Eric Yousefian

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SUMMARY

Over 10 years' experience in the IT industry. My background ranges from system, network administrations, design, implementation, and managing in professional and team-oriented manner which is ranging from small to large scale complex in an enterprise environment. I have excellent verbal and written communication skills, ability to interconnect with technical and nontechnical end users, administration, engineers and management.

TECHNICAL CERTIFICATIONS & TRAINING

- Microsoft Certified Solutions Expert (Server Infrastructure 2012)   **(MCSE)**
- Certified WAN Administrator   **(CWA)**
- Cisco Certified Network Associate (Routing & Switching)   **(CCNA)**
- CompTIA Network+   **(Network+)**
- CompTIA A+   **(A+)**

EDUCATION

DeVry University – Sherman Oaks, CA   2011
Bachelor of Science, Technical Management   **Emphasis:** Network and Communication

TECHNICAL SKILLS SUMMARY

Managerial Skills:

Implementation, business goals, research, participates, performance, analysis, Information Technology, manage, Coordinate, vendor, assessment, conflict resolution, problem solving, disaster recovery, HIPAA, technical projects, excellent knowledge of systems technology and technical.

Network Administration Skills:

Server 2003/2008r2/2012, user accounts, network security, troubleshoot, back-up devices, Exchange Server 2007/2010, Server, Ghost Imaging, Terminal Server, Citrix, Active Directory, Group Policy, CISCO Switches and Routers (ATM / Ethernet), HP Pro Curve, VLAN, Ethernet, Fast Ethernet, WAN, LAN, TCP/IP, CDP, RIP, RIPv2, OSPF, EIGRP, BGP, VTP, VLAN, VPN, HSRP, STP, SVI, CEF, Frame-relay, PPP, ACL, NAT, PAT,VoIP,SNMP,SMTP, Cisco IOS, Cisco Unit Express/Enterprise, Cisco Cat 6500 series, Cisco 2106 Wireless., Remote Desktop, Data Collection, All windows variants, Sun Solaris Unix variants, Linux Red Hat, IBM Unix AIX, Linux variants, IOS variants, Cisco Call Manager.

Software Implementation Skills:

Exchange 2003/2007/2010, Office 365, Apache, SAMBA, VMware, Office variants, Symantec Anti-virus, McAfee Anti-virus. Microsoft office Word, Excel, Access, Power Point, Internet Explorer, Mozilla Firefox, Opera, Scanners, Desktop and Networked Printers, Windows OS 7/8.1/10, Azure.

Security Implementation Skills:

ASA Cisco 5500 Firewall, Check Point security VPN, Watch Guard Symantec command center, Symantec Enterprise Vault.

Hardware Skills:

All PC variants, Printers, Video capture devices, CAT5, CAT6, Fiber, EMC, NetAp filers, HP servers, Dell Servers, HP storage-works P2000 G3.

DETAILS OF PROFESSIONAL EXPERIENCE

Parehjan & Vartzar Chiropractic Inc, Glendale CA   2019- Present
IT Administrator
Excellent knowledge in HP, LAN/WAN technology, VPN, server system administration and maintenance, VoIP, VMware ESXi 5.5, EMC and Provide technical assistance and help desk supports for 80 users in a medium business level. Managing install, config, troubleshoot on Mac's, PC's, Laptop's. Promote efficient, cost effective use of advanced technologies and manage the migration to next-generation technologies. Administer and maintain Active Directory user accounts, permissions and access rights, policy group. Create and make changes to end user's active directory profile accounts. Create user role in Access Control. Diagnose and resolve all network documenting latest issues for all the offices and solving internal business applications. Oversees and manages help desk activities to include responding and resolving IT related issues and providing answers in a timely manner. Administer Active directory by adding/terminating users; assigning rights and access; resetting passwords; establishing e-mail address; assessing and reporting operation status.

Enki Health & Research Systems Inc., Burbank CA   2011 – 2019
Network Administrator
Knowledge and hands on experience in server OS such as 2008r2, 2012, 2016 and 7, 8.1, 10 Win OS, and Exchange 2007, 2010, 2013 Office 365 all version and SQL 2008, 2012, 2014. Assembled, configured, and maintained computers. Managing installation and configuring PC(s) and Laptop(s). Plans, organizes, manages, document, integrates and evaluates work of the division with subordinate supervisors and staff. Handled lots of project throughout my 7 years in Enki Health & Research Inc., the example of those project was, create 2 physical host 2012R2 servers, creating about 10-15 Hyper-V virtual servers, upgrading to 2012 from 2003 on our 2 Hyper-V virtual domain controllers, setup from scratch an Router 2951 and HP pro curve/Aruba 2920 Switch's, helping in migration of exchange 2007 to office 365, managing in replacing about 400 PC and 100 laptop for our entire company locations. Oversees administration and maintenance of technology infrastructure to include workstations, networks, servers, software applications, phones, copiers and other technologies. Manages and performs computer operation scheduling, local/remote backups, storage, and retrieval functions on servers. Excellent knowledge in HP, LAN/WAN technology, VPN, server system administration and maintenance, VoIP, VMware ESXi 5.5, EMC and Provide technical assistance and help desk supports for 400+ users in an Enterprise level. Promote efficient, cost effective use of advanced technologies and manage the migration to next-generation technologies. Administer and maintain Active Directory user accounts, permissions and access rights, policy group. Create and make changes to end user's active directory profile accounts. Create user role in Access Control. Diagnose and resolve all network re documenting latest issues for all the offices and solving internal business applications.