# CHRISTINA MATTEIS

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Technology professional with 10+ years of experience looking to transition from software development into IT infrastructure roles. Strong expertise in diagnostic troubleshooting, repair, and maintenance of hardware and software.

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## Qualifications

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| Operating Systems: | Windows 7/8.1/10, Mac OS X, Linux, iOS, Android, MS Server |
| Software: | MS Office, MS SQL Server, GSuite, Adobe Creative Cloud, Trello, Slack, Zoom |
| Networking: | WLAN/WAN/LAN, TCP/IP, IP, DNS, DHCP, Firewalls, VPN, Active Directory, VMWare |
| Languages: | HTML, CSS, Javascript, PHP, .NET (ASP.NET, C#, VB), Python, Java, MySQL |
| Soft Skills: | Project Management, Collaboration, Customer Service, Written & Verbal Communication |

## Professional Experience

**Lead Full Stack Developer:**  Genicor, Inc.   |   Sep 2016 – Current
- Partners with remote team on development of sophisticated, user-focused applications within the health industry
- Directs configuration and deployment of software and hardware systems while providing remote and onsite support
- Assists in project vision and implementation strategies while providing cost-effective technical recommendations

**Lead Mobile App Developer:**  USDA & University of Colorado Engineering Dept  |   Aug 2015 – Sep 2016
- Led four students while designing and developing a complex cross-platform mobile application to analyze soil
- Organized and led weekly meetings with team and client to discuss progress and future developmental strategies
- Unique experimentation resulted in a scientific publication in the Soil Science Society of America Journal

**Freelance Full Stack Developer:**  Charitable Mint   |   Jan 2014 – Dec 2015
- Worked collaboratively to design and build a comprehensive web and mobile application for non-profit organization
- Diagnosed software and hardware issues remotely and provided updates to systems as needed
- Assisted in the selection, configuration, repair, and maintenance of technical equipment and software systems

**Contract IT Consultant:**  TM Model Management   |   Dec 2013 – Apr 2015
- Managed IT maintenance for small agency while providing proper documentation and training to staff
- Handled hardware and software selection, installation, and deployment of all computers, printers, and peripherals
- Provided remote troubleshooting and repair as well as performed updates to operating system and website as needed

**Full Stack Developer:**  WellAssure   |   Aug 2011 – Dec 2013
- Co-designed a complex software application with three engineers to track medical records and biological specimens
- Developed a comprehensive online account management system for investors and customers
- Assisted in design and prototyping of unique medical specimen delivery system using RFID technology

**Contract IT Consultant:**  Underwood Family Medicine   |   Jan 2011 – Aug 2011
- Updated and maintained IT systems for small medical clinic to improve efficiency and productivity
- Managed selection and deployment of software, hardware, and peripherals based on workstation requirements
- Provided on and off-site technical support and continuous monitoring to ensure smooth and successful operations

## Education

**Bachelor of Computer Science:**  University of Colorado at Boulder
Concurrent employment with engineering department as Learning Assistant for Intro to Computer Science course

## Certifications

**CompTIA A+ 220-1001:**  Passed Sep 2021 *(CompTIA A+ 220-1002: Anticipated test completion date Oct 2021)*

**Google IT Support Professional Certificate:**  Dec 2020
IT support training for troubleshooting, customer service, networking, operating systems, system administration, and security