

Holly Mott (Johanson)

PCT

Las Vegas, NV 89166

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(702) 3446264

I am an experienced healthcare and customer service worker looking for a change of pace in my career.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Patient Care Technician

Fresenius Kidney Care - Las Vegas, NV

September 2019 to March 2021

Direct patient care, patient scheduling, cannulation of A/V fistula and grafts, catheter care, machine trouble shoot and set up, machine and bicarb loop disinfection.

Patient Care Technician

DaVita - Las Vegas, NV

December 2015 to September 2019

Direct patient care, patient scheduling, cannulation of A/V fistula and grafts, catheter care, machine trouble shoot and set up, machine and bicarb loop disinfection.

Patient Care Technician (PCT)

Dialysis Clinic, Inc., (DCI) - Nashville, TN

November 2014 to August 2015

Responsibilities

Setting up for treatments, cannulating patients, starting treatments, monitoring patients during treatments, performing interventions for cramps, low blood pressure and other complications, ending treatments, disinfecting treatment areas, etc...

Accomplishments

Successful completion of hemodialysis training

Assistant

Alotta Signs INC. - Sparks, NV

August 2013 to April 2014

Responsibilities

Customer service, answer phone lines and emails, communicate directly with customers and suppliers on owner's behalf, oversee shipping and packaging.

Skills Used

Organizational skills, Problem solving skills, basic computer skills, customer service, and customer support

Certified Nursing Assistant

HCR Manorcare - Sparks, NV

April 2013 to August 2013

Responsibilities

Assist residents with eating, bathing, dressing, toileting, and hygiene needs, record and report changes in behavior, vital signs and mental state, provide timely and compassionate care to patients, assist with rehabilitation exercises, answer and direct phone calls, assist with clean dressing changes, properly operated hoist lifts, answer all call lights in a timely manner

Cashier

McDonald's - Las Vegas, NV

April 2010 to October 2010

Education

Certificate in Nursing Assistant

Sierra Nevada Job Corps - Reno-Stead, NV

2012 to 2013

Sierra Nevada High School - Reno, NV

June 2012

Skills

- Understand basic medical terminology, cannulate patients, report changes in patient status, experienced in dementia and Alzheimer care, qualified to perform basic life support procedures, take and record vital signs, assist patients with ADLs, Dialysis after care. post mortem care, etc...
- PCT
- Patient Care
- Dialysis
- CPR
- Customer Service Skills
- Vital Signs
- Catheter Care
- Hoist Lift
- Caregiving

Certifications and Licenses

Basic Life Support

November 2020 to November 2022

American Heart Association basic life support and CPR certification

CCHT

August 2019 to August 2022

CPR

November 2020 to November 2022

Office laboratory assistant

March 2020 to March 2022

Certificate that states i can properly handle, prepare and package labs. License number: 44923-AO-1

Assessments

Verbal communication — Highly Proficient

March 2021

Speaking clearly, correctly, and concisely

Full results: [Highly Proficient](#)

Work style: Conscientiousness — Highly Proficient

December 2020

Tendency to be well-organized, rule-abiding, and hard-working

Full results: [Highly Proficient](#)

Attention to detail — Proficient

January 2021

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: [Proficient](#)

Customer focus & orientation — Highly Proficient

March 2021

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

Call center customer service — Proficient

January 2021

Applying customer service skills in a call center setting.

Full results: [Proficient](#)

Scheduling — Expert

March 2021

Cross-referencing agendas and itineraries to avoid scheduling conflicts

Full results: [Expert](#)

Electronic health records: Best practices — Highly Proficient

April 2021

Knowledge of EHR data, associated privacy regulations, and best practices for EHR use

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.