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Trilingual (Portuguese, English, and Spanish) professional with 12+ years of Information Technology, Security Information, and Project Management experience leading the design and deployment of high-impact programs focused on strengthening and optimizing companies' IT security systems and databases. Outstanding analytical, time management, multitasking, organizational, and communication skills. Proficiency in Microsoft (Active Directory, DNS), Linux (Apache, Ntop, MRTG, Iptables, Dhcp, Squid), VB Script, Guardium Monitoring, Random Password Manager, Varonis, MacOS, and Oracle Virtual Box. Certifications in CompTia Security +, CompTia A+, ISO 27017, PCI DSS, Cobit 4.1, ISO 9001:2008, ISO 17799, ISO 27001, ISO 27002, Process Management Life Cycle, Database Administration, Turning Performance, and SQL Oracle Database 9i.

## PROFESSIONAL EXPERIENCE

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**Altia Transportation – Tracy, CA – Driver** **11/2020 – Present**

- Assist in the delivery of packages to customers, working within precise time limits and accuracy standards.

**Amazon Warehouse – Kissimmee, FL – Seasonal Fulfillment Associate** **11/2019 – 12/2019**

- Received, stored, and organized a wide range of packages on a daily basis.
- Guaranteed the highest levels of organization, efficiency, and safety throughout the work environment.

**Embassy Suites Hotels – Kissimmee, FL – Technician** **06/2016 – 06/2018**

- Provided best-in-class assistance to internal stakeholders in the configuration and usage of terminals.
- Led the identification and resolution of operational system errors while designing and deploying high-efficient preventive maintenance programs.
- Supported the set-up of audiovisual and computer equipment during conference meetings and events.
- Assisted with all computer assistance inquiries and needs from facilities and human resources departments.

**Osceola Adventist Christian School – Kissimmee, FL – Security Information Analyst** **01/2015 – 12/2016**

- Successfully oversaw the entire restructuring of organization's network, focused on eliminating critical and non-critical errors and smoothing technical operations.
- Implemented internet access and sharing control procedures for more than 80 children.
- Delivered outstanding and attentive technical assistance to school teachers and educational staff.
- Deployed a new Linux server for internet control and optimization procedures while successfully eliminating information security problems.

**EXPERIAN Brasil – Brazil – Senior Security Information Analyst** **02/2011 – 06/2014**

- Led the configuration of access settings to operating systems, databases, business applications, information technology solutions, and email services using Administration SEP-Symantec and Point Management.
- Managed the implementation and development of Single Sign-on Tool Centrify and Data Monitoring Tools (Varonis for unstructured and semi-structured).
- Monitored and tracked privileged accounts including Database, Mainframe, Db2, and SQL applications, Cloud, BigData, SOA, VoIP, SIEM, and Threat Intelligence.
- Designed and developed compensation controls for various systems and solutions, focused on minimizing risks within the IT infrastructure.

**Citibank S.A. – Brazil – Security Information Analyst** **01/2006 – 12/2009**

**Adventist University Center of São Paulo – Brazil – Support Analyst** **07/2002 – 04/2005**

## EDUCATION

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- **Bachelor's degree in Computer Science – Centro Universitário Adventista de São Paulo (UNASP) – Brazil** **2004**