

Yitzchak (Isaac) Benami

917-842-9282 | benami.yitz@gmail.com

11 Burton Ave, Woodmere, NY 11598

EDUCATION

Queens College, 2015 - 2019

Bachelor of Arts in Computer Science

Freshman Honors

Member of Queens College ACM Chapter

EMPLOYMENT

Desktop Support Technician

New York Presbyterian Hospital - New York, NY

Aug 2019 – Feb 2020

Responsibilities included:

- Hardware/Software Troubleshooting, PC Imaging, Software installation/update
- Support and maintenance of desktops, laptops, tablets and other peripheral devices
- Windows/Mac OSX support/troubleshooting
- Data Entry
- MS Active Directory management
- Inventory Management
- Handling daily tickets

Software Engineer Intern

Start Right Ventures, New York, NY

Aug 2017 – Jan 2018

Worked with CTO to build live streaming platform for startup companies to meet and pitch to investors nationally.

Responsibilities included:

- Implemented WebRTC, Node.js, HTML/CSS, to build said streaming platform

Web Development Intern

Discount Surgical, Brooklyn, NY

June 2016 – Aug 2016

I worked for an online surgical stocking company where I shadowed the company's Senior Web Developer. I learned the basics of developing and maintaining a large eCommerce website, SEO basics, and how to work with large data sets.

Responsibilities included:

- Updating website with new pages/products
- Used Tableau to generate sales reports and see customer buying trends

Customer Support/IT Support

Unzer Pharmacy, Williamsburg, NY

June 2015 – September 2015

I spent a summer working for Unzer Pharmacy as an overall "Tech Guy". I spent most of my time there transitioning their business from an over the phone or mail order business to an internet-based business. Aside from that I acted as an IT guy in the office; I helped co-workers fix software issues, troubleshooted printers/computer hardware, and anything else they needed help with.