

TRISTEN ABELLA

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SUMMARY

Support technician with three years of experience handling various hardware and software of audiovisual equipment at gatherings from small meetings to large conventions. Can quickly learn and apply existing and new technologies. Dependable and organized team player with the ability to effectively communicate technical concepts and issues to clients and provide excellent customer service.

SKILLS

- Troubleshoot PC and mobile device issues
- Configure laptops, printers, and other mobile devices
- Identifying, using, and installing hardware components and devices
- Install and support Windows OS, including command line & client support

CERTIFICATIONS

- CompTIA A+

EXPERIENCE

Audio Visual Technician

July 2019 – Current

PSAV, Palo Alto, CA

- Collaborate with fellow technicians to setup, operate, and dismantle audiovisual equipment and laptops for corporate meetings and conferences throughout the Crowne Plaza Hotel in a timely and attentive manner
- Assist corporate events and conventions alongside technicians at various hotel locations, continuously satisfying various clients, such as Stanford and Intuit, of all their audiovisual needs
- Exceeds expectations of internal and external customers

Audio Visual Technician

February 2018 – June 2019

Associated Students of San Francisco State University, San Francisco, CA

- Learned to setup, operate, and dismantle audiovisual equipment for school events, meetings, and musical concerts throughout campus
- Continuously satisfied all event needs of clients for their school events

EDUCATION

Bachelor of Arts in Broadcast & Electronic Communication Arts

May 2019

San Francisco State University, San Francisco, CA

- Core subjects focused on the operation of media production hardware and software, as well as the communication, research, and writing of electronic media