



Chris Sunga

System Administrator

With a BS degree in information technology specializing in system engineer and a five-year experience within the IT field, my goal is to utilize my technical skills and obtain a system administrator position. Highly experienced in LAN, WAN, Internet and communications systems, network security and network equipment, Windows Server 2003, 2008 and 2012 platforms.

✉ chris.martin.sunga@hotmail.com

📞 16717277686

📍 Dededo, Guam

WORK EXPERIENCE

IT Assistant

MedPharm Group of Companies

05/2021 - Present

Dededo, Guam

MedPharm is a Quality Provider of Medical, Dental, Laboratory, Dialysis, and Pharmaceutical: Supplies, Equipment, and Services.

Achievements/Tasks

- Coordinated and successfully upgraded pharmacy software and migrated pharmacy data professionally with no issue and minimal down time.
- Professionally upgraded CCTV cameras from 720p to 1080p/4k cameras for all pharmacy with no casualty and minimal downtime
- Coordinated and successfully implemented TalkRx VOIP services on all pharmacy.
- Substantially increased pharmacy work flow and efficiency with hardware and software upgrades and maintenance

Contact: Leandro Gabriel - leandro.gabriel@medpharmusa.net

IT Technician (Senior)

Micropac Inc.

06/2017 - 05/2021

Tamuning, Guam

Micropac Inc. is a Quality Provider of Electronic and Computer Devices, as well as Security Installations and Service Maintenance.

Achievements/Tasks

- Successfully upgraded the POS software to a more modern application and migrated data with little to no issues and delay.
- Singlehandedly upgraded and replaced majority of the company computer hardware with minimal downtime such as printers, routers and workstations.
- Substantially increased the sales, foot traffic, and work flow of the service department.

Contact: Alfred Calinagan - alfred.c@micropacinc.com

IT Technician (Inbound/Outbound)

Megabyte Guam

08/2016 - 05/2017

Tamuning, Guam

Megabyte is the largest computer store on Guam that offers Computer Software, Computer Sales, Computer Service & Repair, Networking & Security, Computer Parts & Accessories.

Achievements/Tasks

- Professionally installed new server rack, POE switches and Domain server for the company, as well as upgrading ethernet lines from CAT5e to CAT6, with efficiency
- Coordinated and lead a team of techs to install commercial grade ceiling projectors at Hyatt Hotel Ballroom area with no casualties and very little to no issues or delay.
- Substantially increased the sales, foot traffic, and work flow of the company by implementing services for Apple products

Contact: Edmund Batapa - edmund@megabyteguam.com

SKILLS

Technical Support

Security Solutions

System Installation, Configuration, and Upgrading

LAN/WAN/NOC Administration

Productivity Improvement

Workflow Planning

Project Management

Training and Mentoring

Server Administration

Network infrastructure and design

CERTIFICATES

SAP Business One (09/2014 - Present)

Programming in HTML5 with Java Script and CSS3 (11/2014 - Present)

CompTIA Security+ (11/2016 - 11/2019)

EDUCATION

Bachelor of Science in Information Technology with a specialization of Systems Engineering

Colegio de San Juan de Letran

03/2011 - 04/2015

Manila, Philippines

ORGANIZATIONS

QwertyPanda (08/2015 - 11/2017)

Founder of Qwerty Panda

G4 Technology (12/2019 - 05/2021)

Founder of G4 Technology

LANGUAGES

English

Full Professional Proficiency

Dutch

Limited Working Proficiency

Tagalog

Native or Bilingual Proficiency

Japanese

Limited Working Proficiency

Head IT Technician (Branch Manager)

Mactech Guam

11/2015 - 08/2016

Tumon, Guam

MacTech Guam specialize in Computers, Electronics, Gadgets, Accessories, Retro Games, Consoles, Anime, and all types of general nerd stuff.

Achievements/Tasks

- Coordinated and lead a team of skilled technicians to provide quality service on computer and electronic items.
- Provided professional assistance with surveillance camera installations for Guam's largest event for every decade, Fest Pac
- Substantially increased the sales, foot traffic, and work flow of the company by forming partnership with distributors for Accessories, Gadgets and Computer parts.

Contact: Valon Schunter - valon.s@mactechguam.com

VOLUNTEER EXPERIENCE

System Administrator Assistant

Information Technology Center

09/2014 - 05/2014

Manila, Philippines

The IT department ensures that the systems, networks, data and applications all connect and function properly.

Tasks/Achievements

- Deploys and maintains business applications, services, and infrastructure.
- Monitors, optimizes and troubleshoots the performance of applications, services, and infrastructure.
- Oversees the security and governance of applications, services, and infrastructure.