

ALEX PRESSLEY

Seattle, WA

apressley@protonmail.com

(425)-243-6805

Authorized to work in the US for any employer



WORK EXPERIENCE

System/Network Administrator

Kambr Advisory - Seattle, WA

July 2019 to Present

Provide assistance with networking for the office environments, as well as internal help desk support.

Worked on the web design and implementation development for the company site and software

Point of contact for information services regarding software functionalities and technical understanding.

Am very close with the owner and still contribute to the team as an on-call engineer.

Network / Web Application Engineer

Hostwinds LLC - Seattle, WA

July 2019 to Present

Provide network maintenance for datacenter nodes and monitor server load statistics.

Help desk support for clients remotely via RDP, VNC, SSH, ticketing systems, LiveChat, Phone.

Configure TCP/IP and identify errors to troubleshoot them.

Web application development support with PHP, SQL, HTML, Node.js, Javascript along with CMS: WordPress, Drupal.

SaaS

IT Hardware Technician

Suddath Logistics - Seattle, WA

January 2018 to June 2019

Desktop support and setup for Amazon, Bugie, Microsoft.

Relocation, troubleshooting, and hardware testing with various technologies: PCs, phone systems SIP/VoIP, networks, and A/V equipment.

Ensured all client systems were tested and fully operational.



EDUCATION

HS Diploma

Ballard High School

2016

cPanel/WHM Certification in Information Technology



SKILLS

- Windows/MacOS/Linux Hardware/Software Support
- Android/iOS Hardware/Software Support
- Webservers: Linux/Windows
- TCP/IP, Networking
- LiveChat, Phone, Ticketing Systems: WHMCS, ZenDesk
- Web Control Panels: cPanel, Plesk, Webmin
- Microsoft AD, Office365, Azure
- HTML, PHP, SQL, Node.js
- Bash, Perl
- MySQL
- Active Directory
- JavaScript
- Git
- C/C++
- DNS
- Operating Systems
- User Interface (UI)
- PHP (2 years)
- HTML5 (2 years)
- VoIP
- DHCP
- LAN
- Microsoft Windows Server
- APIs
- Network Administration
- CSS
- Help Desk
- Microsoft SQL Server