

JOSEPH MACKINTOSH

IT Professional

Portland, OR 97239

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I have a lot of experience traveling to sites and fixing software and hardware IT related issues. I thrive in this work environment. When given a job/call I'm always prompt, professional and personable.

Willing to relocate: Anywhere

Authorized to work in the US for any employer



WORK EXPERIENCE

IT Field Technician

Elite Tech Services, Comp U Com - Orange County, CA

April 2010 to October 2015

- Provided IT services to larger retail stores in a specific service area.
- Stores serviced included Walmart, Target, Walgreens, grocery stores, etc...
- IT service included software and hardware trouble shooting, repairing or replacing parts on windows run servers, point of sale registers, personal work stations, printers and copiers. Also helping employees understand new software.
- Service area was a 80 mile radius from my home. Almost all work preformed was done independently by using my own transportation and logging work preformed/hours worked online.
- When given a job/call I always promptly arrived on site, professional, happy and ready to get the job done.

United States IT Specialist

Marni - New York, NY

March 2006 to June 2010

- Provided IT support for 6 retail locations in the United States.
- Maintained servers, point of sale systems and printers.
- Helped employees with new software support and IT related issues both on site or over the phone.
- I would help with the installation of new stores world wide. This included everything from installing a new server, mapping pos systems to installing the phone system.



EDUCATION

Bachelor's in Computer Science and Graphic Design

The Art Institute of Orange County - Orange County, CA

January 2000 to January 2005