

# Caleb Ananda-Stout | IT Technician

Location: Santa Cruz, CA

Telephone: 808-938-9882

Email: [hisurfingc@yahoo.com](mailto:hisurfingc@yahoo.com)

I am a lemonade stand entrepreneur turned IT, Support Technician.

## Skills

- Extensive knowledge of network operating systems, including Solaris, Linux, Mac and Windows
- Good understanding of LAN and WAN management and maintenance protocols
- Strong familiarity with network analysis and management tools
- Excellent ability to work well with others and independently as necessary
- Analytical and problem-solving abilities
- Ability to work flexible schedules

## Career Summary

**NOV 2014 – MAR 2015**

**Benchmark Corp, Santa Cruz  
Security Officer**

### *Outline*

I supported both front desk staff and management with anything ranging to customer care to reports and conflict intervention.

### *Key Responsibilities*

- Assisted Guests and ensured that property was undamaged
- Wrote reports on the events from 10 pm-6 am
- Assisted guest services to prevent overload
- Performed detailed security analysis on the proper placement of security cameras
- Prevented improper use of facilities by guests
- Mediated information between management as well as the front desk
- Communicated frequently with management
- Rewrote some physical security protocols, SOP's

### *Key Achievement/Projects*

- Worked with Sherriffs Department to maintain secure facilities
- Provided feedback for onsite camera placement

**JAN 2012 – MAY 2013**

**Saint Joseph Jr/Sr High School, Keaau  
IT Technician**

### *Outline*

Worked and troubleshooted laptops as well as software issues on the school's local network. Fixed hardware with technician assistance and relayed the initial issue to the owner. Repaired and sold Thinkpad computers. Rebooted systems into safe mode, and configured new OS such as Windows or Linux dependent upon both the make and model of computer.

**MAY 2010 – JUNE 2014**

**Contract Yard Service, Keaau-HI  
Role Title**

### *Outline*

Built a network of clients from the ground up. Provided customer service, and yard work. Managed over 12 properties during the summers and 8 properties during the school year. Frequently worked with a variety of tools and ensured customer satisfaction.

## Education & Qualifications

**BSc Cognitive Science: AI and HCI, 3.4** – University of California, Santa Cruz – 2021

**AA Fire Technology, 3.3** – Cabrillo College - 2018

**AA Psychology, 3.2** – Cabrillo College- 2019

**AA Liberal Arts 3.3** – Cabrillo College- 2018

## Projects

- Built website files with JS, CSS, HTML(<https://github.com/Nors1e>)
- Manage a plex media server with RAID 1
- Rebuilt and sold ThinkPad PC's through local buyer networks often converting them to Ubuntu or Windows at request
- Manage a home network local NAS and currently utilizing EC2 instances with AWS
- In progress with building a multi-node cluster to work with Kubernetes built out of (8) Raspberry 4 pi's running on a Debian Variant with an unmanaged switch
- Building a SFF tower server working with two GPU's utilizing AMD's crossfire technology along with an ITX mobo with amd's ryzen 7 along with 64gb ram

## Training In Progress

- AWS Cloud Associates Certification
- CCNA