

**RESUME OF WALTER NEVIN JEFFERSON**

**8632 160TH AVE. S.E,**

**APT. 515**

**REDMOND,WA 98052**

**EMPLOYMENT HISTORY**

**IBM NORTH CAROLINA**

**COMPUTER OPERATOR/HELP DESK**

**NOVEMBER 23, 1983-DECEMBER 06, 1919**

**DUTIES:MONITORED COMPUTER ROOM ACTIVIVIES,TAPE,PRINTED REPORTS AND DELIVERED THEM.**

**HELP DESKI ALL TIERS VIA TELEPHONE,OPENED AND CLOSED TICKETS VIA LOTUS 123**

**REFERENCES JUANEZ SUTTON IBM 469-6938**

**BRUCE WATSON 336-2145**