

Schuyler Boone

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Objective

Seeking a position that utilizes my technical knowledge and industry certifications, working either individually or as part of a team, in order to provide exceptional tech support and become a valuable asset to your organization.

Computer Skills

- CompTIA A+ Certified
- Certified MTA in Networking Fundamentals
- Certified MTA in Mobility and Device Fundamentals
- Certified MTA in Microsoft Security Fundamentals
- Installing and configuring Windows XP – Windows 10, MacOS, and Linux distributions

Customer Support

- Advised customers on products based on need
- Assisted with diagnosis and repair of various electronics
- Served customers with a positive attitude and enthusiasm

Education

Everett Community College

Information Technology - Cybersecurity

2017 – Present

Computer Science - Programming

2015 – 2016

Experience

Dell/RMS at Boeing

1/19 – 6/19

Desktop Technician

Provided IMACD services for Dell at Boeing's Everett site

Received and inventoried computer equipment

Deployed and installed workstations across Everett site among other sites
Installed software and perform data backup/restoration for end users

Winco Foods

2016 – 2017

Freight Stocker / Displays

Stocked products to shelves
Unloaded freight from trucks
Kept products organized and built displays
Organized and faced products on shelves nightly
Operated electric pallet jack and standing forklift

Radio Shack

2015 – 2016

Sales Associate

Organized store and updated price tags daily
Informed customers about products and assisted with product choice
Brainstormed and created solutions to customer inquiries
Deposited cash in till and followed proper procedure for closing the store