

## Russell Coon

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### TECHNICAL SKILLS

PowerShell, Perl, C#, SQL, MySQL, MongoDB, Postgres, QRadar, Splunk, Tripwire, Imperva, Palo Alto Firewalls, ConnectWise, ServiceNow, VMware, Citrix

**Certifications:** Security+ (expired), A+ (expired), MCITP-SA, SixSigma Green Belt

### EXPERIENCE

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| Client Services Engineer<br>Farmers Insurance  | 10/2019 - 09/2020<br>Grand Rapids, MI |
| <ul style="list-style-type: none"><li>As a contractor delivered Windows 10 migration project ahead of schedule by teaching myself C# and creating an application automating 95% of processes and saving \$750,000. This application was later used nationwide and got me an offer to be a full-time employee</li><li>Automated 20+ installs of custom software packages significantly decreasing install time and burden on technicians</li></ul>  |                                       |
| IT Manager<br>Summitt Trucking LLC   | 08/2017 - 10/2018<br>Clarksville, IN  |
| <ul style="list-style-type: none"><li>Designed plan and migrated on-premises Microsoft Exchange to Office 365.</li><li>Created Microsoft SQL stored procedures for automated and AD-HOC reporting of administrative and operations data for management and operations personnel.</li><li>Created PTO tracking system for truck drivers to request PTO and to track PTO balances using Office 365's Microsoft Flow application.</li></ul>   |                                       |
| Senior Security Operations Engineer<br>Airlines Reporting Corporation  | 01/2015 - 07/2017<br>Louisville, KY   |
| <ul style="list-style-type: none"><li>Developed web tools to allow team-members to easily correlate data from multiple security sources using Perl, PowerShell, and PHP which enhanced our ability to monitor and investigate potential security threats.</li><li>Programmed Perl scripts for use by the network administration team to replace 1800 unused objects and rules on the network firewalls which removed manual steps and reduced their project time by 80%.</li><li>Developed web tools to allow team-members to easily correlate data from multiple security sources using Perl, PowerShell, and PHP which enhanced our ability to monitor and investigate potential security threats.</li></ul> |                                       |
| Systems Security Analyst<br>Florida Blue   | 03/2013 - 01/2015<br>Jacksonville, FL |
| <ul style="list-style-type: none"><li>Created intranet website for vulnerability management reporting, utilizing Perl &amp; PHP, which allowed team admins greater access to vulnerability and resolution information.</li><li>Spearheaded a process to create scripts for evaluating Internet Information Services (IIS) security settings for auditors which scanned the 80 IIS servers for 150 settings eliminating user interaction and reducing audit times by 60%</li></ul>  |                                       |

### MILITARY EXPERIENCE

U.S. Air Force	06/2003 - 03/2007
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