

Ian Arnold

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WORK EXPERIENCE

Multnomah Whiskey Library

Oct. 2018- Furloughed March 2020

Bartender

Portland, OR

- Recorded preferences and feedback of members.
- Responsible for anticipating the needs of guests.

Oregon Bartenders' Guild Chapter of the United States Bartenders' Guild

Jan. 2017- Present

Local and Regional Chair Member

Portland, OR

- Participate in development of goals and objectives for organization.

Local Treasurer

- Responsible for sending invoices and receiving payment from other businesses.
- Planned educational and social events with local chapter leaders for groups of ~30 people.
- Maintained relationships with outside businesses both locally and nationally.

Jo Bar and Rotisserie/Papa Haydn

March 2016- Oct.2018

Bar Manager

Portland, OR

- Filed monthly P&Ls while maintaining 15% margins set by the business owner.
- Provided training to ~30 front of house staff on service standards and product knowledge.
- Responsible for inventory of ~\$25k and weekly orders of ~\$6k
- Handled drink menu development and design.

Trends Catering

June 2013- March 2016

Lead Bartender

Santa Rosa, CA

- Delegated roles and oversaw the bar set up based on Banquet Event Order with a crew of 2-5 people.

SSU Library Technology Services

Aug. 2011-May 2013

Student Assistant (Tech Help Level 1)

Robnert Park, CA

- Maintained 300+ dual boot iMacs.
- Provided IT help for dual boot iMacs, laptops, printers, and scanners.

EDUCATION

Sonoma State University

December 2013

BFA in Printmaking and Ceramics

Robnert Park, CA

- Treasurer of Queer Straight Alliance and Orientation Leader for incoming freshmen class.

SKILLS & INTERESTS

- **Skills:** Clear and respectful communication, adaptable, reliable, works well under pressure, active listening, cooperation, delegation, conflict management, self motivated, detail oriented, event planning, schedule management, retail partnerships, content marketing.
- **OS/Software:** Windows 10 and Server 2019, Mac OSX, Adobe Photoshop, Illustrator, Connect, and InDesign, Office Suite, Google Suite, Video Conferencing Software, Remote Access Software.
- **Interests:** Tabletop gaming; Japanese whisky; tiki mugs; traveling; cooking; home renovation