

## IT Certifications

### CompTIA:

- A+
- IT Fundamentals

### Microsoft Technology Associate:

- Windows Server Administration Fundamentals
- Networking Fundamentals
- Security Fundamentals

## Relevant Skills

- Computer Hardware Troubleshooting
- MS Windows/Windows Server 2016
- Familiar with Linux
- Familiar with Command Line

## Education

### Everett Community College

Sep 2014- Feb 2020

- Gained multiple IT certifications after taking classes oriented to those certifications
- Notable classes: Linux Fundamentals, Computer Science 1 C++, Technical Writing, Business Communications

**Cumulative G.P.A of 3.32**

### Arlington High School

Sep 2012- June 2014

**Graduated with Cumulative G.P.A of 3.79**

## Work Experience

### Lot Attendent – Dwayne Lane’s CDJR of Everett (425) 405-7386

Dec 2020-current

Duties Include:

- Ensuring sold vehicles are detailed and delivered in a timely manner to customers.
- Maintaining the presentation of vehicles on the dealership lot.
- Facilitating the ingress and inspection of new vehicles.

### Delivery Driver- Marysville Papa John’s (360) 657-1157

Dec 2016-Dec 2018

Duties Included:

- Receiving customer complaints, both in store and on phone, and helping resolve issues.
- Taking customer orders and helping prepare said orders.
- Ensuring customer satisfaction by keeping track of orders I was in charge of delivering.

## Volunteer Experience

### Visual media assistant- Arlington Free Methodist Church Mar 2012-present

Experience gained with setting up and running multi-media presentations, working with Audio/Video equipment, running livestream broadcasts.