LLOYD P. THOMAS

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Summary

An experienced tech professional skilled in systems administration and cloud computing with depth in Azure and breadth across other major cloud computing platforms.

Professional Experience

08/2019 – 10/2020   **Sage, Inc | Seattle, WA**
                          Cloud Operations Engineer

Responsibilities
- Systems administration and support of the firm's web and infrastructure platforms
- Architect, implement and support a secure and scalable infrastructure of the firm
- Develop and maintain solutions that align with clients' needs
- Provide advisory on technology best practices
- Provide training on use of tools and solutions

Achievements
- Led the design and administration of the firm's web and cloud infrastructure; developed clients' web platforms which improved business operations.

02/2018 – 08/2019   **Avanade, Inc. | Seattle, WA**
                          Cloud Systems Engineer

Responsibilities
- Built, configured and deployed OS images to meet client requirements
- Configured dev, test, and production servers for software deployment using Octopus Deploy
- Deploy source code to dev, test, QA and production servers
- Configured Microsoft Office 365 to meet client requirements
- Create scripts that automate processes using PowerShell.

Achievements
- Developed Deployment Process Guide and conducted knowledge transfer (KT) session with client
- Developed build and config documentation
- Designed infrastructure diagram enabling opening of security ports to connect Octopus server to target servers on client's secured network
- Rewarded super-hero award from Project Lead for delivering with excellence
- Interacted with both technical and senior management in large enterprises and across the client's partner community
- Maintained strong working knowledge of service workloads and all required tools and products.

3/2011 – 02/2018   **Seni NA Training | Seattle, WA**
                         System Administrator

Responsibilities
- Administered and troubleshot computer and networking issues
- Installed, updated, and supported both Linux and Windows operating systems
- Performed regular backups, restore and disaster recovery
- Automated operational processes using scripts
- Worked with Active Directory on a regular basis

Achievements
- Developed and maintained company's web platform
- Developed documentation of various processes
- Enhanced operational efficiency of client thus increasing revenue by 25 percent

Skills/Tools
- PowerShell scripting

- Azure networking
- Azure Active Directory and role-based access control (RBAC)
- Core Azure services of compute, storage and networking
- Traditional/on-premises computing technologies such as TCP/IP, DNS, DHCP, Active Directory

Education

9/2015 – 6/2017   University of Washington | Seattle, WA
MS – Information Management

09/2013 – 6/2015   University of Washington | Tacoma, WA
BS – Information Technology

Certifications

- Microsoft Certified: Azure DevOps Engineer Expert
- Microsoft Certified: Azure Developer Associate
- Microsoft Certified: Azure Security Engineer Associate
- Microsoft Certified: Azure Administrator Associate
- Microsoft Certified: Azure Fundamentals
- Microsoft 365 Certified: Security Administrator Associate
- Microsoft 365 Certified: Enterprise Administrator Expert
- Microsoft 365 Certified Fundamentals

Professional Societies/Community Involvement

Association of Computing Machinery (ACM)
University of Washington Alumni Association (UWAA)
University of Washington Tacoma ITS Students Group