

McKinley Cook
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Skills

- Presentation Experience
- Detail Oriented
- Eager to Learn
- Strong Work Ethic
- Consistent Follow Through
- Excellent Communication

Experience:

Head Cashier/Merchandising Associate, Lowe's

- Assist customers in the selection and demonstration of in store products.
- Assist the Manager on Duty with daily duties.
- Assist with elevated customer service needs.

Helpdesk Technician, U.S. Marine Corps

- Audited equipment and checked devices out to other departments as needed.
- Supported Windows 10 and 7 laptops on a multitude of networks, diagnosing and fixing network, hardware, and software issues.
- Audited AD user accounts to remove unused accounts.
- Helped map network printers and fix printer issues for users.
- Reimaged Windows laptops to meet mission needs.

Network Administrator, U.S. Marine Corps

- Designed and distributed a plan to apply baseline configurations to routers and switches.
- Supervised and assisted in the application of Department of Defense Security Technical Implementation Guides, resulting in 100% compliance and security on a multitude of classified and unclassified network devices.
- Configured, maintained, and troubleshot network switches and routers.
- Maintained physical components of all networking gear and network devices.
- Ran and created network cables for all new environments.

Server Administrator, U.S. Marine Corps

- Configured and maintained DNS, DHCP, Exchange, WDS, and DC servers to support users ranging from 20 to 250 employees.
- Assisted in the creation of 300+ classified and unclassified Active Directory user and administrator accounts.
- Troubleshot and assisted with the repair and replacement of server hardware.

Employment History:

Head Cashier/MSA, Lowe's, June 2019 - April 2019

Fulfillment Clerk, Lowe's, April 2019 - June 2019

Network Administrator, U.S. Marine Corps, June 2014 - December 2017

Helpdesk Technician, U.S. Marine Corps, December 2013 - June 2017

General Laborer, Rainbow Federal Roofing, December 2012 - October 2013

Education:

Portland Community College, AAS in CIS: Network Administration, 2018 - Ongoing

Data Systems Technician Training, U.S. Marine Corps, March 2014 - October 2014

High School Diploma, Mt. Si High School 2008 - 2012

Held a CompTia Net+ certificate, expired May 2020