# **Courtny Smith**

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## **PROFESSIONAL SUMMARY**

An organized, detail oriented, and conscientious self-starter, able to strategize and prioritize effectively to accomplish multiple tasks and stay calm under pressure. Very fast learner and eager to learn new skills.

# **WORK HISTORY**

### **Assembler Mechanic** - Boeing

- \* Assembled parts per work instructions and blueprints
- Stamped off work when complete and ready for QA inspection
- \* Utilized Windows 10 and Outlook
- \* Kept up to date on my certifications to complete my work
- \* Applied decals and stencils when needed
- \* Used various hand and powered tools
- \* Took electrical resistance measurements with correct device
- \* Cleaned using appropriate chemicals
- \* Sealed parts when needed
- \* Followed safety guidelines
- \* Kept work area clean at all times

### **Shipping** - Westwood Precision

- \* Determined approriate box size and safelty packaged parts for shipment
- \* Determined method of shipment and prepared invoices and other shipping documents
- \* Packaged parts and either prepared them for delivery or added them into our inventory
- \* Take inventory, maintained storage area
- Stand for up to 8 hours
- \* Bend, stoop, kneel and able to lift up to 50+ pounds

#### **Shipping/Receiving Coordinator** - Farmers Equipment Co

- Determined method of shipment and prepared bills, invoices and other shipping documents
- Received merchandise checked and signed delivery slips, and assisted with unloading as necessary
- \* Inspected and verified incoming goods against invoices or other documents, records shortages and rejects damaged goods
- Accepted or returned merchandise according to established company procedures.
- \* Calculated prices according to guidelines, and affixes bar codes, prices, and security tags as necessary
- \* Organized distribution and shipping of merchandise.

- \* Made necessary verifications against documents, unpacks and routes goods to appropriate storage areas
- \* Take inventory, maintained storage area, organized and placed stock on shelves.
- \* Stand for up to 8 hours
- \* Bend, stoop, kneel and able to lift up to 50 pounds
- \* Used forklift to move inventory around and to load/unload trucks
- \* Used various hand tools to assemble products for display or sale

### Center Manager - Advance America

- Managed the P&L to meet Revenue, Expenses and CGP
- \* Guided daily, weekly & monthly center goals and objectives
- \* Built strong relationships with current and potential customers
- Addressed customer concerns, and actively participated in customer transactions
- \* Marketing efforts in the community and over the phone to generate sales and customer growth
- Maintained accurate cash controls
- Created and maintained accurate customer files with all required documentation
- Performed and documented collection calls from past due, NSF and write-off customers
- \* Completed other administrative/clerical tasks

## **Assistant Manager** - Advance America

- \* Actively assisted in meeting the center's performance metrics as defined by management
- Understood, recommended, and sold financial products and services to customers
- \* Built strong relationships with current and potential customers
- \* Addressed customer concerns, and actively participated in customer transactions
- \* Marketing efforts in the community and over the phone to generate sales and customer growth
- \* Assisted in the P&L to meet all budgeted numbers and managers expectations for the center
- Maintained accurate cash controls
- \* Created and maintained accurate customer files with all required documentation
- Performed and documented collection calls from past due, NSF and write-off customers
- \* Completed other administrative/clerical tasks

#### **Crew Member** - Taco Bell

- \* Greeted customers in the restaurant and/or drive-thru
- \* Took customers orders and processed payments
- Prepared and stored food ingredients
- \* Assembled food and beverage orders, checked to make sure they're correct & packaged products
- \* Maintained a clean, safe work and dining environment
- \* Stand for duration of entire shift