

Dalton J. Walkley

Looking to apply and improve my skills to a team of passionate and enthusiastic coworkers. Large range of computer and technological background along with retail, management, and customer service.

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WORK EXPERIENCE

Northwest Bloodworks (Volunteer) – 2703 Oakes Ave, Everett, WA 98201

June 2019- Current

Welcomed and monitored blood donors. Ensured donors/customers had a pleasurable experience with the organization. Communicated certain post donation rules. Ensured donator/customer satisfaction.

Taco Time (Cashier/Customer Service) – 3805 Rucker Ave, Everett, WA.

March 2016 – July 2016

Part time job while attending public high school, Heavy emphasis on customer satisfaction, Management, Front Store Manager, Cashier, Drive thru Operator.

Self Employed

October 2018 – Current

Computer related tasks such as but not limited to: Hardware and software troubleshooting. Computer Assembly and Setup. Graphic Design, Video Editing. Building and Selling Custom PC's.

EDUCATION

Cascade High School – 801 E Casino Rd, Everett, WA 98203

Sept 2012 - June 2016

Challenging/College Classes : Intro to computer science, web design, graphic design, AP environmental science, chemistry.

Everett Community College – 2000 Tower St, Everett, WA 98201

Classes taken: IT101 (Intro to Info Technology), IT111 (Networking Fundamentals), IT145 (Digital Forensics), IT161 (Computing Hardware/Tech), CJ203 (info and Cyber Warfare), Engl101, Engr101, Math&141.

SKILLS/ACHIEVEMENTS

- Experience in Windows Office, Multiple versions of Windows OS, VMWare, Networking, Azure AD, Active Directory and other applications.
- CompTIA IT Fundamentals Certified
- Abundant background of troubleshooting hardware and software.
- Eager to Learn (hands on preferred).
- Excellent Verbal communication and customer skills.
- Excellent Time management and prioritization skills.
- Strong Work Ethic and easily follows orders.
- Works very well in a team environment.