

Samuel Porter Yeider

samyeyder@gmail.com ❖ (510) 387-2982 ❖ Oakland, CA

EDUCATION

City College of San Francisco

AS, Computer Networking and Information Technology

- Dean's Honor 4.0
- Computer Technical Support Emphasis

June, 2021
San Francisco, CA

California State University, East Bay

BS, Business Administration

- Two years undergraduate study

August 2016 – May 2018
Hayward, CA

PROFESSIONAL DEVELOPMENT

- CompTIA A+
- Google IT Support

WORK EXPERIENCE

Val Betti Plumbing

Apprentice

- Communicated with residential and commercial customers to recommend repairs, replacements, and upgrades to plumbing equipment
- Fabricated and fitted pipes in accordance with relevant codes and specifications
- Installed and configured new laser and inkjet printers
- Troubleshooted PC issues for the company's Windows devices

August 2019 – March 2020
Richmond, CA

Derby Food Center

Assistant Manager

- Counseled and trained new employees
- Identified product demands by forecasting trends
- Managed cash and ensured register remained balanced with 100% accuracy
- Worked with vendors and manufacturers to bring in effective marketing displays for sales floor

May 2017 – June 2019
Berkeley, CA

Lincoln Liquors

Stocker

- Ensured cleanliness and kept store free of hazards.
- Received merchandise, stocked shelves, and inventoried product
- Performed routine troubleshooting and repair for security system equipment
- Assisted customers in finding merchandise and provided them with information

May 2013 – May 2016
Oakland, CA

SKILLS & INTERESTS

- **Skills:** Operating Systems: Windows 7/10, Windows Server, Active Directory, Linux, iOS, MacOS, Android.
Hardware Installations: HDD, SSD, Motherboard, RAM, Video Card, Network Card, Power Supply
Data Entry: 10-key, 90 WPM
- **Interests:** Computer hardware assembly and maintenance, Website development, Port forwarding, VirtualBox