

JOSE OREGON

(323)337-2958

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SKILLS

Web Design- Design mock-up sites using Adobe Illustrator or Sketch (Mac). Bringing the mock-up sites to life using HTML5/CSS3.

Operating systems- Windows 7, Windows 8, Windows 10, Mac OSX and Backtrack 5 Linux

DHCP-Configure DHCP

Create scopes, exclusions and reservations

Configure server options, scope options, and client options

Cabling-Create T568A and T568B Ethernet cabling

Build straight through or crossover cabling

Troubleshoot cabling issues.

Security- Secure Wireless networks

MAC Address filtering

Secure Ethernet networks

Secure workstations on Windows using Local Security Policy

Computer Hardware-Installation of power supplies, motherboards, RAM memory, HDD, SATA drives OS, sound cards, video cards, CPU, heat sinks and fans.

Drive partitioning

Active Directory- Account creations

Password resets

Locked account resets

Ethical Hacking- Perform basic penetration testing using Backtrack 5 Linux

Internal and External, passive and active reconnaissance using

Nmap, Metasploit, tcpdump, Armitage and WireShark Sniffer

ABILITIES

- CompTIA Network+ Certification
- HTML5/CSS3- Design and build websites
- Design Web Site mock-ups using Adobe Illustrator and Sketch
- Computer Literate: Microsoft Word, PowerPoint, and Excel
- Computer Networking

- Computer Security
- Build, setup, and troubleshoot computers as well as Network printers
- Installations of peripheral devices such as printers, projectors, and smart boards
- DHCP Configurations
- Can type 50wpm
- Fluent in Spanish and English
- Quick learner

EXPERIENCE

AKAMAI TECHNOLOGIES

Field Technician | September 2017- Present

Worked in several Data Centers with over 1000 servers replacing hard drives, servers, as well as installing new ones using a ticketing system.
 Replaced Ethernet cables as needed.
 Replaced Fiber cabling as needed.
 Troubleshooted servers to find faulty hard drives, RAM chips, and PSU's.
 Audit server racks to ensure correct configurations.
 Configured servers with IP, Subnet, and Gateway values.
 Pickup shipments and set up outgoing shipments.
 Pack up outgoing shipment securely to ensure pallets of servers are safe.
 Worked on deployments building server racks.
 Installation of blanking panels to keep cold/hot aisles working properly.
 Trusted to work alone with no supervision.

LAUSD

IT Technician | September 2017- Present

Troubleshoot minor hardware issues such as power supplies, RAM memory, storage and expansion cards.
 Troubleshoot software on iPads and Chromebooks as well as updating them.
 Created profiles for iPads using Apple Configurator 2 to secure for education use only
 Submitting repair requests to the Information Technology Division.
 Install computer software applications such as Microsoft Word, Excel, PowerPoint, Adobe Photoshop, Outlook and Antivirus software.
 Install computer peripherals such as printers, projectors, external monitors and troubleshooting the equipment as needed.
 Installations of wireless networks as well as setting up and monitoring security of wireless networks.
 Prepare the computer lab for students' daily use and order computer lab supplies such as Ethernet cables, HDMI cables, and necessary adapters.
 Setup/installation of new computers.
 Created new scopes reservations, and exclusions using DHCP.
 Worked on several operating systems such as Windows 7, Windows 8, Windows 10, and Mac OSX

LAUSD

Teacher Assistant | November 2016- August 2017

Assisted Teachers with their lesson plans.

Instructed students with tasks.

Instructed a computer basics course for parents.

Assisted with IT related issues such as Troubleshooting/Installations in classes as well as computer labs.

Create new user accounts and reset passwords and accounts using Active Directory.

Created reservations and exclusions using DHCP.

Assembled Ethernet cables with different conventions such as T568A and T568B.

Worked on all types of operating systems such as Windows 7, Windows 8, and Windows 10.

EDUCATION

East Los Angeles Community College | 2018-Present

Computer Science/Information Technology Associates Degree

Abraham Lincoln Magnet High School | 2007-2011

3501 N. Broadway Los Angeles, CA 90032

REFERENCES

Available upon request.