

Henrique Sertao

#IT savvy and QA Specialist #Librarian # EN>PTBR Game Localization
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EXPERIENCE

Government of Brasilia, Brazil — Information Technology Advisor

January 2009 - July 2016

Management and creation of IT projects, such as software development, outsourcing, and acquisition of computer assets, hardware, network equipment, structured cabling; [Service desk](#); Strategic planning; company modernization/digitization; Information security; Supervision and mentoring of the internships.

Government of Brasilia, Brazil — Librarian

July 2016 - December 2019

Collection development, customer service, reference, digital content management, research

GameScribes, Los Angeles, CA — LQA/Game Tester

August 2021 - PRESENT

Quality Assurance; Game test; Linguistic test; translation, localization.

Freelancer, Los Angeles, CA - EN>PTBR Translator

August 2019 - PRESENT

EDUCATION

Unyleya, Brazil — Specialization

2017 - 2018

Computer Science, IT Governance.

University of Brasilia, Brazil — Bachelor

2010 - 2016

Major in Library and Information Science, minor in Philosophy.

SKILLS

Fast learner
Attention to detail
Time management
Problem-solving
Multitasking
Ability to work as part of a team
Know the troubleshooting process, Ticketing, and Tests
Flexible
Dependable

LANGUAGES

English - full proficient

[Brazilian Portuguese](#) - native

Spanish - intermediate

CERTIFICATION

