



ANGEL FLORES

IT Engineer

PROFILE

Cost conscious IT Engineer, Experience and knowledge includes Systems administration, networking & cable dress up, field engineering, IT deployment includes Video conferencing systems, Inventory management, Vendor management, Data Center technician and IT Budgeting.

CONTACT

PHONE:
510-684-7920

EMAIL:
Sr5526@gmail.com

WORK EXPERIENCE

BitTorrent Inc. San Francisco, CA.

IT Engineer

12/11/2018 – 09/18/20

Single point of contact for Bittorrent IT Infrastructure and Datacenter, Responsibility includes.

- Managing/administrating video conferencing systems such as zoom, google hangout.
- Responsible for Server Hardware's includes OS installation, fixing hardware issues includes replacing spare parts and etc.
- Administering google suite (Gsuite) includes User management and etc.
- Administering Slack includes managing public channel, user administration, archiving unused channels etc.
- onboarding and offboarding employees.
- Administering Microsoft office 365 includes user administration etc.
- Mac OS installation/repair/reinstallation for employees.
- Enabling and managing Disk encryption for employees.
- User administration at Windows Active directory server.
- Managing and administering LastPass.
- Procuring Windows laptops and Mac for Employees.
- Configuring the laptop/mac to adhere company security policy.
- Archiving the critical data in cold and hot storage.
- Responsible for company Dropbox account.
- Fixing broken laptops includes mac and windows.
- Managing Bittorrent IT inventory systems.
- Responsible for Office Printer, Fax and telephone systems.
- Administrating and managing Verizon and 8x8 telephony systems.
- Go to person for any IT/Systems related issues for all employees.
- Responsible for office networks includes Wi-Fi and Wired.
- Server/IT room cable management/dress-ups.
- Responsible for managing \$900K/Yearly USD IT budget.
- Vendor management including Negotiating deals to save company money.
- Responsible for physical security includes Surveillance camera, Door lock systems, RFID systems.
- Zoom meeting room & google calendar cleanups

Computer Link. Emeryville Ca.

IT/Server Engineer

September 2008 – December 2018

Responsible for Building/customizing servers for bay Area customer includes Google Inc, Atlassian, SYNEX, Bittorrent Inc, Paper Space and Digital Ocean.

- Building and Assembling computer hardware's for fortune 500 companies.
- OS installation and patching the servers.
- Deliver and racking up the servers at Customer Datacenter.
- Datacenter cable management and dress-ups.
- Safely recycle the electronics includes hard drive, laptops and etc.
- Responsible for Computer Link's Gsuite and User Administration.
- Responsible for Printer and Fax systems.
- Cloud Data backup and Cold backup of data.
- Windows server troubleshooting.
- Microsoft office suite installation and configuration.
- Go to guy for IT related queries.

- Server(supermicro) memory/CPU/disk load test.
- Responsible for compute link perimeter devices includes surveillance camera, telephony network and etc.
- Managing and Administrating Google hangout video conferencing systems.

REFERENCES

- Bommuraj Paramaraj: IT Manager @BitTorrent Inc
510 240-0796
- Armando Angeles: Director of Operations @SuitX
925 234-1082
- Simo Moari : GM @ComputerLink
415 412-7253

EDUCATION

1997 Berkeley High School
CA

SKILLS

| | |
|--------------------------------|------|
| Cable/Network Infra Management | 100% |
| Vendor Management and... | 100% |
| Apple/Mac/Thinkpad Hardware... | 100% |
| Server Hardware Maintenance | 100% |
| Surveillance/Monitoring system | 100% |
| Slack Administration | 100% |
| A/V Conference | 100% |
| Telephony/VOIP | 100% |
| Windows Administration | 100% |
| Mac Administration | 100% |
| VPN Configuration | 50% |
| Active Directory - User Admin | 50% |
| Adobe software Suite | 25% |
| Lastpass Administration | 100% |
| Dropbox Administration | 75% |
| Office 365 & Ms-Office | 100% |
| Gsuite Administration | 100% |
| Zoom & Google Hangout | 100% |
