

walt méndez

creative technical
engineer

experience

walt méndez

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SONY PICTURES ENTERTAINMENT / CREATIVE TECHNICAL ENGINEER - INFORMATION TECHNOLOGY PRODUCTION SERVICES ANALYST

march 2020 to september 2020 - culver city, california

- Apple Macintosh refresh/overhaul project
- Mac OS X upgrade on all outdated systems
- Setup/configure/deployment of hardware/software
- Data migration services
- Verification of all systems to meet SPE security compliance
- COVID-19 remote/vpn WFH deployment project
- Corporate Studio/Production end user technical support
- Assisted/supported over 1000+ users

AVATARLABS / CREATIVE TECHNICAL DIRECTOR

january 2008 to march 2020 - encino, california

- Mac OS X Server administration
- Google Apps suite/domain administration
- Microsoft Windows Server/Active Directory administration
- Hardware/Software management
- Network/Security management
- Server management/administration
- Major Projects: imap protocol email hosting to google apps domain suite migration, mac os x server to promise vtrack technology upgrades, mac os x server/hardware to isilon clusters migration, linksys to palo alto security firewall upgrades, network/security hardware upgrades, 125+ mac/windows hardware based setup/configure deployment, cloud based implementations, TPN/MPAA security implementations, offsite data center core foundation - breakdown entire technology core and relocate to downtown [la] data center, COVID-19 WFH remote/vpn deployment

ANASTASIA BEVERLY HILLS / CREATIVE TECHNICAL ADVISOR - ENGINEER

october 2018 to april 2019 - beverly hills, california

- Microsoft Office365/Active Directory administration
- Hardware/Software management
- Server management/administration
- Major Projects: principal team for setting up technology foundation, hardware audits/inventory implementations, responsible for deploying 150+ windows based systems for the entire sales team [domestic and international], audit all software/licenses [adobe and office365]

BEAUTYCOUNTER / CREATIVE TECHNICAL ADVISOR - ENGINEER

january 2013 to june 2018 - santa monica, california

- Mac OS X Server administration
- Google Apps suite/domain administration
- Microsoft Office365/Active Directory administration
- Hardware/Software management
- Network/Security management
- Server management/administration
- Call Center administration/management
- Major Projects: principal team responsible for setting the core technology foundation of the agency/company, formed relationships with apple/cdw enterprise solutions, firewall/network/security implementations, wireless network implementations, mac os x based server implementations, imap protocol email hosting to google apps domain suite migration, principle team responsible for relocating entire company [50+ based] to new headquarters and opening satellite offices [technology, creative, call center, sub technology] - relocation services, network wiring foundation, re-structured entire network hardware foundation at new location, assisted with network/server hardware upgrades/implementations cisco meraki/windows server based, assisted with google apps domain suite to office365 domain migration, assisted with zendesk/jira ticket system implementation, assisted with apple jamf pro implementation, over 300+ mac/windows hardware based setup/configure deployment, cloud based implementations

MB CREATIVE AGENCY / CREATIVE TECHNICAL ADVISOR - DIRECTOR - FOUNDING PARTNER

january 2004 to present - los angeles, california

Director of day to day operations - firm specializing in creative technical consulting for creative agencies.

- Security/firewall implementations
- Network system foundations
- Data storage/servers management/administration
- Infrastructure solutions
- Proactive and remote monitoring/support
- White glove/VIP services
- TPN [Trusted Partner Network]/MPAA security implementation
- Clientele list provided at the end

APPLE COMPUTER INC. / APPLE SOLUTIONS CONSULTANT - BUSINESS DEVELOPMENT SPECIALIST

january 2002 to january 2004 - los angeles, california

Facilitated business experiences through in-store briefings, workshops, events, and sales.

education

california state university of los angeles

2001 to 2003 - los angeles, california

art history, criticism and conservation, graphic design

california state university of los angeles

1998 to 2001 - los angeles, california

computer/electrical engineering

core expertise

apple certified • apple macintosh OS/iOS • windows OS • google apps/domain • office365/domain • mac os x server • active directory/windows server • isilon • promise technology • lumaforge jellyfish • synology • qnap • cisco meraki • palo alto • sonicwall • ubiquiti networks • adobe • maxon • autodesk • intuit • servicenow • zendesk • jira • jamf • help desk • ticket system • call center • technical support • networking • backup and recovery • security • project management • vpn • voip • remote support

mb creative clients

sony pictures entertainment • hello design • commonwealth projects • c & r pr • fish eggs creative • the ac collective • territory studio • duotone audio group • ghost robot • conscious minds studios • walker + drawas • anastasia beverly hills • beautycounter • this is needed • neoganda • avatarlabs • epoch films • arts and sciences • imperial woodpecker • department of sales • the directors bureau • community service showroom • em productions • maison 10 • spareroom hollywood • eat winsome • followbeauty • beautycon • leona edmiston • 3311 productions • a better la • a ok collective • troika design • alexandra loew designs • get reehl get davis • coeur • cosmetic group usa • creative contraband • brighthouse events • dietch pr • dragun beauty • work morris • endesign • for your art • ironhead studio • mcguire denim • chip and pepper denim • nes creative • ninja tune • soma films • unfold agency • whistler partners • windish agency • paradigm agency • made with elastic • zen freeman productions • mma creative group • epiphany usa • believe media • stardust brands • exopolis • dc photography studios • fill the city