Notes Section 6

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6	11.550x - Human Factors in Mobility Design
6.1	Psychology in transportation
•	Cognitive biases:
	 Overconfidence biases: When people overestimate their skills relative to others, causing them to engage in risk behaviors which leads to injuries and death.
	 Framing: People make decisions based on how information is presented to them; the decisions are based on the connotation of each choice.
6.2	Changing behavior
6.3	Equity
6.4	Health and environment