BRYAN CHICA

bryan.chica@outlook.com | (323) 926-7965 | www.linkedin.com/in/bryan-chica | Los Angeles, CA

IT professional with 5 years of experience as a communication systems technician. Led a team of 4 technicians in managing the maintenance, inventory, and quality control of over $1.7M worth of communication assets to sustain high operating levels. Highly motivated individual, with a strong work ethic derived from military experience and training. Resilient in tasks that offer resistance. Driven with a positive attitude, outlook on life, and the well-being of others. A transitioning veteran seeking a career switch to the information technology field. **Skills and Qualifications include:**

- Logical Troubleshooting
- DNS/DHCP
- Cisco Routing & Switching
- Positive Attitude

- TCP/IP
- Azure
- Windows Server
- Lifelong Learner

PROFESSIONAL EXPERIENCE

Microsoft Software and Systems Academy   **Jan 2021 – Present**

During a 19-week technical training course developed by Microsoft, focused and studied in Server and Cloud Administration. Gained an understanding of local storage, Hyper-V and virtual machines, disaster recovery, failover clusters, and creating and managing deployment images.

- Coursework included: Windows 10, Windows Server 2016, PowerShell, Active Directory (AD DS, Azure AD), Hyper-V and wired and wireless networks.
- Configured, managed Windows Server 2016 on premise, and Azure cloud or in a hybrid combination to meet the technology needs of both large and small organizations.
- Deployed Windows Server workloads, virtualization networking, authentication and authorization, cloud models and Azure deployments, monitoring and security.
- Currently set to take CompTIA Linux+ and AZ-104 Azure Administration in May 2021.

United States Marine Corps   **Jul 2018 - Present**
Communication Maintenance Supervisor

Managed and distributed 1.7 million dollars in various communications property within the organization. Properly equipped Marines and Sailors to efficiently complete daily tasks.

- Successfully transformed a previously failed program to earning an overall 'low risk' and 'mission capable' designation. Earning a 'noteworthy performance' recognition by the evaluation team during the unit's biennial inspection.
- Acted as the Senior Advisor to upper level management for all of maintenance production in our section. Briefing on current material readiness and upcoming maintenance concerns
- Trained fellow communication technicians on proper operations and maintenance procedures of the communication systems in accordance with USMC approved technical manual which increased readiness.
- Assisted with oversight of Key Management Infrastructure. Conducted daily counts of all Controlled Cryptographic Items (CCI), conducted serialized inventory and routine spot checks, maintaining 100% accountability of all CCI at all times, in compliance with National Security Agency standards.

Communication Systems Technician   **Sep 2016 – Jul 2018**
Responsible for providing troubleshooting, repair, and maintenance of communication systems used by ground forces.
- Diagnosed system hardware faults utilizing RF test equipment, electrical schematics, and basic troubleshooting practices to identify degraded components and faulty hardware
- Provided clear documentations for tasks completed, resulting in accurate gear readiness statistics and served as reference for recurring problems.
- Responsible for building and maintain an offline library for over 100 technical manuals.
- Documented all system defects and issues found during routine maintenance checks and operations in USMC regulated logbook.

EDUCATION

Embry-Riddle Aeronautical University, Camp Pendleton, CA   **Jan 2021 – Present**
- Currently Enrolled: Bachelor of Science Technology Management; Expected completion 2024

Palomar College, San Marcos, CA   **Aug 2018 – Dec 2020**
Completed the following courses while on Active Duty:
- Hardware/Software Fundamentals(A+)
- Networking Fundamentals (Network+)
- Hacker Prevention/Security (Security+)
- Cisco: Introduction to Networks (NetAcad CCNA 1)
- Cisco: Switching, Routing, and Wireless Essentials (NetAcad CCNA 2)

LICENSES & CERTIFICATIONS

Secret Clearance   **Feb 2017**
- Expires Feb 2027

CompTIA Security+   **Dec 2020**
- Expires Dec. 2023

CompTIA Network+   **Aug 2020**
- Expires Dec. 2023

AZ-900 Azure Fundamentals   **Mar 2021**