

BRYCE FARGHER

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Customer-focused employee with a broad background in sales, project management, the non-profit sector and personal background and volunteer experience in the IT industry. Looking to enter the IT field in the workforce and develop and learn new IT skills and assist customers with their IT needs.

EXPERIENCE

5/19 – CURRENT

MEN'S NIGHT SHELTER STAFF LEAD, PORTLAND RESCUE MISSION

- Research internet resources to provide local services to guests entering the organization.
- Provide advocacy and referrals to guests using our services.
- Document and create reports nightly concerning operations, guest and staff interactions.

12/18 – 5/19

GUEST ASSOCIATE, PACIFIC ATHLETIC CLUB

- Sold and created monthly club membership packages to prospective clients.

5/17 – 12/18

SALES ASSISTANT, BUILDING MATERIAL SPECIALTIES

- Completed bids, quotes, estimates and sales orders for commercial contractor accounts.
- Designed building material projects and specifications for clients using drafting software.

4/14 – 5/17

ASSISTANT MANAGER/CUSTOMER SERVICE SPECIALIST, SHERWIN-WILLIAMS

- Led employee training and safety programs at store location.
- Qualified and created commercial job accounts and contractor accounts.
- Managed store inventory utilizing weekly cycle counts and analyzing variance reports.

EDUCATION

DECEMBER 2014

BACHELOR OF ARTS, UNIVERSITY OF OREGON

Major: Anthropology

SKILLS

- Windows Server 2016 Management
- Active Directory
- Windows OS 7 & 10
- Linux Mint/CentOS
- Track-IT Ticketing Software
- TCP/IP & Network Configuration

PERSONAL IT PROJECTS

VIRTUALIZATION AND WINDOWS SERVER 2016

- Created and configured VM's for Windows Server 2016 ISO and Windows 10 Pro
- Set up and configured a virtual network on VirtualBox
- Statically assigned TCP/IP settings to server
- Server Manager experience
- Added Active Directory (AD DS) and promoted server to Domain Controller
- Added DNS and DHCP server roles
- Managed and joined Windows 10 Pro VM to Domain
- Created DHCP Scope including reservations and exclusions

VOLUNTEER

04/19 – 06/19

COMPUTER TECHNICIAN/HELP DESK, COLUMBIA COUNTY IT DEPARTMENT

- Built and upgraded county department computers to meet the system minimum requirements determined for the year:
 - Added SSD's to all machines, upgraded memory to 4GB minimum, and upgraded all OSes to Windows 10 using FOG Project software.
 - Consolidated and catalogued parts removed from outdated machines and entered stock into inventory on Track-IT software.
- Assisted county departments in transitioning from Google Mail to Outlook Express:
 - Attended department workshops on Outlook Express and assisted users with set up and configuration questions.
- Help Desk:
 - Responded to county IT work tickets on Track-IT software and assisted users with hardware, software, and configuration issues.