

# Jason Heyne

## **Communications Technician**

Los Angeles, CA

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458.226.5603

Traveling and living in the varied environments that I have, a unique skill set has been crafted out of different training techniques, cultures, and problems that appeared. I am thrilled to troubleshoot equipment, and thrive out in the field.

Willing to relocate: Anywhere

## Work Experience

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### **Soldering Technician**

Ascentron - White City, OR

July 2017 to December 2017

Became certified to solder components to PCB boards, worked as part of an assembly crew.

### **IT Technician**

IKonectu - Nashville, TN

March 2016 to June 2017

A one person outfit, this was me doing the installations for a friend who owned an IT consulting firm in Nashville, Tn.

I installed gear in rural areas to boost cell signal strength, deployed wifi networks in high-rise buildings, and built/terminated network racks.

### **Service Implementation Technician**

Impulse Advanced Communications - Santa Barbara, CA

April 2012 to May 2014

This is where I was able to see the other side of the installation, and work for a Managed Service Provider. Coming from a legacy PBX environment, this company needed my skills to ID various circuits from whomever, and bring those circuits to the customer premises. I also performed site surveys for the phone installations, learned how to navigate my way through network gear with a usb cable and some sort of CLI, and trained companies on their new phones.

### **Communications Technician III**

Bassett Medical Center - Cooperstown, NY

February 2011 to December 2011

A large Healthcare facility. I received a lot of corporate training here, including how to behave properly and respectfully towards your co-workers. My core role was to support the Enterprise PBX located at the main Hospital facility, as well as the private branches at the clinics, all over upstate NY.

## **Telecommunications Technician**

Automated Answering Systems - New York, NY

April 1999 to April 2004

June 2008 - January 2010

Where I started as a Technician. I worked my way up from being hired as a cable runner to learning and programming the Partner ACS system, after that it wasn't long before I was out on my own, performing site surveys for CAT3/5 installs all over New York City. Became accustomed to remote programming and high pressure environments.

## Education

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### **High school or equivalent in Art**

Bayside High School - Bayside, NY

September 1991 to June 1994

### **High school diploma**

## Skills

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- Assembly
- Soldering
- T1
- Cisco
- Cabling
- Networking
- CCTV
- Time Management
- Network Installation
- Telecommunication
- VoIP
- LAN
- Network Support

## Certifications and Licenses

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### **driver's license**