David A. Chaney

Hayward, CA 94541

mobile: 510.565.9356
dchaney.art@gmail.com

Summary

Experienced in desktop/hardware support. Adept at identifying and implementing solutions to support business objectives. Skilled in hardware/software system installation, upgrades, maintenance, troubleshooting, desktop support, connectivity, active directory, Windows; able to communicate effectively with technicians and laypersons.

Education

- Academy of Art, 79 New Montgomery Street, San Francisco, CA 94105
  Bachelor of Fine Arts in Animation and Visual Effects 2005
  A+ Certification pending 11/2020
  Self-fulfillment classes in Web Development 2016

Experience

- **Ferguson** – San Leandro and Hayward CA   **05/18 - 4/20**
  Warehouse Associate – Picker
  Responsible for retrieving, packaging, staging, shipping, preparing, auditing of supplies. Skilled at the forklift, warehouse management software, and RF Gun. Cleaning when necessary.

- **Academy of Art University** – San Francisco, CA   **08/17 - 05/18**
  Games Lab Technician – Desktop Support/Customer Service
  Supported students and teachers with computer questions. Setup and installed new images and bound computers, updated accounts, and logins. Assisted with Zbrush, Maya, 3D Studio Max, Substance Painter, Photoshop, and Marmoset.

- **Academy of Art University** – San Francisco, CA   **02/17 - 05/17**
  Landscape Lab Technician - Customer Service
  Supported students and teachers with computer and printer questions. Aided in creating PDF's, installed fonts, and software updates. Assisted with Autocad, Photoshop, Sketchup, 3Dmax, and Vray.

- **Academy of Art University** – San Francisco, CA   **09/16 - 01/17**
  Animation Visual Effects and Game Design Instructor - Education
  Instructed classes for games and the VFX department. Used programs like Zbrush and Maya.

- **Academy of Art University** – San Francisco, CA   **03/14 - 08/16**
  Fashion Lab Technician Supervisor - Customer Service
  Assisted students in the lab on applications such as Zbrush, Maya, and Photoshop. Maintained Gerber Accumark, Stoll, and Kaledo license on computers, servers, digitizers, and plotters. Created check-in/out scanner excel spreadsheet system using formulas to autofill date/time, student name/ID, and warnings for late returns.

- **Academy of Art University** – San Francisco, CA   **11/10 – 03/14**
  3D Lab Technician - Customer Service
  Assisted students in the lab on applications such as Zbrush, Maya, After Effects, Photoshop, Illustrator, and UV Layout. Installed and updated software using Windows images, bound computers, and assisted with the inventory of computers and peripherals as needed.

Additional Information   **References**
Received a full grant to the Academy of Art   Available upon request