

Emmanuel Núñez
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[\(714\)501-6286](tel:(714)501-6286)

IT Support Specialist

Able to install, configure, and troubleshoot desktops and networking equipment on local area networks (LAN); competent working in Windows 7, 8, 8.1, and 10 environments; familiar resolving configuration problems with IPv4 addressing schemes: static, DHCP ranges and reservations, and subnets. Competent working with ESET Cybersecurity solutions to free computers of malware. Able to establish Port Forwarding and Remote Desktop connections within and outside of a LAN. Competent terminating Ethernet and Coaxial cables. Familiar with ZOHO CRM, Microsoft Office Suite, Adobe Acrobat, and Google productivity applications. Can interpret and translate English/Spanish communications.

WORK EXPERIENCE

Network Technician/Home Automation Programmer

ReelTime Sight & Sound – San Juan Capistrano, CA
October 2019 to Present

Work installing, configuring, and troubleshooting Small Office/Home Office Networks. Work includes provisioning modems, configuring routers and managed switches, configuring wireless access points, assigning static IP addresses, DHCP reservations, and DHCP ranges. Assist installers in the running and terminating of ethernet and coaxial cables. Troubleshoot network connectivity issues ranging from damaged lines to improper configurations. Integrate smart home devices using the Control 4 platform.

IT Consultant

Drop Risk LLC – Tustin, CA
January 2019 to December 2019

Founded Drop Risk LLC and worked as an IT Consultant helping companies integrate technology into their businesses. Work included installing ESET Cybersecurity solutions on computers and removing infected files; transferring and recovering data from harddrives; backing up files to external harddrives and the cloud; integrating ZOHO Customer Relationship Management platform; installing Google Analytics on websites; creating funnel strategies for websites; and conducting market research.

EDUCATION/CERTIFICATIONS

CompTIA A+, earned on Sep. 27, 2020. ID# COMP001021579489

Control 4 Certified Automation Programmer, earned on Jan. 2020

ESET Certified Technical Professional, earned on Sep. 2019

Irvine Valley College (Present) over 80 community college units

Emmanuel Núñez

RE: IT Support Specialist Resumé

Certificate of Completion in Civil Litigation

Blackstone Career Institute, Allentown, PA
2016

Certificate of Completion in Paralegal Studies

Blackstone Career Institute, Allentown, PA
2013
Completed over 915-clock hours of study.

High School Diploma (2005) Orange County Department of Education