Max Brother
1050 Cypress Ave. Burbank CA 91501 - (310) 570-2629 max.brother@gmail.com

Expert in Development Lifecycles - IT Support - QA Testing
Inquisitive - Strong Communicator

Event Technician - Piddlepops 2020

IT Management and AV Integration for events and hospitality spaces. I coordinate large scale projects working with a small team including outside vendors, contractors and our internal staff. Projects include:

- POS System upgrades/replacement at multiple properties
- Temporary enterprise networking for Netflix Grammys after party, Land Rover's 4xFar Festival, Oscars after party at private residence, Neon Carnival, and more.
- Designed and Installed multiple QSC Q-Sys audio systems
- Maintains networked security camera systems at client properties
- Designed and installed custom button station control using raspberry pi for a new restaurant space on Rodeo drive
- Hang and configure multiple projector and digital signage solution for a restaurant in Costa Mesa

QA Lead and Tech Support - Fliptix 2019

Primary QA engineer for a festival ticketing start up in their first year. Worked closely with Dev and Leadership to grow the platform from MVP to successful app used at over 100 events

- Functional and User Acceptance Testing for iOS/Android Mobile App, eb based Admin Panel and several web assets
- Worked closely with Operations Team to provide technical support in the field during on site events across the country

QA Engineer and Consultant - Codemedia360, Glendale, CA 2016-2018

Part time consulting/per project work

- Functional and Release Testing on a number of Web Development Projects
- Worked closely with Owner/Lead Developer to strategize delivering clients' needs and vision.

Information Systems Specialist - *Campus Technology Department*

American Jewish University Los Angeles CA (2007-2019)

- Maintain Website Content across multiple subsites and keep up CSS Codebase
- Design and Code forms for online purchasing and registration using VB.Net
- Respond to Help Desk requests via walk-ins or tickets and conduct user training campus wide from students and guests to senior management, manage user accounts, write support documentation
- Hardware support including configuring and deploying Windows workstations, printer support, maintain network infrastructure and inventory of all equipment.
- Provided support and system administration on everything from Windows 2000/NT to Windows 10 including Server 2000 through 2012

Conference & Theater Coordinator - *Conference Services*

American Jewish University Los Angeles CA (2011-2019)

- Oversee all events in the 500 seat Gindi Auditorium: dance performances, music concerts, lectures and panels
- Managed part time staff of technicians and rental vendors
- Primary point of contact between outside clients and the university. Worked closely with internal departments hosting events around the campus.

Volunteer Projects

RGX Medical - 2013 to Present: Logistics Lead on site during Festivals, System Administrator and Volunteer Coordinator throughout the year

The Zendo Project 2017 to Present: Logistics Volunteer annually at Burning Man, providing support for over 400 volunteers providing harm reduction to participants

Education:
- American Jewish University- May, 2012