

# Michael Bean

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## PROFESSIONAL PROFILE

I am well versed in Windows administration, penetration testing, network security, and industry best practices. Additionally, I am proactive in resolving issues before they arise with minimal downtime utilizing adept troubleshooting and technical skills. Creating actionable technical reports for key stakeholders and leadership staff with recommendations for action is one of my many areas of expertise.

## INFORMATION TECHNOLOGY COMPETENCIES

**Systems:** Windows PC, Windows Server Editions, Mac OSX Server, Linux, Android, and iOS  
**Databases:** Oracle, DB2  
**Languages:** SQL, HTML, CSS, JavaScript, Java, PowerShell, Bash, Cisco TCL, C, C++, C#  
**Software:** Microsoft Office Suite, Teams, Visio, Kali Cybersecurity Suite, SolarWinds  
**Virtualization:** AWS, Azure, Hyper-V, VMware ESXI

## CERTIFICATIONS

- CompTIA Security+
- CompTIA Network+
- CIW User Interface Design Specialist
- CIW HTML and CSS Specialist
- Technical Support (From Tacoma Community College)
- Cybersecurity (From Tacoma Community College)
- CompTIA A+
- LPI Linux Essentials
- CompTIA Cloud Essentials
- Dell Academic EMC
- Help Desk (From Tacoma Community College)

## EDUCATION

**Bachelor of Science in Information Technology** 2018 – 2020

Western Governors University, Salt Lake City, UT

- Studies focused on IT Foundations, Network Infrastructure Design, and Security
- Courses included IT Project Management, Data Management, IT applications, Cloud Foundations, and Emerging Technologies

**Associate of Applied Science in Cybersecurity** 2015 – 2018

Tacoma Community College, Tacoma, WA

- Studies focused on IT Help Desk, Cybersecurity, Industry Best Practices, and Customer Satisfaction
- Courses included: Incident Response and Intrusion Analysis, Security Assessment and Remediation, Administration of Networks, Help Desk Operations, and IT Project Management

## PROFESSIONAL EXPERIENCE

**Freelance Web-Developer** 2010 – 2016

Offered customized website experiences along with cheaper template alternatives that shifted with industry trends and graphic designs.

- Grew and maintained an extensive client list.
- Developed and maintained websites for clientele.
- Met and exceeded customer expectations.