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| cAJOYA jacob2639 dANBURY dR. NEW ORLEANS, LA 70131 (504) 234-5031  CAJOYAJJ@YAHOO.COM | | | |
| Professional Summary | | | |
|  | | Registered Nurse  * Highly skilled career professional with 10 years of practical experience in hospital, outpatient infusion center, clinic settings. * Established in Oncology Care including: Chemotherapy Administration, detailed assessment, patient education regarding medication and treatment management, lab work analaysis, documentation and administration of treatment procedures. * Computer skilled, managing heavy daily patient volume including telephone triage and appointment scheduling. Proficient in all documentation/record maintenance/paperwork to ensure accuracy and patient confidentiality. * Disease Management experience * Managed Care experience in the setting of chronic care improvement, care coordination and nurse navigation | |
| CREDENTIALS | | | |
|  | | Board Examination | August 2003 |
|  | | Chemotherapy Certification |  |
|  | | Certified Church Nurse | 2010 |
| Work EXPERIENCE | | | |
|  | | **Care Coordinator, RN**  *Peoples Health, Metairie, La*  **May 2014-present**  Care coordination, case management, health coaching and utilization management for a population of members within the Peoples Health plan.  Nurse Navigation in pcp offices for a select group of members to include health assessments, patient education, preventive health assessment and coordination of needed hedis test. Communication with Office Manager and physicians regarding members’ needs and special reports regarding stars and hcc's. Home visits as needed to members requiring complex case management. Referral to social services as needed and indicated through care management wellness assessment.  **Chronic Care Coordinator, Oncology**  *Peoples Health, Metairie, La*  **January 2013-present**  Includes care coordination for identified oncology member population, patient education, telephonic care management  Post hospital discharge assessments, hedis assessments, and nurse queue coverage  **Telephonic Support Nurse**  *Peoples Health, Metairie, La*  **August 2012-January 2013**  Included telephonic assessments (HRA, SNP HRA, and Transition) and nurse queue coverage  **Cancer Center Clinic, RN (Infusion Center)** *Tulane Hospital and Clinic, New Orleans, La* **Jan. 2012-August 2012**  Included coverage in radiation oncology, oncology clinic, and infusion center  **Quality Review Coordinator,** *temporary* *Tulane Hospital and Clinic, New Orleans, La* **August 2011-Jan 2012**  Included concurrent and retroactive core measure review  **Abdominal Transplant Institute, Transplant Coordinator**  *Tulane Hospital and Clinic, New Orleans, La*  **January 2011-August 2011**  Included disease management and care coordination of hepatology patients, and triage of patients pre and post- transplant  **Field Nurse**  *Guardian Home Health, Metairie, La*  **Nov. 2010- January 2011**  Included care of home bound patient to include patient education, detailed assessment and accurate documentation  **Outpatient Oncology Unit, Infusion Nurse** |  |
| East Jefferson Hospital, Metairie, La  **June 2009-February 2010**  Included care of outpatient hematology/oncology patient to include: assessment, education and direct care | |
| **Abdominal Transplant Institute, Liver Disease Coordinator** |  |
| Tulane Hospital and Clinic, New Orleans, La  **October 2007- April 2008**  Included disease management and care coordination of the hepatology patient | |
| **Outpatient Oncology Unit, Infusion Nurse** |  |
| East Jefferson Hospital, Metairie, La  **August 2005-February2008**  Included care of outpatient oncology patient to include: chemotherapy, biologic and antibiotic administration, blood and blood component administration, assessment, triage and patient education | |
| **Hematology/Oncology/Medical-Surgical Unit, Staff Nurse** |  |
| MCLNO, New Orleans, La  **August 2003-August 2005**  Included care of medical surgical and hematology/oncology patient, delivered through the nursing process in collaboration with medical and ancillary staff | |
| **Ministry Worker/After School Program Director**  *Desire Street Ministries, New Orleans, La*  **1997-2001**  **Population Health Practicum @ Loyola University New Orleans**  *Health Promotion Project*  **April 2012**  ***Health Promotion*** *project utilizing* ***Healthy People 2020*** *health indicator:* ***Nutrition, Physical Activity and Obesity*** *– Aggregate group was identified and assessed, teaching plan and objectives developed, intervention implemented, which consisted of power point presentation, health talk with discussion, health games to reinforce learning. Follow up activity which included: handouts with explanation, physical fitness DVD demonstration with aggregate participation, meal planning, review of BMI and planning of future health promotion projects for aggregate group* | |
| EDUCATION | | | |
|  | | Bachelors of Science Degree in Nursing Aug 2012 |  |
| Loyola University, New Orleans, La  Graduation date- May 2012 | |
|  | | Associate Degree in Nursing May 2003 | |
|  | | Delgado, Charity School of Nursing, New Orleans, La | |
|  | | **Undergraduate Studies, Biology** 1996-1999 | |
|  | | University of New Orleans, New Orleans, La | |
| community Service/memberships/awards | | | |
|  | Health Fair Coordinator | | 2009-2010 |
| Mt. Calvary Church of God in Christ, New Orleans, La  Coordinated all areas of health fair. Directed Volunteers. Implemented floor plan and event schedule. Communicated with vendors and provided health information for participants.  **American Nursing Association, member** 2009 | | |
| **Habitat for Humanity Volunteer** 2010  **Youth Department Coordinator** Jan 2009- Jan 2010  (Mt. Calvary C.O.G.I.C, New Orleans, La)  **Youth Department Vice-President** Jan 2010-May 2011  (Mt. Calvary C.O.G.I.C., New Orleans, La)  **Youth Department President** May 2011-May 2013  (Mt. Calvary C.O.G.I.C., New Orleans, La)  **Leukemia and Lymphoma Society Volunteer** 2011-present  **Lake Forest Elementary Charter School Volunteer** 2009-present  **RN-BSN program’s Florence Nightingale Award recipient** Spring 2012  Loyola University New Orleans  Awarded to a nursing student who not only excels academically, but demonstrates the dedication to the nursing profession and values espoused by Florence Nightingale. This award recognizes excellence in service to the community and to the profession as a whole.  **Honor Society of Nursing,** Spring 2012  **Sigma Theta Tau International**  **New Orleans Oncology Nurses** November 2012- present   |  | | --- | | KEY SKILLS/QUALITIES | | | |
|  | * COMPASSIONATE · PROBLEM SOLVER ·CRITICAL THINKER * CARING LEADERSHIP · ORGANIZED · EFFECTIVE TEAM PLAYER * PROGRAM DEVELOPMENT · STRONG ASSESSMENT SKILL * COMPUTER SKILLED CASE MANAGEMENT * CHRONIC CARE NURSE NAVIGATION * MANAGED CARE CARE COORDINATION * DISEASE MANAGEMENT POPULATION MANAGEMENT  |  | | --- | | REFERENCES | | | |
|  |  | | |

▪*Sherry Allen, Peoples Health*

*Oncology and Palliative Care Team Lead*

*504-849-1390*

[*Sherry.allen@peopleshealth.com*](mailto:Sherry.allen@peopleshealth.com)

*Brenda Simmons (former co-worker/friend of family)*

*RN Case Manager*

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*Tene Bates*

*RN Transplant Coordinator*

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