Nam (Bruce) Moon

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Objective

Seeking a support role within an IT company, wherein build experience and solid set of skills for future roles. Work experience includes deploying operating systems (including linux and virtual machines), physical cabling and hardware installation, knowledgeable with RAID arrays, implement basic to intermediate cyber security controls and router configuration, and trouble-shoot end-user access to applications and data.

Skills

- **CompTIA A+ Certification**
- **Network Cabling (CMPNET 131 Network Cabling Infrastructure)**
- **Managerial Accounting (CSUN)**

Education

CSUN, Northridge, CA
- Economics Major (Did not complete)
- Dean's List

College of the Canyons, Santa Clarita, CA
- AS Computer Networking (In Progress)

Experience

Profuse Solutions, Los Angeles, CA (NOC Tech)
Nov 2020 – Present

Focuses on helping its clients set up bare metal services, DDOS-mitigation services, IP transit, fiber internet, and wave services.

Multacom Corp, Los Angeles, CA (NOC Tech)
April 2019 – July 2019

Daily duties include resolving support-tickets from clients, provisioning hardware, monitoring network and devices.

Aerioconnect, Los Angeles, Ca (Field Technician)
2011-2013

Install and maintain fiber optic internet systems for residential and commercial buildings. Providing service and customer support during field visits or dispatches. Managing on- site installation, repair, maintenance and test tasks. Diagnosing errors or technical problems and determining proper solutions.