## **Use Cases/Sequence Diagrams**

- Use Case 1 Designated personnel update nail information
  - Description A designated user will update nail information on the website.
  - Actors Designated personnel.
  - Organizational Benefits Updating nail information will allow for potential customers to review updated information on the nails before booking an appointment
  - Frequency of use Not yet evaluated, all of designated users will be allowed to update and edit nail information
  - Triggers Clicking on a listing and editing the content of that nail listing
  - Preconditions Being logged in as a designated user
  - Postconditions To See updated nail listing on the website (Long, Medium, Short)
  - Main Course -
    - Log in as a designated user.
    - Main page will have the nail listings.
    - Click the edit button to change the information about that listing.
    - A new/old value would be edited to the listing.
  - Exceptions
    - Only designated personnel will be able to update nail information
- Use Case 2 User creates username and password
  - Description Any type of user will be able to create a username and password.
  - Actors Generic Users/Admins/Personnel/Anyone
  - Organizational Benefits Allows customers to receive exclusive offers and promotions.
  - Frequency of Use 80% of users when deemed to create an username and password for promotions and exclusive offers, purchase/book nail appointments right then and there.
  - Triggers Anyone/Users presses a button on the website to create a username and password.
  - Preconditions User enters the website and is prompted to create a username and password or finds the "create username/password" button
  - Postconditions User creates a username and password and has access to promotions/exclusive offers.

- o Main Course -
  - System prompts user to create username and password
  - Users enters a username and password they would like to use
  - Users enters a email and phone number to connect to their account
  - After submitting the information, the system will redirect the user to login in with the new username and password
  - User logs on
  - User will have access to the promotion/exclusive offers tab on the website.
- Exceptions
  - From the main page, users may not want to sign up with a username and password
- User Case 3 User schedules an appointment
  - Description Any type of user will schedule an appointment
  - Actors Registered generic Users/Admins/Personnel
  - Organizational Benefits Allowing potential customers to schedule an appointment on the website, allows for better communication and overall experience.
  - Frequency of use 70% of users will prefer to book an appointment online, rather than contacting the owner directly.
  - Triggers Clicking on the schedule button prompts them to go to the scheduling page
  - o Preconditions Being a registered user
  - Postconditions Able to see all the updated available days and times.
  - Main Course -
    - User clicks on the schedule button
    - If user isn't registered, the system will prompt them to make a account.
    - When a user is registered, they go straight to the booking/appointment page
    - System will display available times and days
    - User picks a available time
    - The system will prompt them to enter name, email, phone number
    - User enters the information displayed on the screen and submits it.
    - System will prompt success, and will display the policies, information and random booking number.

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- Use Case 4 User favorites/likes a nail picture to their profile.
  - Description Generic Users can nail pictures to their profile for revisiting website
  - o Actors Users who are registered and logged in.
  - Organizational Benefits Users may come back with an idea on how they would like to get their nails done.
  - Frequency of Use- Frequent, a business model revolves around the liking of nail pictures
  - Triggers- User is reviewing nails and presses the likes button
  - Preconditions- User is registered and is on the main page or gallery page and likes a photo.
  - Postconditions- Saved/like nail is listed under their profile page for specific users.
  - Main Course
    - User is on main page and filters nails
    - They like a nail photo and it will save their profile
    - They can come back later and see the nail photos
  - Exceptions
    - They may not like the nails and go to another use case.