

# Joseph Mackintosh

## **Traveling IT Professional**

Portland, OR 97239

[joe.mackintosh@gmail.com](mailto:joe.mackintosh@gmail.com)

5305103229

I have a lot of experience traveling to sites and fixing software and hardware IT related issues. I thrive in this work environment. When given a job/call I'm always prompt, professional and personable.

Authorized to work in the US for any employer

## Work Experience

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### **Glass Caster**

Bullseye Glass Company - Portland, OR

January 2018 to Present

- I hand make sheets of glass in varying color and design for use in creating art. mainly plates, bowls and windows.
- Transform molten glass of over 2000 degrees to a perfectly annealed sheet for use in artistic endeavors.

### **IT Field Technician**

Elite Tech Services, Comp U Com - Orange County, CA

April 2010 to October 2015

- Provided IT services to larger retail stores in a specific service area.
- Stores serviced included Walmart, Target, Walgreens, grocery stores, etc...
- IT service included software and hardware trouble shooting, repairing or replacing parts on windows run servers, point of sale registers, personal work stations, printers and copiers. Also helping employees understand new software.
- Service area was a 80 mile radius from my home. Almost all work preformed was done independently by using my own transportation and logging work preformed/hours worked online.
- When given a job/call I always promptly arrived on site, professional, happy and ready to get the job done.

### **United States IT Specialist**

Marni - New York, NY

March 2006 to June 2010

- Provided IT support for 6 retail locations in the United States.
- Maintained servers, point of sale systems and printers.
- Helped employees with new software support and IT related issues both on site or over the phone.
- I would help with the installation of new stores world wide. This included everything from installing a new server, mapping pos systems to installing the phone system.

## Education

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## **Bachelor's in Computer Science and Graphic Design**

The Art Institute of Orange County - Orange County, CA

January 2000 to January 2005