

Elijah Hall-Crockett

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EXPERIENCE

Fry's Food, Phoenix, AZ- e-Commerce Clerk

April 2020- present

Provide positive and accurate customer service. Assemble customer on-line orders, process coupons and payments and deliver and load orders.

Willamette University, Salem OR — Department IT Assistant

Sep 2019 - March 2020

Worked on new computers ordered by faculty and configured them to be deployed on campus. Worked on reimaging and rebuilding computers.

YMCA, Salem OR — Referee

Nov 2019 – February 2020

Fostered sportsmanship among players and coaches to minimize in-game conflict. Reacted to complex game situations quickly and effectively. Adhered to and enforced game rules and regulations.

City of Phoenix Parks & Recreation Dept, Phoenix AZ — IT Intern

May 2019 - July 2019

Interned for the Parks and Recreation IT division. Set up and installed new printers in public pools buildings, recreation centers and department work sites for specified city network. Set up and replaced office monitors.

Yellow Cab, Phoenix AZ — IT Intern/Customer Service Rep

Jun 2016 - July 2017

Assisted with computer networking, network security and cable management; Designed floor layouts using Microsoft Visio; Took customer service calls in the call center and resolved issues. **Intern periods included Summer and Winter breaks 2016 and Summer 2017*

City of Phoenix Parks & Recreation Dept/Scott Business Group, Phoenix AZ — Seasonal Camp Recreation Aide

May 2018 - July 2019

Served as a recreation instructor to youth in summer and winter camps at Maryvale Community Center. Implemented arts and crafts activities and supervised art sessions at camp. Created fun and challenging recreational activities for campers between the ages of 7 and 12. Assisted campers with behavior issues and helped children communicate effectively and bond with new friends.

SKILLS

Cable
High volume calls- Call Center
Computer networking
Customer service
Hard drives
Leadership
Office
Microsoft Visio
Monitors
Network security
Network
Printers
RAM
Workshops
Expertise Java
Expertise in MatLab
Customer support

AWARDS and RECOGNITIONS

Willamette University Football-
2016-2018

Willamette University Track-
2016-2018

EDUCATION

Willamette University
Salem, OR

Bachelor of Arts in Computer Science

Anticipated graduation August
2020 (online student)

