

Jake E. Heredia
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Professional Summary

Ambitious and aspiring Information Technology Support Technician who is a self-starter and great team player. Seeking a position that will grant valuable work experience and skills in computer and information technology fields.

Experience

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|---|----------------------------|--|
| <i>Lab Technician</i> Novus Labs | Jul 2020 – Aug 2020 | Interfaced and set up various IoT devices to be tested against specific tasks. Collected and logged data in the process. |
| <i>Fruit Department Coordinator</i> Blue Star Refreshments | Oct 2019 – Jun 2020 | Prepared and shipped fruit products to 80+ accounts across the bay area of California. Led a small team and assigned tasks and duties that were crucial to daily operations. |
| <i>Warehouse Worker</i> Blue Star Refreshments | Aug 2017 – Oct 2019 | Rotated and stocked food/drink product daily as well as unloaded delivery trucks. |
| <i>Sortation Associate</i> Amazon | Aug 2016 – Jun 2017 | Moved packages from loadline to designated areas on warehouse floor and fulfilled general labor in other areas. |
| <i>Shipping/Receiving Clerk</i> Corsair Memory | Oct 2014 – Aug 2016 | Confirmed and packed/shipped orders from online customers. Became forklift certified. |
| <i>Merchandise P.U. Associate</i> Sears | Oct 2011 – Oct 2014 | Brought out on-hold merchandise for customers. Maintained stockroom, unloaded trucks, and processed repairs and returns. |

Education

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|---------------------------------------|--------------------|-------------------------|
| Downtown College Prep San Jose, CA | 2004 – 2008 | High School Diploma |
| Chabot College Hayward, CA | 2019 – 2020 | Major: Computer Science |

Certifications

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|---------------|----------|
| Forklift | Oct 2014 |
| CompTIA ITF + | Jan 2020 |
| CompTIA A+ | May 2020 |

Hobbies

Guitar, bass, music recording/production, video game development, gaming, PC building, programming, web development