Cody Bock 169 Hampshire Ave Daly City, CA, 94015

Certifications:

<u>CompTIA A+</u> <u>CompTIA Network+</u>

<u>CompTIA Network+</u> <u>CompTIA Project+</u> Expected to earn February 2022 Earned September 2021

Earned December 2021 Expires December 2024

Expires September 2024

cell: (805) 660-4115

email: cody.bock@gmail.com

Skill Set:

Computer Skills:

- 20+ years of computer knowledge
- Strong problem solving skills like solving network connection problems, printer issues, and malware.
- Experience with Windows OS, Linux OS, AndroidOS, MacOS, iOS, and MS Office Suite.

Customer Service Skills:

- Professional, personable, friendly, and excellent written and oral communication.

Work Experience:

November 2020 - Present

Assembler II at Element Science

• Assembling and testing of defibrillators and patches and complying with FDA, GMP/QSR, and Manufacturing process/Work Instructions.

August 2017 - September 2020

Laser Test Technician at Cutera Inc.

- Testing of medical devices and systems and complying with FDA, GMP/QSR, and Manufacturing process/Work Instructions.
- Excellent troubleshooting and problem solving skills communicating with engineers to resolve system errors and issues, and prevent future problems from occurring.
- Proficient in the use of tools for testing purposes such as oscilloscopes, multimeters, hipot and ground bond.

Assembler at Cutera Inc.

• Assembly, testing, and problem solving issues that occur in the production of medical device equipment using good manufacturing practice.

May 2015 - July 2017

Front-End Team Member at Total Wine & More

- Trusted key holder, worked side-by-side with Front-End Supervisor and Management.
- Provided outstanding customer service to all guests in person and over the phone.

Education:

Western Governors University

Summer 2021 - Expected Graduation December 2022 **Major:** Bachelor's of Science in Information Technology

Moorpark College

Cumulative GPA: 3.79 September 2011 to Fall 2013 California Lutheran University

Cumulative GPA: 3.698 Spring 2013 to Fall 2015 Moorpark High School Cumulative GPA: 3.50 September 2007 to 2011

<u>Degrees Obtained:</u> Bachelor's of Science in Psychology Cum Laude with Departmental Honors,

Transfer Associates of Arts in Psychology, High School Diploma

Honor Societies: Phi Theta Kappa Honor Society / Psi Chi Honor Society