JOHN LIGHTHOUSE

INFORMATION TECHNOLOGY

CONTACT:

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CORE COMPETENCIES

- Cyber Defense
- Security Training
- Regulatory Adherence
- Malware Analysis
- Systems/Network Administration
- Performance Monitoring
- Technical Support
- Research
- Troubleshooting
- Project Planning
- System Development
- Disaster Recovery

SOFTWARE

- Windows
- MacOs
- Linux
- ForcePoint
- MOBILEIRON
- SONICWALL
- NETSHIELD
- CISCO
- VPN
- CONNECTWISE
- WHATSUPGOLD
- SOLARWINDS
- LANGUARD
- MICROSOFT 0365

PROFESSIONAL HISTORY

Network Administrator
Northrop Grumman FCU | July 2019 - April 2021

- Configure, migrate, install, repair, and troubleshoot issues related to hardware. software, and network equipment.
- Implemented, developed and tested installation and update of file servers, print servers, and application in all departments.
- Create tickets within the ticketing system to address problems, incidents and changes of hardware.
- Accomplished and documented security standard, software policies, and end users training programs
- Provided real time support in diagnosing and resolving networking issues on site and to remote locations around the United States.
- Responded to all tickets 10% faster than previous admin.
- Demonstrates accuracy and thoroughness. Looks for ways to improve and promote quality and monitors own work to ensure quality is met.

Systems Administrator
IDEMIA | June 2009 - Jan 2019

- Utilize ITIL knowledge to refine company culture, reduce costs, and improve day to day business interactions
- Completed 50% migration of physical servers to Hyper V failover clusters.
- Consolidate server services to reduce cost of hardware.
- Manage and maintained all UPS systems and provide dual UPS failover.
- Manage rack installation for server and storage systems in a 24x7 production environment.
- Manage and maintained all IT equipment. Reduced yearly cost by 50% on e-waste items.
- Configure, troubleshoot, diagnose, and provide solutions for network, PC hardware, and software related issues.
- Build server rooms for R&D and office environments. Complete overhaul of all servers

ACADEMIC BACKGROUND

CISCO Cert Guides

ICND 100-105 | September 2013
ICND 200-105 | February 2016
ICND 210-260 | August 2019

I went through in-depth training on network configuration and cybersecurity defense , secure handling of data and digital media. Not everyone has this knowledge, they use their computers and do not realize the enemy comes in many shapes and sizes.

El Camino College

Associate of Arts | Jun 2008 - Present

General Education / Business Administration
Computer Information Systems