
Lewins Ortiz

IT Technician

1365 Old Canyon Road

Fremont, CA 94536

(510) 610-3461

LewinsOrtiz@gmail.com

SKILLS

Knowledgeable and thorough Information Technology Technician with superior attention to detail. Driven and self-motivated, therefore effective at completing tasks with minimal supervision. Confident leader and exceptional communicator.

EXPERIENCE

Levi's Stadium, Santa Clara, CA - *Stadium Manager*

JUNE 2014 - AUGUST 2020

Update and maintain 200+ workstations, employee accounts and policies. Apply OS updates and software patches. Troubleshoot network issues and devices. Present analytics using Oracle database. Create and update technical documents for new devices and programs. Purchase and manage inventory from multiple vendors.

T.G.I.Friday's, Union City, CA - *Restaurant Manager*

APRIL 1999 - SEPTEMBER 2014

Build productive relationships with sales representatives. Manage daily culinary, beverage and floor operations. Lead employee recruitment, training and development.

Geek Squad, Oakland, CA - *IT Technician*

APRIL 2002 - APRIL 2005

Design, configure and install over 20 SMB network projects. Troubleshoot hardware and software issues including workstations, networks and remote systems. Design and build custom computer systems. Identify and remove computer malware and viruses. Perform OS restores, data recover and back-ups.

EDUCATION

DeVry University, Fremont, CA - *Bachelors of Information Technology and Networking*

Chabot College, Hayward, CA - *Associates of Computer Science*