

# Juan F. Lara

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## Profile

*Accomplished communications specialist* offering a *diverse and extensive understanding in a solution-oriented technical environment*. Demonstrated skills *in technical knowledge, service and repair, and customer satisfaction*. Able to *troubleshoot and identify potential issues* through modern inspection techniques, quality assurance sciences, and quality control. *Exceptional* analytical, organizational, communications and interpersonal skills. *Demonstrated ability* to work independently or as an integral part of a team to achieve objectives and goals.

## STRENGTHS

Research / Analysis  
Collaboration Hybrid System  
Data Base Development  
Installations / Repairs  
Deadline Responsiveness  
Mac/PC Software Knowledge  
CCTV, DVR Systems

Cable Construction Knowledge RF Field /Engineering/Optimization  
Management Site Surveys  
Client Relationships  
Trouble Shooting  
Inventory Management  
Low-voltage Test equipment  
Cat 5,6, Coax, HDMI

## Work Experience

### Jan 19-April 20

#### Boulevard Mall

IT Lead Technician

IP, Analog Camera Installations and upgrades of old equipment

Same as my past work but more responsibilities as I was head of Mall's IT Dept.

Before that I was self-employed doing the same activities as my resume shows.

### May 15 - Jan 16

#### Progressive Home

Home Automation Technician

Home Audio Video & Theater Installation

Security Alarm & Automation Systems

Residential Surveillance Camera Systems, Central Vac Systems, Network Installation & configuration

Understands advancements in technology with CCTV systems. IP, Analog, Hybrid systems

Knowledge of multiple types of CCTV, DVR systems

Performed residential, commercial and casinos installations of CCTV security systems.

Has own tools for installation purposes

March 13- Dec 14

#### Electrical Apprentice.

Learning DC/AC theory, Generators, Transformers, Conduit bending, Blueprints, Electrical construction, NEC Code, OSHA.

April 07-Dec 12

**Cox Communications**

**Network Depart.** Field Network Tech II Las Vegas NV 89106

Responsible for cable/fiber plant preventive maintenance

Responsible for area sweep, power supplies, coax, passives, actives, plant

Worked with trunk line cable sizes 500,750,875 spliced, fixed, rebuilt.

Worked with fiber nodes, Trunk amps, Line extenders.

Worked closely with other departments' especial fiber network, customer service and field opt.

Wavetek Meters/Cable Tester/Coax knowledge/Computer Hardware/Electrical testers/ohmmeter

Feb 05-April 07 Ultimate electronics Home Theater dept.

**Advance Installer Tech.**

Las Vegas NV 89145

Responsible for audio/Video installations and computer network integration.

Same responsibilities as ABT Electronics plus programming universal remotes

Jan 03- Nov 04

**Field Supervisor.**

Newage Cable Communications Elmhurst, IL 60126

Worked as a hands-on field supervisor

Maintained high standards for product quality, and safety

Evaluated and developed techniques for the control and continuous Improvements of operations, quality, and safety

Consulted with Quality, Managers, Sales, and Cable company personnel for product promotions and installation standards

Evaluated installers' Skills level and Professionalism

Hired, promoted, discharged and transferred employees as required

Estimated production times to provide information for scheduling decisions.

Monitored and helped technicians to insure timely delivery and problem resolution

Trained new hires in cabling, high speed internet and networking to ensure cable company's installation guidelines were followed

Oct 01- Oct 02

**Custom Audio Dept.**

ABT Electronics Morton Grove, IL 60053

Responsible for Hi-Fi Cinema Theater installations for selected customers.

Work with products like Sony, Denon, Onkyo, MK, Canton, and other Hi-End Equipment.

Responsible for whole house integrations of electronic equipment.

Additional responsibilities includes customer education, Satellite installation, Cable installation, and Phone installation.

Sept 00-Oct 01

**Engineering Dept.**

Nextel Communications. Elmhurst, IL

Responsible for the ordering of T1 circuits to our cell sites.

Updating spreadsheets and attending corp. meetings to review the progress of our T1 lines.

Work closely with Ameritech, GTE, Sprints, and AT&T to ensure the process and installation of our T1 lines is properly followed.

Learned a lot of the wireless industry, T1, DS3, Trunks, routers Motorola cell phones, Iden technology, switch operations.

May 00-Sept 00

**Tier II –Repair.**

AT&T – Service Assurance Team Schaumburg, IL

Responsible for working and distributing trouble tickets to technicians from AR remedy for Arlington Heights, Mt. Prospect, Schaumburg, Hanover Park, Streamwood and Bartlett.

Track and test Network Interface Units during installation of both hardware and software of digital lines.

Troubleshoot problems in a Unix based program called Cornerstone, Integrity Systems - Remedy and Cheetah System, which is used to monitor power supplies in the field and Local Power Supply Units at customer's homes within the Arlington Heights and Schaumburg areas.

Work closely with technicians in solving problems in Remedy, performing Telemetry testing and other digital installation and trouble issues

Work closely with the headquarters in Denver - National Network Operations Center to ensure that numbers have been activated, ported and in the switch.

Trained all new employees on Unix based Cornerstone and Tier II-Repair

Performed tasks as Lead for Tier II-Repair, in the absence of supervisors

Tracked and managed outage dept. work with line technicians to assure our cable, internet, and telephony customers continue to receive service

FEB 99–May 00  
AT&T Cable & Digital Services Mt. Prospect, IL

**Cable, High Speed Internet and Telephony advanced Installer**

Responsibilities included installation of regular cable, digital cable, high-speed Internet service, and digital telephone technology to residential customers.  
Trouble shooting, repair, and customer education of these services.  
Was responsible in training new employees to adapt to the unpredictable conditions of fieldwork.  
Worked with a wide variety of Ethernet cards, Motorola cable modems, GI digital boxes, line tech meters, Arris telephony boxes, Networking software, telephone wire, cat5, and coax cable.

**Education**

2008 – 2011	CSN	Las Vegas, NV
Videographer/ cinematographer /film editor Steadicam Operator/ Tiffen Pilot system		
1999 – 2001	DeVry Inc.	Addison, IL
Telecommunications Management Degree		
1994 – 1998	Southern Illinois University	Carbondale, IL
B.A., Administration of Justice		
Minor: Cinema Theory, Creative Writing		

**Languages**

Bilingual: English & Spanish