

Kindra Jonson

I.T. SUPPORT ANALYST

✉ KINDRA@POETICSCIENCE.NET

🌐 LINKEDIN.COM/IN/KINDRAJONSON 🌐

EDUCATION

SELF-DIRECTED PROFESSIONAL DEVELOPMENT

ONLINE COURSES 🌐 2014 – CURRENT

- ◇ GOOGLE I.T. SUPPORT PROFESSIONAL 🌐 COURSERA 🌐 SPRING 2021
 - OPERATING SYSTEMS
 - COMPUTER NETWORKING
 - TECHNICAL SUPPORT FUNDAMENTALS
- ◇ CS50 🌐 HARVARD UNIVERSITY ONLINE 🌐 MARCH 2021
- ◇ BUILD 🌐 ADA DEVELOPER'S ACADEMY 🌐 SPRING 2021
- ◇ JUMPSTART 🌐 ADA DEVELOPER'S ACADEMY 🌐 SPRING & FALL 2020

GONZAGA UNIVERSITY

SPOKANE, WA 🌐 2009 – 2014

- ◇ DOUBLE MAJOR: PHILOSOPHY; INTERNATIONAL STUDIES
- ◇ DOUBLE MINOR: ITALIAN; CLASSICAL CIVILIZATIONS
- ◇ LOGIC CLUB 2010-2014
- ◇ DEAN'S LIST

WORK

I.T. SUPPORT ANALYST 🌐 FREELANCE 🌐 MARCH 2020 – CURRENT

Developing creative solutions to network, hardware, and software issues while studying for the CompTIA A+ Certification exam.

NANNY 🌐 SELF-EMPLOYED 🌐 JUNE 2014 – MARCH 2020

Responsible for time management, homework, emotional growth, and meals for four children under the age of 10.

SPOKANE PUBLIC SCHOOLS 🌐 PROGRAM ASSISTANT 🌐 SPRING 2011

Assisted the manager of an after-school program in a low-income area.

McKINSTRY 🌐 MATERIAL HANDLER 🌐 SUMMER 2010, 2011

Assisted journeymen and apprentices in the sheet metal trade to finish projects on time.

— KEY KNOWLEDGE —

◇ OPERATING SYSTEMS:

- WINDOWS
- LINUX
- MACOS

◇ COMPUTER NETWORKING

◇ HARDWARE

◇ SOFTWARE

◇ TROUBLESHOOTING

◇ CLI

◇ GIT / GITHUB

— KEY LANGUAGES —

◇ POWERSHELL

◇ BASH

◇ C

◇ PYTHON

◇ RUBY

◇ HTML / CSS

◇ JAVASCRIPT

— VOLUNTEERING —

◇ HAMLIN ROBINSON SCHOOL

◇ WOMEN & CHILDREN'S SHELTER

◇ NAACP

◇ LEAGUE OF WOMEN VOTERS

◇ MILLION MASK CHALLENGE

◇ CAMPUS KITCHEN PROGRAM