

# Child Information Sharing Scheme

Information for authorised professionals

---

## On this page

[What is child information sharing?](#)

[Who is an authorised organisation?](#)

[Who is covered?](#)

[How Child Information Sharing works](#)

[What do I need to do?](#)

[Child Information Sharing Grants Program](#)

[Child Link](#)

[Child Information Sharing Scheme Reviews](#)

[Further support](#)

[More information](#)

## What is child information sharing?

The Child Information Sharing Scheme (CISS) allows authorised organisations to share information to support child wellbeing or safety.

Many organisations already work together to do this. The Scheme has expanded legal permissions for professionals to share and request information from other professionals.

This ensures that professionals working with children, young people and families can gain a complete view of the children and young people they work with, making it easier to identify wellbeing or safety needs earlier, and to act on them sooner. This will allow children to receive the best support possible across services.

## Who is an authorised organisation?

Information can only be shared under the Child Information Sharing Scheme by professionals at authorised organisations, known as Information Sharing Entities (ISEs).

ISEs include services that work with children, young people and families, such as:

- schools
- kindergartens
- long day care
- out of school hours care (OSHC)
- child protection
- youth justice
- maternal and child health
- public hospitals, and
- Victoria Police.

For a full list of ISEs, see [Who can share information under the information sharing and MARAM reforms </ciss-and-fviss-who-can-share-information>](#).

You can also search for specific organisations and their contact details on the [ISE list <https://iselist.www.vic.gov.au/ise/list/>](#).

See the [ISE List User Guide </information-sharing-entity-list>](#) (online version).

## Who is covered?

All Victorian children and young people from 0-18 years of age are covered by the Child Information Sharing Scheme.

## How Child Information Sharing works

Watch this animation for an overview of the Scheme and how it can be used to help improve the wellbeing or safety of children.

<https://player.vimeo.com/video/681152017?autoplay=0>

[View transcript </media/183889>](#)

## Understanding child wellbeing

For more information on how to use the Child Information Sharing Scheme to promote child wellbeing please visit the [Understanding child wellbeing </child-wellbeing>](#) page.

## What do I need to do?

---

### I'm an authorised professional

Authorised professionals should familiarise themselves with the scheme by enrolling in training and exploring the resources below:

1. Enrol in information sharing training by signing onto the [Information Sharing and MARAM Online Learning System](https://training.infosharing.vic.gov.au/login/index.php) [<https://training.infosharing.vic.gov.au/login/index.php>](https://training.infosharing.vic.gov.au/login/index.php).
2. Read the [Ministerial Guidelines](#) [</child-information-sharing-scheme-ministerial-guidelines>](#) and the [Child Information Sharing Scheme Summary](#) [</guides-templates-tools-for-information-sharing>](#) (see under the Familiarise Yourself with the Ministerial Guidelines heading).
3. Access other resources on our [guides, templates and tools page](#) [</guides-templates-tools-for-information-sharing>](#).
4. Access our support resources for guiding conversations with parents, carers, guardians and families.



### **Child Information Sharing Flyer**

PDF | 244.3 KB

[</sites/default/files/2022-09/Child-Information-Sharing-Flyer-2-page.pdf>](#)



### **Child Information Sharing Factsheet**

PDF | 1.18 MB

[</sites/default/files/2022-10/Child-Information-Factsheet-4-page-updated-281022\\_1.pdf>](#)



### **Child Information Sharing Flyer (Indigenous)**

PDF | 765.09 KB

[</sites/default/files/2022-10/DET\\_CISS\\_Flyer\\_2022\\_v6.pdf>](#)



### **Child Information Sharing Factsheet (Indigenous)**

PDF | 1.43 MB

[</sites/default/files/2022-10/DET\\_CISS\\_FactSheet\\_2022\\_Digital\\_FA.pdf>](#)

The Child Information Sharing Factsheet is also available in 20 community languages, see [Child Information Sharing Factsheet in your language](#) [</child-information-sharing-your-language>](#).

---

## **I'm a leader at an authorised organisation**

Leaders at authorised organisations should ensure that their organisation is ready to implement information sharing. All ISEs are legally obliged to respond to information

sharing requests.

1. Enrol in information sharing training by signing on to the [Information Sharing and MARAM Online Learning System](https://training.infosharing.vic.gov.au/login/index.php) [<https://training.infosharing.vic.gov.au/login/index.php>](https://training.infosharing.vic.gov.au/login/index.php).
2. Download the implementation planning template (see below)
3. Read the [Information sharing readiness checklist](#) [</information-sharing-readiness-checklist>](#)
4. Access other resources on our [Guides, templates and tools](#) [</guides-templates-tools-for-information-sharing>](#) page.



### **Information Sharing and MARAM: Implementation planning template**

PPT | 192.3 KB

[</sites/default/files/2019-01/Implementation%20planning%20tool.pptx>](#)

---

## **Child Information Sharing Grants Program**

The Child Information Sharing Capacity Building Grants Program (CIS Grants Program) aims to build workforce capability in using CISS to promote child wellbeing or safety.

For more information, including links to resources produced by grant recipients, please see [Child Information Sharing Grants Program](#) [</child-information-sharing-grants-program>](#).

## **Child Link**

Child Link is a digital tool that displays information about a child to authorised key professionals who have responsibility for child wellbeing and safety.

Together, Child Link and the Child Information Sharing Scheme will help give professionals the clarity and tools they need to share vital information to help improve outcomes for children and young people in Victoria.

To find out more information about Child Link, visit the [Child Link](#) [</childlink>](#) page.

## **Child Information Sharing Scheme Reviews**

Sections 41ZN and 41ZO of the [Child Wellbeing and Safety Act 2005](#) [<https://www.legislation.vic.gov.au/in-force/acts/child-wellbeing-and-safety-act-2005/037>](https://www.legislation.vic.gov.au/in-force/acts/child-wellbeing-and-safety-act-2005/037) require independent reviews of the operation of the Child Information Sharing Scheme within 2 and 5 years of commencement.

For more information, please see [Child Information Sharing Scheme Reviews </child-information-sharing-scheme-review>](#).

## Further support

To enrol in training, sign in to the [Information Sharing and MARAM Online Learning System <https://training.infosharing.vic.gov.au/login/index.php>](#).

To find out how to make a request under the Child Information Sharing Scheme and to access other resources, visit the [guides, templates and tools page. </guides-templates-tools-for-information-sharing>](#)


To access the range of resources developed for education and care workforces, visit the [PROTECT <https://www.education.vic.gov.au/school/teachers/health/childprotection/Pages/infosharing.aspx>](#) website.


## More information

For more information and support on information sharing and MARAM, please visit [Frequently asked questions about information sharing and MARAM <https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.vic.gov.au%2Ffrequently-asked-questions-about-information-sharing-and-maram&data=04%7C01%7CApril.Bjork%40education.vic.gov.au%7C522c724597fb48fc198208d919ec29eb%7Cd96cb3371a8744cfb69b3cec334a4c1f%7C0%7C0%7C637569324540448403%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6Ikl1haWwiLCJXVCi6Mn0%3D%7C1000&sdata=MWfvX%2Fq5O%2BJZ8PVL9SJHnLNMntZuNUHPykhaRt5g1dM%3D&reserved=0>](#).

Updated 17 July 2024

## Contact us

 Information Sharing and MARAM Enquiry Line  
9 am to 5 pm, Monday to Friday

 [1800 549 646](tel:1800549646)

 [CISandFVIS@education.vic.gov.au](mailto:CISandFVIS@education.vic.gov.au)