

Sayed Sarwary

SayedAhmad.sarwary@pcc.edu +971 502696642

EDUCATION

Bachelor of Science in Computer Science Portland Community College, (2017 – Present)

CERTIFICATIONS

Microsoft Certified Professional (MCP) ® Microsoft

Certificate in Local Area Networking Nikon college

Certificate in Wide Area Network Networking Nikon college

Professional Certified Marketer (PCM) ® American Marketing Association

Certificate in Digital Marketing American Marketing Association

Google AdWords Certification & Analytics Certification Google

EXPERIENCE

IT Technician Portland Community College (2019)

- Deploying and installing windows through Kace 2000.
- Backing up user data.
- Upgrading systems.
- Setting up Bios as per PCC requirements.
- Joining systems to active directory.
- Installing, upgrading, and troubleshooting printers and scanners.
- Running scripts through Kbox.
- Checking IT tickets in Kbox.
- Installing and setting up ghost to freeze and unfreeze systems.
- Using Lan School to monitor and troubleshoot systems.
- Using Bomgar to monitor and troubleshoot systems.
- Using ghost to capture and deploy images.
- Using ghost to run scripts.
- Troubleshooting bad hard drives.
- Troubleshooting windows problems.

IT & Marketing Coordinator Acculign Framing Systems (2017 – 2018)

- Installing and configuring software and hardware.
- Providing technical support and training for systems and networks.
- Instituting protocols for the use of IT across departments and projects.
- Overseeing, track and measure system and network performance.
- Acting as link between end users and management.

- Performing troubleshooting, repairs and data restoration.
- Maintaining licenses and upgrade schedules.
- Maintaining Company's website.
- Overseeing company's overall marketing activities.
- Managing digital marketing campaigns.

IT Technician Abasyn University Islamabad, Pakistan (2015 – 2017)

- Installing and configuring computer hardware, software, networks, printers and scanners.
- Troubleshooting hardware and software systems and networks.
- Setting up accounts for new users.
- Backing up and restoring user data.
- Transferring files between platforms.
- Repairing and replacing IT equipment as required.
- Providing technical support across the campus.
- Maintaining records of repairs, fixes and maintenance schedule.

REFERENCES

Larry Holmberg
Southeast Campus IT Manager, **Portland Community College**
lholmber@pcc.edu

Bridget Saladino
President, **Acculign Framing Systems**
bridget@acculignframing.com

Quan, Diana
Computing Technology Specialist,
Southeast Campus, **Portland Community College**
dquan@pcc.edu

Dr. Iffat Sabir
Head of Department, **Abasyn University Islamabad**
Ch.iffat@yahoo.com