

## WORK AND LEADERSHIP EXPERIENCE

### **Emerald City Smoothie, Seattle, WA**

*Smoothie Barista, July 2019 to Present*

- Prepared and served a large variety of smoothies and other drinks
- Provided great customer service and a friendly cashier experience
- Coordinated with coworkers to ensure a high quality product with speed

### **Oasis Tea Zone, Seattle, WA Barista, October 2018 - March 2019**

- *trained in successful food prep and customer service*
- acquired skills in managing customer satisfaction
- guided and assisted coworkers to optimize efficiency, safety, and quality assurance
- developed a sense for business operations, planning, and logistical coordination

### **Hebron PREP Program, Hebron, CT Child Care Staff, February 2015 - January 2016**

- Supervised Children (pre-k to 6th grade) in a before/after school program
- Provided a supporting and nurturing environment where children are free to safely develop
- Orchestrated activities/projects to enrich the children's creativity, social skills, self-image, education, etc.

### **Eagle Scout Training and Award**

- Served as senior patrol leader of the whole local troop, leading and educating over 30 younger scouts in training activities, responsible/supportive citizenship manners, community outreach projects, diverse outings, and worked diligently to train scouts to function seamlessly as small group patrols
- Planned and conducted a capstone eagle scout project in service to my local community. Acquired grants and town government approvals to fundraise and carry out a restoration of a 1600's historical site which involved landscaping, repairs, and additional enhancements. Coordinated, led, and oversaw over 20 volunteers on multiple days of hard labor to finish the service project.

## EDUCATION

Seattle Central College, Seattle, WA

A.A.S. Network Administration, Dec. 2017 – Aug. 2020

## SKILLS

- Cashier, customer service, chef training, friendly attitude, patient and determined, team leader
- Dedicated and detail oriented, quick problem solving skills, highly adaptable and diverse skill set
- Trained in Microsoft Office 365, Active Directory, Linux Networking Systems, Routing Hardware System
- Cisco Networking, OSI model basics and virtual machine computing