
NETWORK & SYSTEM ADMINISTRATOR

- Highly skilled engineer specializing in both network and system administration; experienced in maintaining, troubleshooting, and configuring enterprise-level networks, providing technical support and solutions with quick and efficient turn-around
- Proven ability to improve system up time and system resiliency, based on single-handedly solving over 250 unique 3rd and 4th tier trouble tickets
- Able to understand problems and provide solutions using troubleshooting, critical thinking, and communication, with the ability to decipher complex networking problems and put them into easily understandable presentations for target audiences
- Extremely organized and highly skilled in deploying and implementing resources that are budget dependent and critical to company operations

CORE STRENGTHS

- Assemble, Configure & Troubleshoot Hardware & Software issues on Windows Servers, with Linux Platform awareness
- Network Mapping, Network Issue Debugging & Network Traffic Analysis
- Strong Leadership and Communication Skills
- Product Enhancement and Optimization
- Strong problem solving, critical thinking and troubleshooting skills

TECHNICAL SKILLS

- Network & System Configuration and Administration (All Windows Platforms) & Cisco Enterprise Switching, Routing, and VLANs
- Layer 3 Routing Protocols (OSPF, RIP, EIGRP) & Cisco IOS Operating System
- Security Technology Configuration (Network security, Firewalls, VPNs)
- Secure Data Recovery, Backup & Restore
- Bash Scripting / Python Programming

EDUCATION & PROFESSIONAL DEVELOPMENT**CSU East Bay, Hayward, CA***Bachelor of Science in Finance, and Information Technology Management***August 2014 - June 2016****Acuitus Advanced Information Technology Program****August 2020 - June 2021**

Acuitus, in concert with DARPA – the nation's premiere research organization – the US Navy and Army, the Gates Foundation and Stanford, spent ten years developing a program to quickly transform entry-level military personnel into highly competent, senior-level ITs. The program builds around a thousand hours of immersion, where each participant is expected to solve hundreds of difficult designs, configuration and troubleshooting problems quickly and on their own, but where each participant also has a dedicated, exceptional, expert IT mentor/tutor. The results in the military have been stunning – graduates quickly rise to the top of their commands. I was part of the civilian-program launch. It was a unique, powerful, transformational experience, preparing me to immediately take on some of the hardest challenges in the IT field.

CCNA Certification**June 2021****Linux+ Certification****Expected Aug 2021****AWS Cloud Practitioner****Expected Sep 2021**

CAREER HISTORY

Acuitus Inc., Sunnyvale, CA ***Network & System Administrator***

August 2020 - June 2021

Single-handedly solved over 250 3rd and 4th tier trouble tickets from the Department of Defense, US, and International companies. Gained over 1000 hours of hands-on experience, designing, building, and troubleshooting enterprise-class Windows and Linux servers and Cisco networks. Well versed in the concepts underlying the technology across most facets of IT, with confidence to tackle both problems that are understood as well as new technologies as they arise.

- Collected information to analyze and evaluate existing systems; research, plan, install, configure, and troubleshoot systems as well as hardware and software interfaces
- Configured, monitored, and administered Domain Controllers, Active Directory, File and Exchange servers, DHCP and DNS for Windows Server 2003/2008/2012/2016 platforms
- Configured multiple complex networks according to best practices
- Actively communicated all configurations, troubleshooting, and maintenance in organized logs

Furniture Today, San Leandro, CA ***Warehouse/Inventory Manager***

June 2016 - March 2020

- Responsible for improving methods for developing purchase orders, production scheduling, lead times, logistics and overall documentation
- Ensured the accuracy of all data kept on the receiving, production, and shipment of stock
- Staged incoming shipments, verified deliveries for accuracy, and maintained records of damaged or returned items

Good Audience, San Francisco, CA ***Account Manager***

November 2014 - January 2016

- Planned and created robust social media presence to support sales and marketing teams
- Cultivated relationships with consultants, vendors, and contractors for optimizing marketing campaigns
- Analyzed data and generated weekly/monthly reports to actively measure the effectiveness of social media outreach