

Austin Manzo

CompTIA A+/Net+ certified Technical Manager

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EXPERIENCE

ChuckE Cheese Entertainment, Pinole — Technical Manager

September 2018 - PRESENT

Performed advanced computer troubleshooting and repairs, Performed advanced electrical/mechanical troubleshooting repairs. Managed a team consisting of assistant technical managers and game room attendants in day to day repairs and cleaning projects.

ChuckE Cheese Entertainment, Brentwood — Assistant Technical Manager

September 2015 - September 2018

Performed Computer/electrical troubleshooting and repairs.

Performed Preventative Maintenance on arcade machine and kitchen equipment.

EDUCATION

Deer Valley Highschool, Antioch, CA - 2015

High School Diploma

Certifications

CompTIA A+ - December 2020

CompTIA Net+ - December 2020

SKILLS

Computer
Troubleshooting/Repair
Network Troubleshooting
Customer Service
Electronics
Troubleshooting/Repair

AWARDS

Tech of the Quarter - Q4 2019
Highest GSSR Score - Q4 2019

LANGUAGES

English