



Nicholas Bonneville

Shift Manager/Supervisor

Proven team leader with strong experience in daily operations, customer service, and cash and inventory control. Skilled in tools like NCR Voyix/Pulse, Microsoft Office Suite, and Dayforce, with a growing focus on Software Engineering and IT support and systems.

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Workplace Experience

Shift Manager/Supervisor — Soul Foods Group (KFC)

March 2021 to Present

Managed daily operations across Multiple KFC locations by supporting staff, ensuring smooth service, food safety compliance, and providing excellent customer experience. Oversaw inventory and cash control, using NCR Voyix/Pulse for reporting and ensuring financial accuracy. Help with scheduling, training, and team development to produce both a productive and welcoming work environment and excellent quality and service.

Core Skills & Experience In:

- NCR Voyix/Pulse
 - Microsoft Office Suite
 - Customer Service
 - Cash & Inventory Control
 - Sales & Inventory Reporting
 - Scheduling & Staff Supervision
 - Employee Training
 - Health and Safety Compliance
 - Company Policy and Procedure Compliance
 - Working and Collaborating in Teams
 - Promotions and Marketing
 - Cooking and Food Preparation
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Paint Associate — Honda Technology Inc.

February 2020 to June 2021

Operated on the paint line to ensure quality control for painted and assembled parts. Was responsible for loading and unloading parts, maintaining workplace and safety standards, and using Dayforce to track shifts, manage tasks and time tracking.

Core Skills & Experience In:

- Dayforce
 - Quality Control
 - Workplace and Maintenance Safety Compliance
 - Assembling Parts
 - Loading and Unloading Parts
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Grocery/Cashier Associate — Giant Tiger

March 2018 to January 2020

Helped support customers both on the floor and at checkout, handling transactions and returns while maintaining a clean, organized store. Assisted with stocking shelves, processing payments and worked with the team to provide a good shopping experience.

Core Skills & Experience In:

- Customer Service
 - Cash and POS Handling
 - Returns and Exchanges
 - Inventory Support
 - Store Maintenance
 - Stocking Shelves
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Voluntary Experience

Volunteer IT Support

Self-directed – Ongoing

Provide informal technical support to friends, family, and community members by troubleshooting computer issues, assisting with software installation, and offering guidance on device use. Developing strong problem-solving and communication skills while helping users improve their technology experience.

General Associate — Country Kitchen

May 2012 to July 2014

Assisted with a former family-owned restaurant during the summer breaks, supporting daily operations such as customer service and maintaining a clean, welcoming environment. Developed multitasking skills and helped contribute to smooth service.

Education

Advanced Diploma - Centennial College

Scarborough, ON. – November 2022 to Present

Ontario Secondary School Diploma - Secondary School

September 2016 to June 2021

References Available Upon Request
