

Ali Al-Najafi

IT Specialist

206.823.8112
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Career Objective

Outgoing leadership and extensive Information Technology knowledge that helps in computer problem solving, coding, developing and testing software, as well as deployment.

With over 9+ years of Information Technology education and experience I am looking to test and further challenge my knowledge to expand my IT experience.

Qualifications

- Skilled in Operating System maintenance, installation, and backing up hard drives and deployment
 - Personable and outgoing, creating a positive environment for my coworkers and customers.
 - Proficient in Windows and Active Directory for maintaining, installing, and backing up hard drive and softwares
 - Highly experienced in hardware diagnostics, repair and replacement
 - Proficient in Microsoft Office, Microsoft Word, Excel, PowerPoint, and Outlook
 - Strong observation, verbal, and written communication skills
 - Skilled in Power BI and SQL Azure
 - Fluent in English and Arabic
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Experience

Evergreen Hospital Through TEK Systems / IT Specialist

PRESENT, Kirkland, WA

- Migration from Windows 7 to Windows 10
- Deployment of 800+ devices and special software installation
- Active Directory
- Troubleshoot software installation, replacing and repairing computer hardware

Aecom and Chubb Insurance Through Go2 IT / IT Specialist

April 2020, Seattle, WA

- Migration from Windows 7 to Windows 10
- Replacing and repairing computer hardware
- Troubleshooting software installation
- Installed Operating System, restored, and backed up information as well as USMT backup

Education

Power BI

February 2020, Sollers College

Structured Query Language

February 2020, Sollers College

Selenium & Java

April 2019, Qodemy College

Cisco CCNA Part I & II

August 2012, New Horizons Computer Learning Center

CompTIA Network+

March 2012, New Horizons Computer Learning Center

CompTIA A+

February 2012, New Horizons Computer Learning Center