

**PARTH B PANCHAL**

**Email: parthpanchal1991@gmail.com**

**Contact no: +91-9724221678**

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**Professional Summary:**

A confident and reliable with extensive practical experience of working with computers and resolving any support issues that are raised to the service desk. Possessing a proven ability to administer and control the operation, configuration and maintenance of computer-based information systems, as well as having an eye for detail and able to multi-task under pressure. An excellent communicator can relate well with people at all levels and has the flexibility of working well as part of a team and on my own. Now looking to further an already successful career by working for an ambitious and expanding company.

**Education Qualification:**

Qualification	Board/Uni	Stream	Percentage%	Year Of Passing
S.S.C.	G.S.E.B.	General	60.00%	March 2009
H.S.C.	G.S.E.B.	Commerce	55.00%	March 2012
E.A. CT	T.E. B	Computer technician	75.00%	June 2008

**Work Experience:**

**Lendingkart Technologies Pvt Ltd (NBFC Firm), Ahmadabad**

Designation: System Administrator

Duration: Since 12-Oct-2015 to continue

**Responsibilities**

- Coordinate and carry out the IT operational activities required to deliver and Manage services at agreed level.
- Installing, Troubleshooting & Operating System, Windows server 2008 to 2016.
- Configure a Router, Switch, VOIP Phone and another Network Device.
- Ensure availability and working condition of all the IT infrastructure installed.
- Management of all IT assets.
- Information about each asset is recorded in a Configuration Record within Configuration Management System.
- Responsible for managing servers and other IT infrastructure.
- Restore normal service operation as quickly as possible and minimize the adverse Impact on business operation.

- To prevent Problems and resulting incidents from happening.
- Diagnose the root cause of Incidents and to determine the resolution to those Problems -Manage a Data related DSC like Activate and Terminate Date of DSC.
- Activation and Unlock the DSC with the support of a CST team.
- Providing any technical support required during operations.
- Execute the policies and actions defined in Information Security and Availability Management.
- Implementing & Installing all types printers and scanners.
- Troubleshooting & Maintaining LAN, WAN Network
- Knowledge of DNS, VPN and lease line.
- Configure Switch & Router
- Maintaining All Type Of Firewall & Security system
- Installing, Troubleshooting & Maintaining Anti-Virus Software
- Knowledge of Domain & Active Directory Management.

**Landmark Insurance (India) Pvt Ltd, Ahmedabad.**

Designation: Senior IT Engineer

Duration: Since 20-Jan-2014 to 13-Sept-2015

**Responsibilities**

- Installing and Troubleshooting Desktop Hardware.
- Implementing & Installing Printers, Scanner, Modems, LAN Cards.
- Installing, Troubleshooting & Operating Windows server 2003 and 2008.
- Troubleshooting & Maintaining LAN, WAN Network
- Knowledge of DNS, VPN and lease line.
- Configure Switch & Router
- Installing, Troubleshooting & Maintaining Anti-Virus Software
- Installing and Troubleshooting Desktop Hardware.

**Volvo Auto India Pvt Ltd, Ahmedabad.**

Designation: Senior IT Executive

Duration: Since 14-Jan-2014 to 13-Sept 2014

**Responsibilities**

- Installing and Troubleshooting Desktop Hardware.
- Implementing & Installing Printers, Scanner, Modems, LAN Cards.
- Installing, Troubleshooting & Operating System
- Troubleshooting & Maintaining LAN, WAN Network
- Knowledge of all kind lease line & router

**India Advantage Security Pvt Ltd (Stock-Broking) Ahmedabad.**

Designation: Junior IT Executive

Duration: Since 01-March-2012 to 13-Sept-2013

**Responsibilities**

- Installing and Troubleshooting Desktop Hardware.
- Implementing & Installing Printers, Scanner, Modems, LAN Cards.
- Installing, Troubleshooting & Operating Windows server 2003 and 2008. •
- Installing and Troubleshooting Desktop Hardware.
- Implementing & Installing Printers, Scanner, Modems, LAN Cards.

**Technical Skills:**

- 1 Server 2003/2008/2012/2016/2019 Configuration, Out Look Express. O365 cloud gmail cloud app.
- 2 Knowledge Of: Active Directory, Domain, DHCP, NAS SAN Firewall all types etc.
- 3 Knowledge of all types operating system like Windows 7, 10/Ubuntu/mac OS etc...
- 4 Configuration for all types of audio video conference system
- 5 Installation & maintenance all types Firewall & security devices
- 6 Knowledge Of: All Types VM ware, Hyper-V Machine and network monitor tools Etc

**Personal Skills:**

- Comprehensive problem-solving abilities.
- Good analytical ability.
- Self-motivated and well organized.

**Personal Profile:**

<b>Full Name</b>	Parth Bhupendrabhai Panchal
<b>Father's Name:</b>	Bhupendra M Panchal
<b>Permanent Address:</b>	A-704 Sundram Flora
<b>Contact No.:</b>	At near lambha temple road, lambha Dist-Ahmedabad
<b>E-Mail ID:</b>	+91-9724221678
<b>Date of Birth:</b>	Parthpanchal1991@gmail.com
<b>Nationality:</b>	Indian
<b>Language Known:</b>	English, Hindi, and Gujarati

Yours Sincerely  
**PARTH.B. PANCHAL**