

Luis Fernando Hernandez Jr

San Francisco, CA

(786)757-6662 – luisfernandez415@gmail.com

SUMMARY

A lifelong learner eager to begin his career in the Information Technology field, I am excited to collaborate with others and develop technology solutions and challenge myself to solve complex problems.

EXPERIENCE

Florida International University, Miami, FL

September 2019- Current

College of Arts and Science Technology Information Center (CASTIC) – Student Software Developer

- Collaborated with a team of developers to create and maintain web-based applications that assist faculty and staff with workflows related to college operations.
- Leveraged Microsoft's Sharepoint platform to store and retrieve documents, lists, and implemented business procedures.
- Tracked and managed bugs and feature requests with Microsoft Azure DevOps and utilized Git version control.
- Implemented feature requests made by university faculty and staff to improve workflow and increase production related to their job functions.
- Maintained a software project that is used by university researchers and student assistants to identify and document marine species in the Gulf of Mexico.

Florida International University, Miami, FL

February 2017- April 2019

College of Engineering and Computing– Student Technician Assistant

- Performed troubleshooting of lab and faculty computers, login credentials, local and network printers, and software used by students.
 - Installed computer components and specialized software products used by engineering research assistants.
 - Maintained and repaired lab computers and electronic devices.
- Manage 2000+ Windows machines utilizing Microsoft System Center, Active Directory, Group Policy, PDQ, Deep Freeze
 - Deploy machines and administer patch management to keep them current.
 - Create and maintain Active Directory group policies.
 - Monitor newest security vulnerabilities and remedy them through software or firmware updates.
- Manage 300+ MacOS/iOS machines and devices utilizing Jamf
 - Administer the deployment of Jamf within the college to new and existing machines.
 - Create and maintain all policies, configuration profiles, and device/computer groups within Jamf.
 - Create and test custom packages as necessary to deploy required applications.

SKILLS & CERTIFICATIONS

Programming Languages - Java, JavaScript, Python, HTML, CSS

Databases – SQL, Postgres

Frameworks - AngularJS (1.X, 2+), ReactJS

Courses Taken - Data Structures, Intro to Algorithms, Databases, Programming in Java, Component Software Development, Fundamentals of Computer Systems, Operating Systems

CompTIA A+ Certified

CIW Network Technology Associate

Microsoft Technology Associate in Networking Fundamentals

EDUCATION

Florida International University, Miami, FL

Bachelor of Science in Information Technology

August 2021