

Modern Workplace Hands-on lab

AAD Premium, Intune, Office ProPlus



# Microsoft 365 Enterprise

## Lab Guide

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Version 2.0

Prepared by

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## **Document Revision**

## Change Record

| Date       | Author                  | Version | Change Reference                    |  |
|------------|-------------------------|---------|-------------------------------------|--|
| 15-10-2018 | Gino van Essen          | 0.1     | Create document                     |  |
| 16-10-2018 | Stephan van de<br>Kruis | 0.2     | Add new items                       |  |
| 17-10-2018 | Gino van Essen          | 1.0     | Add new items and finalize document |  |
| 4-2-2019   | Stephan van de<br>Kruis | 1.1     | lm                                  |  |

| Name | Version Approved | Position | Date |  |
|------|------------------|----------|------|--|
|      |                  |          |      |  |

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#### Introduction

The Microsoft 365 Modern Desktop Lab is designed to help you with the deployment of modern devices running Windows 10 Enterprise and Office 365 Pro Plus, managed by Enterprise Mobility + Security.

#### Estimated time to complete this lab

#### 150 minutes

#### Objectives

- During this lab, you will learn how to use Azure Active Directory and Intune to:
- Create AAD group
- Configure Compliance policies
- Configure Configuration policies
- Configure Conditional Access
- Join Windows 10 clients to Azure Active Directory

#### **Prerequisites**

- Laptop/computer with Internet browser and wifi connected.
- Windows 10 Pro N version 1803 via Azure VM
- Windows 10 Enterprise version 1803 via Hyper-V manager or VMware workstation
- Microsoft 365 Enterprise E3 subscription

#### **Student Materials**

All student materials are available for download here:

https://github.com/Copaco/handsonlab/tree/master/modernworkplace

## **Activity 1: Getting Started**

## Objectives

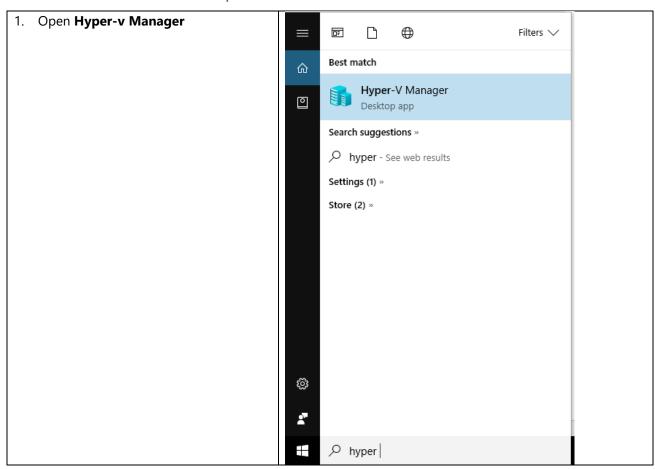
In this activity, you will configure the components necessary to perform this lab:

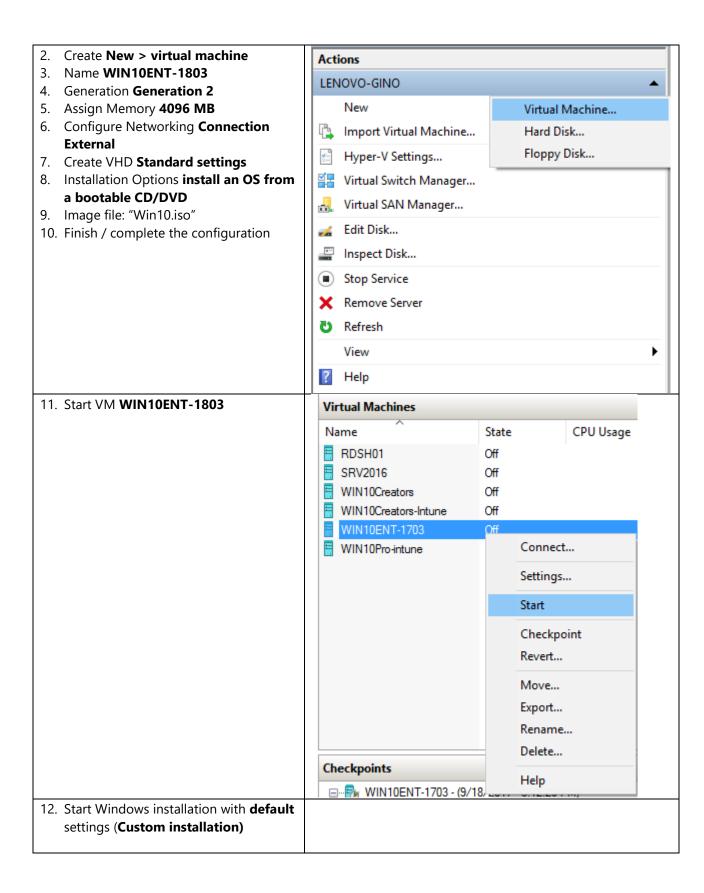
Windows 10 Pro N, version 1803 - Azure VM

#### When Azure tenant \ subscription is not available

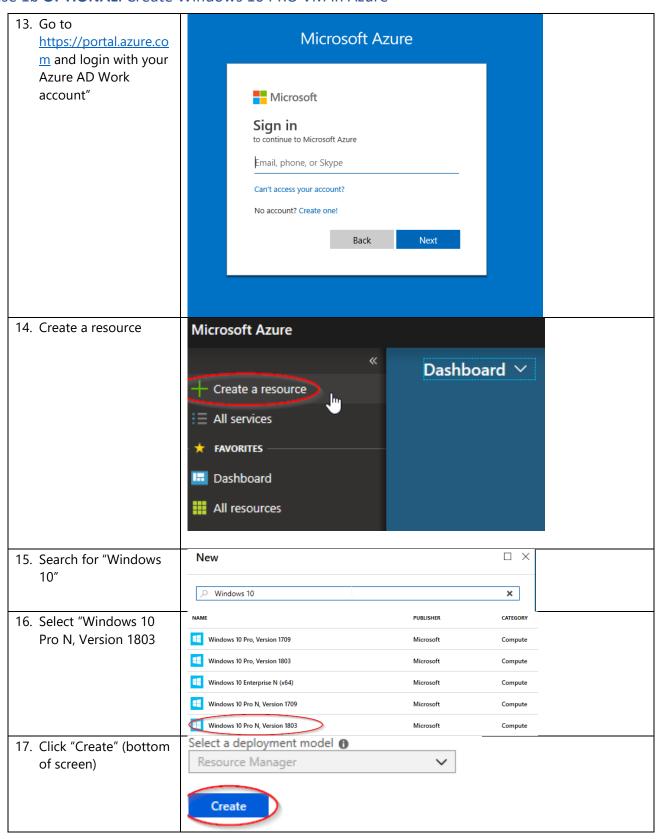
- ISO of Windows 10 Enterprise 1803 handed out by Copaco
- Hyper V Manager VM configuration

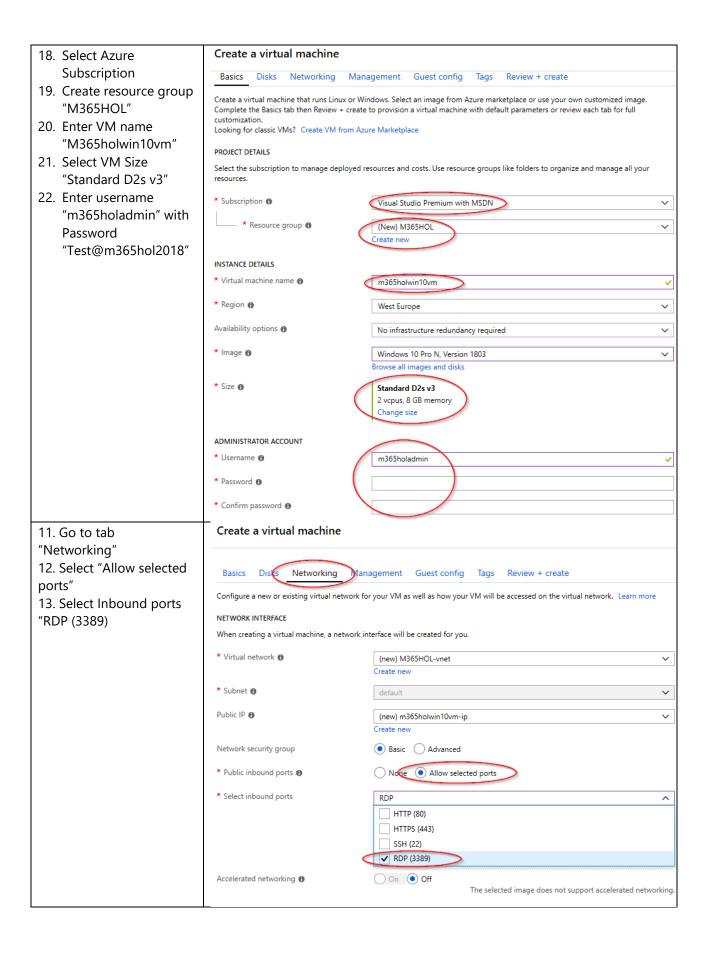
#### Exercise 1a: Create Windows 10 Enterprise VM

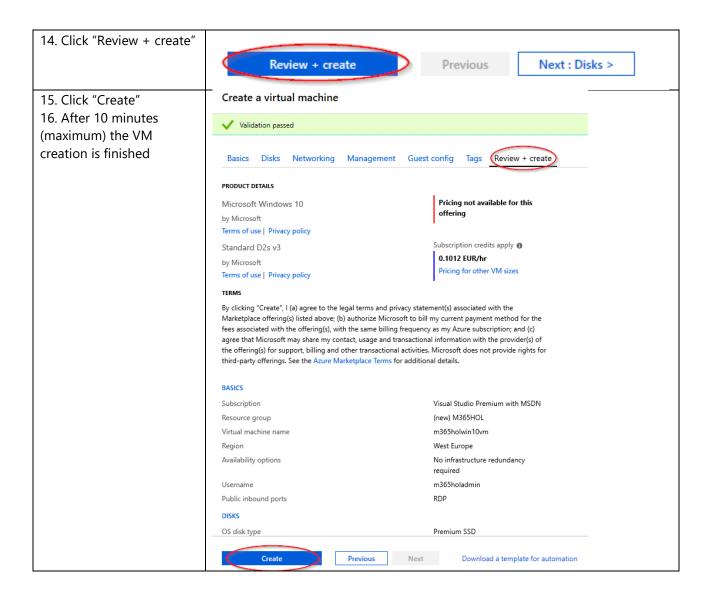




Exercise 1b OPTIONAL: Create Windows 10 PRO VM in Azure







## Activity 2: Prepare Modern workplace with Intune

The most important components in this exercise are:



Azure Active Directory.



Users and Groups.



Intune.

#### Exersize 2: Create an AAD Group

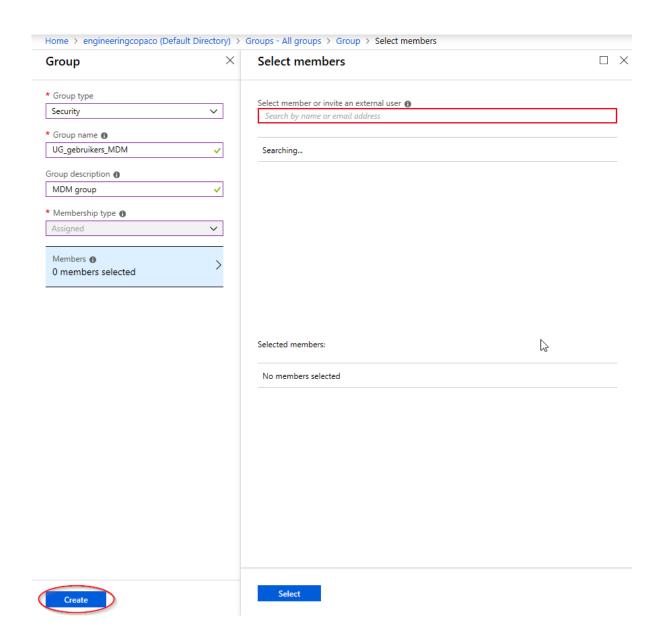
- 1. Go to : <a href="http://portal.azure.com">http://portal.azure.com</a>
- 2. Go to: Azure Active Directory->Manage->Groups
- 3. Click New Group and create a group with the following settings

| Kenmerk           | Waarde            |
|-------------------|-------------------|
| Group type        | Security          |
| Group name        | UG_gebruikers_MDM |
| Group description | MDM group         |
| Membership type   | Assigned          |

- 4. Add Admin account to group "UG\_Gebruikers\_MDM"
- 5. Click Create (bottom of screen)

#### Exercise 2a: Configure group-based Licensing

- 1. Go to: Azure Active Directory → Licenses → All products
- 2. Select Enterprise Mobility + Security E3
- 3. Select Licensed groups
- 4. Click the Assign button
- 5. At users and groups search for UG\_gebruikers\_MDM and select the group
- 6. At Assignment options make sure that On is selected and click OK
- 7. Click Assign
- 8. Repeat this step for the Office 365 Enterprise E3 Licenses



## 6. AAD Group "UG\_Gebruikers\_MDM" is created



## Exercise 3: Configure MDM and MAM Intune settings

1. Go to Azure Active Directory->Mobility (MDM and MAM)->Microsoft Intune.

| Home > 2tCloud365 - M         | obility (MDM and MAM) > Configure                                  |   |
|-------------------------------|--|---|
| Configure<br>Microsoft Intune |  | > |
| Save X Discard                | m Delete   |   |
| MDM user scope <b>6</b>       | None Some All  |   |
| Groups                        | Select groups UG_Gebruikers_MDM                                    | - |
| MDM terms of use URL 🚯        | https://portal.manage.microsoft.com/TermsofUse.aspx                |   |
| MDM discovery URL 📵           | https://enrollment.manage.microsoft.com/enrollmentserver/discovery |   |
| MDM compliance URL <b>①</b>   | https://portal.manage.microsoft.com/?portalAction=Compliance       |   |
| Restore default MDM URLs      |  |   |
| MAM User scope <b>1</b>       | None Some All  |   |
| Groups                        | Select groups UG_Gebruikers_MDM                                    | - |
| MAM Terms of use URL ①        |  |   |
| MAM Discovery URL 📵           | https://wip.mam.manage.microsoft.com/Enroll                        |   |
| MAM Compliance URL <b>1</b>   |  |   |
| Restore default MAM LIRLs     |  |   |

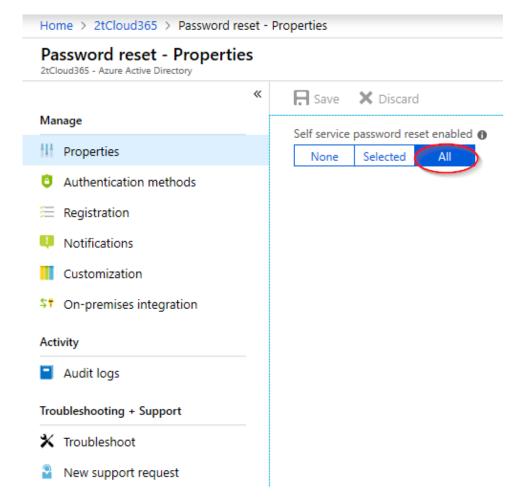
#### 2. Configure the settings ->

| Kenmerk        | Waarde            |
|----------------|-------------------|
| MDM User scope | Some              |
| Groups         | UG_Gebruikers_MDM |
| MAM User scope | Some              |
| Groups         | UG_Gebruikers_MDM |

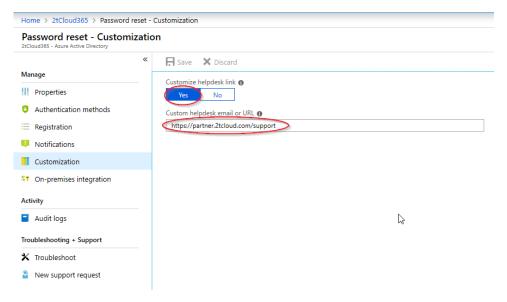
#### 3. Click on Save

#### Exercise 4: Activate Self Service Password Reset

- 1. Go to Azure Active Directory->Password reset->Properties;
- 2. Set setting to: All
- 3. Click: Save



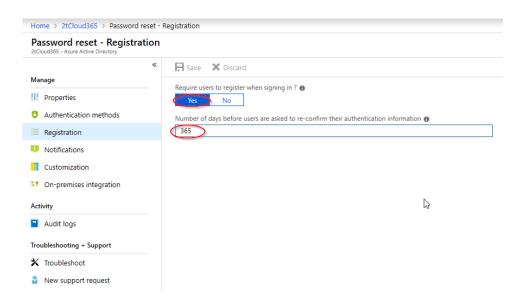
#### 4. Go to Azure Active Directory-> Password reset-> Customization;



#### 5. Configure the settings -> and click **Save**

| Customize helpdesk link      | Yes                                 |
|------------------------------|-------------------------------------|
| Custom helpdesk email or URL | https://partner.2tcloud.com/support |

#### 6. Go to Azure Active Directory-> Password reset-> Registration;

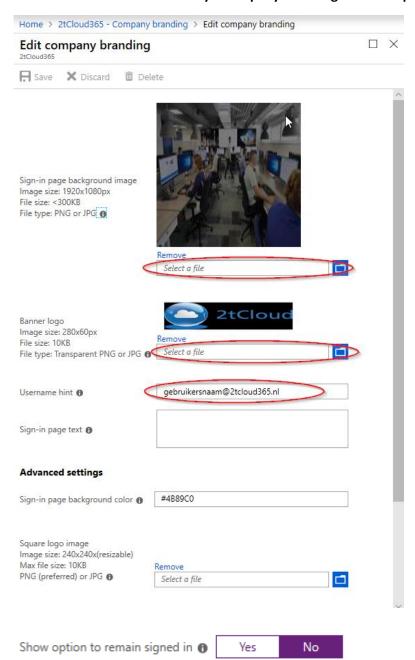


#### 7. Configure the settings -> and click **Save**

| Require Users to register when | Yes |
|--------------------------------|-----|
| Signing in?                    |     |
| Number of days                 | 365 |

#### Exercise 5: Company branding

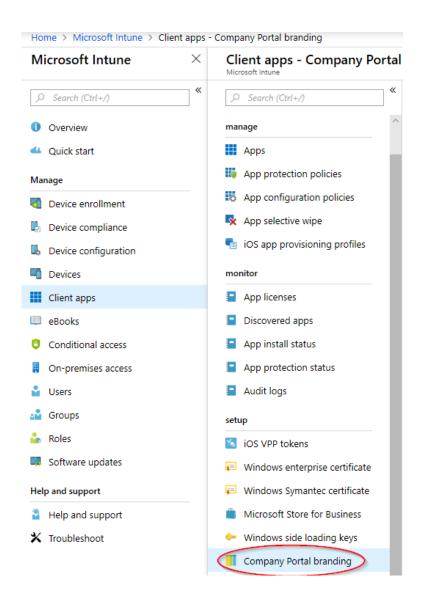
#### 1. Go to Azure Active Directory->Company Branding->Edit company branding;



#### 2. Configure the settings -> Click **Save**

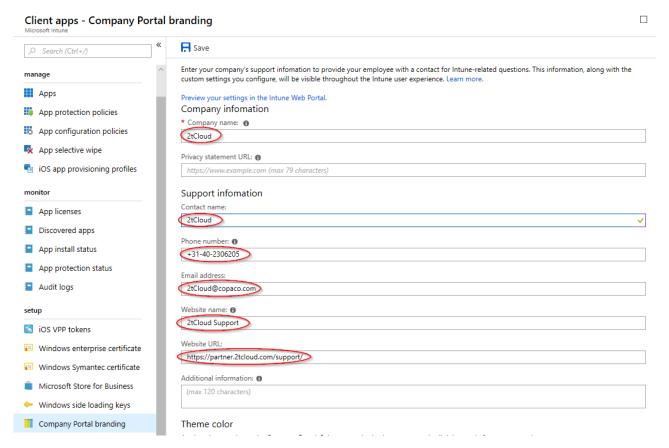
| Sign-in page image    | Add image                    |
|-----------------------|------------------------------|
| Banner image          | Add image                    |
| User name hint        | gebruikersnaam@2tcloud365.nl |
| Show option to remain | No                           |
| signed in             |                              |

#### 1. Go to Intune -> Client apps -> Company Portal Branding



#### 2. Configure the settings -> click Save

| Company Name         | 2tCloud or your own company                            |
|----------------------|--|
| Contact name         | 2tCloud or your own company                            |
| Phone number         | Add picture  |
| E-mail adress        | 2tcloud@copaco.com or gebruikersnaam@x.onmicrosoft.com |
| Support website name | 2tCloud Support or your own company                    |
| Support Website URL  | https://partner.2tcloud.com/support/ or your own       |

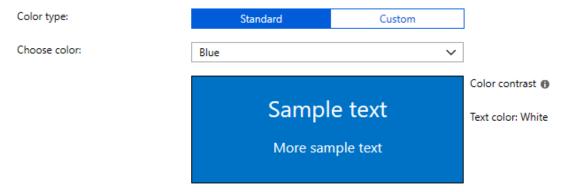


For more settings -> Next page

| Show company logo | Yes      |
|-------------------|----------|
| Company logo      | Add logo |

#### Theme color

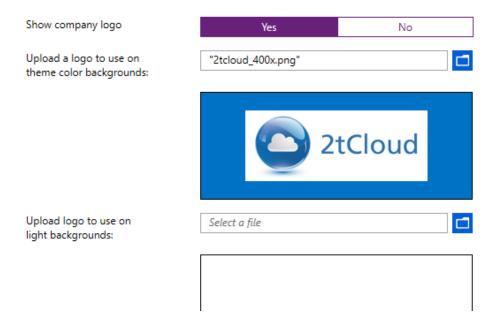
Apply a theme color to the Company Portal. Select a standard color or enter a six-digit hex code for a custom color.



#### Company logo

Upload your company logo to make it visible throughout the Intune user experience.

- · Max image Size: 400 x 400px
- Max file size: 750KB
- · File type: PNG, JPG, or JPEG
- · For the best apperearance, upload a logo with a tranparent background.



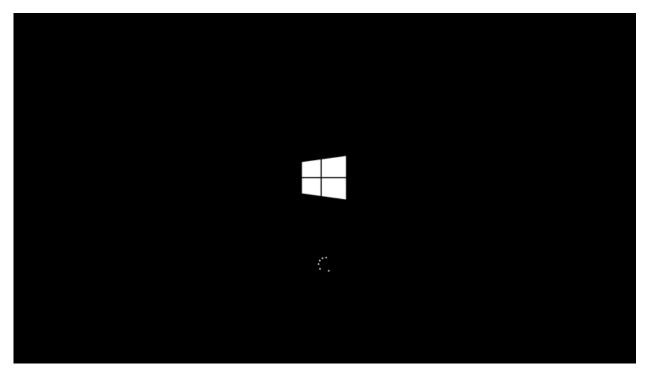
## Activity 3: Add Windows to MDM

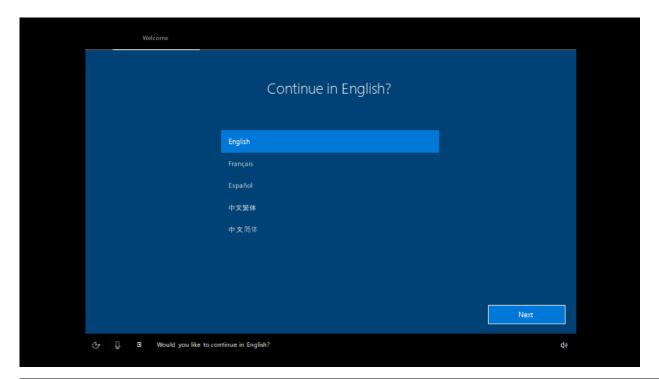
## Exercise 6: Configure Windows 10 Enterprise Azure Active Directory join (organisatie)

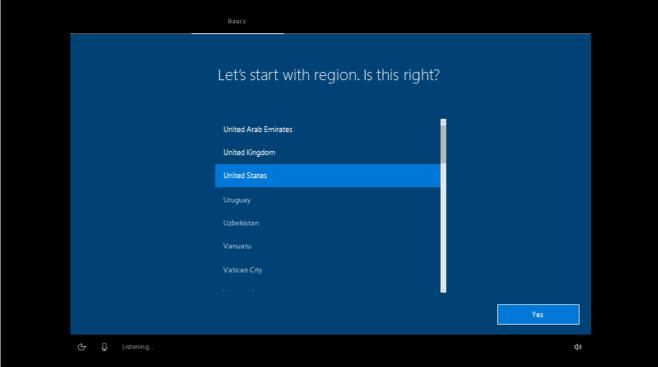
Go to the Win10 VM (Azure or Hyper-V Manager)

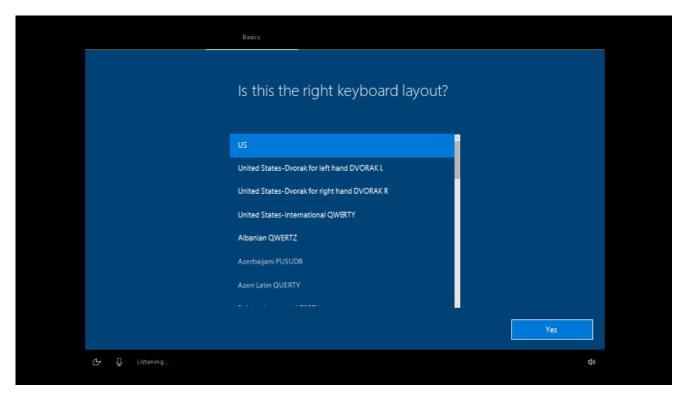
## Exersize 6b – Hyper V Win10 VM

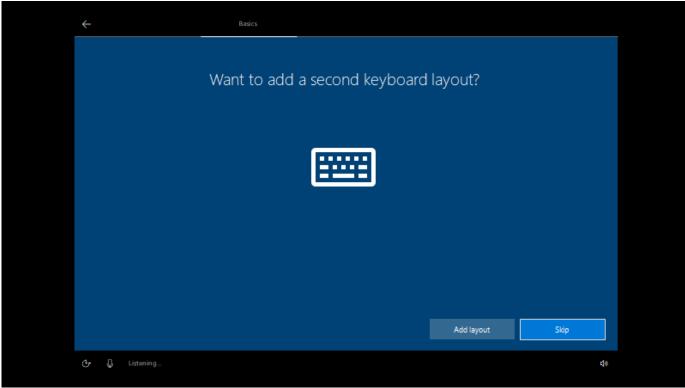
Start the setup of the Windows 10 Enterprise OS

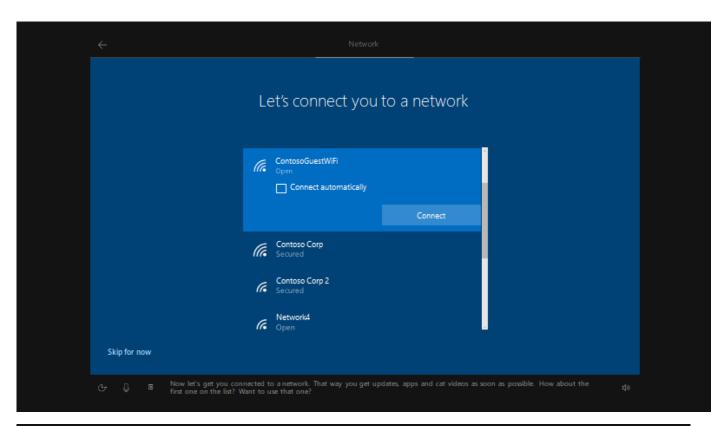


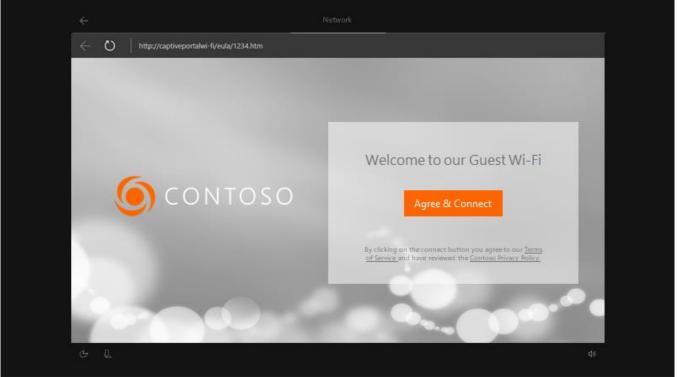


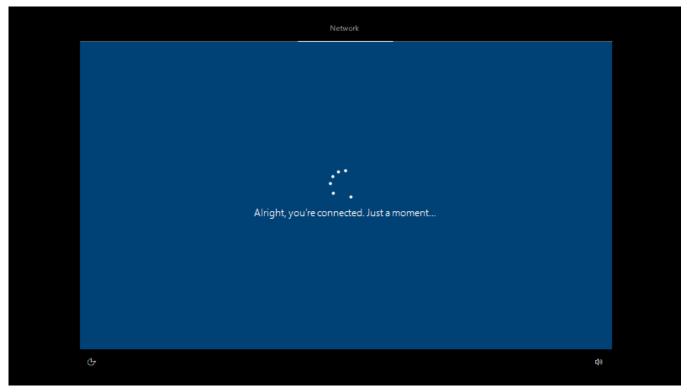


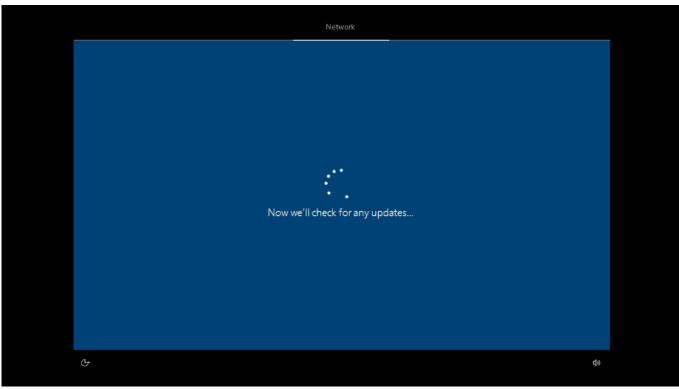


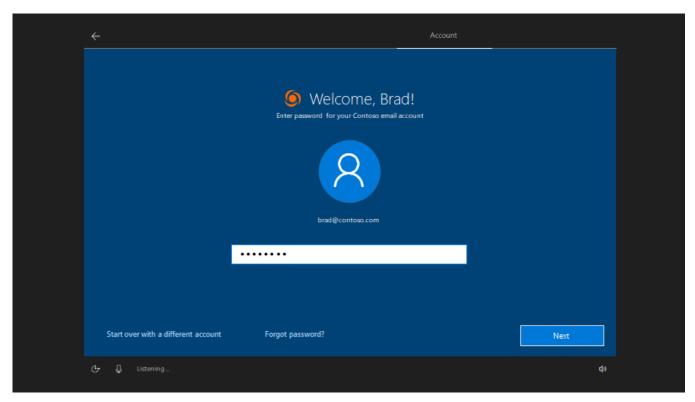


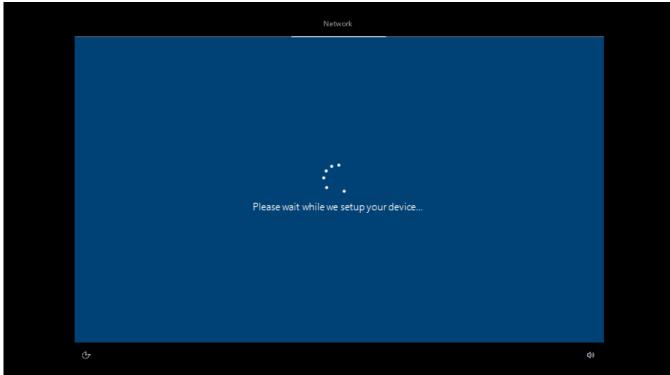


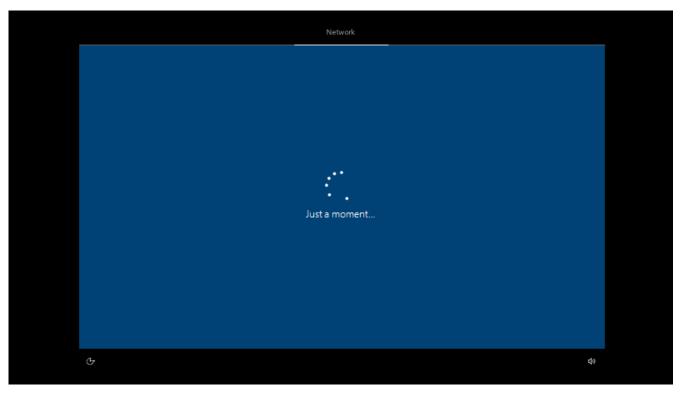


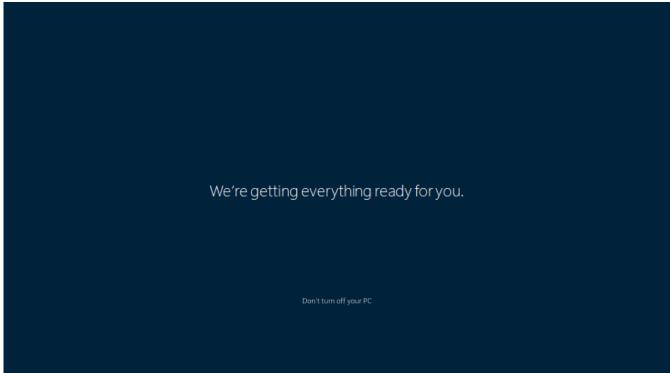


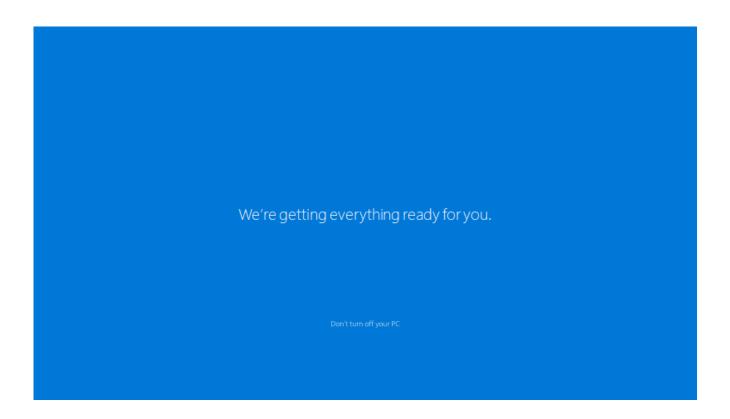






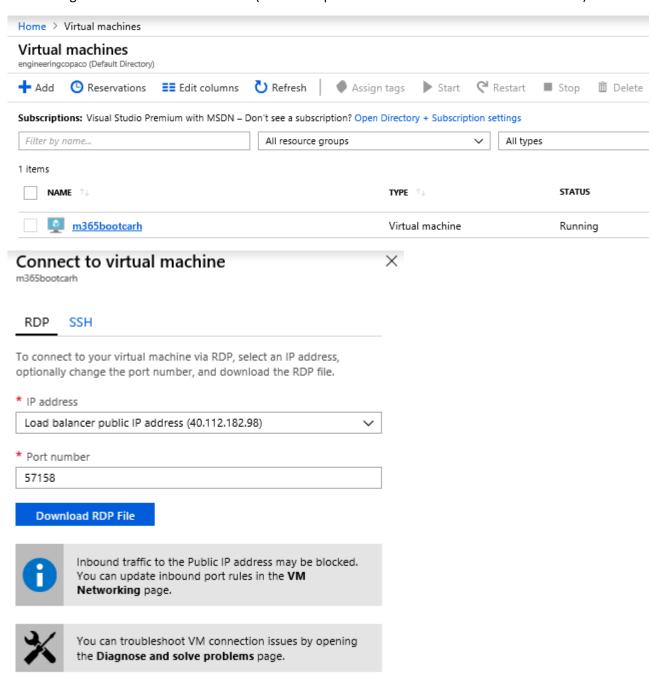






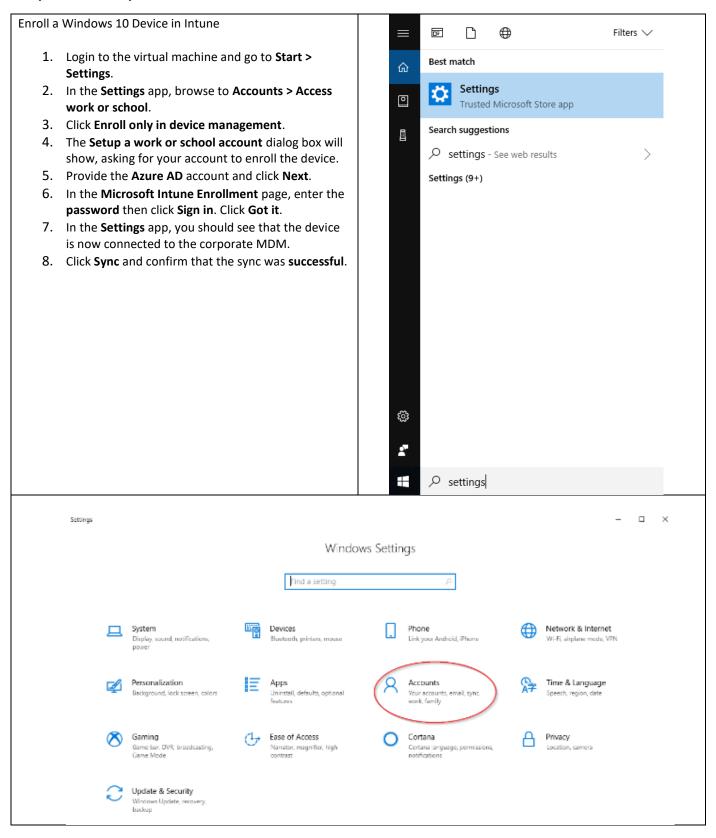
#### Exersize 6c Azure steps OPTIONAL

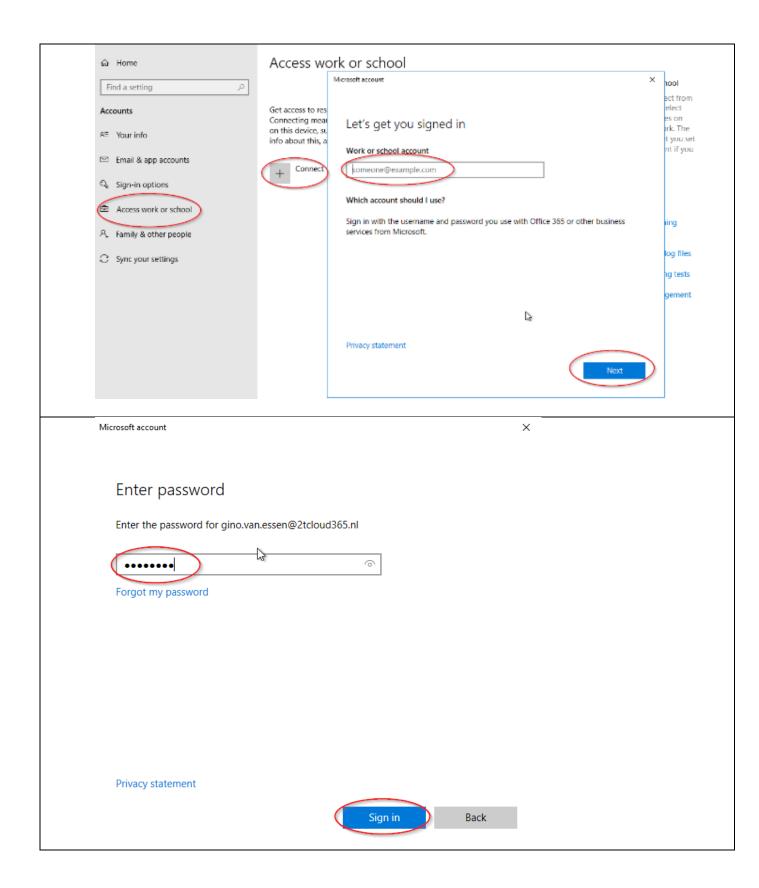
- 1. Open https://portal.azure.com -> Virtual machines
- 2. Click "M365holwin10vm"
- 3. Click Connect
- 4. Download RDP File
- 5. Login with the Admin credentials (used in step 10 Create Windows 10 PRO VM in Azure)

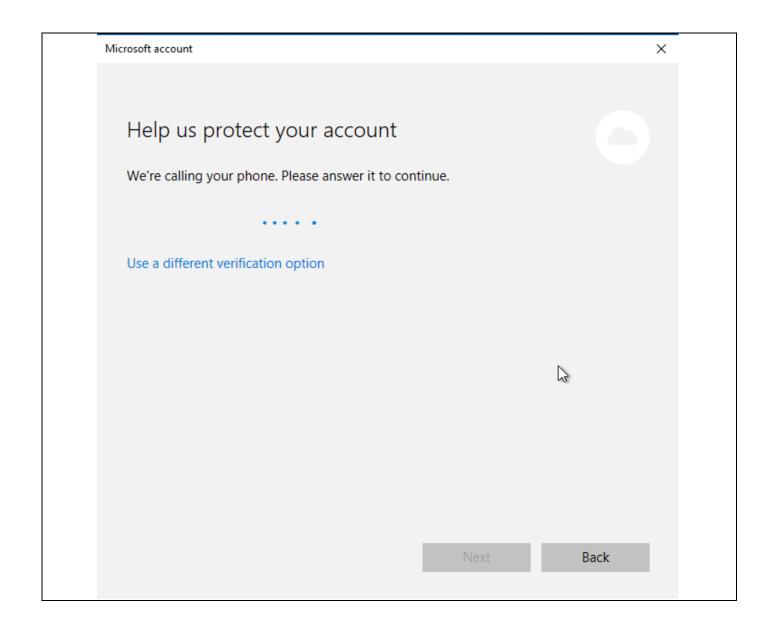


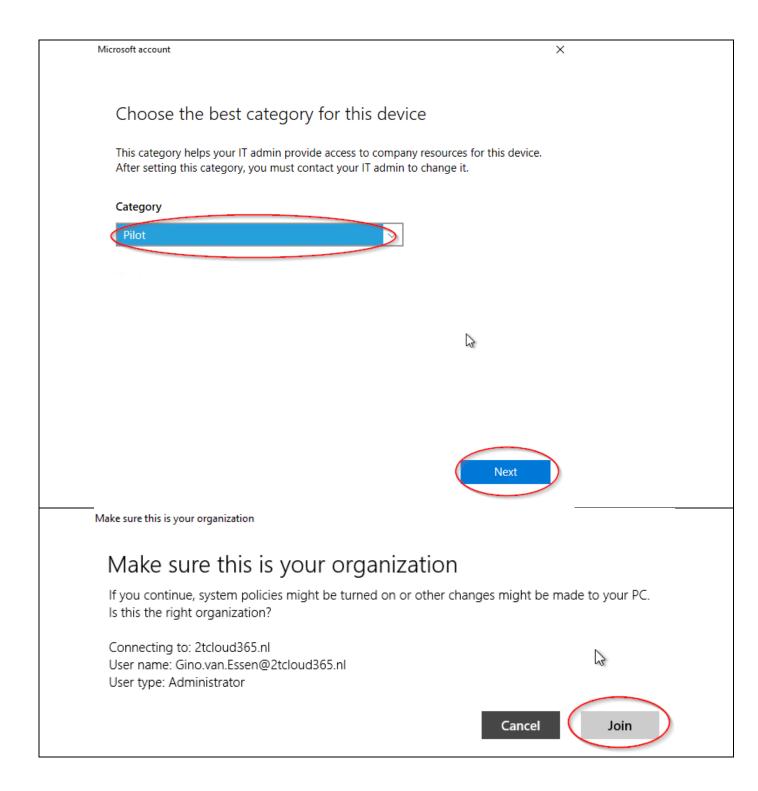
This section outlines how to enroll a Windows 10 device into Microsoft Intune for MDM.

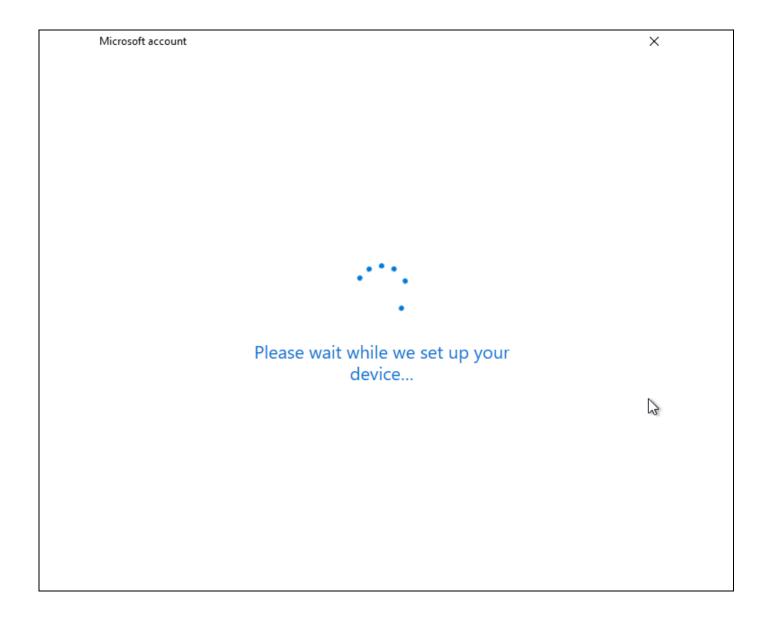
#### Complete these steps on the M365holwin10vm virtual machine.



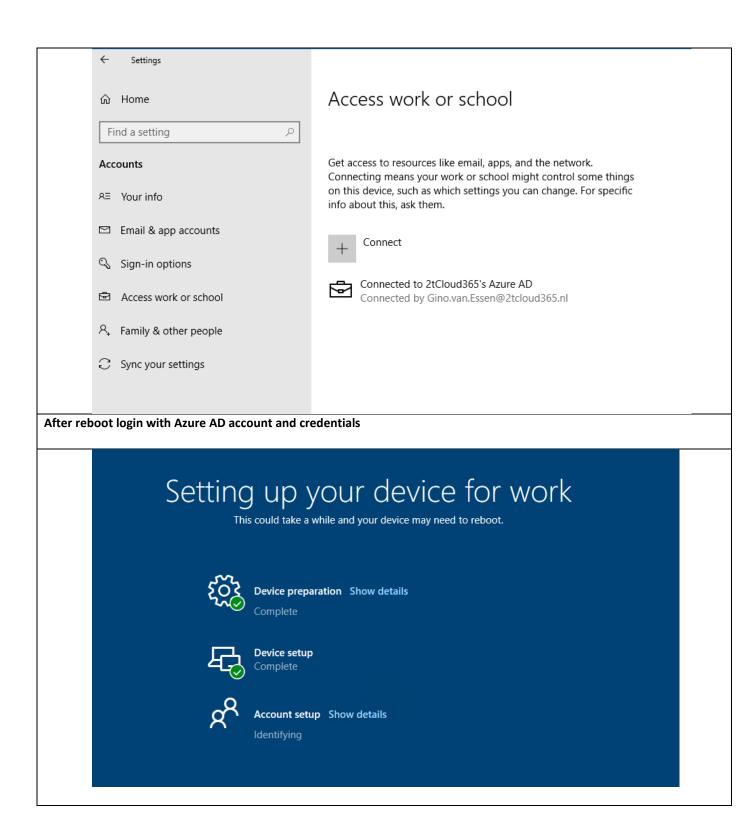


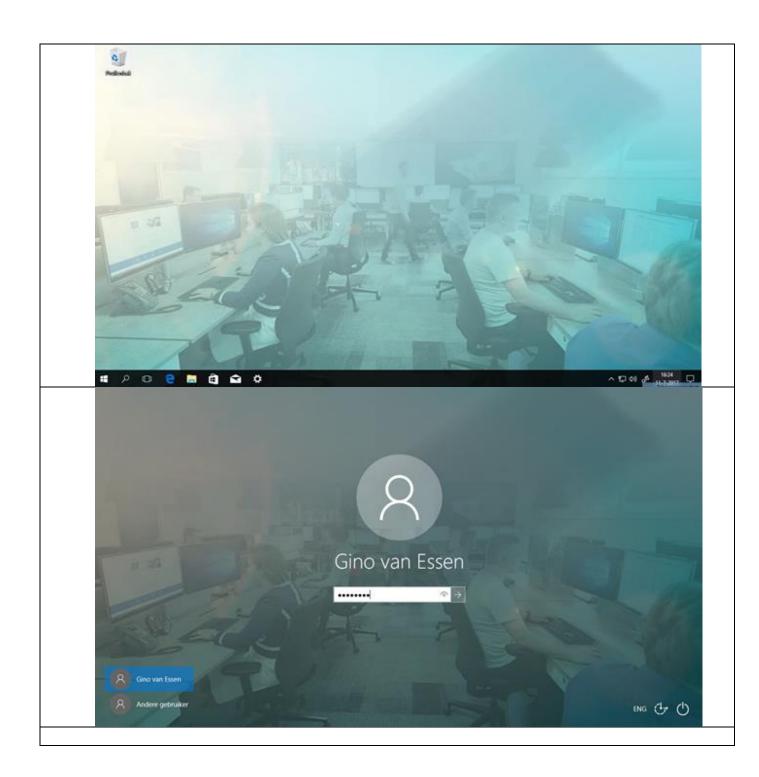












## Activity 4: Configuration Intune

#### Exercise 7: Terms of use

#### 1. Go to Azure Active Directory -> Conditional access -> Terms of Use

| Home > 2tCloud365 > Conditional access - To                            | erms of use > New terms of use                             |
|--|--|
| New terms of use   |  |
| Terms of use   |  |
| Create and upload documents  |  |
| * Name •   | 2tCloud365 Gebruiksovereenkomst 🗸                          |
| <b>★</b> Display name <b>⊕</b>   | 2tCloud365 Gebruiksovereenkomst                            |
| Terms of use document 🚯  | "20180924-algemene   |
|  | + Add language   |
| Require users to expand the terms of use <b>(</b>                      | On Off   |
| Conditional access  * Enforce with conditional access policy templates | • Create conditional access policy later                   |
| This terms of use will appear in the gra                               | nt control list when creating a conditional access policy. |
|  | ₽.   |
| Create   |  |

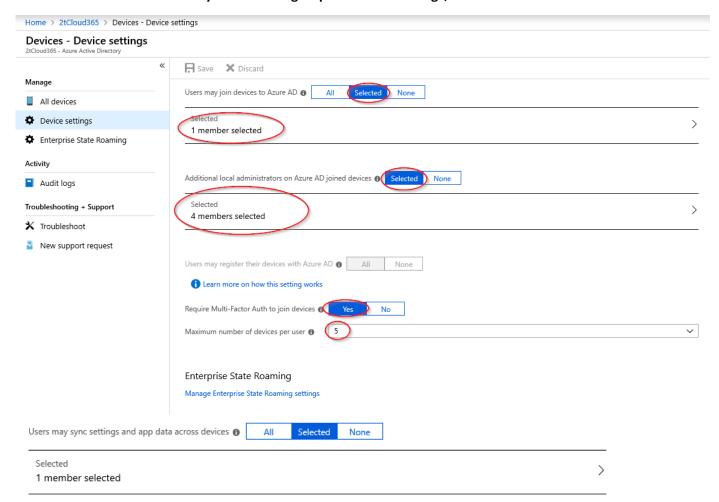
#### 2. Create new -> Configure the settings -> Click **Create**

| Name                  | 2tCloud365 Gebruiksovereenkomst or your own |
|-----------------------|---|
| Display name          | 2tCloud365 Gebruiksovereenkomst or your own |
| Terms of Use document | Add pdf document                            |
| Language              | English or Dutch                            |

| Enfore with conditional access policy | Create conditional access policy later |
|---------------------------------------|--|
| templates                             |  |

## **Exercise 8: Device Settings**

## 1. Go to Azure Active Directory -> Users and groups -> Device Settings;

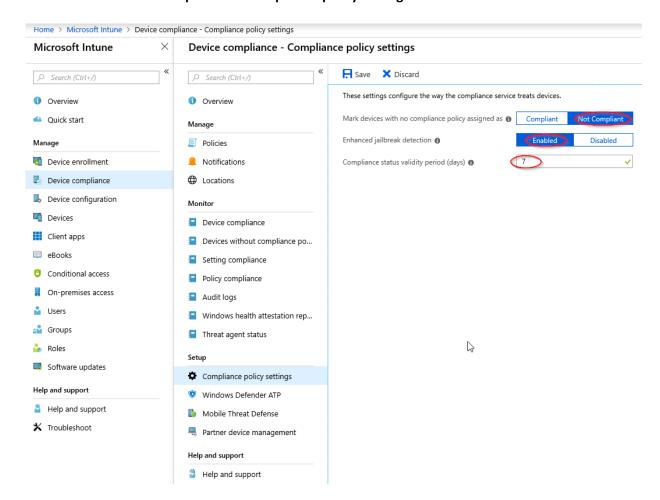


## 2. Configure the settings --> Click Save

| Users may join devices to Azure AD                 | UG_Gebruikers_MDM |
|--|-------------------|
| Additional local administrators on Azure AD Joined | Selected -> Admin |
| Devices  |                   |
| Require Multi-Factor Auth to join devices          | Yes               |
| Maximum number of devices per user                 | 5                 |
| Users may sync settings and enterprise app data    | UG_Gebruikers_MDM |

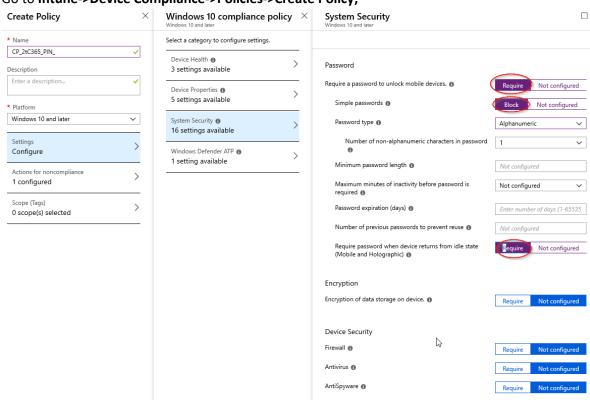
## Exercise 9: Device Compliance

#### 1. Go to Intune->Device Compliance -> Compliance policy settings



#### 2. Configure the settings > Click Save

| Mark devices with no compliance   | Not Compliant |
|-----------------------------------|---------------|
| Enhanced Jailbreak detection      | Enabled       |
| Compliance status validity period | 7             |



#### 1. Go to Intune->Device Compliance->Policies->Create Policy;

#### 2. Configure the settings >

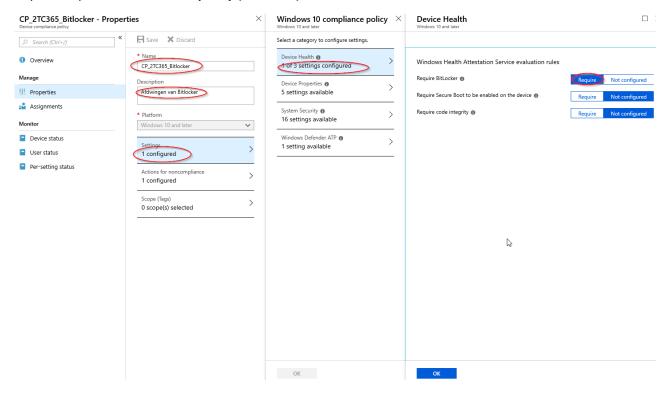
Create

| Name     | CP_2tC365_PIN        |
|----------|----------------------|
| Platform | Windows 10 and later |

- 3. Click on Configure
- 4. Configure settings as showed on the screenshot -> Click Create

OK

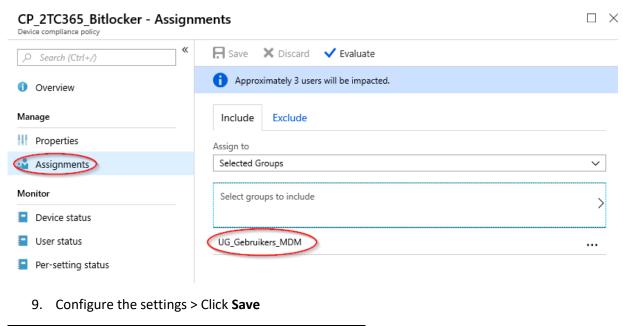
## Repeat steps 1 / 4 for another policy (Bitlocker)

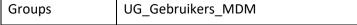


5. Configure the settings -> Click **Ok** 

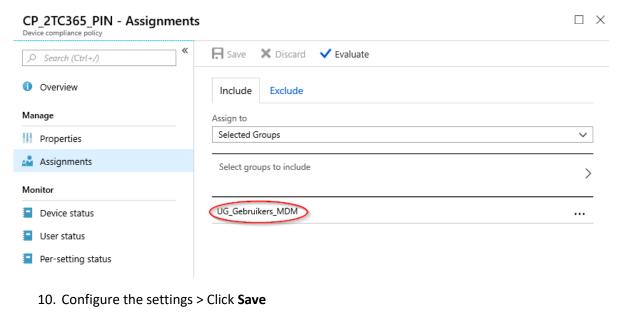
| Name        | CP_2TC365_Bitlocker     |
|-------------|-------------------------|
| Description | Afdwingen van Bitlocker |
| Platform    | Windows 10 and later    |

- 6. Click on Configure
- 7. Configure settings as showed on the screenshot -> Click Save
- 8. Go to Intune->Device Compliance->Policies-> CP\_2TC365\_Bitlocker-> Assignments-> Select groups;





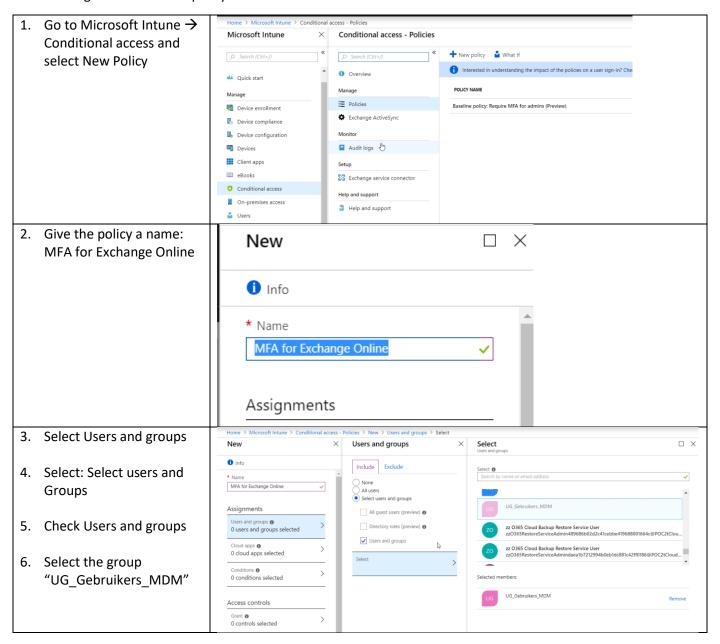
Go to Intune->Device Compliance -> Policies-> CP\_2tC365\_PIN -> Assignments-> Select groups;

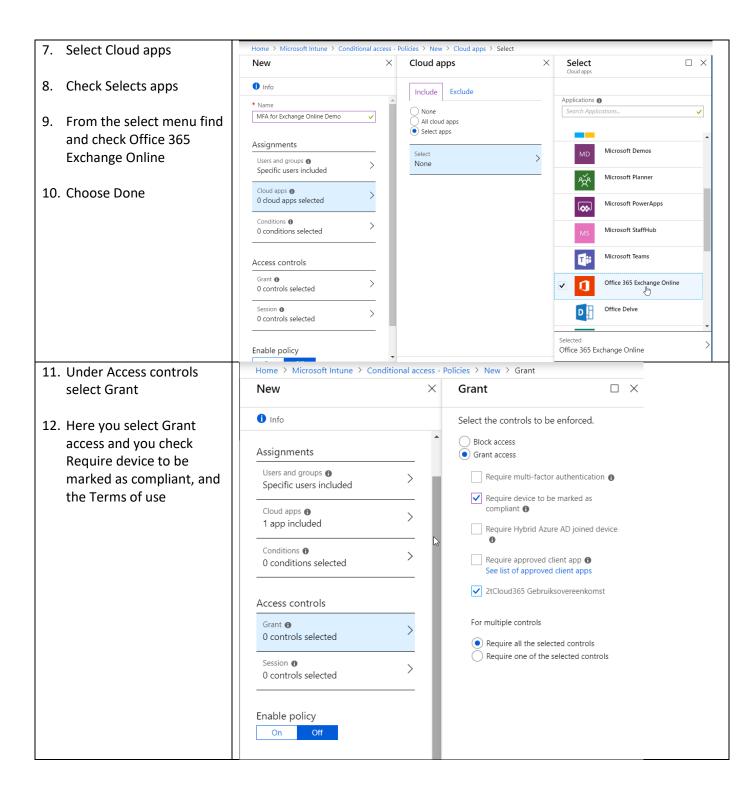


| Groups | UG_Gebruikers_MDM |
|--------|-------------------|
|--------|-------------------|

#### **Exercise 10: Conditional Access**

Conditional Access is a great way to secure your environment. You can use Intune to make sure that your device is complaint, otherwise the user cannot access the company resources. Now you have created a compliance policy you want to assign actions to that policy.





1. Enable the policy and clik on Create

Access controls

Grant 2 2 controls selected

Session 0 0 controls selected

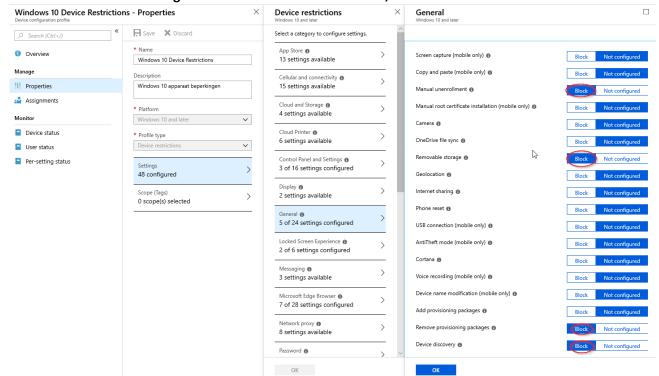
Enable policy

On Off

Create

## Exercise 10a: Device Configuration - Windows Device Restrictions

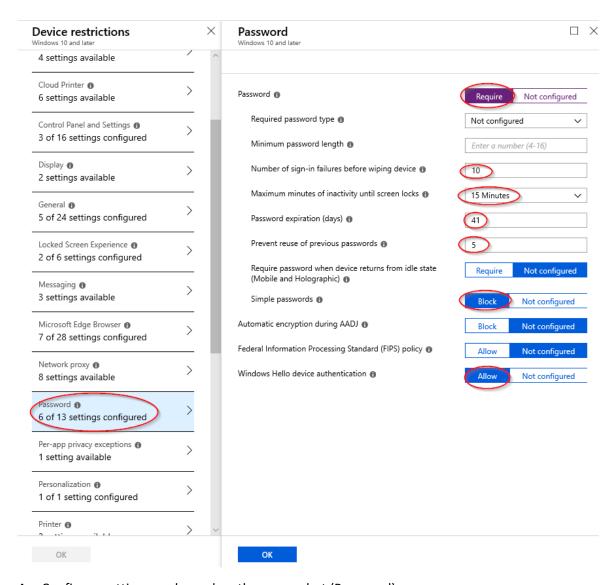




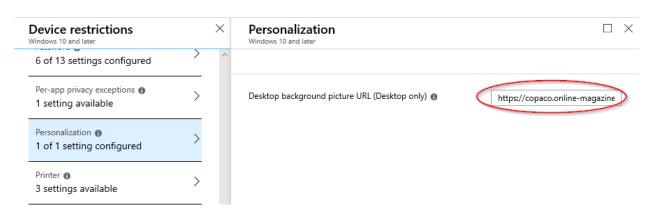
#### 2. Configure the settings >

| Name         | Windows 10 – Device Restrictions |
|--------------|----------------------------------|
| Platform     | Windows 10 and later             |
| Profile type | Device restrictions              |

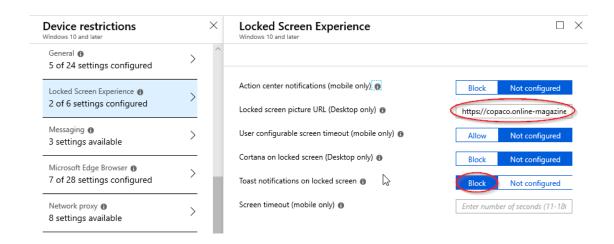
3. Configure settings as showed on the screenshot (General)



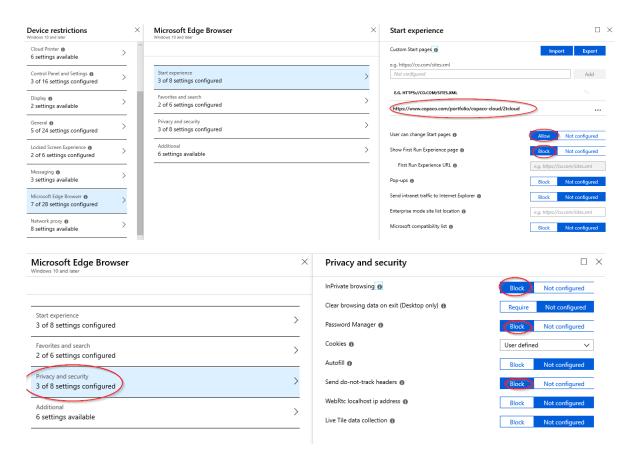
4. Configure settings as showed on the screenshot (Password)



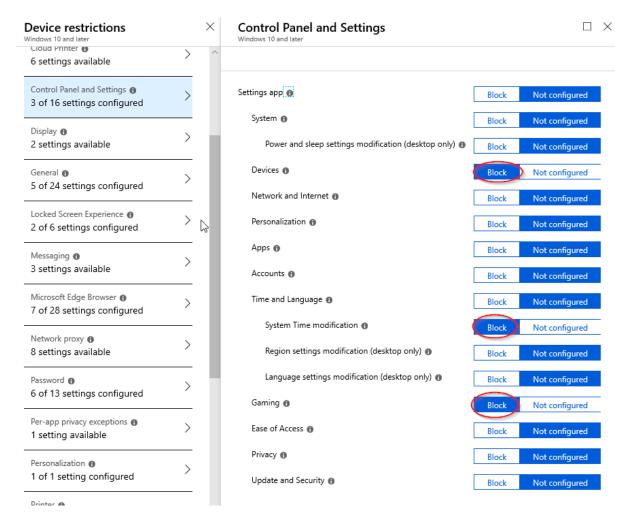
5. Configure settings as showed on the screenshot (Personalization)



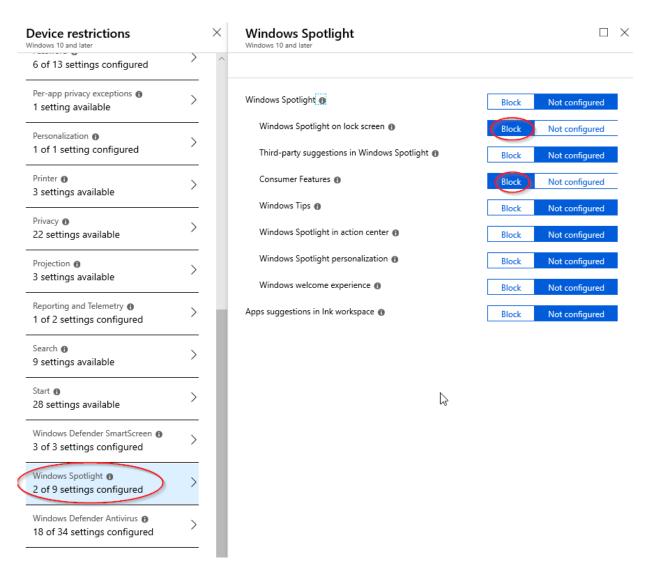
6. Configure settings as showed on the screenshot (Lock Screen Experience)



7. Configure settings as showed on the screenshots (Edge Browser)



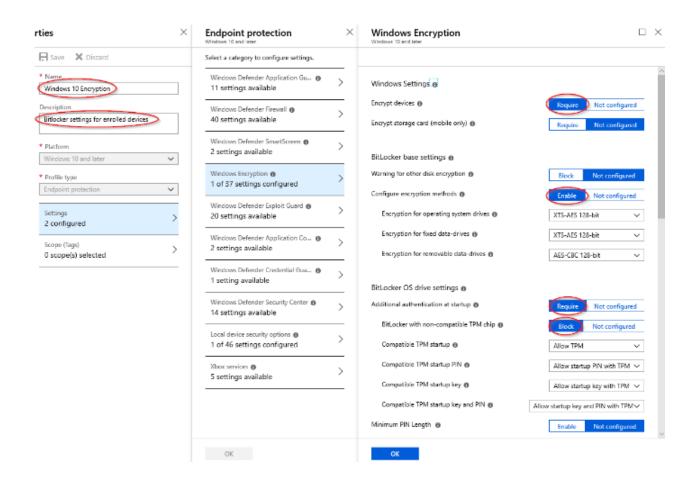
8. Configure settings as showed on the screenshot (Control Panel and Settings)

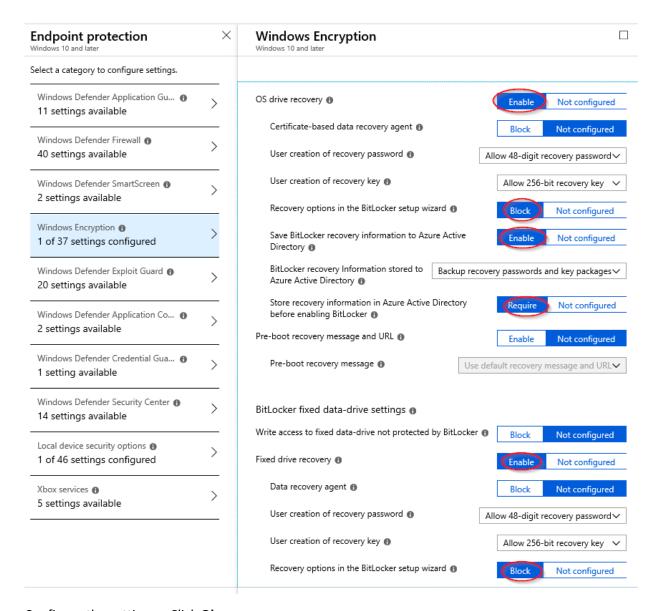


9. Configure settings as showed on the screenshot (Windows Spotlight)

# Exercise 10b: Device Configuration - Windows Device Configuration

Go to Intune-> Device Configuration-> Profiles-> Create Profile





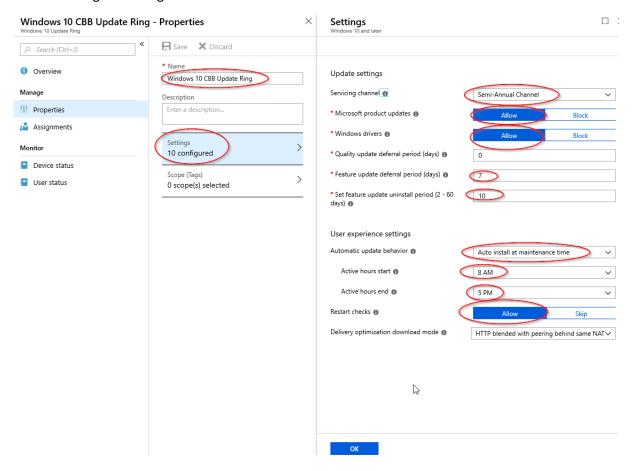
#### Configure the settings > Click Ok

| Name         | Windows 10 Encryption                   |
|--------------|---|
| Description  | Bitlocker settings for enrolled devices |
| Platform     | Windows 10 and later                    |
| Profile type | Endpoint protection                     |

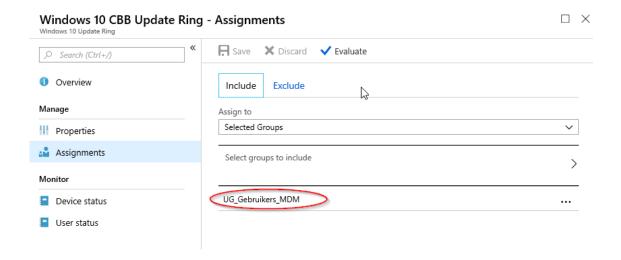
1. Configure settings as showed on the screenshots (2)

## Exercise 11: Windows 10 Update Rings

- 1. Go to Intune -> Software Updates -> Windows 10 Update Rings
- 2. Click "Create"
- 3. Configure the settings -> Click Settings
- 4. Configure settings as showed on the screenshot



5. Assign the Windows 10 Update Ring to Group "UG\_Gebruikers\_MDM"

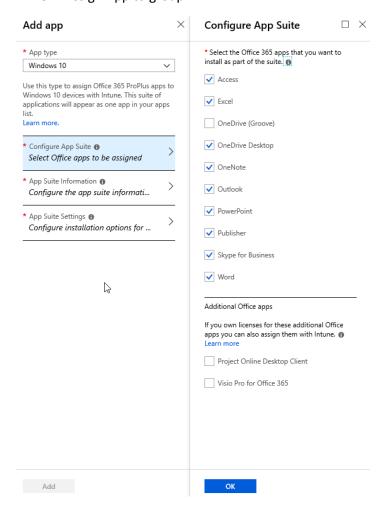


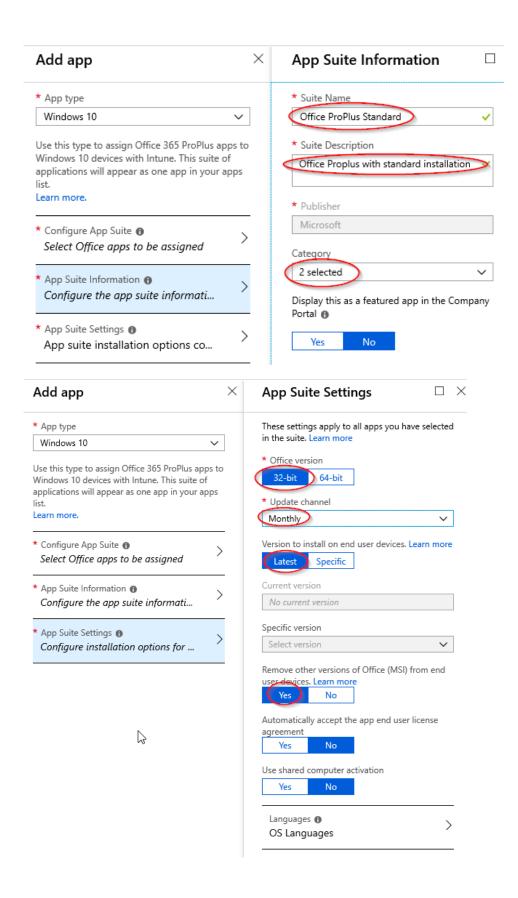
## Exercise 12: Office ProPlus Deployment via Intune

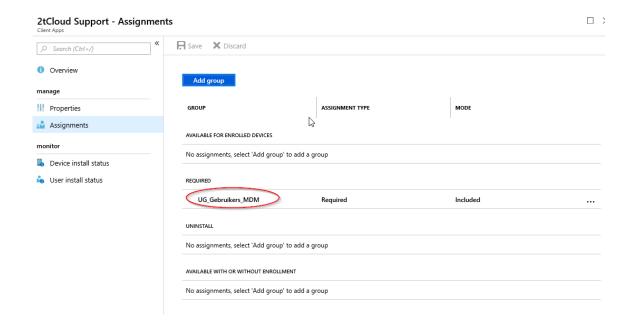
## Go to Microsoft Intune -> Client Apps -> Apps

Try to create the Office365 Proplus App and assign it to group UG\_Gebruikers\_MDM

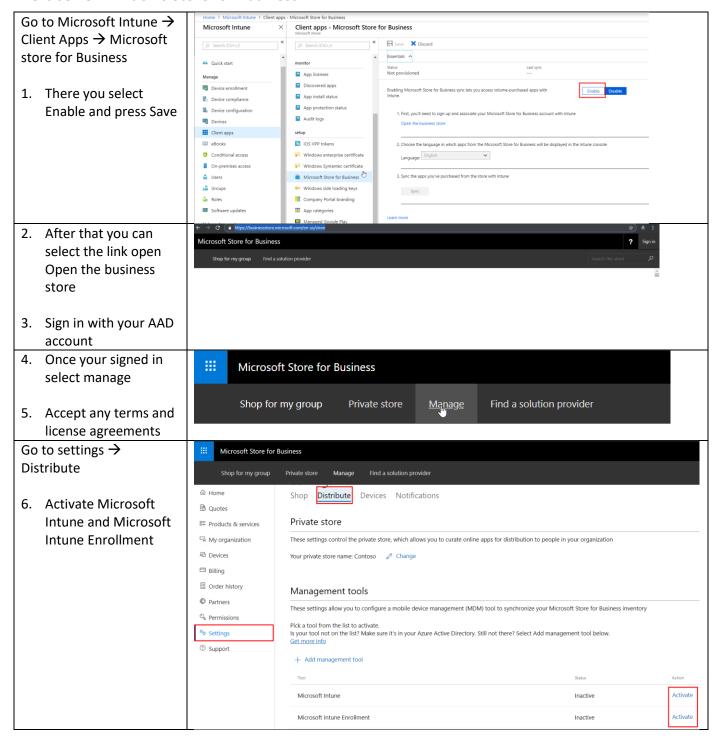
- 1. Add a App with App type "Windows 10"
- 2. Configure the settings
- 3. Assign App to group

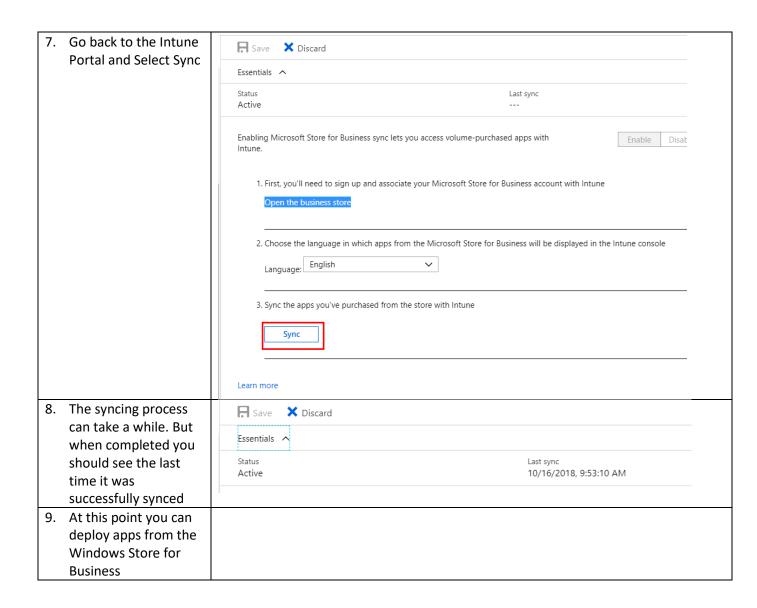






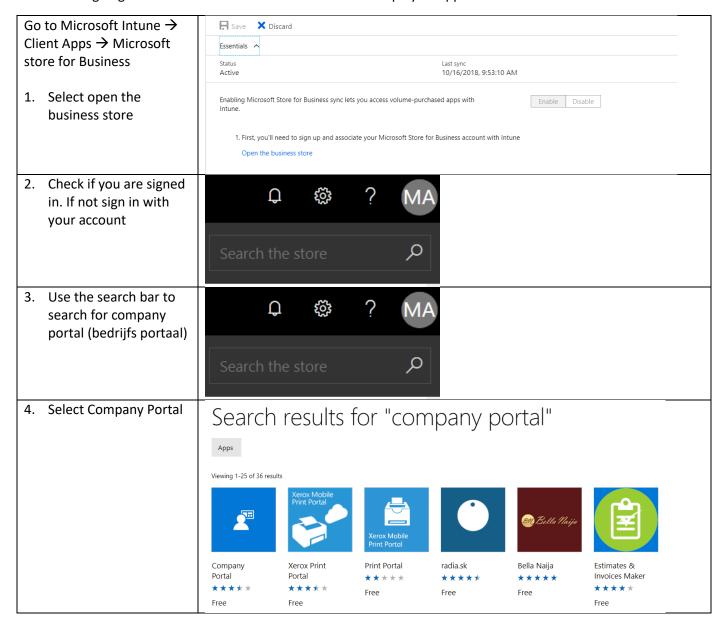
#### **Exercise 13: Windows Store for Business**

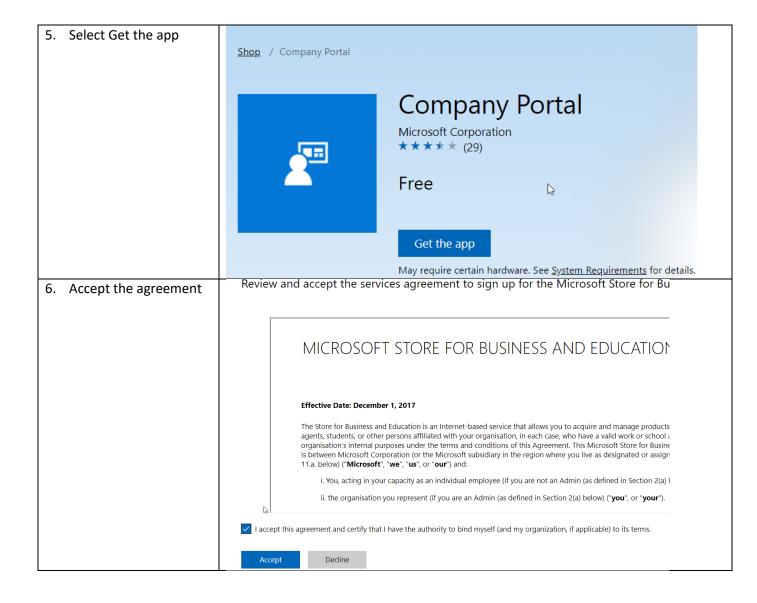


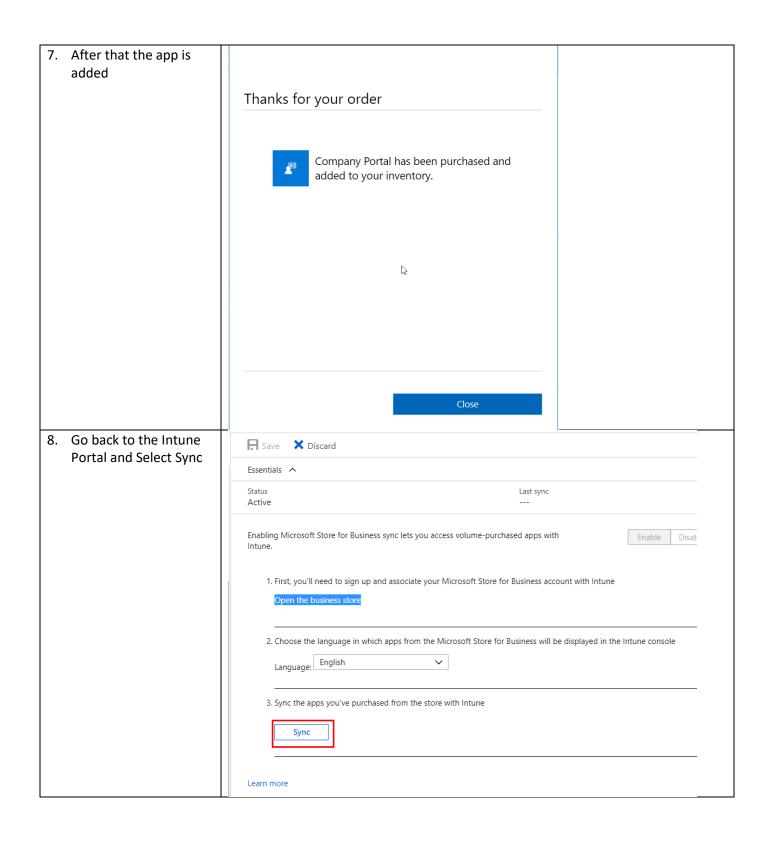


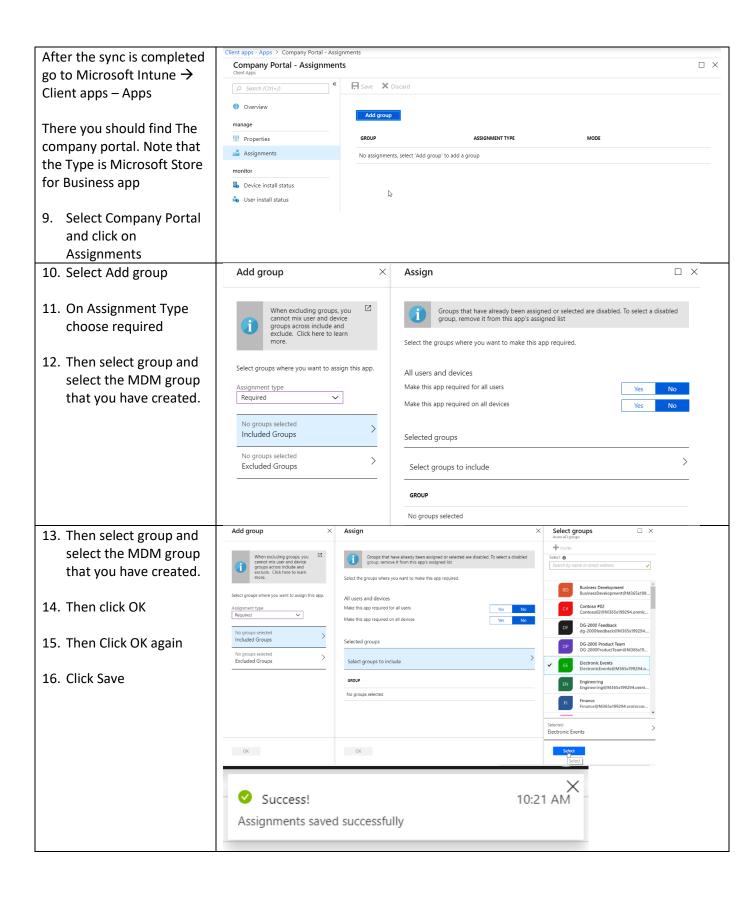
## Exercise 14: Company portal

We are now going to use the Windows Store for Business to deploy an application.

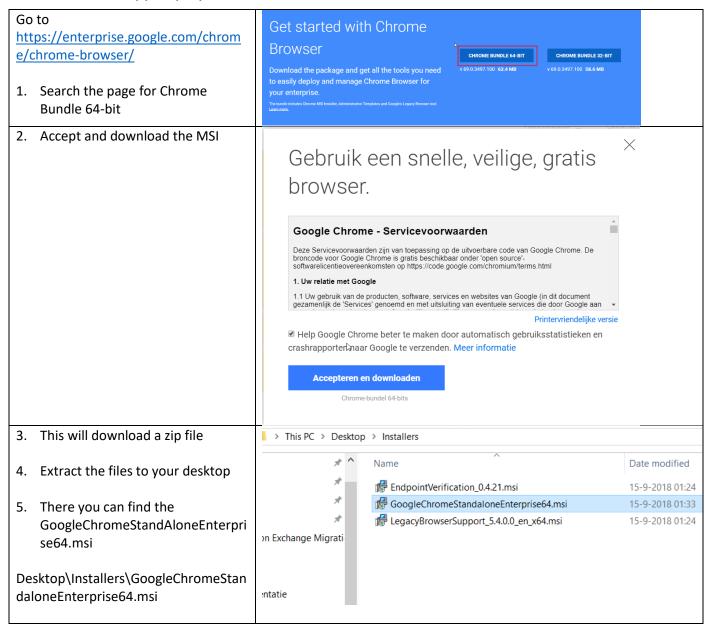


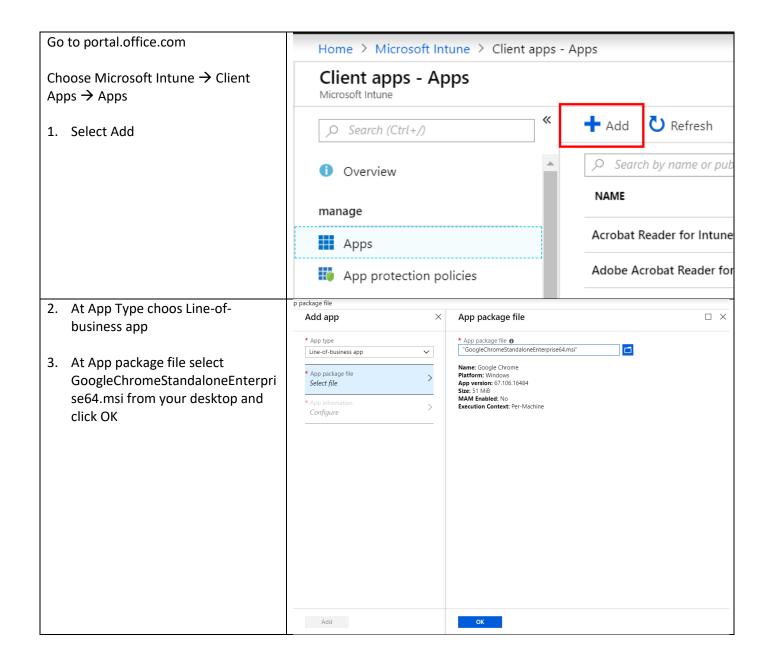


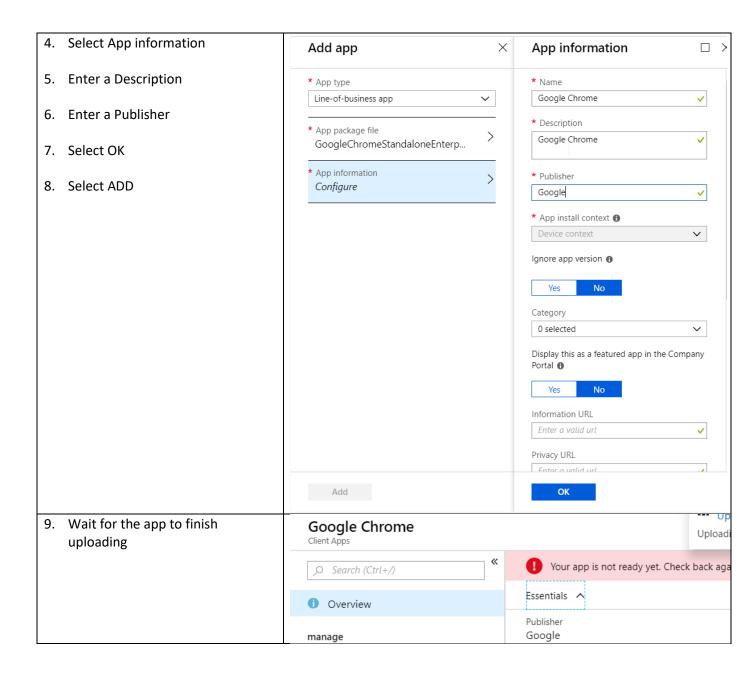


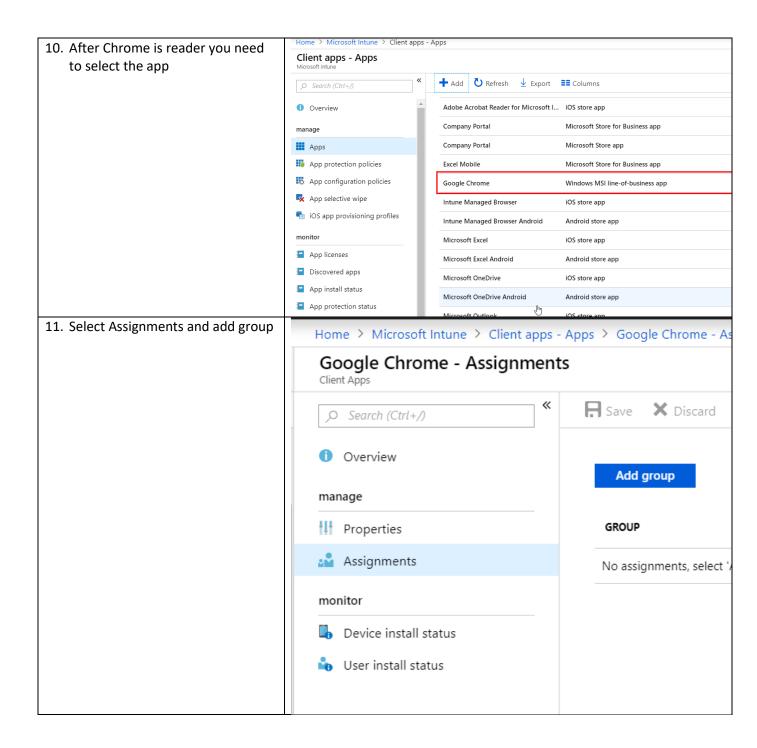


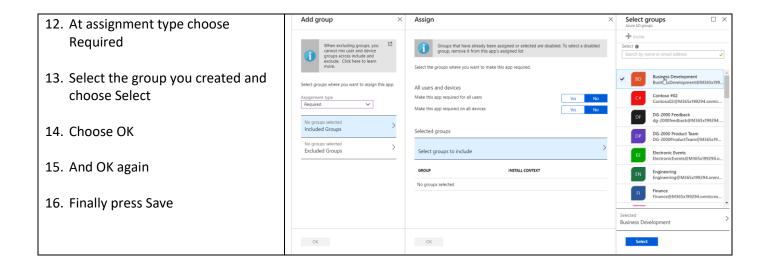
Exercise 15: MSI app deployment





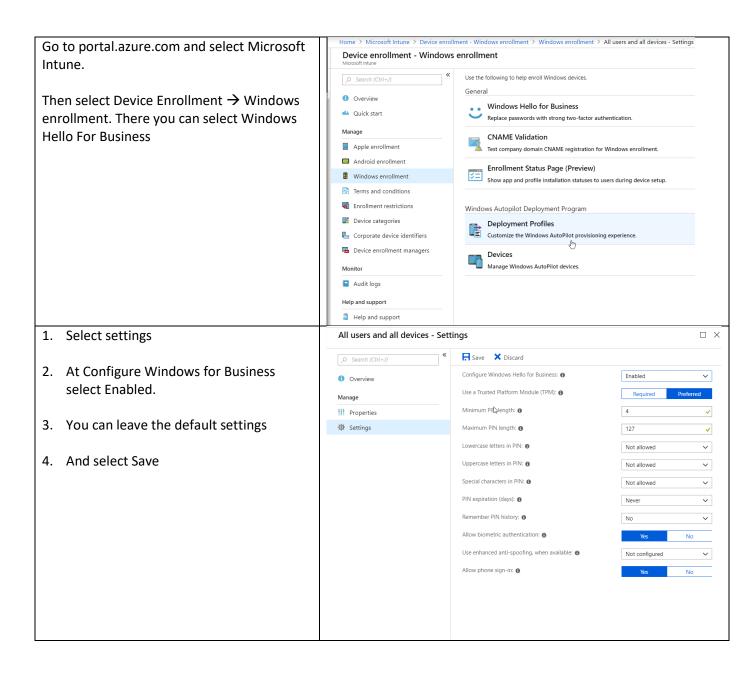




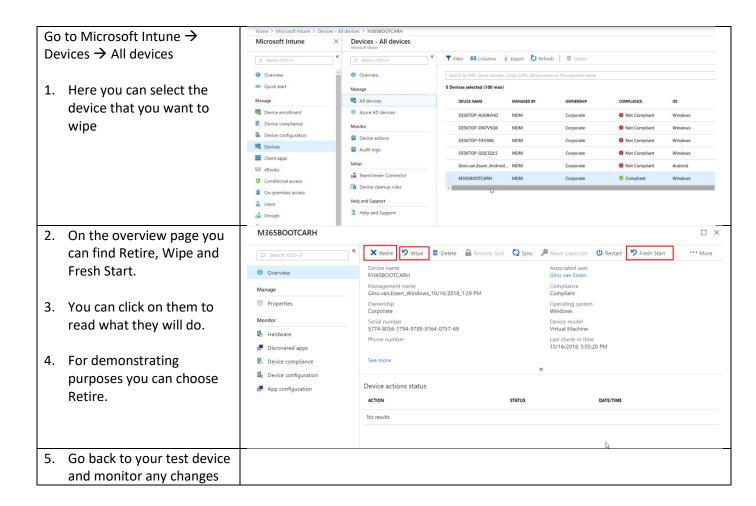


#### Exercise 16: Windows Hello

With Windows Hello you can allow user to access their devices using a gesture, such as biometric authentication, or a PIN.



## **Activity 5: Selective Wipe**



# This is the end of the lab.

#### **Extra resources:**

#### **Modern Desktop Deployment Center**

https://docs.microsoft.com/en-us/microsoft-365/enterprise/desktop-deployment-center-home?branch=desktop-deployment-book

#### **Microsoft 365 Enterprise**

https://docs.microsoft.com/en-us/microsoft-365-enterprise/

## **Enterprise Mobility + Security Blog**

https://techcommunity.microsoft.com/t5/Enterprise-Mobility-Security/bg-p/enterprisemobilityandsecurity

## Microsoft 365 Modern Desktop Lab Kit

https://www.microsoft.com/en-us/itpro/m365-powered-device-lab-kit