Anthony P. Conte

10562 Gold Shadow Ave, Las Vegas NV 89129,
M: 702-557-1306   E: anthonyc023@hotmail.com

PERSONAL SUMMARY

A 14 year plus seasoned Information Technology professional with Corporate IT, Project and Security Management experience participating in planning, analysis implementation of Core Networks, and information-security solutions in direct support. First-class analytical design and problem solving skills dedicated and committed to maintaining the highest quality of standards.

AREAS OF EXPERTISE

- Project management
- Staff development
- Information security
- HTML 5, CSS, Javascript, Sitecore
- Remote Access

- Data Analysis
- Network Troubleshooting
- Microsoft Endpoint Configuration Manager
- Performance Optimization
- Hardware and software configurations

- Active Directory
- IT Performance Report Creation
- Microsoft Systems Center Service Manager
- Infrastructure planning and design
- Much More

WORK EXPERIENCE

State of CT DESPP Hartford CT

INFORMATION TECHNOLOGY ANALYST   January 2018 - September 2021

- Pushed updates [Windows application updates and security] to departmental user's machines via System Center   Configuration Manager, and McAfee Endpoint Encryption.
- Used Active Directory to create accounts, unlock and disable accounts as needed. Also Reset passwords and applied permissions.
- Performed regular updates to the CJIS website
- Successfully facilitated the data migration to a new Learning Management System for our users.
- Successfully implemented the deployment and imaging of new machines within department.
- Helped lead the facilitation of remote work for staff during the Covid-19 pandemic.
- Provided on-demand service via email and phone calls to over 4,000 end users.
- Regularly produced knowledge base articles for CJIS internal IT staff.
- Resolved malfunctions with systems and programs through troubleshooting.

Dragados USA New York NY

IT INFRASTRUCTURE MANAGER   February 2014 - December 2017

- Manage and directed the operations of the Corporate Technology Department.
- Support multiple locations and field offices throughout USA and Canada.
- Manage vendor relationships, service contracts and Infrastructure purchases for the organization, affiliates and joint ventures.
- Administered the Corporate IT SharePoint Server Libraries and documentation.
- Proposed new LAN/WAN solution with high availability.
- Create plan to migrate all affiliate resources into Dragados-USA data center.
- Examined, recommended and create plan to reconfigure the existing Hyper-V virtual infrastructure.
- Create plan to reconfigured the user's network, Researched and recommend new infrastructure solution to improve network and server performance.
- Researched and implemented a new Backup solution.

Jolly Airtime LLC. New York NY

IT SYSTEM SPECIALIST   February 2011 - January 2014

- Fielded user requests and queries to deliver troubleshooting services and implement corrective actions.
- Capitalized on industry and marketplace trends to strategize solutions and enhance business operations
- Administered and maintained cloud deployment
- Worked with software development team on reported errors and bugs on newly released software and assisted in deployment of release fixes
- Installed, update, and maintain flight, hotel and third party services price aggregation software.
- Maintained problem resolution procedures, tracking QA support to document and address IT deviations and monitor information system performance.
- Supported IT inspections based on internal and regulatory requirements.
- Performed data backups and disaster recovery operations.
- Installed wiring, cabling and devices to establish, repair and improve network operations.
- Configured hardware devices and software settings to optimize network performance.
- Updated and reconfigured existing and new computers with current software and operating systems.
- Imaged OS and software deployments throughout system and addressed implementation concerns.
- Evaluated local area network [LAN] and wide area network [WAN] performance data to verify availability and speed, identifying network problems.
- Compiled trend reports to proactively assess technology issues and threshold compliance.

EDUCATION

University of Connecticut, Storrs CT   -   Master of Science: Information Management And Technology   -

University of Connecticut, Storrs CT   -   Bachelor of Science: Computer Science And Data Analytics & Data   -

Katherine Gibbs College, Norwalk CT   -   Associates of Science: Computer Networking   -

PROFESSIONAL SKILLS

- Microsoft Azure Fundamentals - Certification Number: I005-7798
- CompTIA A+ Certification - ID: COMP001021057034
- Google IT Support Professional Certificate