Andrew Patty

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Key Skills

Project Management • Linux • API • Automation/CloudFormation • JavaScript • NodeJS • Python • DynamoDB • VPC

EC2 • S3 • Route53 • Lambda • Desktop Support • Customer Support • Git/GitHub • Troubleshooting/diagnostics

Soft Skills

Problem-solving • Communication • Critical thinking • Can be innovative/creative • Flexible/adapts to change

Research skills • Teamwork • Integrity

Work Experience

Cloud Engineer/Developer

apcloudtech.com – Portland, OR August 2020 to Present

Design/development of a NodeJS web app to serve data from a database. Developed a NodeJS API. Utilized a number of technologies and AWS services including; Linux, NodeJS, NGINX, API Gateway, VPC, CloudFormation, S3, DynamoDB and more. Registering a domain name and setting TLS/SSL Cert. Writing Lambda functions.

Premises Technician

AT&T – Vancouver, WA April 2018 to August 2020

Assess properties for project build. Use of ladder and hand tools to install company equipment, and run wires into and around property. Customer Education for technical troubleshooting and maintenance. Services calls, and system diagnosis/repair.

Online Banking Technician

USBank – Portland, OR July 2017 to April 2018

Utilize a variety of software to assist customers in managing their account. Troubleshoot and diagnostics of mobile app and website issues. Educate customers on mobile and web services.

Server Configure Technician

OmniGuard Security - Beaverton, OR October 2016 to June 2017

Installing software, operating systems and hardware components. Configuring network hardware/software and building server racks. Configuring IP cameras, alarm and access control systems. Troubleshooting and repair of laptops, desktops, and mobile devices. On premises service calls.

Customer Service Representative

Xerox - Portland, OR October 2015 to October 2016

Improved Customer moral by being a reliable point of contact for account maintenance, technical troubleshooting and education, and acting as liaison, coordinating customers needs with client locations across the United States.

Education

CompTIA A+ Certificate - Mayfield College - Cathedral City, CA - January 2011

Diploma - La Quinta High School – La Quinta, CA - June 2007

Certifications and Licenses

AWS Certified SysOps Administrator Associate - December 2019

AWS Certified Developer Associate - December 2019

AWS Certified Solutions Architect Associate - November 2019