

Nicholas Chan

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WORK EXPERIENCE

Bonchon Chicken

Dec. 2020 – Present

Server

San Leandro, CA

- Bonchon Chicken is a Korean-Fusion restaurant focused on providing the best kind of Korean Fried Chicken in the San Leandro area.
- As a server, I try my best to:
 - Provide the best customer service to those dining in with us and those ordering take out.
 - Ensure that the customer has the best retail experience I could offer them.
- Input orders from services like DoorDash or from a phone call into our POS.
- Served customers, offering them suggestions on what they might like, serving out the food, and cleaning up after them.

Go Fish Poke Bar

Dec. 2017 – July 2020

Back of House Lead

De Anza, CA

- Maintained chef's standards regarding quality and led workers in the Back of the House.
- Made sure the back was stocked with inventory and had enough product for the current shift and next.
- Helped trained newer workers and helped those in the Front of the House

Fry's Electronics

Aug. 2017 – Dec. 2017

Call Clerk

San Jose, CA

- Answered customer's concerns and questions quickly and with detail, under a minute per call.
- Able to assist customers efficiently as I had intense knowledge in consumer technology.

In-N-Out Burger

Mar. 2017 – Aug. 2017

Level 4

Mountain View, CA

- Known as one of the fastest to become a Level 4 at the company, excelling in all previous positions.

Sharetea

Sept. 2014 – Feb. 2017

Barista

San Leandro, CA

- Prepared and made all toppings, drinks, and helped customers.

EDUCATION

San Jose State University

July, 2021

B.S. General Business

San Jose, CA

- Helped organize school events for the San Jose Spartan Star League, including public viewings of LAN events and tournaments, meet and greets, club meetings, and etc.

SKILLS & INTERESTS

- **Skills:** Microsoft Office (Excel, Word, Powerpoint), Multitasking, Communication, Time management, Learning quickly.
- **Interests:** Reddit, playing video games such as World of Warcraft, Team Fight Tactics, watching Twitch Streams like xQcOW, going on Reddit, watching Anime, reading Manga.