

## KEVIN GRANADOS

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### PROFESSIONAL SUMMARY

Results-oriented Electrical Engineering Student specializing in high-level problem solving, process efficiency and day-to-day

Maintenance in a manufacturing environment.

Power tools		SKILLS		Highly Reliable	
Microsoft Office				Quick learner	
Time management				Strong client relations	
Machinery (Forklift)				Training development aptitude	
Technical support				Cash flow management	
Advanced critical thinking				Intermediate Linux	
Operation system software				Self-motivated	
Creative problem solver				Superb Communication	
	WORK HISTORY				

**Photographer**, 03/2019 to Current

**Independent Freelance Work** – Las Vegas, NV

- Capture high resolution raw footage with camera
- Develop photos in post production
- Correct lighting and color to maximize image quality
- Consolidate Clients photos in folder to send off
- Fluent in Adobe Photoshop/Lightroom
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**MarketSource Target** - Mobile Sale Representative 02/2016 - 11/2016

- Check receiving for new phone shipments
- Add new phones to registry
- Count daily inventory
- Assist customers with new carrier plans
- Pitch new sales for ongoing promotions
- verify trade-ins and place trade-in orders for shipments

**Rakuten Super Logistics – Receiving Specialist 11/2016 - 10/2017**

- Receive all daily merchandise from local carriers FedEx, UPS, DHL, etc.
- Sign off any BoL's (Bill of Lading) from trucks/containers with accurate pallet count
- Start a kitting/separation process with all like items
- Process inventory counts on arrived merchandise
- Match corrected counts with packing slip (If provided)
- Input all counts into system for an updated inventory
- Put away all items that have successfully been counted and re-counted
- Edit any issues that may have occurred during count process discrepancies, overages and extras

**TCSJohnHuxley - Gaming Technician/ Systems Administration 10/2016 - Current**

- Performs installations, diagnostics and corrective procedures.
- Performs installations and repair procedures with limited direct supervision
- Must be able to troubleshoot and repair all technical product issues
- Communicate using Sales Force to provide status of service call
- Maintains and secures assigned tools, test equipment, parts and supplies
- Responsible for maintaining stock in vehicle with sufficient inventory of parts and other items required for service call
- Responds timely to all service calls assigned by Salesforce or Manager
- Maintain service history information including repairs and service visits using Salesforce
- Conduct preventative maintenance (PM's)
- Follows defined escalation procedures in reporting problems or repair issues using Salesforce
- Maintain scheduled maintenance on company vehicle and report and damage pr accidents

- Must comply with all Occupational Safety & Health Administration (OSHA) safety procedures and any additional state licensing regulations as applicable
- Responsible for the maintenance, configuration, and reliable operation of computer systems, network servers, and virtualization
- Install and upgrade computer components and software, manage virtual servers, and integrate automation processes
- Troubleshoot hardware and software errors by running diagnostics, documenting problems and resolutions, prioritizing problems, and assessing impact of issues
- Provide documentation and technical specifications to IT staff for planning and implementing new or upgrades of IT infrastructure
- Perform or delegate regular backup operations and implement appropriate processes for data protection, disaster recovery, and failover procedures
- Lead desktop and helpdesk support efforts, making sure all desktop applications, workstations, and related equipment problems are resolved in a timely manner with limited disruptions
- Responsible for capacity, storage planning, and database performance

## **EDUCATION**

**Associate of Applied Science:** Electronics Engineering Technology, Graduated: 3/2015

**ITT Technical Institute** - North Las Vegas, NV

Academic Achievement Awards of Highest Honors & Perfect Attendance

## **RELEVANT COURSEWORK**

Computer Structure and Logic

DC-AC Electronics

Microprocessors and Micro-controllers

Programmable Logic Controllers

Physics

Integrated Circuits

Electronic Communications

Networking