

# Isaac Rutledge-Wilson

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ISAAC RUTLEDGE-WILSON

Seeking a position that where a strong sense of responsibility, problem solving with the ability to learn quickly and excellent communication skills will be assets. I am currently studying for the Comptia A+ exam. I have over 8 years of excellent customer service and problem solving.

Authorized to work in the US for any employer

## Work Experience

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### **Warehouse Unloader**

Westrock - Tacoma, WA

October 2019 to Present

Fork lift driving

Production

Heavy lifting

Walking frequently

Warehouse • Labor and fork lift

### **Wireless Sales Consultant**

verizon - Bremerton, WA

April 2019 to September 2019

Retail sales associate. Sell phones and other gadgets and accessories. Cash register. Customer service.

### **Customer Service**

U-haul - Auburn, WA

July 2016 to September 2018

FMT (Facility Maintenance Tech)

- Landscaping
- Painting
- Pressure Washing

### **Customer Service Rep**

U-haul - Lakewood, WA

March 2010 to July 2016

Customer support both on phone and in person. issue escalation.

### **Unit Supply Clerk**

United States Army National Guard

October 2010 to February 2011

Unit Supply. Responsibilities: Supplied the unit with gear, weapons, and uniforms and managed stock. Kept records and verified their accuracy with matching stock.

## Education

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### **GED**

Tacoma community College

September 2011

## Skills

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- Customer Care
- Customer Service
- Customer Support
- CSR
- Computer Skills
- Sales
- training
- Merchandising
- Retail
- General Labor
- General Laborer
- Construction Laborer
- Forklift
- Factory
- Warehouse Associate
- Warehouse Experience
- Construction
- Shipping & Receiving (3 years)
- Warehouse Management (2 years)
- Microsoft Word (10+ years)
- Administrative Experience (3 years)
- Order Picking
- Landscape Maintenance
- Heavy Lifting
- Handyman
- Freight Experience
- Facilities Maintenance
- Driving Experience
- Drivers license (7 years)
- Operating Systems (6 years)

- Typing (7 years)
- Logistics
- HTML5 (1 year)
- CSS3 (1 year)
- Load & Unload
- Pallet Jack
- JavaScript
- Git
- Technical support
- E-commerce
- Help desk
- Software troubleshooting
- Computer networking
- Windows
- Linux

## Certifications and Licenses

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### Drivers License

## Assessments

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### Basic computer skills: PC — Proficient

December 2020

Performing basic computer operations, navigating a Windows OS, and troubleshooting common computer problems.

Full results: [Proficient](#)

### Customer focus & orientation — Highly Proficient

December 2020

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.