JUN IL PARK

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CERTIFICATION

Cisco Certified Network Associate (CCNA)

WORK EXPERIENCE

IT Technician – Comquest Solution Inc. Los Angeles, CA   10/2019 – 03/2020
- Assisted in setting up a network infrastructure of a clothing manufacturer that involved installing and testing 100 lines of Cat 6 cables in plenum spaces, installing Ethernet wall plates, making Cat 6 cables for the end-user devices, installing patch panels/switches/router on a rack, managing cables, and connecting all the end-user devices, printers, and servers to the network.
- Provided timely support of computer hardware, software, printer, scanner, and network-related issues for different companies.
- Installed and upgraded PC hardware, Windows, and other programs as needed.
- Extracted and analyzed large data of a wholesale clothing manufacturer/seller using Excel to provide useful data to help grow sales.
- Tracked and managed inventory of the hardware assets.
- Documented daily IT-related issues in detail using Confluence.

Assistant Manager - Hello Pizza, Inc. La Cañada Flintridge, CA   08/2014 – 09/2019
- Prepared food and food ingredients necessary for the sales of the restaurant in a timely fashion as a part-time job during studies.
- Provided excellent customer service while successfully executing multiple tasks with accuracy and composure in a stressful and fast-paced environment.
- Acted as a manager and managed 4 to 5 co-workers' duties and tasks while the owner and the general manager was not present at the restaurant.

E-Commerce Specialist - LA Toys. Huntington Park, CA   09/2012 - 06/2013
- Managed and shipped products in inventory on Amazon and eBay at a retail stationery store.
- Reorganized warehouse inventory to improve time efficiency and accuracy in handling the tasks.
- Photographed, edited, and listed products on Amazon and eBay.

TECHNICAL SKILLS

Operating Systems: Windows 7/10, Windows Server (Active Directory), Cisco IOS, Basic Linux
Applications: MS Office (Excel, Word, PowerPoint, Outlook), VMware Workstation
Other Technical Knowledge: PC Hardware, Basic Programming (Java), SQL

EDUCATION

California State University, Northridge. Northridge, CA   08/2015 - 05/2019
Bachelor of Science in Information Systems. Emphasis in Information Technology.
- Major coursework: Database Management, Business Data Communications and Networking, Systems Analysis and Design, Enterprise Systems and Project Management, Computer Architecture and Organization, Data Structures and Algorithms, and Software Engineering.

LANGUAGE / INTERESTS

Fluent in English and Korean
Interests: Cooking, MLB, Music