Bryan Sempertegui

Federal Way, WA
sempertegui.bryan@gmail.com
2536702070

Authorized to work in the US for any employer

Work Experience

IT Support Specialist
Transgroup Global Logistics
January 2020 to March 2020

• Excellent oral and written communication skills; proactive and responsive communication both internally and externally.
• Setup new, Re-used or Repaired computers for the corporate building.
• Managed the Active Directory and Email servers to Add/Remove/Modify users and email accounts.
• Used SQL databases and processes to facilitate and ensure quality of services provides by the company
• Often took the role of Server Admin to Backup, Upgrade and Configure multiple of our servers
• Tenacity and follow-through on all assigned tasks to ensure competing priorities are addressed and deadlines met.
• Assist in the design and implementation of technological advances, as necessary, to help improve overall productivity. Always stayed busy by researching and testing new ways to increase network security.
• Address and resolve all technical issues assigned via internal ticketing system to include full documentation of work therein.
• Assist with the documenting of IT policy, process and procedure.

Inventory Control Coordinator
IMI Precision Engineering
August 2019 to December 2019

• Gather and Analyze data from the SQL system for inventory of parts, components and material the facility uses on a daily basis.
• Create tables, charts and reports using Microsoft office to better display discrepancies to my supervisor.
• Look at previous transactions and usages to verify accuracy of inventory.

Help Desk Technician
Kean University
2015 to 2016

• Configured new employee work stations, including all hardware, software and peripheral devices
• Configured computers to network drivers and connected to printers and other peripheral equipment
• Built and repaired computers according to schedule
• Supported employees with advanced troubleshooting on help desk tickets

Education

Associate in IT Network and Systems
Green River Community College - Auburn, WA
August 2017 to September 2019

Skills

- Server/User Administration experience
- Diagnose and repair of Hardware/Software
- Network security and maintenance
- Excellent problem solving skills
- Basic/Intermedia SQL knowledge
- Microsoft Office Tools experience
- Process improvements
- Document management
- Interpersonal and verbal communication
- Team player
- Active Directory
- IT Support
- Help Desk
- Operating Systems
- LAN
- Microsoft SQL Server
- Technical Support
- Basic C#, Python and HTML
- Microsoft Windows Server
- DHCP
- Network Support
- TCP/IP