

Sr. Systems Engineer Infrastructure Services, Weyerhaeuser, Seattle, WA 2016 – 2018

- Supported 52 Wood Product Mills and Distribution Sites across the United States and Canada and supported their on-call rotations on holidays
- Worked on creation of servers to Azure for Wood Products Application Team for DEV and QA environments
- Support new Dell workstation builds, deploying them out to remote customers and sales teams
- Supported Windows 7, Window 10 user support with remote product upgrades
- Migrated Windows Server 2008 to 2012
- Supported web based internal applications
- Setup HA and fail-over servers
- Setup Dell Servers for implementation in the mills remotely

Application Services Systems Engineer, Weyerhaeuser, Federal Way, WA 2007 – 2016

- Supported Sharepoint 2007 and 2010, Business Objects for BI Reporting and Internal and External web farm technologies.
- Supported Windows 2008 and IIS websites for internal applications
- Supported interface with SAP and interfaced with BASIS as necessary
- Supported E2C ECommerce transactions for all vendor payments and company payroll files

Senior System Administrator, SumTotal Systems Inc., Bellevue, WA 2004 – 2006

- Daily support for customers located across the United States and in other countries for Hosted LMS (Learning Management Systems, Docent/SumTotal 7) in a 7X24 environment.
- Support for Oracle 9i and 8.1.7 database maintenance on Unix and MS Windows 2000/2003 and Sun Solaris servers. This includes data imports and test environment refreshes.
- Support for MS SQL Standard/Enterprise/2000 databases.
- Support for hosted applications, patches, upgrades, migrations, backups/restores, server monitoring with Site Scope for hardware and web based applications.
- VMWare Support/Migrations – Consolidating hosted customers onto VMWare solution using ESX and GSX for internal hosted customers and the training group.
- OS Support - IIS 5.0 Windows Server 2000, Windows Server 2003 IIS 6.0, and Sun Solaris
- Supported 4 data centers (Internap, Seattle, WA; MCI/Digex San Jose, CA; Savvis, UK; and Navasite, Rochester, MA).

Senior Database/Unix System Administrator Federal Way School District 1999 – 2004

- Performed centralized Enterprise Informix Database Administration on HP-UX, Windows 2000 and Unix system administration for the School District.
- Provided 24x7 support for Database and Unix Systems for Financials and Student Management Systems, maintenance, backups, recovery, and performance tuning.
- Provided project management for software upgrades and hardware installations, database maintenance, and application development.

Principal Consultant, PLATINUM Technology, Inc., Oakbrook, IL & Seattle, WA 1997 – 1999

- Performed on-site project management, product training, installation, integration, and implementation across the United States with a billable utilization rate of 75%-90% per week.
- Provided technical support and product training for: PLATINUM Technology, Oracle performance tools for Oracles and UNIX systems, including Sun, AIX, HP-UX, Sequent, and NT 4.0.
- Perform installation and training of PLATINUM Technology Enterprise Management System products in a wide range of business application environments including finance, manufacturing, pharmaceutical, aerospace and telecommunications.

Oracle Database Administrator, Boeing, Renton, WA 1996 – 1997

- Performed database activities including backup, restores, recovery, exports, and imports data on Oracle 7.2.3 and 7.3.X for development and production databases.
- Performed database maintenance of dropping objects, coalescing free temp space, and re-create objects to refresh database environments.
- Provided 24x7 production support to programmers, system administrators and cross coverage of other database administrator environments.
- Interacted with programmers, system and database administrators to identify and resolve network and application issues during production, development, and implementations.

Senior Technical Support Analyst, Mosaix - Digital Systems, Redmond, WA 1995 – 1996

- Supported escalated issues from Primary and Secondary Response Groups in resolving and fixing PC Client server issues with software written in PowerBuilder 4 to run on networks.
- Provided DBA role including maintaining internal test databases on Watcom 2.0/4.0, Sybase SQL Anywhere 5.0, Oracle 7 for NT, Sybase 4.2-9/10 for NT, and MS SQL@Server 4.2/6.0.
- Troubleshooted HP-UX 9.0, TCP/IP networks, PC workstations, Telephony and printers.
- Traveled 50% of time to various locations to perform beta installs, upgrades, and training for domestic and international customers.
- Provided remote DBA role for seven sites using Informix On-line 5.1 on HP 9000 exported, compressed, reload data, and reload indexes. Installed HP-UX 8.0, 9.0.

Technical Support Analyst, INTERLINQ Software Corporation, Kirkland, WA 1993 – 1995

- Provided telephone technical support for over 6,000 MortgageWare installations across the US.
- Performed product installations on PC/Server, configuration, memory requirements, HP laser printers, modem data transfers, Artisoft Lantastic 5.0, 6.0, and Novell Netware 2.2, 3.1x, 4
- Provided internal support on Novell 3.11 and 3.12 serve- Integrated and implemented regression testing for product release training.

Programmer Analyst, Boeing Computer Services, Renton, WA 1988 – 1993

- Restructured IMS datasets to DB2 and ORACLE formats, and perform DB2/ORACLE table loads.
- Installed HCL eXceed to emulate X-terminals, and resolved communication problems with TCP/IP and Ethernet connections between mainframe and UNIX PC workstations.
- Maintained HP 9000, IBM RS6000, and SUN MP670 servers.
- Troubleshooted UNIX Client/Server software Interleaf and Wingz to PC software including MS Word/EXCEL, Lotus Freelance, RUMBA and AttachMate.
- Utilized SQL*NET/SQL*PLUS and Andyne GQL generator software to extract data from ORACLE 6 database
- Utilized IMS DB/DC, COBOL II, MFS, and JCL on IBM 3090 to produce reports, and provide implementation support for production of mainframe modules.