# **Daniel Reyes Ahumada**

(602)-554-4393 – danielreyesgz@hotmail.com – Everett, WA 98204

#### **EDUCATION**

## **Bachelor of Science, Mathematics**

August 2017-2023 (in progress)

College of Liberal Arts & Sciences Arizona State University, Tempe, AZ

#### RELEVANT PROGRAM EXPERIENCE

# Hardware builds and configuration

#### **Technical Problem Resolution**

- Computer diagnostics and repair
- Software and hardware troubleshooting

#### Working experience with various Microsoft OS versions including;

- OS manipulation, installation, backup and restore. Driver setup and device software installation/removal.
- · Windows XP
- · Windows Vista
- Windows 8
- Windows 7
- Windows 10

### PROFESSIONAL EXPERIENCE

## Home Care Aide, Catholic Community Services

January 2020-Present

- Created and implemented Care Plan methods achieving progressive milestones in the client's baseline.
- Maintained detailed records of patient care, progress, and complications, to report with Supervisor and Case Manager.
- Implemented problem-solving strategies with vulnerable patients, offering safe alternatives, and reaching positive outcomes.

#### Political Canvasser, Zero Week Solutions

February 2019-December 2019

- Engaged face-to-face with constituents in an effort to educate them on political campaign information
- Gathered and reported data accurately on community needs and concerns
- Addressed questions and concerns from the general public

### Residential Roofer, RJR Construction

March 2019-August 2019

- Shadowed the crew leader and performed roofing labor
- Led small crew when needed and met productivity goals
- Liaison between crew and clients

#### Customer Service Representative, General Dynamics Information Technology October 2018-December 2018

- Assisted consumers in completing and submitting federal insurance applications
- Answered consumers questions in a professional manner
- Adequately handled confidential information in a secured environment