

# Zachary V. Crenshaw Rivers

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## SKILLS

- Excellent communication and service skills, able to build relationships and establish connections.
- Analysis and evaluation capabilities with proven track record of accuracy and precision.
- Technology enthusiast with over two decades of personal experience working with computers.
- Attention to small details and excellent critical thinking, decision making, management, and leadership skills.

## EXPERIENCE

**Polyclinic** Seattle, WA  
*Lead Patient Screener* 2020-2021

- Trained new patient screeners, including proper protocols and screening techniques
- Daily screening of patients and employees during the COVID Pandemic
- Responsible for revisions to SOP to increase safety of patients and employees
- Coordinated orders for supplies as well as patient sample drop offs.

**Northwest Eye Surgeons** Seattle, WA  
*Registered Medical Assistant* 2019-2020

- Assisted in training new Medical Assistants
- Assisted surgeons in performing outpatient procedures, such as YAG laser capsulotomy
- Conveyed complex aftercare instructions for procedures to patients, including medication
- Responsible for following up with patients, answering questions about medication

**Evergreen Treatment Services** Seattle, WA  
*Urinalysis Technician* 2017– 2019

- Sample Collection, Verification and Tracking
- Assisting Nurses and Medical Providers with support as needed
- Cataloguing and Archiving Sensitive Patient information
- Training New Hires and Updating Procedures

Skills: Microsoft Office Suite Proficient, CPR Trained (Adults and Children), Learning Python