

OSAHON ENEHIKHARE

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Summary: Result oriented with proven knowledge of Operating Systems, troubleshooting, Network setup, Cisco IOS Command Line experience.

Education

NexGenT

Full Stack Network Engineer

- 480hrs of training, education, simulations, hands on experience and project management that includes a skills qualification check and required passing of written examinations

San Jose, CA

Oct 2019 – Present

Limkokwing University Malaysia

(MBA in Project Management)

Kuala Lumpur, Malaysia

Dec 2019

Limkokwing University Malaysia

(Bachelor in Business Administration)

Kuala Lumpur, Malaysia

Dec 2017

Technical College

(Diploma in Computer Science)

Edo State, Nigeria

June 2012

Certifications

NexGenT Full Stack Network Associate

Jan 2020

NexGenT Full Stack Network Professional

May 2020

Cisco Certified Network Associate (CCNA)

April 2019

CompTIA Network +

March 2018

Technology Summary

Systems: Linux, Windows, Mac OS X, Mobile

Software: MS Office, (Windows) PuTTY, Serial, Notepad++, Solarwinds TFTP Server, Wireshark

Knowledgeable Areas

IT and Network Architectures
Network Devices and Components
Network Topologies and Types
Full Stack Networking
Network Management
Bits, Bytes, Ethernet and Media
Access Control
Layer 2 and Layer 3 Switching
Virtual Local Area Networks
(VLANs)

Spanning-Tree Protocol, Internet
Protocol
Static Routing
Routing Protocols (EIGRP, OSPF,
BGP)
IP Addressing, Subnetting and Access
Lists
Network Address Translation (NAT)
Networking protocols such as ARP,
ICMP, DHCP, FTP, Telnet and SSH
TCP and UDP Fundamentals

Network Cables and Connectors
Cable Making
Wireless LANs
Voice over IP
Cisco IOS
Cisco Packet Tracer
PC Assembly
Software Installation
Ticketing
Troubleshooting Skills

Projects

Full Stack Network Project

March 2020

Plan, designed, and deployed a robust network infrastructure supporting a headquarters office and 2 branch offices hosting 55 LAN users.

- Worked on IT operations, architectures, network infrastructure design, configuration, and management to create a network solution with the specifications set by the client
- Presented project manager with a full Statement of Work that included the network topology, basic timeline for project delivery and a bill of materials
- Configuring and Troubleshooting OSPF and EIGRP routing.

- Logged 80hrs of command line configurations on routers and switches that included VLANs, VTP, HSRP, BGP, QoS, DHCP, and STP to ensure proper functionality of the network

Cisco ASA SSL VPN Project

April 2020

This project includes the installation of ASA Firewall with SSLVPN Service to support the requirements of the Statement of Work.

- Brownfield deployment, added a Cisco ASA 5506-X Firewall to the existing FSN Project at the HQ location
- Completed a HQ ASA 5506-X Deployment, HQ ASA 5506-X SSLVPN Configuration and Verification and Testing & Confirmation of Deliverables
- Set up and configured Trusted Root CA signed certificate and installed on the ASA used for SSLVPN users to authenticate against when using the SSLVPN
- Perform final testing of all installed network services and confirm each deliverable was met in the Project Completion Form

Colocation Data Center Project

April 2020

Deployed a robust network infrastructure in support of The Company headquarters and two branch office facilities.

- Brownfield deployment, added a colocation DC to provide offsite high availability and resiliency to the FSN project
- Identified potential risks, created a scope of exclusions, change additions and proposed billing terms to the company HQ
- Followed 14 Scope of Work milestones and tasks ranging from Project Kick off to High Availability Cabling, EIGRP Dynamic Routing, set up HQ Colo LAN to Project Closure to ensure all deliverables are completed

Work History

Excell CompuCom Systems Onsite @Salesforce

San Francisco, CA

Network and Desktop Support Tech

May 2020

Present

- Network Support/Setup
- Solve a broad range of day-to-day onsite technical issues on internal desktop and laptop systems
- Provide real-time support to everyday users
- Imaging Mac, HP, Dell Machines, etc desktop deployment, and provisioning
- Resolve ticketing issues

Tes Service Support Onsite @WTW

San Francisco, CA

IT Technical Support

Jan 2020 – Feb 2020

- Facilitated system migration, Imaging, hardware troubleshooting and parts replacement project
- Maintained composure and patience in face of difficult customer situations, applying de-escalation techniques and positive customer support
- Assessed and identified issues and quickly resolved to restore functionality

Limkokwing University

Kuala Lumpur, Malaysia

IT Support

Jan 2018 – Aug 2019

- Installed and maintained the LAN infrastructure for all computer labs
- Assisted with windows migration and deployment
- Removed malware and viruses from laptops and desktop systems using specialized software
- Configured new employee work station, including all hardware, software and peripheral device
- Supported employees having data connectivity issues, assisting with troubleshooting steps and rebooting of hardware

East Point Office Automation

Edo State, Nigeria

Pc Tech

Oct 2013 – 2014

- Tracked and resolve any issues relating to computers
- Worked closely with team members to deliver project requirements, develop solutions and meet deadlines
- Assessed and identified issues and quickly resolved to restore functionality
- PCs Deployment, imaging, troubleshooting, hardware component replacement