# Thong Lam

thonglam078@gmail.com � (253) 230-1824 � Federal Way, Washington

#### **EDUCATION**

### University of Washington

March 2020

BS, Information Technology ABET-accredited

GPA: 3.70

**Related Course**: Network Security, SQL Database, C# Programming, Python Programming, Java Programming, HTML, UNIX System Admin, Information Assurance, Threat Modeling.

#### **SKILLS & INTERESTS**

- Web Skills: Front end design, back end management, Wordpress
- **Programming Language**: Familiar with C#, Java, HTML, Python, and XCode (swift)
- Query Language: Familiar with Microsoft SQL
- Security Skill: Threat Modeling
- Microsoft technology: Word, Powerpoint, and Excel.
- Spoken Language: Fluent in Vietnamese, beginner in Japanese.
- Interests: Meeting new people, trying out new foods, gaming, breakdance, drawing, cooking.

### **WORK EXPERIENCE**

### Star Tech Global Academy

September 2019 – December 2019

Seattle Washington

IT Intern and Web Design Instructor

- Maintain the integrity of all workshop computers, internet connection, associated software, and troubleshooting malfunctioning Window and Mac devices.
- Address problematic issues and suggest various solutions to hardware during operation hours.
- Efficiently transport and set up computer workstations in a timely manner.
- Coordinated with team members in handling technology devices including maintenance and keeping device logs.

## Gencyber

May 2019 - September 2019

Assistant Teacher

Tacoma, Washington

- Wrote and planned multiple lessons about Cyber Security for students.
- Managed and interacts with groups of students.
- Gives lessons to students on various security topics and today's issues.

### **PROJECTS**

### Website Management and Development

- Redesigned Dash point Community Website's UI toward a friendlier interface.
- Created a more mainstream content distribution process in the back end with Word press for future developments.
  - o Tools: Wordpress, Elementor, HTML, Google Hangout, and Mail Chimp.

## IFixIt Sportwatch Repair and Manual Guide

- Developed a technical document to help future users in repairing their sports watch.
  - o Tools: IFixIt repair kit and various cameras for pictures.

### Development of "Simply Made"

- Developed an IOS application in encouraging users to cook using their leftover ingredient
- Application match leftover ingredient with a possible recipe from the database
  - o Tools: Xcode, SwiftUI, Google Firebase, CocoaPod, and Python