Steven J Salus

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WORK EXPERIENCE

Pets Hotel Associate

Petsmart. Bellevue, WA. October 2019 - Present

- Assisting pet owners find goods for their pet.
- Monitor/play with dogs during day camp.
- Tackling challenges that arise when the store opens/closes.

Depot Technician

University of Idaho-ITS. Moscow, ID. February 2019 - August 2019

- Ordered and imaged new computers for faculty, staff and labs.
- Processed warranty of defective devices.
- Used the ticket-base system to communicate to other departments.

Technical Support Representative

University of Idaho-ITS. Moscow, ID. February 2017 - August 2019

- Assisted students with account management, email support, network connections, software requests, and other computer issues.
- Troubleshooted university computers that had difficulties connecting to the internet, printers, and VPN.
- Used the ticket-base system to communicate to the customer, or other departments to solve/fix the issues.

Sales Associate

Walmart, Moscow, ID. August 2015- June 2017

- Assisted with different customers that needed help.
- Assisted fellow associates as needed throughout the store.
- Kept area stocked, clean, and safe for customers.

EDUCATION

UNIVERSITY OF IDAHO May 2019

Bachelor of Science in Virtual Technology and Design

ADDITIONAL SKILLS

- Autodesk Maya
- Adobe Creative Suites
- Office 365
- Unity
- Substance Painter
- Syntheyes

NOTABLE ACCOMPLISHMENTS

Neurochi Meditation

- My team created a VR application where the user, that is suffering from an injury/pain, can meditate in and visualize the point of injury/pain to promote self-empowerment and improve quality of life.
- Competitions:
 - Idaho Entrepreneur Challenge (2nd Place)
 - NorthWest Entrepreneur Competition (2nd Place
 - Draper Entrepreneur Competition (2nd Place)
 - WSU Business Plan Competition (Best Show)
 - Idaho Pitch Competition (1st Place)