

Casey Öhrn

5421 E Harmon Ave, Las Vegas, NV, 89122 | (702) 325-2936 | caseyohrn@gmail.com

Experience

PROCESS GUIDE | AMAZON | 07/2020 - PRESENT

- Support PA and AM of a department by contributing to labor allocation, leading GEMBA meetings, communicate with other PG's.
- Ensuring all associates have proper PPE at all times, drive workflow and daily production goals.
- Work hands-on in the fulfillment center as needed.
- Assist and coach associates with process problems and identify and address safety hazards, and coach associates in safety initiatives.

ASSISTANT MANAGER | TARGET | 10/2017 - 06/2020

- Product management, including ordering, receiving, price changes, handling damaged products, and returns.
- Team Development, facilitating staff learning training, and development.
- Presentation of store and advertising displays.
- Handle problems and questions to customers.

IT TECHNICIAN | ROBERT HALF | 01/2017 - 10/2017

- Installing and configuring hardware and software components to ensure usability.
- Troubleshooting hardware and software issues.
- Providing support to users and being the first point of contact for error reporting.
- Installing and upgrading anti-virus software to ensure security at the user level.

ASSISTANT MANAGER | LITTLE CAESARS | 05/2011 - 12/2016

- Utilize all cost-control tools and processes ensuring the goals of food, paper, and labor are achieved during shift.
- Ensure each shift is prepared to meet the needs of their customers and work diligently to ensure each customer is satisfied with the service and products they receive.
- Motivates, directs and coaches employees to work proficiently at their assigned stations and then follows-up to ensure tasks are completed in a timely manner

Education

CERTIFICATION

- CompTIA A+

COLLEGE OF SOUTHERN NEVADA

- Major: Computer Animation
- Minor: Web Design
- Related coursework: Computer Aided Drafting