Patrick Simpson

Data Center Technician

Patrick Simpson
Washington

253.359.0432
patrick.simpson215@gmail.com

Skills

- Worked to troubleshoot issues of internal customers to support operations
- Supported facilities, including contingency and emergency response plans
- Prioritized tasks and multiple responsibilities
- Installed, configured and maintained Windows Server operating systems
- Hands on technical experience with network protocols, Linux Operating systems, and Networking Hardware
- Knowledge of TCP/IP
- Managed virtual machines using Hyper-V, Virtual box, VMware, and Xen Server
- Created and managed Active Directory Domains including creating OU's and users, adding roles, and deploying group policies.
- Configured Dynamic Host Configuration Protocol (DHCP) scopes and exclusions
- Interconnected virtual machines to create virtual networks
- Disassembled and reassembled desktop and laptop systems
- Tested various components and peripherals for errors and replaced them as necessary; such as memory, power supplies, and video cards

Experience

UPS / Plant Engineering Supervisor

2018 - 2019

- Managed a team of mechanics
- Directed projects to construct new equipment and repair existing equipment
- Orchestrated responses to emergency incidents
- Facilitated emergency repairs and communication across teams to reduce downtime
- Maintained production equipment, maintenance plans, and inventory systems

UPS / Local Sort Supervisor

2014 - 2018

- Mentored employees to data enter and audit international shipments
- Trained employees to audit for compliance for hazardous material shipments
- Trained employees to respond to hazardous material spill incidents

Education

Clover Park Technical College / Associates

2019-2020

Completed a degree in Computer Networking and Information Systems Security, including comprehensive knowledge of Windows and Linux systems administration and Cisco network configuration and maintenance.