | 6 | 1 | 0 | 2 | 0 | |
| 0803186311 | MONTENEGRO GUAGUA MAYRA BETZABETH | 0 | 0 | 0 | 0 | 2 | 2 | 0 | 2 | 0 | 2 | 0 | 2 | 0 | 0 | 3 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | |
| 0922890884 | MONTENEGRO OCHOA LUIS ALBERTO | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 4 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | |
| 0921541603 | MONTERO RAMIREZ JENNY YOHANNA | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | |
| 0923146286 | MONTESDEOCA ZAMBRANO RONALD IVAN | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | 0 | 0 | |
| 0705102077 | MONTEZUMA QUIÑONEZ JOSE MARIA | 0 | 0 | 47 | 47 | 3 | 2 | 4 | 1 | 2 | 2 | 1 | 2 | 0 | 0 | 62 | 6 | 2 | 39 | 5 | 52 | 3 | 0 | 6 | 3 | |
| 1802821197 | MOPOSITA QUINGA ROGER ORLANDO | 0 | 0 | 3 | 3 | 3 | 1 | 1 | 3 | 1 | 2 | 1 | 0 | 1 | 0 | 6 | 3 | 1 | 1 | 2 | 3 | 1 | 0 | 3 | 0 | |
| 1714548250 | MOPOSITA TIPAN ANA MARIA | 0 | 0 | 4 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 4 | 0 | 4 | 0 | 0 | 0 | 0 | |
| 1726381161 | MORA BOLAÑOS EMILY DARLIN | 0 | 0 | 6 | 6 | 3 | 3 | 2 | 1 | 1 | 2 | 0 | 2 | 1 | 0 | 10 | 3 | 3 | 4 | 2 | 6 | 1 | 0 | 3 | 0 | |
| 0701561144 | MORA ESPINOZA ESTELA DEL CARMEN | 0 | 0 | 7 | 7 | 5 | 2 | 4 | 0 | 1 | 2 | 2 | 2 | 1 | 0 | 14 | 4 | 2 | 0 | 4 | 7 | 2 | 0 | 4 | 0 | |
| 0923383517 | MORA MACHADO FELICIANO FABIAN | 0 | 1 | 88 | 88 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 93 | 0 | 0 | 85 | 0 | 88 | 2 | 0 | 0 | 0 | |
| 0931818900 | MORA URGILES STEFANIA MERCEDES | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 | |
| 0912775707 | MORAL CHIRIBOGA CESAR ANDRES | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 8 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 | |
| 1755224571 | MORALES ALMAGUER NILSON ROBERTO | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 6 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | |
| 1717712440 | MORALES BARRERA DIANA BEATRIZ | 0 | 0 | 5 | 5 | 2 | 1 | 1 | 0 | 2 | 0 | 2 | 0 | 1 | 0 | 12 | 2 | 1 | 3 | 4 | 7 | 1 | 0 | 2 | 0 | |
| 1719148288 | MORALES CAICEDO RICARDO XAVIER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO | |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|---|
| 1711469864 | MORALES CALVOPÍÑA SANTIAGO ALEXIS | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 3 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0401256656 | MORALES ERAZO VIVIANA DEL ROCIO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 6 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 | |
| 0400898136 | MORALES GUZMAN SEGUNDO SALOMON | 0 | 0 | 18 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 22 | 0 | 0 | 16 | 0 | 18 | 0 | 0 | 0 | 0 | |
| 1727041103 | MORALES HACHI CINTHIA MARISOL | 0 | 0 | 19 | 19 | 3 | 1 | 2 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 21 | 2 | 1 | 13 | 2 | 20 | 1 | 0 | 2 | 0 | |
| 1801977438 | MORALES MEDINA NORMA GRICELDA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 | |
| 1723085690 | MORALES MORALES MANUEL ADRIAN | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 1 | 1 | 2 | 1 | 0 | 0 | 6 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | |
| 1723013247 | MORALES MUÑOZ JOHANNA NATALIA | 0 | 0 | 6 | 6 | 3 | 3 | 1 | 1 | 1 | 2 | 1 | 3 | 0 | 0 | 30 | 3 | 3 | 2 | 4 | 6 | 2 | 0 | 3 | 0 | |
| 0604336909 | MORALES PAGALO ANGEL FERNANDO | 0 | 0 | 6 | 6 | 3 | 2 | 2 | 2 | 1 | 2 | 0 | 2 | 0 | 0 | 11 | 3 | 2 | 4 | 6 | 11 | 1 | 0 | 3 | 0 | |
| 0604329060 | MORALES PAGALO JESSICA DANIELA | 0 | 0 | 18 | 18 | 2 | 1 | 2 | 1 | 1 | 0 | 1 | 2 | 1 | 0 | 24 | 4 | 1 | 6 | 2 | 21 | 4 | 0 | 4 | 1 | |
| 0501927255 | MORALES PONCE LORENA ANDREA | 0 | 0 | 44 | 44 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 47 | 0 | 0 | 37 | 0 | 43 | 0 | 0 | 0 | 1 | |
| 1725914053 | MORALES SANIPATIN EDWIN GIOVANNY | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 4 | 2 | 3 | 1 | 0 | 1 | 0 | |
| 1718095407 | MORALES SIMBA RAMON VICTOR | 0 | 0 | 0 | 0 | 9 | 4 | 4 | 4 | 4 | 1 | 2 | 1 | 5 | 0 | 14 | 7 | 4 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | |
| 0915454169 | MORALES SUAREZ HERMES ALBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 2200021042 | MORALES VASQUEZ JUAN EDUARDO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 0941368656 | MORALES VERGARA JORGE LENIN | 0 | 0 | 20 | 20 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 22 | 1 | 1 | 18 | 2 | 20 | 1 | 0 | 1 | 0 | |
| 1803609146 | MORALES ZUÑIGA BECKER POMPILIO | 0 | 0 | 43 | 43 | 3 | 3 | 1 | 1 | 2 | 1 | 1 | 1 | 2 | 1 | 53 | 3 | 3 | 34 | 4 | 42 | 2 | 0 | 3 | 0 | |
| 1201013446 | MORAN COELLO AMARILIS BENITA | 0 | 0 | 6 | 6 | 6 | 4 | 2 | 4 | 3 | 2 | 0 | 4 | 3 | 0 | 28 | 6 | 4 | 1 | 4 | 6 | 1 | 0 | 6 | 0 | |
| 0916069925 | MORAN ENDARA WASHINGTON UBERCIO | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 10 | 0 | 10 | 1 | 0 | 0 | 0 | |
| 0910965185 | MORAN HIDALGO HUMBERTO EFRAIN | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 1201473871 | MORAN IZQUIERDO MARGARITA ISABEL | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 | |
| 1726135419 | MORAN MIRANDA GEOVANNY DANIEL | 0 | 0 | 48 | 48 | 2 | 2 | 1 | 1 | 2 | 2 | 0 | 0 | 0 | 0 | 68 | 2 | 2 | 45 | 4 | 53 | 2 | 0 | 2 | 0 | |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1600303661 | MORAN PALTANSACA ANGEL EUCLIDES | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1204657678 | MORAN ZAMORA MARIA JOSE | 0 | 0 | 3 | 3 | 5 | 1 | 4 | 1 | 1 | 3 | 5 | 1 | 0 | 0 | 9 | 5 | 1 | 0 | 2 | 3 | 1 | 0 | 5 | 0 |
| 1720075173 | MOREANO GUALPA EDISON PATRICIO | 0 | 0 | 31 | 31 | 2 | 2 | 2 | 1 | 0 | 0 | 0 | 2 | 1 | 0 | 34 | 2 | 2 | 20 | 3 | 33 | 6 | 0 | 1 | 0 |
| 1310682131 | MOREIRA ANCHUNDIA JONATHAN JORDAN | 0 | 0 | 16 | 16 | 5 | 2 | 3 | 2 | 2 | 3 | 1 | 3 | 1 | 0 | 24 | 5 | 2 | 15 | 4 | 16 | 2 | 0 | 4 | 0 |
| 1312460940 | MOREIRA CEDEÑO GARY PAUL | 0 | 0 | 17 | 17 | 2 | 1 | 1 | 2 | 1 | 0 | 0 | 1 | 1 | 0 | 22 | 2 | 1 | 13 | 2 | 18 | 2 | 0 | 2 | 0 |
| 1303110272 | MOREIRA CEDEÑO MERIDA DE LA ASUNCION | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 7 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1715599567 | MOREIRA ESPIN JORGE LUIS | 0 | 0 | 31 | 31 | 4 | 3 | 1 | 2 | 2 | 1 | 1 | 2 | 0 | 0 | 41 | 3 | 3 | 21 | 5 | 38 | 4 | 0 | 3 | 0 |
| 1309912002 | MOREIRA MOREIRA MARIUXI VALENTINA | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 9 | 0 | 20 | 0 | 0 | 0 | 0 |
| 1103038079 | MOREIRA PIEDRA LUIS VICENTE | 0 | 0 | 51 | 51 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 57 | 0 | 0 | 45 | 0 | 56 | 1 | 0 | 0 | 0 |
| 0926674870 | MOREIRA RUIZ ISRAEL NOE | 0 | 0 | 0 | 0 | 3 | 1 | 2 | 3 | 1 | 1 | 0 | 2 | 0 | 0 | 5 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1001635422 | MOREJON CIFUENTES WIDER RENE | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0928658251 | MOREJON CONTRERAS EDDY SANTIAGO | 0 | 0 | 52 | 52 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 56 | 0 | 0 | 50 | 0 | 52 | 2 | 0 | 0 | 0 |
| 1206369157 | MOREJON MARTINEZ MARCOS ANTONIO | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 2 | 0 | 0 | 1 | 1 | 1 | 0 | 6 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1716577612 | MOREJON RAMOS MARIA ANGELICA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1700033101 | MORENO ADOLFO ARNALDO | 0 | 0 | 38 | 38 | 5 | 4 | 3 | 2 | 4 | 2 | 2 | 1 | 1 | 0 | 50 | 5 | 4 | 29 | 8 | 47 | 3 | 0 | 5 | 0 |
| 0703340661 | MORENO ESPINOZA JOFFRE GERMAN | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 5 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 2100137047 | MORENO MERCHAN MARITZA ELIZABETH | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 2 | 0 | 3 | 0 | 0 | 0 | 0 |
| 1500785371 | MORENO PEREZ FRANKLIN EDUARDO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 9 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1716947591 | MORENO PORRAS JOSE LUIS | 0 | 0 | 15 | 15 | 3 | 2 | 2 | 2 | 1 | 1 | 0 | 1 | 2 | 0 | 23 | 3 | 2 | 11 | 4 | 15 | 2 | 0 | 3 | 0 |
| 0900858663 | MORENO SERRANO ALEX | 0 | 0 | 11 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 24 | 0 | 11 | 0 | 0 | 0 | 0 |
| 0502742760 | MORENO TRAVEZ FREDY XAVIER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1719047795 | MORENO VILLACIS MARIO ALEXANDER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1600613101 | MORETA ALDAZ HIPATIA JOHANNA | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1722623475 | MORETA FREIRE JEANNETH ALEXANDRA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1804354619 | MORETA QUINGA RICARDO ISRAEL | 0 | 0 | 10 | 10 | 2 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 17 | 1 | 0 | 9 | 0 | 10 | 0 | 0 | 0 | 0 |
| 1721763116 | MOROCHO CHUQUIHUANCA KATHERINE ELIZABETH | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 |
| 1713855201 | MOSCOSO SEVILLA RAUL DAVID | 0 | 0 | 7 | 7 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 8 | 1 | 1 | 7 | 2 | 7 | 1 | 0 | 1 | 0 |
| 0401616529 | MOSQUERA CARRERA CESAR ANTONIO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0705384998 | MOSQUERA MACAS MIRIAN MARGARITA | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1804203303 | MOYANO ALVAREZ DARWIN DARIO | 0 | 0 | 12 | 12 | 4 | 2 | 2 | 2 | 2 | 1 | 2 | 0 | 3 | 0 | 23 | 4 | 2 | 6 | 4 | 12 | 2 | 0 | 4 | 0 |
| 1711389948 | MUNCHA SANDOVAL FANNY YOLANDA | 0 | 0 | 125 | 125 | 21 | 12 | 9 | 8 | 8 | 13 | 10 | 12 | 3 | 0 | 204 | 21 | 12 | 89 | 22 | 140 | 16 | 0 | 21 | 0 |
| 1702270511 | MUNIVE REVELO JORGE HERNAN | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 11 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0941894750 | MUÑIZ CASTRO JOHN ANDRES | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 2 | 1 | 2 | 2 | 0 | 12 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1710138478 | MUÑOZ DELGADO MONICA DEL CARMEN | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0401862800 | MUÑOZ ERIRA MAURICIO JAVIER | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0500029988 | MUÑOZ GRANDES MARIA TERESA DE JESUS | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1104098205 | MUÑOZ GUERRERO YESENIA ELIZABETH | 0 | 0 | 36 | 36 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 34 | 0 | 0 | 26 | 0 | 36 | 4 | 0 | 0 | 0 |
| 0913427431 | MUÑOZ MENDIETA JULIA DEL CARMEN | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1714368535 | MUÑOZ ORDOÑEZ MARGARITA ELIZABETH | 0 | 0 | 2 | 2 | 2 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 2 | 0 | 6 | 2 | 2 | 0 | 6 | 6 | 0 | 0 | 0 | 0 |
| 1704636172 | MUÑOZ POLIT MARCIA GENOVEVA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0914197116 | MUÑOZ SALAZAR STERLING LOUUELL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0604888339 | MUÑOZ VARGAS JUAN CARLOS | 0 | 0 | 2 | 2 | 3 | 1 | 2 | 1 | 2 | 0 | 1 | 2 | 1 | 0 | 8 | 3 | 1 | 0 | 2 | 2 | 1 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0928264134 | MURILLO AGUILERA JAIR WLADIMIR | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 20 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1702997451 | MURILLO MORA GUALBERTO MIGUEL | 0 | 0 | 37 | 37 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 46 | 0 | 0 | 50 | 0 | 39 | 0 | 0 | 0 | 0 |
| 1709026882 | NAJERA CAMPAÑA JUAN CARLOS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1900319136 | NANTIPA ENRIQUEZ JOSELITO | 0 | 0 | 0 | 0 | 3 | 1 | 2 | 2 | 1 | 0 | 0 | 2 | 2 | 0 | 3 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1719741330 | NARANJO AROCA NICANOR GUILLERMO | 0 | 0 | 43 | 43 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 47 | 0 | 0 | 39 | 0 | 43 | 0 | 0 | 0 | 0 |
| 1718775495 | NARANJO AYALA JEANNETH PAOLA | 0 | 1 | 83 | 83 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 105 | 0 | 0 | 49 | 0 | 91 | 2 | 0 | 0 | 0 |
| 0603357740 | NARANJO BURBANO CARLA ELENA | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1600400152 | NARANJO CABRERA JAIME PATRICIO | 0 | 0 | 6 | 6 | 3 | 2 | 2 | 0 | 2 | 1 | 1 | 3 | 0 | 0 | 10 | 3 | 2 | 2 | 4 | 6 | 2 | 0 | 3 | 0 |
| 0921755922 | NARANJO CATAGUA HENRY NELSON | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1800714246 | NARANJO NAVAS OLGA MARINA | 0 | 0 | 117 | 117 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 131 | 0 | 0 | 93 | 0 | 120 | 8 | 0 | 0 | 0 |
| 1721086153 | NARANJO ÑACATA MARCELO WLADIMIR | 0 | 0 | 18 | 18 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 22 | 1 | 1 | 14 | 2 | 19 | 1 | 0 | 1 | 0 |
| 0502276785 | NARANJO SALGUERO AIDA DE LOS ANGELES | 0 | 0 | 5 | 5 | 2 | 2 | 2 | 1 | 1 | 2 | 0 | 0 | 0 | 0 | 11 | 2 | 2 | 1 | 4 | 7 | 2 | 0 | 2 | 0 |
| 1803120763 | NARANJO SANTAMARIA JENNY ALEXANDRA | 0 | 0 | 86 | 86 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 90 | 1 | 1 | 95 | 2 | 88 | 2 | 0 | 1 | 0 |
| 1725485476 | NARANJO VALENCIA ALEX VINICIO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 6 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1709844730 | NARANJO VIVANCO LUIS OSWALDO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1501023053 | NARVAEZ GREFA HOLGER EDUARDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1707798177 | NARVAEZ ONOFA ROLANDO JAVIER | 0 | 0 | 37 | 37 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 39 | 0 | 0 | 32 | 0 | 40 | 1 | 0 | 0 | 0 |
| 0914494869 | NARVAEZ ORMENO RAMON ALBERTO | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |
| 0901237503 | NARVAEZ ORMEÑO ANTONIO ELOY | 0 | 1 | 93 | 93 | 4 | 1 | 2 | 1 | 1 | 1 | 1 | 3 | 3 | 0 | 110 | 4 | 1 | 77 | 2 | 101 | 3 | 0 | 4 | 0 |
| 1002730990 | NARVAEZ ORTEGA DANIELA LIZBETH | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 4 | 2 | 1 | 2 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1004808794 | NARVAEZ ORTEGA KAROLYN SHAYANA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1724740335 | NARVAEZ QUEVEDO FREDDY VICENTE | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 1 | 5 | 6 | 1 | 0 | 0 | 0 |
| 1716592181 | NARVAEZ QUIÑA EDISON RENE | 0 | 0 | 32 | 32 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 0 | 0 | 30 | 0 | 32 | 0 | 0 | 0 | 0 |
| 0905281531 | NAULA CERCADO BELLA LEONOR | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 4 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0400444543 | NAVARRETE GARCES ESTUARDO GERMAN OLIVER | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1720891470 | NAVARRETE GUANOTOA SANDRA ELIZABETH | 0 | 0 | 41 | 41 | 2 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 54 | 1 | 0 | 32 | 0 | 43 | 4 | 0 | 1 | 0 |
| 0802282400 | NAZARENO ALBAN KARINA ELIANA | 0 | 0 | 41 | 41 | 5 | 2 | 1 | 3 | 2 | 2 | 0 | 2 | 2 | 0 | 49 | 4 | 2 | 33 | 4 | 49 | 7 | 0 | 5 | 0 |
| 0801305160 | NAZARENO LANDAZURI CARMELA LUQUINA | 0 | 0 | 20 | 20 | 3 | 2 | 0 | 2 | 1 | 2 | 1 | 0 | 3 | 0 | 29 | 3 | 2 | 20 | 2 | 24 | 4 | 0 | 3 | 0 |
| 0401270194 | NAZATE SALAZAR YOLANDA MARLENE | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 0 | 0 | 4 | 2 | 0 | 0 | 0 |
| 0923695753 | NEIRA RAMIREZ OLIMPO PAUL | 0 | 0 | 17 | 17 | 3 | 1 | 0 | 1 | 2 | 2 | 2 | 0 | 2 | 0 | 22 | 3 | 1 | 14 | 2 | 19 | 1 | 0 | 3 | 0 |
| 0918049685 | NEIRA SUAREZ DELVIS ARMANDO | 0 | 0 | 53 | 53 | 4 | 1 | 1 | 0 | 2 | 0 | 1 | 0 | 2 | 0 | 60 | 2 | 1 | 45 | 2 | 55 | 4 | 0 | 2 | 0 |
| 1713382958 | NIETO CORDERO ANA PATRICIA | 0 | 0 | 31 | 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 32 | 0 | 0 | 30 | 0 | 33 | 1 | 0 | 0 | 0 |
| 1714870993 | NIEVES CASTILLO VERONICA PATRICIA | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1703483352 | NOBOA PALOMEQUE SULMA PATRICIA | 0 | 0 | 0 | 0 | 4 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 0 | 5 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1701013391 | NOBOA SANCHEZ JOSE ALFONSO | 0 | 0 | 0 | 0 | 6 | 1 | 3 | 4 | 3 | 3 | 2 | 1 | 2 | 0 | 8 | 6 | 1 | 0 | 0 | 0 | 0 | 0 | 6 | 0 |
| 1104295124 | NOGUERA SANCHEZ INDIRA WENDY | 0 | 0 | 63 | 63 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 87 | 0 | 0 | 49 | 0 | 63 | 2 | 0 | 0 | 0 |
| 1104198955 | NOLE CELI KLEVER AMADO | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| 1755881412 | NORMA LILIANA CASTRO QUISHPE | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 17 | 0 | 17 | 0 | 0 | 0 | 0 |
| 1720658895 | NOVILLO ESPINOZA CAMILO EMANUEL | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1723597322 | NOVOA PAREDES GABRIELA MONSERRATH | 0 | 0 | 19 | 19 | 4 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 23 | 2 | 2 | 14 | 4 | 20 | 1 | 0 | 4 | 0 |
| 0603839358 | NUNEZ ROJAS XIMENA DEL CONSUELO | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 4 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1709774523 | NUNEZ VALENCIA CARLOS RENE | 0 | 0 | 150 | 150 | 2 | 2 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 204 | 2 | 2 | 147 | 4 | 156 | 2 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1312527599 | NUÑEZ CALDERON JOSE LUIS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1708738693 | NUÑEZ GOMEZ MARTHA JOSEFINA | 0 | 0 | 7 | 7 | 12 | 2 | 7 | 6 | 5 | 4 | 4 | 6 | 4 | 0 | 29 | 12 | 2 | 3 | 6 | 15 | 2 | 0 | 15 | 0 |
| 1718482704 | NUÑEZ GOMEZ RICHARD DARIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0603222472 | ÑAUÑAY COLCHA MANUEL SANTIAGO | 0 | 0 | 3 | 3 | 3 | 1 | 1 | 2 | 1 | 2 | 3 | 1 | 1 | 0 | 8 | 5 | 1 | 1 | 2 | 3 | 1 | 0 | 5 | 0 |
| 0604298927 | ÑAUPA SHAGÑAY HOLGUER EDWIN | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0601506678 | OATE NAVARRETE HECTOR JAVID | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0803295435 | OBANDO BONE JACKSON ALFREDO | 0 | 0 | 19 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 0 | 0 | 17 | 0 | 20 | 0 | 0 | 0 | 0 |
| 0803825140 | OBANDO NOBOA ANDREA YOMIRA | 0 | 0 | 65 | 65 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 67 | 0 | 0 | 63 | 0 | 65 | 0 | 0 | 0 | 0 |
| 1702436054 | OBANDO OJEDA GERMAN ENRIQUE | 0 | 0 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 30 | 0 | 0 | 35 | 0 | 29 | 1 | 0 | 0 | 0 |
| 2200394613 | OCAMPO AGUIRRE ANDERSON GUIDO | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 1 | 1 | 2 | 2 | 0 | 0 | 0 | 9 | 2 | 1 | 1 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0201540945 | OCAMPO GORDILLO GILMA DORILA | 0 | 0 | 37 | 37 | 4 | 2 | 2 | 1 | 3 | 0 | 3 | 0 | 3 | 0 | 50 | 4 | 2 | 35 | 6 | 52 | 1 | 0 | 4 | 0 |
| 1716638067 | OCAÑA REMACHE DIEGO PATRICIO | 0 | 0 | 57 | 57 | 2 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 62 | 1 | 0 | 67 | 0 | 58 | 0 | 0 | 0 | 0 |
| 0911622058 | OCAÑA RUIZ JESSICA CECILIA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0929119915 | OCHOA MORANTE MIGUEL ANGEL | 0 | 0 | 29 | 29 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 0 | 0 | 28 | 0 | 29 | 0 | 0 | 0 | 0 |
| 1314954676 | OCHOA QUINTO FABIAN ALEJANDRO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1717805301 | OJEDA OJEDA CARLOS EDUARDO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1104196165 | OJEDA YUNGA JORGE LUIS | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 11 | 1 | 1 | 4 | 4 | 8 | 1 | 0 | 1 | 0 |
| 0603986464 | OLALLA CHOCA GUSTAVO ISAIAS | 0 | 0 | 79 | 79 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 82 | 0 | 0 | 78 | 0 | 79 | 1 | 0 | 0 | 0 |
| 0600891709 | OLEAS RAMOS PEDRO CESAR | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 0 | 3 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0904731163 | OLMEDO CRUEL CRUZ CRISTOBAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1718903717 | OLMEDO QUEZADA TAYLOR DIRIAN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1712690476 | OLMOS ORTEGA FRANCISCO RUBEN | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 1 | 2 | 1 | 0 | 1 | 1 | 0 | 7 | 2 | 1 | 1 | 2 | 4 | 1 | 0 | 2 | 0 |
| 0401764006 | OLMOS VIANA ELSA PATRICIA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1204069023 | OLVERA ESPIN MAVEL MARILIN | 0 | 0 | 3 | 3 | 4 | 2 | 2 | 0 | 1 | 1 | 1 | 3 | 1 | 0 | 21 | 3 | 2 | 0 | 3 | 3 | 0 | 0 | 3 | 0 |
| 1714672605 | OLVERA PENAFIEL PAULO CESAR | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1714440425 | ONA CRISANTO BAYRON OMAR | 0 | 0 | 63 | 63 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 81 | 1 | 1 | 51 | 2 | 65 | 3 | 0 | 1 | 0 |
| 1720506516 | ONOFIA PASTAS JONATHAN PATRICIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1310145287 | OÑA CEVALLOS DANIEL PATRICIO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 2 | 1 | 0 | 1 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1203104896 | ORDOÑEZ CONCE EVA YOLANDA | 0 | 0 | 0 | 0 | 3 | 1 | 0 | 2 | 0 | 1 | 1 | 2 | 0 | 0 | 6 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0604050021 | OREJUELA TORRES MICHEL ESTEFANIA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1714891064 | ORELLANA LOPEZ JUAN CARLOS | 0 | 1 | 24 | 24 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 22 | 1 | 1 | 12 | 3 | 23 | 1 | 0 | 1 | 0 |
| 0911748812 | ORELLANA OCAÑA LUIS JIMMY | 0 | 0 | 7 | 7 | 5 | 3 | 2 | 1 | 1 | 2 | 3 | 3 | 0 | 0 | 17 | 4 | 3 | 1 | 6 | 8 | 2 | 0 | 3 | 0 |
| 1305362434 | ORELLANA ZAMBRANO SARA ASUNCION | 0 | 1 | 120 | 120 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 123 | 0 | 0 | 113 | 0 | 120 | 0 | 0 | 0 | 0 |
| 0602125585 | OROZCO BARRENO DIEGO GUSTAVO | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0604060848 | ORRALA TAYUPANDA DARWIN OSWALDO | 0 | 0 | 30 | 30 | 4 | 2 | 3 | 1 | 2 | 1 | 3 | 1 | 1 | 0 | 45 | 4 | 2 | 27 | 4 | 37 | 3 | 0 | 4 | 0 |
| 0916559511 | ORRALA ULLOA KARINA NOEMI | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 1 | 0 | 4 | 3 | 2 | 0 | 1 | 1 | 0 | 0 | 3 | 0 |
| 1753246550 | ORTEGA CARRILLO BRITNY VALENTINA | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 7 | 0 | 7 | 0 | 0 | 0 | 0 |
| 0918001645 | ORTEGA CRUZ DARIO XAVIER | 0 | 0 | 0 | 0 | 4 | 1 | 2 | 2 | 2 | 3 | 1 | 0 | 2 | 0 | 5 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1203159452 | ORTEGA HERRERA CESAR ARQUIMIDES | 0 | 0 | 47 | 47 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 47 | 0 | 0 | 50 | 0 | 47 | 0 | 0 | 0 | 0 |
| 1101434916 | ORTEGA MALLA FANNY MARIA | 0 | 0 | 0 | 0 | 1 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 7 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1001843273 | ORTEGA MEDIAVILLA GILDA PIEDAD | 0 | 0 | 10 | 10 | 3 | 1 | 2 | 0 | 1 | 1 | 3 | 2 | 0 | 0 | 12 | 3 | 1 | 6 | 2 | 10 | 1 | 0 | 3 | 0 |
| 1313769430 | ORTEGA MOREIRA VIVIANA ELIZABETH | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1700501578 | ORTEGA ROMO MARTHA FABIOLA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 5 | 2 | 1 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1721990776 | ORTEGA SALCEDO MARITZA ALEJANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1719633396 | ORTEGA USHIÑA LUIS ALEXANDER | 0 | 0 | 1 | 1 | 3 | 1 | 2 | 1 | 2 | 0 | 1 | 0 | 0 | 0 | 9 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 2 | 0 |
| 1722499777 | ORTIZ AGUILAR JOSE LUIS | 0 | 0 | 16 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 0 | 0 | 16 | 0 | 18 | 0 | 0 | 0 | 0 |
| 0502472566 | ORTIZ CRUZ ALEJANDRA MARIANELA | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 4 | 0 | 7 | 0 | 0 | 0 | 0 |
| 0907410963 | ORTIZ ECHEVERRIA CELESTE LIDIA | 0 | 0 | 22 | 22 | 5 | 5 | 0 | 5 | 3 | 2 | 2 | 3 | 0 | 0 | 27 | 5 | 5 | 10 | 11 | 25 | 5 | 0 | 5 | 0 |
| 0401399894 | ORTIZ GUEVARA WILSON OSWALDO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 1 | 2 | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1709918187 | ORTIZ HIDALGO FANNY EULALIA | 0 | 0 | 20 | 20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 0 | 0 | 20 | 0 | 20 | 0 | 0 | 0 | 0 |
| 0802391904 | ORTIZ LANDAZURI WASHINGTON EUGENIO | 0 | 0 | 20 | 20 | 12 | 6 | 8 | 2 | 3 | 5 | 7 | 7 | 7 | 0 | 38 | 13 | 6 | 1 | 11 | 22 | 6 | 0 | 10 | 0 |
| 0800397887 | ORTIZ MENDOZA JENNY YOLANDA | 0 | 0 | 20 | 20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 0 | 0 | 18 | 0 | 20 | 0 | 0 | 0 | 0 |
| 1719793380 | ORTIZ MERIZALDE JOSE FERNANDO | 0 | 0 | 25 | 25 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 | 0 | 0 | 26 | 0 | 25 | 0 | 0 | 0 | 0 |
| 0802296954 | ORTIZ ORTIZ ZARA MARLENE | 0 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 5 | 0 | 6 | 0 | 0 | 0 | 0 |
| 0602542615 | ORTIZ SILVA VERONICA PAULINA | 0 | 0 | 3 | 3 | 6 | 1 | 1 | 2 | 1 | 2 | 5 | 3 | 4 | 0 | 9 | 6 | 1 | 1 | 2 | 3 | 1 | 0 | 6 | 0 |
| 1501074643 | ORTIZ TOBAR JULISA MIREYA | 0 | 0 | 0 | 0 | 3 | 0 | 1 | 1 | 1 | 3 | 1 | 1 | 1 | 0 | 9 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1714235387 | ORTIZ USHIÑA FRANKLIN RUBEN | 0 | 0 | 3 | 3 | 3 | 1 | 1 | 2 | 0 | 2 | 1 | 1 | 2 | 0 | 5 | 3 | 1 | 0 | 2 | 3 | 1 | 0 | 3 | 0 |
| 2200505374 | ORTIZ VALLADARES KARINA LUCELY | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 5 | 0 | 7 | 0 | 0 | 0 | 0 |
| 1105918765 | ORTIZ VEINTIMILLA EDWIN FABIAN | 0 | 0 | 25 | 25 | 2 | 1 | 0 | 1 | 2 | 1 | 0 | 2 | 0 | 0 | 27 | 2 | 1 | 23 | 2 | 25 | 1 | 0 | 2 | 0 |
| 1702501444 | ORTIZ ZABALA ANGEL ALBERTO | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 1 | 2 | 1 | 2 | 2 | 0 | 0 | 4 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1709560914 | OSCULLO TABOADA ROLANDO JAVIER | 0 | 0 | 6 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 6 | 0 | 6 | 0 | 0 | 0 | 0 |
| 1711844165 | OSORIO LOZADA NINA ELIZABETH | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1717766123 | OSORIO MALDONADO GIOMARA BELEN | 0 | 0 | 29 | 29 | 1 | 0 | 2 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 47 | 2 | 0 | 16 | 0 | 29 | 1 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 0921590394 | OSORIO OSORIO MISAEL UFREDO | 0 | 0 | 37 | 37 | 9 | 3 | 3 | 4 | 5 | 4 | 3 | 3 | 5 | 0 | 54 | 9 | 3 | 34 | 2 | 39 | 1 | 0 | 9 | 0 |
| 0928754019 | OVIEDO RAMOS CARLOS STEVEN | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1302561236 | OZAETA SANTANA JACINTA MARICELA | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0604368605 | PACA YUQUILEMA MARIO GEOVANNY | 0 | 0 | 14 | 14 | 2 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 2 | 0 | 17 | 2 | 1 | 6 | 2 | 13 | 1 | 0 | 2 | 1 |
| 1705047288 | PACHACAMA MOLINA ALFREDO ROBERTO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1710812965 | PACHACAMA OÑA RAFAEL | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 2 | 1 | 0 | 0 | 6 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1718977893 | PACHACAMA SANGOQUIZA JUAN MANUEL | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 4 | 0 | 4 | 0 | 0 | 0 | 0 |
| 0913036034 | PACHECO CASTELLANO RONALD HENRY | 0 | 0 | 15 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 22 | 0 | 15 | 0 | 0 | 0 | 0 |
| 0904005865 | PACHECO CHAVEZ ANA MARIA | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 2 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1311735136 | PACHECO CHAVEZ MAYRA EUGENIA | 0 | 0 | 83 | 83 | 4 | 3 | 1 | 0 | 2 | 2 | 3 | 1 | 0 | 0 | 92 | 3 | 3 | 71 | 7 | 88 | 4 | 0 | 3 | 0 |
| 1718853839 | PACHECO MOLINA FERNANDO MESIAS | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1701424127 | PACHECO SAENZ FANNY ISABEL | 0 | 0 | 17 | 17 | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 2 | 0 | 0 | 26 | 5 | 3 | 10 | 3 | 17 | 5 | 0 | 5 | 0 |
| 0930040068 | PACHECO YEPEZ MAVETH VARINIA | 0 | 0 | 23 | 23 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 0 | 0 | 25 | 0 | 27 | 0 | 0 | 0 | 0 |
| 0941407314 | PACHITO QUIÑONEZ GENESIS FELISA | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1717623779 | PADILLA PALACIOS DAYANA PAOLA | 0 | 0 | 38 | 38 | 5 | 4 | 2 | 2 | 3 | 0 | 3 | 1 | 4 | 0 | 61 | 5 | 4 | 21 | 6 | 39 | 4 | 0 | 4 | 0 |
| 1714532684 | PADILLA TIGMASA JAIME FRANCISCO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 10 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1003486766 | PAEZ CASTILLO PEDRO LUIS | 0 | 0 | 55 | 55 | 3 | 3 | 2 | 2 | 0 | 1 | 2 | 0 | 2 | 0 | 57 | 3 | 3 | 48 | 7 | 56 | 2 | 0 | 2 | 0 |
| 1719029637 | PAEZ POZO JENNY ALEXANDRA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1713497004 | PAEZ SIMBA EDUARDO ROBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0401679808 | PAILLACHO MARTINEZ LUZ ANGELICA | 0 | 0 | 6 | 6 | 5 | 2 | 3 | 1 | 3 | 2 | 3 | 1 | 2 | 0 | 10 | 5 | 2 | 0 | 3 | 7 | 1 | 0 | 5 | 0 |
| 1802907095 | PALACIOS ANDRADE HAYDIE SILVANA | 0 | 0 | 67 | 67 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 70 | 1 | 1 | 40 | 2 | 73 | 5 | 0 | 1 | 1 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIENT TO IVR | ENROLAMIENT TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|-------------------------------|----------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0850245952 | PALACIOS BATIOJA KATHERINE LISSETE | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 3 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1205214347 | PALACIOS PALACIOS JORGE JACINTO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0800703167 | PALACIOS SANTANA WILLIAM ORLANDO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| 0706474400 | PALADINEZ PAREDES OSCAR DANIEL | 0 | 0 | 58 | 58 | 2 | 1 | 1 | 0 | 2 | 1 | 0 | 1 | 1 | 0 | 63 | 2 | 1 | 49 | 2 | 60 | 2 | 0 | 1 | 0 |
| 1720112034 | PALAGUACHAY ANGULO VICTOR OSWALDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1312328915 | PALMA ARTEAGA DARWIN VICENTE | 0 | 0 | 41 | 41 | 4 | 1 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 54 | 2 | 1 | 32 | 2 | 48 | 4 | 0 | 2 | 0 |
| 2400132045 | PALMA GONZABAY RICHARD JAVIER | 0 | 0 | 41 | 41 | 4 | 3 | 2 | 1 | 2 | 1 | 4 | 1 | 1 | 0 | 58 | 4 | 3 | 34 | 4 | 41 | 3 | 0 | 4 | 0 |
| 1305463596 | PALMA MOREIRA ROSA ELENA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0502691637 | PANCHI LEMA LUIS EFRAIN | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0503143521 | PANCHI PAREDES MIREYA YESENIA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1718212697 | PANTOJA POZO DIEGO FERNANDO | 0 | 0 | 7 | 7 | 1 | 2 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 12 | 2 | 2 | 1 | 4 | 7 | 2 | 0 | 1 | 0 |
| 1500133598 | PAPA DEA MANUEL FAUSTO | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 7 | 1 | 1 | 1 | 3 | 5 | 1 | 0 | 1 | 0 |
| 0201876224 | PARCO BARRAGAN JUAN MARCELO | 0 | 0 | 36 | 36 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 44 | 0 | 0 | 30 | 0 | 36 | 1 | 0 | 0 | 0 |
| 1104691926 | PAREDES BENITEZ FAUSTO SANTIAGO | 0 | 0 | 7 | 7 | 4 | 2 | 4 | 4 | 0 | 1 | 3 | 0 | 3 | 0 | 16 | 5 | 2 | 5 | 4 | 8 | 2 | 0 | 5 | 0 |
| 1717728230 | PAREDES CALDERON ERIKA IVONNE | 0 | 0 | 35 | 35 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 37 | 0 | 0 | 27 | 0 | 38 | 2 | 0 | 0 | 0 |
| 2100347695 | PAREDES CRIOLLO PATRICIA ELISABETH | 0 | 0 | 1 | 1 | 3 | 1 | 0 | 3 | 0 | 2 | 1 | 2 | 1 | 0 | 6 | 3 | 1 | 0 | 1 | 1 | 0 | 0 | 3 | 0 |
| 1751502228 | PAREDES HIDALGO PAOLA CAROLINA | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 4 | 2 | 5 | 1 | 0 | 1 | 0 |
| 0503054595 | PAREDES ILLANES HUGO MAURICIO | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 6 | 4 | 0 | 1 | 0 | 2 | 0 | 0 | 4 | 0 |
| 0400326435 | PAREDES LIGIA ESPERANZA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1707868293 | PAREDES PAZMIÑO BOLIVAR RAUL | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1204759763 | PAREDES REZAVALA JOSE ROBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1723293773 | PAREDES SANCHEZ OSWALDO PATRICIO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1714801139 | PAREDES TIERRA ADRIANA DE LOS ANGELES | 0 | 0 | 7 | 7 | 2 | 2 | 0 | 2 | 0 | 1 | 1 | 2 | 0 | 0 | 14 | 2 | 2 | 4 | 3 | 7 | 4 | 0 | 1 | 0 |
| 0930155817 | PAREDES VACA FRANCISCO XAVIER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1712675618 | PAREDES ZURITA MARCELA NARZISA DE JESUS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1726371766 | PARRA AGUIAR ROSSANA BEATRIZ | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 2 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1714358452 | PARRA AGUIRRE IRMA PATRICIA | 0 | 0 | 44 | 44 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 51 | 1 | 1 | 50 | 2 | 45 | 1 | 0 | 1 | 0 |
| 0604058396 | PARRA CARRAZCO RENE MAURICIO | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0904720257 | PARRA GARCIA SANDRA CECILIA | 0 | 0 | 59 | 59 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 67 | 1 | 1 | 49 | 2 | 60 | 4 | 0 | 1 | 0 |
| 1313725804 | PARRAGA ALCIVAR ANGIE GISSELLA | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 |
| 0907779102 | PARRALES ALFONZO KLEBER ISIDRO | 0 | 0 | 3 | 3 | 4 | 4 | 3 | 2 | 1 | 2 | 2 | 1 | 1 | 0 | 6 | 4 | 4 | 1 | 3 | 4 | 1 | 0 | 4 | 0 |
| 1715931257 | PARRALES MOYANO PEDRO PABLO | 0 | 0 | 115 | 115 | 3 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 175 | 1 | 1 | 81 | 2 | 122 | 13 | 0 | 0 | 0 |
| 1725540171 | PASPUEZAN GUAMBI GABRIELA LIZBET | 0 | 0 | 15 | 15 | 2 | 1 | 1 | 0 | 2 | 2 | 0 | 0 | 1 | 0 | 26 | 2 | 1 | 11 | 2 | 15 | 1 | 0 | 2 | 0 |
| 1713905824 | PASQUEL RODRIGUEZ ROMMEL ALFREDO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 2 | 4 | 5 | 1 | 0 | 0 | 0 |
| 0601921059 | PASTOR CHAVEZ MERY AMPARITO | 0 | 0 | 71 | 71 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 75 | 0 | 0 | 68 | 0 | 75 | 2 | 0 | 0 | 0 |
| 1712555612 | PATÍÑO RIVERA LENNY ROSARIO | 0 | 0 | 38 | 38 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 39 | 1 | 1 | 34 | 2 | 38 | 1 | 0 | 1 | 0 |
| 1717269052 | PAUCAR CAIZA GIOVANNI | 0 | 0 | 36 | 36 | 2 | 1 | 1 | 1 | 0 | 2 | 1 | 0 | 1 | 0 | 42 | 2 | 1 | 35 | 2 | 37 | 1 | 0 | 2 | 0 |
| 1717310575 | PAUCAR CRUZ TAMARA CECILIA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0502870504 | PAUCAR TAPIA MARLON JAIR | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 2 | 1 | 1 | 1 | 1 | 2 | 0 | 8 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1708975071 | PAVON SAMUEZA JORGE VINICIO | 0 | 0 | 123 | 123 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 140 | 0 | 0 | 119 | 0 | 130 | 3 | 0 | 0 | 0 |
| 1704979978 | PAZ Y MINO CORELLA XIMENA DEL CONSUELO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1710579861 | PAZ ZALDUMBIDE PATRICIA ELENA | 0 | 1 | 171 | 171 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 189 | 0 | 0 | 131 | 0 | 193 | 5 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIENT TO IVR | ENROLAMIENT TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|-------------------------------|----------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0200426815 | PAZMINO AGUIAR FIDEL HERIBERTO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 2 | 0 | 1 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1707730709 | PAZMINO OCAMPO JEANETH MERCEDES DE | 0 | 0 | 38 | 38 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 43 | 0 | 0 | 37 | 0 | 38 | 0 | 0 | 0 | 0 |
| 0919131540 | PAZMIÑO ESPINOZA WILLIAN ANDRES | 0 | 0 | 101 | 101 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 110 | 1 | 0 | 80 | 0 | 102 | 2 | 0 | 1 | 0 |
| 1717259905 | PAZMIÑO PAZMIÑO EDISON FERNANDO | 0 | 0 | 84 | 84 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 100 | 1 | 1 | 66 | 2 | 89 | 3 | 0 | 1 | 0 |
| 1714951934 | PAZMIÑO SALVATIERRA FREDDY ANTONIO | 0 | 0 | 59 | 59 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 58 | 0 | 0 | 53 | 0 | 61 | 2 | 0 | 0 | 0 |
| 0503347320 | PAZMIO RAYO DAVID ALEJANDRO | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 0 | 1 | 1 | 2 | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0400630331 | PAZOS PAEZ JOSE ISMAEL | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0802636241 | PENAHERRERA CANOLA ERICK MARCELO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 9 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1714265699 | PEÑA BALDEON GUILLERMO PAUL | 0 | 0 | 3 | 3 | 4 | 2 | 2 | 2 | 0 | 1 | 2 | 2 | 3 | 0 | 6 | 4 | 2 | 1 | 2 | 3 | 1 | 0 | 4 | 0 |
| 0603995887 | PEÑA LEON LORENA ALEXANDRA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0801851627 | PEÑAFIEL BRIONES ANA LEONOR | 0 | 0 | 22 | 22 | 10 | 7 | 5 | 3 | 4 | 5 | 2 | 4 | 1 | 0 | 30 | 8 | 7 | 8 | 15 | 22 | 7 | 0 | 7 | 0 |
| 0920386992 | PEÑAFIEL MINA HAIRO BORIS | 0 | 0 | 13 | 13 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 21 | 1 | 1 | 15 | 3 | 14 | 1 | 0 | 1 | 0 |
| 1706014170 | PEÑAFIEL MONTUFAR MARTHA PATRICIA DEL | 0 | 0 | 20 | 20 | 3 | 2 | 1 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 38 | 2 | 2 | 13 | 5 | 25 | 0 | 0 | 2 | 0 |
| 1710919091 | PERALTA CACARIN MARCO ENRIQUE | 0 | 0 | 26 | 26 | 1 | 1 | 0 | 1 | 1 | 0 | 2 | 0 | 0 | 0 | 34 | 2 | 1 | 17 | 2 | 27 | 2 | 0 | 2 | 0 |
| 1310609639 | PERALTA QUIJIJE NELSON FABIAN | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1718552597 | PEREA COLLAGUAZO MILLER ALEXIS | 0 | 0 | 17 | 17 | 5 | 2 | 3 | 4 | 3 | 0 | 2 | 2 | 1 | 0 | 25 | 5 | 2 | 17 | 4 | 17 | 2 | 0 | 5 | 0 |
| 1724486293 | PEREIRA SUAREZ JESSICA DEL PILAR | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0915919278 | PERERO BAYONA DAYSE ELENA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1712124740 | PEREZ CARVAJAL GABRIEL EFRAIN | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 18 | 0 | 17 | 0 | 0 | 0 | 0 |
| 1719067710 | PEREZ CHALACAN NANCY CRISTINA | 0 | 0 | 16 | 16 | 8 | 2 | 1 | 0 | 2 | 2 | 1 | 3 | 3 | 0 | 27 | 4 | 2 | 6 | 4 | 20 | 4 | 0 | 8 | 0 |
| 1723671572 | PEREZ GUERRA ANDREA GABRIELA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1205159005 | PEREZ LUNA ELENA ROSAURA | 0 | 0 | 35 | 35 | 7 | 2 | 1 | 2 | 0 | 2 | 5 | 4 | 1 | 0 | 46 | 5 | 2 | 26 | 5 | 41 | 4 | 0 | 6 | 0 |
| 1202667398 | PEREZ MONCERRATE GINA PATRICIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1800383422 | PEREZ NUNEZ SEGUNDO SALVADOR | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0924593163 | PEREZ ORELLANA JOSE LUIS | 0 | 0 | 6 | 6 | 2 | 2 | 1 | 1 | 1 | 1 | 2 | 0 | 0 | 0 | 14 | 2 | 2 | 1 | 4 | 6 | 2 | 0 | 2 | 0 |
| 1715630461 | PEREZ RAMIREZ JOFFRE RICARDO | 0 | 0 | 26 | 26 | 2 | 1 | 0 | 1 | 2 | 0 | 1 | 1 | 1 | 0 | 30 | 2 | 1 | 19 | 2 | 27 | 2 | 0 | 2 | 0 |
| 0503161457 | PEREZ VARGAS MARTHA BEATRIZ | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1720496304 | PEREZ VELASQUEZ JONATHAN JAVIER | 0 | 0 | 102 | 102 | 4 | 1 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 121 | 2 | 1 | 99 | 2 | 112 | 3 | 0 | 4 | 0 |
| 0802147843 | PEREZ VILELA JUAN CARLOS | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 11 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0930173117 | PEREZ YAGUAL ANTHONY IVAN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0802310383 | PERLAZA CAÑIZAREZ JEFFERSON MARCELO | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 6 | 0 | 7 | 0 | 0 | 0 | 0 |
| 0104572896 | PESANTEZ DIAZ KARINA ELIZABETH | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 7 | 1 | 1 | 0 | 3 | 5 | 1 | 0 | 1 | 0 |
| 0502670714 | PICHUCHO MOLINA EDISON SANTIAGO | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 2 | 2 | 1 | 0 | 0 | 8 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0502937675 | PICHUCHO MUÑOZ HUGO GONZALO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1400554414 | PIDRU YAMBISA ISRAEL SERAFIN | 0 | 0 | 5 | 5 | 4 | 4 | 1 | 3 | 1 | 3 | 2 | 2 | 0 | 0 | 20 | 4 | 4 | 3 | 2 | 5 | 1 | 0 | 4 | 0 |
| 1103975957 | PIEDRA ALARCON ROBERTO VINICIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1703183192 | PIEDRA CISNEROS LAURA ESPERANZA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1312185166 | PIEDRA MERA ANDREA GABRIELA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 2 | 1 | 0 | 0 | 0 | 2 | 0 | 2 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1704683570 | PIEDRA ONTANEDA VICTOR EMILIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0929358687 | PILA PEREZ ANTONIO JOSE | 0 | 0 | 9 | 9 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 11 | 1 | 1 | 17 | 2 | 9 | 1 | 0 | 1 | 0 |
| 1717095945 | PILA SHUGULI GONZALO RIGOBERTO | 0 | 0 | 85 | 85 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 88 | 0 | 0 | 75 | 0 | 86 | 4 | 0 | 0 | 0 |
| 1718216698 | PILAMUNGA RAMIREZ GALO EDUARDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 0200881704 | PILAMUNGA TOAPANTA GLORIA ALICIA | 0 | 0 | 18 | 18 | 3 | 2 | 1 | 2 | 0 | 1 | 1 | 1 | 0 | 0 | 26 | 2 | 2 | 7 | 4 | 19 | 4 | 0 | 2 | 0 |
| 1721709747 | PILATASIG GANCINO JOSELYN ALEXANDRA | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1710728906 | PILLAJO ARMAS ROMMEL GEOVANNY | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0931024442 | PILLAJO HEREDIA ANGIE LISSETTE | 0 | 0 | 3 | 3 | 4 | 1 | 4 | 1 | 2 | 1 | 1 | 1 | 2 | 0 | 7 | 4 | 1 | 1 | 2 | 3 | 1 | 0 | 3 | 0 |
| 1702284132 | PILLAJO RODRIGUEZ ANA MARIA | 0 | 0 | 77 | 77 | 3 | 0 | 1 | 1 | 3 | 0 | 1 | 3 | 0 | 0 | 91 | 3 | 0 | 64 | 0 | 87 | 6 | 0 | 2 | 0 |
| 1725114118 | PILLIGUA CHILIGUANO WASHINGTON ALEJANDRO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1718719089 | PILLIZA ARROYO MARIA AURORA | 0 | 0 | 5 | 5 | 4 | 1 | 3 | 0 | 2 | 1 | 2 | 0 | 1 | 0 | 11 | 3 | 1 | 2 | 2 | 5 | 1 | 0 | 3 | 0 |
| 0928921154 | PILOZO MERA KAREN JULIANA | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 9 | 1 | 1 | 3 | 2 | 5 | 1 | 0 | 0 | 0 |
| 0942502501 | PILOZO MERA VICTOR ANDRES | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 |
| 1315772747 | PINARGOTE PARRAGA JUNIOR AMABLE | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 2 | 0 | 1 | 1 | 0 | 0 | 5 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1314022672 | PINCAY ZAMBRANO LADY GUADALUPE | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1720745486 | PINCHA CHICAISA LUIS ARMANDO | 0 | 0 | 18 | 18 | 2 | 3 | 1 | 0 | 1 | 1 | 3 | 2 | 1 | 0 | 20 | 3 | 3 | 6 | 6 | 18 | 4 | 0 | 2 | 0 |
| 1705969663 | PINCHAO ZAMBRANO ANTONIO WELLINGTON | 0 | 0 | 43 | 43 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 50 | 0 | 0 | 39 | 0 | 44 | 3 | 0 | 0 | 0 |
| 1103747471 | PINEDA ABENDANO DIEGO FERNANDO | 0 | 0 | 5 | 5 | 3 | 1 | 1 | 0 | 1 | 2 | 2 | 1 | 2 | 0 | 8 | 3 | 1 | 3 | 2 | 5 | 1 | 0 | 3 | 0 |
| 1716634876 | PINEDA ORTEGA PAOLA CRISTINA | 0 | 0 | 3 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 3 | 0 | 3 | 0 | 0 | 0 | 0 |
| 0800750945 | PINEDA SORIA LUISA ERNESTINA | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 3 | 0 | 4 | 1 | 0 | 0 | 0 |
| 1705399887 | PINEIROS VALLEJO MARTHA CRISTINA | 0 | 0 | 71 | 71 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 77 | 0 | 0 | 70 | 0 | 77 | 2 | 0 | 0 | 0 |
| 1722801261 | PINTA ORDOÑEZ VANESSA ALEXANDRA | 0 | 0 | 1 | 1 | 3 | 1 | 1 | 0 | 2 | 1 | 2 | 0 | 0 | 0 | 5 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 3 | 0 |
| 1719313304 | PINTA RIOFRIO ROBERTO CARLOS | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0100915453 | PINTADO ORDOÑEZ CECILIA MARGARITA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1705107520 | PINTO PRADA FLOR ELBA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|-----------------------|--------|
| 1720223617 | PINTO VIZUETE MAYRA ALEJANDRA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0603582628 | PINZA NEIRA RONAL PATRICIO | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 6 | 0 | 10 | 1 | 0 | 0 | 0 | 0 |
| 1713694287 | PIÑALOZA OÑATE JENNY CECILIA | 0 | 0 | 61 | 61 | 3 | 1 | 1 | 3 | 1 | 0 | 1 | 2 | 1 | 0 | 67 | 3 | 1 | 41 | 2 | 62 | 8 | 0 | 3 | 0 | 0 |
| 0850061078 | PIÑEIRO CASTILLO FABIAN ALEXANDER | 0 | 0 | 24 | 24 | 2 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 30 | 1 | 1 | 17 | 2 | 24 | 3 | 0 | 1 | 0 | 0 |
| 0704528090 | PIRUCH JIMPIKIT ANGEL ANTONIO | 0 | 0 | 3 | 3 | 3 | 1 | 3 | 1 | 2 | 0 | 2 | 1 | 0 | 0 | 8 | 3 | 1 | 1 | 2 | 3 | 1 | 0 | 3 | 0 | 0 |
| 1400549687 | PIRUCH SAANT MILTON PATRICIO | 0 | 0 | 27 | 27 | 13 | 4 | 10 | 3 | 6 | 5 | 6 | 8 | 4 | 0 | 50 | 14 | 4 | 23 | 3 | 28 | 1 | 0 | 13 | 0 | 0 |
| 1500616501 | PISANGO CHIMBO RAFAEL JORGE | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 6 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 |
| 0923546022 | PITA NIETO HUGO ROBERTO | 0 | 0 | 35 | 35 | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 41 | 2 | 1 | 30 | 2 | 37 | 1 | 0 | 2 | 0 | 0 |
| 0800624314 | PITARQUI MOSQUERA KLEBER FRANCISCO | 0 | 0 | 91 | 91 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 95 | 1 | 1 | 79 | 3 | 99 | 4 | 0 | 1 | 0 | 0 |
| 1003398961 | PLACENCIA QUINTANA EDDER OSWALDO | 0 | 0 | 72 | 72 | 2 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 77 | 1 | 1 | 65 | 2 | 72 | 1 | 0 | 1 | 0 | 0 |
| 1716628274 | PLASENCIA RIVERA GALO FABIAN | 0 | 0 | 6 | 6 | 4 | 2 | 3 | 1 | 1 | 0 | 2 | 2 | 0 | 0 | 22 | 3 | 2 | 2 | 4 | 6 | 2 | 0 | 3 | 0 | 0 |
| 1706317748 | PLAZA FLORES MARIA CRISTINA | 0 | 0 | 11 | 11 | 3 | 3 | 1 | 0 | 2 | 1 | 1 | 3 | 1 | 0 | 24 | 3 | 3 | 6 | 5 | 12 | 2 | 0 | 3 | 0 | 0 |
| 1722930615 | PLAZARTE HERRERA VERONICA ELIZABETH | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 7 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 0925831877 | PLUAS RODRIGUEZ DAVID MANUEL | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1727916858 | POGO SARAGURO WILMER FERNANDO | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 26 | 0 | 17 | 0 | 0 | 0 | 0 | 0 |
| 1104741747 | POMA PINEDA WILMAN FABIAN | 0 | 0 | 11 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 12 | 0 | 11 | 0 | 0 | 0 | 0 | 0 |
| 0911589737 | POMBOZA ESTRADA JOHNNY RODOLFO | 0 | 0 | 1 | 1 | 2 | 1 | 2 | 2 | 2 | 0 | 0 | 2 | 0 | 0 | 4 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | 0 |
| 2300711740 | PONCE CEDEÑO JOSSELYN YULEXI | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 2 | 0 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 1719315788 | PONCE DONOSO ANA ELISA | 0 | 0 | 4 | 4 | 5 | 3 | 3 | 2 | 3 | 3 | 4 | 2 | 1 | 0 | 13 | 6 | 3 | 2 | 2 | 4 | 1 | 0 | 5 | 0 | 0 |
| 1719315804 | PONCE DONOSO MARIA PILAR | 0 | 0 | 112 | 112 | 1 | 1 | 0 | 1 | 0 | 1 | 3 | 0 | 0 | 0 | 123 | 3 | 1 | 79 | 2 | 111 | 10 | 0 | 3 | 1 | 0 |
| 1310489123 | PONCE FIGUEROA WALTHER JAVIER | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 2 | 0 | 1 | 1 | 0 | 1 | 0 | 8 | 2 | 1 | 3 | 2 | 3 | 1 | 0 | 2 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1719719161 | PONCE LIMA DIONICIA MARIANA | 0 | 0 | 11 | 11 | 4 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 3 | 0 | 16 | 4 | 2 | 7 | 2 | 11 | 1 | 0 | 4 | 1 |
| 1314419795 | PONCE RUIZ JENIFER VERONICA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 1803700044 | PONLUIZA OJEDA GUILLERMO RAMIRO | 0 | 0 | 55 | 55 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 59 | 0 | 0 | 56 | 0 | 55 | 0 | 0 | 0 | 0 |
| 0922195185 | POROZO DUARTE KEVIN MARCELO | 0 | 0 | 19 | 19 | 5 | 3 | 4 | 1 | 1 | 1 | 1 | 2 | 2 | 0 | 26 | 4 | 3 | 10 | 6 | 19 | 5 | 0 | 3 | 0 |
| 1715418719 | PORTILLA CORRAL YOLANDA VERONICA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 0802529297 | PORTOCARRERO MARQUEZ LUIS MIGUEL | 0 | 0 | 52 | 52 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 56 | 0 | 0 | 50 | 0 | 53 | 0 | 0 | 0 | 0 |
| 0802022103 | PORTOCARRERO RAMOS ELER | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 10 | 0 | 7 | 0 | 0 | 0 | 0 |
| 1315239846 | POSLIGUA MERO KLEBER ENRIQUE | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1716279730 | POTOSI GALEANO LUCIA FERNANDA | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 6 | 0 | 3 | 0 | 0 | 0 | 0 |
| 0802715706 | POVEDA CEVALLOS JENNIFFER MERCEDES | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 2 | 0 | 2 | 2 | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 2 | 0 | 0 |
| 1207484039 | POVEDA ESPIN NEISER CRISTOBAL | 0 | 0 | 17 | 17 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 24 | 1 | 0 | 17 | 0 | 17 | 0 | 0 | 1 | 0 |
| 0917784308 | POVEDA FLORES RUTH MARIANA | 0 | 0 | 18 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 19 | 0 | 18 | 0 | 0 | 0 | 0 |
| 0804318681 | POVEDA GONZALES VICTOR MANUEL | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0603557851 | POVEDA SUAREZ NELSON JAVIER | 0 | 1 | 123 | 123 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 136 | 0 | 0 | 102 | 0 | 126 | 3 | 0 | 0 | 0 |
| 0919957555 | POVEDA ZULOAGA ANA MARIA | 0 | 1 | 60 | 60 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 67 | 1 | 1 | 50 | 2 | 61 | 2 | 0 | 1 | 0 |
| 1003380910 | POZO CAVIEDES PATRICIO XAVIER | 0 | 0 | 29 | 29 | 2 | 2 | 1 | 1 | 1 | 0 | 1 | 2 | 0 | 0 | 32 | 2 | 2 | 24 | 4 | 30 | 2 | 0 | 2 | 0 |
| 1707486724 | POZO CHAMORRO ROSA MARIA | 0 | 0 | 35 | 35 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 36 | 1 | 1 | 28 | 2 | 36 | 1 | 0 | 1 | 0 |
| 1001474020 | POZO CRUZ MARCELO PATRICIO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |
| 0401214846 | POZO ECHEVERRIA NANCY CONSUELO | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 8 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1003561501 | POZO VALENCIA SILVIA PAOLA | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 |
| 0706539418 | PRADO MERCHAN IVONNE JUDITH | 0 | 0 | 30 | 30 | 3 | 2 | 2 | 0 | 2 | 0 | 0 | 2 | 3 | 0 | 36 | 3 | 2 | 27 | 4 | 32 | 2 | 0 | 3 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0801219833 | PRADO RODRIGUEZ ELIZABETH | 0 | 0 | 29 | 29 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 | 0 | 0 | 23 | 0 | 29 | 0 | 0 | 0 | 0 |
| 1315460657 | PROANO BERMELLO MARITZA LEONOR | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0804136984 | PROAÑO BRAVO ELAINE NARCISA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 6 | 1 | 1 | 0 | 2 | 2 | 0 | 0 | 2 | 0 |
| 1700897216 | PROAÑO CUILCHAN LAURA ENRIQUETA | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1702532092 | PROAÑO JACOME CESAR AUGUSTO | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 12 | 0 | 12 | 0 | 0 | 0 | 0 |
| 0502483639 | PROAÑO LEON LUIS MIGUEL | 0 | 0 | 41 | 41 | 2 | 1 | 0 | 1 | 0 | 1 | 2 | 2 | 0 | 0 | 48 | 2 | 1 | 35 | 2 | 41 | 1 | 0 | 2 | 0 |
| 1720137288 | PROAÑO RECALDE CHRISTIAN ALBERTO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 1 | 4 | 5 | 1 | 0 | 1 | 0 |
| 1002264974 | PROAO MORALES ROVER CRISTOVAL | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 0 | 0 | 2 | 0 | 2 | 1 | 0 | 4 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1714983226 | PRUNA CEDEÑO MAYRA BELEN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1717678765 | PRUNA CHICAIZA LUIS ERNESTO | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 0503161853 | PRUNA TAPIA DIEGO XAVIER | 0 | 0 | 11 | 11 | 7 | 5 | 5 | 3 | 3 | 4 | 2 | 2 | 2 | 0 | 20 | 7 | 5 | 4 | 6 | 11 | 3 | 0 | 7 | 0 |
| 0501940514 | PUCO CHILIG CARLOS EUCLIDES | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 2 | 1 | 2 | 2 | 1 | 0 | 0 | 4 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0601771702 | PUETATE OJEDA RUTH JUDITH | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1706771316 | PUJOTA PINANJOTA SEGUNDO GONZALO | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 2 | 2 | 1 | 0 | 0 | 4 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0401741392 | PULE BOTINA ASHLEY XYOMARA | 0 | 0 | 37 | 37 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 37 | 0 | 0 | 27 | 0 | 39 | 4 | 0 | 0 | 0 |
| 0605189570 | PULIG CHOCA ALEX SANTIAGO | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 |
| 1003179965 | PUMA LEON LUIS MIGUEL | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0914354212 | PURATAMBI MIRANDA HERNAN BOLIVAR | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 3 | 0 | 4 | 0 | 0 | 0 | 0 |
| 1708725997 | PURUNCAJAS ALMAGRO MARTHA SUSANA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1717627846 | PUSDA GARCES PAULINA ALEXANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1719435396 | PUSDA RUANO FREDY RUBEN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1718245374 | PUYOL BASTIDAS LUIS EDUARDO | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11 | 0 | 0 | 11 | 0 | 10 | 0 | 0 | 0 | 0 |
| 2101117642 | QUEZADA ABAD JEFFERSON MAURICIO | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 2 | 0 | 0 | 1 | 1 |
| 1719822486 | QUEZADA JEREZ CARLOS ALBERTO | 0 | 0 | 51 | 51 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 52 | 0 | 0 | 49 | 0 | 52 | 0 | 0 | 0 | 0 |
| 1720746914 | QUIGUANGO TITUAA PAUL ANDRES | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1205881558 | QUIJIJE BEJARANO MARIA MARCELA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1311877698 | QUIJIJE CAARTE ANTONIO FRANCISCO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1309099578 | QUIJIJE CEDEÑO WELINGTON MANUEL | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1307906170 | QUIJIJE MERO JESSICA EDITH | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 8 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1314488733 | QUIJIJE POSLIGUA JUNIOR DANIEL | 0 | 0 | 48 | 48 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 54 | 0 | 0 | 39 | 0 | 50 | 1 | 0 | 0 | 0 |
| 0914278122 | QUIJIJE VARGAS MARLON OMAR | 0 | 0 | 32 | 32 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 39 | 0 | 0 | 28 | 0 | 32 | 4 | 0 | 0 | 0 |
| 1724328438 | QUILA CUNALATA ESTEFANIA SILVANA | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1715549778 | QUILUMBA COLLAGUAZO JAIME ROBERTO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1003660154 | QUILUMBAQUIN FERNANDEZ WILLIAN ARMANDO | 0 | 0 | 63 | 63 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 66 | 0 | 0 | 57 | 0 | 65 | 0 | 0 | 0 | 0 |
| 1719380832 | QUIMBA GUALCO MARCIA XIMENA | 0 | 0 | 76 | 76 | 2 | 2 | 2 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 78 | 2 | 2 | 77 | 2 | 77 | 2 | 0 | 2 | 0 |
| 1722550561 | QUIMBIAMBA FARINANGO JESSICA PIEDAD | 0 | 0 | 103 | 103 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 117 | 1 | 1 | 102 | 5 | 106 | 1 | 0 | 1 | 0 |
| 1205725375 | QUIMBIAMBA QUINTANILLA LUIS EDUARDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 2300530744 | QUIMBITA TIBAN GENESIS DOLORES | 0 | 0 | 3 | 3 | 9 | 1 | 7 | 4 | 3 | 2 | 3 | 4 | 4 | 0 | 16 | 9 | 1 | 0 | 4 | 7 | 0 | 0 | 9 | 0 |
| 1726203696 | QUIMBIULCO CHICAIZA MELANY DAYANA | 0 | 0 | 34 | 34 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 35 | 0 | 0 | 30 | 0 | 34 | 0 | 0 | 0 | 0 |
| 1750253310 | QUIMBIULCO PAVON ALEJANDRA BEATRIZ | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0916981814 | QUIMIS CAJAPE YESSICA MARIBEL | 0 | 0 | 36 | 36 | 10 | 8 | 4 | 6 | 2 | 4 | 6 | 4 | 4 | 0 | 61 | 10 | 8 | 25 | 4 | 42 | 2 | 0 | 9 | 0 |
| 1312672171 | QUIMIS SANTANA GALO MODESTO | 0 | 0 | 15 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 18 | 0 | 15 | 1 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0503245243 | QUINALUISA CHICAIZA DELIA EMPERATRIZ | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1716257504 | QUINATOA GUAMAN DANIEL ALEJANDRO | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 2 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0503342693 | QUINAUCHO QUISAGUANO JUAN GABRIEL | 0 | 0 | 19 | 19 | 3 | 2 | 1 | 1 | 2 | 2 | 2 | 1 | 0 | 0 | 30 | 3 | 2 | 10 | 4 | 19 | 3 | 0 | 3 | 0 |
| 1105993693 | QUINCHE CALVA JONNATHAN FABRICIO | 0 | 0 | 0 | 0 | 3 | 1 | 2 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 8 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1710460955 | QUINDE ASTUDILLO MYRIAM DEIFILIA | 0 | 0 | 16 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 18 | 0 | 16 | 0 | 0 | 0 | 0 |
| 1709771925 | QUINGA LOYA JOSE RUBEN | 0 | 0 | 55 | 55 | 2 | 2 | 1 | 1 | 2 | 1 | 0 | 1 | 0 | 0 | 65 | 2 | 2 | 46 | 4 | 61 | 2 | 0 | 2 | 0 |
| 0800392557 | QUINONEZ ESPANA SEGUNDO ARNULFO | 0 | 0 | 44 | 44 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 44 | 0 | 0 | 34 | 0 | 44 | 3 | 0 | 0 | 0 |
| 0503066391 | QUINTANA RAMIREZ EDISON ROLANDO | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 8 | 1 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 |
| 0803044528 | QUINTERO NAZARENO CAROLINA RAQUEL | 0 | 0 | 43 | 43 | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 51 | 1 | 1 | 33 | 2 | 43 | 1 | 0 | 1 | 0 |
| 0928152131 | QUINTO SALAVARRIA KAREN LISBETH | 0 | 0 | 40 | 40 | 2 | 2 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 0 | 45 | 2 | 2 | 29 | 4 | 41 | 5 | 0 | 1 | 0 |
| 1709011538 | QUIÑONEZ CEDILLO JENNY LUCIA | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 5 | 1 | 0 | 2 | 0 | 2 | 0 | 0 | 1 | 0 |
| 1718536160 | QUIÑONEZ GOMEZ MIGUEL EDUARDO | 0 | 0 | 46 | 46 | 2 | 2 | 2 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 53 | 2 | 2 | 27 | 4 | 51 | 5 | 0 | 2 | 0 |
| 0802260745 | QUIÑONEZ HURTADO KARLA PAOLA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0804312981 | QUIÑONEZ MORAN MIRKA ANTONELLA | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 0 | 2 | 0 | 2 | 1 | 1 | 0 | 4 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0802037127 | QUIÑONEZ MOSQUERA SEGUNDO ALFREDO | 0 | 0 | 1 | 1 | 2 | 0 | 1 | 0 | 1 | 1 | 2 | 1 | 0 | 0 | 3 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| 0919297739 | QUIÑONEZ RODRIGUEZ STEFANY TATIANA | 0 | 0 | 10 | 10 | 7 | 3 | 5 | 5 | 5 | 4 | 1 | 3 | 1 | 0 | 21 | 8 | 3 | 8 | 2 | 11 | 2 | 0 | 6 | 0 |
| 1310728231 | QUIONEZ ARCENTALES SILVIA JOHANNA | 0 | 1 | 163 | 163 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 169 | 0 | 0 | 134 | 0 | 164 | 1 | 0 | 0 | 4 |
| 1206224162 | QUIROGA SEGURA DIANA PAOLA | 0 | 0 | 79 | 79 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 86 | 0 | 0 | 64 | 0 | 85 | 3 | 0 | 0 | 0 |
| 1720946761 | QUIROZ CARRERA DIEGO FERNANDO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 7 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0401361118 | QUIROZ GORDON RAMIRO EFRAIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1307606564 | QUIROZ LOOR QUERIDO MANUEL | 0 | 0 | 6 | 6 | 2 | 1 | 0 | 1 | 2 | 1 | 1 | 1 | 0 | 0 | 8 | 2 | 1 | 4 | 2 | 6 | 1 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1308477536 | QUIROZ SUAREZ JORGE RICHARD | 0 | 0 | 157 | 157 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 165 | 0 | 0 | 128 | 0 | 160 | 11 | 0 | 0 | 0 |
| 1722763396 | QUIROZ VINUEZA NATHALIE MICHELLE | 0 | 0 | 35 | 35 | 3 | 2 | 2 | 1 | 0 | 2 | 1 | 0 | 0 | 0 | 43 | 2 | 2 | 23 | 4 | 37 | 2 | 0 | 2 | 0 |
| 0502575889 | QUISATACZI PAREDES BOLIVAR JAVIER | 0 | 0 | 33 | 33 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 42 | 1 | 1 | 24 | 2 | 39 | 5 | 0 | 1 | 0 |
| 1724811581 | QUISHPE CAIZA ALEX MAURICIO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 10 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0604141184 | QUISHPE CHAFLA ANGEL GERMAN | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1312443441 | QUISHPE CHIQUITO JONATHAN PATRICIO | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 8 | 0 | 8 | 0 | 0 | 0 | 0 |
| 1726981242 | QUISHPE COLUMBA JESSICA CAROLINA | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 11 | 0 | 12 | 0 | 0 | 0 | 0 |
| 1716151087 | QUISHPE GUACHAMIN DARWIN RODRIGO | 0 | 0 | 13 | 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 14 | 0 | 13 | 0 | 0 | 0 | 0 |
| 1715380588 | QUISPE IZA JOSE DANIEL | 0 | 0 | 5 | 5 | 2 | 1 | 0 | 2 | 2 | 0 | 1 | 0 | 1 | 0 | 9 | 2 | 1 | 2 | 2 | 5 | 1 | 0 | 2 | 0 |
| 1801353366 | QUISPE SAILEMA HECTOR OSWALDO | 0 | 0 | 38 | 38 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 3 | 0 | 0 | 41 | 3 | 1 | 33 | 0 | 41 | 1 | 0 | 3 | 0 |
| 0604971846 | QUISPE TOTOY DARWIN JAVIER | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0923654420 | QUIZHPI SIGUENZA JIPSON FRANKLIN | 0 | 0 | 2 | 2 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1707499453 | RAMIREZ CHINACALLE GONZALO | 0 | 0 | 62 | 62 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 66 | 0 | 0 | 53 | 0 | 68 | 3 | 0 | 0 | 0 |
| 0802265520 | RAMIREZ GAMEZ MARCOS MIGUEL | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 2 | 1 | 2 | 2 | 0 | 1 | 0 | 10 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0917513376 | RAMIREZ LARA CECILIA IVONNE | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1716092109 | RAMIREZ LARREATEGUI CRISTIAN JAVIER | 0 | 0 | 29 | 29 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 34 | 0 | 0 | 26 | 0 | 29 | 0 | 0 | 0 | 0 |
| 0604216465 | RAMIREZ MATA JHON HENRY | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 10 | 1 | 1 | 2 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1103972947 | RAMIREZ MORI WILSON ANTONIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1708034655 | RAMIREZ QUIMBITA WILLIAN JAIME | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0927312934 | RAMIREZ RAMIREZ EDGAR ADRIAN | 0 | 0 | 16 | 16 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 17 | 1 | 1 | 12 | 2 | 18 | 2 | 0 | 2 | 0 |
| 0912157328 | RAMIREZ RAMIREZ JEANETT CRISTINA | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 4 | 4 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0802832915 | RAMIREZ SIMISTERRA DEMETRIO JAVIER | 0 | 0 | 62 | 62 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 68 | 1 | 1 | 56 | 2 | 63 | 2 | 0 | 1 | 0 |
| 1720660701 | RAMON CEVALLOS DAVID GERMAN | 0 | 0 | 96 | 96 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 104 | 1 | 1 | 80 | 2 | 105 | 6 | 0 | 1 | 0 |
| 1722577192 | RAMON PACHACAMA JEANNETHE ROCIO | 0 | 0 | 10 | 10 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 12 | 1 | 1 | 9 | 2 | 10 | 1 | 0 | 1 | 0 |
| 1900638394 | RAMON PUCHAICELA JAIRO WLADIMIR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0903258952 | RAMOS CRISTIANSEN HAYDEE GUADALUPE DEL | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 1 | 2 | 1 | 0 | 2 | 0 | 0 | 6 | 2 | 1 | 0 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1721043188 | RAMOS FARINANGO OMAR SAUL | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0500978184 | RAMOS HERRERA GLORIA LUCINDA | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 3 | 3 | 0 | 0 | 0 | 0 |
| 1500782964 | RAMOS MUNOZ ERIKA PATRICIA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1711076164 | RAMOS NAVAS JENNY MONSERRATH | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 5 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0804090959 | RAMOS QUINTERO KAREN ADRIANA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1718136920 | RAMOS RODRIGUEZ JOSE LUIS | 0 | 0 | 6 | 6 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 7 | 1 | 1 | 3 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1713179610 | RAMOS TAPIA ELVIS FRANCINE | 0 | 0 | 0 | 0 | 3 | 1 | 3 | 2 | 0 | 2 | 0 | 1 | 1 | 0 | 15 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0602310989 | RAMOS VACACELA XIMENA GUADALUPE | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0501447502 | RAYO MORALES JOSE EDUARDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0909806853 | REALPE ZAPATA GUILLERMO LENIN | 0 | 0 | 1 | 1 | 5 | 1 | 4 | 1 | 4 | 2 | 3 | 2 | 1 | 0 | 23 | 7 | 1 | 0 | 0 | 0 | 0 | 0 | 7 | 1 |
| 1712988854 | REASCOS FRANCO LUCIA MARIANELA | 0 | 0 | 27 | 27 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 31 | 0 | 0 | 24 | 0 | 30 | 0 | 0 | 0 | 0 |
| 1713048799 | REASCOS NARVAEZ BRIGITTE DE FATIMA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 27 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1722110762 | RECALDE RECALDE DAVID ALEJANDRO | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 4 | 0 | 3 | 0 | 0 | 0 | 0 |
| 2100200597 | RECALDE TRUJILLO VERONICA CRISTINA | 0 | 0 | 3 | 3 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1203461114 | RECILLO DIAZ FELIPE ALBERTO | 0 | 0 | 0 | 0 | 4 | 1 | 2 | 2 | 0 | 0 | 2 | 0 | 0 | 0 | 18 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1727005520 | REDROBAN CAIZA MILTON GIOVANNY | 0 | 0 | 7 | 7 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 7 | 1 | 1 | 2 | 2 | 7 | 2 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0601573215 | REDROBAN DIAZ JAIME EDUARDO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0801396847 | REINA AVEIGA CARMEN MARIA LUISA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1726847393 | REINA BRAVO JULEISY ESTEFANIA | 0 | 0 | 11 | 11 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 11 | 1 | 1 | 3 | 2 | 12 | 3 | 0 | 0 | 0 |
| 0401586748 | REINOSO CASTILLO ANGHELA STEFANY | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1702686567 | REINOSO JACOME CARLOS ENRIQUE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0919120261 | REINOSO TOMALA MILLER YOSHEK | 0 | 0 | 97 | 97 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 88 | 0 | 103 | 2 | 0 | 0 | 0 |
| 0918743337 | RENDON CERCADO MARIA EUGENIA | 0 | 0 | 0 | 0 | 3 | 1 | 2 | 1 | 1 | 2 | 2 | 1 | 0 | 0 | 11 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1200642211 | RENDON GUTIERREZ LUIS ALFREDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1721800306 | RENGIFO BARRERA DAVID FERNANDO | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1720139797 | REENTERIA MOLINA MELISSA ALEJANDRA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0924437643 | RESABALA BARRE DOLORES AZUCENA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1716187370 | REVELO HARO IRMA LILIANA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0401610035 | REVELO QUITAMA ROMMEL HERNANDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0801173147 | REYES DIAZ MERY ERNESTINA | 0 | 0 | 202 | 202 | 5 | 3 | 0 | 2 | 0 | 1 | 1 | 3 | 2 | 0 | 233 | 3 | 3 | 188 | 4 | 205 | 4 | 0 | 3 | 0 |
| 1719165738 | REYES GARZON MAYRA JESSENIA | 0 | 0 | 25 | 25 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 43 | 1 | 1 | 25 | 2 | 27 | 1 | 0 | 1 | 0 |
| 1724494305 | REYES GUEVARA MARIA JOSE | 0 | 0 | 42 | 42 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 43 | 0 | 0 | 40 | 0 | 42 | 1 | 0 | 0 | 0 |
| 0927264697 | REYES MANTUANO DIANA ELIZABETH | 0 | 0 | 4 | 4 | 4 | 1 | 0 | 2 | 2 | 4 | 2 | 1 | 1 | 0 | 13 | 4 | 1 | 2 | 2 | 4 | 1 | 0 | 4 | 0 |
| 1300236906 | REYES MURILLO SHIRLEY ANA MARIA | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 1 | 0 | 0 | 2 | 1 | 0 | 0 | 3 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| 0940432081 | REYES PALMA MARCIA GISELLA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0910831874 | REYES PITA NIEVE MARIA | 0 | 0 | 10 | 10 | 1 | 1 | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 13 | 2 | 1 | 4 | 1 | 10 | 2 | 0 | 2 | 0 |
| 0850583931 | REYES VALENCIA CARLOS ELIAS | 0 | 0 | 1 | 1 | 3 | 1 | 2 | 2 | 0 | 1 | 1 | 0 | 0 | 0 | 5 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1312860792 | REZABALA RUIZ JESSICA DOLORES | 0 | 0 | 36 | 36 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 36 | 0 | 0 | 30 | 0 | 36 | 1 | 0 | 0 | 0 |
| 1721314068 | RIOFRIO LANCHE DARWIN RAMIRO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1710331917 | RIOS NOBOA WILLIAM PAUL | 0 | 0 | 219 | 219 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 233 | 1 | 1 | 188 | 2 | 235 | 15 | 0 | 1 | 0 |
| 1720727633 | RIOS POZO ANDREA MARCELA | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1804495545 | RIOS VELASQUEZ GUILLERMO ALEJANDRO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1803443397 | RIOS VILLEGAS MYRIAN CAROLINA | 0 | 0 | 7 | 7 | 5 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 13 | 1 | 1 | 5 | 2 | 7 | 1 | 0 | 1 | 0 |
| 1003297759 | RIVADENEIRA TERAN DANNY PATRICIO | 0 | 0 | 24 | 24 | 4 | 3 | 3 | 0 | 2 | 3 | 2 | 3 | 1 | 0 | 31 | 6 | 3 | 18 | 7 | 27 | 3 | 0 | 5 | 0 |
| 1702610625 | RIVADENEIRA VALLEJO CARLOS ALFREDO | 0 | 0 | 0 | 0 | 4 | 3 | 3 | 1 | 2 | 2 | 0 | 3 | 1 | 0 | 7 | 4 | 3 | 0 | 1 | 1 | 0 | 0 | 3 | 0 |
| 1104422637 | RIVAS CHAMBA JUAN CARLOS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1312655069 | RIVAS GARCIA ORLANDO FABIAN | 0 | 0 | 59 | 59 | 9 | 2 | 3 | 4 | 5 | 2 | 5 | 3 | 2 | 0 | 76 | 8 | 2 | 54 | 0 | 66 | 1 | 0 | 8 | 0 |
| 1002849238 | RIVAS IZA JUAN CARLOS | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1709693509 | RIVAS VERA CESAR PATRICIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1400716740 | RIVERA AREVALO LUIS XAVIER | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 0 |
| 0920691862 | RIVERA BRIONES JOB FABRICIO | 0 | 0 | 48 | 48 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 54 | 1 | 1 | 42 | 2 | 49 | 4 | 0 | 1 | 0 |
| 1700103516 | RIVERA CARRERA NESTOR MANUEL | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1105324535 | RIVERA CISNEROS LOURDES SOLEDAD | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1310983554 | RIVERA DELGADO TOMAS ANTONIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1001732484 | RIVERA FERNANDEZ HILDA MARIA | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 3 | 4 | 1 | 0 | 1 | 0 |
| 1716252158 | RIVERA PERUGACHI MARITZA FERNANDA | 0 | 0 | 2 | 2 | 2 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 12 | 1 | 1 | 1 | 1 | 2 | 1 | 0 | 2 | 0 |
| 1001806619 | RIVERA ROSA | 0 | 0 | 14 | 14 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 14 | 1 | 1 | 13 | 2 | 14 | 2 | 0 | 1 | 0 |
| 0301848925 | RIVERA SARMIENTO CARLOS EMANUEL | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1312082439 | RIVERA SORNOZA NEXAR ANDRES | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 0601231905 | RIVERA VARGAS GONZALO LEONARDO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1305409458 | RIVERA ZAMBRANO GLENDA AURELIA | 0 | 0 | 18 | 18 | 3 | 3 | 2 | 1 | 2 | 2 | 1 | 0 | 1 | 0 | 19 | 3 | 3 | 8 | 6 | 20 | 4 | 0 | 2 | 0 |
| 1703857670 | ROBALINO UREÑA PEDRO RENE | 0 | 0 | 46 | 46 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 51 | 1 | 1 | 38 | 2 | 48 | 2 | 0 | 1 | 0 |
| 1712155819 | ROBALINO VILLARRUEL FRANCISCO JAVIER | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 5 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0201795531 | ROBAYO YANES OSCAR ESTALIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0924263106 | ROBLES CHACHA RICHARD ITALO | 0 | 0 | 127 | 127 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 156 | 1 | 1 | 112 | 2 | 129 | 7 | 0 | 1 | 0 |
| 0924328396 | ROBLES HIDALGO EDWIN MANUEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0930181581 | ROCA GARZON ALVARO LUIS | 0 | 0 | 20 | 20 | 3 | 2 | 2 | 1 | 1 | 0 | 2 | 1 | 2 | 0 | 33 | 3 | 2 | 16 | 6 | 23 | 2 | 0 | 3 | 0 |
| 0930250899 | RODAS ALARCON CRISTHIANN JOSE | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0930228879 | RODRIGUEZ ANDRADE STEVEN DAVID | 0 | 0 | 4 | 4 | 2 | 2 | 2 | 0 | 0 | 1 | 0 | 2 | 1 | 0 | 12 | 2 | 2 | 0 | 2 | 4 | 2 | 0 | 1 | 0 |
| 0801824798 | RODRIGUEZ BRAVO YORDI VINICIO | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1310764582 | RODRIGUEZ CABRERA KARINA ROXANA | 0 | 0 | 4 | 4 | 3 | 2 | 2 | 0 | 2 | 2 | 1 | 2 | 0 | 0 | 8 | 3 | 2 | 0 | 3 | 4 | 1 | 0 | 3 | 0 |
| 0602465700 | RODRIGUEZ CANO XIMENA DE LOS ANGELES | 0 | 0 | 14 | 14 | 3 | 2 | 1 | 1 | 0 | 1 | 1 | 2 | 0 | 0 | 20 | 2 | 2 | 9 | 4 | 15 | 2 | 0 | 2 | 0 |
| 0603785916 | RODRIGUEZ CAPELO ANGEL OSWALDO | 0 | 0 | 7 | 7 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 10 | 1 | 1 | 7 | 2 | 8 | 1 | 0 | 1 | 0 |
| 1712168663 | RODRIGUEZ CUEVA ZULMA EDITH | 0 | 0 | 83 | 83 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 88 | 0 | 0 | 76 | 0 | 84 | 0 | 0 | 0 | 0 |
| 0802133306 | RODRIGUEZ ESTACIO JOSE LUIS | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0802885491 | RODRIGUEZ GARCIA RONAL PATRICIO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 13 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0901756098 | RODRIGUEZ HILTON LUIS ALBERTO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1717755852 | RODRIGUEZ IZA JESSICA MARGARITA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 |
| 1714786579 | RODRIGUEZ JARRIN GABRIELA VERONICA | 0 | 0 | 23 | 23 | 4 | 3 | 3 | 2 | 2 | 2 | 1 | 1 | 1 | 0 | 39 | 4 | 3 | 9 | 7 | 23 | 4 | 0 | 3 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 0603118100 | RODRIGUEZ MARTINEZ JOSE LUIS | 0 | 0 | 22 | 22 | 3 | 2 | 1 | 1 | 1 | 3 | 1 | 1 | 1 | 0 | 24 | 3 | 2 | 8 | 4 | 22 | 2 | 0 | 3 | 0 |
| 0908164890 | RODRIGUEZ MORALES VICTOR MIGUEL | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 1 | 1 | 2 | 2 | 0 | 0 | 0 | 7 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 2400202640 | RODRIGUEZ PANCHANA MERY PAOLA | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 3 | 0 | 2 | 0 | 0 | 0 | 0 |
| 1724805955 | RODRIGUEZ RODRIGUEZ YUDY | 0 | 0 | 15 | 15 | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 14 | 1 | 1 | 6 | 2 | 15 | 4 | 0 | 1 | 0 |
| 0942648080 | RODRIGUEZ SALVATIERRA HEINZ LEONARDO | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 0911526291 | RODRIGUEZ SANCHEZ EDWIN MARIO | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 0400758132 | RODRIGUEZ TAICUZ LUIS GILBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1710474634 | RODRIGUEZ TEJADA SYLVIA ELIZABETH | 0 | 0 | 47 | 47 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 48 | 0 | 0 | 44 | 0 | 47 | 0 | 0 | 0 | 0 |
| 1723531420 | RODRIGUEZ TORRES JULIO CESAR | 0 | 0 | 3 | 3 | 3 | 1 | 2 | 2 | 2 | 1 | 0 | 1 | 1 | 0 | 7 | 3 | 1 | 0 | 2 | 3 | 1 | 0 | 3 | 0 |
| 0921181491 | RODRIGUEZ VARGAS MARCOS ANTONIO | 0 | 0 | 37 | 37 | 5 | 5 | 5 | 1 | 2 | 5 | 0 | 2 | 0 | 0 | 43 | 5 | 5 | 29 | 6 | 42 | 4 | 0 | 5 | 0 |
| 1312549825 | RODRIGUEZ VELEZ LUIS MIGUEL | 0 | 0 | 3 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 1 | 0 | 3 | 0 | 0 | 1 | 0 |
| 0401290135 | RODRIGUEZ VILLOTA OSCAR JAVIER | 0 | 0 | 0 | 0 | 3 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 0 | 8 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1715681571 | ROJAS MANZO CESAR AUGUSTO | 0 | 0 | 13 | 13 | 6 | 4 | 1 | 3 | 2 | 3 | 3 | 1 | 5 | 0 | 24 | 6 | 4 | 5 | 8 | 17 | 4 | 0 | 6 | 0 |
| 1724128044 | ROJAS PEREZ MARIUXI ALEXANDRA | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 7 | 0 | 8 | 0 | 0 | 0 | 0 |
| 1722702006 | ROMAN PORRAS DIANA GABRIELA | 0 | 0 | 11 | 11 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 18 | 2 | 2 | 6 | 4 | 11 | 3 | 0 | 2 | 0 |
| 1754069696 | ROMERO CUEVA KAROL ASTRID | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1600865545 | ROMERO GREFA ALEXANDER LEANDRO | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 0927957837 | ROMERO GUEVARA JIMMY LEONARDO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1716814684 | ROMERO HERNANDEZ ESTEBAN ANDRES | 0 | 0 | 3 | 3 | 3 | 1 | 3 | 3 | 1 | 0 | 0 | 1 | 1 | 0 | 7 | 3 | 1 | 1 | 2 | 3 | 1 | 0 | 3 | 0 |
| 1711992451 | ROMERO LARCO CARLOS CRISTOBAL | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1712291358 | ROMERO PEREZ RICHARD EDUARDO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 11 | 1 | 1 | 8 | 2 | 3 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|-----------------------|--------|
| 0930174735 | ROMERO RAMOS QUEMIL BORIS | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 2 | 3 | 5 | 1 | 0 | 1 | 0 |
| 1725321267 | ROMERO SEVILLA EVELYN DANIELA | 0 | 0 | 11 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 10 | 0 | 11 | 0 | 0 | 0 | 0 | 0 |
| 0400728952 | ROMO CASTILLO ROSAURA ANA LUISA | 0 | 0 | 0 | 0 | 4 | 2 | 2 | 3 | 2 | 0 | 1 | 2 | 2 | 0 | 4 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 |
| 0920495470 | RONQUILLO RONQUILLO DANIEL ARTURO | 0 | 0 | 0 | 0 | 3 | 1 | 3 | 1 | 0 | 0 | 1 | 2 | 2 | 0 | 3 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 |
| 1500958739 | ROSALES SANMIGUEL WILMER FAYER | 0 | 0 | 3 | 3 | 2 | 2 | 0 | 2 | 0 | 0 | 1 | 1 | 2 | 0 | 6 | 2 | 2 | 1 | 2 | 3 | 1 | 0 | 2 | 0 | 0 |
| 0922861810 | ROSALES TOMALA ROLANDO RICARDO | 0 | 0 | 117 | 117 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 132 | 0 | 0 | 105 | 0 | 118 | 2 | 0 | 0 | 0 | 0 |
| 0905578860 | ROSAS QUIROGA MARIA NINFA | 0 | 0 | 0 | 0 | 4 | 2 | 3 | 3 | 2 | 0 | 1 | 2 | 1 | 0 | 4 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 |
| 0401548623 | ROSERO BENAVIDES LEIDY FERNANDA | 0 | 0 | 0 | 0 | 4 | 2 | 1 | 3 | 0 | 2 | 2 | 2 | 2 | 0 | 6 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 |
| 1724922057 | ROSERO BETANCOURT FRED SEBASTIAN | 0 | 0 | 30 | 30 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 31 | 1 | 1 | 24 | 2 | 31 | 1 | 0 | 1 | 0 | 0 |
| 1720091816 | ROSERO CABRERA FABRICIO RENATO | 0 | 0 | 38 | 38 | 0 | 0 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 43 | 3 | 0 | 36 | 0 | 38 | 0 | 0 | 3 | 1 | 0 |
| 0950418194 | ROSERO CAMPUZANO JOAO DANIEL | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 0 |
| 0930657903 | ROSERO HUAYAMABE CARLOS ISRAEL | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1712404498 | ROSERO PILLAJO JAQUELINE XIMENA | 0 | 0 | 42 | 42 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 47 | 0 | 0 | 41 | 0 | 42 | 1 | 0 | 0 | 0 | 0 |
| 0401142112 | ROSERO ROSERO VILMA MARIBEL | 0 | 0 | 102 | 102 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 111 | 0 | 0 | 94 | 0 | 104 | 1 | 0 | 0 | 0 | 0 |
| 0925965667 | RUBIO DIAZ LEONARDO VICTOR | 0 | 0 | 47 | 47 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 52 | 0 | 0 | 43 | 0 | 47 | 0 | 0 | 0 | 0 | 0 |
| 1702470236 | RUBIO GARCIA ZOILA ELENA | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 | 0 |
| 1720232162 | RUEDA ACHIG ALEXIS RICARDO | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 1 | 1 | 2 | 2 | 0 | 1 | 0 | 0 |
| 1801512276 | RUILOVA DOLORES CECILIA | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 5 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 |
| 0103501128 | RUILOVA MERCHAN EFREN GODOFREDO | 0 | 0 | 4 | 4 | 2 | 1 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 6 | 3 | 1 | 2 | 2 | 3 | 1 | 0 | 3 | 1 | 0 |
| 0802647917 | RUIZ ARBOLEDA CARMEN EDITH | 0 | 0 | 44 | 44 | 2 | 2 | 2 | 1 | 1 | 2 | 0 | 0 | 0 | 0 | 49 | 2 | 2 | 43 | 5 | 48 | 2 | 0 | 2 | 0 | 0 |
| 1500342470 | RUIZ CALERO WALTER EFRAIN | 0 | 0 | 0 | 0 | 2 | 0 | 1 | 2 | 2 | 0 | 0 | 0 | 1 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1312931288 | RUIZ PARRAGA JORGE HUMBERTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0706180080 | RUIZ ROBLES DIEGO VINICIO | 0 | 0 | 10 | 10 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 11 | 1 | 1 | 8 | 2 | 10 | 1 | 0 | 1 | 0 |
| 2300037492 | RUIZ SUAREZ BRYAN MANUEL | 0 | 0 | 36 | 36 | 1 | 2 | 2 | 1 | 0 | 1 | 2 | 1 | 2 | 0 | 46 | 3 | 2 | 26 | 2 | 44 | 6 | 0 | 4 | 0 |
| 0401710108 | RUIZ VIVEROS PEDRO RAFAEL | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1002677902 | RUOCCO CAMBEL CATHERINNE | 0 | 0 | 27 | 27 | 3 | 1 | 0 | 0 | 1 | 1 | 1 | 1 | 2 | 0 | 37 | 2 | 1 | 25 | 2 | 27 | 1 | 0 | 2 | 0 |
| 1201822390 | SAAVEDRA SANCHEZ WALTER ANTONIO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1312456294 | SACON MANZABA LUIS ALBERTO | 0 | 0 | 3 | 3 | 6 | 2 | 3 | 2 | 3 | 0 | 4 | 4 | 2 | 0 | 9 | 6 | 2 | 3 | 3 | 4 | 1 | 0 | 6 | 0 |
| 0801947466 | SAENZ ITURRALDE BLANCA NIEVE | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 8 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1715696215 | SAENZ REVELO NANCY MARIBEL | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| 1706014089 | SALAS BENAVIDES MARCELA ELENA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0923432223 | SALAS RENDON RUTH CLEMENCIA | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0920216892 | SALAS TIGRERO ANA MARIUXI | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 7 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0400875654 | SALAZAR ARELLANO YOLANDA CECILIA | 0 | 0 | 69 | 69 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 70 | 0 | 0 | 62 | 0 | 72 | 4 | 0 | 0 | 0 |
| 1304341678 | SALAZAR BASURTO NELLY TERESA | 0 | 0 | 30 | 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 29 | 0 | 0 | 27 | 0 | 30 | 4 | 0 | 0 | 0 |
| 1104286446 | SALAZAR CORDERO DIEGO BENITO | 0 | 0 | 76 | 76 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 83 | 0 | 0 | 68 | 0 | 77 | 2 | 0 | 0 | 0 |
| 1718658907 | SALAZAR ENRIQUEZ CARLOS ALBERTO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0906972245 | SALAZAR FRANCO JORGE JHONNY | 0 | 0 | 9 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 6 | 0 | 9 | 0 | 0 | 0 | 0 |
| 0502287030 | SALAZAR MACIAS MONICA ELIZABETH | 0 | 0 | 7 | 7 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 15 | 1 | 1 | 3 | 2 | 7 | 1 | 0 | 2 | 0 |
| 1710816180 | SALAZAR NARVAEZ WILSON MARCELO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 4 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1104733991 | SALAZAR PEÑA BLADIMIR DIOGENES | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 3 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1104180268 | SALAZAR PEÑA LENIN FABRICIO | 0 | 0 | 5 | 5 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 6 | 2 | 1 | 5 | 2 | 5 | 1 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1723468177 | SALAZAR SUNTAXI IVONNE MARLENE | 0 | 0 | 13 | 13 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 18 | 1 | 1 | 8 | 2 | 14 | 1 | 0 | 1 | 0 |
| 0925115446 | SALAZAR VILLAMAR RICARDO JONATHAN | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 7 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0950271536 | SALAZAR ZAMBRANO JOSELYN MABEL | 0 | 0 | 3 | 3 | 3 | 1 | 2 | 1 | 2 | 0 | 1 | 0 | 0 | 0 | 5 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1712164423 | SALCEDO NAULA MONICA ELIZABETH | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 7 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1720131422 | SALGADO CHICAIZA ALEX DAVID | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1718021874 | SALGUERO CORDOVA LENNIN SAUL | 0 | 0 | 33 | 33 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 40 | 1 | 1 | 29 | 2 | 34 | 1 | 0 | 1 | 0 |
| 1716714207 | SALINAS AYALA OSCAR RAMIRO | 0 | 0 | 9 | 9 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 13 | 2 | 1 | 5 | 2 | 9 | 1 | 0 | 2 | 0 |
| 2300535602 | SALINAS GORDON ALISSON JULIANA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1104817059 | SALINAS VALVERDE DIANA BEATRIZ | 0 | 0 | 5 | 5 | 3 | 1 | 1 | 1 | 1 | 1 | 2 | 0 | 0 | 0 | 18 | 2 | 1 | 1 | 2 | 7 | 2 | 0 | 1 | 0 |
| 0950425538 | SALTOS APOLINARIO JOEL ALBERTO | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 2 | 0 | 0 | 1 | 0 | 2 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1705640322 | SALTOS ERAZO NEWTON | 0 | 0 | 28 | 28 | 2 | 1 | 1 | 1 | 2 | 0 | 0 | 1 | 1 | 0 | 33 | 2 | 1 | 25 | 2 | 32 | 1 | 0 | 2 | 0 |
| 1202929798 | SALTOS ORTIZ SENON EUCLIDES | 0 | 0 | 154 | 154 | 3 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 161 | 1 | 0 | 138 | 0 | 158 | 8 | 0 | 1 | 0 |
| 0910622570 | SALTOS RODRIGUEZ OSWALDO JUAN | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1716924459 | SAMANIEGO ALBAN MONICA JEANNETH | 0 | 0 | 5 | 5 | 2 | 1 | 2 | 0 | 2 | 1 | 0 | 0 | 1 | 0 | 7 | 2 | 1 | 1 | 2 | 5 | 1 | 0 | 2 | 0 |
| 1900111459 | SAMANIEGO CAIVINAGUA ZOILA CLEMENTINA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0929409522 | SAMANIEGO CASTRO ANGEL GABRIEL | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 1 | 2 | 2 | 1 | 0 | 7 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1710581446 | SAMANIEGO JUMBO BYRON HOMERO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0103771499 | SAMPEDRO CORDERO RODRIGO XAVIER | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 3 | 4 | 1 | 0 | 1 | 0 |
| 1002586194 | SANCHEZ ARIAS HUGO ALBERTO | 0 | 0 | 23 | 23 | 12 | 4 | 5 | 7 | 3 | 4 | 5 | 1 | 5 | 0 | 35 | 10 | 4 | 12 | 11 | 26 | 4 | 0 | 10 | 0 |
| 1309440491 | SANCHEZ BAREN JUAN ELISEO | 0 | 0 | 6 | 6 | 3 | 1 | 1 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 14 | 2 | 1 | 0 | 2 | 6 | 1 | 0 | 2 | 0 |
| 0952264000 | SANCHEZ CAICEDO JOSE MIGUEL | 0 | 0 | 52 | 52 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 68 | 1 | 1 | 52 | 2 | 56 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 0201882800 | SANCHEZ CARVAJAL CESAR HUALBERTO | 0 | 0 | 9 | 9 | 8 | 1 | 6 | 6 | 1 | 2 | 5 | 1 | 3 | 0 | 19 | 8 | 1 | 5 | 2 | 8 | 1 | 0 | 8 | 1 |
| 0901197608 | SANCHEZ CASTRO ROBERTO EMILIO | 0 | 1 | 146 | 146 | 5 | 3 | 2 | 3 | 0 | 2 | 3 | 2 | 0 | 0 | 169 | 4 | 3 | 131 | 10 | 156 | 4 | 0 | 3 | 0 |
| 0909423659 | SANCHEZ CEDEÑO JOSE CRUZ | 0 | 1 | 119 | 119 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 135 | 0 | 0 | 102 | 0 | 127 | 6 | 0 | 0 | 0 |
| 1723588057 | SANCHEZ CISNEROS VANESSA CAROLINA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0803128461 | SANCHEZ COROZO JANETH MARIZA | 0 | 0 | 17 | 17 | 8 | 1 | 3 | 4 | 5 | 4 | 2 | 3 | 0 | 0 | 34 | 7 | 1 | 14 | 2 | 17 | 2 | 0 | 7 | 0 |
| 1703437549 | SANCHEZ DE LA VEGA SONIA MARIA JULIETA | 0 | 0 | 15 | 15 | 2 | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 0 | 19 | 2 | 2 | 13 | 4 | 15 | 2 | 0 | 2 | 0 |
| 1102656756 | SANCHEZ ESPINOZA MARITZA ALEXANDRA | 0 | 0 | 61 | 61 | 4 | 3 | 1 | 1 | 2 | 2 | 0 | 2 | 1 | 0 | 84 | 3 | 3 | 51 | 5 | 62 | 4 | 0 | 3 | 0 |
| 1721338695 | SANCHEZ FLORES DAVID ISAIAS | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 2 | 1 | 0 | 0 | 7 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1721084505 | SANCHEZ HARO PAOLA VANNESA | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 12 | 0 | 0 | 12 | 0 | 12 | 0 | 0 | 0 | 0 |
| 1714533062 | SANCHEZ LALAMA VINICIO DAVID | 0 | 0 | 13 | 13 | 3 | 1 | 3 | 1 | 1 | 1 | 2 | 1 | 0 | 0 | 21 | 3 | 1 | 9 | 2 | 21 | 2 | 0 | 3 | 0 |
| 1303204687 | SANCHEZ MEZA FELIX ALBERTO | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 5 | 2 | 1 | 2 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0902726496 | SANCHEZ MOLINA ALFREDO ALBERTO | 0 | 1 | 89 | 89 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 102 | 0 | 0 | 76 | 0 | 89 | 0 | 0 | 0 | 1 |
| 0800823445 | SANCHEZ MOSQUERA EDWIN FRANCISCO | 0 | 0 | 32 | 32 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 42 | 1 | 1 | 13 | 2 | 38 | 5 | 0 | 1 | 0 |
| 1718201229 | SANCHEZ MUÑOZ JAIRO RAUL | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0912032992 | SANCHEZ MURILLO LORENZO NOLBAR | 0 | 0 | 12 | 12 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 17 | 1 | 1 | 9 | 2 | 12 | 1 | 0 | 1 | 0 |
| 0850010018 | SANCHEZ PERLAZA RONALD OMAR | 0 | 0 | 18 | 18 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 22 | 1 | 1 | 9 | 2 | 22 | 5 | 0 | 1 | 0 |
| 1002957171 | SANCHEZ PONCE BETTY ELIZABETH | 0 | 0 | 21 | 21 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 24 | 0 | 0 | 22 | 0 | 21 | 0 | 0 | 0 | 0 |
| 1716282015 | SANCHEZ POZO TERESA MABEL | 0 | 0 | 61 | 61 | 4 | 2 | 1 | 3 | 1 | 1 | 3 | 1 | 2 | 0 | 72 | 4 | 2 | 49 | 4 | 61 | 2 | 0 | 4 | 0 |
| 1726280736 | SANCHEZ TORRES ERIKA MISHELL | 0 | 0 | 5 | 5 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 15 | 1 | 1 | 3 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1710408665 | SANCHEZ UREÑA LUCIA ELIZABETH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1719672212 | SANCHEZ URGILEZ MILTON RICARDO | 0 | 0 | 0 | 0 | 1 | 0 | 2 | 2 | 0 | 0 | 1 | 2 | 0 | 0 | 16 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0910769991 | SANCHEZ VALAREZO NARCISA DEL ROCIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0930387212 | SANCHEZ VALDEZ DIEGO PAUL | 0 | 0 | 36 | 36 | 4 | 2 | 0 | 1 | 0 | 0 | 2 | 1 | 2 | 0 | 39 | 2 | 2 | 26 | 4 | 42 | 3 | 0 | 2 | 0 |
| 0800746083 | SANCHEZ VALENCIA JOSE MERCEDES | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0604812743 | SANCHEZ VARGAS CARLOS FABIAN | 0 | 0 | 30 | 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 35 | 0 | 0 | 28 | 0 | 30 | 2 | 0 | 0 | 0 |
| 1206157800 | SANCHEZ VELEZ JESSICA JULIANA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1303958464 | SANCHEZ VELEZ MARIA CRISTINA | 0 | 0 | 4 | 4 | 4 | 2 | 1 | 0 | 1 | 2 | 1 | 1 | 0 | 0 | 8 | 2 | 2 | 1 | 3 | 4 | 1 | 0 | 2 | 0 |
| 0912241569 | SANCHEZ YUQUI RAMON SANTIAGO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1203088339 | SANCHO WUILIAN HERNAN | 0 | 0 | 13 | 13 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 15 | 1 | 1 | 10 | 2 | 13 | 1 | 0 | 1 | 0 |
| 1205124090 | SANDOVAL MONSERRATE NINFA MERCEDES | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 19 | 0 | 0 | 17 | 0 | 17 | 0 | 0 | 0 | 0 |
| 1713910915 | SANDOVAL PEREZ HUGO GEOVANNY | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 13 | 1 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1716958200 | SANDOVAL SANDOVAL MARIA EUGENIA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0502525660 | SANDOVAL VELASQUEZ RENEE GUADALUPE | 0 | 0 | 26 | 26 | 3 | 2 | 1 | 2 | 2 | 2 | 1 | 1 | 0 | 0 | 29 | 3 | 2 | 21 | 4 | 26 | 2 | 0 | 3 | 0 |
| 1718821570 | SANDOVALIN MOPOSITA EDWIN IVAN | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 2 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1709897258 | SANMARTIN CORONEL LENIN GERMAN | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1708684889 | SANTACRUZ ACUÑA FANY MERCEDES | 0 | 0 | 13 | 13 | 2 | 1 | 1 | 2 | 0 | 1 | 0 | 1 | 1 | 0 | 14 | 2 | 1 | 6 | 2 | 13 | 1 | 0 | 1 | 0 |
| 1713079869 | SANTACRUZ NUÑEZ HECTOR PATRICIO | 0 | 0 | 4 | 4 | 4 | 1 | 4 | 1 | 5 | 0 | 2 | 4 | 2 | 0 | 20 | 6 | 1 | 2 | 2 | 4 | 1 | 0 | 7 | 0 |
| 1002429395 | SANTACRUZ PADILLA WILMER BLADIMIR | 0 | 0 | 3 | 3 | 3 | 0 | 2 | 1 | 1 | 2 | 1 | 2 | 0 | 0 | 7 | 3 | 0 | 1 | 0 | 6 | 1 | 0 | 3 | 0 |
| 1753259546 | SANTACRUZ VIRE KARLA DOMENICA | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 10 | 1 | 0 | 5 | 0 | 11 | 0 | 0 | 1 | 0 |
| 1701324194 | SANTANA JARAMILLO GERMAN BAYARDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 7 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1311694747 | SANTANA YENCON ALBERTO JOSE | 0 | 0 | 19 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 19 | 0 | 0 | 20 | 0 | 19 | 0 | 0 | 0 | 0 |
| 1722282454 | SANTANDER SAAVEDRA MAURO FERNANDO | 0 | 0 | 68 | 68 | 2 | 1 | 1 | 2 | 0 | 0 | 1 | 0 | 2 | 0 | 76 | 2 | 1 | 59 | 2 | 71 | 2 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0604733055 | SANTILLAN ALVARADO DANNY FERNANDO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 6 | 3 | 1 | 1 | 4 | 5 | 1 | 0 | 3 | 1 |
| 0802129783 | SANTILLAN BAUTISTA LILIANA DEL ROCIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0600936231 | SANTILLAN CEPEDA YOLANDA MERCEDES | 0 | 0 | 13 | 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 16 | 0 | 0 | 11 | 0 | 17 | 1 | 0 | 0 | 0 |
| 0928369628 | SANTILLAN MIRANDA PAUL FERNANDO | 0 | 0 | 3 | 3 | 1 | 1 | 2 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 7 | 3 | 1 | 1 | 2 | 3 | 1 | 0 | 3 | 0 |
| 1719907899 | SANTILLAN ORTEGA MARLENE ALEXANDRA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1708235658 | SANTILLAN REYES VICTOR HUGO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0401621040 | SANTOS SANTOS RENATA MARCELA | 0 | 0 | 18 | 18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 18 | 0 | 18 | 0 | 0 | 0 | 0 |
| 1205965930 | SANTOS FRANCO GLADYS ISABEL | 0 | 0 | 9 | 9 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 16 | 0 | 9 | 0 | 0 | 0 | 0 |
| 1003259445 | SANTOS GARCIA ROBERT ARGEMIDES | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0919826552 | SANTOS TOMALA JULIA ISABEL | 0 | 0 | 5 | 5 | 7 | 1 | 1 | 1 | 3 | 1 | 0 | 2 | 1 | 0 | 9 | 3 | 1 | 2 | 2 | 6 | 2 | 0 | 7 | 0 |
| 1723700033 | SARABIA LLUMIPANTA EDISON GIOVANNY | 0 | 0 | 7 | 7 | 2 | 2 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 9 | 2 | 2 | 3 | 4 | 7 | 2 | 0 | 2 | 0 |
| 1726040882 | SARABIA REYES ANA ESTEFANIA | 0 | 0 | 9 | 9 | 8 | 3 | 1 | 4 | 4 | 0 | 3 | 3 | 3 | 0 | 31 | 6 | 3 | 3 | 4 | 14 | 2 | 0 | 6 | 0 |
| 1722723150 | SARAGURO BUSTAMANTE GINA ESTEFANIA | 0 | 0 | 6 | 6 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 0 | 0 | 0 | 9 | 2 | 1 | 5 | 2 | 6 | 1 | 0 | 2 | 0 |
| 1723362248 | SARANGO ANCHALA JONATHAN PAUL | 0 | 0 | 16 | 16 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 25 | 1 | 1 | 11 | 2 | 16 | 1 | 0 | 1 | 0 |
| 1718305988 | SARANGO SOTO PATRICIA ALEXANDRA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1707906259 | SARMIENTO BAQUERO JACQUELINE ELIZABETH | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1725193088 | SARMIENTO SANCHEZ DANIELA ISABEL | 0 | 0 | 69 | 69 | 2 | 2 | 1 | 0 | 1 | 1 | 1 | 2 | 0 | 0 | 78 | 2 | 2 | 66 | 2 | 74 | 6 | 0 | 2 | 0 |
| 1721618260 | SARRIA SALAZAR ALVARO ALEJANDRO | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1716388101 | SARZOSA PEÑAFIEL PABLO JAVIER | 0 | 0 | 50 | 50 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 55 | 2 | 1 | 33 | 2 | 52 | 5 | 0 | 2 | 1 |
| 1750238923 | SARZOSA QUIROZ LILIANA MARIUXI | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 4 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0802596403 | SAVINOVICH ESTUPIÑAN MARIA KARENINA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1703568871 | SEAMAN SALCEDO YOLANDA DEL CARMEN | 0 | 1 | 225 | 225 | 30 | 12 | 20 | 16 | 16 | 13 | 9 | 17 | 5 | 0 | 485 | 32 | 12 | 154 | 29 | 255 | 10 | 0 | 28 | 0 |
| 1725069270 | SEDAMANOS SACA KEVIN FABRICIO | 0 | 0 | 1 | 1 | 3 | 1 | 4 | 2 | 2 | 1 | 3 | 2 | 1 | 0 | 7 | 5 | 1 | 0 | 1 | 1 | 0 | 0 | 2 | 0 |
| 0503286023 | SEGOVIA ACOSTA LUISA VANESSA | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 6 | 1 | 1 | 0 | 2 | 3 | 2 | 0 | 1 | 0 |
| 1719254243 | SEIBA CONDOY EVELYN DEL CARMEN | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 7 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0951206804 | SEMPER NIVELA KEVIN ISAIAS | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1600503831 | SEPA VIMOS FREDDY DAVID | 0 | 0 | 79 | 79 | 2 | 1 | 0 | 0 | 2 | 1 | 2 | 1 | 0 | 0 | 105 | 2 | 1 | 59 | 2 | 81 | 10 | 0 | 2 | 0 |
| 2100466784 | SERRANO GODOY JUAN PABLO | 0 | 0 | 3 | 3 | 3 | 0 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 8 | 2 | 0 | 0 | 0 | 4 | 0 | 0 | 2 | 0 |
| 1713236618 | SERRANO VILLACIS EDGAR EDUARDO | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1710281906 | SERRANO ZAPATA LAURA ISABEL | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 7 | 1 | 1 | 2 | 2 | 5 | 1 | 0 | 1 | 0 |
| 0908181829 | SEVILLA ZEA WASHINGTON WILFRIDO | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 2 | 1 | 0 | 3 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1400293195 | SHARIAN ANKUASH MARCO ENRIQUE | 0 | 0 | 111 | 111 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 137 | 0 | 0 | 102 | 0 | 116 | 0 | 0 | 0 | 0 |
| 1400917918 | SHARUPI SHIKI JAIRO ISAIAS | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 7 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1500914161 | SHIGUANGO ALVARADO VERONICA ELIZABETH | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 4 | 0 | 4 | 0 | 0 | 0 | 0 |
| 1500627227 | SHIGUANGO CANELOS ANGEL CARLOS | 0 | 0 | 0 | 0 | 4 | 2 | 1 | 0 | 1 | 3 | 2 | 2 | 3 | 0 | 5 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 1500968019 | SHIGUANGO GREFA ERIKA MARILYN | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1500813363 | SHIGUANGO MAMALLACTA ELDER PAUL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1705140844 | SHININ LEON MARIA ELSA | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 9 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 |
| 1716134190 | SHUGULI DELGADO GUILLERMO EDUARDO | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 0 | 2 | 0 | 2 | 0 | 1 | 0 | 7 | 2 | 1 | 1 | 4 | 5 | 1 | 0 | 2 | 0 |
| 1710939396 | SHUGULI LOPEZ MIRIAN PATRICIA | 0 | 0 | 0 | 0 | 4 | 3 | 2 | 1 | 0 | 1 | 2 | 3 | 0 | 0 | 5 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 1721760054 | SILVA BENALCAZAR KATHERINE EDITH | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1706278973 | SILVA CASTRO MARCO ISAIAS | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 4 | 0 | 4 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1703309151 | SILVA FERNANDEZ IMELDA PIEDAD | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 8 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1716428345 | SILVA MUÑOZ SORAYA ELIZABETH | 0 | 0 | 34 | 34 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 38 | 1 | 1 | 30 | 2 | 34 | 1 | 0 | 1 | 0 |
| 1710750520 | SILVA PEREZ WILMA RAQUEL | 0 | 0 | 1 | 1 | 2 | 1 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 11 | 2 | 1 | 0 | 2 | 2 | 0 | 0 | 2 | 0 |
| 0927703991 | SILVA PILLASAGUA VANESSA ISABEL | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1706281365 | SILVA QUISHPE MARCO BENSESLAO | 0 | 0 | 10 | 10 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 12 | 0 | 10 | 0 | 0 | 0 | 0 |
| 1709254690 | SILVA YANEZ BOLIVAR FERNANDO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1716692056 | SIMBA CARPIO MILTON GEOVANNY | 0 | 0 | 36 | 36 | 5 | 2 | 3 | 2 | 1 | 2 | 3 | 1 | 3 | 0 | 45 | 5 | 2 | 26 | 9 | 42 | 2 | 0 | 4 | 0 |
| 1722102371 | SIMBAÑA CHINCHUÑA BYRON OMAR | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 3 | 2 | 6 | 1 | 0 | 1 | 0 |
| 0502827231 | SIMBAÑA GUANOLUISA JUAN PEDRO | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1713627253 | SINGO SINGO MIRYAN DE LOS ANGELES | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1725351488 | SISA ATSAMP OSCAR GEOVANNY | 0 | 0 | 4 | 4 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1721133856 | SISLEMA COLLAGUAZO DARIO JAVIER | 0 | 0 | 38 | 38 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 41 | 0 | 0 | 35 | 0 | 40 | 1 | 0 | 0 | 0 |
| 0401596713 | SIZALIMA CHAUCA MAURO FERNANDO | 0 | 0 | 14 | 14 | 3 | 2 | 2 | 1 | 0 | 2 | 2 | 2 | 0 | 0 | 30 | 3 | 2 | 12 | 4 | 16 | 2 | 0 | 3 | 0 |
| 1719893073 | SOLANO AROCA EDWIN NEPTALI | 0 | 0 | 196 | 196 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 215 | 0 | 0 | 174 | 0 | 215 | 5 | 0 | 0 | 0 |
| 0917248296 | SOLEDISPA SANTOS DANIEL AGUSTIN | 0 | 0 | 34 | 34 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 37 | 0 | 0 | 34 | 0 | 34 | 0 | 0 | 0 | 0 |
| 0800920720 | SOLIS ACOSTA DELHY MARGOT | 0 | 0 | 155 | 155 | 18 | 10 | 8 | 7 | 7 | 11 | 6 | 6 | 6 | 0 | 171 | 17 | 10 | 132 | 17 | 160 | 18 | 0 | 15 | 0 |
| 1800838748 | SOLIS ALEAGA GLORIA ANGELICA | 0 | 0 | 0 | 0 | 2 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0803493709 | SOLIS CORTEZ DARWIN DANIEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0919109645 | SOLIS PAZ CARLOS VITERBO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1311857906 | SOLORZANO GOROZABEL MARIA SOFIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1305896548 | SOLORZANO ZAMBRANO FANNY MARIA | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 0 | 2 | 2 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|-----------------------|--------|
| 1002946737 | SORIA VINUEZA CRISTIAN SANTIAGO | 0 | 0 | 5 | 5 | 2 | 1 | 1 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 17 | 2 | 1 | 3 | 2 | 5 | 1 | 0 | 2 | 0 | |
| 0919476382 | SORIANO GARCIA LAURA JACQUELINE | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 10 | 1 | 1 | 0 | 1 | 2 | 1 | 0 | 0 | 0 | |
| 0905390985 | SORIANO SORIANO PEDRO PABLO | 0 | 0 | 5 | 5 | 2 | 2 | 0 | 2 | 0 | 1 | 2 | 1 | 0 | 0 | 7 | 2 | 2 | 2 | 5 | 7 | 1 | 0 | 2 | 0 | |
| 0801804154 | SOSA ESTACIO JAQUIRA JOSEFINA | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | |
| 0918901497 | SOTO MARTIZ KENYA SULAY | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 15 | 0 | 17 | 0 | 0 | 0 | 0 | |
| 0925471898 | SOTOMAYOR CANDELARIO ANDRES ADRIAN | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 | |
| 0901245498 | SUAREZ BAQUERIZO JOSE DEL CARMEN | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 2 | 2 | 1 | 0 | 1 | 2 | 0 | 4 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | |
| 1709630428 | SUAREZ BRAVO JUAN CARLOS | 0 | 0 | 15 | 15 | 3 | 2 | 2 | 1 | 2 | 2 | 1 | 0 | 1 | 0 | 22 | 3 | 2 | 11 | 4 | 23 | 1 | 0 | 3 | 0 | |
| 0913938262 | SUAREZ BRIONES JOSE ABRAHAM | 0 | 0 | 57 | 57 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 61 | 1 | 1 | 54 | 2 | 59 | 2 | 0 | 1 | 0 | |
| 1721932604 | SUAREZ BUITRON DIEGO OMAR | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 | |
| 0401498886 | SUAREZ DELGADO JESSICA LILIANA | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 0 | 6 | 2 | 1 | 2 | 2 | 4 | 2 | 0 | 2 | 0 | |
| 1718277336 | SUAREZ FAICAN VIVIANA ISABEL | 0 | 0 | 8 | 8 | 3 | 2 | 0 | 1 | 3 | 1 | 3 | 1 | 0 | 0 | 14 | 3 | 2 | 6 | 4 | 12 | 1 | 0 | 3 | 0 | |
| 1716907959 | SUAREZ IBARRA SOFIA MARIA | 0 | 0 | 0 | 0 | 3 | 1 | 3 | 0 | 2 | 0 | 1 | 1 | 2 | 0 | 5 | 3 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | |
| 0700532641 | SUAREZ JAIME ROSENDO | 0 | 1 | 24 | 24 | 9 | 8 | 4 | 4 | 3 | 3 | 6 | 4 | 3 | 0 | 36 | 9 | 8 | 13 | 5 | 28 | 1 | 0 | 9 | 0 | |
| 2100248109 | SUAREZ MANITIO ROBERTO CARLOS | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | |
| 1703579175 | SUAREZ RITES MANUEL DANTON | 0 | 0 | 25 | 25 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 28 | 1 | 1 | 20 | 2 | 27 | 2 | 0 | 1 | 0 | |
| 1003601299 | SUAREZ ROBBY KARINA BELEN | 0 | 0 | 1 | 1 | 4 | 3 | 1 | 2 | 3 | 1 | 2 | 3 | 1 | 0 | 7 | 5 | 3 | 0 | 0 | 0 | 0 | 0 | 5 | 1 | |
| 1722795612 | SUAREZ ROMERO CATHERINE ESTEFANIA | 0 | 0 | 13 | 13 | 2 | 1 | 2 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 27 | 2 | 1 | 7 | 2 | 13 | 2 | 0 | 2 | 0 | |
| 0904977337 | SUAREZ TORRES OFELIA ALEJANDRINA | 0 | 0 | 36 | 36 | 6 | 3 | 2 | 4 | 2 | 2 | 3 | 2 | 3 | 0 | 47 | 6 | 3 | 25 | 2 | 36 | 10 | 0 | 5 | 0 | |
| 1722160007 | SULCA CHIGUANO KATHYA GISELA | 0 | 0 | 19 | 19 | 3 | 3 | 1 | 1 | 1 | 3 | 1 | 1 | 1 | 0 | 29 | 3 | 3 | 8 | 6 | 21 | 4 | 0 | 3 | 0 | |
| 1701459081 | SUNTAXI QUINGA JOSE MARIA | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 6 | 1 | 1 | 0 | 2 | 4 | 1 | 0 | 1 | 0 | |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1701766386 | SUQUILLO OSCULLO SEGUNDO CASIMIRO | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 0 | 0 | 0 | 1 | 1 | 2 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1713172920 | TABOADA TABOADA EDISON MAURICIO | 0 | 0 | 13 | 13 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 13 | 0 | 13 | 0 | 0 | 0 | 0 |
| 1718427626 | TACO AMAYA PAOLA | 0 | 0 | 8 | 8 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 9 | 1 | 1 | 6 | 2 | 8 | 1 | 0 | 1 | 0 |
| 0502681760 | TACO CRIOLLO LUIS HERNAN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1105158388 | TADAY YUNGA JUAN ANDRES | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1004658561 | TADEO CAICEDO MARILYN ALEJANDRA | 0 | 0 | 0 | 0 | 4 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 15 | 1 | 1 | 0 | 2 | 2 | 0 | 0 | 1 | 0 |
| 1706164728 | TAMAYO MOLINA MARTHA SUSANA | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 9 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1104260532 | TANDAZO MACAS DARWIN MIGUEL | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 8 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 1 |
| 1103715973 | TANDAZO PEÑA JAMMES JUAN | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 12 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1500905698 | TANGUILA MAMALLACTA RAMON ANGEL | 0 | 0 | 4 | 4 | 2 | 1 | 2 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 4 | 2 | 1 | 1 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1501048688 | TANGUILA TANGUILA FRANCISCO BENJAMIN | 0 | 0 | 8 | 8 | 11 | 4 | 5 | 6 | 1 | 4 | 3 | 2 | 3 | 0 | 27 | 8 | 4 | 2 | 9 | 14 | 5 | 0 | 9 | 0 |
| 1500629843 | TANGUILA TAPUY JUAN KLEVER | 0 | 0 | 16 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 19 | 0 | 0 | 10 | 0 | 17 | 2 | 0 | 0 | 0 |
| 0931551584 | TAPIA ALVAREZ DAVID ROLANDO | 0 | 0 | 8 | 8 | 3 | 1 | 3 | 0 | 1 | 0 | 2 | 1 | 2 | 0 | 12 | 3 | 1 | 4 | 2 | 8 | 1 | 0 | 3 | 0 |
| 1306952415 | TAPIA CARRILLO MARCO RENAN | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 1 | 3 | 4 | 1 | 0 | 1 | 0 |
| 2150062723 | TAPIA CHAVEZ JAIME GABRIEL | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1500681059 | TAPIA MONTENEGRO PAUL ANDRES | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1704999315 | TAPIA MOREIRA NORA SUSANA | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 2 | 0 | 7 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0917128514 | TAPIA MOYA ALEX JAVIER | 0 | 0 | 0 | 0 | 3 | 3 | 1 | 3 | 3 | 2 | 0 | 0 | 0 | 0 | 7 | 3 | 3 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0703238113 | TAPIA ORDOÑEZ MAYRA ALEXANDRA | 0 | 0 | 71 | 71 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 76 | 0 | 0 | 58 | 0 | 73 | 4 | 0 | 0 | 0 |
| 1500693112 | TAPUY CERDA CHRISTIAN PAULO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0909619397 | TAQUES PALACIOS JUSTINA LORENA | 0 | 0 | 61 | 61 | 5 | 3 | 3 | 2 | 1 | 0 | 2 | 3 | 1 | 0 | 83 | 4 | 3 | 63 | 5 | 63 | 3 | 0 | 3 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1712567518 | TAQUIRES BENALCAZAR MIRIAM DE LOS ANGELES | 0 | 0 | 9 | 9 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 11 | 2 | 1 | 6 | 2 | 8 | 1 | 0 | 2 | 1 |
| 0913797544 | TARIRA FAJARDO ARISTIDES VIDAL | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1700500802 | TEJADA CANDO LANDI ALFONSO | 0 | 0 | 55 | 55 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 69 | 0 | 0 | 42 | 0 | 60 | 6 | 0 | 0 | 0 |
| 0801270224 | TEJADA VALDEZ FROILAN | 0 | 0 | 85 | 85 | 4 | 2 | 2 | 1 | 1 | 1 | 2 | 3 | 2 | 0 | 92 | 4 | 2 | 70 | 4 | 85 | 2 | 0 | 4 | 0 |
| 0604837310 | TELENCHANO PAUCAR NESTOR LIZARDO | 0 | 0 | 12 | 12 | 6 | 2 | 2 | 2 | 2 | 2 | 1 | 4 | 2 | 0 | 19 | 5 | 2 | 9 | 3 | 12 | 3 | 0 | 6 | 0 |
| 0702909219 | TELLO BRON MAYRA ROCIO | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 0801557521 | TELLO CASTILLO DIANA INES | 0 | 0 | 19 | 19 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 20 | 0 | 0 | 19 | 0 | 19 | 1 | 0 | 0 | 0 |
| 0802384420 | TELLO PRECIADO CECIBEL EDITH | 0 | 0 | 74 | 74 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 81 | 1 | 1 | 63 | 2 | 75 | 4 | 0 | 1 | 0 |
| 0604437236 | TENELEMA TENELEMA LUIS GEOVANNY | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0101166403 | TEPAN SUMBA MIGUEL ANGEL | 0 | 0 | 2 | 2 | 2 | 2 | 1 | 1 | 0 | 2 | 0 | 1 | 1 | 0 | 4 | 2 | 2 | 0 | 2 | 2 | 1 | 0 | 2 | 0 |
| 1003220371 | TERAN ESPINOSA DE LOS MONTEROS ROBERTO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1722382650 | TERAN GORDILLO ANGELICA VANESSA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1724050305 | TIBAN ORTIZ KATERIN ESTEFANIA | 0 | 0 | 14 | 14 | 3 | 2 | 2 | 2 | 1 | 2 | 1 | 2 | 1 | 0 | 31 | 5 | 2 | 11 | 4 | 13 | 2 | 0 | 5 | 2 |
| 1312679291 | TIGUA PARRALES MARLON JAVIER | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| 1720212735 | TIMUÑO REINOSO ROBERTO CARLOS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1802840130 | TIPAN ACOSTA LUIS ALBERTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1705075131 | TIPAN CRUZ HECTOR GONZALO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1709535999 | TIPAN SANTAMARIA MARIA FERNANDA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0503792277 | TIPANGUANO GUZMAN MAYRA ANA | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 5 | 0 | 2 | 0 | 0 | 0 | 0 |
| 1804966008 | TIPANTIZA ALTACIG FREDY FABRICIO | 0 | 0 | 65 | 65 | 3 | 2 | 5 | 2 | 4 | 2 | 1 | 0 | 0 | 1 | 72 | 8 | 2 | 56 | 2 | 64 | 1 | 0 | 8 | 0 |
| 0802048298 | TIPANTUNA SANTANDER LUCRECIA LORENA | 0 | 1 | 57 | 57 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 61 | 0 | 0 | 46 | 0 | 61 | 1 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1721925343 | TIPANTUÑA CORO MARCO GIOVANNI | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0401399308 | TIRACA ORTIZ DIANA VERONICA | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 1 | 1 | 2 | 1 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0503251142 | TISALEMA LOPEZ MIGUEL ANGEL | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1805364963 | TITE PILLAPA RUTH MARGARITA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1712499043 | TITUANA LLUMIQUINGA JENNY SOLEDAD | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1723151682 | TIXI LOGACHO CYNTHIA SOLEDAD | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1804238085 | TOAINGA VITERI DIEGO ARMANDO | 0 | 0 | 60 | 60 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 60 | 0 | 0 | 47 | 0 | 60 | 0 | 0 | 0 | 0 |
| 0603780990 | TOAPANTA AREVALO PATRICIO RAUL | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 11 | 2 | 1 | 0 | 4 | 5 | 1 | 0 | 2 | 0 |
| 0503500605 | TOAPANTA CAGUANA EDISON GEOVANNY | 0 | 0 | 49 | 49 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 80 | 0 | 0 | 50 | 0 | 49 | 1 | 0 | 0 | 0 |
| 0201042025 | TOAPANTA CHAGUARO FABY EFRAIN | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1750524702 | TOAPANTA GUTIERREZ MADELYN ALEXANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1708891120 | TOAPANTA QUISHPE VICTOR HUGO | 0 | 0 | 51 | 51 | 3 | 1 | 1 | 3 | 1 | 0 | 1 | 2 | 1 | 0 | 56 | 3 | 1 | 47 | 2 | 51 | 2 | 0 | 3 | 0 |
| 1723180517 | TOAPAXI CHICAIZA MIGUEL ANGEL | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 4 | 2 | 1 | 2 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0503630907 | TOAQUIZA TOAPANTA HECTOR MAURICIO | 0 | 0 | 44 | 44 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 45 | 0 | 0 | 43 | 0 | 45 | 0 | 0 | 0 | 0 |
| 0503358764 | TOAQUIZA YUPANGUI FANNY ELIZABETH | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1710307529 | TOBAR BOLAÑOS CARLOS BAYARDO | 0 | 0 | 130 | 130 | 3 | 2 | 2 | 2 | 0 | 0 | 0 | 1 | 1 | 0 | 157 | 2 | 2 | 113 | 2 | 136 | 2 | 0 | 2 | 0 |
| 1707585640 | TOBAR BUITRON EDIER GONZALO ISAURO | 0 | 0 | 43 | 43 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 45 | 1 | 1 | 40 | 5 | 46 | 2 | 0 | 1 | 0 |
| 1720729654 | TOBAR MANOSALVAS JONATHAN FERNANDO | 0 | 0 | 12 | 12 | 3 | 2 | 1 | 2 | 1 | 0 | 2 | 1 | 2 | 0 | 21 | 3 | 2 | 10 | 5 | 15 | 2 | 0 | 3 | 0 |
| 1723444277 | TOCA BUNGACHO EDGAR PATRICIO | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 16 | 0 | 17 | 0 | 0 | 0 | 0 |
| 1719442178 | TOCA MARMOL MARIA EUGENIA | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| 1726094525 | TOCTE LLUMITASIG JIMY JAVIER | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1726401001 | TOLEDO HEREDIA WASHINGTON DAVID | 0 | 0 | 7 | 7 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 14 | 1 | 1 | 8 | 2 | 7 | 1 | 0 | 1 | 0 |
| 0919650739 | TOMALA BAZAN VERONICA KATIUSKA | 0 | 0 | 20 | 20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 0 | 0 | 15 | 0 | 21 | 0 | 0 | 0 | 0 |
| 0922448428 | TOMALA DELGADO MARIA VERONICA | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0917655490 | TOMALA GUALE ANIBAL LUIS | 0 | 0 | 0 | 0 | 4 | 1 | 2 | 3 | 1 | 1 | 2 | 2 | 1 | 0 | 9 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 2450043068 | TOMALA SORIANO JOSELINE ROSARIO | 0 | 0 | 0 | 0 | 3 | 2 | 0 | 1 | 3 | 1 | 1 | 3 | 0 | 0 | 7 | 3 | 2 | 0 | 0 | 1 | 0 | 0 | 3 | 0 |
| 1716775901 | TONATO BALLADARES JULIA JAQUELINE | 0 | 0 | 4 | 4 | 4 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 2 | 0 | 6 | 2 | 2 | 0 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1311624447 | TONATO MOREIRA JORGE LEONARDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2100016910 | TONATO PAREDES MONICA CECILIA | 0 | 0 | 32 | 32 | 2 | 2 | 1 | 0 | 1 | 2 | 0 | 1 | 1 | 0 | 38 | 2 | 2 | 21 | 4 | 33 | 4 | 0 | 2 | 0 |
| 1312754474 | TONGUINO RODRIGUEZ JESSICA ELIZABETH | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 12 | 0 | 12 | 0 | 0 | 0 | 0 |
| 1708978828 | TORO BARRIGA CARLOS LEONARDO | 0 | 0 | 211 | 211 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 217 | 0 | 0 | 199 | 0 | 213 | 8 | 0 | 0 | 0 |
| 0923061568 | TORO ESPINOZA MARIO FERNANDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 14 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1313219816 | TORO GARCIA SHIRLEY JOHANA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1708280548 | TORO HIDALGO ROCIO DE LOS ANGELES | 0 | 0 | 29 | 29 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 33 | 0 | 0 | 23 | 0 | 31 | 2 | 0 | 0 | 0 |
| 0705201515 | TORRES ARMIJOS FANNY DANIELA | 0 | 0 | 23 | 23 | 2 | 1 | 2 | 1 | 0 | 2 | 0 | 1 | 0 | 0 | 30 | 2 | 1 | 17 | 2 | 25 | 1 | 0 | 2 | 0 |
| 0927327205 | TORRES DIAZ JULIO FRANCISCO | 0 | 0 | 105 | 105 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 111 | 0 | 0 | 104 | 0 | 109 | 3 | 0 | 0 | 0 |
| 1709428120 | TORRES GONZAGA LUIS HERNAN | 0 | 0 | 89 | 89 | 2 | 0 | 1 | 0 | 0 | 2 | 0 | 1 | 2 | 0 | 103 | 2 | 0 | 81 | 0 | 91 | 2 | 0 | 1 | 0 |
| 1312700642 | TORRES MACIAS ERICKA NATALY | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0927133694 | TORRES MEJIA ERWIN DAVID | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0801491374 | TORRES MERCADO WILSON | 0 | 0 | 202 | 202 | 8 | 0 | 2 | 3 | 4 | 5 | 4 | 6 | 0 | 0 | 224 | 8 | 0 | 182 | 0 | 208 | 5 | 0 | 6 | 0 |
| 0102345097 | TORRES PROCEL LUISA DIOCELINA | 0 | 0 | 84 | 84 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 100 | 0 | 0 | 71 | 0 | 91 | 1 | 0 | 0 | 0 |
| 0802033803 | TORRES ROSERO CARMEN DEL ROCIO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|-----------------------|--------|
| 1710452150 | TORRES VALLEJO CARLOS JOSE | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 2 | 0 | 0 | 3 | 2 | 1 | 0 | 0 | 0 | 0 | 2 | 0 | |
| 1708106685 | TORRES ZAPATA VERONICA DE LOS ANGELES | 0 | 0 | 4 | 4 | 4 | 3 | 2 | 0 | 1 | 2 | 2 | 1 | 1 | 0 | 21 | 3 | 3 | 3 | 4 | 6 | 1 | 0 | 3 | 0 | |
| 1720802329 | TORTORELLA GORDILLO FRANCISCO JAVIER | 0 | 0 | 14 | 14 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 15 | 1 | 1 | 13 | 2 | 18 | 2 | 0 | 1 | 0 | |
| 1702972991 | TOSCANO VALDIVIESO LUIS RODRIGO | 0 | 0 | 0 | 0 | 2 | 2 | 0 | 2 | 2 | 1 | 0 | 1 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | |
| 1003663208 | TREBOLES BAROJA ANGEL LIZANDRO | 0 | 0 | 157 | 157 | 8 | 3 | 2 | 4 | 3 | 4 | 4 | 4 | 0 | 0 | 210 | 7 | 3 | 138 | 5 | 173 | 6 | 0 | 6 | 0 | |
| 0401767314 | TREJO PAGUAY JESSICA YELITZA | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 5 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | |
| 1204100810 | TRIANA GALARZA LUZ MERCEDES | 0 | 0 | 11 | 11 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 21 | 0 | 0 | 11 | 0 | 11 | 0 | 0 | 0 | 0 | |
| 1206084384 | TROYA CARPIO CARLOS ENRIQUE | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 16 | 0 | 0 | 6 | 0 | 10 | 0 | 0 | 0 | 0 | |
| 1204590069 | TROYA CEREZO EDGAR GERMAN | 0 | 0 | 45 | 45 | 7 | 2 | 3 | 4 | 4 | 2 | 3 | 2 | 0 | 0 | 65 | 6 | 2 | 36 | 2 | 49 | 1 | 0 | 6 | 0 | |
| 1202867535 | TROYA CONTRERAS JORGE EDUARDO | 0 | 0 | 10 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 10 | 0 | 0 | 7 | 0 | 11 | 1 | 0 | 0 | 0 | |
| 1707514251 | TROYA PROAÑO HERNAN AUGUSTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 1705099537 | TRUJILLO COBOS MARCO ANTONIO | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 1 | 0 | |
| 1712120425 | TRUJILLO CUENCA MAGDALENA PATRICIA | 0 | 0 | 19 | 19 | 2 | 2 | 0 | 0 | 1 | 2 | 0 | 2 | 1 | 0 | 22 | 2 | 2 | 11 | 6 | 20 | 2 | 0 | 2 | 0 | |
| 2101010904 | TRUJILLO SHIGUANGO JEYSON DENNIS | 0 | 0 | 66 | 66 | 5 | 2 | 2 | 2 | 3 | 2 | 2 | 2 | 2 | 0 | 80 | 5 | 2 | 53 | 5 | 73 | 3 | 0 | 5 | 0 | |
| 1706469051 | TUALOMBO ORTIZ ENDRU VICENTE | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 6 | 1 | 1 | 3 | 2 | 5 | 1 | 0 | 1 | 0 | |
| 0930227947 | TUAREZ BRIONES XAVIER ANTONIO | 0 | 0 | 25 | 25 | 3 | 0 | 1 | 1 | 2 | 1 | 2 | 1 | 1 | 0 | 31 | 3 | 0 | 17 | 0 | 30 | 2 | 0 | 3 | 0 | |
| 1306394303 | TUAREZ CEVALLOS MARCIA PATRICIA | 0 | 0 | 2 | 2 | 2 | 1 | 2 | 0 | 2 | 0 | 2 | 0 | 0 | 0 | 4 | 2 | 1 | 0 | 2 | 2 | 1 | 0 | 2 | 0 | |
| 1600811291 | TUCUPI SHARIAN PABLO MAURICIO | 0 | 0 | 1 | 1 | 3 | 1 | 2 | 0 | 0 | 2 | 3 | 2 | 1 | 0 | 9 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 4 | 1 | |
| 1400602809 | TUCUPI SHARIAN PEDRO FERNANDO | 0 | 0 | 5 | 5 | 2 | 1 | 1 | 1 | 1 | 1 | 0 | 2 | 0 | 0 | 10 | 2 | 1 | 2 | 2 | 5 | 1 | 0 | 2 | 0 | |
| 0930187893 | TULCAN GUERRA EDGAR IVAN | 0 | 0 | 6 | 6 | 3 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 8 | 2 | 1 | 1 | 2 | 7 | 1 | 0 | 2 | 0 | |
| 1714715768 | TUMBACO MONTES WILLIAM DANIEL | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|---------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0918230681 | TUSO ORDOÑEZ LUCY FAVIOLA | 0 | 0 | 68 | 68 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 71 | 1 | 1 | 52 | 2 | 76 | 3 | 0 | 1 | 0 |
| 1718054420 | TUZA SORIA DANILO FERNANDO | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 14 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 1 |
| 0800969966 | ULLOA ANGULO JULIO ALEJANDRO | 0 | 0 | 72 | 72 | 3 | 1 | 1 | 0 | 1 | 0 | 2 | 2 | 3 | 0 | 77 | 3 | 1 | 65 | 2 | 75 | 4 | 0 | 3 | 0 |
| 1721533907 | ULLOA TRAVEZ ERICK ANDRES | 0 | 0 | 6 | 6 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 15 | 2 | 1 | 3 | 2 | 6 | 1 | 0 | 2 | 0 |
| 1704849668 | ULLOA VILLAVICENCIO SONNIA ADRIANA | 0 | 0 | 10 | 10 | 2 | 2 | 0 | 1 | 1 | 1 | 2 | 1 | 0 | 0 | 11 | 2 | 2 | 7 | 4 | 11 | 2 | 0 | 2 | 0 |
| 1717964009 | UMAQUINGA SERRANO DARIO XAVIER | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 0 | 3 | 4 | 1 | 0 | 1 | 0 |
| 1701484337 | UNDA HERRERA TERESA ADELA | 0 | 0 | 36 | 36 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 36 | 0 | 0 | 27 | 0 | 36 | 3 | 0 | 0 | 0 |
| 1500519176 | UNDA REINA EDWIN RAINEIRO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1400827992 | UNKUCH UNKUCH EDWIN MARLO | 0 | 0 | 120 | 120 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 124 | 0 | 0 | 118 | 0 | 124 | 0 | 0 | 0 | 0 |
| 0201796851 | URBANO URBANO MANUEL MARIA | 0 | 0 | 1 | 1 | 3 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 | 0 | 11 | 2 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1719909176 | UREÑA AGUILAR ENID DEL CONSUELO | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 5 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 |
| 0920205705 | URGILES GUERRERO ALEXANDRA CECILIA | 0 | 0 | 6 | 6 | 3 | 1 | 1 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 14 | 2 | 1 | 3 | 2 | 6 | 1 | 0 | 2 | 0 |
| 1706419999 | URIARTE BRIONES ESTEBAN EUGENIO | 0 | 0 | 12 | 12 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 14 | 0 | 0 | 9 | 0 | 15 | 3 | 0 | 0 | 0 |
| 0918514902 | USCA AMBI WALTER ENRIQUE | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0604358929 | USHCA CAYAMBE JULIO CESAR | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 7 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1716740491 | USHIÑA LASLUISA ALEJANDRO PAUL | 0 | 0 | 36 | 36 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 39 | 2 | 1 | 29 | 2 | 37 | 2 | 0 | 2 | 0 |
| 1722293220 | USHIÑA LLULLUNA ALEX DARIO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 0 | 1 | 3 | 0 | 0 | 1 | 0 |
| 1721396651 | USHIÑA SIMBAÑA MARIA DOLORES | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 2 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1721067005 | UYANA TANGUILA RUBEN ROLANDO | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 5 | 5 | 1 | 0 | 0 | 0 |
| 0500425731 | VACA ALBARRACIN LUIS REINALDO | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 4 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1103211296001 | VACA AVILA BLANCA AULIRIA | 0 | 0 | 143 | 143 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 158 | 1 | 1 | 126 | 2 | 145 | 3 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|---------------------------------|---------------------------------|
| 1704470986 | VACA AVILA WASHINGTON TIODOMIRO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 0 | 3 | 3 | 0 | 0 | 1 | 0 |
| 1710126333 | VACA CANCHINGRE ROSA LUZMILA | 0 | 0 | 0 | 0 | 4 | 4 | 2 | 1 | 3 | 1 | 2 | 2 | 1 | 0 | 10 | 4 | 4 | 0 | 0 | 0 | 0 | 4 | 0 | |
| 1727285551 | VACA CASTRO DANIELA FERNANDA | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1717625535 | VACA CRUZ CINTYA VALERIA | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 5 | 1 | 1 | 1 | 2 | 5 | 2 | 0 | 0 | 0 |
| 1716641970 | VACA MALLA TATIANA ALEXANDRA | 0 | 0 | 23 | 23 | 3 | 2 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 28 | 2 | 2 | 14 | 4 | 22 | 2 | 0 | 2 | 1 |
| 1700914540 | VACA MENA LUIS OCTAVIO | 0 | 0 | 2 | 2 | 3 | 2 | 1 | 0 | 2 | 3 | 1 | 2 | 0 | 0 | 4 | 3 | 2 | 0 | 3 | 3 | 0 | 0 | 3 | 0 |
| 0908928757 | VACA MENDEZ LUIS ENRIQUE | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 1 | 0 | 0 | 1 | 2 | 1 | 0 | 13 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1720143583 | VACA NAVARRO SANDRA VERONICA | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 1 | 1 | 1 | 1 | 0 | 2 | 0 | 5 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 2 | 0 |
| 1708840713 | VACA ROSERO ZOILA NARCISA | 0 | 0 | 16 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 26 | 0 | 0 | 14 | 0 | 17 | 1 | 0 | 0 | 0 |
| 0915446538 | VACA SAN MARTIN MARGARITA DOLORES | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1715982664 | VACA SIMBA MAYRA MARITZA | 0 | 0 | 13 | 13 | 1 | 2 | 2 | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 14 | 2 | 2 | 4 | 4 | 14 | 2 | 0 | 2 | 0 |
| 1703735173 | VACAS RIVADENEIRA ANA MATILDE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0401495882 | VAICILLA VARGAS PAOLA VIVIANA | 0 | 0 | 13 | 13 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 16 | 1 | 1 | 11 | 2 | 13 | 1 | 0 | 1 | 0 |
| 0906244926 | VALAREZO BARZOLA EUGENIO ENRIQUE | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 0202000311 | VALENCIA CAMACHO JOFFRE WILFRIDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0801892886 | VALENCIA CANOLA JUAN LUIS | 0 | 1 | 59 | 59 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 62 | 0 | 0 | 57 | 0 | 59 | 0 | 0 | 0 | 0 |
| 0801215948 | VALENCIA DELGADO LUIS ALFREDO | 0 | 0 | 73 | 73 | 5 | 1 | 2 | 1 | 1 | 1 | 2 | 4 | 1 | 0 | 91 | 4 | 1 | 61 | 2 | 74 | 4 | 0 | 3 | 0 |
| 1400720833 | VALENCIA MALDONADO KATERINE GENOVEVA | 0 | 0 | 0 | 0 | 4 | 2 | 1 | 2 | 1 | 3 | 3 | 0 | 2 | 0 | 9 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |
| 0802659672 | VALENCIA QUIÑONEZ MONICA ANDREA | 0 | 0 | 24 | 24 | 3 | 2 | 1 | 0 | 1 | 0 | 1 | 2 | 1 | 0 | 41 | 2 | 2 | 17 | 2 | 27 | 5 | 0 | 2 | 0 |
| 1718362112 | VALENCIA SANTANA DIEGO RODRIGO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0804440956 | VALENCIA TELLO IAN YAMANI | 0 | 0 | 8 | 8 | 1 | 1 | 0 | 1 | 2 | 1 | 0 | 0 | 0 | 0 | 11 | 2 | 1 | 6 | 2 | 8 | 1 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1400589741 | VALENCIA ZABALA ANDREA PAOLA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0941335200 | VALERO BAJAÑA JOHN DAVID | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1710751288 | VALLADARES TRIVINO ANA MARICELA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1720606118 | VALLADOLID PARDO ANA ELIZABETH | 0 | 0 | 31 | 31 | 6 | 4 | 4 | 2 | 0 | 3 | 1 | 1 | 1 | 0 | 48 | 4 | 4 | 25 | 11 | 36 | 4 | 0 | 2 | 0 |
| 1719300541 | VALLADOLID SARANGO RAUL FERNANDO | 0 | 0 | 1 | 1 | 1 | 2 | 0 | 2 | 0 | 1 | 1 | 1 | 1 | 0 | 7 | 2 | 2 | 0 | 1 | 1 | 0 | 0 | 2 | 0 |
| 1802638013 | VALLE VINUEZA LUIS ARMANDO | 0 | 0 | 30 | 30 | 4 | 1 | 2 | 1 | 3 | 2 | 2 | 1 | 1 | 0 | 34 | 4 | 1 | 33 | 2 | 39 | 1 | 0 | 4 | 0 |
| 1722783998 | VALLEJO FUENTES BYRON DAVID | 0 | 0 | 13 | 13 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 13 | 1 | 1 | 12 | 2 | 13 | 1 | 0 | 1 | 0 |
| 1711622884 | VALLEJO HIDALGO OMAR AHMED | 0 | 0 | 11 | 11 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 13 | 1 | 1 | 5 | 3 | 11 | 1 | 0 | 1 | 0 |
| 1715509053 | VALLEJO MEZA HENRY RAUL | 0 | 0 | 6 | 6 | 27 | 19 | 13 | 10 | 12 | 11 | 13 | 12 | 10 | 0 | 34 | 27 | 19 | 2 | 5 | 7 | 1 | 0 | 26 | 0 |
| 0601106438 | VALLEJO OCANA ODERAY PETITA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1719375154 | VALLEJO RODRIGUEZ ESTEFANIA | 0 | 0 | 3 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1708726532 | VALVERDE NARVAEZ ESTHELA DEL PILAR | 0 | 0 | 0 | 0 | 3 | 1 | 2 | 2 | 2 | 2 | 1 | 1 | 0 | 0 | 9 | 6 | 1 | 0 | 0 | 0 | 0 | 0 | 6 | 3 |
| 1724259799 | VALVERDE ROGEL RAFAEL ALBERTO | 0 | 0 | 17 | 17 | 2 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 19 | 1 | 1 | 9 | 2 | 17 | 1 | 0 | 1 | 0 |
| 1803189453 | VALVERDE SOLIS ROCIO DEL PILAR | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 0 | 5 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0906468962 | VARGAS ALVAREZ ANA RITA DEL CARMEN | 0 | 0 | 23 | 23 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 24 | 0 | 0 | 22 | 0 | 23 | 0 | 0 | 0 | 0 |
| 1501097552 | VARGAS ANDI JESSICA PIEDAD | 0 | 0 | 4 | 4 | 8 | 1 | 3 | 1 | 7 | 2 | 3 | 5 | 3 | 0 | 11 | 8 | 1 | 4 | 2 | 4 | 1 | 0 | 8 | 0 |
| 0921724993 | VARGAS CASTRO FELIX AMADO | 0 | 0 | 21 | 21 | 5 | 4 | 1 | 3 | 1 | 2 | 2 | 1 | 5 | 0 | 34 | 5 | 4 | 9 | 7 | 24 | 4 | 0 | 4 | 0 |
| 1723627186 | VARGAS CORDOVA ALEX DAVID | 0 | 0 | 16 | 16 | 4 | 3 | 2 | 0 | 3 | 3 | 2 | 0 | 0 | 0 | 22 | 4 | 3 | 9 | 6 | 16 | 4 | 0 | 4 | 0 |
| 1803734944 | VARGAS DAGUA DARWIN ISRAEL | 0 | 0 | 11 | 11 | 4 | 0 | 1 | 2 | 0 | 2 | 1 | 3 | 0 | 0 | 19 | 3 | 0 | 11 | 0 | 15 | 1 | 0 | 3 | 0 |
| 1704771698 | VARGAS DE LA TORRE MARIA DEL CARMEN | 0 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 2100371182 | VARGAS LLANOS ANA ISABEL | 0 | 0 | 23 | 23 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 24 | 1 | 0 | 20 | 0 | 24 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1713692455 | VARGAS NARVAEZ MARCO PATRICIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0702345729 | VARGAS RAMIREZ VICTOR HUGO | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 7 | 1 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1207136316 | VARGAS SALCEDO ELIZABETH DEL ROCIO | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 0701899858 | VARGAS SALVATIERRA WALTER SEGUNDO | 0 | 0 | 61 | 61 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 63 | 0 | 0 | 56 | 0 | 61 | 2 | 0 | 0 | 0 |
| 1700589060 | VASCO CAMPAÑA GONZALO VICENTE | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1715182505 | VASCO ECHEVERRIA PAUL ANIBAL | 0 | 0 | 3 | 3 | 3 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 5 | 3 | 1 | 1 | 2 | 3 | 1 | 0 | 3 | 0 |
| 0930677547 | VASCONEZ REINOSO FAUSTO DANIEL | 0 | 0 | 8 | 8 | 2 | 2 | 0 | 0 | 2 | 2 | 0 | 0 | 2 | 0 | 10 | 2 | 2 | 4 | 4 | 8 | 2 | 0 | 2 | 0 |
| 1719154757 | VASQUEZ ESTRADA FAUSTO ALEJANDRO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1709399487 | VASQUEZ LOPEZ JOSE HUMBERTO | 0 | 0 | 8 | 8 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 9 | 1 | 1 | 9 | 2 | 8 | 1 | 0 | 1 | 0 |
| 0401092796 | VASQUEZ OBANDO MARCO ROLANDO | 0 | 0 | 22 | 22 | 1 | 2 | 1 | 1 | 1 | 2 | 1 | 0 | 0 | 0 | 29 | 2 | 2 | 16 | 3 | 23 | 2 | 0 | 2 | 0 |
| 1710098680 | VASQUEZ POVEDA ANA CRISTINA | 0 | 0 | 5 | 5 | 4 | 2 | 1 | 2 | 1 | 0 | 1 | 2 | 2 | 0 | 14 | 3 | 2 | 2 | 4 | 5 | 1 | 0 | 2 | 0 |
| 1714539002 | VASQUEZ QUISTIAL JUAN CARLOS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1104666704 | VASQUEZ ROSILLO ALEZ GABRIEL | 0 | 0 | 10 | 10 | 2 | 2 | 2 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 14 | 2 | 2 | 4 | 6 | 12 | 2 | 0 | 2 | 0 |
| 1714739735 | VEGA CEVALLOS MARCELO PAUL | 0 | 0 | 141 | 141 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 171 | 0 | 0 | 98 | 0 | 160 | 21 | 0 | 0 | 0 |
| 1002695516 | VEGA GARCIA ADELAIDA MARISOL | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1206010652 | VEGA MORALES WELINTON HUMBERTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1104580723 | VEGA PIZARRO VICENTE REINERIO | 0 | 0 | 39 | 39 | 3 | 1 | 2 | 0 | 0 | 3 | 1 | 2 | 1 | 0 | 45 | 3 | 1 | 30 | 3 | 40 | 1 | 0 | 3 | 0 |
| 1710535558 | VEGA VACA JUAN CARLOS | 0 | 0 | 6 | 6 | 14 | 2 | 6 | 9 | 5 | 8 | 4 | 7 | 3 | 0 | 27 | 14 | 2 | 2 | 7 | 9 | 2 | 0 | 14 | 0 |
| 0706647013 | VEINTIMILLA ARCALLE JANDRY JOHAO | 0 | 0 | 0 | 0 | 2 | 2 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 2 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0903531093 | VELARDE ROMAN VICTORIA ISABEL | 0 | 0 | 4 | 4 | 2 | 1 | 0 | 2 | 0 | 1 | 1 | 1 | 1 | 0 | 5 | 2 | 1 | 3 | 2 | 4 | 1 | 0 | 1 | 0 |
| 1723120745 | VELASCO BALDEON JAZMIN IRAI | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA | DEBITO |
|---------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|-----------------------|--------|
| 1717218026 | VELASCO CHANGO DARWIN HERNAN | 0 | 0 | 0 | 0 | 3 | 2 | 1 | 2 | 2 | 1 | 2 | 0 | 1 | 0 | 8 | 3 | 2 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | |
| 0200584480 | VELASCO GAROFALO GUIDO FLAVIO | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 0202250056 | VELASCO SOLANO JEFFERSON OSWALDO | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 1 | 0 | |
| 1708027477 | VELASCO SUAREZ HENRY FABIAN | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 | |
| 0927424515 | VELASQUEZ MORAN NORBERTO LUIS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 0922228499 | VELASQUEZ PEÑAHERRERA EDWARD ANGELO | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 2 | 2 | 5 | 1 | 0 | 1 | 0 | |
| 1713867222 | VELASTEGUI RAMOS JOSE GABRIEL | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | |
| 1309460416 | VELEZ CHILAN JUAN CARLOS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 1711002129001 | VELEZ GARCIA REIBEL BENITO | 0 | 0 | 11 | 11 | 2 | 1 | 2 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 13 | 2 | 1 | 7 | 2 | 11 | 1 | 0 | 2 | 0 | |
| | VELEZ ORTIZ IVAN LEONARDO | 0 | 0 | 11 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 13 | 0 | 0 | 3 | 0 | 11 | 0 | 0 | 0 | 0 | |
| 0802726380 | VELEZ SAMANIEGO JOSE ADRIANO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 1309210506 | VELEZ VERA MARLON FERNANDO | 0 | 0 | 22 | 22 | 6 | 2 | 1 | 3 | 2 | 4 | 2 | 6 | 0 | 0 | 40 | 6 | 2 | 17 | 4 | 22 | 2 | 0 | 6 | 0 | |
| 0802590372 | VELIZ GODOY PEDRO JULIO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 0922865829 | VELIZ RIVERA MARIA FERNANDA | 0 | 0 | 64 | 64 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 68 | 1 | 1 | 58 | 2 | 65 | 3 | 0 | 1 | 0 | |
| 0500658323 | VELOZ LASCANO HECTOR FERNANDO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | |
| 0922807532 | VELOZ MARTILLO HECTOR LUIS | 0 | 0 | 0 | 0 | 2 | 2 | 0 | 0 | 2 | 1 | 1 | 1 | 1 | 0 | 4 | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | |
| 1726871955 | VELOZ OBANDO FERNANDO PAUL | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 2 | 0 | 6 | 2 | 1 | 1 | 3 | 4 | 1 | 0 | 2 | 0 | |
| 0911913523 | VELOZ PIZARRO CARLOS ALEXIS | 0 | 0 | 12 | 12 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 15 | 1 | 1 | 5 | 2 | 14 | 4 | 0 | 0 | 0 | |
| 0201609294 | VELOZ UNDA CRISTHIAN HOMERO | 0 | 0 | 43 | 43 | 2 | 1 | 2 | 0 | 0 | 1 | 2 | 0 | 1 | 0 | 49 | 2 | 1 | 33 | 2 | 43 | 1 | 0 | 2 | 0 | |
| 1900658368 | VELOZ VICENTE GLENDI MARICELA | 0 | 0 | 6 | 6 | 3 | 2 | 1 | 0 | 2 | 1 | 2 | 1 | 2 | 0 | 7 | 3 | 2 | 2 | 4 | 6 | 2 | 0 | 3 | 0 | |
| 1204844565 | VERA ACOSTA DENNY FERNANDO | 0 | 0 | 158 | 158 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 161 | 0 | 0 | 132 | 0 | 158 | 6 | 0 | 0 | 0 | |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0803211333 | VERA AVILA GABRIEL GUILLERMO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1314925221 | VERA BENAVIDES JOSE ANDRES | 0 | 0 | 32 | 32 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 35 | 1 | 1 | 29 | 2 | 32 | 1 | 0 | 1 | 0 |
| 0925582298 | VERA BENITES MICHAEL STALYN | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 3 | 2 | 5 | 1 | 0 | 1 | 0 |
| 0802459198 | VERA BONE DANILO JOSE | 0 | 0 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 30 | 0 | 0 | 25 | 0 | 29 | 1 | 0 | 0 | 0 |
| 1805042635 | VERA CARRASCO PAMELA ALEJANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1312772500 | VERA ESTRELLA JOSE ALBERTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1310194293 | VERA ESTRELLA MARLENE VERONICA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0803459155 | VERA HIDALGO YOSUA MARITZA | 0 | 0 | 162 | 162 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 176 | 1 | 0 | 131 | 0 | 168 | 13 | 0 | 1 | 0 |
| 0912249786 | VERA IZAGUIRRE MARCOS GUSTAVO | 0 | 0 | 59 | 59 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 67 | 0 | 0 | 63 | 0 | 60 | 0 | 0 | 0 | 0 |
| 1314744218 | VERA LOPEZ MARIA CRISTINA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 6 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0924028152 | VERA LUQUE LADY TATIANA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1306279827 | VERA ORTIZ MARIA EUGENIA | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 3 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 1 | 0 |
| 0921705935 | VERA RAMOS HECTOR JULIO | 0 | 0 | 3 | 3 | 7 | 2 | 8 | 3 | 3 | 4 | 2 | 3 | 1 | 0 | 13 | 8 | 2 | 1 | 2 | 3 | 1 | 0 | 9 | 0 |
| 0803317411 | VERA RIVAS BORIS RICHARD | 0 | 0 | 111 | 111 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 114 | 0 | 0 | 93 | 0 | 112 | 5 | 0 | 0 | 0 |
| 1719683433 | VERA RODRIGUEZ MIRIAN JESSENIA | 0 | 0 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 35 | 0 | 0 | 27 | 0 | 29 | 0 | 0 | 0 | 0 |
| 1716099153 | VERA SUAREZ JUSTINO SEBASTIAN | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 5 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0924830292 | VERA SUAREZ PABLO LEONARDO | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 4 | 1 | 1 | 3 | 2 | 4 | 1 | 0 | 1 | 0 |
| 0901540302 | VERDESOTO BAQUE JULIO FLORESMILO | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 7 | 0 | 8 | 0 | 0 | 0 | 0 |
| 1714554399 | VERDESOTO VASQUEZ ALFREDO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0923447676 | VERDEZOTO CALVOPÍÑA RICHARD MAURICIO | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 3 | 1 | 1 | 0 | 3 | 3 | 0 | 0 | 0 | 0 |
| 0201457165 | VERDEZOTO MORA CRUZ ELINA | 0 | 0 | 10 | 10 | 2 | 2 | 1 | 1 | 1 | 0 | 2 | 1 | 0 | 0 | 14 | 2 | 2 | 6 | 4 | 10 | 2 | 0 | 2 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0801214529 | VERDUGA ALVAREZ BETTY ISABEL | 0 | 0 | 42 | 42 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 42 | 0 | 0 | 40 | 0 | 43 | 1 | 0 | 0 | 0 |
| 1723865943 | VERGARA CASTILLO MARTHA ALEXANDRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1721046322 | VERGARA HERRERA WILMA PATRICIA | 0 | 0 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 3 | 0 | 4 | 0 | 0 | 0 | 0 |
| 0903838944 | VERGARA VERA ANGELA MARIA DEL ROSARIO | 0 | 0 | 43 | 43 | 6 | 1 | 5 | 4 | 3 | 2 | 2 | 4 | 4 | 0 | 53 | 8 | 1 | 24 | 2 | 44 | 4 | 0 | 5 | 0 |
| 1714577796 | VERNAZA COROZO JOSE LUIS | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0800811796 | VERNAZA PATA JOSE FILEMON | 0 | 0 | 87 | 87 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 90 | 0 | 0 | 76 | 0 | 87 | 3 | 0 | 0 | 0 |
| 1707315691 | VICENTE GUTIERREZ LUIS PATRICIO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1722160619 | VICENTE VINUEZA FATIMA GUILLERMINA | 0 | 0 | 11 | 11 | 3 | 1 | 1 | 0 | 2 | 1 | 0 | 2 | 0 | 0 | 15 | 2 | 1 | 9 | 2 | 12 | 1 | 0 | 2 | 0 |
| 1206181503 | VICTORERO VEAS MIRELLA CRISTINA | 0 | 0 | 7 | 7 | 2 | 2 | 0 | 1 | 0 | 1 | 1 | 1 | 2 | 0 | 23 | 2 | 2 | 0 | 3 | 7 | 2 | 0 | 1 | 0 |
| 1003003371 | VILAEZ VALENCIA JESSICA PAMELA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1709239428 | VILEMA ROJAS MARTHA ISABEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0604296616 | VILLA GUACHO FABIAN MARCELO | 0 | 1 | 62 | 62 | 8 | 5 | 4 | 4 | 4 | 1 | 2 | 4 | 2 | 0 | 80 | 7 | 5 | 42 | 11 | 66 | 8 | 0 | 8 | 0 |
| 1715975056 | VILLA QUINAUCHO ROBERTO FRANKLIN | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1717498511 | VILLACIS GUAMAN EDWIN PATRICIO | 0 | 0 | 112 | 112 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 121 | 1 | 1 | 103 | 2 | 112 | 1 | 0 | 1 | 0 |
| 1702869650 | VILLACIS HERRERA EDUARDO SIXTO | 0 | 0 | 21 | 21 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 30 | 1 | 1 | 19 | 2 | 25 | 1 | 0 | 1 | 0 |
| 1700370743 | VILLACIS HIDALGO CRISTOBAL GABRIEL ANTONIO | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 3 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1715639900 | VILLACIS LOPEZ ANA JACINTA | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 1 | 0 | 2 | 2 | 2 | 0 | 0 | 7 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 |
| 1717627564 | VILLACIS LOPEZ JENNIFER ESTEFANIA | 0 | 0 | 30 | 30 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 36 | 0 | 0 | 28 | 0 | 31 | 0 | 0 | 0 | 0 |
| 0801895939 | VILLACIS MONTANO JESUS ALBERTO | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 5 | 1 | 1 | 3 | 2 | 5 | 1 | 0 | 1 | 0 |
| 0503050643 | VILLACIS VILLACIS NARCISA MARICELA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1750376244 | VILLACRES HERRERA JULIO JAVIER | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1801102110 | VILLACRES MAYORGA FANI CRISTINA | 0 | 0 | 0 | 0 | 2 | 1 | 2 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1705024725 | VILLACRESES CANARTE ALICIA MONSERRATE | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 4 | 2 | 5 | 1 | 0 | 1 | 0 |
| 1717310344 | VILLAGOMEZ CASTILLO DIEGO ALEJANDRO | 0 | 0 | 32 | 32 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 39 | 0 | 0 | 32 | 0 | 35 | 0 | 0 | 0 | 0 |
| 1720731320 | VILLALBA CASAGALLO ANDREA PAOLA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 5 | 1 | 1 | 3 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1718133778 | VILLALBA YEPEZ GUILLERMO ISAAC | 0 | 0 | 16 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 16 | 0 | 16 | 1 | 0 | 0 | 0 |
| 1721969648 | VILLALTA BAQUERO TATIANA VANESSA | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1723247894 | VILLALVA GONZALON DIANA CAROLINA | 0 | 0 | 56 | 56 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 62 | 0 | 0 | 45 | 0 | 58 | 1 | 0 | 0 | 0 |
| 0929055523 | VILLAMAR ALVAREZ PEDRO MOISES | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 3 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1600683302 | VILLAMAR BOSQUEZ HEINERTH MAURICIO | 0 | 1 | 28 | 28 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28 | 0 | 0 | 20 | 0 | 29 | 0 | 0 | 0 | 0 |
| 1722502323 | VILLAMARIN CORREA JESSENIA PAOLA | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0503380396 | VILLAMARIN ZAMBRANO MAYRA JACQUELINE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0401580402 | VILLARREAL GARCIA SANTIAGO BENJAMIN | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0400827077 | VILLARREAL HERRERA DANIEL IVAN | 0 | 0 | 1 | 1 | 3 | 2 | 2 | 1 | 2 | 1 | 1 | 1 | 0 | 0 | 8 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 1 |
| 0400494092 | VILLARREAL PORTILLA RUPERTO ENRIQUE | 0 | 0 | 17 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 18 | 0 | 0 | 20 | 0 | 20 | 0 | 0 | 0 | 0 |
| 1710737881 | VILLARROEL MUNOZ LUIS XAVIER | 0 | 0 | 4 | 4 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 2 | 2 | 4 | 1 | 0 | 0 | 0 |
| 1707256150 | VILLAVICENCIO ALMEIDA MARCO VINICIO | 0 | 0 | 5 | 5 | 3 | 2 | 2 | 1 | 2 | 1 | 2 | 0 | 1 | 0 | 8 | 3 | 2 | 1 | 2 | 5 | 1 | 0 | 3 | 0 |
| 1709992505 | VILLAVICENCIO ARMIJOS ANGEL FABIAN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0706018520 | VILLAVICENCIO CUCHIMBO WILSON JAVIER | 0 | 0 | 7 | 7 | 3 | 1 | 0 | 0 | 0 | 1 | 2 | 2 | 1 | 0 | 11 | 2 | 1 | 5 | 2 | 8 | 1 | 0 | 2 | 0 |
| 2200588883 | VILLAVICENCIO FUENTES DARWIN XAVIER | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1723027650 | VILLAVICENCIO SANDOVAL STEPHANIE JOHANNA | 0 | 0 | 3 | 3 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 7 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1313397463 | VILLAVICENCIO TORRES JORGE LUIS | 0 | 0 | 66 | 66 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 72 | 0 | 0 | 59 | 0 | 67 | 2 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 0926892985 | VILLEGAS BAUTISTA LENIN MARCELO | 0 | 0 | 5 | 5 | 3 | 2 | 0 | 1 | 2 | 0 | 0 | 1 | 2 | 0 | 12 | 2 | 2 | 1 | 6 | 7 | 2 | 0 | 2 | 0 |
| 1725037632 | VILLEGAS CHUNATA CRISTIAN ALBERTO | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0501525836 | VILLEGAS ESQUIVEL MARIA VIRGINIA | 0 | 0 | 4 | 4 | 5 | 3 | 3 | 2 | 1 | 2 | 1 | 1 | 2 | 0 | 31 | 4 | 3 | 2 | 2 | 4 | 1 | 0 | 4 | 0 |
| 0919659110 | VILLON ASECIO MONICA ROCIO | 0 | 0 | 41 | 41 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 43 | 1 | 1 | 34 | 2 | 44 | 3 | 0 | 1 | 0 |
| 0903468320 | VILLON MATEO JUSTO EUGENIO | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 2 | 0 | 7 | 1 | 0 | 0 | 0 |
| 0900300609 | VILLOTA ALMEIDA LOURDES MARIA | 0 | 1 | 413 | 413 | 8 | 3 | 2 | 3 | 2 | 0 | 4 | 2 | 2 | 0 | 429 | 5 | 3 | 344 | 5 | 428 | 27 | 0 | 4 | 0 |
| 1303154742 | VINCES LOPEZ BEATRIZ ALEXANDRA | 0 | 0 | 43 | 43 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 43 | 0 | 0 | 30 | 0 | 44 | 3 | 0 | 0 | 0 |
| 1309038469 | VINCES MACIAS MONICA ELIZABETH | 0 | 0 | 0 | 0 | 2 | 2 | 2 | 0 | 0 | 2 | 0 | 1 | 1 | 0 | 4 | 2 | 2 | 0 | 1 | 1 | 0 | 0 | 2 | 0 |
| 1200263786 | VINCES ORMENO MARIA LEONOR | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1308804226 | VINCES REZABALA CARLOS ENRIQUE | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0 | 7 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0931004014 | VINCES VELEZ JIMMY VICENTE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1105124992 | VINCES VIDAL ALEXANDER JESUS | 0 | 0 | 51 | 51 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 52 | 0 | 0 | 43 | 0 | 52 | 1 | 0 | 0 | 0 |
| 1716569379 | VINTIMILLA MONTUFAR CARLOS GABRIEL | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1309625539 | VINUEZA BAILON MARIA DANIELA | 0 | 0 | 40 | 40 | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 1 | 0 | 45 | 2 | 1 | 26 | 2 | 40 | 5 | 0 | 2 | 0 |
| 1719388850 | VIRACOCOA SEGOVIA EVELYN PATRICIA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0201636859 | VISTIN VERA KLEVER STALIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2100701636 | VISUMA MALDONADO HEINERT OMAR | 0 | 0 | 12 | 12 | 3 | 3 | 3 | 1 | 0 | 0 | 2 | 2 | 1 | 0 | 26 | 3 | 3 | 0 | 4 | 13 | 3 | 0 | 3 | 0 |
| 0919099150 | VITE FLORES RICARDO ALBERTO | 0 | 0 | 5 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5 | 0 | 0 | 6 | 0 | 5 | 0 | 0 | 0 | 0 |
| 0503223125 | VITURCO VILCA MILTON FRANCISCO | 0 | 0 | 1 | 1 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1103927610 | VIVANCO JUNCAY PAOLA JANETH | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 8 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1719229302 | VIVANCO MONTALVAN PABLO SEGUNDO | 0 | 0 | 44 | 44 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 52 | 0 | 0 | 28 | 0 | 44 | 1 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|---------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1701755454 | VIVANCO RENTERIA FELIX HUMBERTO | 0 | 0 | 0 | 0 | 3 | 1 | 1 | 1 | 1 | 1 | 2 | 0 | 0 | 0 | 7 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0906481536 | VIVAS ARROYO GUSTAVO ALEJANDRO | 0 | 0 | 146 | 146 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 155 | 0 | 0 | 145 | 0 | 146 | 0 | 0 | 0 | 0 |
| 1002001707 | VIVAS RIVERA YADIRA ANA | 0 | 0 | 22 | 22 | 2 | 2 | 1 | 1 | 0 | 1 | 1 | 1 | 1 | 0 | 29 | 2 | 2 | 12 | 2 | 22 | 4 | 0 | 2 | 0 |
| 0803254051 | VIVAS RODRIGUEZ JORLI PEPE | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 1 | 2 | 2 | 0 | 1 | 0 | 5 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0801827056 | VIVES QUIÑONEZ WASHINGTON JESUS | 0 | 0 | 33 | 33 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 34 | 0 | 0 | 38 | 0 | 34 | 0 | 0 | 0 | 0 |
| 1714160411 | VIZCAINO FLORES EDWIN PATRICIO | 0 | 0 | 61 | 61 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 63 | 0 | 0 | 59 | 0 | 61 | 0 | 0 | 0 | 0 |
| 0906814397 | VIZUETA LEON DIONISIO GABRIEL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0904176088 | VON BUCHWALD SANGSTER JIMMY FRANCISCO | 0 | 0 | 165 | 165 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 181 | 1 | 1 | 154 | 2 | 166 | 9 | 0 | 1 | 0 |
| 1400571467 | WATINK KANKUA SILVERIO EDISON | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0901795278 | WELLINGTON PLAZA MARTHA RUTH | 0 | 0 | 27 | 27 | 3 | 1 | 0 | 1 | 3 | 1 | 2 | 1 | 1 | 0 | 33 | 3 | 1 | 21 | 2 | 28 | 2 | 0 | 3 | 0 |
| 1200309589 | WELLINGTON VILLALBA CARLOS ALONSO | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0916681349 | WONG ANDRADE FRANCISCO JAVIER | 0 | 1 | 153 | 153 | 4 | 2 | 2 | 0 | 4 | 3 | 2 | 0 | 0 | 0 | 160 | 5 | 2 | 137 | 4 | 153 | 3 | 0 | 5 | 1 |
| 1719999813 | YACCHIREMA GUERRERO EDGAR ISRAEL | 0 | 1 | 7 | 7 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 6 | 1 | 1 | 1 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1002845624 | YACELGA DE LA TORRE DENIS ABIGAIL | 0 | 1 | 49 | 49 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 54 | 1 | 1 | 34 | 1 | 51 | 3 | 0 | 1 | 0 |
| 0401223979 | YACELGA HUERTAS LUIS ROBERTH | 0 | 0 | 101 | 101 | 3 | 2 | 2 | 1 | 2 | 2 | 0 | 2 | 0 | 0 | 113 | 3 | 2 | 91 | 4 | 107 | 4 | 0 | 3 | 0 |
| 1803409232 | YACHIMBA YACHIMBA MIGUEL ANGEL | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 0 | 0 | 0 | 7 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0924926397 | YAGUAL SUAREZ JUAN CARLOS | 0 | 0 | 4 | 4 | 3 | 1 | 1 | 0 | 2 | 0 | 1 | 1 | 1 | 0 | 7 | 2 | 1 | 2 | 2 | 4 | 1 | 0 | 3 | 0 |
| 1724480726 | YAGUANA MOTOICHE STALIN ALADINO | 0 | 0 | 17 | 17 | 13 | 5 | 4 | 2 | 4 | 5 | 4 | 8 | 3 | 0 | 33 | 10 | 5 | 11 | 8 | 19 | 3 | 0 | 11 | 0 |
| 1719422246 | YAMBERLA DIAZ DORA CAROLINA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 2100615448 | YANCHAPAXI AYALA HILDA SILVANA | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 3 | 1 | 0 | 2 | 0 | 1 | 0 | 0 | 1 | 0 |
| 0500483250 | YANCHAPAXI QUIÑA JOSE MANUEL | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|--------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1704696390 | YANEZ LOPEZ IVAN CARLOS ESTUARDO | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 0502626815 | YANEZ QUINATOA MARINA ISABEL | 0 | 0 | 2 | 2 | 1 | 1 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 2 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1400599336 | YANKUR KASENT TSAKIMP CRISTOBAL | 0 | 0 | 25 | 25 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 25 | 0 | 0 | 24 | 0 | 25 | 0 | 0 | 0 | 0 |
| 1717006611 | YAR IBUJES EDWIN VLADIMIR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1400497606 | YARI ZHUNIO JHON ANTONIO | 0 | 0 | 24 | 24 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 26 | 1 | 1 | 17 | 2 | 26 | 3 | 0 | 0 | 0 |
| 0702819277 | YARISIGCHA TACURI BACILIO BERNARDINO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0602479974 | YEDRA QUINTANA MIRIAN FABIOLA | 0 | 0 | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 1 | 1 | 2 | 2 | 0 | 19 | 3 | 3 | 0 | 1 | 1 | 2 | 0 | 3 | 0 |
| 0803192053 | YEPEZ CHAVEZ VANESSA STEPHANIE | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1712799681 | YEPEZ CHICAIZA EDWIN SANTIAGO | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 3 | 2 | 6 | 1 | 0 | 1 | 0 |
| 0603516527 | YEPEZ ECHEVERRIA FABIAN MARCELO | 0 | 0 | 87 | 87 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 | 95 | 2 | 0 | 80 | 0 | 87 | 5 | 0 | 2 | 0 |
| 0906345681 | YEPEZ GUEVARA CARLOS AUGUSTO | 0 | 0 | 7 | 7 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 4 | 0 | 7 | 0 | 0 | 0 | 0 |
| 0602564098 | YEPEZ MAYGUA WASHINGTON HERNAN | 0 | 0 | 4 | 4 | 2 | 1 | 1 | 2 | 2 | 0 | 0 | 1 | 0 | 0 | 14 | 4 | 1 | 4 | 2 | 4 | 1 | 0 | 4 | 0 |
| 1714746391 | YEPEZ QUILCA HUGO MARCELO | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 1 | 2 | 1 | 0 | 1 | 1 | 0 | 5 | 2 | 1 | 0 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1004338990 | YEPEZ TRUJILLO BRYAN ISRAEL | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0801213059 | YNTRIAGO MEDRANDA LUCINDA TRINIDAD | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 5 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 1717917957 | YUGCHA COLLAGUAZO EDISON ROBERTO | 0 | 0 | 38 | 38 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 45 | 1 | 0 | 39 | 0 | 39 | 0 | 0 | 1 | 1 |
| 0301676102 | YUQUI OCHOA BLANCA NUBE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0919162933 | YUQUILEMA LOPEZ CHRISTIAN JAVIER | 0 | 0 | 34 | 34 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 37 | 1 | 1 | 30 | 2 | 38 | 3 | 0 | 1 | 0 |
| 1500614803 | YUQUILEMA QUINABANDA EDWIN HERIBERTO | 0 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1400738033 | ZABALA ANTICH EDWIN BLADIMIR | 0 | 0 | 35 | 35 | 5 | 4 | 4 | 1 | 3 | 3 | 2 | 4 | 1 | 0 | 44 | 6 | 4 | 34 | 2 | 35 | 1 | 0 | 6 | 0 |
| 1400824577 | ZABALA CHUMBIA WALTER BLADIMIR | 0 | 0 | 0 | 0 | 4 | 2 | 3 | 2 | 2 | 1 | 1 | 1 | 2 | 0 | 8 | 4 | 2 | 0 | 0 | 0 | 0 | 0 | 4 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-------------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 1312702119 | ZAMBRANO ALAVA SEGUNDO RAMON | 0 | 0 | 8 | 8 | 2 | 1 | 1 | 0 | 1 | 1 | 2 | 0 | 1 | 0 | 10 | 2 | 1 | 4 | 2 | 10 | 1 | 0 | 2 | 0 |
| 1727542118 | ZAMBRANO ALMEIDA KEVIN JOHAN | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 5 | 1 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 |
| 0801102542 | ZAMBRANO BALLESTERO TATIANA NINOSHK | 0 | 0 | 37 | 37 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 41 | 0 | 0 | 37 | 0 | 37 | 0 | 0 | 0 | 0 |
| 1204661902 | ZAMBRANO CERON CARLOS EDUARDO | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1205847641 | ZAMBRANO COELLO MAYRA DOLORES | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1715063416 | ZAMBRANO CORTEZ MARIA BELEN | 0 | 0 | 3 | 3 | 2 | 1 | 2 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 6 | 2 | 1 | 2 | 2 | 3 | 1 | 0 | 2 | 0 |
| 1719589697 | ZAMBRANO CUALCHI JOSE ALEJANDRO | 0 | 0 | 2 | 2 | 3 | 1 | 1 | 2 | 1 | 0 | 1 | 0 | 1 | 0 | 5 | 2 | 1 | 0 | 2 | 2 | 1 | 0 | 2 | 0 |
| 1722653373 | ZAMBRANO ERAZO MARITZA ALEJANDRA | 0 | 0 | 32 | 32 | 3 | 2 | 2 | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 37 | 2 | 2 | 23 | 4 | 33 | 2 | 0 | 2 | 0 |
| 0706597242 | ZAMBRANO FLECHER TEOFILO RAMON | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 0921042180 | ZAMBRANO GARCIA MANUELA MATILDE | 0 | 0 | 0 | 0 | 2 | 1 | 0 | 1 | 2 | 1 | 0 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 0903912731 | ZAMBRANO GONZALEZ DELIA ROSA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1714702683 | ZAMBRANO GUADAMUD EDUARDO DANIEL | 0 | 0 | 6 | 6 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 8 | 1 | 1 | 0 | 3 | 6 | 1 | 0 | 1 | 0 |
| 1205629510 | ZAMBRANO GUAYGUA BETTZI VICTORIA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 1308833316 | ZAMBRANO LLERENA GONZALO ANDRES | 0 | 0 | 6 | 6 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 8 | 1 | 1 | 2 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1312519059 | ZAMBRANO MACIAS JAIME LENIN | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 8 | 1 | 1 | 3 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1303616591 | ZAMBRANO MEJIA JULIAN RODOLFO | 0 | 0 | 1 | 1 | 2 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 3 | 1 | 1 | 0 | 1 | 1 | 0 | 0 | 1 | 0 |
| 1250845276 | ZAMBRANO MORALES NOHELY VIRGINIA | 0 | 0 | 0 | 0 | 4 | 3 | 3 | 0 | 1 | 3 | 2 | 2 | 1 | 0 | 11 | 4 | 3 | 0 | 0 | 0 | 0 | 0 | 2 | 0 |
| 1304067430 | ZAMBRANO MOREIRA SIMON BOLIVAR | 0 | 0 | 28 | 28 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 30 | 1 | 0 | 27 | 0 | 28 | 0 | 0 | 0 | 0 |
| 0928414002 | ZAMBRANO MUOZ CRISTINA MABEL | 0 | 0 | 5 | 5 | 1 | 1 | 1 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 5 | 1 | 1 | 5 | 2 | 6 | 1 | 0 | 1 | 0 |
| 1718285271 | ZAMBRANO NAVARRETE CARMEN ELIZABETH | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 0 |
| 0908562077 | ZAMBRANO OJEDA VERONICA BEATRIZ | 0 | 0 | 16 | 16 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 17 | 0 | 0 | 13 | 0 | 16 | 0 | 0 | 0 | 0 |

| CÉDULA | NOMBRES | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE- ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICACIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|------------|-----------------------------------|--------------------------------|----------------------------|------------------------------|-------------------------------|------------------------------|---------------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------|---------------------------------|--------------------------------|---------------------------------------|--------------------------|-------------------------------|-------------------|----------------------|----------------------|------------------------|----------------------------------|---------------------------------|
| 2200269195 | ZAMBRANO ORTEGA JENNIFER GABRIELA | 0 | 0 | 13 | 13 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 16 | 1 | 1 | 11 | 2 | 14 | 1 | 0 | 1 | 0 |
| 2100457890 | ZAMBRANO ROBLES MONICA ADRIANA | 0 | 0 | 35 | 35 | 4 | 3 | 5 | 0 | 4 | 1 | 2 | 4 | 1 | 0 | 46 | 7 | 3 | 23 | 8 | 42 | 5 | 0 | 7 | 0 |
| 0803886753 | ZAMBRANO ZAMBRANO ADRIAN LENIN | 0 | 0 | 11 | 11 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 15 | 0 | 0 | 8 | 0 | 12 | 0 | 0 | 0 | 0 |
| 1804027413 | ZAMORA RODRIGUEZ HOLGUER ROBERTO | 0 | 1 | 31 | 31 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 31 | 0 | 0 | 28 | 0 | 30 | 0 | 0 | 0 | 1 |
| 0503740797 | ZAMORA SANCAN ELENA DANIELA | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 7 | 0 | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 |
| 1724469901 | ZAPATA PINO GABRIELA CAROLINA | 0 | 0 | 14 | 14 | 0 | 0 | 1 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 19 | 2 | 0 | 15 | 0 | 14 | 0 | 0 | 2 | 0 |
| 0502515737 | ZAPATA VACA BYRON XAVIER | 0 | 0 | 2 | 2 | 1 | 1 | 0 | 1 | 1 | 0 | 1 | 0 | 0 | 0 | 6 | 1 | 1 | 0 | 2 | 2 | 1 | 0 | 1 | 0 |
| 0909652265 | ZAPATA VERA LUIS ANIBAL | 0 | 0 | 8 | 8 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 8 | 0 | 0 | 13 | 0 | 8 | 0 | 0 | 0 | 0 |
| 0503074890 | ZAPATA VILLAMARIN KLEVER VINICIO | 0 | 0 | 3 | 3 | 2 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 4 | 1 | 1 | 0 | 2 | 3 | 1 | 0 | 1 | 0 |
| 1205380262 | ZAPATA ZAMORA GUSTAVO MARCELO | 0 | 0 | 3 | 3 | 3 | 2 | 1 | 0 | 1 | 1 | 0 | 1 | 2 | 0 | 7 | 2 | 2 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0201977642 | ZARUMA TUALOMBO CESAR AUGUSTO | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 2 | 1 | 0 | 0 | 2 | 1 | 0 | 5 | 2 | 1 | 1 | 2 | 3 | 1 | 0 | 2 | 0 |
| 0916079577 | ZERNA BARAHONA ROBERTO RICHARD | 0 | 0 | 4 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 5 | 1 | 1 | 2 | 2 | 5 | 1 | 0 | 0 | 0 |
| 1711247104 | ZOO CARRILLO JAIRO ENRIQUE | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 1205170143 | ZUMBA YEPEZ RICARDO MANUEL | 0 | 0 | 50 | 50 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 53 | 0 | 0 | 44 | 0 | 54 | 0 | 0 | 0 | 0 |
| 0907584486 | ZUNIGA ALVEAR MERIDA LILIAN | 0 | 0 | 10 | 10 | 5 | 3 | 7 | 6 | 5 | 8 | 3 | 3 | 1 | 0 | 33 | 23 | 3 | 0 | 4 | 10 | 2 | 0 | 23 | 0 |
| 1716275902 | ZUÑA CALDERON ALEJANDRO EFRAIN | 0 | 0 | 3 | 3 | 2 | 1 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 0 | 18 | 1 | 1 | 1 | 2 | 3 | 1 | 0 | 1 | 0 |
| 0913118360 | ZUÑIGA ICAZA INES DE LAS MERCEDES | 0 | 0 | 75 | 75 | 4 | 3 | 0 | 2 | 0 | 4 | 1 | 3 | 2 | 0 | 91 | 4 | 3 | 57 | 6 | 77 | 10 | 0 | 4 | 0 |
| 0921342846 | ZUÑIGA MORA MARIA ANGELICA | 0 | 0 | 34 | 34 | 3 | 1 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 49 | 1 | 1 | 34 | 3 | 40 | 1 | 0 | 4 | 0 |
| 0930595376 | ZUÑIGA MORAN EVELYN ALEXANDRA | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 1 | 0 | 4 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 0 |
| 0917849671 | ZUÑIGA RIVAS EFRAIN JOSE | 0 | 0 | 5 | 5 | 1 | 1 | 0 | 0 | 0 | 0 | 1 | 1 | 1 | 0 | 9 | 1 | 1 | 1 | 2 | 5 | 1 | 0 | 1 | 0 |
| 2300138233 | ZURITA GAIBOR CATHERINE VIVIANA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| CÉDULA | | NOMBRES | | CONSULTA INVERSIONES IVR | MANTENIMIEN TO USUARIOS | ENVIO NOTIFICACION SMS | ENVIO NOTIFICACION MAIL | PRE-ENROLAMIEN TO IVR | ENROLAMIEN TO USUARIO IVR | PREGUNTA IVR DESAFIO 1 | PREGUNTA IVR DESAFIO 2 | PREGUNTA IVR DESAFIO 3 | PREGUNTA IVR DESAFIO 4 | PREGUNTA IVR DESAFIO 5 | PREGUNTA IVR DESAFIO 6 | PREGUNTA IVR DESAFIO 7 | MANTENIMIET NO DE CUENTAS | CONSULTA NOMBRES CLIENTE | SOLICITUD PREGUNTAS DESAFIO IVR | GENERACION CODIGO OTP | CONSULTA CUENTA AHORROS | VALIDACION OTP | LOGIN USUARIO IVR | CAMBIO DE PIN IVR | OLVIDO DE CLAVE IVR | NOTIFICAIÓN DE EVALUACION | BLOQUEO DE TARJETA DEBITO |
|----------------|--------------------------------|---------|--|--------------------------|-------------------------|------------------------|-------------------------|-----------------------|---------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|------------------------|---------------------------|--------------------------|---------------------------------|-----------------------|-------------------------|----------------|-------------------|-------------------|---------------------|---------------------------|---------------------------|
| 1206304741 | ZURITA SALAZAR SHIRLEY VANESSA | | | 0 | 0 | 6 | 6 | 1 | 1 | 0 | 1 | 0 | 1 | 0 | 1 | 0 | 0 | 7 | 1 | 1 | 0 | 2 | 6 | 1 | 0 | 1 | 0 |
| Total Personas | TOTAL TRANSACCIONES: | | | 0 | 77 | 43371 | 43371 | 4248 | 2392 | 2057 | 1711 | 1658 | 1722 | 1645 | 1720 | 1245 | 7 | 56296 | 4112 | 2392 | 35370 | 3441 | 45495 | 2761 | 0 | 3943 | 96 |
| 2515 | Por Transacción | | | 0 | 60 | 1754 | 1754 | 1834 | 1675 | 1254 | 1083 | 1042 | 1118 | 1042 | 1111 | 870 | 6 | 2511 | 1821 | 1675 | 1508 | 1223 | 1767 | 1373 | 0 | 1752 | 84 |