QUALITY STANDARDS

Lorenz Stoiber

Software Qualitätsmanagement

ISO 9000

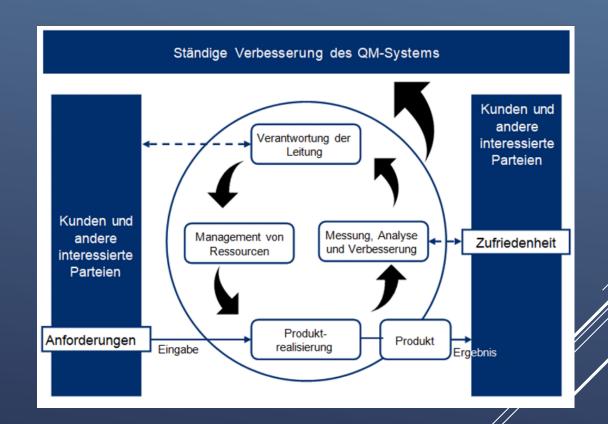
Family of standards focused on quality management systems, ensuring organizations meet customer and regulatory requirements

<u>Origin</u> International Organization for Standardization - ISO

Focus Quality management principles

Replaced by ISO/IEC 330xx standards

<u>Usage</u> Used widely across various industries



SPICE

ISO/IEC 15504

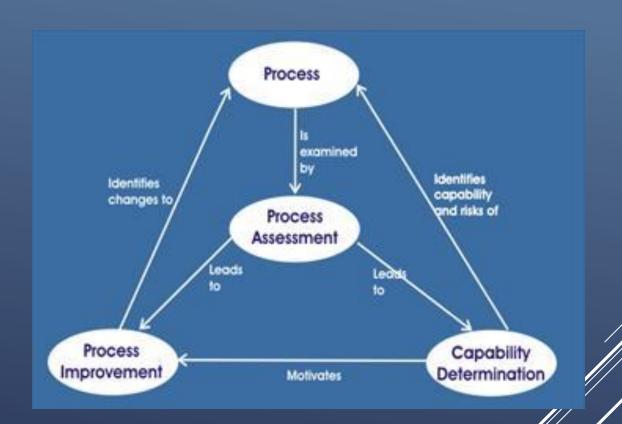
SPICE is a framework for software process assessment and improvement, measuring process capability and maturity in software development

<u>Origin</u> International Organization for Standardization – ISO

Focus Process assessment and capability levels

<u>Certification</u> ISO 9001, which is a norm for quality management systems

Usage Mainly in Software and IT service industry



CMMI

Capability Maturity Model Integration

A model for improving process maturity in development, service, and acquisition, aiming for process optimization.

<u>Origin</u> Developed by the Software Engineering Institute (SEI)

Focus Process improvement

Also Unofficial certificate for maturity of processes

<u>Usage</u> For Development, Services, and Acquisition



GAMP

Good Automated Manufacturing Practice

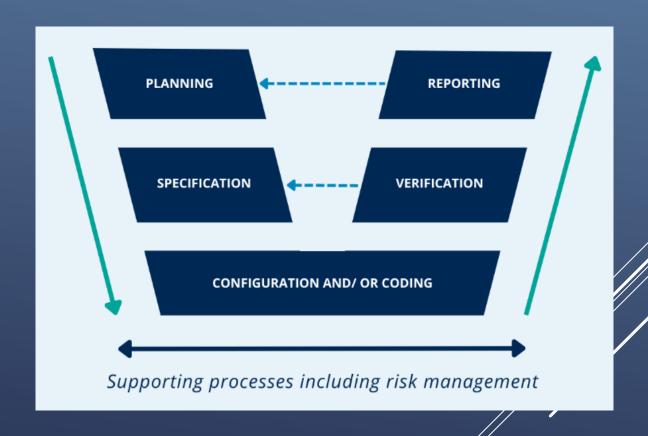
A set of guidelines for ensuring quality in automated systems within the pharmaceutical industry

<u>Origin</u> International Society for Pharmaceutical Engineering (ISPE)

<u>Focus</u> Pharmaceutical manufacturing and compliance

Promotes Risk management and validation of computerized systems

Standard GAMP 5 (current version)



DANKE