

# KENNY VONG

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## OBJECTIVE

To obtain a full-time position in Information Technology and apply my academic knowledge and technical training

## EXPERIENCE

**Bank of the West**, Monterey Park, California

**August 2018 – March 2019**

*Universal Banker I*

- Identify sales opportunities and business referrals through customer transactions and profile data
- Initiate new consumer checking, saving, and certificate of deposit accounts through TouchPoint Teller
- Compliant in various banking regulations including the Bank Secrecy Act, Regulation CC, the Truth in Savings Act, Regulation E, and the Fair Lending act

**Bank of the West**, Arcadia, California

**September 2015 – August 2018**

*Customer Service Representative – Service Banker II*

- Process teller transactions of deposits, withdrawals, checks, loan payments, ATM deposits, and night drop deposits in banking applications
- Balance and maintain a teller cash drawer and software with an aggregate total limit exceeding \$100,000
- Capable of performing a variety of tasks in the TouchPoint Teller application which includes generating money orders, cashier checks, and Currency Transaction Reports (CTR)
- Achieved the President's club award for two consecutive years by exceeding corporate sales goals

## EDUCATION

**Associate of Arts, Computer Science Information Technology**

**February 2019 – Present**

*East Los Angeles College*

- Relevant coursework: Introduction to Computer Information Systems, Operating Systems, Beginning Visual Basic, Introduction to Cloud Computing, Microcomputers in Business, Computer Architecture & Assembly Language, Database Essentials in AWS, Computer Engines in the Cloud

**Bachelor of Arts, Sociology**

**August 2016 – May 2018**

*California State University of Los Angeles*

- Relevant coursework: Statistics, Sociological Theories, Socialization and Psychological growth from Childhood to Adolescence, Quantitative and Qualitative Research Writing Methods

## NOTABLE ACHIEVEMENT

**CompTIA**

*A+ Certified*

- Hardware, Software, Network, Mobile Device, Operating System, Troubleshooting, Virtualization, Cloud Computing, Security, and Operational Procedures