

Thomas G. Robison

Edmonds, WA 98020
318-560-1006 (Cell)
trobison0@gmail.com

Areas of Expertise

- PC Building and Configuration
- PC Troubleshooting and Repair
- Printer Configuration
- Printer Troubleshooting
- SOHO Network Building
- SOHO Network Configuring
- SOHO Network Troubleshooting
- SaaS Server and Network (POS)
- Software and Hardware Firewalls

Industry Experience

- SOHO Networks
- SOHO Computers
- SaaS terminal upgrades and network configuration

Software Skills

- Microsoft Office Suite
- Windows 98, XP, Vista, 7, 10
- Windows Server 00, 03, 08, 16
- Antivirus and Firewalls
- iOS and Android
- Mac OS
- Linux
- Active Directory

Certifications

- CompTIA Secure Infrastructure
- CompTIA Security+ SY0-501
- CompTIA IT Operations Specialist
- CompTIA Network+ N10-007
- CompTIA A+ 1001/1002



Continuing Education

LabSim /TestOut.com for CCNA – Coming Soon

Associate of (ISC2) CISSP – Coming Soon

Python for networking – Coming soon.

Education

Louisiana State University in Shreveport
Pursued a Major in Biochemistry

Objective Statement

Experienced and versatile professional, with over a decade of strong computer building, configuring, maintenance, troubleshooting, and repair experience, as well as experience with SOHO networks. Supporting this experience is 7 years working on the legal side for multi-billion dollar exploration companies, as well as years of experience in best practices in personal customer service.

Relevant Experience

- Lab-based learning for all hardware and systems typical to a modern corporate network.
- Built over a dozen PCs for a variety of needs and budgets.
- Most Recent PC Build: Budget and future upgrade conscious, I7-8700 4.6GHz, MSI Z390, XFX Radeon RX 580 GTS XXX, Corsair Vengeance 2X8GB, Samsung 970 EVO+ 500GB M2, Corsair RMX 750, Win 10 Pro
- Ownership of support cases to its conclusion.
- Hardware troubleshooting and repair for dozens of PC and Mac desktops and laptops.
- Installed, maintained and repaired SaaS terminals on wired networks.
- Set up and maintained SOHO print servers for small offices.
- Software usage instruction for dozens of people, across numerous Windows and web-based applications.
- Diagnosis and removal of viruses, key loggers, malware, and rootkits using a variety of software tools including HijackThis and ComboFix.
- Experienced with a variety of consumer-level security software programs and suites.
- Experienced in configuring software and hardware firewalls.
- Repaired dozens of iPhones, Androids, and other smart devices for friends, co-workers, and family.

Employment History

March 2019 to Present – Everett, WA

Unarmed Security Guard at Aries Security and Consultants

March 2017 to January 2019 – Seattle, WA

Bartender at Frolik Kitchen and Cocktails

March 2016 to April 2017 – Seattle, WA

Independent Contractor and Driver with Uber and Lyft

February 2008 - October 2015 – Shreveport, LA

Independent Contractor and Petroleum Landman for, Exploration Land Services, LLC, R&O Energy, LLC, and Ashley Ann Energy, LLC

March 2006 - March 2008 – Shreveport, LA

Bar Manager for Superior Bar and Grill