

Jacob Winters

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History of improving facility security through diligent reviews, patrols and scans. Eager to apply abilities to maximize security at a Federal facility.

Highly-skilled Customer Service Rep enthusiastic about ensuring optimal customer service for Allegiant Airlines objectives. Energetic team player with top-notch organizational skills.

Authorized to work in the US for any employer

Work Experience

Package Handler

FedEx Ground - Henderson, NV

August 2020 to Present

Physical loading, unloading and/or sorting of packages of varying sizes and weights by hand, including lifting, pushing, pulling, carrying, scanning, placing packages, as well as physical bending, twisting, kneeling and etc. in a safe and efficient manner.

Response Force

Bureau of Reclamation - Page, AZ

June 2019 to January 2020

- Protect National Critical Infrastructure.
- Secure physical security perimeters.
- Enforce applicable rules and regulations governing vehicle use, parking, building or other facility access.
- Thoroughly screen tourist before entering the tour.
- Maintain weapon certifications

Armed Security Guard

Chenega Corporation - Boulder City, NV

April 2018 to June 2019

Logged vehicles entering and leaving the premises.

- Checked personnel ID badges and issued temporary credentials to visitors.
- Directed guests around the building and answered questions regarding accessibility.
- Monitored building access and identified all officials and employees before authorizing their entrance.
- Processed and logged accurate and detailed incident reports.

Armed Security Guard

Whitestone - Boulder City, NV

April 2015 to March 2018

- Logged vehicles entering and leaving the premises.
- Checked personnel ID badges and issued temporary credentials to visitors.

- Directed guests around the building and answered questions regarding accessibility.
- Monitored building access and identified all officials and employees before
- Processed and logged accurate and detailed incident reports.

Customer Service Representative

Allegiant Airlines - Las Vegas, NV

January 2014 to April 2015

- Supported customers and fielded questions regarding merchandising and pricing.
- Communicated with and supported sales, marketing and administrative teams.
- Created and maintained an organized database to develop promotional sales.
- Directed calls to appropriate individuals and departments.

Sandwich Artist

Capriotti's Sandwich Shop - Henderson, NV

September 2013 to January 2014

Organized work areas to foster efficiency.

- Cleaned food preparation areas, tools, and equipment.
- Stocked and maintained cleanliness of stations.
- Cleaned meat aisles, storage areas and work areas, following all health and safety guidelines.

Catering Server

Aramark - Las Vegas, NV

June 2012 to July 2013

Packaged condiments for transportation to event locations.

- Set up and broke down catering services at baseball events.
- Followed proper standards for product freshness, food safety, weights and measures, refrigeration and sanitation.

Education

Certification

College of Southern Nevada - Las Vegas, NV

2017

High School Diploma

Foothill High School - Henderson, NV

2012

Associates in Criminal Justice

College of Southern Nevada - Las Vegas, NV

Skills

- Emergency response
- Strategic sales knowledge
- Armed Guard Card
- Quick learner

- CPR and Child CPR Training
- Creative problem solver
- MS Windows proficient
- Quality assurance and control
- Sales Support
- Loss Prevention
- Food Safety
- Security
- Catering

Certifications and Licenses

First Aid Certification

First Aid Certification