



MARQUEL MCDOWELL

M.McDowell1017@gmail.com | 239-628-2344 | Naples, FL 34112 Relocating to CA

Summary

Personal Mission Statement

"To create a platform for those who believe in the evolution of creativity to construct their own living destiny" -Marquel McDowell

I am a dedicated individual, with strong leadership skills, quick learning abilities, dependable work ethics and I works well with others.

Skills

- Microsoft Office Applications
 - Leadership, Teamwork
 - Network Device Management
 - Hardware Installation
 - Remote Services
 - Windows System Tools
 - Operating Systems Troubleshooting
 - Printer Configuration/Maintenance
 - Basic Router and Switching
 - Customer Support Skills
 - Active Directory Implementation
 - Managing Local User and groups
 - Windows Application Management
 - Network Security
 - Communication
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Experience

Lorenzo Walker Technical College Intern

10/2019 – Current

LWTC | Naples, FL

Troubleshooting, Classroom Support, Train students on Cisco, Remote Services, Printer and CPU configuration

04/2019- Current

Head Security Officer

Discovery Village | Naples, FL

Train security guards, Inspect building, Initiate protocols, Document reports, check emails, view security cameras and loss prevention

Security Officer

05/2017 - 04/2019

Statewide | Ft. Myers, FL

Prevented illegal activity, Protected employers, residents and potential customers, monitor surveillance equipment, follow instructions

Lot Manager

04/2015 - 05/2017

Audi | Ft. Myers, FL

Established purchase orders, provided serial numbers, inspected and documented damages, systematic parking and stored keys

Detailer

06/2014 - 03/2015

Express Wash | Lehigh Acres, FL

Detailed inspections, provide exceptional customer service, efficient attention to detail, handled customer profiles, record keeper of gas, mileage and vehicle conditions

Education and Training	Graduated Technical College: Network Support Specialist Lorenzo Walker Technical College Naples, FL	05/2020
	Highschool Diploma Riverdale Highschool Fort Myers, FL	05/2015

Certifications	Comptia A+, CCENT (Cisco Certified Entry Networking Technician), Class D security License, Highschool Diploma, currently pursuing CCNA (Cisco Certified Network Asscoiate), Graduated with Network Support Specialist	
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