

Michael Rodriguez

Systems and Network
Administrator

1106 Yarwood CT
San Jose, CA 95128

253-332-1636
michaelangelor22@gmail.com

About me

System and Network Administrator intern

Acuitus Information Technology Program, developed in conjunction with the Defense Advanced Research Programs Agency (DARPA) and the Department of Veterans Affairs.

- Experienced in maintaining, troubleshooting, and configuring simulated enterprise-level networks.
- Utilize fundamental troubleshooting strategies to break down complex problems and find solutions according to best practices.
- Solved over 200 simulated 3 and 4 tier trouble tickets
- Configured, monitored, and administered Active Directory, Domain Controllers, File and exchange servers, DNS, DHCP, SMTP, on various Window Server (2016, 2012, 2008)
- Cisco Routing, Switching, and VLAN configuration and implementation
- Protocols: DNS, DHCP, SMTP, SSH, VPN, FTP, VLAN, Telnet, RIP, OSPF, TCP/IP, NAT, IPv4, AES
- Linux Server Administration, Network Infrastructure Administration, Windows Server Administration, Web Server Administration,, Network Configuration, Implementation, Advanced Network Troubleshooting, Enterprise Switching & VLAN configuration, Information & Network Security, Static & Dynamic Routing

Server: Build, Customize, Deployment,

Scripting: PowerShell, Command Line Secure Data Recovery, Backup, Restore

Virtualization (ServiceNow, VMware, Azure)

Operating Systems:

Microsoft Windows Server 2008 R2, 2003 R2, Microsoft Windows 7 & 10, XP Pro, Linux

Software:

Microsoft Exchange (2003, 2010), Microsoft Active Directory/Group Policy, Microsoft Office, PowerShell

Experience

Northwest Premier - Contractor Specialist April 2017 - July, 2020 Tukwila, WA

In this position, I was responsible for the transportation, installation and maintenance of technical equipment. Since each day the product and product destination would be contingent on a new customer, I learned great customer service, how to work at a fast pace and server hardware management.

Fred Hutchinson Cancer Research Center - IT Hardware Support March 2014 - June 2014, Seattle, WA

My main focus was hardware management. This entailed providing technical assistance to users for desktop hardware-related issues, setting up AV/audio components for conference calls, setting up monitors, desktops, and routers. I utilized SCCM to image computers as well as performed user account management within Active Directory. I also created and tracked an inventory list of monitors, keyboards and desktops used for recycling.

Education

Acuitus - Systems and Network Engineer Internship

July 2020 - PRESENT, Sunnyvale, CA

Renton Technical College - AAS September 2014 - June 2016, Renton, WA