

FADI ALROUSAN

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OBJECTIVE

Hardworking and motivated MBA graduate with background in IT seeking a position to use theoretical and practical knowledge.



SKILLS

- Interacting with clients in a professional and responsive manner.
- Self-motivated
- Ability to work collaboratively and independently.
- Digital Marketing
- Active Directory
- Windows XP, 7 and 10
- Windows Server 2003, 2008 and 2016
- Mac OS
- Operation Management
- Time Management
- Excellent MS Office skills



EXPERIENCE

IT Operation Manager Assistant (Internship) | ATH Limo LLC.

SAN FRANCISCO, CA [MAR 2018] – [FEB 2019]

- Maintain and optimize local company networks and servers
- Manage installations, upgrades and configurations of hardware and software
- Assess system performance and recommend improvements
- Provide support and guidance
- Control costs and budgets regarding IT systems and components
- Develop IT policies and practices
- Digital Marketing on Facebook

System Administrator | Yarmouk University

IRBID, JORDAN [SEP 2008] – [JAN 2015]

- Install and configure software and hardware in the domain
- Manage network servers and network resources
- Manage user accounts using Active Directory
- Monitor performance and maintain systems according to requirements
- Perform routine preventative maintenance to avoid system outages and failures
- Ensure all software and hardware is up-to-date and install updates as required
- Provide technical support for both hardware and software issues
- Create and verify backups of data
- Train Internship students to manage Network resources, Active Directory and provide Technical Support

Computer Technician | Ministry of Education

JERASH, JORDAN [SEP 2006] – [AUG 2008]

- Set up hardware and install and configure software and drivers
- Maintain and repair computers and peripheral devices
- Perform regular upgrades
- Perform routine preventative maintenance to avoid system outages and failures
- Provide technical support and assist computer teachers in class room



EDUCATION

MBA (MIS Concentration) | Lincoln University

OAKLAND, CA 2015 – 2018

Coursework in Digital Marketing and Operations Management GPA 3.6

Bachelor's Degree in Computer Science | Jerash Private University

JERASH, JORDAN 2004 – 2007

Information Technology Diploma | Al Balqaa Applied University

AL HUSON, JORDAN 2000 – 2002



CERTIFICATIONS & COURSES

- CompTIA A+ training course, Yarmouk University 2013
- MCSA Windows 2008 training course, Yarmouk University 2011
- Effective Communication Skills, AECE - Yarmouk University in collaboration with Tornado Int. Center Mar27-Mar31 2011
- International Computer Driving License (ICDL) Mar 2009
- Project Management, BMCE - Yarmouk University in collaboration with Compiegne University (France) Feb16 - Feb8 2009