

Kevin Fernandez

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Willing to relocate: Anywhere
Authorized to work in the US for any employer

Work Experience

IT Support Specialist III

Blackout Productions
March 2013 to Present

IT Support Specialist II

MDT Personnel
April 2011 to November 2013

IT Support Specialist

Westaff - Miami, FL
January 2011 to April 2011

Education

Vocational Training in Information Technology

Traviss Career Center - Winter Haven, FL
September 2013 to July 2014

Associate in Information Technology

Miami Dade College
August 2010 to May 2013

High school or equivalent in Information Technology

Brandon High School
2006 to 2010

Skills

- Windows
- Mac OS X
- Python
- Linux
- iOS
- Android
- Swift

- SQL
- C++
- Spanish

Certifications and Licenses

Network+

CompTIA A+

2010 to Present

Security+

CCNA

ACMT

ACiT

MCP

Office Administration

January 2008 to Present

100 WPM

MCDST

Assessments

Data Entry Clerk — Proficient

October 2019

Maintaining data integrity by detecting errors.

Full results: https://share.indeedassessments.com/share_to_profile/2984d82d1dae068df32a656f4cb023c7eed53dc074545cb7

Reliability — Highly Proficient

February 2020

Tendency to be dependable and come to work.

Full results: https://share.indeedassessments.com/share_to_profile/5af1e2cff25af54d9421453fb74b1616eed53dc074545cb7

Basic Computer Skills: PC — Highly Proficient

February 2020

Performing basic computer operations, navigating a Windows OS, and troubleshooting common computer problems.

Full results: https://share.indeedassessments.com/share_to_profile/c8632c6358d5c84136361a9e6c391466eed53dc074545cb7

Basic Maintenance and Repair — Proficient

February 2020

Performing basic repairs and maintenance for apartment complexes, office buildings, and other facilities.

Full results: https://share.indeedassessments.com/share_to_profile/0b076ab61e47b0875f93e1167ca2ebc8eed53dc074545cb7

Call Center Customer Service — Proficient

February 2020

Applying customer service skills in a call center setting.

Full results: https://share.indeedassessments.com/share_to_profile/bc5f7f60bc848c7a45f412f4895559c9eed53dc074545cb7

Attention to Detail — Highly Proficient

February 2020

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: <https://share.indeedassessments.com/attempts/ce0778b9ec3b0aa41981aeb1a721ab73eed53dc074545cb7>

General Mechanical Knowledge — Proficient

February 2020

Understanding and applying mechanical concepts and processes.

Full results: <https://share.indeedassessments.com/attempts/fa323a12f422bc84066b981a337f7f6beed53dc074545cb7>

Technical Support — Proficient

February 2020

Performing software, hardware, and network operations.

Full results: https://share.indeedassessments.com/share_to_profile/201ecddc7108f27fe8da8a4f639c778ceed53dc074545cb7

Technical Support: Customer Situations — Proficient

February 2020

Responding to technical support situations with sensitivity.

Full results: https://share.indeedassessments.com/share_to_profile/c1f4b69b818dd85c382177e709dc87f7eed53dc074545cb7

Work Style: Conscientiousness — Expert

March 2020

Tendency to be well-organized, rule-abiding, and hard-working.

Full results: https://share.indeedassessments.com/share_to_profile/32a34e310d838242aed730e091924d81eed53dc074545cb7

Problem Solving — Highly Proficient

March 2020

Measures a candidate's ability to analyze relevant information when solving problems

Full results: <https://share.indeedassessments.com/attempts/96bbad51518d265a845b526130157688>

Delivery Driver — Expert

February 2020

Interpreting instructions, reading maps, and solving problems.

Full results: https://share.indeedassessments.com/share_to_profile/d003be668b435f3c7f67b385a78563cfeed53dc074545cb7

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