# Thong "Thomas" Lam

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#### **EDUCATION**

## University of Washington

March 2020

BS, Information Technology ABET-accredited

GPA: 3.70

**Related Course**: Network Security, SQL Database, C# Programming, Python Programming, Java Programming, HTML, UNIX System Admin, Information Assurance, Threat Modeling.

#### **SKILLS & INTERESTS**

- Web Skills: Front end design, back end management, 2 years experience with Wordpress
- Networking Skill: Familiar with switches and router configuration, general knowledge in networking
- Programming Language: 3 months experience with Java, HTML, and 1-year experience with Python
- Query Language: 5 months experience with Microsoft SQL
- **Security Skill:** 3 months of experience with Threat Modeling
- Microsoft technology: Word, Powerpoint, and Excel.
- **Spoken Language:** Fluent in Vietnamese and beginner in Japanese.

#### **WORK EXPERIENCE**

## Star Tech Global Academy

September 2019 – December 2019

Seattle Washington

IT Intern and Web Design Instructor

- Maintain the integrity of all workshop computers, internet connection, associated software, and troubleshooting malfunctioning Window and Mac devices.
- Address problematic issues and suggest various solutions to hardware during operation hours.
- Efficiently transport and set up computer workstations in a timely manner.
- Coordinated with team members in handling technology devices including maintenance and keeping device logs.

### Gencyber

May 2019 - September 2019

Assistant Teacher

Tacoma, Washington

- Wrote and planned multiple lessons about Cyber Security for students.
- Managed and interacts with groups of students.
- Gives lessons to students on various security topics and today's issues.

## Nickle and Dimes

June 2018 - December 2018

Store Assistant

Federal Way, Washington

- Serves customers and repair the broken arcade machines.
- Worked in prolong hours alone and able to make swift decisions on my own.
- Responsible for handling the store's money and keep a log of the store's income.

#### **PROJECTS**

# Website Management and Development

- Redesigned Dash point Community Website's UI toward a friendlier interface.
- Created a more mainstream content distribution process in the back end with Word press for future developments.
  - o Tools: Wordpress, Elementor, HTML, Google Hangout, and Mail Chimp.

# Development of "Simply Made"

- Developed an IOS application in encouraging users to cook using their leftover ingredient
- Application match leftover ingredient with a possible recipe from the database
  - o Tools: Xcode, SwiftUI, Google Firebase, CocoaPod, and Python