

Experience

Relocation Technician

Jet City IT

Aug 2019 - Present

- Proven ability to learn and perform in a fast-paced, chaotic environment
- Superb attention to detail during all phases of client move project
- High bias for action - timely, practical, and effective decision-making

System Administration Assistant

Western Washington University

Sep 2017 - June 2019

- Experience with PowerShell and Python for scripting, Active Directory, and Exchange Server / Office 365
- Handled new account creation, DL management / permissions, and help tickets
- Excellent Microsoft Excel skills, experience in metrics creation, data presentation, and highly motivated to learn other systems necessary for this position
- Deployed Windows 10 workstations, installed Office Products and 3rd party software, installed and supported network printers, updated workstation daily

Graduate Representative (ITAC)

Western Washington University

Jan 2019 - June 2019

- Supported the adopted IT plans, projects, policies, and standards
- Provided input on the development of policies to maximize the responsible use of information technology as it relates to WWU's needs and strategic plan
- Advised the CIO on IT planning and investment principles

Snowboard Instructor

Mt. Baker Ski Resort

Nov 2018 - Mar 2019

- Hands-on experience running operations and managing complex customer relationships
- Promoted a positive, safe, and high-energy environment
- Mentored and motivated groups of 7 people regularly

IT & Logistics Coordinator

Scan Design Furniture

Aug 2018 - Sep 2018

- Persuasive with internal partners and demonstrated ability to earn trust of teams throughout the company
- Improved the process and scale of the wireless network capabilities
- Analyzed and renegotiated contracts with vendors to lower cost

Skills

Leadership - Proven track record of success in project and team management.

Holistic View - Strong foundation of hardware, software, and industry knowledge.

Communication - Led initiatives with both technical and executive professionals.

Analytics - Data driven decision-making shared in a stimulating way.

Collaboration - Actively engage with others to enhance the impact of the objective.

Recent Projects

MBA Consulting Project, Social Purpose Cafe

- Comprehensive enterprise modeling with extensive concept articulation
- Financial modeling from startup to year 10
- Regulatory Survey and Analysis
- Location optimization and selection modeling

Conocer Consulting Project, Costa Rica

- Web design and Ecommerce implementation
- Financial Analysis of operations

Home Media Server (Unraid, Docker)

Education

Western Washington University 2019
Master of Business Administration

University of Washington 2017
Bachelor of Arts in Philosophy

Interests

Aviation 2012 - Present
Earned Private Pilot License and plan to become a certified flight instructor in the next 2 years. Former member of the Boeing Employee Flight Association.

Coffee Roasting 2018 - Present
Built a Corretto Roaster to roast coffee at home. Cost ~\$60 and breakeven will occur in 5 weeks and potentially save \$430 annually depending on usage.