Tyler Powell
Wichita, Ks // 316-227-9279 // tylerjpowell35@gmail.com

Work Experience
Ribbit Computers

Onsite Technician/System Administrator July 2019 - Present

- Travel to location for business/home troubleshooting and repair
- Create quotes and install new equipment, servers, networks
- Configure networks and NAS access for clients
- Maintain managed services and reach out to clients who have issues
- Develop work policy and procedure for employees

Ribbit Computers September 2018 - July 2019

Technician

- Troubleshoot and fix PC related issues including hardware and software
- Build and repair PCs
- Identify Malware and remediate
- Became Apple service technician October 2018
- Became lead computer technician December 2018

Tallgrass Film Festival May 2017 - Present

Programming Committee Volunteer

- Pre-screen and review film submissions for festival entry
- Introduce films to audience during festival

United States Postal Service Mar 2010 - Mar 2018

Various Roles

- Customer Service
- Data Entry
- Employee Management

Skills and Qualifications

- Active Directory experience
- Configuring Ubiquiti access points
- Familiarity with Everest ticketing system
- Securely Configuring WAPs for home and business
- Experience With Acronis Backup Software

Certifications

- CompTIA Security+ (Sy0-501) May 2020
- Microsoft Azure Fundamentals (AZ-900) June 2020

Education
Valley Center High School

Graduated May 2010