

Tristen Bennett

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Dedicated to expanding my career in the IT Industry with a passion to learn. Positivity and Integrity are values I apply to my everyday Philosophy

Work Experience

IT Support

City of Black Diamond - Black Diamond, WA

July 2020 to Present

Volunteer Position

Perform various day to day operational and support tasks under IT Manager supervision

Printer and Desktop Support

End user support (In Person/Remote)

Set up, configure, and distribute new equipment to end users

Cisco VOIP Phone

Assist with new Windows Server deployment, primary software application upgrades, network infrastructure refresh, and transition to staff remote environment,

Sales and Service

Les Schwab - Burien, WA

January 2018 to Present

Returned to Previous position. See Below

Petroleum Engineer

Central Service Inc. - Bend, OR

January 2017 to December 2017

Independently maintained over 100 Gas stations in Oregon and Southern WA

Install Software updates to POS computers and Gas Dispensers

Inspect, Service, and repair Gas Dispensers and POS Equipment

Certified to check Fuel lines for leaks in the state of Oregon

Upgrade and Deploy Computer and peripheral equipment inside contracted service stations

Sales and Service

Les Schwab - Burien, WA

October 2014 to December 2016

Team Leader

Work in a fast paced environment

Provide a World Class Customer Service to the public

Use advanced troubleshooting skills to diagnose and repair customer vehicles

Communicate and Address concerns with customers

Responsible for training new employees

Responsible for maintaining and sourcing inventory

Education

High school diploma in General Studies

Kentlake High School - Kent, WA

September 2010 to June 2014

Skills

- Have Strong Troubleshooting, Leadership, Customer Service, Training, Organization, and Independent skills
- Experienced with Desktop Support, Network Cabling, Networking, In Person Customer Service, and Microsoft Office.
- Familiar with Windows Servers, Office 365, Firewalls, Cisco, VOIP Systems, Netmotion, Veam Products, Windows OS, Law Enforcement Software, Point of Sale Devices, Mobile Device Managers, and Software Applications

Additional Information

References available upon request