

Joseph De La Mora

23577 Los Adornos
Aliso Viejo, CA 92656
Cell: (949) 322-1524
jdelamora825@gmail.com

Education

California State University, Fullerton

(May 2017)

Bachelor of Arts in Sociology;
Concentration in Social Inequalities
Dean's Honors List, 2 Semesters

Certification

Certified Pharmacy Technician (CPhT)

Experience

OptumRx, Irvine, CA

Claims Representative

(June 2019 – Present)

- Provide expertise or general claims support by reviewing, researching, investigating, negotiating, processing, and adjusting claims
- Analyze and identify trends and provide reports as necessary
- Consistently meet established productivity, schedule adherence, and quality standards

CVS Health, Lake Forest, CA

Pharmacist Technician/ Inventory Specialist

(June 2008 – Present)

- Utilize pharmacy's computer program to examine prescription information including patient drug selection and insurance billing
- Prepare prescription labels and dispense medications
- Address insurance issues along with processing Medicare part D and B, Medicaid, and insurance claims
- Greeting and assisting each patient with questions and issues on the phone and in person, along with maintaining patient confidentiality
- Supervised in training entry level pharmacist technicians along with pharmacy management

Someone Cares Soup Kitchen, Costa Mesa, CA

Volunteer

(January 2016 – May 2016, January 2017 – May 2017)

- Effectively handle many guests in a crowded and quick paced environment
- Gathered and organized incoming donations
- Responsible for ensuring that food was within expiration dates
- Prepared and assembled meals to feed groups up to 30-35
- Assisted with food preparation and distribution of meals to guests

Skills

- Experienced with RX Connect and AS 400
- Proficient in Microsoft Office (Word, PowerPoint)