CHRISTIAN ROLLOLAZO

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(253) 221-1192
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Young programmer with a specialization in troubleshoot incidents and user support. Managed any troubleshooting issues that increased user satisfaction while quickly adapting to fast changing priorities and deadlines Looking to gain experience and leverage my skills as an IT Technician.

EXPERIENCE

Amazon, Kent, WA— *Part Time Warehouse Sort Team Member*

November 2020 - PRESENT

EDUCATION

United States Air Force Academy, Colorado Springs

June 2019 - September 2020

Analyzed and identified solutions to all/any computing problems within my cadet squadron at USAFA

Functioned effectively as a leader of the squadrons IT team while teaching security principles and practices to maintain operations in the presence of risks and threats

Coordinated and organized remote servers within cadet squadron for upper leadership and squadron meetings during COVID-19 outbreak

Pursued my passion by enrolling in multiple Computer Science classes during my freshman and sophomore year
-COMPSCI 110 (INTRO TO COMPUTING AND CYBER OPS)
-COMPSCI 210 (Programming Fundamentals)
-COMPSCI 220 (Data Structures and Systems Programming)

Certifications

Google IT Support Professional Certificates

-Technical Support Fundamentals Certificate

Amazon Web Services Certificates

-AWS Certified Cloud Practitioner Certificate

Currently working on my CompTIA A+ Certificate

SKILLS

Python/JavaScript ●●●○○
Intermediate

Cloud Computing ●●●●○
Advanced

Windows/Mac OS ●●●●○
Intermediate

Excel ●●●●○
Advanced

Teamwork ●●●●●
Excellent

Communication ●●●●●
Excellent

AWARDS & ACHIEVEMENTS

Certificate of Special Congressional Recognition by Congressman Adam Smith

Best performing Freshmen Cadet of the Spring Semester at USAFA

Link Crew Commander in HS, in charge of **mentoring all incoming freshmen and other student- body** throughout the academic year.

LANGUAGES

Spanish ●●○○○
Basic Conversation

Japanese ●○○○○
Greeting words and phrases