

Christopher Jordan

IT Professional with 8+ years experience and 4+ years as an IT Director in the automotive industry.

*References upon request.

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EXPERIENCE

Silver State Ford – Las Vegas, NV – IT Director

October 2016 - October 2020

Oversaw three dealership locations: Gaudin Ford, Ford Country, and Gaudin Porsche. Our responsibilities included but not limited to network administration, systems administration, ticket resolution in person and remotely, employee account management, and technical asset deployment and maintenance.

Silver State Ford – Las Vegas, NV – IT Specialist

June 2014 - October 2016

Worked on site at Gaudin Ford managing employee accounts, technical asset deployment and maintenance, ticket resolution, and small scale network administration.

Devry University – Henderson, NV – IT & Student Ambassador

January 2007 - June 2010

Maintained most of the campus computers for all classrooms. Deployed, set up, and maintained computer labs. Worked with network clone deploy tools and local Deepfreeze software. Created, managed, and deployed student ID's. Assist professors with computer systems and classroom equipment.

EDUCATION

Devry University – Henderson, NV – Associates

June 2009

Associates of Applied Science in Electronics and Computer Technology

Devry University – Henderson, NV – Bachelors

June 2010

Bachelors of Science in Technical Management with a concentration on Network Systems Administration

SKILLS

Windows
Linux
Unix
Microsoft Office
G-Suite
SQL
Network Installation
Network Troubleshooting
Network Config/Maintenance
PC Troubleshooting/Repair
Workstation Installation
Routers/Switches
Switch Configuration
Cisco Routers
Cisco Meraki
Dell Sonicwall
Ticketing Systems
Systems Administration
Network Administration
Active Directory
Salesforce/CRM Systems
POS Systems