


# Anthony Hatefi

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## Summary

Currently transitioning my career from electrical to information technology. My experience as a journeyman electrician ties in to my new career path in many ways, some of which includes providing excellent customer service and troubleshooting devices. I have recently acquired the CompTia A+ certification and have much experience working with Windows operating systems. I'm looking to learn all that I can while helping as many along the way as possible!

## Experience

### Electrician

Helix Electric

Mar 2021 - Aug 2021 (6 months)

- . Supervise and work with others, teaching skills needed so they can be successful in the field

### Electrician

M&M Electric

Sep 2020 - Mar 2021 (7 months)

- . Work independently and efficiently
- . Tackle complex problems head on and complete the task quickly

### Electrician

ROB'S ELECTRIC, INC.

Mar 2017 - Sep 2020 (3 years 7 months)

- . Provide excellent customer service to home owners, builders
- . Troubleshooting a variety of devices and using problem solving skills to get the issue handled

### Sales Associate

Zumiez

Jan 2016 - Jun 2017 (1 year 6 months)

- . Uphold excellent customer service standard and create a unique, positive experience

## Education

### Everett Community College

GED

2011 - 2011

## Licenses & Certifications



## **CompTIA A+ ce Certification - CompTIA**

Issued Oct 2021 - Expires Oct 2024



## **Residential Electrician [Journeyman] - Washington State Department of Labor and Industries**

Issued Aug 2019 - Expires Feb 2022

## **Skills**

Teamwork • Team Leadership • Troubleshooting • Windows 10 • Technical Support • Mobile Devices  
• Electrical Wiring • Electrical Troubleshooting • Customer Service • CompTIA