

Ashley Hanson

Retail

Marysville, WA 98270
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425-314-7854

Friendly, team player, goal-oriented leader that's adept at working in diverse, fast-paced customer service environments.

#readytowork

Authorized to work in the US for any employer

Work Experience

Administrative Assistant

North County Towing - Arlington, WA
February 2019 to July 2019

Inbound/Outbound calls, process Incoming/Outgoing Vehicle's information into the DOL system, processed payments and prepared Invoice's, prepared outgoing mail, resolve customer complaint's, cleaning/organizing of the office.

Seasonal Sales Associate

Fossil - Marysville, WA
November 2018 to January 2019

Sales Associate: help customer's with questions on the product's, receive payments, resolve any complaints, return customer merchandise, re-stock the floor, open/close.

Cashier

Walmart superstore #3801 - Marysville, WA
August 2013 to October 2014

Cashier/Customer Svc: Receive payments, Resolve Customer complaint's, return customer merchandise, cash customer checks, stock

Floor Supervisor I Taco Time

NW I
March 2012 to August 2013

- Customer Service
- Resolve customer complaints
- Receive payments by cash, check, credit card or automatic debits
- Prepare food
- Wrap and bag food

Education

High school or equivalent in GED

Everett Community College - Everett, WA

October 2005 to January 2006

Skills

- Customer service
- 45 wpm
- Natural
- Problem solver
- Team player
- Microsoft word
- Word
- Administrative Assistant
- Receptionist
- Office Experience
- Administrative Experience
- Microsoft Office

Assessments

Customer Service — Highly Proficient

June 2020

Identifying and resolving common customer issues.

Full results: https://share.indeedassessments.com/share_to_profile/1c23085f23a0d3dbf5afeb5a4923ca99eed53dc074545cb7

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

Skills

- 0 Quick learner
- 0 Natural leader
- 0 Skilled problem solver
- 0 Customer-oriented
- 0 Self-motivated
- 0 Motivated team player
- 0 Personable
- 0 Active listening skills
- 0 Customer service
- 0 10 key
- 0 Microsoft Word
- 0 40-45 WPM Keyboard Speed