

# ROBERT BALDWIN

GRAPHICS & TECHNOLOGY

**R.BLDWN@GMAIL.COM**  
**PORTLAND, OR**  
**503-984-2212**

Over the past 20+ yrs I've worked in graphic design, producing items from postcards, to magazines, to billboards. I am the keeper of the brand and strive to maintain the corporate / product identity. Give me the specs and I'll get the work done.

For the past 12 years I was the Technical Services Manager at Portland Meadows Racetrack. During that time I've had to learn user management and hardware support in a PC network. I wasn't trained for I.T., it was an on the job process where I was the "hands on" person for upper I.T. management who would remote in for projects out of my experience and knowledge range. My duties included setup and manage user desktop stations (PC and POS terminals), as well as setup peripherals depending on the need (networked and local printers). And overall manager of "tech" related items. I discovered that I enjoyed the hands-on approach of technology, and that allowed me to better assist my co-workers with their problems.

Though, I don't have a formal I.T. education, I have a willingness to learn more, open to training for additional duties in order to become more proficient with tasks assigned to me. When given a problem or task I'm unsure of, I use it as an opportunity to learn the solution. That may take some trial and error, but it becomes a useable tool or bit of knowledge I can recall the next time the situation arises.

These days it's hard to prove your worth when you can't even get an interview, even more so when under the current health crisis. I can only tell you what I believe about myself: I was raised to have a strong work ethic, to be a team player, as well as self starter. I do what it takes to prevail. I put in the time and energy to complete and succeed in my duties.

Thank you for your time and consideration for this and other opportunities with in your company.

***Robert Baldwin***

# ROBERT BALDWIN

GRAPHICS & TECHNOLOGY

R.BLDWN@GMAIL.COM  
PORTLAND, OR  
503-984-2212

## WORK EXPERIENCE

**DECEMBER 2019 - MARCH 2020**

### **SIMPLY MAC**

*Repair Technician*

*DUTIES: Learn / Train to become an Apple Repair Technician in a retail environment.*

**JUNE 2007 - MAY 2019**

### **Portland Meadows Racetrack**

*Technical Service Manager*

*DUTIES: Provide computer support to desktop users. Set up computer systems with necessary software and peripherals. Utilize Active Directory to add and remove users of the system. Coordinate with Corporate I.T Administrators for local projects and upgrades.*

*In-House Graphic Designer*

*DUTIES: Create & Produce page layout and graphics for Print Ads / Billboards / Flyers / Event Signage / Web Graphics / Short Video*

**1995-2007**

### **X Publishing / Exotic Magazine:**

*Desktop Publishing / Graphic Designer*

*DUTIES: Create / Produce page layout and graphics for monthly print publications.*

# ROBERT BALDWIN

GRAPHICS & TECHNOLOGY

**R.BLDWN@GMAIL.COM**  
**PORTLAND, OR**  
**503-984-2212**

## REFERENCES

Vestal Monroe  
Portland Meadows Racetrack, Controller  
(503) 449-8914

Nancy Ocks  
Events Manager and friend  
(503) 481-4587

Frank Faillace  
Entrepreneur and friend of over 20 years  
(503) 318-2213

Robin Dechert  
Friend and associate of over 20 years  
(503) 544-7950

Tim Lowery  
Friend and associate of over 20 years  
(206) 283-5822