Kevin Crawford

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Las Vegas, NV

Key Qualifications

• 4 years of military experience providing effective communication, strong leadership abilities
and quality customer service
• 20+ years of desktop support experience troubleshooting, installing, the set up and repair
of pc's and printers. Advance technical support experience in a Windows systems
environment in both office and in the field.
• 9+ years of systems experience including server administration and network analysis in a Windows
systems environment.
• 9+ years of experience training users and also fellow IT peers in computer, network and software
applications.
• 8+ years of management within the IT field effectively delegating tasks to ensure network stability.
• 6+ years Data Center experience including Switch, ZCOLO and Avaya West

Technical Skills

• Windows 2000-10 • Active Directory • MS Exchange
• MS Office 2000-2019 • Backup Exec • Commvault
• Win Server 2000-2016 • PC Hardware Support
• Veeam • PC Software Support • VMware 6
• Data Center • EMC Data Domains • Solar Winds

Certifications

Comptia A+
Comptia Network+

Work Experience

IAM Security Analyst

MGM Grand
September 2019 to April 2020
• Created user accounts across various systems and platforms
• Verified proper access and security groups for users
• Worked with Management on changes to documentation for IAM security
• Created new documentation for security groups and handling of user changes on multiple systems

Site Administrator

TIMET Titanium Metals Corporation
August 2016 to July 2019
• Maintain local servers and networks at site location
• Coordinate with Corp Admins for software pushes and upgrades
• Annotate and report any issues that effect the Plant on a Corp level

• Maintain local site AD, including adds, removes and changes
• Run daily, weekly and monthly checks on server and network hardware inside the Plant
• Maintain IT logs for SOX compliance
• Used Solar Winds to monitor network traffic, switches and network alerts

Data Center Technician (Contract)

Dell
October 2015 to August 2016
• Hardware maintenance on 10,500 Dell blade and Data servers for Ebay.
• Perform health checks and daily maintenance utilizing Linux tools.
• Communicate with customers and team on resolutions and fixes.

Server Admin II

Health Care Partners
November 2013 to June 2015
• Backed up HP Servers and Exchange utilizing Backup Exec and Commvault.
• Backed up virtual servers utilizing Veeam.
• Administered AD creating account, groups, OU's and maintenance.
• Created accounts, distros and administered AD in exchange environment
• Created virtual servers in VMware 5.5 environment
• Monitored network alerts and network traffic via Solar Winds
• Performed hardware and software maintenance, setup and configuration of Windows servers.
• Responsible for server environment of 200 physical and 250 virtual servers.
• Supervised Server Techs and Server Admin I

Server Technician

North Vista Hospital
September 2012 to November 2013
• Created and maintained VMware server environment.
• Maintained server hardware and Windows server environment.
• Migrated phone system to VOIP system

Network Support Technician

Valley Health Systems
July 2009 to August 2012
• Performed Active Directory user account creations and changes.
• Setup and maintained pc and network connectivity.
• Aided in network, phone and pc setup of the new Summerlin Hospital tower.
• Used CA Service Desk ticketing system to keep track of IT break/fix issues.

Corporate Systems Administrator

JMA Architecture
August 2006 to April 2009
• Rebuilt entire network from a Novell 5.5 and Groupwise to Windows 2003 and Exchange 2003
• Reconfigured server room installing APC Symetra battery backup system, replacing old servers with up to date equipment.
• Installed new file server and Dell SAN.
• Replaced all network switches and fibered them inside server room.

• Installed and configured FTP server for offsite file sharing.
• Designed and helped to install fiber and CAT6 to each cubicle row to upgrade performance and prepare for VOIP phone system.
• Managed three offices networked together.
• Created IT standards and managed JR admin and desktop tech.
• Monitored system remotely to ensure integrity of server systems.