

# GEORGE MACHADO

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## OBJECTIVE

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My objective is to find a career in my field while expanding my knowledge and experience.

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## EXPERIENCE

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### ***County of Santa Barbara*** – Tier 3 Helpdesk Supervisor

**Responsibilities:**

Remote sessions during COVID-19 outbreak, setting up mobile response trailers that have VPN access to the county's main network, Outlook administration, active directory maintenance and management, consolidating user databases

**Reason for leaving:** Laid off due to COVID-19

### ***Carpe Data*** – IT & Security Specialist

**Responsibilities:**

Patch updates on all employee computers using central management systems, Microsoft Office 365 admin, updating and maintaining policies for IT and security, ubiquiti network administration and maintenance, building OpenVPN servers on our firewall, vulnerability scans and internal employee relations.

**Reason for leaving:**

Still employed

### ***Entrusted Services*** – IT Manager

**Responsibilities:**

Server management (Windows Server and Xserve), building and maintaining active directories for clients, helpdesk and remote support, VPN and firewall experience, data migration from different platforms, billing and client relations, marketing.

**Reason for leaving:**

Better Job Opportunity

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## EDUCATION

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***Liberty High School, Paso Robles CA 93446*** – Diploma

Graduated 2007

***Cuesta College, Paso Robles CA 93446***

2009 – 2013

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## SKILLS AND CERTIFICATIONS

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*Sophos XG Firewall*  
*Savant Pro*  
*Microsoft Office 2011*

*Certified Technician 2018*  
*Certified Tech and Dealer 2018*  
*College course 2012*

*Hawthorne, CA*  
*Irvine, CA*  
*San Luis Obispo, CA*

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## REFERENCES

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Available upon request