

Gary Becerra (20)

Junior IT
Specialist

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Portland, OR 97266

(503) 568-0386
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SKILLS

SOFTWARE: Video editing, audio engineering, and web development

HARDWARE: Computer, console, and tablet assembly and modifying

LANGUAGE: Spanish translation and interpreting, programming languages (JS, Py, PHP, and C++)

EXPERIENCE

Amazon Inc. / IT Support Engineer 1

APR 2020 - PRESENT, TROUTDALE OR

- ❑ Administered internal networking, cabling, and maintenance within Amazon Warehouse
- ❑ Conducted troubleshooting on laptops, computers, projectors, and printers
- ❑ Participated in group projects and helped out other departments when needed

Amazon Inc. / Quality Control (ICQA)

MAY 2019 - APR 2020, TROUTDALE OR

- ❑ Managed freight volume and quality of individual products before being shipped out
- ❑ Fixed product and associate errors with the use of internal editing applications
- ❑ Handled hazmat products and trouble ticketing

WinCo Foods / Front Register

JUN 2018 - JAN 2019, PORTLAND OR

- ❑ Fulfilled direct customer service by assisting customers with purchases and returns
- ❑ Operated cash register and handled money in various forms
- ❑ Dealt with stressful situations and difficult customers

EDUCATION

CompTIA A+ / Various Certifications

SEP 2018 - JUN 2020, MT. HOOD COMMUNITY COLLEGE, GRESHAM OR

- ❑ CompTIA A+ , Network+ , Security+ , and Cloud Essentials+ certifications

David Douglas High School / Highest Honors

CLASS OF 2018, PORTLAND OR

- ❑ Intro to Digital Media, Intro to Business, Intro to Web Design, Intro to CAD, Digital Literacy, Web Development, Coding, Marketing 1, and Accounting 1

COMMUNITY SERVICE

Kingdom Hall of Jehovah's Witness / Baptized Publisher

- ❑ Free Bible studies, door-to-door ministry, hall cleaning, and family worship