

# walt méndez

creative technical  
engineer

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## walt méndez

po box 480623  
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### core expertise

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apple certified • apple macintosh OS/iOS • windows OS • google apps/domain • office365/domain • mac os x server • active directory/windows server • isilon • promise technology • lumaforge jellyfish • synology • qnap • cisco meraki • palo alto • sonicwall • ubiquiti networks • adobe • maxon • autodesk • intuit • servicenow • zendesk • jira • help desk • ticket system • call center • technical support • networking • backup and recovery • security • project management • vpn • voip • jamf • remote support

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### experience

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#### SONY PICTURES ENTERTAINMENT / CREATIVE TECHNICAL ENGINEER - INFORMATION TECHNOLOGY PRODUCTION SERVICES ANALYST

march 2020 to september 2020 - culver city, california

- Apple Macintosh refresh/overhaul project
- Mac OS X upgrade on all outdated systems
- Deployment of hardware/software
- Data migration services
- Verification of all systems to meet SPE security compliance
- COVID - 19 remote/vpn WFH deployment project
- Assisted/supported over 1000+ users

#### MB CREATIVE AGENCY / CREATIVE TECHNICAL DIRECTOR - FOUNDING PARTNER

january 2004 to present - los angeles, california

Director of day to day operations - firm specializing in creative technical consulting for creative agencies.

- Security/firewall implementations
- Network system foundations
- Data storage/servers management/administration
- Infrastructure solutions
- Proactive and remote monitoring/support
- White glove/VIP services
- TPN [Trusted Partner Network]/MPAA security implementation
- Clientele list provided at the bottom

#### APPLE COMPUTER INC. / APPLE SOLUTIONS CONSULTANT - BUSINESS DEVELOPMENT SPECIALIST

january 2002 to january 2004 - los angeles, california

Facilitated business experiences through in-store briefings, workshops,

events, and sales.

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## education

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### california state university of los angeles

2001 to 2003 - los angeles, california

art history, criticism and conservation, graphic design

### california state university of los angeles

1998 to 2001 - los angeles, california

computer/electrical engineering

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## mb creative clients

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sony pictures entertainment • hello design • commonwealth projects  
• c & r pr • fish eggs creative • the ac collective • territory studio •  
duotone audio group • ghost robot • conscious minds studios •  
walker + drawas • anastasia beverly hills • beautycounter • this is  
needed • neoganda • avatarlabs • epoch films • arts and sciences •  
imperial woodpecker • department of sales • the directors bureau •  
community service showroom • em productions • maison 10 •  
sparerroom hollywood • eat winsome • followbeauty • beautycon •  
leona edmiston • 3311 productions • a better la • a ok collective •  
troika design • alexandra loew designs • get reehl get davis • coeur •  
cosmetic group usa • creative contraband • brighthouse events •  
dietch pr • dragun beauty • work morris • endesign • for your art •  
ironhead studio • mcguire denim • chip and pepper denim • nes  
creative • ninja tune • soma films • tart collections • unfold agency •  
whistler partners • windish agency • paradigm agency • made with  
elastic • zen freeman productions • mma creative group • epiphany  
usa • believe media • stardust brands • exopolis • dc photography  
studios • fill the city