Eric Granados

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Work Experience

Security Officer

Planet Hollywood Resort and Casino - Las Vegas, NV May 2009 to Present

- Facilitate resolution of customer requests and complaints through personal action, and coordination with other departments via phone and in person.
- · Report and document incidents using iTrak security dispatch and report writing software.
- · Provide first aid, including CPR when necessary.
- Dispatch all security officers to areas of need, monitor incoming phone calls, monitor fire panels for dispatch of Security and Engineering personnel, monitor observation cameras.
- Cope with emergency stressful situations rapidly and without hesitation.
- Patrol all sections of property to identify fire and safety hazards and breaks in security. Interview, investigate and document all applicable incidents in accordance with company policy.

Construction Mechanic 2nd Class

U.S. Navy Reserve - Las Vegas, NV May 2006 to May 2014

Naval Mobile Construction Battalion 17, Alpha Company, 3rd Platoon, 2nd Squad, Squad Leader. Directly supervised, trained, and evaluated 13 personnel, supporting over 500 sailors in 6 different states, with an inventory list of 1,500 line items, and material assets valued at \$65M (including large vehicles). Experience in personnel management, logistics, and operations.

Senior management responsibility for strategic planning and tactical application for military convoy, patrols and construction operations. Diagnosing and troubleshooting equipment failures, repairing and maintaining diesel and gasoline engines. Performing shop management functions such as maintenance scheduling and spare parts inventory control. Make estimates of material, labor, and equipment requirements.

*Unit Career Counselor

Evaluating enlisted career development programs at command and subordinate commands.

Coordinating interviewing and counseling efforts with senior leadership...

Counseling individuals and providing classroom presentations to naval personnel and their family members on the advantages and initiatives in career development programs.

Stock Associate/Cashier

World of Coca-Cola - Las Vegas, NV March 2006 to June 2007

Receive and prepare deliveries for stock room storage and fill floor displays.

Education

High School Diploma or GED

Clark County Adult Education - Las Vegas, NV 2006

Construction Mechanic Trade Certificate

U.S. Naval Construction Training Center Port Hueneme CA. Construction Mechanic "A" school - Port Hueneme, CA 2006 to 2006

Skills

- AHA Heartsaver First Aid CPR AED HTML 5 CSS3 Javascript JQuery Git Diesel Engine Repair
- Software Troubleshooting Linux Virtualization Virtualization Computer Networking Construction DNS
- Customer service WAN Operating systems DHCP System administration

Military Service

Branch: Navy Service Country: United States Rank: Petty Officer Second Class May 2006 to May 2014

Certifications and Licenses

JavaScript Level 1

November 2017 to Present

Cambridge Certification Authority

Network+ Certification

August 2021 to August 2024

CompTIA