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# MARKICE MOORE

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LINKEDIN URL

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## SKILLS

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An experienced, responsible and driven customer service/sales/marketing representative, looking for a position that offers stability and opportunities for growth.

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## EXPERIENCE

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### **"Giving Amazing Customer Service for Over 12 years"**

April 2016-Oct 2019

#### **Gateway to Serenity, Calabassas CA - Collections, Sales**

- • Make outbound calls to clients with balances due to service
- • Cultivate positive dialogue and relationship building with new and return clients
- • Maintain an average 10 paid clients a month

March 2016- April 2016

#### **Viking River Cruises, Woodland Hills CA- Inbound Sales**

- • Trained and educated on Viking Cruises History and company policy
- • Received inbound calls from clients looking to book cruises
- • Up sold cruise packages for top commissions

DEC 2016 - MARCH 2016

#### **First Student Loans, Topanga Canyon CA- Customer Service**

- • Made outbound/Received Inbound calls
- • assisting potential clients in apply for student loan
- • Setting up clients in forgiveness program.

## Education

May 2006-July 2009

#### **University of Phoenix**

