Victor Tsurkan

Portland, OR 503 395 8067 vcotukn@gmail.com https://github.com/tightcode

Summary:

Technically-minded problem-solver and IT specialist adept at providing competent technical support to customers and resolving complex technical hardware, software and networking issues

Skills:

- IT Technical Support
 - Windows, Linux, Android, MacOS, iOS
 - Hardware, software, networking
- Web Technology
 - HTML/CSS, JS, PHP, WordPress, LAMP

Experience:

• Design Build Group

Site Maintenance and Scheduling Manager

Maintained commercial construction sites, performing and assisting with various duties in relation to the construction project. Scheduled the delivery of materials, contractor work, site inspections, etc. Assisted with estimates, contractor agreements and various other associated duties.

• Cylinder Head Specialties

Web Developer

Worked with business owner on a digital marketing strategy involving the planning, design and development of a company website.

• Affiliated Computer Systems Inc

Customer Service, Billing and Technical Support

Took calls from customers for a cell phone company. Provided customer service, billing and technical support.

• Stream International

Customer Service, Billing and Technical Support

Took calls and responded to emails from customers for tax software and an online service provider. Provided customer service, billing and technical support.

Education:

Oregon City High School Oregon City, OR