SAHIL A. MALLAM

HAYWARD CALIFORNIA 94542
(650) 223 5786
sahilmallam@gmail.com

EDUCATION

AS Degree–Information Technology Spec: Network Specialist
Cañada College, Redwood City, CA

CERTIFICATIONS

CompTIA A+, Network+

EXPERIENCE

Network/Software Integration Specialist, ARC, Alameda, CA, 06/2014–06/2020:

- Installed and configured small and large format printers(MFD's & Plotters)
- Provided onsite and remote network and software support of small and large format printers(MFD's & Plotters) print servers, Abacus printing management software, and management of printer fleet
- Maintained print servers, device drivers and configuration of network protocols

On-Site Support Specialist, Ricoh USA, South San Francisco, CA, 2012–2014:

- Support the daily operations throughout the Ricoh Management Services locations including any or all of the following: IT/help desk support, support of network and workstation printers, management of printer fleet and on-site hardware & consumables inventory

Systems Administrator/Web developer, Ziyah, Hayward CA, 2009–2011:

- Maintained e commerce websites running on web servers
- Deployed and supported Windows Server and Desktop environments for the local area network, maintained Active Directory, DNS, DHCP, and Exchange servers
- Provided network support

Estimator, Easy Color Printing, Fremont, CA, 2008–2009:

- Prepared commercial offset printing estimates and analyzed production costs
- Maintained estimates and cost information
- Ordered paper and pressroom supplies for daily production
- Created and maintained FSC Certification records

Production Manager, ChaseVP, Morgan Hill, CA, 2006–2007:

- Managed all aspects of commercial printing production