

EPHREM MECHESSA

Culver City, California, United States



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Summary

Certified with Google IT support specialization.

One year of experience in an IT support technician role.

Installed, configured, troubleshoot software and hardware components.

Assembled 300+ new desktop computers and installed operating systems and software.

Networked windows computers for classroom learning.

Experience



Information Technology Support Technician

West Los Angeles College

Jan 2020 - Dec 2020 (1 year)

Education



West Los Angeles College

Associate's degree, computer network and security management

2019 - 2021

Licenses & Certifications



PC PRO CERTIFIED - TestOut Corporation

C4AFA



Technical support Fundamentals - Coursera

3MNT68J46NQ5



The Bits and Bytes of Computer Networking - Coursera

MKUS68LVHDC



Operating Systems and You: Becoming a Power User

QSKMTJ3V6Z5Q



System Administration and IT infrastructure Services - Coursera

CWYVN979E7FN



Google IT Support Specialization - Coursera

Skills

Networking • Operating Systems • Technical Support • Computer Networking • Basic computer architecture • Remote connection and virtual machines • Computer networking • Software management • Troubleshooting • Customer service

Honors & Awards



Dean's Honor list - West Los Angeles College

I am on the Dean's Honor List for the last three semesters.