Wagner Guerra

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(503) 438-0805 - *wagnerdguerra@gmail.com*

SUMMARY OF QUALIFICATIONS

- Computers and Electronics: knowledge of circuit boards, processors, chips, electronic equipment, computer hardware, software including applications and programming (Python).
- Bilingual (English & Spanish).
- Troubleshooting and Problem-Solving Skills.
- Meticulous attention to detail.
- Proficient with tech equipment.
- Computer systems setup and configuration.

- Software Advanced Proficiency: Photoshop, Illustrator, InDesign, Premiere pro, After Effects
- Planning and Leadership.
- Networking, IOT Experience.
- Windows and Linux OS.
- Proficiency of MS Office software.
- Team management.
- Self-Learning

EDUCATION

CompTIA A+ Certificate	Creating IT Future's IT-Ready Program	OR, USA, Aug. 2020
Graphic Design. Bachelor's degree	Rafael Belloso Chacin University (U.R.B.E)	Venezuela, 2008-2012
High school Diploma	U.E. Santa Mariana de Jesús.	Venezuela, 2003-2008
English as Second Language	P.C.C Rock Creek	OR, USA, Fall 2018
English as Second Language	P.C.C Sylvania	OR, USA, Spring 2013

PROFESSIONAL EXPERIENCE

UST Global – (CW at Intel Corporation)

SR. VALIDATION ASSOCIATE.
JUNE 2019 – JANUARY - 2020

- Executed test plans, scenarios, scripts, and procedures.
- Studied product characteristics and customer requirements to determine validation objectives and standards.
- Executed testing programs that addressed areas such as database impacts, software scenarios, regression testing, negative testing, error or bug retests, and usability.
- Read and interpreted schematics, work specifications, drawings, and charts.
- Inspected and tested parts to determine nature or cause of defects or malfunctions.
- Monitored computer-controlled test equipment, according to written or verbal instructions.

- Handled many kinds of hardware and software to program, set up functions, entered data, and processed information.
- Analyzed test data to determine whether systems or processes had met validation criteria or to identify root causes of production problems.
- Documented software defects, using a bug tracking system, and reported defects to software developers.
- Prepared detailed reports and statements based on results of validation test cases.
- Identified, analyzed, and documented problems with program function, output, online screen, and content.
- Kept open communication with supervisors and co-workers to provide work related information, by telephone, e-mail, or in person.

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LAM RESEARCH.

FINISHED GOODS COORDINATOR.
FEBRUARY 2018– JUNE 2019 (TUALATIN, OR)

- o Created a report about oncoming overseas material and tech equipment.
- o Received material on SAP software.
- o Developed reports and meeting plans.
- o Coordinated the reception and labeling of material from International clients.
- o Audited stock and handled inventory management.
- o Updated share folders data for oncoming shipping orders and overseas material transacted on SAP software.
- o Updated and tracked multiple spread sheds with data about date, time, and values.
- o Created labels and manifest of transition material and equipment.
- o Completed report about my daily and monthly activity.
- o Multi-tasked effectively to meet goals.

TECHNICAL EQUIPMENT AND MATERIAL HANDLER.
MAY 2017 – FEBRUARY 2018

- o SAP software technician/processed for multiple transactions.
- o Assisted with shipping and consolidation of material.
- o Performed "ZR501", Logistics Technical Software Processor role.
- o Handled highly sensitive equipment (semiconductor material, silicon wafer and lab equipment for clients).
- o Logistics Team Lead back up, on-call POC (point of contact).
- o Trained in management of special materials handling.
- o Top Priority Equipment and Material requests (MTT) back up.

ALVARITOS BAR & GRIL.

I.T MANAGER.
JANUARY 2011 – FEBRUARY 2017 (VENEZUELA)

- o Analyzed test and validated data of inventory and sales system.
- o Prepared detailed security work plans and maintenance of company equipment.
- o Backed up important data on redundant systems, including local drives and cloud storage.
- o Set up Raid 1(mirror) Storage to create redundancy of data.
- o Performed real time problem solving, troubleshooting and debugging.
- o Documented technical design details and created manual procedures and troubleshooting guides.
- o Deployed and configured system to work in a local network to share drives.
- o Set up and configured computer systems.
- o Provided remote support and consulting (2016-2017).

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