

Joe Abernathy

(971) 217-3343

192 N Vernonia Rd, OR 97051

abernathyjoseph@gmail.com

Summary

College graduate with a lifelong background of troubleshooting and building desktop PC's.

Experienced community leader in an online environment and helping those in the community with technical/network issues.

Education

Portland Community College

2015 - 2018

Portland, Oregon

Major: A.S. Computer Information Systems

Employment

2018 - Present

Content Creator on Twitch

- Achieved Twitch Partner, only 0.04% of streamers achieved Partner
- Attained over 2,500 followers
- Mentored and inspired fellow content creators
- Hosted meet and greets with fans
- Helped community members diagnose and solve technical issues and software issues
- Aided community members and set-up computer builds
- Assisted other content creators with OBS by diagnosing root issues
- Managed audio mixing to balance between programs and audio channels

Skills

- Proficient in assembling and disassembling hardware/computers
- Experience with C++, C#, SQL, PowerShell
- Proficient with troubleshooting and problem solving
- Knowledgeable about Networking (DNS, DHCP, TCP/IP)
- Experience with Windows Server 2012, Windows Server 2019
- Managed active community platform; assigned roles and hierarchy permissions to individuals
- Proficient with Windows 7 and Windows 10
- 2 years of customer service in and outside of work
- 3 years experience with Active Directory
- 5 years of experience of technical help for end users
- 11 years of experience with Windows OS
- Knowledgeable about Microsoft Office 365
- Experience with Android OS and iOS
- Experience with printers
- Strong communication skills