AJ
Ajmal Abawi

Professional Summary

3+ years of working experience in Network Infrastructure, security, designing, deployments, and Network support. Reliable Network Engineer skilled in designing and implementing IT systems and network configuration. Capable of maintaining and troubleshooting various network systems. Committed to ensuring smooth communication

Ajmal.abawi@gmail.com
626-316-3303
2202 Crawford Ave
Altadena California
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Skills

- Network security architecture
- LAN switching technologies
- Strong Knowledge on AD/DC and
- GPO management, Site to site
- replication services.
- Server migrations (AD, File, SQL,
- email servers)
- Firewall migrations (SonicWALL,
- Sophos Cisco ASA, Meraki)
- Strong knowledge on VLAN, OSPF,
- EIGRP, SSL VPN, Site to Site VPN,
- SHA1, Firewall policies, SMTP, IPSec.
- NAT and DNS.
- Security architecture and technologies
- Networking and routing protocol
- Disaster recovery operations
- Firewall technology expertise
- Network troubleshooting
- Server Infrastructure
- Experience with working with third
- party vendors to accomplish tasks
- Design and implement network
- infrastructure.
- Avaya proficiency
- Manage Cloud and onsite email
- systems.
- Firewall management
- Hyper V and VMWare expertise

Work History

Senior Computer Technician Teamlogicit,
Valencia – California
2019 May – now

- Manage over 3,000 end users running a mix Operating Systems environment.
- Diagnose, troubleshoot and resolve a range of software/hardware connectivity issues; Windows XP, Win 7, MAC 10.x.
- Troubleshoot end devices including printers, copiers, projectors.
- Implement and deploy Windows Images through Ghost Cast server.
- Implement and deploy AWS server.
- Implement and deploy ES2 server.
- Implement and deploy S3 and Security and Compliance server.
- Implement and deploy Azure server.
- Test software and hardware before deployment.
- Solve client/server network issues. Maintain and troubleshoot
- Westwood's Printers server. File server, and licensing server.
- Provided firewall and VPN management, network and host-based security and incident response.
- Prioritized simultaneous projects to perform effectively under shifting deadlines in a fast-paced environment.
- Maintain and troubleshoot Windows Servers 2008, 2012, and 2016. Maintain and troubleshoot Microsoft Active Directory
- Cisco and/or Juniper Network routers. Administering Email Security Appliance Gateways SonicWALL and barracuda.
- Maintain and troubleshoot Microsoft Remote Desktop Services. Maintain and troubleshoot Microsoft VPN and Radius services. Maintain and troubleshoot Microsoft Group Policies. Microsoft Office 365 skills.

Level 3 IT Support Technician 360 behavioral health,
Van Nuys – California
2017 - 2019

- Supports troubleshooting efforts in customer to identify routine moderately Complex problems.
- Resolves non-complex problems and attempts to resolve complex problems.

- Follow Procedures for incident escalation and notification to leadership.
- Follow and support the development of standard operating procedures.
- Supports the documentation of workarounds for problems records and change to proactive processes.
- Supports the execution of disaster recovery and business continuity processes and events.
- Escalates routine problems, as necessary, to appropriate resource.
- Provides the knowledge repository for routine and moderately complex technical support.
- Pursues self-development and effective relationships with others by sharing resources, information, and knowledge with coworkers and customers; listening, responding to, and seeking performance feedback; acknowledging strengths and weaknesses; assessing and responding to the needs of others; and adapting to and learning from change, difficulties, and feedback.

Sales Associate,
Macy's, Acadia – California
October 2010 – 2017
- meeting and making a connection with customers asking question needs.
- giving options and advice on meeting those needs, Inspiring the customer to buy.
- celebrating the purchase, and creating a lasting positive impression of you, Macy's, and the purchase.
- Ensuring that fitting rooms are ready for customers by promptly clearing our merchandise and returning.
- it to the proper area of the selling floor, maintaining selling floor presentations, and restocking them as needed.

2019 now
Phoenix University Online
Master of Information Technology (cyber security certificate)
2016-2019
Mt sierra college Monrovia CA
Bachelor of science: cyber security
2002-2006
Preston University Pakistan
Bachelor's Degree in Business Administration

Certifications:
Basic SQL server form EDX
Axcient (SaaS)
Datto Technical Specialist I
Datto Technical specialist II
Kaseya Certified Administrator