

# Mike Graves

## SENIOR SYSTEMS ADMINISTRATOR

## DATA CENTER OPERATIONS MANAGER

### Contact

23226 Humber Lane  
Edmonds, WA 98020  
206-605-6268  
srvrdude@gmail.com

### Education

MCSE 2000  
  
BS Finance - 1987  
University of Colorado

### Key Skills

All Windows Server  
IIS, AD, MSSQL  
Cisco  
VMWare  
LAMP/FreeBSD/NIX Servers  
Ethernet/Fiber  
DNS, DHCP, VPN

### Objective

I am an IT professional with 22 years of experience in datacenter operations and systems administration helping businesses succeed in a critical 24/7 environment. I administer and maintain systems for business productivity, security and resiliency.

### Experience

2014 - 2021  
Manager Data Center Operations/Senior Systems Administrator  
TierPoint LLC

2001 - 2014  
Senior Systems Administrator • Adhost Internet

2000 – 2001  
Systems Administrator/Web Master • Logon.net

### Responsibilities

Managing the staff and infrastructure that runs a critical 24/7 datacenter environment.

Developing, maintaining, supporting, and optimizing enterprise systems, with an increasing emphasis on implementing network infrastructure and managing datacenter operations.

Providing technical support to troubleshoot outages of any severity with appropriate internal teams and/or external customers through to resolution.

### Leadership

Working with remote management and technical teams in a nationwide network.

Ability to understand customer requirements and business objectives. Maintaining relationships with those customers.

### References

Kaliber Olson • kaliber.olson@tierpoint.com • 206-697-2596  
Will Riffle • will@adhost.com • 206-719-2600  
Dave Lyon • dave@spacracings.com • 425-829-9743