

# Christopher M. Calabrese

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## **WORK EXPERIENCE:**

### **Hoag Hospital Newport Beach**

*Desktop Support Specialist*

Newport Beach, CA

April 2019 – Present

- Image desktops and laptops through Microsoft System Center Configuration Manager (SCCM), migrate, and deploy with the latest operating system (Windows 10) and encryption software, Dell Data Protection Encryption (DDPE).
- Utilize Infoblox for TCP/IP management for HIPPA privacy standards.
- Analyze and develop strategies for Windows 10, Office 365, Active Directory, Citrix, Cylance issues with swift resolution for staff and medical personal.
- Provide support for desktop computer operating systems, Google Apps, and hardware/peripherals; work with individuals across the community.
- Deliver just-in-time support both at the Helpdesk and across campus and respond to departmental technical emergencies in order to minimize data loss meet deadlines and support needs of users.
- Continually updated personal knowledge of computing hardware operating systems and software
- Maintained confidentiality and discretion when working with passworded or sensitive materials

### **Saddleback Community College**

*Media Production Specialist*

Mission Viejo, CA

October 2015 – July 2018

- Responsible for media production, promotional content, shooting and editing school-based projects, and the maintenance of media equipment for Saddleback College.
- Taught teamwork, project management, and strategic planning for media production to students as a career development trainer.

## **EDUCATION:**

*Bachelor's Degree - In progress*

### **Saddleback Community College**

*Associate of Science, Cinema*

Mission Viejo, CA

May 2019

- **GPA:** 3.99
- **Honors:** Dean's List (11 Semesters)

*Certification of Achievement in Cinema/TV/Radio: Cinema Specialty*

Spring 2019

## **SKILLS AND INTERESTS:**

### **Computer Engineering And Programming**

- **Skills** Proficient in workstation, server, and network hardware assembly, repair, and maintenance; computer software installation and technical support; Office 365 and Adobe Creative Suite; SCCM; DDPE; Active Directory; Infoblox; Service-Now, Kronos, XML, etc.
- **Interests:** Technology, DIY Projects, Tabletop and Video games, Weightlifting and Cooking.

**Personal DIY projects:** Built an ITX personal computer, a NAS server with Raid5 running Plex media, a home network using Ubiquiti Unifi with firewall, router and AP.