MICHAEL GILL

PERSONAL PROFILE:

Knowledgable and thorough Information Technology Technician with superior attention to detail. Driven and self-motivated, and therefore effective at completing task with minimal supervision.

PROFESSIONAL SKILLS:

- Repairing PC and MAC
- Troubleshooting
- Trained in fiber optics, Vdsl, Adsl circuits
- Experience lining up satellites
- Running Cat5e/6, Coaxial
- Critical thinking
- Communication skills
- People skills
- Attention to detail

REFERENCES

Instructor
Northshore Technical Community College
Remy Williams | 985-516-3515

Resident
Our Lady of the Angels Hospital
Drew Newberry | 985-607-5520

Wire Tech
AT&T
Dustin Boudreaux | 985-259-2361

CONTACT DETAILS:

70214 9th St.
Covington, LA
Cell: 985-201-4484
Email: mgill0189@gmail.com

EMPLOYMENT HISTORY:

BIOMEDICAL TECHNICIAN

Biomed Plus | May 2020 - Present

- Approve new biomedical equipment by conducting tests; ensuring adherence to codes; making modifications.
- Take customer calls as needed to assist with technical support and troubleshooting.
- Installs new biomedical equipment by establishing adjusting, calibrating, and testing performance.
- Directs biomedical equipment operation by providing equipment operation demonstrations; instructing other healthcare staff in use and care of equipment; answering questions; providing information.
- Improves biomedical equipment performance by studying machine-patient interaction; conferring with equipment users; developing modifications; collaborating with equipment manufacturers.

FIELD SERVICE TECHNICIAN

Honeywell | July 2019 - March 2020

- Checking voltage and removing old power meters.
- Installing new power meters to monitor customer's power usage.
- Wearing Proper PPE for meter removal.

TIER 1 TECHNICIAN

Evercommerce | May 2019 - July 2019

- Troubleshooting networking and printer challenges.
- Running SQL queries to correct information in a customer's database.
- Setting up RDP connections between servers and client workspaces.

IT TECHNICIAN

Core Networks | December 2018 - April 2019

- Analyze, test, troubleshoot, and evaluate existing network systems, such as local area network (LAN), wide area network (WAN), and Internet systems or a segment of a network system.
- Perform network maintenance to ensure networks operate correctly with minimal interruption.
- Working at the physical layer i.e., Cat 6,Cat 5, and fiber optic cabling.

WIRE TECHNICIAN

AT&T | August 2015 - November 2018

- Install, set-up, rearrange, or remove switching, distribution, routing, and dialing equipment used in service Vdsl/Adsl boxes.
- Service or repair telephone, cable television, Internet, and other communications equipment on customers' property.
- Installing communications equipment or communications wiring in buildings.

ACADEMIC BACKGROUND:

NORTHSHORE TECHNICAL COMMUNITY COLLEGE

Technical Degree in Computer Networking

Graduated 2012

ASHWORTH COLLEGE

Certification in Basic Electronics

Completed 2021 | With Honors