

Nathaniel Dao
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Professional Goal

Seeking an entry-level job position where I can utilize my skills and educational background

Education

California State Polytechnic University, Pomona **12/2019**
Bachelor's Degree of Science, Computer Science

Orange Coast College Completed
Jun 2015
Associate's Degree of Science, Computer Science
Associate's Degree of Science in Computer Science for Transfer
Certificate of Achievement

Experience

Logiclink INC. Newport Beach, CA
Front-End POS Application Developer 03/2016 - 09/2017

- Followed policies and procedures to update POS application to meet client needs.
- Develop new ideas and existing processes to provide strong customer care support.
- Custom design, development, and implement of front-end Point-of-Sale application.
- Collaborate with back-end team to perform a successful application.
- Research, plan, and test new features.
- Plan, develop, and test accordingly to all user feedback.
- Responsible for user interface, customer experience, and customer service.

TouchNServe Newport Beach, CA
IT Specialist 03/2016 - 09/2017

- Maintained and installed office IT hardware, software, equipment, etc.
- Troubleshooted to detect and solve technical issues.
- Resolved IT issues for users via phone, in person, or electronically.
- Created and tracked issues via IT Ticketing System.
- Manage company's assets, including hardware, software, and electrical supplies.
- Created guidelines and instructions for employees to follow.
- Scheduled and performed on-site visits to client to set up or troubleshoot equipment.

Technical Skills

Tools: Eclipse, Netbeans, MS Visual Studio, Junit Testing

Database Management: Oracle 8.x/9.x, SQL Server 2008, Apache Netbeans, MySQL

Languages: JavaScript, Python, HTML, C++, JAVA, C/C#, SQL