

Bessie Angel



bessieangel0828@gmail.com



702-683-2652



[linkedin.com/in/bessie-angel-1bb53292](https://www.linkedin.com/in/bessie-angel-1bb53292)

Summary

Objective: To provide customer satisfaction and seeking to become a member of a company that offers a challenging and professional environment.

Experience



Server

Stick's Tavern

Apr 2021 - Present (1 month +)

- Takes orders in a timely manner
- Answers questions about the menu and food,
- Sells the restaurant's food and drinks
- Takes payment via credit card and cash
- Communicates orders with the kitchen staff, delivers food, helps other servers with bussing tables and cleaning tables.
- Helps with customer service and cleaning i.e. mopping, sweeping, sanitizing tables.



Inside Sales Specialist

The Chefs' Warehouse

Jun 2018 - Mar 2021 (2 years 10 months)

Receive incoming calls from customer(s), prepare orders, and expedite.

- Suggest and upsell additional items over the phone.
- Inform customer(s) of items not ordered or out of stock per regular ordering process offering subs where available.
- Review accuracy of incoming orders, collect and input orders submitted via fax, email, voicemail.
- Ensure accuracy of outgoing, entered orders.
- Work with outside sales team reporting irregularities, problems and requests for outside sales assistance.
- Builds and maintains customer relationships.
- Other projects or tasks assigned by the Manager as needed.



Customer Service Representative

Sutherland Global Service Limited

Sep 2016 - Aug 2017 (1 year)

- Assist customers with placing online orders
- Tracking packages through UPS, USPS, FEDEX
- Processing returns and exchanges for customers in a timely manner Keeping calls within the required time limit

- Assisting other representatives with help whenever needed

Supervisor

DVF (Diane von Furstenberg)

Nov 2013 - Nov 2015 (2 years 1 month)

Support the store plan through training and development of the store team.

Support store goals for turnover control and overall retention by focusing on training and improving internal communication.

- Also help new staff get familiarized with the store and product knowledge. Use product information and available resources to educate customers and assist them in making smart product selections that are right for them.
- Assist in unloading stock, checking products against invoice, pricing merchandise, cleaning fixtures and displaying product.
- Serve clients promptly. Minimize delay and wait time. Operate the cash register and prepare customer receipts efficiently.
- Totals price, and tax charges accurately; Balance the cash register at the end of each shift or as scheduled.
- As assistant store manager, opening, closing, and paperwork duties are done in a timely manner.
- Planning and supporting the development of individuals skills and abilities so that they can fulfill current or future job responsibilities more effectively.
- Develop goals in a collaborative manner and ensure that a learning environment is created within the store.

Education



Las Vegas Academy of International Studies

Skills

balance • cashier • closing • credit • customer relations • customer service • email • fax • outside sales • pricing