Sidney Jaffee

Los Angeles, CA 90048 | 1.323.610.0126 | sjaffee@gmail.com

PROFILE OF QUALIFICATIONS

- Results-driven professional possessing 20+ years of experience performing various roles in IT technical operations.
- Dynamic interpersonal communication skills, key to simplifying complex technical concepts and serving as a liaison between clients and business units.
- Demonstrated ability to mitigate risk by developing and implementing effective disaster recovery (DR), backup and restoration strategies at 9 global data centers concurrently.
- Skilled infrastructure administrator, successfully performing installations, configurations and patching needs in order to ensure accessibility for 1,000+ client servers.

TECHNICAL SKILLS

- UNIX/Linux: Red Hat 5/6.x, CentOS 5/6.x, Solaris 8/9.x
- Backup/DR: 13+ yrs exp with Symantec NetBackup 7.x,
- Network Services: SSH/SCP/SFTP, HTTP, RSYNC, DNS, FTP
- Windows: Desktop (XP,7,8,10), Server (2008,2012)
- Scripting: Bash, Perl
- DBA concepts: Oracle, MySql
- Firewalls: Linux IP based rules
- Other: VPN, VMware ESXi, vSphere, AD, Exchange, SMTP/Mail, Apache

PROFESSIONAL SYNOPSIS

The Aerospace Corporation
Backups/Storage Administrator (03/2018 – 04/2019)
- **[Contract role]** Specialized in DR, Backup/Restore & Tape Library systems across multiple platforms; numerous years exp with Symantec NetBackup; managing large, small, and multiple concurrent library systems all with varying media types.

Iron Mountain Data & Records Management
Data Tape Recovery Engineer (11/2013 - 01/2014)
- **[Contract role]** Utilized existing technical skills to recover large amounts of data from various forms of media (e.g. 10.5" reel tapes, DLT, LTO1 thru LTO6 tapes) and posted it all to NAS/disk.

Sony Online Entertainment
Systems Administrator (08/2000 - 10/2013)
- **[FT/Perm role]** Performed multi-platform systems administration as a member of 24/7 Technical Operations group responsible for a HUGE number of online gaming servers spread across data centers globally. Also specialized in DR/Backup/Restore processes and systems; 13yrs of hands on management (via Symantec NetBackup) of numerous Robots and Tape Library systems.

Worldsite Networks
Internet Technician & Systems Administrator (10/1995 - 05/2000)
- **[FT/Perm role]** Filled key technical support role managing administration of Apache, Sendmail and DNS servers within a mid-sized co-location/ISP/MSP.

CCC Development Co.
Technical Support & Business Systems Analyst (05/1990 - 09/1994)
- **[FT/Perm role]** Used strong technical knowledge to provide helpdesk support, both remotely and via phone; demonstrated strong communication abilities while simplifying complex technical concepts for end users.

EDUCATION & PROFESSIONAL DEVELOPMENT

1989   Bachelor's Degree in Computer Information Systems - Woodbury University, Burbank, CA
2014   Diploma in Medical Billing & Coding - American Career College, Los Angeles, CA