

LAETITIA S. KANIEBA

19800 International Blvd Apt C203, SeaTac, WA 98188
(802-495-6712)
lkanieba@gmail.com

I. PROFILE

Tech Savvy with a Bachelor of Science in Computer Engineering, skilled in Programming, analytics, Data Bases and design with years of experience working in the import and export industry as a Junior/entry level developer. In addition, I'm a professional multilingual with a proven record of going the extra mile to be a dedicated and hard worker looking to further her career in a tech-related field.

II. EDUCATION

SEPT 2011 TO JULY 2016**BACHELOR OF SCIENCE IN COMPUTER ENGINEERING (TAMBOV STATE TECHNICAL UNIVERSITY, RUSSIA.)**

Graduated with a BS in computer engineering, and served as Multi Cultural Club President while maintaining excellent grades.

OCT 2009 TO JUNE 2011**DATA ANALYTICS PROGRAMMING (INSTITUT SUPERIEUR INFORMATIQUE, D.R.Congo)**

Graduated in Programming languages and Databases Management. Trained new students Programming languages. Elected as Student Body President for ISI.

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III. PROFESSIONAL EXPERIENCE

- **Since May 2020**

Team Shopper**Amazon Prime/Whole Foods Market
(Bellevue/ WA)**

Working in store receiving, picking up and preparing Amazon Prime now customers' orders while delivering outstanding customer service experience.

- **JAN 2018 TO NOV 2019**

JUNIOR SOFTWARE ENGINEER**GLOBAL SERVICES (Irving, Texas)**

Worked closely with a team of senior engineers to develop new software and new interactive technical design for import and export services to meet our customers' needs. Utilized tools such as MySQL, Tableau, Excel for data bases, and more.

- **JULY 2013 TO OCT 2015**

CASHIER**AUCHAN STORE (Tambov, Russia)**

Worked on the cash register, assisted customers with questions and participated in day to day sales meeting. In addition, I sold care services and discussed about discount and sale deals with customers.

- **JULY 2012 TO NOV 2012**

APP ASSEMBLY CS**BEELINE(Tambov, Russia)**

Served as an Assembly Specialist and Customer Service; my duties included Installing necessary applications on new phones and tablets as well as Resolving customer complaints via phone, email, mail.

- **SEP 2010 TO MAY 2011**

CUSTOMER SERVICE REPRESENTATIVE**TIGO (Kinshasa, D.R.Congo)**

Assisted customers over the phone and via emails with their bill and service related questions. In addition, I communicated with leadership and other stakeholders on customer and business related matters.

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IV. SKILLS

- Proficient in SQL, HTML, Python, Data Visualization, C++, C#, MS SQL Server, MySQL, Power BI, Auto LISP, AutoCAD, jQuery, Framework, Xml, Microsoft Word, Excel.
- Fast learner, teachable and pays attention to details.
- Excellent in Communication, leadership, Math, Statics, Computer and Analytics.
- Fluent in conversational and written French, English, Russia, Lingala, Swahili, and Tshiluba.

V. ACTIVITIES

Here are some activities that I enjoy doing:

- Reading
- Writing
- Traveling
- Sports
- Fitness
- Piano player
- Gaming

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