Zachariah A. Cooper

(425) 281-9074 // [zach@raincitysolutions.com](mailto:zach@raincitysolutions.com) // Bellingham, WA

<https://www.linkedin.com/in/zachariah-cooper-6a337270/>

#### Work Experience

#### **Edgar Bikes, Remote March 2019—Present**

#### **Ecommerce Manager**

#### Responsible for managing, organizing and producing content for our E-commerce platform, as well as code editing and review to create a platform to best suit our needs.

#### **Seattle Electric Bike, Bellingham March 2019—June 2019**

#### **Bike Technician and Sales**

#### Manage day to day shop work, ensuring an efficient work flow of service orders. Maintain open communications with the sales team. Work with customers regarding technical information about products and services. Diagnose diverse problems using creative problem-solving practices and use strong organizational skills to ensure a dynamic and productive service center.

#### **Western Washington University Recycle Center October 2016—March 2019**

#### **Laborer**

#### Working as a team to effectively collect and sort the universities recycling.

#### **Evergreen Mountain Bike Alliance August 2016, Jul/Aug 2017, May—Aug 2018**

#### **Lead Manager**

#### Responsible for growth and development of Dirt Camp coaches with training, skills workshops and onsite at Dirt Camps during the summer. Supporting all aspects of the summer Dirt Camp program to ensure a safe, fun learning environment for the campers and staff. Oversee and coordinate with daily logistics, communications and site lead materials at Dirt Camps. On-site mountain bike training programming, and logistical support to ensure daily camp operations run smoothly. Teaching coaches and youth bike safety and skills. Work with all coaches to maintain communication between the office and camps. Ensure that Dirt Camp policies and procedures are followed by all coaches and mentors while establishing and maintaining a good working relationship. Being a positive role model. Being able to control groups of coaches and kids on bikes. Finding creative solutions as challenges arise. Fostering teaching skill development of Student Mentors, Assistant Coaches and Head Coaches. Keeping the kids safe and having fun.

#### 

#### **Evergreen Mountain Bike Alliance June 2015—August 2017**

#### **Head Coach**

#### Teaching youth bike safety and skills. Leading youth on mountain bike rides. Being on time and setting up skill props and breaking down as necessary. Being a positive role model. Being able to control a group of 12 kids on bikes. Finding creative solutions as challenges arise. Providing end-of-camp written skills feedback for each camper. Fostering teaching skill development of Student Mentors and Assistant Coaches. Minor bike repairing skills. Keeping the kids safe. Having fun.

#### Education

Western Washington University **Graduation Spring 2020**

Management Information Systems Major, with E-Commerce Developer Certificate

#### Skills and Strengths

#### Creative Problem Solver

#### Analytical

#### Detail Oriented

#### Cooperative

#### Team Player

#### Critical Thinking

#### Decision Making

#### Emotional Intelligence

Projects

* Redesign Employee Training for Evergreen Mountain Bike Alliance
* Developed New Curriculum for Advanced Youth Camps for Evergreen Mountain Bike Alliance
* Website and Social Media Consulting for Local Business for the Bellingham Small Business Development Center
* Dating Application Case Studies and Industry Analysis
* Corporate Financial Analysis of the A3XX Airbus Case
* Develop Dynamic Excel Spreadsheets for Financial Planning
* Starbucks Company Analysis including industry analysis, financial projections, valuation,

#### Computer Skills

Microsoft Office (extensive Excel experience)

HTML5

CSS3

Python

C++

Tableau

SQLite

JS

PHP

MySQL