

Eduardo Lopez

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OBJECTIVE: To secure a Career with Information Technology Positions, where I can be a member of a team and utilize my technology and communications experience to the fullest!

EDUCATION:

**Boeing SkillsUSA - Seattle, Washington,
2015**

Graduation: July

Certification of Manufacturing Assembly

**Green River College - Human Centered Design & Engineering,
2023**

Graduation: June

AAS- Transfer Degree

TECHNICAL / NON-TECHNICAL SKILLS

- MS Word, Excel, Outlook
- Bilingual (Spanish & English)
- Strong Customer Communication
- Data entry and Hardware Support
- Apple Certified iOS technician
- Data transfer/recovery
- Windows/mac OS
- Team Building

EXPERIENCE:

Best Buy, Tukwila, WA

Geek Squad Advanced Repair Agent

Sep 2019 – Present

- Troubleshooting devices that require a Manufacturing and Technical procedure, Data recovery, and solution-based CyberSecurity.
- Providing hardware/software support for Apple devices, Android devices, Windows OS, and Mac OS.
- Strong Communication in sales, Technical support, and maintaining a supportive work environment.
- Apple device in store repair (Physical and software) Building trust and explaining Apple services and technology to help meet all customer needs
- Strong ability to work and adapt with your team to finish multiple tasks in a fast paced environment

Target, Kent, WA

Electronics Sales Associate

June 2018 – May 2019

- Assisting Customers with desired products, questions, or special offers happening in the department.
- Offering customers recommendations on products, repair advice, and showcasing the newest products available.
- Inventory count, General Store knowledge, and high volume customer engagement.

Charter Construction, Seattle, WA

Labor worker

May 2015 –

December 2016

- Demolition work, installing solar panels, fire stopping, and entry level carpentry work.
- Maintaining City and Work policy safety procedures, always wearing a hardhat, and wearing proper safety equipment.
- Removing debris and trash around work space, performing daily site maintenance, and loading/unloading building materials.

PROJECTS / INTERNSHIPS:

Dearborn Elementary School

Youth Coordinator (Intern)

May

2014 - June 2015

- Processing applications and payments for kids and parents attending summer day camps
- Organizing Field trips and Public Awareness for parks and events in Seattle.
- Working with other Youth Coordinator's for ongoing Social working Practice.
- Teaching Youth about outdoor activities and referring to park program Events (O2 Program)

YouthForce

CenturyLink Internship

Sep

2015 - Feb 2016

- Working at Centurylink Field during Seahawks Season, Advising Safety protocols, and directing traffic.
- Coordinating Halftime Shows in Teams of 3, setting up, taking down, and cleaning.
- Helping Local Vendors during Game time, Directing customer seating, and Ticket Verifications