

Damien E. Gomez

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Clearance: Secret

I.T. professional with ten years in the Information Technology field with an Associates of Applied Technology in Network and Information Systems Security

EDUCATION

Clover Park Technical College Lakewood, WA
AAT - Computer Networking and Information Systems Security (Graduated with Honors, GPA 3.8)

Clover Park Technical College Lakewood, WA
AAT - Computer Programming, (Degree Incomplete; including for education/experience gained)

U.S. Army Signal School of Excellence Ft. Gordon, GA
MOS 25B - Information Technology Specialist (Distinguished Honor Graduate)

U.S. Army Ordnance Munitions and Electronics Maintenance School Redstone Arsenal, AL
MOS 94K – Apache Attack Helicopter Systems Repair and Maintain (Honor Graduate)

EXPERIENCE

Infiniti of Tacoma at Fife | Car Sales Consultant | 2020 - 2021

- Followed up and responded to warm Internet leads and customer questions on vehicle availability, price, and options; field inquiries from AutoTrader, TrueCar, and various lead generating websites
- Cultivate relationships with new customers to achieve sales objectives and provide insight into new products, features, and options
- Interviewed prospective customers to identify purchasing needs and articulate vehicles' value and benefits
- Maintain contact with customers via email, phone calls, and regular updates on promotional offers
- Scheduled prospective customer appointments to direct sales traffic to dealership
- Strategically negotiate with customers to close on deals and increase sales

U.S. Army | Senior Information Technology Specialist | 2010 - 2019

- Maintain technology infrastructure, providing operational stability by following and using the tools, policies, processes and procedures available
- Responsible for management of active directory and user accounts on SIPR and NIPR exchange services which service over 1000 users
- Experience with resolving TCP/IP conflicts, routing and network related issues and providing network engineering support
- Experience with Cisco switch, router, and firewall configuration, deployment, maintenance, and troubleshooting
- Responsible for planning and managing hardware and software installations, configuration changes and patches
- Active participation within and amongst teams and colleagues, providing constructive feedback when necessary
- Sound knowledge of networking protocols, architectures, and topologies (OSI Model, TCP/IP protocol suite)
- Supervised, trained, and mentored 40+ Soldiers in operator tasks of all vehicles, equipment and systems
- Develop, update, document and manage GPOs across complex multiple domain network environment
- Responded to trouble tickets and documented resolutions using BMC Remedy ticket system
- Provided help desk support to over 2000 end users for network, hardware and software issues
- Thorough understanding of Microsoft Windows Server administration and hardening
- Delegated active directory object and share permissions (e.g. users, groups)
- Experience with Microsoft Server (2008, 2012, 2012 R2, 2016)

Living Assistance Support Alliance | Internship | 2018

- Configured, administered and hardened Small business server, desktops, routers and switches using industry best practices and guidelines (i.e. CIS Controls/Benchmarks)
- Utilized open source software and donated equipment creatively to enhance organization's security posture (i.e. DD-WRT to enhance functionality of wireless routers)
- Gave briefs and classes to increased end user awareness of potential computing threats which improved the culture of the organization
- Installed, configured and administred pfSense firewall and created custom rules as part of defense in depth strategy
- Ensured all hardware and software assests had up-to-date security patches and updates
- Monitored network traffic for possible attack or malware activity with Security Onion
- Created redundant back-up solution for deptartment/employee data using Nas4Free
- Cleaned, repaired or restored user machines from various types of Virus/Malware
- Created Visio network documentation and diagrams for future interns
- Managed and maintained Windows and Linux Servers and Desktops
- Troubleshooted and isolated various PC and Network issues

Cyber Business Analytics (Intuitus) | 2018

- Utilized Wireshark to deep dive into network traffic while troubleshooting and searching for anomalies and determining true threats, false positives and network system misconfigurations
- Monitor for potential compromise, intrusion, deficiency, significant event or threat to the security posture and security baseline of organization using Intuitus (CBA proprietary software)
- Determine the purpose and/or outcome of security events and suspicious activity patterns as they are being observed in Intuitus logs
- Wrote in-depth incident response reports and provided intelligence and threat analysis
- Wrote custom Snort IPS rules based off specific customer needs

U.S. Army | Apache Attack Helicopter Systems Repair | 2007 – 2010

- Repaired assemblies and sub-assemblies by adjusting, aligning, repairing and/or replacing defective components
- Troubleshoot and repair electronic assemblies, printed circuit boards, and modules of the Apache Helicopter
- Performed initial, in process and final inspections of assemblies, sub-assemblies, modules and circuitry
- Operates and performs field and sustainment level maintenance on Electronic Test Facility
- Established workloads and repair priority
- Sound mechanical knowledge

Fisher Communications | News Production Team | 2005 - 2007

Floor Director:

- Ensure on air talent's microphones are in working order and presentable for camera
- Understand entire show in order to make changes when needed to set, props, etc.
- Ensure all equipment is working on the set, before and during show
- Ensure set is clean and free of debris that might show up on camera
- Inform director and producer of off-camera action
- Deal with light & sound adjustment during show
- Deal with technical issues during show

Audio Engineer:

- Regulating volume levels and sound quality
- Providing oversight during live productions
- Setting up ambient sound microphones
- Collaborating with news producer
- Minimizing unwanted sounds

CERTIFICATIONS

- Security+ CE (currently expired, but planning on renewing in near future)

COMPUTER LANGUAGES AND TOOLS

- Linux: Kali, Nmap, Bash, Wireshark, Scapy, Metasploit, Nessus, Burp Suite
- Virtualization: VMWare, Hyper-V, XenServer, VirtualBox
- Languages: Python, C#, T-SQL, Javascript, HTML

ADDITIONAL

- Community: Volunteer photographer for Somebody to Love Dog Adoption Events
- Hobbies: Photography, Auto Mechanics, Gardening, Hiking
- President's list – Clover Park Technical College
- Phi Theta Kappa (Honor Society)