### Jordan Katz

5542 Ravine Court, Marysville Ca (707) 290-7202

Jordankatz83@gmail.com

# EDUCATION

MTI College Sacramento, CA 9/2013

ITNA Degree Program

Information Technology Network Administrator

### **QUALIFICATIONS**

- Works well under pressure.
- Flexibility to pick up in the middle of a task and complete it.
- Highly self-directed, excellent multi-tasking ability, Team player.
- Strong in public relations and able to maintain a positive and professional image.
- Special talent in learning new tasks quickly, with a strong commitment to accuracy.
- Dependable; always on time and available when needed.
- Expert solving capabilities utilizing tact and diplomacy in dealing with diverse types and all levels of people and situations.
- Possess ability to relate to management and personnel at all levels.
- Adept in communication with technical and non-technical audiences.

#### COMPUTER SKILLS

- Comptia A+ Certification
- Computer Hardware and Software Configuration
- Windows Server 2008, 2012, and 2016
- Linux Server administration
- Cisco Networking
- Microsoft Powershell
- Microsoft Exchange Server
- Active Directory

### EXPERIENCE SUMMARY

- Built Virtual network with Active Directory and GPO's with two servers and eight clients
- Built multiple computers to the specifications of the clients
- Analyzed systems to spot the malfunctions of PC's hardware and software issues
- Ran 4 servers for websites, file sharing and remote desktop

# **CAREER HISTORY**

Norcal Lumber	Network Administrator	2018-Present
County of Nevada	Computer Service Technician	2017-2018
Nerds On Call	PC Repair Technician	2016-2017
Thunder Valley Casino	Cook	2015-2016
Volt At Apple	Apple IPhone Repair	2013-2015
Freelance Computer Repair	PC Repair Technician	2008-Present
Neighbors Restaurant	Cook/Server	2007-2008
<b>United States Air Force</b>	Crew Chief	2002-2004