

RAKEEM WILLIAMS

Oakland, CA (510) 613-3522 rakeem.u.williams@gmail.com

PROFESSIONAL EXPERIENCE

OfficeMax, Emeryville, CA

Sales Associate , Jun 2012 – Nov 2012

- Test, maintain, and monitor computer programs and systems, including coordinating the installation of computer programs and systems. Customer service in addition to assistance with solving computer related problems, such as troubleshooting program problems.

United States Army, JBLM, WA

Heavy wheeled driver, Jan 2013 – Jun 2015

- Heavy Wheeled Vehicle Operator, Gate Security, and Ammunition Transportation. Clerical and Administrative experience, management of equipment and personnel, filing documentation inbound calls and relaying important information quickly and accurately

EDUCATION

Western Governors University

Kent, WA

B.A. Cybersecurity and Information Assurance (Expected graduation Oct, 2021)

Pierce College

Puyallup, WA

A.A. Technology (Mar 2019)

Pierce College

Puyallup, WA

A.A.S. Computer Network Engineer (Mar 2019)

Pierce College

Puyallup, WA

Computer System Administrator IT (Mar 2019)

ADDITIONAL SKILLS

- Networking troubleshooting
- Remote Administration
- Troubleshooting macOS & Windows environments
- Server operation environment
- HTML, C+, Python

CERTIFICATIONS

- CompTIA A+
- CompTIA Network+
- CompTIA Security+
- ITIL