

RAFAEL LARIOS, JR.

📍 Las Vegas, NV

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✉ rafael@lariosjr.com

April 10, 2021

Dear Hiring Manager,

I write to you regarding your IT Technician Coverage Team job listing. Presently I am living in Las Vegas, NV after being outside the US for over 10 years. My extensive background in the gaming industry (20 + years) has prepared me for a lifestyle that is dedicated to customer satisfaction.

Throughout my career I have become a well travelled executive who can interact with businesses and teams from different industries and cultures. Because of my corporate background, I strongly understand the relationship between the marketing and finance departments.

I feel that the talents that I have developed over the years will be a right fit for your organization. Using my approach to customer service, and my knowledge of sales/marketing, I believe that I can make a difference at Z Networks.

Presently I am studying for COMPTIA certifications (N+, S+) and have recently achieved A+ certification (April 2021). I am focusing my efforts towards a career change, and am determined to succeed in the IT industry.

I have experience with Linux systems, Windows and MacOS, as well as IOS and Android. I am managing two VPSs (personal use) with the goal of learning and practicing with:

- OpenVPN/iptables/fail2ban
- Nginx
- Nextcloud/Matrix/Jitsi
- PostgreSQL
- General system administration and scripting

On my local computer, I enjoy using virtualization with QEMU, virtmanager, and VM Ware for MS Windows applications.

I look forward to making your acquaintance and wish you a productive day.

Sincerely,

Rafael Larios, Jr.

RAFAEL LARIOS, JR.

CONTACT

📍 Las Vegas, NV
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DATE OF BIRTH

20 August 1973

ABOUT ME

Rafael is an American who has been a resident in the UK since 2009, with a range of skills geared towards high-end customer service. A multi-lingual, tech-savvy, and well-travelled person, married to a British National. A resilient individual who can thrive in adverse situations, whilst maintaining exceptional attention to customer satisfaction. Presently residing in the states of Nevada and Florida.

DRIVING LICENSE

Category C

LANGUAGES

English	● ● ● ● ● ●
Spanish	● ● ● ● ● ●
French	● ● ● ● ● ●
Portugese and Italian	● ● ● ● ● ●
Russian	● ● ● ● ● ●
Arabic	● ● ● ● ● ●

WORK EXPERIENCE

PA, MANAGING DIRECTOR OF GGICO
Dubai, UAE | 2010-2020

Organising and executing luxurious experiences for the elite and ruling class in the UAE

- Extensive travel to over 10 different countries
- Acquisition and management of networks of B2B suppliers
- On site (sometimes remote) support and maintenance of the end user experience

DIRECTOR, LAS VEGAS SANDS
Las Vegas, NV | 1999-2010

Acquisition and maintenance of premium customer accounts for the International Marketing department

- Personal portfolio and commissioned agent network management
- Annual projections and marketing plans/strategy
- Daily sales effort locally and away on travel
- Instrumental in the opening of the UK office for LVS in London

EDUCATION

A+ CERTIFICATION, COMPTIA
USA | 2021

INCOMPLETE, UNLV
Las Vegas, NV | 2007

Reached capstone year of BA in Economics before moving to the UK.

GRADUATE, OCEAN CITY HIGH SCHOOL
Ocean City, NJ | 1990

PROFESSIONAL

Road Warrior	<div><div></div></div>
OS Knowledge	<div><div></div></div>
Dev	<div><div></div></div>

PERSONAL

Analytical	<div><div></div></div>
Oral and Written Communication	<div><div></div></div>