

JAMES NAGLE

OBJECTIVE

- To be a leader in a great organization that offers room for professional growth
- To apply my exceptional customer service and communication skills while contributing to the general success of the organization
- To enjoy the personal satisfaction of a job well done

EDUCATION

Washington State University
Bachelor of Arts in Social Science,
Business Minor, 2011
Summa Cum Laude

CONTACT

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Bothell, WA, 98011

WORK EXPERIENCE

MEDICAL OFFICE MANAGER, TRAINEE

Health Moves, Woodinville, WA, January 2020–March 2020

- Performed a variety of duties in a busy naturopathic medical office demonstrating customer service and patient care
- Medical Assistant
- COVID-19 forced lay off

FREELANCE WRITER

Self Employed, January 2018–January 2020

INTERIM ASSISTANT FIRE CHIEF, OPERATIONS

Everett Fire Department, Everett, WA, July 2017–January 2018

- Assisted the Fire Chief in the planning of long-range operations and departmental goals, formulation of policies that contributed to the achievement of these goals and objectives
- Assisted with labor relations and personnel matters
- Served on various committees and performed other assignments as directed by the Fire Chief

CAPTAIN

Everett Fire Department, Everett, WA, 2004 – July 2017

- Suppression Division
- Execute orders from the chain of command and lead firefighters, teams, and crews in both emergency and non-emergency situations
- Promote primary goals of safety, customer service, and professionalism
- Acting Battalion Chief

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CERTIFICATIONS

MATRIX LEVEL 2 FIRE TRAINING

Building construction, reading smoke, safety officer, leadership, RIT, Uniform Fire Code, PIO, Multi-company tactical operations, risk management

EMS/BLS/AED

HAZMAT

SKILLS & ACHIEVEMENTS

Author of over a dozen training and leadership articles published by Fire Engineering Firefighter's Association & IAFF Local 46

Red Cross Hero Award, 2016

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WORK EXPERIENCE (CONTINUED)

EMERGENCY MEDICAL TECHNICIAN

Everett Fire Department, Everett, WA, 1994 – July 2017

- Treated BLS patients in the field as a first responder
- Assisted paramedics in treating ALS patients in the field

FIRE INSPECTOR

Everett Fire Department, Everett, WA, 2001- 2004

- Enforced fire prevention laws complying with Everett municipal code and national fire codes
- Conducted fire prevention public education in elementary schools and businesses
- Origin and cause fire investigator, in conjunction with Everett police

LINE DIVISION SUPERVISOR

United States Navy, Whidbey Island, WA, 1985-1989

- Supervised junior personnel in support of aircraft carrier flight deck operations