

Michael Tadeo

Profile

- 5 years of diverse experience in IT industry
- Goal oriented with leadership capabilities
- Self-motivated & open to learning new technologies
- Able to run & operate a tech center independently
- Proven to work in unison with staff & board of directors

Education

2017- 2019 Western Governor's University
Bachelor of Science in Software Development

Certification

2018: ITIL Foundation Certificate in IT Service Management CompTIA Project+, CIW Web Development Associate, Advanced HTML5 & CSS3
2016 – 2017: CompTIA Network+, CompTIA A+, CompTIA Linux+: LPIC-1 & LPIC-2
2010: Apple Certified Macintosh Technician 9L0-008 & 9L0-062

Skills

Programming Language: Swift, Java, HTML5, CSS, JavaScript
Database: SQL, SQLite, Google Firebase, AWS DynamoDB
Applications: Rest API, CoreData, XCode, AWS Cognito, Android Studio, GitHub, Eclipse, Unix, Bash / Shell, OSX, Linux, Windows, Microsoft Office

Other Professional Experience

- Troubleshooting Mac, Windows, Linux, iOS & Android Devices
- Customer Service, Inventory management, Microsoft
- Running & terminating ethernet (cat5 / cat6) cables, Soldering

Employment

2020 LA County / At&t Position: Field Tech Engineer
Los Angeles, CA (2 week contract)
- In charge of installing routers in different sites of LA County for the 2020 election, making sure it's active in coordination with NOC technicians.

2016 – 2018 Xfernet Position: NOC Technician
3250 Wilshire Blvd Ste 301, Los Angeles, CA
- In charge of monitoring network systems, HVAC, server troubleshooting, deployment & release. Data center client login & security.

2011 – 2013 Encino Surgical Med Center Position: IT Support Assistant
16250 Ventura Blvd, Encino, CA
- Troubleshoot hardware / software issues as appropriate, in a timely manner ensuring clear & effective communication. Transporting ambulatory patients.

2009 – 2011 Sprint Position: Lead Technician
8500 Van Nuys Blvd, Panorama. City, CA
- Troubleshoot hardware & software of customer mobile devices, customer service & inventory management.

References:

Christopher Wann
IT Support at Facebook
(213)278-7091

Christian Benedict Cristobal
Network Engineer at Google HK
cbgcristobal@google.com

Joseph Mark Mabutol
Noc Technician at Xfernet
(818)267-9134

Michael Vincent Herrera
DevOps at Abbot Labs
(818)277-1663

Mary Ann Sia
Registered Nurse at Cedars Sinai Hospital
(818)297-0009