

Alexis Haro

Las Vegas, NV
lexisharo1@gmail.com
(619) 942-2179

Willing to relocate: Anywhere
Authorized to work in the US for any employer

Work Experience

Sales Associate

Ross Dress For Less - Chula Vista, CA
June 2017 to June 2020

As a sales associate responsibilities consisted of customer service, handling multi-phone line systems, and serve as team lead overseeing a team of 4-6 associates at a time.
Assisted in managing multiple departments including,

- Sales Floor
- Stock
- Front End

Store Associate

Target - Chula Vista, CA
August 2015 to June 2016

Responsibilities as a store associate included,

- Handling purchases
- Promoting & assisting guests with signing up for the Target RED card
- Customer service
- Answered phone calls on a multi-phone line system
- Handled returns & online orders

Education

Bachelor's in Criminal Justice

San Diego State University - San Diego, CA
August 2015 to December 2019

High school diploma

Bonita Vista Senior High School - Chula Vista, CA
July 2011 to June 2015

Skills

- Microsoft Office (3 years)
- Fast learner
- Customer Service Experience (3 years)
- Active Listening
- Detail oriented
- Cash Handling
- Strong verbal and written communication skills
- Organizational Skills
- Leadership
- Multi-line Phone Systems (3 years)
- Outlook (3 years)
- Google Docs

Languages

- English - Fluent
- Spanish - Intermediate

Assessments

Customer focus & orientation — Proficient

February 2021

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Sales skills — Proficient

December 2020

Influencing and negotiating with customers

Full results: [Proficient](#)

Customer service — Highly Proficient

February 2021

Identifying and resolving common customer issues

Full results: [Highly Proficient](#)

Customer focus & orientation — Proficient

February 2021

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.