

Christopher R. Hamilton

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Education

- ✓ PC Support Technician Certification, Kalamazoo Valley Community College – 2006
 - ✓ Loy Norrix High School Graduate, Kalamazoo, MI – Class of 2004
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Experience

- 2019 - 2020 – Express Employment Professionals, Seattle, WA
 - Office Administrator for a medical device repair company
 - Quotes, inventory, purchasing, receiving, scheduling, and technical support
 - 2017 - 2019 – Free Geek Twin Cities, Minneapolis, MN
 - Network maintenance technician, network continuity consultant
 - Desktop, laptop, mac, iOS, android, linux and windows troubleshooting and testing
 - Sales team lead for local store and e-commerce sales operations
 - 2015 - 2019 – SnapCloud IT Solutions, Minneapolis, MN
 - Support for PC, mac, printers, iOS, android, Office 365, and network reliability
 - Specialized in small business, nonprofit, and home-based business IT support
 - Partner, lead consultant, business finance, and social media marketing
 - 2004 - 2015 – PNC Bank Treasury Management, Kalamazoo, MI
 - Tech support for ACH, wire origination, and remote capture check scanners
 - Banking analyst for corporate finance, custom reporting, data imports and exports
 - Work with internal and external clients, new hire training, and client on-boarding
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Skillset

- ✓ Proficient with various hardware, software, network protocols, and device configuration
- ✓ Excellent at managing time and resources to process multiple tasks simultaneously
- ✓ Organizational planning, delegating, collaboration, and project management
- ✓ Ability to safely operate a variety of commercial equipment and vehicles
- ✓ Enjoy working with people from a wide variety of backgrounds
- ✓ Strong written and verbal communication skills