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# Connor W. Saupe

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## Summary of Qualifications

- Developed leadership skills by leading and training associates.
  - Expanded my technological skills through a combination of work experience and digital based education.
  - Successfully accomplished additional self initiated tasks along with normal work responsibilities.
  - Displayed ingenuity and adaptability by developing and implementing new processes to improve workplace standards.
  - Received awards for a distinguished work ethic and highest results in the market.
  - Developed customer service skills through seven years of customer based work.
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## Skills

- Excellent communication both verbal and written
  - Technology oriented
  - Creative and adaptable
  - Skilled in Microsoft Office
  - Analytical skills
  - Self-motivated
  - Safety & security focused
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## Professional Experience

**August 2019 - Present**

**Stone Security, Denver, CO**

### ***Support Engineer***

- Performed troubleshooting for IP and analog cameras, video management servers, and access control systems remotely and in person
- Processed RMA requests for inoperative devices
- Performed marijuana facility security inspections
- Managed the branch's support ticket system
- Performed installation of new and replacement devices
- Received Milestone and S2 training and certifications

**August 2018 - August 2019**

**Wal-Mart, Bosie, ID**

### ***Claims and Reclamation Associate***

- Managed the facility's returns and damaged merchandise
- Analyzed store metrics for shrink and loss of profit
- Managed vendors that work within the facility
- Managed electronic web based asset lockers

**April 2016 - August 2018**

**Wal-Mart, Boise, ID**

### ***Department Manager***

- Assisted in the setup and implementation of a new fuel station
- Trained and directed multiple associates
- Innovated sections of departments to improve sales
- Reduced inventory shrink for the department

**June 2015 - April 2016**

**Wal-Mart, Bosie, ID**

### ***Sales Associate***

- Performed interim manager duties
- Trained incoming department managers

**June 2013 - June 2015**

**Wal-Mart, Nampa, ID**

### ***Sales Associate***

- Served as a lead for the grocery team
- Performed excellent customer service

## Education

**May 2018 - Present**

**University of Phoenix, Digital Campus**

Expected Graduation September 2020 in Bachelor of Science in Information Technology with an Advanced Cyber Security Certificate May 2018 - Present

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**March 2018**

**University of Phoenix, Digital Campus**

Degree Received in Associates of Arts in Security Management With an Asset Protection/Loss Prevention  
Certificate March 2018

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