

National Tax Experts – Glendale, CA (Current, full-time)

IT Manager for Tax Law Firm

- * Network & Desktop Administration / Windows 7/8/10 & Server /Active Directory / MacOS / Mobile Devices (IOS & Android)
- * Hardware and software / upgrades/ printers / Data management / SonicWALL routers / switches, etc.
- * Back-ups & Disaster Recovery/ Asset Management / DB management / help desk ticketing systems and help desk management

TeamLogic IT – Alhambra, CA June 2015 to Feb 2016

System Administrator for IT Managed Services Firm (desktop and server support)

- * Tech Support / Network & Desktop Administrator / Windows servers and desktops / Mac
- * Kaseya System Admin / Hardware and software / upgrades/ printers/ Data management / SonicWALL, routers / switches, etc.
- * Back-ups / Asset Management / DB management / help desk ticketing systems and help desk management

Camden Asset Management – Los Angeles, CA June 2010 to May 2014

Network Administrator for Hedge Fund Manager (Windows 7 / Windows server 2008/2012)

- * Network Administrator /Tech Support - Windows servers and workstations, routers, switches, etc.
- * Desktop and server support / Exchange, Outlook, Active Dir, Bloomberg Professional, Backup Exec
- * Install/configure Desktops & Servers, Virtualization (Domain Controller, Exchange, File Servers, etc)
- * Troubleshoot and resolve server & desktop software/ hardware and network connectivity problems
- * Maintain proper documentation and asset management perform other facility related tasks when needed

AVN Media Network – Chatsworth, CA Oct 2007 to Mar 2010

Web Content Manager / Technician (for several large magazine/video websites)

- * Managed a large, dynamic collection of Web material
- * Create, edit, store and publish digital media and electronic text
- * Server Deployment and Management, CMS Admin
- * Video Encoding from and to various web formats

Irwin Naturals/Telezone – Marina Del Rey, CA May 2006 to Oct 2007

Network Administration and Desktop Support for Vitamin Manufacturer

- * Tech Support / Network/Desktop Administrator / Windows servers and desktops, MS Exchange - 100 workstations and laptops
- * voIP technician for 100+ employee call center (Asterisk & Strata Dial, SIP & ULAW protocols)
- * TCP-IP network technician / Help Desk Manager / Hardware and software / upgrades/ printers/ Data management
- * Back-ups / Asset Management / DB management

CarsDirect.com – El Segundo, Ca Jan 2005 to Mar 2006

Technician / Data Analyst

- * Managed servers and data - large XML files (used vehicles) from data partners
- * Fixed / edited old or broken vehicle records, QA vehicle data
- * Diagnose / alert programmers to data issues

Monster.com – Los Angeles, Ca Sept 2000 thru Oct 2002

Network Administrator @ MonsterTRAK (Westwood, Ca)

- * Windows server & desktop support
- * Installed & configured Windows Servers and desktops (Domain Controller, MS Exchange, File Servers, etc)
- * Troubleshoot and resolve server and desktop software / hardware, server and printer issues for 100+ employees
- * Troubleshoot and resolve network connectivity problems
- * Perform daily maintenance of multiple databases and routine backups (Veritas Backup Exec)
- * Maintain proper documentation and asset management

EDUCATION:

Santa Monica College: Liberal Arts with emphasis on Computer Science.