Rakeem Williams

Oakland, CA
(510) 613-3522
rakeem.u.williams@gmail.com

PROFESSIONAL EXPERIENCE

OfficeMax   **Emeryville, CA**
Sales Associate   *Jun 2012 – Nov 2012*
- Test, maintain, and monitor computer programs and systems, including coordinating the installation of computer programs and systems. Customer service in addition to assistance with solving computer related problems, such as troubleshooting program problems.

United States Army   **JBLM, WA**
Driver   *Jan 2013 – Jun 2015*
- Heavy Wheeled Vehicle Operator, Gate Security, and Ammunition Transportation. Clerical and Administrative experience, management of equipment and personnel, filing documentation inbounding calls and relaying important information quickly and accurately

EDUCATION

- **WESTERN GOVENERS UNIVERSITY   Kent, WA**
  B.S. Cybersecurity and Information Assurance Candidate (Expected graduation Oct 2020)

- **PIERCE COLLEGE   Puyallup, WA**
  A.A. Technology (Mar 2019)

- **PIERCE COLLEGE   Puyallup, WA**
  A.A.S. Computer Network Engineer (Mar 2019)

- **PIERCE COLLEGE   Puyallup, WA**
  Computer System Administrator IT (Mar 2019)

SKILLS

- Networking troubleshooting
- Remote Administration
- Troubleshooting macOS environments
- Sever operation environment
- Fast learner
- Customer service

CERTIFICATIONS

- CompTIA A+
- CompTIA Network+
- CompTIA Security+
- Axelos ITIL