

# Robert Moeller

Las Vegas, NV 89130

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714-496-2390

## Senior Network Technician

Duties: LAN/WAN planning and configuration, installing and maintaining network servers including NetWare 4.2,

Windows NT 4.0, and Windows 2000 Server. Additional duties include: network cabling, programming database applications with Visual Basic 6.0 and Microsoft Access, and PC troubleshooting and maintenance. Working knowledge of POP3, SMTP email services and TCP/IP protocols and Applications. Hands on experience with Server backups and restores with Backup Exec software. Installed and maintained remote access services with CITRIX METAFRAME 1.8.

Organized, prepared and conducted software training courses for ministry employees.

Las Vegas, NV

## Work Experience

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### **Systems and Network Manager**

Green Valley Grocery - Las Vegas, NV

2020 to Present

Duties: In charge of architecting, Designing and maintaining all cloud-based infrastructure, network infrastructure,

Active Directory Domains, network servers utilizing a team of System Administrators as direct reports. Design and Implementation within budgetary constraints. Design and maintain site to site VPN networking infrastructure between

GVG stores and Flexential Data Center. Maintain Active Directory user accounts, Microsoft 365 Active Directory, Hosted

Exchange. Maintain current software licensing for all software and systems. Create Powershell scripts to maintain

Windows 2012, 2016, 2019 servers. Maintain On-prem / cloud hosted hybrid connectivity for on-prem Active Directory and Azure-based Active Directory. Program, deploy and maintain Corporate firewalls, network switches, routers.

SonicWall configurations. Create, Deploy and Manage Remote Desktop / terminal services server infrastructure.

Manage and maintain internal DHCP, DNS. Manage and Maintain Virtual systems including Windows 2012, 2016,

### **Senior Systems Administrator**

JS Products, Inc - Las Vegas, NV

2019 to 2020

Duties: Architect, develop, deploy and maintain all production computer servers and the digital infrastructure that facilitates all I.T. needs for the organization. This includes, but is not limited to shipping systems, accounting systems, email systems, the physical wired and wireless network infrastructure while maintaining a smooth, reliable platform for daily operations within the organization. Maintain

network security including: user accounts, logins, and network resource permissions. In addition, work directly with Junior System administrators in a leadership and mentoring role.

Ancillary duties also include forecasting future expansion and anticipating the organizational needs for growth and scalability. Troubleshooting key systems and providing technical assistance to Helpdesk staff and Junior System admins is also within the daily regimen of this position. Providing supplementary technical assistance to JS Staff members is also a key responsibility, while maintaining a professional and helpful demeanor.

### **Director of IT Engineering and Project Management**

Infosys Unlimited, LLC - Las Vegas, NV

2006 to 2019

Duties: Work directly and indirectly with various clientele on upgrading, installation, configuration and maintaining all computer and network systems. Manage, direct and mentor a team of 7 IT professionals and a team of 3 Project

Managers. Working in this capacity, I am able to coordinate and complete multiple projects simultaneously, while being able to meet customer's deadlines and computing needs, simultaneously working within budgetary guidelines. Most client worksites consist of medium to Enterprise Ethernet networks. Specialize in designing, constructing and managing corporate data centers and managing various workstation platforms. Direct and delegate deployment of major I.T. projects, including: bridging of Wi-Fi-ethernet systems, deployment of imaged workstations, deployment and support of software systems, managing digital security, deployment of Active Directory servers, and all digital devices including mobile devices, deployment and management of Microsoft Exchange Email Systems, Active Directory, network security, training and instruction of client staff.

### **Quality Assurance Engineer**

Broadcom, Inc - Irvine, CA

2004 to December 2006

Duties: Tested Broadcom's newly developed Ethernet Devices, Software, and networking equipment with all major

OEM's, including: IBM, Gateway, Dell, ServerWorks, HP/Compaq, Cisco, Linksys, SMC, etc. All testing was conducted using Ethernet Standards, from Layers 1 through 7 of the OSI model, with a variety of testing software and equipment.

### **Western Regional I.T. Administrator**

Trans Union, LLC - Orange, CA

2002 to 2004

Duties: WAN/LAN connectivity, configuration of routers and switches, installation and configuration of Windows 2003

Servers, migration from Novell Netware 4.2 to Windows 2003 Server with Active Directory, installation and maintenance of Windows 2000 Professional workstations including hardware and software

### **Senior Network Technician**

Crystal Cathedral Ministries - Garden Grove, CA

1999 to 2002

Duties: LAN/WAN planning and configuration, installing and maintaining network servers including NetWare 4.2,

Windows NT 4.0, and Windows 2000 Server. Additional duties include: network cabling, programming database applications with Visual Basic 6.0 and Microsoft Access, and PC troubleshooting and

maintenance. Working knowledge of POP3, SMTP email services and TCP/IP protocols and Applications. Hands on experience with Server backups and restores with Backup Exec software. Installed and maintained remote access services with CITRIX METAFRAME 1.8.

Organized, prepared and conducted software training courses for ministry employees.

### **Network Administrator**

Pacific Mutual Life - Newport Beach, CA

June 1998 to December 1998

contract)

Duties: Managed, installed and administered applications software in a Hybrid Novell/ NT Network environment.

Worked on the upkeep and maintenance of the NT / Novell servers, Delegated team members to manage approximately 350 workstations, maintained local and network printing, administered network security and assisted end users with help desk inquiries.

### **Network Administrator**

Omega Contract Design - Fullerton, CA

November 1997 to May 1998

contract)

Duties: Network and User support in a Hybrid Novell/ NT network environment of 120 end users. Resolving hardware and software issues, building new p.c.'s from the component level. Setting up, configuring and maintaining network servers. Maintaining an inventory of 90+ N.E.C. laptops for the sales department. I also achieved project management status in selecting, deploying and maintaining the ACOM accounting software system.

## **Education**

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### **Bachelor's Degree in Computer Information Systems**

State Fullerton

1996

## **Skills**

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- Business Software: Microsoft Exchange Server, Microsoft Active Directory, SQL Server, Symantec Backup exec, Symantec Endpoint Security Suite, Microsoft Office, Symantec Ghost, Imaging software, Microsoft Hyper- V, Windows Remote Desktop, Windows Terminal Services, Microsoft Office.
- Hardware: Dell PowerEdge Servers, HP ProLiant Servers, PC and Server components, CPU's, SCSI, SATA Disk drives, Raid Arrays, Motherboards, Ram, Network Interface Cards, IPMI / BMC remote management, Network printers and other peripherals. Practical hands-on experience with Dell Power Edge servers, HP ProLiant Servers, SAN storage, Virtual Machines
- Hyper V, Thin-Client platform deployment and management, SonicWall Firewalls. Vendor-neutral SPI Firewalls and routers.
- Seasoned Senior IT Manager with special emphasis on Team Building and Mentorship of Junior Team Members.
- End User Software training
- Software and Network Project Management
- Design, implement and Deploy various systems including accounting and production systems

- TCP/IP
- DNS
- DHCP
- IIS
- VPN
- V-Lan
- Ethernet 802.3 wired/ Ethernet 802.11x wireless
- Routers
- Switches
- Firewalls
- LAN / Wan topologies
- Network design
- Terminal Services
- Remote access technologies.
- JavaScript
- VB Script
- Windows PowerShell
- Windows 7
- 8
- 10
- Windows Server 2008
- 2012
- 2016
- 2019
- Mobile Devices
- Laptops
- Tablets
- Notebooks
- Firewall
- Computer networking
- Management
- Office experience