

# ANH HO

ASSOCIATE OF ARTS OREGON TRANSFER DEGREE – COMPUTER SCIENCE MAJOR

anh.hotech@gmail.com

971-407-8914

linkedIn : [www.linkedin.com/in/anh-hotech](http://www.linkedin.com/in/anh-hotech)

SEEKING A FULL-TIME OR PART-TIME JOB OPPORTUNITY AS A TECHNICAL SUPPORT

## EDUCATION

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### Portland State University

Portland, OR (2021 - 2023)

- Aim to complete a bachelors' degree program for Computer Science major.
- Aspire to become a software developer after graduation.

### Portland Community College

Portland, OR (2017 - 2019)

- Associate of Arts Oregon Transfer Degree (Computer Science)
- GPA : 3.57
- Honors : President's Honours List

## RELEVANT SKILLS AND KNOWLEDGE

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**Technical Skills** : C/C++, HTML/CSS, Unix/Linux, Python, Pascal, MS Office,  $\text{\LaTeX}$

**Art Technology** : Adobe Photoshop, Adobe Premiere Pro, Adobe Illustrator, Adobe After Effect

**Languages** : Fluent in English, Vietnamese

**Interests** : Photography, Design, Digital Art, Cinematography, Drawing

## WORK EXPERIENCE

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### Rock Creek's Student Computing Center and Library, Portland Community College

Computer Lab Assistant, Technical Support

Portland, OR (January, 2017 - March, 2020)

- Responsively supported and guided students to use school-software, hardware, and printers.
- Assisted students with problems they have on their computer as well as a tutor for questions about programming languages such as C/C++, etc.
- Monitored Computer Resource Center usage and picked up phone-call from students and other campuses.

### Rock Creek's Cafeteria, Portland Community College

Cashier, Food Services

Portland, OR (January 2016 - March 2017)

- Effectively handed difficult customers using training in listening techniques.
- Provided excellent customer service while executing quick transactions with accuracy in a stressful and fast paced environment.

## RECOGNITIONS AND PERSONAL PROJECTS

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### Building a Website

(March, 2020)

- Learned and improved my skills with HTML/CSS to design my own website.
- Analyzed website errors, issues and tried to find good solutions in order to make users feel comfortable when spending time on my website.

### Record Label (Self-project)

(December, 2019)

- Created an Abstract Data Type for the program to manage records with a large amount of different information about artist and songs.
- Used threaded linked list and hash table structure to organize all the data.
- Provided users a menu with lots of options to see how effective the program works.

### Coding Competition

(March, 2013)

- Competed in the test with three coding questions using the Pascal programming language winning second place among high school contestants.
- Used graph algorithm and recursive method to find the shortest way in order to get out of a matrix based on a given data. Sorted all the data and found a given data effectively based on limited timing.

## VOLUNTEERING EXPERIENCES:

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- Volunteered for Vietnamese Community of Oregon in the Grand Floral Parade during Pdx Rose Festival 2016.
- Being an active volunteer member within the HandsOn Greater Portland Network and the PCC community since 2015.