

RESUME

Ritesh Rajesh More

INTRODUCTION

Completed the **Google IT Support Professional Certificate** — an IT support program that covers troubleshooting, customer service, networking, operating systems, system administration, and security, and Includes hands-on labs.

7+ years of experience in Information Technology & Networking. Expert with a wide variety of security, engineering, networking, and operating system software.

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EDUCATION

Bachelor of Computer Science

Pune University

Advance Diploma in Video Production

Pune University

SKILLS

Networking, Server Administration, Backup Solution

MS Office, Adobe Suite

Computer Hardware
Diagnostics & Troubleshooting

Operating Systems (Windows
XP/ 7 / 8 / 10 / Server 2008, 2012,
2016, Mac OS,)

Router Configuration &
Troubleshooting

CERTIFICATION

Google IT Support Professional

Google Cloud Essentials

Google Analytics Advance

**Computer Networking –
Digital Network Security**

**System Administration and
IT Infrastructure Services**

Professional Experience

2013 - Present

IT Support, Computer Maintenance, Networking Engineer at Multiplex Technologies, Nasik.

- Desktop Assembling, Maintenance, Remote Support.
- Network Troubleshooting, Cloud Device Management / Installations.
- NAS Drive Installation, Configuration & Troubleshooting.
- Operating System Installation, Troubleshooting (Windows XP/7/8/8.1/10, Mac OS.)
- Server Installation / Configuration / Maintenance (Server 2008, 2012 R-2, 2016.)
- Laptop Maintenance / Installation / Troubleshooting / Repairing (HP, Dell, Lenovo, Acer.)
- Troubleshooting of Assembled / Branded Desktop, Laptop, UPS, SMPS, and Motherboards.
- Router / Network Switch Installation / Configuration & Troubleshooting.