

TAJANAE BOONE

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PROFILE

Well-rounded, agile and aspiring full stack software developer with financial services, real estate, and retail industry experience. Over 700 hours of immersive training in programming languages including JavaScript, Java, React and software development tools and practices including GIT, JIRA, AWS, Agile, and Test-Driven Development. Ready to leverage branch and fraud detection financial services experience with nearly acquired software engineering skills, as a member of an innovative full-stack development team.

EDUCATION

Certificate in Software Development • *Code Differently, Wilmington, DE* • October 2020 – Present

- Intensive software engineering course with over 700 hours of instruction in CSS, HTML5, JavaScript, PHP, and SQL
- Completing projects using Bootstrap, GitHub, Node.js, React, VS Code, WordPress, and more

AWS Technical Essentials • *AWS Training and Certification* • April 2021

Developing on AWS • *AWS Training and Certification* • April 2021

Master of Business Administration (MBA) • *Goldey-Beacom College, Wilmington, DE* • May 2019

Bachelor of Science in Business Administration • *Goldey-Beacom College, Wilmington, DE* • May 2018

TECHNICAL SKILLS

Bootstrap • Customer Relationship Management (CRM) • CSS3 • Fidelity • Git • GitHub • HTML5 • JavaScript • Java • Microsoft Office Suite • Node.js • PHP • React • SQL • VS Code • WordPress • AWS

SOFTWARE DEVELOPMENT PROJECTS

- Designed and built a Realtor Finder Mobile App to help users find local Real Estate Agents that align to their preferred method of home buying.
React, JavaScript, HTML, and CSS
- Developed a Meditation App to assist users with tapping into meditation breathing practices to relieve stress.
JavaScript, HTML, MP4 sound effects, and CSS
- Redesigned the UGG Home Collection website and Twitter tweet timeline for an alternate user experience.
JavaScript, HTML, and CSS

EXPERIENCE

Financial Services Supervisor • 10/2019 – Present

TD Bank, Newark, DE

- Lead, coach, and model quality client service for branch tellers in every customer interaction.
- Analyze customer data, compare products and services and suggest best fit service solutions, exceeding individual performance metrics for each quarter.
- Serve as Digital Champion, responsible for collecting user stories, participating in user acceptance testing and documenting user procedures for the bank branch transition to e-signature and digital banking services.

Realtor • 01/2017 – Present

Coldwell Banker Preferred, Wilmington, DE

- Broker real estate purchase, sale, and rental transactions for clients in the Wilmington and Newark areas.
- Implement customized mobile tools to facilitate the home-buying process for clients.
- Maintain collaborative relationships with mortgage consultants and advise buyers on each stage of the process.

EXPERIENCE (CONTINUED)

Fraud Detection Analyst • 12/2018 – 10/2019

Bank of America, Newark, DE

- Processed 100+ calls per day, reviewing reports and transactions to detect suspected fraudulent activity.
- Compiled evidence (recorded and written statements, financial documents, audio files) associated with fraud incidents.
- Recognized as a Top Performer, responsible for onboarding new employees through side-by-side coaching.

Sales Lead Manager • 08/2012 – 05/2018

Aeropostale, Newark, DE

- Hired, trained, and evaluated associates in sales and marketing.
- Maximized sales and reduced shrinkage through excellent customer service and adherence to standard practices.
- Reported to district manager regarding all store and staff issues, finances, and sales targets.

PROFESSIONAL SKILLS

Client Relationship Management • Customer Service • Digital Transformation • Employee Onboarding and Training • Enterprise Software Support • Fraud Detection • Real Estate Sales • Recruitment and Hiring • Sales Team Management