



Daniel Lum

Network Administrator

Hello, I've been a Network Administrator for Salty's Waterfront Seafood Grills for 8 years. I successfully built, secured and managed the entire network infrastructure spanning between 3 separate locations with an emphasis around security and network procedures. I know I could transform your companies network into a secure & efficient environment. If you're interested, I hope you'll also check out my LinkedIn portfolio to see more of what I can do for you.



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(415)336-7925



Lake Oswego, United States



April 02, 1980



danieljlum.com



linkedin.com/in/daniel-lum-381762152

OTHER SKILLS

Hardware Management

Microsoft Office

Windows Servers

Virtual Environments

Cloud Computing

Web Development

CMS

Google Analytics

Google Search Console

Adobe Creative Cloud

Cisco

SEO

WordPress

Joomla

WORK EXPERIENCE

Network Administrator


Salty's Waterfront Seafood Grills

01/2012 – Present

Portland, OR

A family owned Waterfront Seafood Restaurant serving Seattle and Portland for more than 25 years.

Achievements/Tasks

- ▣ Windows Server administration and maintenance including Active Directory and Group Policy.
- ▣ Configure end user devices such as laptops/desktops, printers, and shared office equipment.
- ▣ Configure, test and troubleshoot routers, firewalls, LAN/WAN/VLAN/Wireless network.
- ▣ Manage all stages of website creations, from initial design and architecture to development, deployment, and management of Web site.
- ▣ Establish design guidelines, standards, and best practices with concern to Web Development while maintaining the appearance of our website by enforcing content standards. 
- ▣ Manage web applications and user interface for various clients. Projects included setting the backend of e-commerce website using Ecwid/Woocommerce that created a global presence.
- ▣ Work in tandem with our marketing team regarding analytics, SEO, collateral development and e-mail campaigns using Salesforce.
- ▣ Built and manage Aloha POS infrastructure for all 3 locations while integrating with 3rd party applications and API's.
- ▣ Increased website sales 150% for 2014 vs. 2020, and successfully raised Website sales year over year consistently by 25%.
- ▣ Increased website traffic year over year since 2014 by 30% to 50%.

Contact: Chris Darst (General Manager) – (206)937-1600

Sole Proprietor

DL Web Design & Information Services

01/2015 – Present

Portland Oregon

Offering web design and development solutions for the last 5 years with and emphasis on customer satisfaction.

Achievements/Tasks

- ▣ Manage all stages of website creations for clientele, from initial design and architecture to development, deployment, and management of websites. Completed over 12 projects representing over 300 employees.
- ▣ Implement web software such as traffic analyzers, banner programs and onsite SEO.
- ▣ Improve coding of CSS and JavaScript to enhance functionality and user experience.
- ▣ Migrate hosting servers with detailed plans including simulating, testing and setting up complex configurations.
- ▣ Maintain existing sites based on custom HTML, WordPress, Joomla and Squarespace.

Contact: Daniel Lum – (415)336-7925

OTHER SKILLS

Squarespace

HTML5

PHP

Low Voltage

TCP/IP

JavaScript

SonicWall

WatchGaurd

LANGUAGES

English

Full Professional Proficiency

Spanish

Limited Working Proficiency

INTERESTS

My Family

Jiu-Jitsu

My Animals

Gaming

Flying Planes

Music

Cooking

Marketing

Sports

Soccer

Learning languages

Playing Drums

Coding

Golfing

Futsal

WORK EXPERIENCE

Information Technology Field Technician

Sentinel Tech, LLC [↗](#)

01/2015 – Present

Portland OR

Portland based IT company offering networking, data security, web development, server setup, email configuration & IT maintenance services.

Achievements/Tasks

- Diagnose, repair and maintain hardware and software components to ensure the smooth running of computer and network systems.
- Install and configure hardware and software components to ensure usability.
- Provide support to users by being the first point of contact for error reporting.
- Identify and solve any problems that arise with computer networks and systems.
- Assist in network design and implementation.

Contact: Kyle Brown – (503)957-0539

Information Technology Field Technician

Colabra Information Systems

01/2018 – Present

Portland Oregon

Portland based IT company offering networking, data security, web development, server setup, email configuration & IT maintenance services.

Achievements/Tasks

- Task information available upon request.

Contact: Daren Stensrud – (503)703-4308

ACHIEVEMENTS

Honor Roll/Deans List Spring 2013

Honor Roll/Presidents List Fall 2013

Honor Roll/Presidents List Winter 2014 - Fall 2014

Honor Roll/Deans List Spring 2015

Honor Roll/Deans List Fall 2016 - Fall 2017

Graduated with AA in Network Administration (06/2013 – 06/2017)

PERSONAL PROJECTS

www.p5pro.com (06/2013 – Present) [↗](#)

- P5 Productions is an apparel imprinting and embroidery company that required an update to their E-commerce, SEO platform, and also the ability to communicate with their new and existing clients via sales campaigns.

www.saltys.com (01/2014 – Present) [↗](#)

- Salty's Waterfront Seafood Grills is a Restaurant group serving the Pacific North West for the last 27 years. Their website required an SEO and secure e-commerce platform while adhering to strict branding guidelines and protocols through design.

www.unimec.com (01/2015 – 03/2015) [↗](#)

- Universal Mechanical Services provides HVAC solutions in Washington State. They requested a more updated look to their website while maintaining functionality and the ability to be responsive.

www.restituteconstruction.com (03/2019 – 06/2019) [↗](#)

- Restitute Construction is a boutique construction company based in the PNW. They required a design update along with an SEO and analytics tracking platform.

www.esquelatheband.com (05/2019 – 07/2019) [↗](#)

- Esquila the Band required a transfer from WordPress to Squarespace due to multiple SQL injections and the inability to update an outdated template.

PERSONAL PROJECTS

www.livestockmusic.com (04/2020 – 06/2020) [↗](#)

- ▣ Livestock Music required an updated look and feel to their site while offering streaming and downloadable content.

-- More Projects Available Upon Request

EDUCATION

Network Administration

South Seattle College

06/2013 – 06/2017

Seattle, Wa / GPA of 3.9

Courses

- ▣ Computing Technology
- ▣ Computer Programming
- ▣ Web Development
- ▣ Virtualization and the Cloud
- ▣ Cisco (4 levels)
- ▣ Database Management
- ▣ Operating Systems (Linux & Windows)
- ▣ PC Hardware and Local Area Networks
- ▣ Network Security & Wireless Communications
- ▣ Research and Customer Service