Love T. Slaughter

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Highlights of Qualifications

- ♦ **A**+ certification
- Four years in object oriented programming
- ♦ **Five** years in customer service experience
- ♦ Well-organized efficient communicator
- Motivated self-starter, able to work collaboratively and independently

Technical Skills

Microsoft:

- 2016
- Office365
- Visual Studio

Programming Languages:

- JavaScript
- Python
- Ruby

Operating Systems:

- Ubuntu
- MacOS
- Windows 10

Work Experience

<u>Barista</u> Dec 2019 – Oct 2021

Starbucks Coffee Company, Tarpon Springs, FL

- Named: Q1 Employee of the Quarter
- Handcrafted high-quality artisan beverages.
- Delivered high-quality customer service while providing on demand conflict resolution.
- Worked in accordance to COVID-19 guidelines.

<u>IT Associate</u> Jan 2015 – Dec 2019

The Ministry Concierge, Inc., Las Vegas, NV

- Performed routine office hardware and software maintenance.
- Troubleshot technical errors within office and department.
- Consulted with non-technical board members in order to achieve company goals.

Education

Cybrary, Online Present

♦ System Administration Career Advancement Arizona State University, *Online*

♦ Bachelors of Science - Biomedical Science

University of Central Florida, Online

♦ Introduction to Cybersecurity Defense

Present

March 2021

References Furnished Upon Request