

SAYED HAQUE

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CERTIFICATIONS

CCNA [Certified](#)



Security+ [Certified](#)



Network+ [Certified](#)



A+ [Certified](#)



CSIS [Specialist](#)



WORK EXPERIENCE

PC Network Support – Northrop Grumman (Hawthorne, CA)

Apr 2020—Present

- Support a large corporate campus of over a thousand PC users using ServiceNow and vFire.
- Resolve issues in hardware, OS, and on the corporate domain network.
- Administer changes in Active Directory to apply appropriate group policies for users.
- Use SCCM tools like the Config Manager Console and Remote Control Viewer to remotely correct issues.
- Perform PC refreshes with users and help users migrate all data to the new PC.

Telecom Technician – Multi Telecom (Moreno Valley, CA)

Feb 2018—Feb 2020

- Manage the company's eBay ecommerce site by processing sale orders.
- Answer customer questions about product details like firmware compatibility.
- Reconfigure IP phone firmware using TFTP protocol in Windows 10.
- Refurbish returned IT equipment via troubleshooting and repackaging.

Computer Technician - ASN Depot Computers (Chino Hills, CA)

Dec 2017—Jan 2018

- Setup new PCs/Mac according to customer needs including hardware, software, and config.
- Reinstall Windows 10 on PCs and iOS on Mac.
- Install computer specific drivers and remove any bloatware for end users.
- Resolve issues encountered during refurbishment and setup of PCs.

Project Estimator - Inland Empire Architectural Specialties, Inc. (Riverside, CA)

May 2017—Aug 2017

- Create and design construction project drawings in AutoCAD.
- Contact various manufacturers and vendors for price estimates on construction materials.
- Build material takeoffs in Excel from project architectural plans to calculate material and labor costs.
- Use Excel to calculate installation estimates for restroom partitions, accessories, fire equipment, and lockers.

Production Line Leader - WestRock (Moreno Valley, CA)

Aug 2014—Sep 2015

- Manage assembly production lines consisting of 10 -30 line workers.
- Enforce safe working conditions in the production zone.
- Analyze and innovate new assembly line plans to improve production efficiency.
- Install various machines and equipment for use on the assembly line.
- Prepare and complete quality and production paperwork for parts used or damaged.

EDUCATION

University of California, Riverside **B.S., Mechanical Engineering**

In Progress