Oliver Chounlamany

Student and Aspiring IT professional

Expand skills and knowledge in IT and cybersecurity to equip myself with the professional capacity to work in a IT position.

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EDUCATION

Raoul Wallenberg Traditional High School
San Francisco, CA

08/2018 - 06/2020

Courses
- Computer Science
- Computer Art
- AP Computer Science
- Computer Science Peer Tutor

WORK EXPERIENCE

Internship Trainee
NPower IT Bootcamp

02/2021 - 06/2021   *San Francisco, Bay Area*

Reinforced and trained me as an IT trainee in becoming an IT professional. Developed public speaking and professional skills to become a well-rounded IT technician.

Achievements/Tasks
- Communicated using IT Concepts and Terminology
- Basic Networking
- Applications and Software
- Database Fundamentals
- Security

Test Center Administrator
PSI Services LLC

03/2021 - Present   *San Francisco, CA*

PSI provides license and certification exams for state and federal agencies, as well as assessments, for public and private companies.

Achievements/Tasks
- Assisted in training new proctors.
- Provided technical support.
- Administered exams while maintaining a professional customer service experience.
- Maintain confidentiality and security of all testing materials. Conduct routine testing center observations to ensure safety and security measures are being followed.
- Verifying valid government-issued I.Ds and other legal documents.
- Proctored over 1,000 candidates.

SKILLS

Customer Service   Problem Solving   Teamwork   Information Technology   Windows   Analytical Skills   Research   Technical Support   Computer Hardware   Confidential

PERSONAL PROJECTS

Computer Build
- Built my first working PC from scratch from components I bought from various sources.

ORGANIZATIONS

Boys & Girls Clubs of America (06/2019 - 07/2019)
Serving as a volunteer, I supervised children, socially interacted with kids (K-9), and light janitorial work.

CERTIFICATES

CompTIA IT Fundamentals+ Certification
Acquired knowledge and skills required to identify and explain the basics of computing, IT infrastructure, application and software, software development, database fundamentals, and security.

Google IT Support Certification
Competent in foundational skills, including troubleshooting and customer service, networking, operating systems, system administration, and security.

LANGUAGES

English
Native or Bilingual Proficiency

Spanish
Elementary Proficiency

INTERESTS

Cyber Security   Business   Ethical Hacking   eSports   Chess