

Quyen Pham

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EDUCATION

University of Washington-Tacoma

Bachelor of Science in Information Technology

Annual Dean List Awards (2016 - 2020)

August 2016- June 2020

GPA: 3.65/4.0

SKILLS

- **Languages/Skills:** Python, HTML/CSS, MySQL
- **Tool/Cloud Services:** AWS EC2, MongoDB on AWS

EXPERIENCE

Upgrade Stations

Gig Harbor, WA

Technician Assistant

07/2020-01/2021

- Complete computer refurbishment and prep work such as assess, diagnose and repair computers
- Implement and maintain organized filing and documentation systems
- Create and design vinyl skin on VinylMaster

University of Washington Tacoma

Tacoma, WA

Gen Cyber Camp Trainer

06/2019 - 09/2019

- Created presentation slides to help all K-12 students understand about Cybersecurity and stay safe on-line behaviors
- Responsible for preparing materials for each class, leading the lesson, evaluating student's needs/progression
- Host learning activities to help students to involve (e.g. created a scenario of cyber-attack and how to solve it)

PROJECTS

Office Management System

<http://theofficemanagement.com/>

Project Leader

01/2020 - 03/2020

- Implemented the Office Management System by using HTML, CSS to build front end webpage, MVC framework to build the backend server with RESTful APIs and AWS EC2 as the host server. Managed our MySQL database by using phpMyAdmin for function such as creating and deleting tables, updating records, and importing MySQL file into a database etc.
- This webpage improved efficiency for employees/managers to keep track of their time schedule, availability, and clock in/out hours by 60% decrease in time cost.

Boze Elementary School Webpage

Project Leader

01/2019 – 03/2019

- Implemented frontend features like adding item to cart by using Javascript with JQuery, together with HTML and CSS;
- Held a lesson on Object-Oriented Programming with my teammates for kids;
- Worked with kids and collected their idea from scratch and turned those ideas into a webpage.

WordPress Website

<https://seatachomelessfundraiser.wordpress.com/>

Project Leader

08/2018 – 12/2018

- We used WordPress to re-create the Tacoma Rescue Mission into a more user-friendly and simpler version by reducing the complexity.
- Selected a domain name and WordPress theme that's suitable with our purpose

Literacy Across Contexts

09/2016-10/2018

Co-researcher

- Created autoethnographic video study of the experiences of immigrants with limited English and how translation shapes the user journey
- Collaborated with leadership team to identify relevant questions and determine methods of collection