Joseph **Nguyen**

COMPUTER SCIENCE · SYSTEMS ENGINEER

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Objective

I am a data-driven engineer seeking to obtain a position wherein my organizational, technical, and creative skills can be applied in a company offering opportunities for career advancement and growth alongside company objectives.

Education

University of California, Riverside   *900 University Ave, Riverside, CA 92521*

MAJORED IN COMPUTER SCIENCE (INCOMPLETE)

STUDIED SYSTEMS DEVELOPMENT, DATA STRUCTURE, ALGORITHM DESIGN   *2007 - 2012*

Experience

AE Chemie   *13920 S Figueroa St, Los Angeles, CA 90061*

IT ENGINEER/ADMINISTRATOR   *Oct 2019 - Present*

- Performed all IT duties including: design IT infrastructure, network security, database administration and design, desk support for 13 local users and remote support for 4 remote offices)
- Implemented DAS/NAS file storage using SMB (Sharepoints and CHMOD); developed SOP for its usage
- Developed landing page to generate leads to prospective clients and increase product awareness
- Designed and developed company website to increase product awareness. "In Progress" build, link available

FMK Labs   *1690 N Delilah St, Corona, CA 92879*

R&D LAB COORDINATOR/LAB ASSISTANT   *July 2019 - Oct 2019*

- Lead weekly product development meetings and managed lab schedule/OIOR
- Developed filing and storage area procedure for R&D and QC departments
- Revised processes of formula development and provided support generating documentations needed for production
- Assist in laboratory projects by helping chemists acquire raw materials and utilized lab equipment to assist in preparing batches
- Supported lab and office staff with any troubleshooting needs

Golden State CBD   *759 E Vista Way, Vista, CA 92084*

STORE MANAGER, DEPARTMENT LEAD   *Nov 2017 - Jan 2018*

- Generate daily, weekly and monthly sales & expense reports
- Wrote employee handbook and SOP manual
- Photographer and digital media editor for all product photos to fit company directive; leveraged online platforms to market products
- Advised with product development team on innovative market trends and reverse engineering product IL's

ARC Innovation, Inc   *14949 Sierra Bonita Ln, Chino, CA 91710*

DIRECTOR OF E-COMMERCE   *Jun 2015 - Oct 2017*

- Compiled and organized 40,000+ SKU product listing database by data-scraping competitor listings using Python
- Designed competition rules for eBay and Amazon for competitive pricing automation
- Web administrator and developer of both company sites
- Developed effective and efficient warehouse strategy and techniques

Iron Reputation LLC   *29970 Techology Dr Murrieta, CA 92563*

NEW BUSINESS CONSULTANT   *Sept 2012 - Oct 2017*

- Utilized SEO tools and leveraged social media platforms to raise brand awareness and generate highly qualified leads
- Used AWR and SEO PowerSuite along with Google Analytics and Alexa to report website statistics

EFO Online Marketing

LINK BUILDING TECHNICIAN   *Jun 2010 - May 2011*

- Developed new systems to generate and increase site traffic
- Search Engine Algorithm Manipulation Expert
- Ran simulations and data-mined webpages to predict and attempt to determine major variables in SEO marketing
- Assisted lead engineer in pioneering profile and comment automation, spinnable text blocks and automated profile creation

Skills

IT Certs	CompTIA A+ (2013-2016)
Operating Systems	Windows 95/98/Me/NT3.1/2000/XP/Vista/10/Server/CE, OS X, Linux (Fedora, Ubuntu, CentOS, Debian, Redhat)
Software	Microsoft Office Suite 2000+ (Word, Excel, Access, Powerpoint), OpenOffice.org, MS Visual Studio, Expression Web, Adobe Creative Suite, FTP, Remote Desktop, Multi-browser
Hardware	Routers, switches & hubs, input/output peripherals, Cat5/6, cloud-based and directly attached servers
Programming	Python, jQuery, C++, LaTeX
Web	LAMP Stack (Linux, Apache, MySQL, PHP), Search Engine Optimization (SEO), HTML5, CSS, Javascript, Wordpress, Bootstrap, IoT
Systems Development	ERP implementation, Inventory Management, SOP Development and Documentation
Laboratory	Microscopes, slides, test tubes, pipettes, incubators, syringes, scales, balances, pH meter, magnetic stirrer, hot plate, Bunsen burner
Seller Platforms & API	eBay API, Amazon API
Familiar	MS-DOS and Terminal Command Line, SSL/TLS, Swift, Java (Eclipse), BASH, CHMOD

References

VMP Cosmetics	**Josefa Tiu**, R&D Director	*+1 909 636 6840*
FMK Labs/Cosway	**Shanna Jung**, R&D Formulator	*+1 213 500 6084*
FMK Labs	**Carlos Reynaga**, Regulatory Chemist	*+1 951 220 9498*