

Chad Yarborough

Virtualization Administrator | Information Technology Specialist | Technician

Sierra Vista, AZ

yarboroughchad1@gmail.com

520-249-3331

IT professional with 15 years of experience in the technology and telecommunication fields. Military veteran with communication, leadership, organizational, and problem-solving skills. Adaptable to change and various working environments.

Active Secret Clearance

Work Experience

Virtualization Administrator

VAE, Inc. - Fort Huachuca, AZ

April 2021 to Present

- Deploy, configure and maintain Cisco UCS servers, NetApp storage, and VMware vSphere via command line interface and graphical user interface
- Perform daily equipment health checks for 50+ sites globally
- Operate and maintain a testing environment for pre-deployment
- Collaborate with engineers, network administrators, server administrators, vendors, and management for planning and implementation
- Ensure routine upgrades and patches are applied
- Run equipment hardening configurations and validate with STIGs
- Troubleshoot software and hardware issues for timely resolution
- Escalate issues to various vendors for support and repair

Service Desk Representative

i3T, LLC - Fort Huachuca, AZ

April 2019 to February 2021

- Provided customer support via phone and email correspondence regarding user accounts, login credentials, software, hardware, and other related requests
- Identified and performed troubleshooting before escalating to the next tier
- Trained 10+ service desk representatives onsite on roles and responsibilities
- Additionally, trained employees and third-party partners at remote locations
- Created a new training curriculum and revised existing training support documents

Information Technology Specialist

Preferred Office Products - Fort Smith, AR

May 2016 to May 2017

- Completed 150+ multifunction printer installs at customer locations
- Configured printer drivers and settings on various operating systems
- Installed printer management software for optimization
- Troubleshoot and resolved client issues in person and by remote connection

Solution Specialist

Cox Communications Inc - Fort Smith, AR

July 2015 to May 2016

- Assisted customers with residential TV, internet, phone, and home automation and security inquiries
- Demonstrated products for customer familiarization
- Handled billing inquiries and fixed equipment concerns

RF Technician

Tad PGS, Inc - Fort Chaffee, AR

May 2015 to June 2015

- Operated and maintained continuous UHF and VHF radio communications in support of an Army National Guard annual training event, which resulted in maximum uptime

Field Technician

Time Warner Cable - San Antonio, TX

September 2014 to January 2015

- Installed residential digital cable TV, broadband internet, and telephone services
- Tested signal strength for correct measurements
- Aided customers with product set up and performed quality checks

Multichannel Transmission Systems Operator-Maintainer

United States Army

July 2003 to July 2014

- Established secure voice and data communications via satellite, radio, and network equipment
- Joint Network Node team leader responsible for 10+ Soldiers
- Crossed trained every team member on all responsibilities
- Overseen the installation and service of high-valued equipment
- Basic Leader Course
- Advanced Leader Course

Education

Associate of Applied Science in Applied Technology

Central Texas College

2014

Certifications and Licenses

CompTIA Linux+

CompTIA Security+

CompTIA Network+