

Daniel Mendoza

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EXPERIENCE

Gaudin Porsche — Shop Apprentice

February 2021 - PRESENT

Assist and perform all major and minor repairs and diagnoses. Perform brake jobs and all major services. Learn to write reports of all jobs performed in a timely manner.

Everise — Technical Support Representative

July 2020 - February 2021

Responsibilities included effectively explaining technical information to consumers while providing excellent customer service experience. Analyze, isolate, research and explain step by step technical troubleshooting solutions related to the software or hardware. All while keeping concise notes for ticket tracking within multiple databases. Manage incidents handle user communication for maintenance and outages.

Ed Bozarth Chevrolet — Quick Lube Technician

December 2018 - March 2020

Responsibilities included performing required maintenance and inspections in a timely manner. Communicate directly with multiple departments. Ensuring clean and organized bay and other working areas. All while adhering to policies, procedures and safety standards.

EDUCATION

Sierra Vista HS — High School Diploma

The Art Institute of Las Vegas — not graduated

Audio production and engineering

PROJECTS

Volunteer — IDDNLV, Canyon Ridge Christian Church

In my time as a volunteer, I directed the set up of PA systems/ live sets, mixed live sessions using Behringer X32, Yamaha TF5 and Focusrite Scarlett 18i20. I also became knowledgeable at creating backing tracks using Ableton, Playback and Logic software.

SKILLS

1G Smog certified

Attention to detail

Effective communication

Cooperative

Leadership

Adaptability

Creativity

Troubleshooting

Equipment knowledge

LANGUAGES

English

Spanish