

# Christian Wright

8821 Zeeland Dr.  
Mobile, AL 36695  
(601) 819-0330  
wright.case15@gmail.com

## EXPERIENCE

### STC Business Solutions — *Network Engineer*

March 2020 - PRESENT

Provided tier 1 and tier 2 network engineering support for clients; which included the design, optimization, and management of customer environments. Well versed in both routing and switching, I implemented solutions that were fault-tolerant, robust, dynamic, and adaptive. I have experience working across multiple industry platforms such as Cisco, Sonicwall, and Barracuda. Additionally, well versed in many technology areas, I provide support for customers and colleagues in the areas of systems administration, virtualization, scripting, database, and website management

### Verizon Wireless, Hattiesburg — *Customer Service Rep (CSR)*

May 2019 - December 2019

Provided tier 1 support for various device related issues such as phones, hotspots, tablets, etc.

## EDUCATION

### Jones College — *Associates in Applied Science*

Spring 2018 - December 2019

Emphasis: CIS and Computer Programming

## CERTIFICATIONS

### CIW Site Development Associate — *April 2019*

(CIW Certification For essential web development skills.)

### MTA Software Development Fundamentals — *December 2019*

(Microsoft Certification for software development fundamentals)

### MTA Security Fundamentals — *November 2019*

(Microsoft Certification for security fundamentals)

### Google Technical Support Fundamentals — *November 2020*

(Google Certification For Technical Support Fundamentals)

## SKILLS

- Networks
- System Administration
- Service Desk
- Microsoft Office Suite
- Datto Backup Management
- Host Replication
- Managed Services
- ConnectWise
- Powershell
- Java
- Visual Basic
- C++
- MySQL Database Management
- HTML5
- Apache Web Server
- CSS 3
- DreamWeaver CS5
- Javascript
- PHP

## REFERENCES

### Jennifer Powell | Instructor

Jones College

[jennifer.powell@jcjc.edu](mailto:jennifer.powell@jcjc.edu)

601.543.5857

### David Ray | Instructor

Jones College

[david.ray@jcjc.edu](mailto:david.ray@jcjc.edu)

601.477.4071

### James Hendry | Manager

Verizon

[james.hendry@victra.com](mailto:james.hendry@victra.com)

601.577.8002

### Ryan Swindall | Manager

STC Business Solutions

[ryans@stc360.com](mailto:ryans@stc360.com)

251.377.9897