

BRIAN D. CONVERSI

3100 Providence Pl. St. Louis, MO, 63111 (314)-285-6867 papaconversi@yahoo.com

My work history covers a broad array of skills. I've worked in laboratories, hospitals, construction sites, underwater, and other places as well. My experience pertinent to the job at hand is listed here.

RELEVANT EXPERIENCE

CUSTOMER SERVICE

ST. LOUIS, MO

1990-1998

- 4+ years experience at multiple retail outlets including: QuikTrip, Enterprise Rent-a-Car, and Valvoline Instant Oil Change
- As Assistant Manager: was responsible for product tracking and product ordering, handled customer complaints and was responsible for all employees per shift.
- As Cashier: processed cash, check and charge payments for products and services, I learned to respectfully and cheerfully deal with grouchy or angry customers.
- In-store assistance was a common set of tasks: helped customers find items in the store, mixed paint, lifted heavy objects and generally provided a welcoming environment for our customers.
- As a phone professional for Enterprise: I arranged car rentals at a wide variety of locations and coordinated road-side assistance for customers in distress: locked keys in car, vehicular accidents, flat tires, dead batteries.

STAY-AT-HOME DAD

June 2002-Present

- Provided pre-school education for my 3 children. I made sure they were ready for kindergarten.
- Responsible for juggling multiple schedules so that everyone gets to their activities and appointments on time.
- Plan and cook all the meals for my family of five.
- Donated 400+ hours of my time as volunteer for Kennard Classical Junior Academy Chess Club
- Donated 80+ hours of my time as volunteer for Kennard Classical Junior Academy Lego Robotics League
- Chaperoned over 80 St. Louis Public Schools' field trips attended by my children

EDUCATION

SPARTAN COLLEGE OF AERONAUTICS AND TECHNOLOGY

TULSA, OK

2001-2004

- Completed Private Pilot: Single Engine, Land
- Completed ground school training and FAA written testing for Commercial Pilot
- Completed Launch_Codes's LC101 training program

ADDITIONAL SKILLS

- Proficient with C#, familiar with Python, familiar with SQL and SQLAlchemy
- Web and tech savvy, require little to no training
- Competent in Microsoft Office, Familiar with Excel
- Customer Service Expert
- Proficient with Radio Communications
- Nearly Bilingual (I speak some Spanish)

