

Daniel Martin Canada
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Claremont CA 91711
(845)249-8895

Education:

Advanced Regents Diploma-Spackenkill High School, Poughkeepsie, NY (2004-2008)

Network and technical support specialist Diploma-Ridley Lowell Business, and Technical Institute, Poughkeepsie, NY
Dean's List Fall 2010 and Dean's List Winter 2011 awards)

- Networking Support
- Hardware support
- Software Support
- Server User
- Help Desk
- Website Development

1/2016 – 3/2016

Refresh: Computer Networking, Ridley Lowell Business, and Technical Institute, Poughkeepsie, NY.

Skills:

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| • Computer Networking; | • Active Directory-User and Group |
| • Management of XP, Windows 7; windows | Management and Policy Management; |
| 10, and Windows 2008, 2016, 2003 servers | • Network Assessment |
| • Account Management | • On site and Remote Troubleshooting and |
| • Management of Security Settings | Repair |
| • HTML | • Machine reimaging |
| • Hardware repair and assembly | • Running Ethernet Cables; |
| • Installation of printers and other peripherals | • Team Leadership |
| • Troubleshooting and Analysis | • Inventory Software management; |
| • DNS Record and DHCP Address Pool | • PDQ Inventory |
| management | • Team Leadership |
| • Firewall Troubleshooting (Pfsense, Sonicwall | • Office 365 |
| [MAC Address Filtering]) | • Azure Active Directory |
| • Routing and Remote Access | |
| • Management of Workgroups and Domains; | |

Experience:

11/2019 – Present IT Field Technician – Buchanan Technologies

Support the hardware, software, and network for major car dealerships across Southern California

3/2019 – 11/2019 Managed Print Technician – Image Source

Support, Configure, and Integrate Xerox printers for major companies and schools across Southern California.

6/2016 – 2/2019 IT Networking- New Horizon Resources

Network Administration, Desktop support, Server Support and help desk for a large organization.

3/2016 - Computer Networking Internship – Ridley Lowell

Network Analysis and repair of badly damaged network to restore network access to approximately 100 users.

6/2011-12/2015 Shipping Coordinator – Watchtower Bible and Tract Society

Coordinated a team of volunteers responsible for shipping literature to domestic and international locations.

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