Shakhnaza Zhanatova

zhanatovas63@gmail.com

22416, 98th Ave W
Edmonds, WA 98020
(319) 283-0972

PROFESSIONAL SUMMARY

- **4 years** of experience as **a System Administrator** with **Windows 10/7** desktop environment, **Linux/Unix OS**
- 3+ years of experience as a **Front End/Web/UI Developer** with solid understanding of Web Development and developing User Interface and experience **(UI/UX) applications** and **web applications** using **HTML4/5, CSS2/3, JavaScript, AJAX, jQuery,NGRX, React.js, Angular.js, Angular 2/5/6, JSON and XML**.
- Experience in developing and implementing **different networks, such as LAN, WAN and SAN**
- Experience with administering **Windows based networks** and strong **Active Directory Management Skills**
- Maintained **Virtual environment**, handled monitoring of systems, servers to capture any errors
- Used **TCP/IP protocols** to create a networking communication architecture for the computers across the Internet
- Writing application level code to interact with APIs, Web Services using **AJAX, JSON and XML**.
- Expertise in using all the new features in HTML5 and CSS3 in creating the markup and the styling of the web pages.
- Responsible for **Development**, **testing** and **debugging** of modern web development tools.
- Excellent **communication**, oral, writing, **organizational** and **interpersonal** skills through telephone and email
- Good **problem solvin**g, **analytical** and troubleshooting skills
- Strong ability with **computer hardware** and repairing skills of the battery, hard drives, **CPU**, disk storage and etc.
- Extensive experience with **MS Office**, such as MS Teams, OneDrive, MS Word, and Excel
- Worked on modern browsers like **Mozilla Firefox, Google Chrome, Safari and IE.**
- Responsible in Developing **Single Page Applications** using **Angular**, **Angular Material**, **Typescript**, **SCSS**.
- Experienced in designing and developing **Responsive Web Design** using **Media Queries.**
- Experience in various phases of **Software Development Life Cycle including Requirements analysis, Applications Design, Development, Integration, Installation, Implementation, Maintenance, Testing, and Debugging of various client/server web applications**.
- Developed application in **Agile** methodologies - **Sprint & scrums**.
- Expertise in using various VCS (Version Control Software) tools like **Git**, **SVN**.
- **Good** analytical and communication skills with capability to handle new technologies and ability to work in a team
- Experienced in a **TDD** (Test Driven Development) environment; Hands on experience in testing frameworks and tools like **Jasmine**, **Mocha** & **Karma.**
- Fluent in **Russian, Kazakh, English**

Technical Skills:

Languages	HTML5, CSS3, JavaScript, Typescript, jQuery, AJAX, AngularJS 1.x/2/5/6, ReactJS, NodeJS, D3 JS, JSP, Core JAVA, JSP.
CSS frameworks	SCSS, SAAS, LESS, Bootstrap ¾.
Operating Systems	Windows, Linux, UNIX, Mac-OS.
Markup Languages	HTML, XHTML, XML, DHTML.
JavaScript Frameworks	Karma, Jasmine, Protractor, MOCHA, Chai.
Networking	Wireshark, Cisco Packet Tracer, Solarwind, Meraki Dashboard, N-map, Ettercap, Xplico, VPN, SSH, HIPAA, ISO/OSI, TCP/IP, TCP, UDP
Security Tools	Autopsy, WinHex, FTK Imager, LaZagne, Irfan View 64, OSForensics, Norton Firewall
Web/App Servers	Apache Tomcat 5.0.25, Web Sphere HTTP Web Server, Web Logic, Jetty
Database	Oracle 11g, SQL SERVER, MySQL, Mongo

EDUCATION

Upper Iowa University   Fayette, IA
Bachelor of Science Degree, **Information Technology**   May 2020
Minor: Information Systems

PROFESSIONAL EXPERIENCE

Client: Ziontech Solutions   **August 2020 – Present**
Role: UI Developer
Roles & Responsibilities:

- Created Front-end Application **using HTML5, CSS3, JavaScript, jQuery, NGRX, Angular JS, React JS, AJAX, XML, json and WordPress**
- **Interacted** with Back End Developers to connect server side with the Front End
- Used Node.js to run Webpack tasks and set up the local **host** for the project.
- Utilized HTML5/CSS3 based page layouts that are cross-browser compatible and standards-compliant.
- Implemented various Validation Controls for form validation and implemented custom validation controls using
- Implemented **HTTP requests** using **RxJS** library and **NGRX** to handle multiple values over time.

Client: Information Technology Department (UIU)   **February 2017 – May 2020**
Role: IT Technician

Roles & Responsibilities:
- Serve as the first point of contact for customers seeking **technical assistance** over the phone or email to assure customer satisfaction and provided desktop support
- Provided IT support, PC/Laptop setup for Fayette campus employees
- Worked with ticketing system of Level 1 and 2 services
- Prioritize and process **1000+ IT trouble tickets** with over 90% satisfaction rates
- Maintain new and existing users on **database** systems, establish and manage user account information
- Provided hardware and software updates, networking updates, installations and helped with office moves
- Implemented **Active directory** environment: AD, OU, security groups permission, GPO
- Administer the technology infrastructure, network infrastructure, network security, VoIP phone system, **Microsoft Windows** domain, and **Office 365 apps**
- Repair laptops, desktops, phones and other electronic devices with 0% complaints, and **90% success** rates
- Monitoring and performing hardware maintenance work for **21x48 ports switches**
- Utilizing **PowerShell** and **Batch script** for automating SCCM software deployment
- Maintaining development of multiple computer labs for standardizing hardware, software and special equipment
- Manage all third-party technology vendors and relationships covering order management, inventory, accounting and shipping systems
- Assist personnel with installation, usability and configuration of the system hardware and software
- Used **TCP/IP** protocols to ensure the networking architecture of the computers on the Internet
- Developed and implemented **different networks, such as LAN, WAN and SAN** to ensure proper geographical area

Client: Upper Iowa University Heartlanding (ITSC)   **February 2017 – May 2020**
Role: System/Network Administrator

Roles & Responsibilities:
- Worked with **Windows Server 2008** setup and Administration
- **Backed up**, installed and **upgraded** software and ensured the performance and security of the devices without exceeding company`s budget
- **Trained** and **supervised** 3 employees and worked in a big team
- Maintained **network infrastructure** with routers and switches
- Strong understanding on **printer** configuration and management
- Experience in **VOIP** Phones Administration
- Installed, configured and supported **Microsoft Desktop Applications** and other third-party application that were requested
- Monitored and maintained 200 **wireless Aps** on Fayette Campus wireless network
- Expertise with Windows domain- **AD, DHCP and DNS**
- Maintained official **website** of the Heartlanding and updated the content
- Originated advertising material using **Adobe Photoshop** and **Illustrator** for online and offline campaigns
-

Environment: HTML5, CSS3, JavaScript, jQuery, Angular 9, JSON, AJAX, SCSS, GIT, Webservices, Flex, SQL, .NET, NGX Formly.