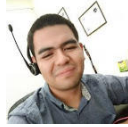# Juan Luevano

667 F Street F16
Chula Vista, California 91910
(619) 806-2100
jaeluevano@gmail.com

Skills

Firewalls, Switches, Servers, WAPs, G-Suite, Office 365, Linux, Windows, Mac OSX, VPN, Hypervisor, and VoIP solutions.

Experience

October 2019 - PRESENT
Calico IT, Chula Vista – *VP of Technology*

- Manage multiple IT contracts for various business in San Diego
- Professional Services Lead for new IT implementations
- Manage PSA, IT documentation, RMM, and Data Continuity solutions.
- Implement Open Source PBX solution, phone number porting, and resell trunk service
- Support help desk escalations

August 2017 - November 2019
Hyphenet Inc, San Diego – *IT Support Specialist*

- Level 1-3 Helpdesk support
- Project lead implementing servers, networking, hypervisor, and computer solutions
- Kaseya\Connectwise RMM, ITGlue, Kaseya BMS

*More experience can be provided if necessary.

Certifications

- **Ubiquiti Enterprise Wireless Admin:**

  Can implement a large amount of access points within a building all with centralized management on layer 2 or layer 3 level at multi site level.

- **Ubiquiti Broadband Wireless Admin:**

  Can implement point to point or multipoint connections between two or more locations.

About Me:

My senior year of high school I interned with a small IT company called Nerd Herd and was hired after I graduated. Working my way up from residential to business customers. After a few years

Nerd Herd was absorbed by eIRONclad, an enterprise level IT solutions provider who shaped me in many ways to the professional I am today.

After learning all I could at eIRONclad I helped form a new IT company called Titan Technologies where I learned to be a project lead in our Professional Services department. Properly outlining customer needs, brainstorming, creating project outlines, Project SOWs, and Project Delivery Schedules. Due to disagreement between the partners the company was sold to Hyphenet Inc. Where I worked until I decided to become a business owner and start my own company, Calico IT.

At Calico IT I realized the complexity of implementing\managing various different systems and created a core competency of systems. As a business owner I kept the importance of company cash flow in mind when implementing solutions and even offered Hardware as a Service contracts to help companies during this COVID-19 season. I am now looking forward to working with a new company who can value and use my experience to their benefit.