

Jeffry Buehler
225 Center Street
San Rafael, CA 94901
415.459.4677
buehlerart@gmail.com

05/13/2020

Dear Hiring Manager,

Over the last 3 years I have worked as Senior Support Engineer for Knowbly Learning Systems, Inc. This position focused primarily on software engineering for specific custom client requirements. Prior to that I was the owner of Buehler Technologies for 23 years, which provided services in Networking, IT, Internet Hosting, Print and Web Design, and Software Development. Over that time I developed a strong and diverse range of experience with all IT, UI/UX and design related tasks.

I have extensive technical experience with Windows, Macintosh, Linux and UNIX. I have a deep understanding of server/internet technologies and a thorough knowledge of networking and systems interoperability. I'm not daunted by complex issues and I adapt rapidly to new solutions and technologies. I have worked extensively in training and support for relevant technologies, and I have architected many new solutions myself as different needs arose.

Additionally I have strong backgrounds in print design, online design, UI development and UX development.

I would be happy to provide any other information or explain my experience in more detail.

Sincerely,

A handwritten signature in black ink, appearing to be 'JB', with a long horizontal line extending to the right.

Jeffry Buehler

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Overview

I have years of experience in a wide range of computer technologies including software engineering, all aspects of Information Technology, customer success, vendor management and others. I maintain active interest in all of these areas.

IT, Network Admin & Software

2014 – 2019 Knowbly Learning Systems, Senior Engineer Customer Success

Designed and programmed wide range of browser and desktop software tools for use in ePub and Courseware development for clients, QA and internal development central in meeting deadlines and customer satisfaction. Responsible for all aspects of these tools, including all UI/UX and software engineering.

2005 – 2007, Interocean Steamship Corporation

IT management for Interocean Steamship Corporation on retainer. Transitioned client from Microsoft Server and Exchange to Linux based alternatives saving the client significant revenue. Set up firewalls and hardware VPN tunnels between three offices consisting of 70+ workstations. Maintained all necessary systems, security, on site and off site backups, email services, web site and employee training.

1998 – 2013, IT, Data Center Management and Design

Owner/Operator of Buehler Arts and Technologies, which provided IT services to many clients, and ran a small data center of FreeBSD and Windows Server 2003 servers. Buehler Arts and Technologies also provided full print and digital design services.

1995 – 2000, Prototype/Demo Application Creation, UI/UX Designer and Engineer

Designed, implemented and maintained applications (beginning to end) illustrating use of Sherrill-Lubinski's library of code as a starting point for customer applications. These C/C++ prototypes were fully functional applications across *many* industries including Aerospace, Process Control, Plant Management, Network Management, Shipping, Commerce, and others, and were cross implemented in Solaris, Linux and Windows platforms.

1995 – 1996, SL-GMSDraw, UI/UX Designer and Engineer

Redesigning many portions of the functionality of the flagship product for the Sherrill-Lubinski Corporation SL-GMSDraw, a two-dimensional modeling package on both Unix (Solaris, Motif) and Windows platforms. This included fundamental UI/UX issues and all coding to implement.

1992 – 1993, ICARUS (Image Creation and Retrieval Utility System), UI/UX Designer and Engineer

Icarus (Image Creation and Retrieval Utility System) is an image capture/storage database system created by me from the ground up. It allows screen images to be captured, stored and key-worded for quick and easy retrieval. It is entirely graphical for use on Unix-based (Solaris, Motif, HP, etc.) platforms.

Education

Bachelor of Arts, San Jose State University
Painting and Drawing

Steve Smedes
Vice President of Customer Success, Knowbly Learning Systems
(415) 377-3908
smedes.steve@gmail.com

To Whom It May Concern:

Our Senior Client Services Engineer, Jeff Buehler, has asked me to write a letter of recommendation on his behalf, and I am more than happy to oblige. Jeff has been our senior engineer handling the toughest and most intractable customer technical issues since he joined our company in 2014. Originally hired as a developer, he quickly rose through the technical ranks to develop a complete set of tools and workflow to service ebook development for one of the largest higher education publishers in the world. His tools were absolutely critical for developing books in time for each college semester (usually under extreme deadlines), and the entire company depended on them for our deliverables.

Our company soon pivoted away from direct book services to a SAAS tool provider for epub and course development. Jeff navigated this transition with flying colors, finding new opportunities to be of service and build new solutions. He built tools that allowed us to convert our standard web output to different formats such as ePub. He built advanced Proof-of-Concept demos for pre sales engineering support. He also built a translation service that allowed us to translate our english output into any language. There are many more examples, but essentially if there was a customer technical challenge that was too specific for engineering, Jeff would step in to develop, deliver, and maintain a custom solution. He is an excellent technical problem solver.

Jeff was also able to serve in many other capabilities where he needed to be our company representative, interacting directly with external teams to drill down on solution needs. Jeff helped us manage our vendors, building a vendor certification program to verify their ability to deliver quality work, and even travelled to India to train them in person. Jeff also served as our company representative for the W3C standards organization as they worked on future ebook specifications. None of these were in his main job description, but Jeff is a true renaissance man, able to wear many hats beyond building technical solutions. He is very capable of personally representing a company's interests and use what he learns to deliver positive results.

I was very disappointed to have to let Jeff go (only due to financial burn rate). It is a big hole to fill as he was so essential to creative solutions for our customers. I would love to work with Jeff again at any point in the future. Any company lucky enough to hire him will have added a very strong resource to solve any technical challenges you may have and also just a generally great guy who will bend over backwards to help support any internal or external challenges.

Sincerely,



Steve Smedes



December 9, 2013

RE: Letter of Reference

To Whom It May Concern:

This letter is to confirm that Jeff Buehler has provided support for TRIKORA USA, Inc., Barmah Hats USA, Inc. and VE Adventures for the past ten plus years.

Jeff Buehler has been invaluable to our companies and plays a very important role in programming, designing and maintaining our fast growing online presence/platforms as well as our IT systems and servers.

Over ten years ago I started my first company and Jeff was always available and very responsive in helping me put together the IT part of our business. Jeff solved any IT issues immediately and successfully in a very short time.

Jeff Buehler has an extensive knowledge about any IT related field. He is a true all rounder, which is very hard to find. Moreover, Jeff is without any doubt absolutely trustworthy, honest, loyal and extremely ethical.

Jeff always answers any of my questions immediately, competent and honest. I feel very fortunate to have Jeff as our IT support for all of my companies.

I wish him the best of luck for all of his endeavors and he can always count on my support and loyalty. If you have any questions or need any further information, please feel free to contact me at any time.

Best regards,

Andreas Vogel
Owner
TRIKORA USA, Inc.
Barmah Hats USA, Inc.
Vogel Empire, Inc. (dba VE Adventures)
andreas@barmahhatsusa.com

December 8, 2013

Regarding:
Jeff Buehler
415-459-4677
jeff@buehlertech.com

To whomever it may concern,

I have known Jeff Buehler personally for over eight years and I have worked with him professionally during the last three plus years. I know him to be a person who maintains high-level integrity throughout all his dealings. He is a quick study and without hesitation increases and augments his skills as he deems needed to do a project to his high-level standards.

For the initial project with my company, LinMin Corp. (linmin.com), I supplied minimal specifications and very little guidance. While engaged with projects for others, Jeff developed new CSS and revised HTML code to provide variant skinning of our product's GUI (not our website). His work was clean, concise, and well documented. It was delivered on time and within budget. Jeff's handling of this project was instrumental in our closing an OEM deal with Cisco.

To date Jeff remains LinMin's "go to" person for GUI needs; design, design review, CSS, and HTML. We plan to use his services in the coming year for a complete GUI rewrite. Beyond Jeff's technical skills he has talent for atheistic and artistic layout and presentation.

I recommend Jeff for employment without reservation.
Please let me know if you need further information.



Rick Mansfield
VP of Research and Development
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SL Corporation
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Corte Madera, CA 94925 USA

www.sl.com
415.927.8400
fax 415.927.8401

November 15, 2002

To Whom It May Concern:

I have known Jeff Beuhler professionally for about ten years, during which time he provided development services to SL Corporation under a long-term contract.

During this time, I found Jeff to be a highly reliable developer, a self-starter who doesn't wait to be told what to do, and resourceful in addressing development challenges. He also quickly learned new skills, as they became necessary and adapted to new environments readily. Especially valuable was Jeff's aesthetic sense, demonstrated by his passion for consistency and clarity in user interfaces.

Jeff also displayed professionalism and earnestness in working with customers, a quality highly regarded at SL Corporation.

Overall, I strongly recommend Jeff's services.

Sincerely,

Tom Lubinski
President
SL Corporation