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Styles Brooks

SKILLS

I am very self-motivated and have excellent communication skills. I'm known for learning things very quickly and being passionate about what I do. I'm detail-oriented, very thorough, and I stick with a project until it's fully complete. I'm experienced as a leader and I know how to keep people motivated. I'm fantastic at working with other people, making things as simple and fun as possible for everyone.

EXPERIENCE

All Breed Equine Rez-Q - 2415 116th St. NE Marysville, WA 98271 - Caretaker

June 2015 - August 2015

- Took care of horses and other animals, brushed and fed.
- Cleaned troughs and stalls, baled hay.
- Maintained a clean area and gave care and support for all the animals.

MPHS - 5611 108th St NE, Marysville, WA 98271 - Library Assistant

September 2014 - June 2017

- I organized books, making sure everything was in order.
- Checked out books to students, managing late fees.
- Cleaned shelves, made sure everything in the library was neat and tidy.
- Carried large boxes of new books in and unpacked them.
- Processed new books to be used in the library, put covers on, barcodes, stamped, inventories.
- Took inventory of all books in the library to make sure none were missing.

Best Buy - 16924 Twin Lakes Ave, Marysville, WA 98271 - Core Sales and Mobile Sales Consultant

August 2017 - February 2021

- Dealt with customer's cellular accounts.
- Worked under pressure in busy situations with multiple distractions.
- Had to deal with complicated problems while alone or with inexperienced co-workers.
- Taught new employees proper ways to work while in Best Buy and have done performance evaluations with them.
- Handled expensive equipment with proper use and care.
- Learned on the go in situations that were unfamiliar to me.

- Worked in every department and had to learn about hundreds of different products.
- Dealt with difficult customers in a calm and respectful manner.
- Took on leadership roles when I needed to, especially when it came to other employees seeking me out for help.
- Had to keep up maintenance in my department, as well as others to keep things clean and orderly - dusted, wiped down displays, vacuumed, organized said areas, downstocked items, etc.
- While on Core Sales, I had to pull down multiple different types of products that were heavy in a safe way to ensure no product and/or people were hurt.

EDUCATION

MPHS - 5611 108th St NE, Marysville, WA 98271 - High School Graduate

September 2012 - June 2017

I've learned a lot in my years in High School. I've taken math classes every year up to Calculus and took many computer classes. In the middle of High School I went to Sno-Isle Skills Center and took a class for Computers, Servers, and Networking. During my years in High School I've also been a teacher assistant for many classes, mainly a library assistant. I've managed many things at the school including their Chromebooks. I've learned many communication skills and learned to help others while helping myself.

Sno-Isle Skills Center - 9001 Airport Rd, Everett, WA 98204 - First Year Student

September 2015 - June 2016

Sno-Isle was when I first learned about my true potential. During this year, I've learned so much about technology than I have my whole life. Computers, Servers, and Networking showed me how to do things I never thought I'd learn. I've learned how to set up an entire company with a network and how to fix and analyze broken computers as well as build them from nothing to something. Even for as much as I learned in that school, I know I have room for plenty of more knowledge. If you need anyone who knows anything about technology, I'm your guy.

Best Buy - 16924 Twin Lakes Ave, Marysville, WA 98271 - Certification

August 2017 - February 2021

While at Best Buy, I had to continue to get certified for multiple different things. Screen repair, account examinations, proper selling techniques, etc. During the first three months at Best Buy, I did learning networks to teach me all about how I would do things on the floor (selling, cleaning, customer interactions, performing under pressure). They have also sent me out for sales expos to further teach me the techniques I know now. Throughout my Best Buy experience, I have gained knowledge about every department in my store; Magnolia, Home Theater, Smart Home, Mobile Sales, Computing, Networking, Customer Service, Digital Imaging, etc.