

Briana Doucette

5 years of customer service and retail experience

San Francisco, CA 94124

briana.doucette@yahoo.com

(415) 871-4399

Work Experience

Cashier and Retail Associate

Ross Dress For Less - San Francisco, CA

November 2014 to Present

- Greeting customers and answering questions
- Providing friendly and accurate cash-handling services
- On a weekly basis, stock shelves and rotating stock
- Explaining products to customer and listening to complaints

Electrician Apprentice Trainee

Black Creek Builders

July 2019 to December 2019

- Installed mc & non-metallic wiring, junction boxes, outlets and lighting systems
- Replace electrical wiring, luminaries and outlets
- Test electrical systems and continuity of circuits in electrical wiring, and fixtures, using ohmmeters
- Operate scissor lifts, use band saws & sawzaws

Education

A.S. in Social and Behavioral Sciences

City College of San Francisco - San Francisco, CA

2017

Diploma

Ruth Asawa School of the Arts - San Francisco, CA

August 2008 to May 2012

Skills

- Customer Service
- Attention to Detail
- Stocking and Restocking Shelves
- Time Management
- Product Knowledge
- Customer Relations and Satisfaction
- Cash Registers and Cashiering

- Friendliness, Outgoing, Positivity
- Retail Sales
- Communications
- Basic Math
- English

Assessments

Front Desk Manager (Hotel) — Proficient

August 2020

Selecting hotel rooms based on verbal requests and identifying errors in hotel data.

Full results: [Proficient](#)

General Manager (Hospitality) — Proficient

August 2020

Solving group scheduling problems and reading and interpreting P&L statements.

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

- CPMC Sutter Health - Certificate of Appreciation for achieving over 100 hours of volunteer service (2017)
- Certificate of Completion of the Spotlight on the Arts Program (2011)