

# Joel Sikkink

## About

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🌐 LinkedIn

## Programming

Python  
PHP  
HTML & CSS  
JavaScript  
SQL  
Java  
C/C++

## Tools

Windows  
Linux  
Cisco IOS  
Apache  
MySQL  
VirtualBox  
Git Version Control  
Wireshark  
Nmap  
Tamograph  
Microsoft Office  
Google Suite

## Objectives

Further develop a career in computer science, expand my technical and soft skills, and gain professional experience in all areas of IT and interdisciplinary collaboration.

## Education

08/2017 –

05/2021

**B.S. Information and Computer Science**

University of Hawai'i at Mānoa – 2500 Campus Rd, Honolulu, HI 96822

## Experience

07/2017 –

05/2021

**Senior ResNet Support Specialist**

UH Mānoa Student Housing Services – 2569 Dole St, Honolulu, HI 96822

» *Worked on and maintained a network that serviced over 1250 residents and staff.*

» *Led team in planning and installation of wireless internet access in multiple apartments in student housing.*

» *Trained new student employee in all areas of the ResNet program.*

» *Handled service requests submitted by residents and staff, and determined solutions for various internet connection and computer issues from the hardware to software end.*

» *Regularly documented work to ensure clarity and to allow others to know what was done and how to do those tasks.*

07/2016 –

07/2017

**Jamba Juice Team Member**

95-1249 Meheula Pkwy bldg 5, Mililani, HI 96789

» *Learned important skills in customer service, teamwork, and communication*

» *Worked in a team environment to fulfill orders, manage inventory, as well as open and close the store.*

## References

Randall Watanabe

**UH Mānoa Student Housing IT Specialist**

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**Former Student Employee at UH Mānoa Student Housing ResNet**

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