Umid Muradli

19 Bud Ct. Pleasant Hill, CA, 94523 🏠
(901) 910 - 0009 📞
Umid.murad@hotmail.com ✉

Dependable Software industry worker equipped for fast-paced work and changing daily needs. Serves customers effectively with attention to detail and hardworking approach. Seeks out opportunities to go beyond basics and improve processes.

Skills

- Comfortable working with C++, HTML, CSS, JavaScript, Photoshop, and Microsoft Office products.
- Multilingual: English, Azerbaijani, Turkish, Russian.

Experience

JANUARY 2019 – PRESENT
Mobile Expert - Supervisor / T-Mobile, Pleasant Hill

- Coordinated technical resolutions to restore customers' service and correct device operations problems.
- Used excellent troubleshooting abilities to help customers resolve account, service, and product issues.

OCTOBER 2017 – NOVEMBER 2018
Certified Technician / Staples, Pleasant Hill

- Supervised repair and installation activities and enforced compliance with quality standards.
- Provided troubleshooting assistance to consumers and repaired various computers and phones internally and externally.

Education

PLANNED 2023 MAY
BACHELOR OF COMPUTER SCIENCE / San Francisco State University

- GPA 3.5.

OBTAINED 2020 MAY
ASSOCIATE OF COMPUTER SCIENCE / Diablo Valley College

- GPA 3.3.
- COMSC Advanced C++ Programming Certificate of Achievement
- COMSC Program Design Certificate of Achievement