

BRITTANI CARTER

Las Vegas, NV
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Motivated, inspired, and persuasive individual seeking a position where my technical experience, military experience, formal education, as well as interpersonal and organizational abilities will be utilized in a challenging, growth-oriented environment.

#readytowork

Willing to relocate to: Omaha, NE

Authorized to work in the US for any employer

WORK EXPERIENCE

Data Center Technician

Cloud Brothers Inc - Las Vegas, NV
April 2020 to Present

- Ensured the ongoing operations, availability and stability for DC infrastructure such as structured cabling, server hardware, network, and storage equipment
 - Installed and decommissioned infrastructure components per guidelines
 - Incident handling, troubleshooting, and server hardware replacement/upgrades
 - Off hour on call support
 - Maintained inventory of infrastructure stock equipment
 - Hands on knowledge of server hardware and components, LAN structured cabling (copper & fiber).
 - Experience with HVAC, generators, electrical and UPS power systems .
 - Excellent communication, organizational, time management, and listening skills
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Network Support Technician

Field Nation - Las Vegas, NV
January 2018 to February 2020

Performed IT projects including wireless site surveys, wireless AP installations and configurations, VoIP installations, troubleshoots and repairs.

Rack, stack, and turn up various network equipment including Cisco routers and switches, Fortinet, Netgate, etc.

Installed and terminated network cable for voice and data, including work with 66 and 110 blocks.
Tasks included hardware and software refresh, trouble shooting, and end user training.

Regional Manager of Operations

Interconnect Inc - Las Vegas, NV

June 2016 to December 2018

- Served as team leader; trained and managed staff on the installation, cleaning and testing of fiber optic cables.
 - Troubleshooting high loss and no signal, using various equipment like OTDR.
 - Maintained several different wireless tower/ fiber optic network sites
 - Troubleshot customer service connection issues via phone or on site
 - Added new lines, cables, patch panels, moves, troubleshoots and repair to existing data/voice systems
 - Placement of racks, installation/wiring of servers and equipment.
 - On call 24 hour emergency restoration and maintenance
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Terminal Train Master

Norfolk Southern Corp - Macon, GA

August 2015 to April 2016

Responsibilities

- Initiate and provide an accurate, complete, and timely investigation of all accidents and incidents, including causes, remedial action, and recommended solutions.
- Ensure daily train lists are accurate as generated by the customer service department, and accurate as completed by the train crews within my territory.
- Ensure all reporting is done accurately and timely, such as daily crew work sheets and weekly operational reporting.
- Understand the quantitative factors contributing to the major costs, and understand the extent of their effect toward financial performances

Accomplishments

- Developed an extensive managerial skill set, which includes communicating with my employees in a effective manner to ensure that the work gets done safely, properly, and efficiently; stressing safety and how to properly do tasks in job briefings; passed required testing and training.

Skills Used

- Ability to apply commonsense understanding to carry out instructions furnished in written, oral, and schedule form; and to apply principles of logic to define problems, collect data, establish facts and draw valid conclusions; and to apply principles of rational systems to solve practical problems.
 - Made independent judgments using sound reasoning skills and knowledge base.
 - Acted quickly in responding to emergency and non-emergency situations.
 - Effectively communicated with co-workers, yard personnel, switching crew, engineers, railroad officials and others in a clear, concise, courteous, efficient and professional manner
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Warehouse Operations Clerk

Amazon.com - East Point, GA

May 2015 to August 2015

Responsibilities

- Verify purchase orders, case pack quantities, and other information prior to receiving merchandise.
 - Operate manual and mechanical equipment in a safe manner.
 - Accurately enter information into warehouse management system.
 - Communicate with internal and external personnel.
 - Verify all paperwork for merchandise processing.
 - Maintain accurate files and reporting
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Asst Branch Manager

Hertz - Union City, GA

September 2014 to April 2015

Support achievement of location sales and margin goals.

- Ensure a positive customer experience by effective management of the rental process.
 - Achieve sales goals and customer service goals.
 - Grow sales by expansion of marketing efforts to referral sources.
 - Maximizes margin by upselling customers to higher-priced services and ancillary products.
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Sports Marketing Intern

Georgia State University Athletics - Atlanta, GA

September 2011 to December 2011

Atlanta, Georgia)

- Worked under the Marketing Director and Coordinator
 - Assisted with the execution of promotional activities for all of the fall sports
 - Gained firsthand knowledge on what it takes to promote collegiate sports and on how a functional Marketing department operates
 - Hosted events to engage student and employee participation
 - Participated in marketing conference calls and training
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Nuclear Specialist

Army Reserves

February 2016

Army Reserves (Atlanta, Georgia)

- Perform decontamination operations
- Lead and conduct obscuration operations
- Plan, conduct and evaluate CBRN training and provide technical advice on all CBRN operations and Hazards for the company.
- Distinguished Graduate of Basic Training for Leadership and Teamwork
- Hazmat Operations Certified

EDUCATION

BS in Business Administration

Louisiana State University

2007 to 2011

SKILLS

- Microsoft Office (10+ years)
- Project Management (4 years)
- Report Preparation (7 years)
- Customer Relationship Management (4 years)
- Scheduling
- budget
- Sports Marketing
- Cabling
- Help Desk
- WAN
- Troubleshooting
- LAN
- IT Experience
- VoIP
- Network Support
- Cisco Routers
- Operating Systems

MILITARY SERVICE

Branch: Army Reserves

Service Country: United States

Rank: Specialist

Present

CERTIFICATIONS AND LICENSES

Driver's License

ASSESSMENTS

Reliability — Highly Proficient

February 2020

Tendency to be dependable and come to work.

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

ADDITIONAL INFORMATION

Skills

- Project Management
- Report Preparation
- Written Correspondence
- General Office Skills
- Customer Service
- Scheduling
- Marketing & Sales
- Market Research
- Presentation Delivery
- Advertising/ Promotions
- Brand Representation
- Hazmat Operations