JANICE ZOSA

11000 16th Avenue SE, Everett, WA 98208

PHONE: (858) 275-4677 | E-MAIL: JANICEZOSA@GMAIL.COM | LINKEDIN: JANICEZ

EXPERIENCE

MEASURABL | San Diego, CA   APRIL 2019 - JUNE 2020
Software QA Engineer I
- Identified, analyzed, and documented defects utilizing Jira as defect tracking system and Confluence as knowledge and documentation management system
- Develop test data and procedures for ensuring new features meet organization standards and end-user requirements
- Utilize TestRail to isolate, reproduce, track defects, and verify fixes
- Execute manual test cases and made use of automation tools such as Ghost Inspector and Selenium
- Used Postman API to get convenient, visual display of query results
- Work closely with product managers, and both front-end and back-end software engineers to document and execute regression, functional, and integration tests

MK DECISION | San Diego, CA   JANUARY 2019 – MARCH 2019
Web Developer Intern
- Organize projects by implementing scrum practices in MK's project management dashboard
- Utilize AWS to host project GND webpage. Responsive page included but not limited to forms with validations using Material UI and Formik, Stripe API to process payments, and Axios to send information from front-end Gatsby to back-end Moqui Framework

LEARN ACADEMY | San Diego, CA   OCTOBER 2018 - FEBRUARY 2019
Full-Stack Web Developer Student
- Attend 480 hours Full-Stack Web Development Coding Bootcamp in a Pair Programming setting
- Curriculum includes but not limited to: HTML, CSS, JavaScript, TDD, BDD, SQL, RESTful API's, GitHub, React, and Ruby on Rails

Please visit my LinkedIn profile to view additional professional experience.

SKILLS

- Functional, acceptance, integration, and regression testing
- Proficient in using Microsoft Office, G Suite, Jira, and Git
- Familiar with Agile and Quality Assurance methodologies
- Technical customer service support and troubleshoot

EDUCATION

Miramar Community College   **Some College**
Mark Twain High School   **Class of 2009**