

Justin Fairchild

Brentwood, CA 94513

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Authorized to work in the US for any employer

Work Experience

IT Technician

CLICKAWAY - Campbell, CA

January 2020 to Present

- Understands both hardware/software parts of a device and able to identify internal components
- Repairs, replaces, and upgrades hardware within the device
- Installs operating systems and other software such as: MS Office, financial programs, web browsers
- Creates invoices, work orders, and purchase orders through internal Point-of-Sales system
- Sets up servers, networks, gateway/routers, cabling, connected computers, and printers
- Troubleshoots connections with TCP/IP diagnosis
- Performs service calls off-site at homes and businesses, or connects remotely
- Utilizes virus detection protocols and programs
- Creates exceptional client relationships and retention

Pest Control Technician

Clark Pest Control - Brentwood, CA

January 2020 to July 2020

I currently hold both my branch 2 license as well as my applicator.

Floating Service Technician At&t

AT&T

November 2019 to January 2020

ASURION-REMOTE, USA

- Performed repairs on both Samsung and Apple products to the manufacturer's standards
- Used Apple and Samsung specific tools to accurately complete repairs
- Worked with manufacturer specific hardware that is worth tens of thousands of dollars
- Operated out of seven locations and interacted with multiple customers a day
- Interacted directly with clients and AT&T employees to ensure quality results
- Managed inventory and ensured more product was ordered from the manufacturer
- Assisted with problems that consumers may have had while working on a solution

Mobile Technician

CPR CELL PHONE REPAIR - Antioch, CA

March 2019 to November 2019

- Ensured that all repairs performed meet the company's quality standards
- Disassembled, tested, and replaced defective parts
- Supported productivity by ensuring all requests are handled in a timely manner

- Has the ability to work unsupervised while prioritizing and delivering timely, high quality work

Education

Associate's degree in COMPUTER SCIENCE

Los Medanos College - Pittsburg, CA

2022

HIGH SCHOOL DIPLOMA

Liberty High School

2015

Skills

- Problem Solver
- Computer Hardware/Configuration
- Microsoft Office Suite
- Results Oriented
- macOS Proficient
- Self-Managing
- Apple/Samsung Certified
- Well Organized
- Adaptable
- Willingness to Learn
- Desktop Support
- Network Support
- Operating Systems
- DNS
- TCP/IP
- TCP
- LAN
- Microsoft Windows Server
- Microsoft Windows
- DHCP
- WAN

Certifications and Licenses

Apple Certified

November 2019 to Present

Apple Certified

Specific areas include:

- macOS
- iPhone certified technician