

!! URGENT!!

Date: 19 January 2018

Subject: Ras Al Khaimah, UAE

Ras Al Khaimah Intl (OMRK)

ASNEK 1E, 1N, 1W & PUVAL 1S RNAV DEPARTURES (10-3A)

Terminal Chart not displaying on Mobile FliteDeck and JeppView when download

interrupted

The Jeppesen electronic chart for the ASNEK 1E, 1N, 1W and PUVAL 1S RNAV Departures (10-3A) at Ras Al Khaimah, UAE – Ras Al Khaimah Intl (OMRK) is missing from some, but not all, versions of JeppView and Mobile FliteDeck. JeppView user that updated using a DVD are not affected. The missing chart is attached in PDF format for use until an update is applied. FliteDeck users can apply the following to reinitiate the system to alleviate the missing chart issue.

- 1. On the affected device, tap on the Settings icon and select FliteDeck along the left side.
- 2. Toggle the Deactivation setting to "ON".
- 3. Launch Mobile FliteDeck and tap "Proceed" to complete the deactivation.
- 4. Once complete, accept the terms and conditions and the application will automatically reactivate.
- 5. Restart the update process and be sure not to interrupt the process until complete.

This Electronic Chart Alert will be posted on the Jeppesen Web site (http://www.jeppesen.com/company/alerts/aviation-alerts.jsp).

WE STRONGLY URGE YOU TO MAKE THIS INFORMATION AVAILABLE TO APPROPRIATE CREW MEMBERS IMMEDIATELY!

If you have any questions concerning this Electronic Chart Alert, please contact Chart Support at:

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U.S. Foll Free: 1-800-353-2107
E-mail: ChartSupport@jeppesen.com

Electronic Chart Alerts are published to advise users of significant issues with charts displayed in electronic applications which may affect aircraft operations. Electronic Chart Alerts are distributed to electronic chart Users and are also available on Jeppesen's Web site at www.jeppesen.com.

Trans alt: 13000 Apt Elev

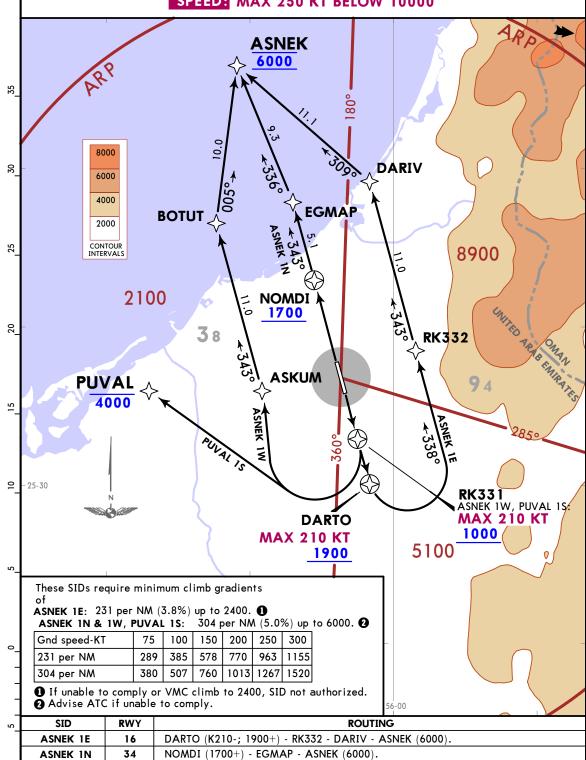
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1. RNAV 1 (GNSS) required.

2. RWY 34: EXPECT close-in obstacles. 3. Do not climb above ATC cleared level.

ASNEK 1E [ASNE1E], ASNEK 1N [ASNE1N] ASNEK 1W [ASNE1W], PUVAL 1S [PUVA1S] RNAV DEPARTURES

SPEED: MAX 250 KT BELOW 10000



RK331 (K210-; 1000+) - ASKUM - BOTUT - ASNEK (6000).

RK331 (K210-; 1000+) - PUVAL (4000-).

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ASNEK 1N

ASNEK 1W