

Michael Magers

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Work Experience

May 2007 - September 2016

Magersphoto.com, *Owner*

- Style photoshoots, take photographs, set up lighting, retouchg all images and turn over to agencies.
- Help Models build their brand.
- Social Media Marketing.

January 2011 - April 2011

H&R Block, Inc., *Tax Preparer*

- Analyze tax information provided by clients and deliver a timely, high quality and effortless client experience
- Preparing complete and accurate tax returns
- Completing accurate returns and dedication to impeccable client service by providing timely and helpful responses to client inquiries
- Conducting tax interviews with clients
- Supporting tax advisors and senior tax preparers providing U. S. tax services to U. S. citizens and residents living outside the United States
- Begin the tax return by entering client and W-2 information into the tax program
- Preparing complete and accurate tax returns while delivering outstanding client service and generating new clients through local marketing efforts
- Preparing complete and accurate tax returns while delivering outstanding client service
- Conducting face-to-face tax interviews with clients
- Compile, inputs, reviews, signs and files tax returns while partnering with Block Labs Relationship Managers to create a

customer centric tax experience

- Analyze tax information provided by clients and deliver a timely and high quality client experience
- Ensure a copy of the completed return is provided

June 2002 - October 2008

MIST Enterprise, *Owner Operator*

- Assist Clients by helping to future proof their computer systems.
- Build advertising/marketing/brand strategies and implement them.
- Diagnose and repair software and hardware.
- Find ways to reduce costs associated with their business. IE Phone/Internet services

July 1999 - June 2002

Seal Science, *IT Manager*

- Update and manage all software and hardware over three locations across the United States
 - Maintain all hardware and software. Provide plans to update old systems.
 - Worked closely with software developer to address the business needs.
 - Made custom reports that accessed SQL database directly.
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Education

1995

New Horizons, *Vocational in Novell*

2003

New Horizons, *Vocational in MCSE Not completed*