

Technical Skills:

Python, C#, .Net, ASP, C++, CSS, HTML, JavaScript, Microsoft Access, Visual Studio; PowerShell, Microsoft SQL, Microsoft Azure, Microsoft Outlook, Git hubs, Ubuntu, Assemble, Machine learning, Microsoft Office, Microsoft Power Point, Microsoft Excel, MySQL, Visio, Wireshark, JSON, YAML, XML, Adobe products, Azure Cloud

Certificate: Microsoft certification Azure Fundamentals; Programing Foundations: Algorithms; Programing Foundations Data Structures; Cisco Introduction to Cybersecurity, Networking Foundations: IP Addressing

Projects: C#.Net, Python, PowerShell

GitHub URL: <https://github.com/doston02?tab=repositories>

MINNESOTA STATE UNIVERSITY MOORHEAD, MN, September 2017 to July 2020

Information Technology Technician Tier II:

- Assist with maintaining accurate computer and software inventory on campus in SharePoint, Active Directory, Group Policy, Remote Desktop Services, Network Administration files.
- Created tickets and recording the issues in the ticketing system, assisting the issues in the right department.
- Connecting remotely (Bomgar) and troubleshooting software and hardware issues.
- Troubleshooting of network routing protocols IPv4, Ipv6, and TCP/UDP, Wan and Lan connectivity.
- AD Maintenance with Windows PowerShell scripts and Linux commends
- Created application forms for students.
- Layer 2 analyses and troubleshooting TCP/IP routing & switching.
- Experienced with IP networking fundamentals DNS & DHCP
- Employee VPN access, wireless access points, network storage, printers, switches, and firewalls
- Installed, configure, test operating systems, software, network hardware and system management tools.
- Data back-up and fixed corrupted vires drivers, imaging windows and MacOS, software installations for employment.
- Completed complex network and computer troubleshooting to identify and resolve issues.
- Performed network security tasks to make campus network less vulnerable to data thefts.
- Setup switches, routers, hubs, modem, access point, bridge, gateway performing proper installation of cables, operating systems, and appropriate system on Campus.
- Maintaining Share Drives and Home Drives systems.
- Assisted the network administrator with user, and group setup, server maintenance tasks, and PC, Linux, MacOS system troubleshooting.
- Collaborated with other teams Application, Deployment, Infrastructure, Data Analyses teams.
- Executed the maintenance windows and MacOS changes for multiple locations, performing troubleshooted and maintained hardware and software.
- Troubleshooting of MS Outlook, Mac Mail email complex issues.

Courses completed:

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| <ul style="list-style-type: none">• C#.Net Programming• Advanced Concepts in Programming, C++,• Introduction to Web Design and Development | <ul style="list-style-type: none">• Introduction to Computers and Programming I-b Advance Python• Databases• Linux Programming and Development Tools• Database Management Systems• Data Structures• Architecture• System and Network Administration |
| <ul style="list-style-type: none">• Server-Side Scripting• Introduction to Computers and Programming I-a Python | |

- Intelligent and Predictive Systems
- Information Security
- Networks and Data Communications
- Networking and Data
- Network Security Communications Lab
- Object-Oriented Design

Education:

BACHELOR OF SCIENCE (B.Sc.) IN COMPUTER INFORMATION TECHNOLOGY, 2017 – 2021; Minnesota State University, Moorhead, MN