

Robert Kenney Jr

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Cell: (702) 779-3217

EDUCATION

Massasoit Community College, Brockton, MA

2003-2005

Brockton, Massachusetts

Phi Theta Kappa Honors Society, National Society of Black Engineers (NSBE), Dean's List

Emphasis: Electronic Technology

Associates Degree in Science

South Shore Regional Vocational Technical High School, Hanover, MA

1999-2003

High School Diploma

Certificate of Competency in Electronics

WORK EXPERIENCE

JetBlue Airways, Boston, MA/Las Vegas, NV

February 2012-September 2020

Ground Operations Crew

- Serviced aircraft by operating ground service equipment including tugs and motor vehicle
- Tagged, lifted, loaded and unloaded customer luggage (in excess of 100 lbs) from baggage compartment of aircraft and baggage system
- Guided aircraft to and from aircraft parking locations

Airport Operations Crew

- Checked-in and verified customers personal identification
- Met and assisted with flight arrivals and departures;
- Coordinated customer boarding and deplaning

Amcomm Wireless, Plymouth, MA

July 2011-January 2012

Retail Sales Consultant

- Created a positive sales/buying experience for the customer
- Attended training both online and off-site to stay knowledgeable about the wireless industry

Flextronics, Marlborough, MA

January 2010 July 2011

Retail Sales Technician

- Assisted customers in the set-up and operation of cellular phones for Verizon Wireless
- Diagnosed issues with cellular phones and wireless notebooks

AC Technology Corporation, Uxbridge, MA

July 2008-January 2009

Engineering Technician

- Assembled and repaired test equipment used in the testing of AC motors
- Completed paperwork and forms connected with work assignments pertaining to procedures and entered into company's information system as required

Best Buy, Braintree, MA

May

2004-July 2008

Sales Associate (Digital Imaging/Wireless)

- Recommended products to customers based on their needs
- Assisted customers with questions related to products in the store
- Demonstrated and educated customers on the features and functions of digital cameras and camcorders as well as other products in the store

Store Operator

- Handled almost every phone call that came into the store and was the first interaction with customers when they call the store
- Performed customer call backs and customer lookups
- Handled and resolved many customer complaints and customer issues