Steven L. Mizera

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Overview

As a proven technology professional with over 25 of experience with hardware, software and systems experience, I will bring a top level of knowledge to your organization.

- Hardware and Software Product Management
- IT Management Network Design & AD Management
- Pre-Sales and Post Sales Field Based Customer Support
- Consistently Promoted to Higher Level Positions
- Excellent Communications and Presentation Skills
- Direct Management of a Sales Engineering and IT Support Teams

Professional Experience

2/18 – Current Manheim California - Anaheim, CA

Crew Lead
I am currently working as a Crew Lead for drivers at Manheim California. I lead a team of up to 15 drivers moving and tracking vehicles in a large auto auction facility. Manheim California's auctions sell up to 2000 vehicles per week.

8/17 – 10/17 IT Responsive – Santa Ana, CA

Level 2 Tech Support
Telephone tech support for a managed service provider. Support Microsoft Server, Office 365, and general applications.

7/08 – 2/17 Fueling and Service Technologies Inc. (FASTECH) – Buena Park, CA

Manager Products and Solutions
Returning to FASTECH, I had several roles. My primary role was the development, certification and release of new products in the Service Station environmental monitoring market-space, while helping merge product operations from Beaudreau Electronics into FASTECH. Secondly, I served as the IT director for over 5 years moving the organization to a virtualized server environment with a Microsoft Hyper-V SAN based infrastructure.

- Designed and wrote VB.net app for Staff & Testers to collect data from monitoring systems
- Support Field staff hardware/software/connectivity
- Created a new paradigm using Big Data concepts to provide near real time data collection from Service Station Environmental monitoring systems:
    - Architected and authored critical "under the hood" code.
    - Designed algorithms to analyze environmental data
    - System responsible for discovery of major issues fueling systems.

In my IT Role:

- Architected a blade based Hyper-V cluster environment with dual SAN storage.
- Maintained the Microsoft domain and all network equipment for a 200 user company.
- Equipped and supported over 100 mobile users in the field.
- Managed a group of 7 direct reports, including programming, support, and engineering staff.

10/07 – 7/08 Ricavision International Inc. – Irvine, CA

Senior Product Manager
    At Ricavision I was responsible for a full range of product management functions. Our product roadmap was implementing Windows Vista Sideshow technology in consumer electronics products. Product hardware was developed with Asian partners, while application software was developed with an in-house team.
- New Product Research – Analysis for Windows Sideshow consumer electronic devices.
- Product Documentation and Documentation Review
- Product Management MRD / LRD generation

9/05 – 10/07 FASTECH – Buena Park, CA & Beaudreau Electric – North Stonington, CT

Project Manager
I was brought into FASTECH for the market rollout of a new Environmental Monitoring system utilizing a network of intelligent devices and sensors dispersed in Gas Stations. After a successful installation of the equipment in Southern California, shifted to Beaudreau Electric assisting in the product management and expanded rollout to additional territories. Later I rejoined FASTECH in project management as new features were being installed for the original customer base. Eventually the complete Beaudreau operations were absorbed into FASTECH.
- Implementing the first PC Based gas station environmental monitoring system
- Designed remote support plan using COTS components
- Responsible for developing functional spec, and issues documentation
- $20+ million solution rollout to Shell Oil across California and Hawaii

3/99 – 4/05 Xybernaut Corp – Fairfax, VA – Based in Field Office

Senior Product Manager   **10/01 – 4/05**
Xybernaut was an early vendor of Windows based mobile solutions. As product manager it was my responsibility to integrate our hardware products with the 3rd party components needed for customer solutions. Generated MRD documentation for outside development teams.
- Direct report to the SVP / Chief Strategy Officer (VP Product)
- Generation of Market and Product Requirements Documentation MRD / PRD
- OS build definitions, testing and release control
- Managed bundled Third-Party components
- Inventor of "Dual Use Flat-Panel" Patent held by Xybernaut in several countries.

Senior Systems Engineer   **3/99 – 10/01**
- Top Revenue Team - Pre-Sales / Post Sales Customer Interface
- Customers include: Boeing, Hilton Hotels, Venetian Hotel, Sandia Labs
- End-User Direct Channel, OEM, Business Development support

5/92 – 3/99   NetSoft/NetManage - Irvine, CA – Based at NetSoft HQ

Product Manager   **1/98 – 3/99**
- NetManage Mainframe PC based SNA connectivity products
- Managed OEM selling relationships with Microsoft and IBM
- Generation of Market & Launch Requirements Documentation MRD / LRD

Systems Engineering Manager / Systems Engineer   **5/92 – 11/97**
- Microsoft TechEd conference presenter
- Interface between product / development group and sales department.
- Staff of six direct reports
- Customers Included: American Express, EMI Records, UniHealth, Delta Airlines, Bank of America, Freightliner, Home Savings, and Countrywide Mortgage.

7/91 - 5/92 Private Consultant

- Business Plan development for Relia – LAN Product Startup
- End User Customers – Bay Area Hospitality, AAMB Insurance

7/90 - 7/91   United Networks, Inc. - San Jose, CA

Director of Technical Services
- Product Management Support responsibilities. Documentation, Product Support
- Staff of 2 direct reports

3/87 - 6/90   Digital Communications Assoc. - Alpharetta, GA

Senior Sales Engineer
- Field Based Sales Engineer / Field Engineer / Trainer
- LAN Product Specialist (Hardware and Software)
- Presented Reseller and End User training classes

TECHNICAL EXPERIENCE
Programs and Project have involved the following products and technologies:
Microsoft Windows Platforms: Desktop including Win10, Server 2008 R2, SQL Server
Wi-Fi, CDMA WLAN, Mobile Computing, Handheld Computing, Touch-screen Platforms.
.net Programming for desktop/mobile applications

EDUCATION / CERTIFICATION
Sonoma State University - Rohnert Park, CA   6/85

Bachelor of Arts - Business Management w/ Distinction 6/85
Minor - Economics, Additional emphasis in Computer Science

FCC Amateur Radio Technician Class License	Current
ICC Certified Underground Tank Technician	Current
Rockwell Automation PLC Certification	Current
Horner PLC Programming	Current
Charge Point EV Charging Installer	Current
CPR / AED / First Aid Certificate	Current
California Food Handling Certificate	Current
FAA Commercial Drone Pilot	8/18
Microsoft Certified Systems Engineer	8/95

COMMUNITY ORGANIZATIONS
Orange County Astronomers – OC Star Party Event Coordinator
Irvine Ranch Conservancy – Trail Guide, Fire Watch
Orange County Parks – Volunteer