

# **(C.J.) Christopher Jay Waite**

13222 se 151st st  
Renton, WA 98059

425-652-8399  
CJWaite34@Gmail.com

## **Summary of Qualifications**

- 2 years' operating and maintaining military satellite communication systems and networks for thousands of military personnel
- 5+ years of hands-on operating and troubleshooting with electronics systems - fine tuning an already mechanical aptitude
- 5 years' experience in customer centered environments
- Working knowledge of computer operating systems and troubleshooting (Windows XP, Windows Server 2K, etc)

## **Systems expertise**

※ DNS ※ TCP/IP ※ Firewall ※ VPN ※ UNIX/Linux ※ Windows Server ※ SQL Server  
※ ※ Cisco ※ Office Suite ※ Powershell ※ VMware ※ TeraTerm ※

## **Employment History**

### **US ARMY** *Active Duty Soldier / Satellite Communications Systems Operator*

- Performs triage and remote restore functionality in a NOC environment to minimize military-impacting outages and service degradation
- Monitored and troubleshot various LAN/WAN connections including DSL, Cable, T1, T3, OC48, OC192, DWDM and SONET
- Perform software installations, repairs and updates following approved procedures
- Ensured proper DNS, IP, Firewall, VPN, UNIX/Linux, Windows Server, SQL Server and server configuration for military networks
- Supported clients ranging from private companies to government and contracted clients worldwide.

### **Fry's Electronics**

~~ *Customer Service Associate*

- Proven interpersonal skills dealing with customers in stressful situations

~~ *Appliance Delivery Technician*

- Ability to work under minimum supervision
- Troubleshooting of vastly differing hardware systems

### **Worldwide Flight Services** Warehouse Associate

### **Personal Express Limousines** *Executive Chauffeur (current)*

## **Education**

### **\*Ongoing\* Bellevue College**

AAS degree in Information Technology

- MTA Networking Certified
- MTA Windows Operating Systems Fundamentals Certified
- Satellite Transportable Terminal Certified
- Comptia A+ Certified

### **United States Army**

Satellite Communications Systems Operator/Maintainer (MOS-25s)

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- Scored in the top 10% for the Armed Forces Qualifications Test

## Requested references:

- Piper Murray
  - US ARMY Sergeant First Class
  - 253-777-9774
- Raghbir Almiri
  - Fry's Electronics Technician Department Manager
  - 425-985-5052
- Dave Black
  - Teacher
  - 425-221-7149