# Pavel Nochvay

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## *IT Technician*

**PROFILE**

IT Technician with a degree in Networking looking to advance in the IT field.

**EDUCATION**

Clark College, Vancouver, WA
2013-2017
Associate in Applied Technology - Cisco Technologies
Clark County Skills Center
2012-2013
Information Technology Systems, Service, and Support

**CERTIFICATIONS**

**Microsoft**
- Windows Server Admin Fundamentals
- Windows OS Fundamentals
- Networking Fundamentals

**Cisco**
- Cisco Certified Network Associate Routing and Switching (CCNA)

**SKILLS**
- Proficient in Microsoft Office
- Configuring Cisco routers and switches
- Very knowledgeable in Windows and Mac OS
- Familiar with Windows Server 2012 R2
- ServiceNow knowledge
- Good troubleshooting and repair skills
- Quick learner

**EXPERIENCE**

**Windows 10 Deployment Technician**          September 2019 - December 2020
- Image and configure workstations and laptops
- Install Software
- Deploy Windows 10 devices to users
- Troubleshoot software and hardware issues
- Manage Assets

**Technical Support Specialist - Tier 2**          January 2021 - Now
- Troubleshoot and fix software and hardware issues
- End user support