# Urbin Gonzalez Melgar

Las Vegas, NV urbinlv726\_mh6@indeedemail.com

Las Vegas, NV, 89103

Willing to relocate to: Texas - Arizona - California Authorized to work in the US for any employer

## Work Experience

## **Self Employed**

Uber Drivers - Las Vegas, NV September 2021 to Present

Driving, working, talking with people of Different culture, languages, speak and write in English/Spanish are my best qualities!!

#### **Warehouse Attendant**

Excalibur Hotel & Casino - Las Vegas, NV June 2003 to September 2021

Performed everything related to warehouse attendant/inventory, data entry, etc.

#### **Education**

## **Certification in Cyber Security**

University of Nevada-Las Vegas - Las Vegas, NV May 2021 to Present

## **Certification in Drone sUAS Remote Pilot**

UNLV - Las Vegas, NV October 2020 to October 2020

## High school diploma or GED in Business Management

Miguel Angel Asturias - Guatemala January 1988 to October 1991

#### Skills

- Microsoft Windows
- LAN
- Customer service
- iOS
- Ethernet
- VPN

- Computer Networking
- Software troubleshooting
- Microsoft Office
- DNS
- Troubleshooting
- Computer hardware
- Active Directory
- Operating Systems
- DHCP
- Python
- Linux
- Interpretation
- · Microsoft Exchange
- WAN
- · Network Monitoring
- Technical Support

# Languages

• Spanish , english - Fluent

## Certifications and Licenses

#### **sUAS**

October 2020 to October 2020

AUVSI & UNLV Top 1 & 2 Remote pilot program.

#### Assessments

#### **Customer focus & orientation — Familiar**

August 2021

Responding to customer situations with sensitivity

Full results: Familiar

## **Technical support — Completed**

August 2021

Performing software, hardware, and network operations

Full results: Completed

## **Technical support: Customer situations — Familiar**

August 2021

Responding to technical support situations with sensitivity

Full results: Familiar

# Working with MS Word documents — Familiar

August 2021

Knowledge of various Microsoft Word features, functions, and techniques

Full results: Familiar

# Supervisory skills: Motivating & assessing employees — Familiar

August 2021

Motivating others to achieve objectives and identifying improvements or corrective actions

Full results: Familiar

# **Work style: Professionalism — Proficient**

August 2021

Tendency to be accountable, professional, open to feedback, and act with integrity at work

Full results: Proficient

# **Typing — Completed**

August 2021

Transcribing text

Full results: Completed

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.