

EDUARDO ORELLANA

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QUALIFICATIONS PROFILE

Highly skilled network engineer specializing in system support, network administration, WAN, LAN, and Network Solutions. Skilled in installations, troubleshooting, configuring, and management of computers and computer software. Can work with both windows and Macintosh applications and operating systems. Proven ability to manage multiple projects simultaneously, prioritizing each for maximum effectiveness and efficiency. Consistently driven to go above and beyond expectations.

Core competencies:

NETWORK	SOFTWARE/HARDWARE	OTHER
◇ Ruckus	◇ Windows/Mac	◇ Documentation
◇ WAN/LAN	◇ Firewall Configuration	◇ Network Topology
◇ VLAN layout	◇ iPad/AppleTV/Kiosk/MDM	◇ Word/Excel
◇ Switch Configuration	◇ installments	◇ System Administration
	◇ Ruckus ZD/Access Point Setup	

PROFESSIONAL EXPERIENCE

ROOMNETTV, Huntington Beach, CA

Events Coordinator/Technician/Site Manager/Network Engineer, 2015 – Present

- ◇ Provide IT support including troubleshooting devices, installing and diagnosing access points, and setting hard lines/wireless access for event groups.
- ◇ Troubleshoot network connectivity and performance issues for Windows/Mac devices.
- ◇ Configuration of routing and switching equipment.
- ◇ Remote support of on-site engineers and end users/customers during installation and troubleshooting/fault finding if issues occur upon initial installation

SKYWEST, Los Angeles, CA

Ramp Agent, 2013 – 2016

- ◇ Adhere to all company policies and procedures to ensure safe and timely departures.
- ◇ Provide solid team leadership while filling-in as Supervisor for a month term.

MY SUPERNOVA, Newport Beach, CA

Graphic Designer/Web Design, 2013 – 2014

- ◇ Seamlessly managed daily web tasks including theme upgrades, web changes, mobile ready upgrades, logo remakes, and image editing, as well as CSS and PHP widgets.
- ◇ Encouraged open lines of communication while completing over the phone web changes.

CALTREND AUTOMOTIVE PRODUCTS, Santa Ana, CA

Graphic Designer Lead, 2010 – 2013

- ◇ Created concept designs for advertising and promotional use, filmed/edited footage for promotional and installation videos, organized company image library and organized the company booth and visual details for SEMA.
- ◇ Increased customer engagement by remodeling the company website and creating a social media presence.

EDUCATION / TRAINING / CERTIFICATIONS

Ruckus WiSE Certification (2017)

W.I.S.E Guy

Microsoft Technology Associate (2021)

M.T.A

EDUARDO ORELLANA

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Bachelor of Science in Animation/Minor in Graphic Design (2009)

WESTWOOD COLLEGE – Anaheim, California

Technology: Adobe Photoshop, Illustrator, InDesign, After Effects, DreamWeaver, MS Office, HTML, CSS,