Tony Walker

230 11th Ave E #5 Seattle, Washington 98102 301-789-6052 tonycruiseusa@gmail.com

EDUCATION

University of Maryland, College Park, Maryland—Bachelor of Arts, 2009

SKILLS

Logic Pro X, Final Cut Pro, Mac OS X 10.9-10.14, Microsoft Office, Symantec Endpoint Protection, JAMF, Splunk, Bigfix, BitLocker, RHEL, Win7, Win10, CentOS, Junos Pulse VPN, Bomgar, Gemini Ticketing, Powershell, Terminal

EXPERIENCE

Systems Administrator, NASA GSFC Flight Projects (WFIRST and TDRS-M) Greenbelt, MD 2016-2019

- Provide technical and procedural customer support to NASA civil servants and VIP customers in compliance with quarterly audit policies and FPD regulations
- Maintain FPD server security via implementation of agency-approved solutions for maintenance and configuration
- Manage and deploy virtual servers using agency-approved virtualization platform
- Update computer configurations daily to meet evolving IT security requirements
- Provide direct support to the launch of a vital national asset; TDRS-M Satellite Network, as well as NASA's \$2.7 billion dollar WFIRST Mission
- Utilize Gemini for tracking FPD tasks and initiatives. Assist with creation and maintenance of directorate's standard operating procedures
- Nominated 2017 Rookie of the Year. Recipient of four(4) 2018 NASA Agency Honor Awards for contributions to the launch of the TDRS-M communications satellite

JR Systems Administrator, NASA GSFC Satellite Servicing Capabilities Office Greenbelt, MD 2013-2016

- Mentor and conduct trainings to users and technicians on deployment procedure and policies
- Repair and install hardware components such as RAM, Hard Disk, Fan Belt, LCD Display
- Led a team of technicians in supporting over 1,000 civil servants and VIP customers
- Diagnose and resolve hardware, software and network issues. Escalate warranty claims to Dell, Hewlett Packard and Apple as-needed

Composer/Sound Designer, 926kmh

Washington, DC 2009-Present

• Utilize Logic Pro X as a central DAW to compose original music for campaigns and advertisements for national and global brands including but not listed to VICELAND,

NASA, FADER Magazine, Pacific Sunwear, Kendall and Kylie Jenner, Chantelle (Fr), MissGuided (UK)