KRISTIAN HEYDON

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EXPERIENCE

COMPUTER REPAIR TECHNICIAN
Sep 2020 – Present

Overnight PC & Mac Repair | Woodland Hills, CA
- » Troubleshoot systems and work with customers to determine needed hardware or software changes
- » Break down systems, remove malfunctioning hardware, and install new parts
- » Diagnose software issues, install updates or new software, and remove malicious programs
- » Uphold customer privacy at all times

AUDIO ENGINEER & MEDIA SERVER TECHNICIAN
Nov 2015 – Present

NEW YORK FILM ACADEMY | Burbank, CA
- » Set up and maintain media servers. Duties include:
    - » Maintain RAID 5 and RAID 10 servers
    - » LTO tape archives
    - » File management and organization
    - » Scheduled and manual backups
    - » Hard drive inventory
- » Install and maintain professional recording software and equipment
- » Troubleshoot and repair software and equipment as needed
- » Audio edit & mix promotional videos and podcasts
- » Record & mix live events with industry professionals

TECH EXPERT
Aug 2015 – Nov 2015

Marie Callender's | Orange, CA
- » Uninstall restaurant Point of Sale workstations
- » Facilitate the install of new Point of Sale workstations and restaurant software
- » Train employees on use of new software
- » Coordinate with off-site tech support to ensure a smooth transition

MEDIA SERVICES TECHNICIAN
Nov 2011 – May 2014

CHAPMAN UNIVERSITY | Orange, CA
- » Set up and break down computer and A/V equipment for university events
- » Manage inventory & events schedule through ticketing software
- » Repair and maintain professional A/V equipment

POST PRODUCTION INTERN
May 2012 – Aug 2012

AUDIOVISION | Irvine, CA
- » Install and maintain professional recording equipment
- » Organize and maintain tape backups of recording sessions
- » Voice over recording sessions over ISDN
- » General office duties

CERTIFICATIONS

AVID PRO TOOLS Jun 2013
Certified Post Operator

EDUCATION

CHAPMAN UNIVERSITY Aug 2010 – May 2014
BFA Film Production