

Martin Hermansen
1541 NE 10th PL Canby, OR 97013
503-855-8027 MHermansen@ymail.com

PROFESSIONAL SUMMARY

- Results driven , customer focused, in a wide variety of technology positions
- A proven leader skilled in managing and mentoring staff
- Successfully managed hardware and software infrastructure upgrades, disaster recovery planning and infrastructure roll out
- Consistently improved ongoing processes while achieving positive operational and financial results

RELEVANT EXPERIENCE

IT Admin-Consultant

Self Employed

November 2019-Current

- Network, Sys Admin, Desktop, Procurement and Wireless consulting.
- Manage multiple clients networks and data infrastructures
- Provide IT services for Lawyers, Contractors, Non Profits, Manufacturing and Physicians.
- Work primarily with the Microsoft platform, Office 365, various programs and databases.
- Create VPN and remote office environments due to the Covid problem for users.
- Remote and onsite help and problem solving.

IT Manager/System Admin

American Heating Inc.

January 2017-October 2019

- Work as the only IT person/admin for a 370 user base Mechanical Contractor.
- Design and create multiple Windows 2016 Servers with VMware as the hosting software.
- Servers with Viewpoint Vista, Exchange, SQL 2015 and custom software.
- Create and maintain a 55 unit mobile Surface Pro system for job foreman and workers.
- Administer and maintain a 220 unit cellular base for the company.
- Purchase, procure and design all elements of hardware and software.
- Use Ninja RMM solution for remote management.
- Create a mesh based wireless Ubiquiti system for the HQ and warehouse.
- Design and create a hardware failover system utilizing Veeam software.
- Create a 50TB Synology cloud storage system also used for desktop image restoration.
- Active Directory design and usage
- Helpdesk implementation and design
- Advanced troubleshooting skills

Martin Hermansen
1541 NE 10th PL Canby, OR 97013
503-855-8027 MHermansen@ymail.com

IT Consultant

Outsourced IT Consultant

June 2016-January 2017

- Work as an outsourced Network Engineer for a very large Beverage Distributor in Portland
- Design and create a new Windows 2012 Server with SQL 2008 for a new instance of SolarWinds NPM.
- Configure, Discover and import over 3,000 nodes in a Cisco based 24 site network.
- Create thresholds, alerts and maps for all locations in 3 states.
- Create a Windows 2012 based RADIUS system for Network appliances
- Installation and configure various Firewalls.
- Remote support for local area Automotive Dealerships.
- Active Directory Design and Use
- Windows SCCM use
- Advanced troubleshooting skills, Help desk management.

Kintechnology Inc.

IT Consultant

Aug 2009-May 2016

- Work as an outsourced Systems Admin/Consultant/Project Manager
- Conduct and demonstrate proof of concepts for projects eliminating risk for customers
- Manage Large and Small scale projects, local and interstate
- Work with planning, budgeting, designing, and procurement of equipment and labor
- Design low voltage and fiber based Network Operations facilities
- Create and Design Solar Winds Orion Monitoring Systems for Network Operations
- Specialize in Web Filtration and intrusion systems for added border security concerns
- Design server based networks for various sizes of companies
- Install Microsoft Server 2008, 2012, Small Business Server 2008, 2011, Server Essentials 2012, Exchange 2010, 2012 and various other software platforms
- Design and implement VMware Virtualized Server environments including P2V conversions
- Design and implement Veeam backup systems including Server and Endpoint products
- Work and compatibility test Desktop O/S including Windows XP, 7, 8.1 and Windows 10
- Create SAN backup and failover systems for added redundancy.
- Provide Remote Monitoring Management using Kaseya SaaS and LabTech suites
- Create RFP documents, blue print networks, document customer networks
- Install and design Microsoft Great Plains and Retail Management Software systems

Martin Hermansen
1541 NE 10th PL Canby, OR 97013
503-855-8027 MHermansen@ymail.com

Bank of Salem (currently Union Bank)

IT Manager

Oct 2003-Aug 2009

- Run a multiple branch WAN and LAN Banking Information System Department
- Work directly with FDIC Auditors, GLBA and SOX Auditors & comply with Customer Information ACT requirements
- Maintain and control monthly and yearly IT budget
- Work with Intrusion Detection and Prevention Systems
- Responsible for all product testing and procurement
- Implement fail over communications systems
- Design and test all disaster recovery systems
- Create a secure network for our customers and employees
- Document policies, topology maps, and business resumption plans
- Establish and maintain vendor relationships
- Worked with Microsoft 2003-2008 Server, Exchange 2003, MS Virtual Server, Still Secure StrataGuard IDS, Juniper Firewalls, Cisco Routers, NEC phone systems, XP workstations, OSX Server, OSX Desktops, High Availability Networking and Data

ESP Technologies - Supervising Systems Engineer

2001-2003

- Design and Install LAN's WAN's and modify existing Networks
- Recommend various Hardware and Software solutions to customers including Intrusion Detection, Firewalls, SAN's, Anti Virus Systems, Disaster recovery systems, Backup and archiving, Operating systems and Switch hardware.
- Provide written documentation of all customers Networks including detailed assessments and topology diagrams.
- Create business proposals and perform technical demo's for prospective customers.
- Manage Technical staff

Other Experience

- NIKE, Inc. Supervisor, Support IT Technician. 1994-1998
- Japan Aviation Electronics (Sumitomo Corp). IT Manager 1998-2000

EDUCATION

- Linn Benton Community College—AS, Mechanical Drafting and Small Business Mgmt
- Pioneer Pacific College—Associates of Science in Electronics
- EMC certification - 2001
- MCSE in Server 2000

Martin Hermansen
1541 NE 10th PL Canby, OR 97013
503-855-8027 MHermansen@ymail.com
