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Objective:

Energetic, motivated IT professional seeks position where experience and drive to succeed can best be utilized.

General Qualifications:

- Vast knowledge and experience with networking methodologies / Technologies
- Customer support / High quality interfacing
- Diverse and varied skillset / Expert troubleshooter
- Hardware / Software deployments and maintenance
- Finely honed and mature work ethic
- Nonprofit experience
- Workplace Longevity

Specific Qualifications:

- Windows Servers, NT-2016
- Active Directory, DNS, WINS, DHCP, GP etc.
- Desktop/User support, Window/ Mac / Mobile Devices
- Veritas Backup Exec, Veeam Exposure
- Symantec Endpoint Protection
- Exchange, O365
- Synology
- Sonicwall, VPN
- Wi-Fi Technologies
- Cisco switches
- Security hygiene, AAA
- Fiber optics / Copper / Data center
- VMWare Exposure
- Solarwinds N-Central monitoring
- Physical Security: Access controls, IP/Analog cameras, DVRs, VMS
- Purchasing / Account management
- Industry "Chameleon" able to quickly adapt to challenges and acquire knowledge

Education:

- Integrated Digital Technologies, Pasadena CA. MCSE (1761186)
- CompTIA CIOS, A+ and Network+ (COMP001021387755)

Certifications:

- MCSE (1761186)
- CIOS (COMP001021387755)
- A+ Ver. 901 & 902
- Network+ Ver. N10-007
- MCP, MCP+I

10 Year Work History

7/2012-3/2020

The Los Angeles Music Center, Los Angeles CA.

Industry: Entertainment

Role: Network Administrator/Technical Specialist

Responsibilities:

Maintain and manage servers and desktops (deployments, racking, decommissioning, troubleshooting, updates, and disaster recovery). Maintain and manage network infrastructure. (Switch deployment, Wi-Fi management, setup/tear downs of temp. connectivity for events, extensions and additions, VLAN management) Maintain and manage various backup technologies (co-location replication, LTO/RDX, cloud). Maintain and manage user setup and productivity (AD account creation, O365 setup/maintenance, desktop support, training, AV, purchasing, deployments, upgrades). Vendor management (assignments, project management, quality assurance, invoicing). Maintain and manage physical security technical infrastructure (servers, desktops, cameras, access controls, training) Supervised a direct report.

6/2010-6/2012

Harkham Industries, Los Angeles CA. <u>Industry</u>: Manufacturing/Distribution

Role: Network Administrator

<u>Responsibilities</u>: Salvage a neglected network to better position the organization for success. Migrate from accounting on spreadsheets to QuickBooks. Service provider audit and reorganization to better fit ongoing needs. Oversee and carry out frontend and backend network administration. This included maintenance and upkeep of servers/desktops/connectivity devices. Management of vendors, support and maintenance of telecom system (Nortel), support and maintenance of textile software (Gerber) including training. MRP systems evaluations and recommendations. Managed a direct report tasked with EDI administration.

References upon request