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Andrew Crabtree

EDUCATION

University of Southern California, Los Angeles, CA
Annenberg School for Communications
Bachelor of Arts: Communications
August 2010 - June 2012

University of Arizona, Tucson, AZ
Eller School of Management
Major: Business Management
August 2008 - June 2010

SKILLS

- Strong work ethic with ability to adapt in ever changing environments
- Communicate clearly and effectively with management, staff, and customers
- Extremely outgoing/interpersonal with 5+ years customer service/sales experience
- Proficient in Microsoft Office Suite

EXPERIENCE

Bisco Industries, Bothell, WA – *Sales Account Manager*

March 2018 - PRESENT

- Specializing in the sales of aerospace fasteners and electronic components
- Build, maintain, and service an extensive core list of customers locally
- Provide excellent customer service, while maximizing profitability

Dave Munroe Award: May 2019 - \$153,553

Natalie Hall Award: Quarter 3 FY 19 - \$344,972

Walter Hall Golf Course, Everett, WA – *Asst. Golf Professional*

March 2016 - March 2018

- Prepared and provided daily/monthly financial reports to city auditors
- Organize daily rounds while coordinating outside tournaments and events
- Managed inventory, retail sales, and golf shop merchandising

Nextitle, Bellevue, WA – Centralized Service Specialist

March 2015 - March 2016

- Work quickly and accurately to initiate large volume of wire transfers
- Disbursement of escrow closing packages to agents, buyers, and sellers

The Club at PGA West, La Quinta, CA – Asst. Golf Professional

June 2012 - February 2015

- Provide first class customer service to club members and guests
- Retail sales, merchandising, ordering/receiving, inventory tracking
- Large volume data entry, managing rounds played on 3 golf courses