

MIGUEL A. ADAN

CONNECT WITH ME!

Mobile: 714-388-7938 hworkr@gmail.com

CORE SKILLS

- Spanish: fluent written, spoken, conversation
- Read C++, JSON, Java,
- Read/Write HTML5, CSS, light javascript
- Advanced knowledge of Windows environment and MS Office

WORK EXPERIENCE

PROJECT TECHNICAL LEAD CVENT | 2016 to present

- Develop and execute onsite technical plan to support mid to large scale corporate events
- Troubleshooting network, RFID equipment, including but not limited to badge printing atttendance tracking and lead retrieval
- Establish rapport and maintain open communication with clients regarding timeline and status of deployment plan.
- Able to pivot and adapt quickly to onsite changes.
- Train new associates and coach existing associates on new technologies and procedures.

SALES LEAD ASSOCIATE

T-Mobile | 2015 to 2017

- Boosted store conversion rate by 17%
- Developed monthly sales goals and road map for store associates and at time for the district.
- Mentored low performing store associates to meet sales targets

EDUCATION

CALIFORNIA STATE UNIVERSITY FULLERTON Computer Science

SANTA ANA COLLEGE
Associate of Arts in Psychology

AWARDS & PREVIOUS CLIENTS

- T-Mobile Winner's Circle Top 1% in sales Company wide Clients
- IBM
- AWS
- Charles Scwab