

# Juan Zepeda

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## OBJECTIVE

Seeking a position within the Information Technology department to utilize my skills and abilities and achieve professional growth. To add value within your organization as an innovative member.

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## EDUCATION & CREDENTIALS

California State University, San Bernardino (CSUSB), San Bernardino, CA

***Graduate with B.A. in Information Systems and Technology***

*March 2020*

***-Minor in Entrepreneurship***

- Active Directory & Group Policy Course: Udemy, [June 2021]
  - Splunk: Udemy [Expected: Mid June]
  - CompTIA Security+ SY0-401: [Expected: Early July]
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## SKILLS

- Programming Languages: Python, Visual Basic, SQL
  - Languages: English/Spanish
  - Operating Systems: Microsoft Windows, Android, macOS, iOS
  - Customer Service Support
  - Software: Microsoft Office, Oracle VirtualBox VM
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## EXPERIENCE

**Amazon/Rialto, CA — Tier 1 Associate**

*Aug 2020 - Dec 2020*

- Analyzed and stowed products while maintaining quality.
- Oversaw inbound stowing and outbound docks within the fulfillment center.

**Panda IT Services/San Bernardino, CA — Freelance**

*May 2020 - July 2020*

- Built and readied workstations for home use.
- Installed and configured smart home devices/Printer.

**Service to Students with Disabilities (CSUSB), CA — Media Editor** *Mar 2018 - Sept 2018*

- Used Assistive Technology to convert textbooks and additional course material in various formats: Kurzweil 3000, Adobe PDF, and Microsoft Word document files.
- Provided access for over 1,000 students with verified disabilities within the university.
- HIPPA compliant, adhered to policies and procedures protecting sensitive data.