

PC Tech / Desktop Support /Help Desk

RON PREITE

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Work History

PC Tech / Helpdesk - Independent Contractor - (6/12-Present)

MORGAN STANLEY- Deployments of XP to Windows 7 of over 400 users in 3 locations

UBS -Deployment of over 200 users in 2 locations from Dell/Xp to HP/Windows 7.. Ran scripts for Data Migration

AIG – Deployment of XP to Windows 7 of over 150 users with Dual Monitors with WYSE Terminals using Citrix on 1 monitor and Blade Computers on the other Worked Helpdesk after users began to use new system

PLAYA DEL REY – Deployment of XP to Windows 7 of terminals and PCs for Rehabilitation Center

MERRILL LYNCH - Deployments from Dell/XP to HP/Windows 7 of over 250 users in 2 locations using dual monitors. Also ran scripts for Data Migration of users and mapped network printers

TENNECO - Deployment of XP to Windows 7 for IBM Automotive client

Programmer / Web Design - 411Eat.COM – (8/11-5/12)

Created online ordering and PDF downloads of Menus on Restaurant's Websites. Used Cygwin and SSH to do remote login to BSD Unix Servers from Windows machines Used SCP to transfer files from PC to Unix servers.

Created Perl files for input to Aloha and Firefly POS Systems and TeamViewer to transfer Micros files to restaurant servers.. Used HTML and Xemacs editor to help create the menus. Used Notepad++ to convert Windows files to Unix files Did phone support for existing restaurants needing changes and new customers interested in joining.

PC Tech / Desktop Support - BMC - (3/08-11/10)

Hardware and software support for company network. Installed Windows Operating System, Anti-Virus,Firefox Thunderbird, Internet Explorer, Outlook, Microsoft Office and Server installations and rebuilt PC's. Did firewall testing using ICMP on network and tracing of spam and spoofing on owners spam. Used Acronis as a backup Used Panasonic software to remotely tap into fax machines to check and modify settings Used Remote Desktop into customer PCs to diagnose problems. Drove van delivering and setting up MFP's, printers and faxes to network. Also worked service desk taking calls, dispatching technicians and did invoicing and created Excel Spreadsheets

PC Tech – Independent Contractor - (8/04-3/08)

HERBALIFE - Deployment of over 300 PCs, Macs and IP Phones from old location to new location

BOEING - Replacement of over 2000, 75lb Cad/Cam monitors to new Flat Screen monitors .

UBS - Upgrading of operating system from NT to XP Used Symantec Ghost in migration process.

TATUNG - HP Nationwide testing center Tested PC's, Hard Drives, CD Drives, Memory & Motherboards

PC Programmer - Exactax – (8/02-8/04)

Cobol Programmer – Used Cobol Real on PC (Dos/Windows) for tax company. Worked with analysts making yearly changes of state tax laws

HP3000 Programmer - (1980-2002)

NORTHROP - Fortran & Cobol Programmer & Cognos Reports on Peacekeeper project (MX Missile) and F20 Fighter Planes

BFM - Fortran & RPG Programmer for Navy Subcontractor worked on Nuclear Reactors on Submarines

HITCO - Cobol & RPG Programmer for Aerospace Company working Manufacturing and Financial Systems

MGM - Created Cognos reports for Movie Company based on City Location, Theatre, Type and Gross Amount etc

UNOCAL - Cobol Programmer for Oil Company working Payroll & Lab Systems

SG Valley Tribune - Cobol Programmer for Newspaper making modifications and conversion to new circulation package

Honeywell Programmer – Kennedy Space Center

Fortran Programmer on Honeywell 60000 System. Tested onboard computers for shuttles Enterprise and Columbia. Provided 24 hour coverage during testing of shuttles Had Confidential Security Clearance.

Education

Villanova University

Bachelors Degree in Mathematics (B.S) Fortran Programming and Data Structures & Algorithms

Peirce Junior College

Cobol Programming, RPG Programming, Assembler Programming

UCLA

Visual Basic, PC LAN, Unix, C Programming, Novell Networks, Advanced Fortran, Advanced Cobol

Operating Systems: (Installed and Upgraded to)

DOS, NT4, Windows 3.1, Windows 95, Windows 98, Windows ME, Windows 2000, Windows XP, Windows Vista, Windows 7, Windows 8.1, Red Hat & BSD Linux

Personal Accomplishments

IOS (Iphone)

Jailbroke 3 Iphone Apple Operating Systems. Used WinSCP to go into file system making changes and editing files and properties. Also setup Iphone as a Hotspot using PdaNet so laptop can get internet access.

Created Home Network consisting of :

Windows 2000 Server, Windows XP client, Red Hat Linux Server, Red Hat Linux Workstation

Installed and configured:

Red Hat Linux Apache Web Server - with my own Web site using HTML & Java,

IIS Web Server - with my own Web site using HTML and Javascript,

Samba Server - to connect the Linux PC's to the Windows PC's,

DNS Server, a NIS Server & Client, and a NFS Server & Client

Applications:

Remote Desktop, TeamViewer, Microsoft Office, Symantec, McAfee, Ghost, Firefox, Thunderbird, Malwarebytes, Clamwin, Spybot, AVG, SSH, SCP, WinSCP, PdaNet, Cygwin, Notepad++ (windows-> unix)

Hardware/Software:

IBM 360/370 - Cobol, RPG, Assembler (School)

HONEYWELL 6000 - Fortran

DEC PDP/1134 - Basic

HP3000 - Fortran, Cobol, RPG, Basic, C, SPL

Used at Home

Visual Basic, Java, HTML, SQL, TCP/IP, MySQL, PHP, Perl, Javascript, VbScript, ASP, DHTML, XML, CSS

Other Tasks accomplished:

COMPUTER OPERATOR - for insurance company until a Computer Programming position was available.

ONLINE COURSES - Took online courses and prep exams made available to me by Agency

SEMINARS - Went to Las Vegas for a Week attending seminars to report back to management

SUPPORT - Was in charge of support of Cognos package for upgrades / bug fixes

REMOTE BACKUP - Did nightly backups of HP 3000 at work from home using Reflections software