

Robert Kleinhuizen
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EDUCATION:

California State University, Fullerton..... January 2013
Bachelor's Degree, Information Systems

CCNA Certification Completed January 23rd 2020
Completed four CCNA preparation courses (4.0 GPA) at Coastline College then certification

SKILLS:

- ❖ Configuring and troubleshooting Cisco switches (2960, 3650) and Cisco routers (1910, 4321). Ability to physically wire Routers and Switches and create network diagrams.
- ❖ Can configure BGP and filter incoming routes with prefix lists and route maps.
- ❖ Can configure both a wireless LAN controller and an access point setting up a wireless LAN with SSID and a wireless DHCP server.
- ❖ Can Configure and troubleshoot dynamic routing protocols including Single or Multi-Area OSPF and EIGRP.
- ❖ Knowledge of LAN topologies including VLANs, TRUNKING and Inter-VLAN routing with stateful or stateless DHCP servers and IP addressing, subnetting and default routing for IPV4 or IPv6. Can create an IP addressing scheme for multiple LANs using private IP addresses and NAT (Network Address Translation) in static, dynamic or NAT overloading configuration.
- ❖ Configuration of Layer 2 redundancy using RSTP or PVST+ and EtherChannel with load balancing and gateway redundancy with HSRP standby routers and load balancing.
- ❖ Network Security including Cisco ASA (firewall), VPNs and tunneling. Can configure and verify Access Control Lists, Extended Access Control Lists and port security.
- ❖ Proficient in documenting the work I perform including iteration numbers, diagrams and configuration syntax files as well as using CRM/database software for storing and organizing information.
- ❖ Experience organizing large data sets with primary keys and producing reports from a relational database.
- ❖ Microsoft Office including (Excel, Access, Outlook, Powerpoint, Word).
- ❖ Experience installing and troubleshooting video conference and screen recording software.
- ❖ Advanced Excel skills (created locked sales and accounting calculation forms for dealers to use).
- ❖ Used C# to program forms that can input and access data stored in an SQL Server relational database.
- ❖ Good interpersonal, communication, time management and team skills.
- ❖ Professional and outgoing with customers, enjoyable to work with.

EMPLOYMENT HISTORY:

Aston Technologies [in San Francisco] (Full-Time: Jr. Network Engineer) Dec 2020 - Jun 2021

- Worked on physical equipment as well as remote setup/troubleshooting of networks and documentation
- Configured wireless LANS at remote sites, troubleshot routing protocols, VLANs and BGP connections to an ISP
- Created network diagrams in Visio and performed network discovery of new client networks
- Helped implement new training procedures to teach new engineers subnetting and CCNA exam objectives

Pacific-Tek (Full-Time: Inside Sales Associate with other assignments) Jun 2016 - Nov 2018

- Wrote the companies user manuals and other technical documents for their utility equipment lines
- Organized the database/customer records of the company and prepared reports for the National Sales Manager
- Prepared technical bid specifications for government agencies of the products manufactured by Pacific Tek
- Created all of the companies advertising/promotional material, performed the graphic design work

Athena Computer Power Corp. (Full-Time: RMA Associate) Feb 2016 - May 2016

- Was primary full-time employee in charge of the RMA (warranty returned merchandise) process
- Helped customers with questions about companies PC power supplies and network server racks

Angel Stadium (In-Seat Vendor) 2002 - 2007