Connor J. Neal

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Information Technology Specialist

Coachable professional eager for an opportunity to prove my skills and begin learning new ones.

Dedicated to the world of technology and constantly looking to expand my current skillset. I am currently pursuing several industry recognized certifications including, but not limited to: CompTIA Linux+, Cisco Certified Network Associate and Offensive-Security Certified Professional

Education and Certifications

Associate of Applied Science: Computer Information Systems ~ Networking Option June-2020

Central Oregon Community College, Bend, OR (GPA: 3.92 Highest Honors)

Certifications:

- ~ Client Pro TestOut Client Pro (March 2019)
- ~ **CCENT** Cisco Certified Entry Networking Technician (August 2019)
- ~ **Network**+ *CompTIA Network*+ (*September 2019*)
- ~ **Security+** *CompTIA Security+* (*December 2019*)

Current Continuing Education ~ CCNA | Cisco Certified Network Associate (June 2020), CompTIA Linux+ (June 2020), Offensive-Security Certified Professional (Fall 2020)

Technical Proficiencies

- ~ Desktop Operating Systems: Windows 10 & prior, Linux, Mac
- ~ Network Operating Systems: Windows Server, Cisco IOS
- ~ Windows Server Experience: Active Directory, Group Policy, Exchange, DHCP/DNS & Hyper-V
- ~ Mobile Operating Systems: Android 8.0, Apple IOS
- ~ Virtualization Platforms: VirtualBox and VMware
- ~ Security/Antivirus: Cisco Security Appliances, Access Control Lists, Desktop Hardening (AD)
- ~ **Productivity Software:** AWS & Cloud technologies (AWS educate & Azure), Microsoft Office Suite, Zoom, Slack
- ~ **Network Functions/Protocols:** TCP/IP, DHCP, DNS, VPN, VLANs, RDP, LAN/WAN technologies, Static/Dynamic routing
- ~ General: Network design, implementation and security, SDN (Cisco Meraki), Python, SQL, HTML/CSS, Subnetting, Pentesting (limited), Network analysis (cyberops).

Professional Experience

Truce Auto & New Mountain Motors

Transporter

January 2015 – November 2017

Transported dealership vehicles from purchase location in Portland to lots in Bend and Redmond.

Successfully ran transporting business for about 2 years before deciding to pursue a separate path.

Tasks included: Safely loading and securing vehicles, inventory & load management, logging expenses and costs with excel, day to day upkeep of running a small business.

Dutch Bros. Coffee

Barista

April 2012 – *October* 2013

Successfully managed evening shift and closed store. Tasks included till count, stock, clean and prep for morning shift.

Trained new employees on business processes and recipes.

Worked in a high-intensity atmosphere while maintaining the three cores of Dutch Bros: Speed Quality and Customer Service.

Sparky's Pizza & Patio Café

Food Service

October 2008 – *April* 2012

Pizza chef and short order cook on full-service grill.

Tasks included: customer service, counting tills, inventory management, closing shop and some training of new personnel.