808 220-2850 | http://www.zentech.support daye@zentech.support

DAVID PIERRE MANIACI

OBJECTIVE

I am striving for a position in the Information Technology field, one which will utilize my existing skills and challenge me to learn new ones in a team environment.

PROFESSIONAL ACHIEVEMENTS

ZENTECH, LLC-OWNER/OPERATOR

Offering a total solution for IT support for small companies for the past 13 years.

- WAN infrastructure build out and deployment. Installed WAN for Iolani
- Microsoft Windows Server install and Domain development- CR Newton, Co. ITD
- Setup and manage domain hosting and email deployment- Tri-L Construction, Inc (Molokai)
- Provide hosted Virtual Machine solutions for medical billing software and EHR implementation- Hawaii Cardiology, Inc (Liliha, Kamuela, Kona)
- Manage, install, and deployment of a variety of medical software pertaining to the field of Cardiology- Hawaii Cardiology, Inc
- Ordering and Purchasing, new computers for deployment and replacement-Care Center of Honolulu
- Customer CRM/Database development with File Maker Pro- Waikiki Landmark Condominium
- IP Polycom phone distribution for multiple offices and companies- Indevtech, Inc.
- Assist with cabling and POS for Vintage Cave Restaurant- Tech Connections
- Assist with cabling, rack punch down, and troubleshooting for NOAA- Tech Connections
- Troubleshoot system network outage and repair at Century Center Condominium
- Assist with deployment of network drops for various trade shows and vendors at the Hawaii Convention Center- Sky eFibre
- deploy Crescent POS system for Kapolei Golf Course- Indevtech, Inc
- Critical data recovery from failed hard drives- Ikaika Builders, Inc
- Install POS Self-Checkout stations for Target, Walmart- Agile Computer
- Provide network cabling for Rolex and Tourneau stores- Agile
- Provide network cabling for Fendi store Ala Moana- Agile

SKILLS Microsoft Windows Server/Client environments

Hardware troubleshooting, parts replacement for Dell computers, etc.

Macintosh desktop software and hardware repair

WiFi Router and Access Point setup and installation. Cisco, Ubiquiti, Sikulu, Mikrotik, Mesh

Deployment of long-range microwave wireless mesh network providing 1GB network speeds in the Honolulu area.

Network RACK mounting and DMARC buildout.

Firewall configuration and deployment for Sonicwall, Fortinet, ZyXel, Ubiquiti

Remote troubleshooting and repair via, TeamViewer, Bomgar, ScreenConnect, Logmein. Server setup and client install

Medical Software troubleshooting and vendor upgrades, installs, and support.

Coordinate rollouts of new software and procedures- vendor software and

Microsoft updates

Microsoft Office and Outlook deployment and troubleshooting for Exchange or

Hosted Exchange, imap, and pop3 services

Virus and Malware Removal for PC and Mac

Ransomware data recovery and best practices

Data backup implementation, restore, and recovery

Certified Master Network Installer through ICI courses

POS printer, software, and workstation deployment

Network printer deployment and troubleshooting

Certified Hewlett Packard Laserjet Printer technician

Certified Okidata dot matrix printer technician

Knowledge of general construction, framing, electrical, and plumbing

Project Management for new doctor's office rack location with WAN and LAN coordination and network buildout.

Ground Support for various IT companies in the Hawaiian Islands and mainland USA

WORK HISTORY

FIELD SERVICE TECHNICIAN-SUB CONTRACTOR, INDEVTECH, INC, HONOLULU, HI

2008-2014

FIELD SERVICE TECHNICIAN-SUB CONTRATOR, SUPER GEEKS, HONOLULU, HI

2006-2008

FIELD SERVICE TECHNICIAN-SUB CONTRACTOR, ACTIVE COMPUTERS, HONOLULU, HI

2004-2006

FIELD SERVICE TECHNICIAN, MAINTEC, INC, HONOLULU, HI

2001-2003

ENTER ANY CONTENT THAT YOU WANT TO REPEAT, INCLUDING OTHER CONTENT CONTROLS. YOU CAN ALSO INSERT THIS CONTROL AROUND TABLE ROWS IN ORDER TO REPEAT PARTS OF A TABLE.

EDUCATION HONOLULU COMMUNITY COLLEGE, 2001

PCATT- Network Fundamentals

ONLINE COURSES, A+ AND NETWORKING CERTIFICATIONS, 1999

UNIVERSITY OF HAWAII, MANOA, 1985-1990

No Degree

REFERENCES

WENDELL PANG

Owner/ MD Outcomes, LLC 808 782-7599

WATTERS MARTIN

Owner/ Martin Rentals

808 291-2250

TERENCE YORGA

Owner/ Gadget Guyz-Cellular Services

808 226-2929

GILAD JANKLOWICZ

Owner/ Bodies In Motion

808 947-4911

AL FABRO

Coordinator/ Care Center of Honolulu

808 531-5302

DR PON SANG CHAN

Cardiologist Practitioner/ Dr Pon Sang Chan

808 591-2118

DR GLENN PANG

Internist Practitioner/ Dr Glenn Pang

808 591-2118