

# Tro Haboian

Supervisor, Information Service and Technology

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## CERTIFICATIONS

CSM - Certified Scrum Master - Scrum Alliance

PCEP - Certified Entry Level - Python Programmer

Amazon Web Servers - Cloud Practitioner Certification - In Progress

## EXPERIENCE

### **Pilgrim Media Group A Lionsgate Company, Supervisor, Information Service and Technology**

October 2019 - PRESENT

Experience with computer networks, network administration, and network installation.

Load, configure, and verify a variety of software applications on users computers.

Run the day-to-day IT Operations in the office, provide professional and efficient IT support to employees, and coordinate technical projects and implementations.

Work with the Human Resource department Director for onboarding/offboarding employees with company issued property.

Act as an internal resource to enhance awareness and understanding of best practices, risk management, and use of controls by management and staff.

### **Specialty Car Collection, Help Desk/ Social Media Manager**

May 2016 - July 2019

Configure hardware for the company, organizing invoices, photos, and videos on available hard drives.

Configuring TV's, Wifi troubleshooting, and assisting with computers troubleshooting.

Managed detail department, arranged hours for cars to be washed for the best available shots for pictures and videos.

Arrange time and date to photograph exotic cars for media marketing

## SKILLS

Windows, Mac OS, Linux  
10+ years

Python Programming  
3 years

Amazon Web Servers 2  
Years

Technical Hardware Assembly  
10+ years

## Completed Course Work

Entry Level Python  
Programmer

CSIS - Computer Science/  
Information Systems

A Cloud Guru - Amazon Web  
Servers

Linux Academy

## Interests

Coding/Programming

Engineering

Cyber Security

Photography

## **Dolby Laboratories, Inc. Technical Operations Specialist**

June 2014 - January 2016

Installed custom licenses for media on dolphin units.

Updated software/firmware to latest required configuration.

Conducted all required tests for troubleshooting QC of Linux based media servers.

Managed work orders, purchase orders and invoicing processes.

Performed problem solving and resolution for technical quality, inspection, and customer quality issues.

## **EDUCATION**

### **California State University, Los Angeles – Organizational Communications, General**

- Bachelor's Completion date: Fall 2021