

Dennis Lopez

Information Technology Trainee

2841 Rimpau Street
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(323) 830-0235
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EXPERIENCE

Los Angeles County Vote, Los Angeles — IT Technician

FEB 2020 - Current

Tier 1 support for voting Booths and IT Ticket Documentation

Equipment Installer

A2Z-IT Inc, Los Angeles — IT Technician

JANUARY 2020 - Current

Handled HDMI cable, Fiber Optic cables, USB Cables, RJ45 port/ RJ45 plug, and Displayport cables

Organize & Move high valued equipment like printers, computers, monitors, and switches

RED HEN PRESS, Los Angeles — Intern

JANUARY 2019 - APRIL 2019

Addressed customers' needs and requests swiftly and accurately which increased overall customer satisfaction and retention.

Email Assorter, Data Entry, SEO, HTML input, Book Organizer, Social Media writer, Office Worker, Mail Database Shipper

Used and cleaned high valued equipment like printers, computers, and merchandise

EDUCATION

BYU I, ID — Bachelor of Communication

APRIL 2016 - DECEMBER 2019

Web Design, Basic Coding, Advanced Writing Skills, MS Office Apps Suite

Downtown Business Magnet , CA — High School Diploma

SEPT 2003 - JUNE 2007

PDF assorting, Basic analysis of business data

SKILLS

Customer Service Support

Autodidact

Computer Assembly
Knowledge

Python basic Knowledge

HDMI & Type C cable
knowledge

GUI Experience

LANGUAGES

English, Spanish