SAEID AGHELI

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EXPERIENCE

Kimia Chlorine Chemical Company   Jul 2016 – Jan 2020
System Administrator

- Responsible for overseeing HP servers with ESXi, Windows server hosts with QNAP
- Managed all network connections and equipment for best connectivity practice
- Supervised systems including FortiGate, FireWall and Fortianalyzer
- Updated Domain Controllers (2012 level), Active Directory, GPO, DHCP, SMTP and print server.
- Managed and monitored all storages (QNAP).
- Worked cross-functionally as a liaison between infrastructure team and other parties including HR, accounting, Dev team, and software vendors.
- Led desktop team and managed endpoint manager, asset management and helpdesk systems.
- Developed and troubleshot computer hardware (laptop, desktop, tablet, iOS/Android), printers.
- Directed Desktop teams.
- Liaison between desktop, network, server teams and production floor.
- Evaluated IT policies in production floor.
- Install, upgrade, support and troubleshoot XP, Windows 7, Windows 8.1, Windows 10 and Microsoft Office 2010, another authorized desktop application.
- performs remedial repairs on Desktops, laptops, printers and any other authorized peripheral equipment.

RadBarzin Company   Jul 2014 – Jul 2016
Desktop Engineer

- Managed all network connections and equipment for best connectivity practice
- Updated Domain Controllers (2012 level), Active Directory, GPO, DHCP, DNS and print server.
- Managed and monitored all storages (QNAP).
- Led desktop team and managed endpoint manager, asset management and helpdesk systems.
- Worked cross-functionally as a liaison between infrastructure team and other parties including HR, accounting, Dev team, and software vendors.
- Developed and troubleshot of computer hardware (Laptop, desktop, tablet, iOS/Android/BlackBerry devices), printers.
- Evaluating IT policies in production floor.
- Led Desktop teams.
- Liaison between desktop, network, server teams and production floor.

Tak Pardaz Company   Jul 2010 – Sep 2014
Desktop Support

- Managed all network connections and equipment for best connectivity practice
- Updated Domain Controllers (2012 level), Active Directory, GPO, DHCP, SMTP and print server.
- Led desktop team and managed endpoint manager, asset management, helpdesk systems.
- Worked cross-functionally as a liaison between infrastructure team and other parties including HR, accounting, Dev team, and software vendors.
- Built, troubleshot of computer hardware (Laptop, desktop, tablet, iOS/Android), printers.
- Installing the Uniper device into a member's residence and connecting them to either the home Wi-Fi or a hotspot.

- Evaluating IT policies in production floor.

Urmia Gas Industry & Urmia Telecommunication Company   Jul 2006 – Jan 2010
Desktop Support

- Developed and troubleshot of computer hardware (Laptop, desktop, tablet, iOS/Android/), printers.
- Install configure and troubleshoot hardware including desktops laptops printers network and server equipment
- Provide technical assistance resolving IT related problems including hardware, software, system compatibility conflicts, malfunctions, applications, connectivity, network
- Liaison between desktop, network, server teams and production floor.

TECHNICAL SKILLS

- Operating Systems: Windows Server 2019, 2016, 2012(R2), 2008(R2), EXSi (v.6.5), Windows 7, 8.1, 10, iOS, mac, Android
- Hardware: HP servers, NAS, SAN, Laptop, Desktop, Tablet
- Virtualization: VMWare,vCenter
- Backup Systems: Backup (Veeam, Symantec Veritas Backup)
- Scripting: PowerShell
- Monitoring: FortiAnalyzer
- Others: Office 365, Kaspersky

EDUCATION AND CERTIFICATES

- Bachelor of Science, University of Applied Science, Information Technology. June 2012
- Microsoft® Certified Solutions Expert: Cloud Platform and Infrastructure. September 2016
- Microsoft® Certified Solutions Expert: Server Infrastructure (MCSE). November 2014
- Microsoft® Certified Solutions Associate: Windows Server 2012 (MCSA). October 2014
- Microsoft® Certified Professional. October 2014
- Technical Support Fundamentals. November 2020