

Brian Kent Headley

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9-Year US NAVY CRYPTOLOGIC TECHNICIAN/TS-SCI - CCNA, B.S. IN PSYCHOLOGY/Minor Computer Science



Prior IT Responsibilities

- Responsible for network design/configuration/install and maintenance for over 30 different businesses including Restaurant Groups, Shipping Industry, Medical and Veterinary facilities, Airports, Construction/Engineering and Non-Profits.
- Windows Server 2012/16 install and configure to include Group Policy, AD/TS/RDS/ and Exchange services.
- Gateway/Router/Firewall configuration for VPN, RDP, VLAN, etc.
- Various Wifi device/controller configuration and install.
- Network and device monitoring/maintenance via RMM agents, ticketing systems and automated scripting.
- Microsoft 365 administration and support, to include Email migration, domain configuration, Exchange and SharePoint administration and end user support for all Microsoft applications.
- Security camera install and recording configuration with remote access. Door access system install and configuration.
- VOIP phone install and configure with PBX/QOS/VLAN
- Complete Cloud conversion of various offices to include PC/Server to VHD/VmWare virtual machines.
- IT Curriculum development and instruction for K-8 grade levels.
- MAC and Chromebook support for 50+ staff and K-8 students.

Military Training

- Electronics Maintenance (16 weeks)
- Cryptologic Maintenance (16 weeks)
- Unix System Administration/Solaris (6 weeks)
- Unix Hardware Maintenance (4 weeks)
- Windows Networking and Administration (6 weeks)
- Fleet Cryptologic System Maintenance (8 weeks)
- Tactical Exploitation System Maintenance (8 weeks)
- Various Leadership and Management (24 weeks)

Military & Other Work Experience

- **IT Curriculum Development and Instruction.** Teach For America. Selected from a competitive pool to join the national teacher corps of recent college graduates and professionals who commit to teach in urban and rural public schools. Participated in an intensive summer training program to develop the skills and knowledge needed

to lead students to academic achievement. Engage in a full schedule of professional development activities, including seminars in instructional planning, classroom management, learning theory, literacy, and diversity training. Developed IT curriculum for K-8 students. Instructed K-8 students in various IT subjects, including Office suite, Coding, networking, video editing and more. Provided support for school network, MAC OS and Chromebooks.

- **Web Programming Expert.** Configured, maintained and published content on command internet and intranet websites through the use of: Windows Server, PHP, SQL, Access DB, JavaScript, C-shell/TCSH, VB-Script, Macromedia Flash, HTML/XML and CSS.
- **Exceptional Trainer.** Authored and implemented a 20 hour Sun Solaris certification course. Efforts led to immediate certification of 4 sailors and enhanced system administration skills for many others.
- Instrumental in engineering the first Hybrid National Operational Electronic Intelligence lab. Hybrid system allowed for dual operating systems, required 50 percent less hardware and resulted in a cost avoidance of 13,000 dollars per 13 position classroom.
- **Devoted Technician.** Maintained 100 percent trouble call completion while acting as Unix Systems administrator for an 800 client UNIX network for a period of 24 months.
- **Community Contributor.** Developed, implemented and headed-up a Saturday Scholars program tutoring local school students at Guantanamo Bay Cuba Elementary. Nearly 100 hundred hours in volunteer work with Covenant Hospice.

Work History

- **US Navy: 1995 — 2004**
 - Computer/Communications Technician
- **Global Grill : 2004 — 2005** <http://www.dineglobalgrill.com/>
 - Sous-Chef
- **Peg-Leg Pete's : 2005 — 2006** <http://www.peglegpetes.com/default.asp>
 - Grill Cook
- **Denny's: 2005 — 2007** <http://www.dennys.com/>
 - Manager
- **Jason's Deli : June 2008 — May 2012** <http://www.jasonsdeli.com>
 - General Manager (Avg. Health Score 100, Avg. Steritech 96)
- **City Kitchen: August 2012 — June 2014**
 - Shift Leader/Server
- **Teach For America: June 2014 — July 2015**
 - IT Director/Instructor
- **DiS: Aug 2015—Sep 2016**
 - IT Technician
- **XceedIT Sep 2016 – January 2019** <https://www.xceedit.com/>
 - IT Consultant/Technician
- **Crowing Rooster Farms Jan 2016 — July 2019** www.crowingroosterfarm.com
 - Owner Operator
- **Shari's Cafe and Pies: August 2019 — March 2020**
 - General Manager/Oregon Lottery Key Person
- **Food Cart owner/operator: March 2020 - current**

References

- Mike Cummings; Phone: 919-902-4253; VP XceedIT
- Tim Shaw; Phone: 919-210-4432; Current Client: Apex Baptist Church CFO
- Jay Marks; Phone: 919-810-0801; Contractor
- Tonya Combs; Phone: 919-721-0418; Previous IT client (Stalls Medical)