# MILES PINTO

## IT PROFESSIONAL

Experienced and motivated network engineer looking to work in the information technology and cyber security fields. Quickly able to learn and master new technologies. Equally successful in both team and self-directed settings. Proficient in a range of computer systems and administrative tools.

## EXPERIENCE 💼

**Network Administrator - The Morse Group -  Las Vegas, NV (2018-2021)**
Ran IT operations for Las Vegas branch office. Set up & maintained IP/cell phones, tablets, workstations, printers/plotters, servers, Cisco firewalls, routers, and switches. Managed 50+ users via AD, Azure, LogMeIn, Verizon Business Manager, Apple Business Manager, Jamf DEP, and others. Implemented 2FA solutions. Maintained Barracuda & Code42 cloud backup platforms. Provided field support for various job sites. Built mobile/web applications via Powerapps to track T&M job data.

**IT Technician - ETIGroup - Los Angeles/Las Vegas (2011-2018)**
Large-scale operating system migrations & upgrades. Installed Cisco router, switch, and server hardware for corporate clients. Networking and administrative tasks with focus on server connections, user permissions, and printing. Installed audio/video equipment for commercial/residential clients.

**IT Technician - Hands For Hope - Los Angeles, CA (2009-2011)**
Network efficiency/stability maintenance using software and system tools. Installed/maintained internal and external hardware such as RAM, hard drives, power sources, video cards, routers, modems, servers, printers and scanners.

## PROJECT HIGHLIGHTS 🔨

**Allegiant Stadium - Las Vegas, NV - (September 2018 - August 2020)**
Installed and managed Cox internet line at stadium SPoE, provided internet via Cisco Meraki over ethernet runs and WiFi. Remote, mobile, and workstation support to workers on site.

**HDSupply - Las Vegas, NV - (July 2014)**
Warehouse-wide 20+ workstation migration and operating system upgrades.

**Layfield & Barrett, APC - Los Angeles, CA - (Nov 2012-Jan 2013)**
Multi-server rack & stack, office-wide workstation & phone synchronization.

## SKILLS ⚙

**Systems:** Windows OS, Mac OS, Cisco IOS, TCP/IP, LAN, DNS, DHCP, AD, Azure, Group Policy, VPN, Virtualization, Remote Desktop
**Software:** Sophos, Tenable, Absolute, Ninite, Automox, Cisco Meraki, Barracuda, Code42, Powershell, LogMeIn, TeamViewer, DirectAccess, Active Directory, Office 365, Exchange, Google Docs, Adobe Photoshop
**Languages:** C++, Java, Python, VHDL, Assembly, Matlab, SQL, PHP, Microsoft Powerapps

## EDUCATION 🎓

**California State University Fullerton, CA**
**(2013-2018)**
Bachelor's of Science in Computer Engineering
Minor in Computer Science
Graduated 2018

**Los Angeles Valley College Valley Glen, CA**
**(2011-2013)**

**Van Nuys High School Van Nuys, CA**
**(2007-2011)**
Graduated w/ Honors

## CERTIFICATIONS 📋

**CompTIA A+**
**MCP**
**MCTS**
**MCITP**

## CONTACT ME 24/7 💬

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