# **Ahmet Gokce PINARBASI**

Gokcepinarbasi@gmail.com 323-532-1558 West Hollywood, CA 90069

An experienced and highly skilled electronic technician with over 11 years of experience. Adept in equipment evolution maintenance and repair. Personable, self motivated who is committed to delivering high quality services.

#### Skills

Computers
Smart Phones
Tablets
Electronic Repair
Soldering
Wiring
Electricity
Hardware
Software
Google apps
Microsoft Office
Slack
Vysor
Pipedrive
Wordpress

## **Education**

AS in Electricity

Afyon Kocatepe University

2006 – 2007

Electrical and Electronics Engineering Baskent University 2009 – 2011

**ESL** 

Irvine Community College (Kaplan Language School) 2011 – 2013 Lead Technician

2019 - Present

Tech Resurrector (Los Angeles, CA)

- + Perform diagnostics, troubleshooting, and repairs of smartphones, tablets, and computers.
- + Experience in all aspects of operating a small business, including hiring, managing, and training a small team of technicians.
- + Establish own brand and create digital advertisements and content to increase market presence.
- + Schedule customer appointments and provide prompt onsite services, as well as timely workbench analysis and repairs.
- Maintain inventory and recycle broken electronic parts.
- Some experience with soldering.

Lead Technician

2018

Firefly / Ozzy Media (Venice, CA)

- + Lead the installations of LED advertising systems on cars to grow company customer base from 34 to 264 active users within 6 months in a new market.
- + Performed all aspects of board bring-up including assembly, wiring, hardware, firmware, and software elements, and testing.
- + Experience in firmware maintenance by resolving synching issues and performing software updates.
- + Assisted with hardware and software development by proposing ideas for improvements based on field tests and customer concerns to continuously enhance all aspects of the Firefly system and user experience.
- + Inspected each car's electrical system, including fuses and relays, in order to determine the best and safest way to install the LED system and display.
- + Proficient in basic assembly procedures using hand tools and soldering equipment.
- + Anticipated usage of equipment and parts to maintain optimal inventory levels and ensured demands of individual customer needs were met on a timely basis.
- + Established and maintained an organized system for tracking detailed customer records and important technical specifications.

#### **Electronic Repair Technician**

2015 - 2017

Repair Stop LLC (Sherman Oaks, CA)

- + Performed high quality repairs and refurbishments of electronic devices, including phones, tablets, laptops, desktops, etc.
- + Inspected devices to determine issues.
- + Soldered and desoldered various circuit boards.
- + Tested complete functionality of the device after the repair had been performed.
- + Maintained records of supplies, inventory, repairs and returned items, and ordered items as needed

### Electronic Repair Technician & Store Manager

2013 - 2015

CTI Wireless (Minneapolis, MN)

- + Responsible for sales, repairs, and refurbishments of wireless phones.
- + Ability to diagnose and replace as necessary any external parts on device.
- Experience with software utilizing computer applications and diagnostic tools for troubleshooting.
- + Ordered necessary parts from approved suppliers and kept inventory of existing supplies and spare parts.

#### Electrical Technician

2008 – 2009

EPTIM Electricity Construction and Trade Ltd. (Ankara. Turkey)

- + Performed the electromechanical assembly of medium and low voltage electrical panels.
- + Maintained electrical panels for large businesses, including airports and shopping centers.
- + Experience in deciphering electrical plans and layouts.

#### Technician Intern

2006 - 2007

Turkish Telecommunication and Technologies (Ankara, Turkey)

- + Set up phone and internet connectivity services
- + Resolved connectivity issues through cabling and soldering.
- + Provided on-site customer support.