## Objective:

To work cooperatively as part of a team, communicate effectively following through the required responsibilities, with the company' standards.

## Experience:

Experience in Financing, Loan Processing, Martketing and Client Direct and Internet Sales.

15 years of experience in diagnosing hardware issues, networks and performing end user support

Computer Software, including MS Office, Visual Basic Integration, Linux OS and Networking infrastructures

Advance Microsoft Excel development of interactive financial projects with VBA integration

Financial applications for Loan-Processing (Desk Manager, Dealer Center, Turbo Deal, etc.)

LAN maintenance, Database administration, Remote assistance, Raid configurations and Cloud Networking

Data Recovery, Encryption, Video Monitoring Setup, and General Systems Maintenance

## **Education:**

College Degree Equivalent in Computer Science & Systems Engineer A+

High School Diploma (Crenshaw High School)

Customer Service Skills

## Other:

Excellent Driving Record, Current Vehicle Sales Occupational License

Exceptional oral and written communication skills in English and Spanish

Highly organized and able to self-manage, ability to handle multiple tasks and priorities