

# Angela Smith

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## Experience

2017-2020

### Fluke Web Infrastructure - Everett, WA

#### Software Test Engineer

- › Established and refined a QA process for bugs and new features.
- › Migrated sites between two content management systems by managing content and site taxonomy in 57 languages.
- › Managed bug intake, root cause analysis, and writing acceptance criteria.
- › Created test cases for new features and functionality for the website.
- › Ran manual QA testing on bugs and new features.
- › Communicated with development team on bugs and issues regularly.
- › Extensive experience with cross browser testing (Chrome, Firefox, IE11, Edge, Android, and IOS mobile).
- › Cross trained with content editing and creation, giving assistance when needed.
- › Used tools such as JIRA and Postman.

2013-2017

### Mailbox Junction - Marysville, WA

- › Provided excellent customer service and created a positive atmosphere.
- › Balanced transactions, opened, managed, and closed store.
- › Operated phone, fax machine, and copier.
- › Assisted in packaging and shipping boxes through best carrier option.

2006-2014

### Pet Caretaker

- › Owner and operator.
- › Handled financial transactions, cultivated clientbase and expanded with referrals.
- › Customized work schedule on an individual basis and attended to any special needs requested by clients.

## Education

2016

### Edmonds Community College - Lynnwood, WA

#### Web Application Developer Certificate

2015

### Certified Internet Web Professional Online Program

#### JavaScript Specialist Certification

2011

### Highland Christian School - Arlington, WA

#### High School Diploma

## Technical Skills

Ability to troubleshoot hardware and software issues.

Knowledge and experience using: HTML5, CSS3, Javascript, jQuery, PHP, SQL, C#, SOLR

Experience with CMS: Drupal (2.5 years), Joomla, Wordpress

