

Reginald Hall

Customer Service Professional

Profile

I am a passionate, customer service driven professional with a mindset for information technology. I have provided face-to-face, and over the phone support for customers in retail and enterprise environments. I am experienced with completing projects efficiently within a team. I enjoy learning technologies, building, configuring, and troubleshooting hardware and software, along with researching industry-related subjects in my personal time and would like to pursue a career in this field.

Employment History

Mod Price Associate at Walmart, Compton, CA

April 2019 — Present

Corporate Trainer at SoCal Premier Marketing, La Habra, CA

January 2018 — December 2018

Customer Care Agent at United States Postal Service, Los Angeles, CA

October 2012 — November 2017

References

Omar Bradley from Former Mayor of Compton

(310) 303-0100

Wayne Ware from Ware Enterprises

wayneware@hotmail.com · (310) 594-2797

Phoebe Macon from Los Angeles County Health Services

phoebe_macon@yahoo.com · (310) 763-1581

Details

(562) 454-6651

reginaldlhall@yahoo.com

Links

www.linkedin.com/in/reginald-hall

Skills

Cisco Certified Network
Associate (In Progress) Expected
Completion July 2020

Microsoft Office Suite

Microsoft Operating Systems
including Server platforms

Active Directory

Exchange 365

Hyper-V

VMWare Workstation