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| Nancy Stewart 133 Byrd Road, West Monroe, LA 71292  (H) 318-396-4917 (C) 318-235-1570  [nancycs@comcast.net](mailto:nancycs@comcast.net)  **Career Objective:** To secure a position with diverse responsibilities that will foster professional and personal growth and allow for utilization of my knowledge of nursing, the nursing process and health care delivery. | | | |
| Professional Summary | | | |
|  | | Registered Nurse  * Seasoned career professional with clinical experience that includes acute care hospital settings, primary care clinics, occupational health, case management, workers’ compensation and utilization review. Provided nursing care to adult and geriatric clients utilizing my nursing knowledge of chronic and acute disease processes, preventative healthcare and patient teaching. Basic Training for Surveillance, Prevention, and Control of Healthcare-Associated Infections. * Provided assessment and planning for individualized patient care by utilizing disease management knowledge. Conducted initial and follow-up assessments within designated timeframes for clients identified with complex case management needs and the coordination of community services, i.e. Home Health, Durable Medical Equipment and Physical Therapy. * Assessment of client’s medical and social circumstances that would impact compliance with prescribed treatment plans. * Responsible for Workers’ Compensation management from the onset of injury or illness to return to work. * Provided continuous quality healthcare service that contributed to the physical, psychological, emotional, and spiritual well being of each client served. Providing education, information, direction and support to ensure the care goals of the client are met. * Generating reports, auditing medical records and abstraction of information for specific diseases and disease processes. * Utilization review of data, reports, and records for significant findings that needed to be addressed immediately or request additional information. Conducted pre-authorizations and prior approval for procedures and admissions and procedure coding. Utilization Review of records for Personnel Reliability Program (PRP) and Revenue Utilization Review. * Case Management, Managerial, and Administrative duties of comprehensive health programs and health services by planning, coordinating and implementing the health programs. Case Management and Utilization review of data, reports, and records for significant findings that needed to be addressed immediately or request additional information. * Effective communication that promotes working in a collaborative manner with the multidisciplinary team in the continuum of care for clients, and their families. * Experience in educating and training patients, families and employees utilizing effective teaching methods such as power points, hand-out, and hands-on demonstration ensuring understanding of material presented. * Chronic disease, injury, illness, absence, and pregnancy management. Obtained health histories and performed EKG’s, phlebotomy and counseling to provide coordination and continuum of care with interpretation and documentation utilizing electronic charting. * Coordinate care and establish communication with client’s, caregivers, and healthcare providers to ensure well-coordinated treatment plans are established and to facilitate resolution of any problems expediently. * Utilization of holistic approach to integrate and motivate client’s to treatment plan goals. Education and encouragement of healthy lifestyle changes, i.e. smoking cessation, weight management, exercise and healthy eating. * Prioritization, setting goals and development of a plan of that that decreases barriers and utilizes evidence-based practice as the foundation. * Initiating calls to avoid gaps that require nursing follow-up and tracking of client’s health status and progress in achieving clinical and personal goals. * Follow-up care to discharged client’s to ensure the necessary services have been provided. * Establish and implement policies, procedures, and protocols for administration of immunizations. * Provided training, counseling, health education and support to clients. Health and wellness screening programs that included smoking cessation, HTN, weight control, diabetes, and colorectal cancer screening. * Consulting and interacting with Medical Directors and other Health Care Professions on challenging cases. * Computer skilled, managing heavy daily patient volume including telephone triage, appointment scheduling, and patient referral. Proficient in electronic documentation, and record maintenance to ensure accuracy and patient confidentiality. * Development, planning, coordination and administration of duties in Revenue Utilization Review. * Excellent communication and computer skills. | |
| CREDENTIALS and Certifications | | | |
|  | | Registered Nurse License, State of Louisiana **Licensed Practical Nurse, State of Louisiana**  **Certified Case Manager-CCM**  **Certified Occupational Health Nurse-COHN**  **Certified Basic Life Support** Hearing Conservation & Spirometry Technician | Current |
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|  | | Current |
| EXPERIENCE | | | |
|  | | RN/ Primary Care/Employee Health CM *Department of Veterans Affairs, Fayetteville, AR* RN/ Case Manager/Occupational Health *Vantage Health Plan, Monroe, LA* Revenue Utilization Review/RN/CCM*Department of Veterans Affairs, MSCPAC Shreveport, LA* RN/Case Manager *Department of Defense (Army),* *Pine Bluff, AR* RN/Case Manager *Medical Temps on assignment at Angus Chemical*, *Sterlington, LA* RN/Case Manager | 2013-2014  2012-2013  2010-2012  2009- 2010  2008-2009 |
| Michelin North America, Tuscaloosa, AL 2007-2008 | |
| Manager Employee & Occupational Health/Case Manager | 2006-2006 |
| Hillcrest Baptist Hospital, Waco, TX | |
| Employee Health Manager | 2005-2005 |
| St. Francis Medical Center, Monroe, LA  **Nurse Liaison** 2004-2005  LHC Group, West Monroe, LA | |
| RN/Case Manager/OHN | 2003-2004 |
| Department of Defense, New Orleans, LA | |
| RN/Case Manager/OHN | 1993-2002 |
| Riverwood International, West Monroe, LA  **Intensive Care/Critical Care/Medical-Surgical/ER** 1981-1995 *Glenwood Regional Medical Center,* West Monroe, LA | |
| EDUCATION | | | |
|  | | Associate of Science, Nursing *Louisiana Tech University*  **Bachelors of Science, Nursing**  *Nova Southeastern University* | 1987  2010 |
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| AFFILIATIONS | | | |
|  | | American Association of Occupational Health Nurses (AAOHN) | Current |
| Louisiana Association of Occupational Health Nurses (LAOHN) | Current |
| Case Management Society of America | Current |
| community Service | | | |
|  | American Red Cross *Disaster Team*  **Faith United Methodist Church**  *Active, charter member* | | Current  Current |
| References | | | |
|  | | Available upon request |