## Education

## **Everett Community College**

Information technology

Everett Washington 5/10/19 | Present

## Work experience

**Dell** Everett Washington

 $Computer\ Technician$ 

June 2020 | Present

- Training users on how to use of new hardware or software
- Testing and evaluating the organization's computer network
- Setting up or repairing computer hardware and other associated devices such as printers and scanners
- Client service, Consumer relations
- Reimaging and Redeploying hardware

Home Depot Everett Washington Online Order Fulfillment January 2018 | February 2020

- Costumer Service
- Ability to manage and prioritize tasks
- Vendor Relations
- Managing and detailing meetings with clients

Barne's and Noble College Everett Washington Book Clerk May 2017 | December 2017

- Costumer Service
- Stocking
- Talking to end-users

## Certifications

ITF+

Comptia A+

**SQL** One Year Experience