

Hoa But
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Kam Fung
Network Operation Support Engineer
(February 2016 to January 2022)

- Create and maintain JS templates, CSS templates, HTML templates, C/C++ generated codes, Python codes, SQL codes, and PowerShell codes via Python-based Cheetah Template engine
- Collaborate with internal and external developers on project developments specifications and create templates to meet those specifications
- Peer review website architectures, product C/C++ code architectures, and system management PowerShell code architectures to further optimize them
- Create and maintain PortableApps.com Format softwares/apps to facilitate cloud drive, USB drive, and cross platform softwares/apps usage so clients can run them without installations
- Contribute to open source Cheetah Template Portable at GitHub (<https://github.com/hoabut/CheetahTemplatePortable>) where possible
- Provide production support of Cisco routers, Cisco switches, Cisco Email Security, Cisco Web Security, Cisco firewall, and DrayTek wireless routers
- Setup IPSec VPNs, SSL VPNs, and OpenVPNs for external clients and internal clients
- Assist DBA in SQL scripts to find root cause of customers cases in Oracle Database
- Support customers and staffs requiring access to resources of Windows, Mac, and Linux servers
- Unify management of Windows, Mac, and Linux servers using open-source PowerShell
- Support datacenter activities related to shared servers and network distributions
- Travel to customer sites to deploy hardwares and to train customers on those hardwares
- Work with regional customers on network and server performance requirements and provide documentations on recommended specifications
- Work with owners on shipping of artistic pieces including insurance

Education:
DeVry Institute of Technology Pomona, California
Bachelor of Science in Electronics Engineering Technology