

# SOURAV DAS



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Dankuni, Chanditala

**DOB** - 24th July, 2002

## SUMMARY

I am a motivated and hardworking individual with a positive attitude and strong communication skills.

## SKILLS

- Fast learner
- Good typing speed
- Strong communication skills
- Positive attitude

## HOBBIES

- Listening to music
- Interacting with new people

## EXPERIENCE

### CUSTOMER CARE EXECUTIVE

Cegura Technology Solutions

(For a few months)

- Responded to customer inquiries and provided appropriate solutions through phone, email, and chat
- Maintained customer records and updated customer information in the database

### LANGUAGE PROFICIENCY

- English (fluent)
- Hindi (fluent)
- Bengali (fluent)

## EDUCATION

### SECONDARY SCHOOL

HS Memorial School

Passing year - 2020

### BACHELOR OF COMMERCE

Nabagram Hiralal Paul College

(Persuing)

### CAREER OBJECTIVE:

- To seek an opportunity to utilize my skills and contribute to the growth of the organization.