# Daniel Jackson

IT Support Specialist

818-601-1161

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3647 Royal Woods Drive, Serman Oaks, CA 91403

# Experience

#### **Law Clerk**

The Law Offices of John E. Carlson June 2019 - June 2020

- Drafted, revised and filed documents with the Court.
- Reviewed and organized case files.
- Corresponded with clients and other attorneys.
- Transcribed audio files.

#### **Technical Director**

**Fall Productions** 

December 2017 - November 2018

- Operated online streaming software during live sports events.
- Controlled replays for sports livestreams.
- Filmed live sports events.

#### **Summer Intern**

California Assemblymember Adrin Nazarian June 2017 - September 2017

- Interfaced with constituents over the phone, while canvasing, and at events.
- Communicated with various political, business, and state organizations.
- Oversaw online constituent management system.

### Education

#### University of California, Santa Barbara

BA in Anthropology

2015-2019

- Judicial Board Member, Sigma Chi Fraternity
- Dean's Honors (3.75+ GPA): Spring 2016, Fall 2016, Winter 2017, Spring 2017, Fall 2017, Fall 2018

# Certificates

#### **CompTIA A+ Certification**

Issued May 2021

#### **Google IT Support Certificate**

Issued April 2021

## Skills

- Microsoft Office Suite
- Windows, OS X, Linux
- Hardware
- Networking
- Security
- System Administration

- Troubleshooting
- Python
- SQL
- Customer Service
- Communication
- Organization