

# ***Timothy Tyler Baldwin***

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## ***Profile***

Energetic and passionate team player that is goal-oriented, organized, and motivated. I have excellent communicative, interpersonal, and customer service skills.

## ***Summary***

With a strong desire to work with people on a daily basis, I strive to provide quality customer service and maintain a positive attitude at all times. I firmly believe that a positive attitude creates a better working environment for myself and my coworkers. Applying this basic principle allows me to exceed expectations and excel in any position that I am put in.

## ***Experience***

### *CNC Machinist, Fluid Tech Hydraulics*

2018 - 2020

- Design programming for CNC lathe and mill
- Creating drawings for CNC plasma table
- Making high quality parts using the CNC lathe, mill and plasma table
- Operating a forklift to move parts and equipment
- Keeping workspace clean and organized

### *Desktop Support Technician, Rural Community Assistance Corporation*

2016 - 2018

- Provide excellent support for in office and remote end users with logmein
- Manage server backups with Data Protection Manager (DPM)
- Manage inventory for equipment and licensing with Dell KACE
- Edit and Maintain computers and users within Active Directory
- Build out new and replacement computer via a system image with Sysprep

## ***Education***

High School Diploma, Monterey Trail High School, Elk Grove, CA 2008

CompTIA A+ Certification obtained 3/20/17