

VAN TRAN
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OBJECTIVE: Seeking a position with App-V software packaging in the IT department with the expected salary between 80K-90K range

WORK EXPERIENCE:

6/10–7/19 **IT Specialist 4** – Seattle Central College, Seattle WA

- Software application “packaging” with App-V, installation, testing, publishing, troubleshooting installed application setups in Windows 10 environment.
- Work with VM servers, workstations for sequencing software. Deploy App-V packages in Citrix environments.
- Maintain desktop hardware and software including computers, printers and other peripherals.
- Create and maintain software images with Ghost.
- Create installation plan, install, troubleshoot, configure hardware and software.
- Determine instructional needs and researching solutions for hardware and software.

EDUCATION:

12/99 **Associate of Science (AS) degree** in Computer Science
Spokane Community College, Spokane WA

SKILLS AND ABILITIES:

- Proficiency with the Application Packaging environment and its operational characteristics.
- Ability to research software suitability for instructional needs and to interpret user requirements into viable implementation plans.
- Good technical problem-solving skills, good listening and communication skills. Friendly, patient, and professional demeanor
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