

Jacob M. Denker

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Passionate individual who recently acquired CompTIA A+, seeking a new career in IT industry. Prior Help Desk education as well. Seeking to prove my skills in the workforce.

EXPERIENCE

Bullseye Glass Factory, Portland Oregon - *Glass Caster*

July 2019 - June 2020

Worked to sustain high quality standards when making fusible glass. Worked with large machinery next to hot furnaces. This is where I began to take my IT inspirations seriously.

Hammy's Pizza, Portland Oregon - *Pizza Delivery Driver*

April 2016 - July 2018

Worked with a small team delivering quality to a loyal customer base. Took order over the phone, as well as prepped food and logistically maneuvering the city of Portland to make timely deliveries.

Community Ambulance, Portland Oregon - *Emergency Medical Technician*

May 2015 - February 2016

Transported patients while monitoring their vitals and providing Basic Life Support while en route. Kept up to date records while remaining vigilant.

EDUCATION

CompTIA A+ Certification

Aquired 7/2020

St.Louis Community College Location (St.Louis, MO)— *IT HelpDesk Certification*

9/2017- 12/ 2017

Portland Community College (Portland, OR) - *Emergency Medical Technician*

September 2014 - February 2015

SKILLS

Easy Going and
Communicative

Soft background in Video
Creation

Strong Phone Skills

AWARDS

High School Diploma
(Cleveland High School
Portland, OR)

Striving to Complete other IT
Certifications

Security+, CCNA, CompTIA
Pen Tester

LANGUAGES

Python, C+, Java

