

SETH POUNDERS

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Snohomish, WA 98258

PROFESSIONAL SUMMARY

Self-directed and highly independent, although not afraid of learning from others. Motivated to become proficient in any task presented. Greatly enjoys solving difficult problems.

Experience using computers for over 10 years. Built, optimized, and maintained working PCs from basic parts. Able to write scripts to accomplish tasks.

SKILLS

- Client Service
- Complaint resolution
- Retail store support
- Professional telephone experience
- Training development aptitude
- Cisco switch and routing
- Cisco IOS
- Experience with:
 - Python
 - Java
 - Object oriented design & Design patterns

WORK HISTORY

Night Shift Lead | Haggen Food & Pharmacy - Snohomish, WA *08/2018 - 09/2020*

- Maintained clean, sanitized and well-organized food preparation zones.
- Prepared recipe ingredients by washing, peeling, cutting and measuring.
- Performed shift change tasks each day to keep store efficient and neat.
- Minimized resource and time losses by addressing employee or production issue directly and implementing timely solutions.
- Mentored newly hired employees on dangerous equipment and developed training material for all Deli Crew Members to use for reference purposes.
- Ensured safety and proper use of equipment.
- Worked closely with department management to ensure extra tasks get done reliably.
- **Employee Trainer** | Jimmy John's - Snohomish, WA *08/2017 - 08/2018*
Corrected employee behavior that did not reach accepted standards, and recognized performance that met or exceeded those criteria.
- Helped management by working overtime, on unscheduled days, and often
- worked 6+ days a week.

EDUCATION

Snohomish Highschool - Snohomish, WA
High School Diploma

06/2017

HOBBIES

Computers
Microbiology
Astronomy & Physics
Music theory