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Luis Enrique Alcantara-Barajas

SKILLS

- Responsible
- Bilingual
- Reliable
- Trustworthy
- Team Player

EXPERIENCE

Amazon Delivery, Mulkiteo – *Fulfillment Member*

November 2018 – February 2019

- Pack boxes with items to deliver.
- Load van efficiently to speed delivery route.
- Drive van and use company phone to follow navigation to complete route.'
- Contact Dispatch to see if any other driver is behind to provide assistance.
- Return to station and unload delivery boxes.

Fastenal, Mountlake Terrace – *Sales*

November 2015 – November 2018

- Work with retail customers and strategic accounts.
- Individually Handle 20 accounts totaling up to \$45,000 per month.
- Work in a team of 3 to make \$130,000 per month.
- Answer and make phone calls to customers and vendors.
- Make quotes and invoice customers and maintain customer documentation.
- Use Microsoft Suite, (Word, Powerpoint, Excel).
- Meet and Deliver Customer Orders.
- Receive in new inventory/ Manage inventory locations.
- Do first Interview and once hired train new employees.
- Work with our (Fastenal) software and customer's specific software.
- Set up customer with an online account for technology sales and business.

McDonald's, Tulalip Outlets – *Crew Trainer*

August 2013 – February 2015

- Customer Service.
- Cashier.
- Train new employees.
- Receive inventory truck.

EDUCATION

Edmonds Community College, Lynnwood – (*Associates In Progress*)

January 2014 – Present

Currently finishing my associates degree in Business with the intent to transfer to the University of Washington to receive a bachelor's degree in accounting.

- Recent Classes Taken:
 - Accounting
 - Finance Money Management
 - Communications
 - Small Business Management

AWARDS

Fastenal: PNW TOP PERFORMERS

McDonald's: Employee of the Month, Employee of the Year.

REFERENCES:

Mike Luoma
Store Manager
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