RAKEEM WILLIAMS

Oakland, CA   (510) 613-3522   rakeem.u.williams@gmail.com

PROFESSIONAL EXPERIENCE

OfficeMax, Emeryville, CA
Sales Associate , Jun 2012 – Nov 2012

- Test, maintain, and monitor computer programs and systems, including coordinating the installation of computer programs and systems. Customer service in addition to assistance with solving computer related problems, such as troubleshooting program problems.

United States Army, JBLM, WA
Information Technology Specialist, Jan 2013 – Jun 2015

- Maintain, process and troubleshoot military computer systems and operations. Hands-on dealing with highly sensitive information with technical skills, and aptitude for programming and computer languages. Daily tasks include ensuring computer hardware, software, networks and servers are consistent. Knowledgeable working with TCP/IP, troubleshooting LAN connectivity.

EDUCATION

Western Goveners University
Kent, WA
B.S. Cybersecurity and Information Assurance (Expected graduation Oct, 2021)

Pierce College
Puyallup, WA
A.A. Technology, (Mar 2019)

Pierce College
Puyallup, WA
A.A.S. Computer Network Engineer, (Mar 2019)

Pierce College
Puyallup, WA
Computer System Administrator, (Mar 2019)

ADDITIONAL SKILLS

- Networking troubleshooting
- Remote Administration
- Troubleshooting macOS & Windows environments
- Sever operation environment
- HTML, C+, Python

CERTIFICATIONS

- CompTIA A+
- CompTIA Network+
- CompTIA Security+
- ITIL