12777 Garden Grove Blvd
Apt 210
Garden Grove, CA 92843
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ZamoraJesus@gmail.com

Jesus O. Zamora

Objective

To obtain a position that will enable me to apply my educational knowledge and skills in Computer Engineering, my customer service skills, and my ability to install, operate, and troubleshoot various hardware and software systems.

Education

	California State University, Long Beach	Long Beach, CA
	Bachelor of Science in Computer Engineering	August 2015
	Santa Ana College	Santa Ana, CA
	Associate of Arts in Liberal Arts	June 2007
Relevant Coursework:	Computer Logic Design, C++ Programming, Computer Network Interoperability, Computer Architecture, Microprocessors and Controllers, Embedded Systems, IC Design, SOC Design, Java Programming	

Experience

City of Santa Ana — Santa Ana, CA
Community Center Aide — March 2016 – September 2018

- Supervise reservation activities at city parks/sport facilities
- Monitor and enforce park rules as outlined in the Municipal Code
- Write detailed reports of all reservations and potential violations

Anaheim City School District — Anaheim, CA
Technology Assistant — September 2014 - December 2019

- Perform repair, install, and maintain computers/devices in classroom/labs
- Provide instructional assistance to students utilizing computer equipment
- Act as liaison between site staff and district technology support staff
- Maintain inventory of hardware, software, licenses and related equipment.
- Ensure internet security access policies are enforced

Best Buy — Orange, CA
Geek Squad Repair Technician — October 2009 – December 2013

- Answered all inbound calls regarding tech services
- Main tech responsible for all incoming repairs/questions
- Identified and repaired software/hardware issues
- Ensured proper communication with client regarding repairs
- Ensured all paperwork in department was in order
- Performed functionality check on units returning from Service Center repair
- Answered all client questions at check-in and check-out

Skills/Software

Bilingual- English/Spanish	Familiar with Telnet/SSH
Microsoft Windows XP/Vista/7/8	Microsoft Office
Troubleshoot/repair Mac OS X/iOS	Android OS/ChromeOS
Linux Based Operating Systems	Microsoft Visual Studio
Xilinx ISE	Multisim
Verilog Language Programming	

Equipment

FPGA, Digital Multi-Meter, Signal Generator, DC Power Supply, Routers, Switches, Hubs, PC, Macs