JAYMES C. TAYLOR

JAVA PROGRAMMING/IT SUPPORT/ QUALITY ASSURANCE 3
Pennsylvania Ave
Johnstown, NY 12095

SKILLS

- Java, PHP, and Python Programming Skills

- MySQL Database Management

- Android App Development via Java

- iOS App Development via Swift

- Linux Experience

- Quality Assurance & Java Programming

- Hands on experience with bug tracking software such as MantisBT, Jira, and Youtrack

- Checking implementation and application of console standards using TCR's and XR's for Sony, Microsoft and Nintendo Platforms.

EXPERIENCE

WayForward Technologies, Valencia, CA - Quality Assurance
August 2014 – March 2018

Sampling of Titles Worked On:

Shantae: Half Genie Hero (Includes All DLC)
(PC/PS4/Xbox One/Wii U/PS Vita/Nintendo Switch)

Goosebumps: The Official Game
(3DS/Xbox 360/Xbox One/PS3/PS4)

Disney's Descendants: The Official Mobile Game
(Android/iOS)

Responsibility & Duties:

- Observing build servers' status and reporting build failures immediately to developers and checking API calls via Mobile Console Logs and Postman program.

- Downloading new builds from Perforce and importing them into Unity for live in-editor testing. Checking and verifying Perforce for individual commits by development teams and raising awareness to developer should a commit break the build.

- Complete testing of games and DLC from Pre-Alpha to final release.

- Ensure basic features testing upon implementation.
  Verify basic game progression is available from early state.

- Entering discovered bugs into databases using the "PAL" (Problem/Action/Location) reporting format.

SKILLS (CONTINUED)

- Basic computer architecture, operating systems (Windows, Linux)

- Remote connection and virtual machines, computer networking and software management

- Troubleshooting and customer service

- Routing concepts, VPNs, proxies and permissioning

- Package and software management

- Process management, resource monitoring, and systems administration

- Configuration and centralized management

- Implementing and managing directory service

- Data management and recovery

- IT security Cryptology/encryption, hashing and network security.

Responsibility & Duties (Continued):

- Ensure that supported localization (FIGSJ) is implemented into applicable platforms with all naming conventions meetings the standards of the appropriate platform holder.

- Ensuring testing of new content updates and updating existing live builds to new content patches. Using XCODE to download iOS App Data container to backup save data.

- Testing and tracking of functionality for in-app purchases and in-app ads and associated rewards with viewing in-app ads.

EDUCATION

Google IT Support
Coursera, Online
March 2021
Entry level IT support professional; recently completed the Google IT Support Professional Certificate – a hands-on IT support program that covers troubleshooting, customer service, networking, operating systems, system administration and security.

Fulton-Montgomery Community College – Johnstown, New York
Associate of Applied Science – Web & Mobile App Development
September 2018 – August 2020
Phi Theta Kappa Honor Society
Graduated Cum Laude
Emphasis: Web & Mobile App Development - Programming

Columbia College Hollywood – Tarzana, CA
Bachelor of Television & Cinema Production (B.F.A.) in Cinema.
2004 - 2008
Emphasis: Filmmaking & Editing
Graduated Cum Laude

REFERENCES

Upon Request