Michael Tsan

(702) 885-2556 | michaeltsan98@gmail.com | Information Systems | Las Vegas, NV

Education

University of Nevada, Reno - Reno, NV

Fall 2016 - Spring 2021

B.S. in Information Systems and Minor in Business Analytics

Major GPA: 3.8Cumulative GPA: 3.0

Education Skills

- Proficient in Microsoft Word, Excel, and SQL
- Database Management Systems and Database Design
- Management Information Systems
- Network Data Communications
- Strong Math background up to Calculus 3 and Linear Algebra
- Coding Languages in C, C++, and C#
- Knowledge in Windows and Linux Operating System

Experience

Personal

- Typing speed on average of 85 words per minute
- Experienced in troubleshooting software and hardware issues
- Ability to explain technological jargon in layman's terms
- Built a computer and assembled the components together

<u>Project</u>

• Created a program to take YouTube videos and convert them into audio files to be used as Music or Podcast for phones and car stereos.

Work

Sales Clerk, NAMCO USA

June 2016 – August 2016

Las Vegas, NV

- Maintained arcade machines to ensure smooth operations
- Guided customers to learn how to use a new card system

Community Involvement

Club Secretary, Omega Delta Phi

August 2018 - May 2021

University of Nevada - Reno, NV

- Compiled meeting information and condensed the information to be sent to a team
- Communicated between branches of an organization to ensure consistent team communication