

KENNETH GARCIA

PHONE NUMBER (928)529-8818

OBJECTIVE

To obtain employment that challenges and improves my skills with computers, customer service, and leadership while offering benefits and has opportunities for advancement within the company.

EDUCATION

United Education Institute Feb 2010– September 2010
Ontario, CA

ITT TECHNICAL INSTITUTE
Associate of Applied Science June 2014
Network Systems Administration

TUSTIN High School September 1993 – June 1997

High School Diploma

EXPERIENCE

United Education Institute Feb 2010 – September 2010
Ontario, CA
Responsibilities: Involved in troubleshooting, fixing, upgrading computers, installing various software, anti-virus, and network upgrades. Built computers from scratch, maintain all computers running properly. Created accounts for employees and for students using Active Directory. Troubleshooting printers. Maintained servers working properly and other duties as assigned.

MAYFLOWER MOVING MARCH 1999 – MAY 2009

Irvine CA
Job Title: loader
Responsibilities: load and unload trucks

Jan 1999-july 1997

PIZZA HUT NEWPORT BEACH

Job Title: Lead Cashier
Responsibilities: Responsible for the daily activities of the cashiers and sales at the front end, maintaining logs and recording activities that increased our sales towards our daily goals. Involved in opening 2 complete stores and trained all new employees on the POS systems and other office equipment. Other duties included basic cashiering and customer service.

REFERENCES UPON REQUEST

Skills

- **WPM 30-40**
- **Windows 95/98/ME/NT/2000 XP/Vista and windows 7**
- **Hardware Installation**
- **Software Installation**
- **NetBIOS settings**
- **MS/DOS commands**
- **Client Operating System**
- **Internet/Intranet**
- **Setting up clients & profiles for users**
- **Printer Troubleshoot/Repair**
- **Troubleshooting**
- **Premises Cabling**
- **MS-Office 2003 ,07,10**
- **PC Assembly**
- **Ghosting Images**
- **Upgrade/Repair**

Since 2006 Lead Tech at Sin city Computer and Cell repair. Also doing Low volt cat 3-7 utp and stp wire

Industries Worked In [Edit](#)

- Audio-Visual / Home Theater
- Carpentry / Fixture Install
- CCTV / Alarm Systems
- Desktop/Laptop
- Fiber Cabling
- Kiosk
- Low Voltage Cabling
- Networking
- Point of Sale (POS)
- Printer
- Secret Shopping
- Server Hardware/Software
- Structured Cabling
- Telecom / VOIP
- Other

Skillsets [Edit](#)

- 10 foot ladder
- 12' or taller ladder
- 6' Ladder
- AS/400 Disk Replacement (Non-disruptive)
- AS/400 Memory Upgrade (Non-disruptive)
- AS/400 Operating System Upgrade (Non-disruptive)
- Audio

- Audio / Visual
- Basic PC tool kit
- Cable Certifier
- Cable Crimpers
- Cable Crimpers/Cable Termination Tools
- cable pulling
- Cable testing and punch down
- CABLE TROUBLESHOOT
- Carpenter
- Carpentry
- CASH DRAWER REPLACEMENT AND TESTING - IBM 4800-784 POS
- cat 5
- Cat 5 cabling in NJ,PA,DE and NYC areas
- CAT 5 E wiring
- Cat 5e
- CAT 5E wiring
- cat 6
- cat 6 cable fish and termination through conduit
- CAT 6 CABLE RUNS NEEDED WITH TESTING
- cat.5 cabling
- Cat5e Cabling
- Cat5e cabling, basic laptop usage
- Cat5e Jack repair
- Cat5e testing and repair
- Cat6 cabling
- Cisco router
- Cisco router hardware component replacement
- Cisco switch

- Cisco Switch install & configuration
- Closed Circuit TV/ Surveillance Equipment
- cross-connects
- De-Installation
- Desktop / Laptop
- Desktop / Laptop
- Desktop/ Laptop Support
- Digital Signage
- DSL Installation
- DSL Troubleshoot
- Ethernet cable
- Extend T1
- Fiber
- firewall replacement
- Gateway/Router
- General Hardware Installation
- General Network/telecom support
- General Wiring
- hard drive data transfer
- hard drive troubleshoot
- hard drive
- Hardware De-install
- Hardware Troubleshooting
- Hitachi Data Systems
- Imaging POS and PC's
- Imaging POS Workstations with Windows
- Install a printer
- install router

- KDS Monitor Mount
- Kiosk
- label maker
- labeler
- Laptops
- Life size Video Conference Installation
- Low Voltage Cabling
- Low Voltage Tech.
- Microsoft Outlook
- Monitor Install
- MONITOR REPLACEMENTS
- Mount Projector & Screen
- Mount TV
- Mount TV with Wall Mount
- Multimedia
- Must Know How to Follow Instructions
- network connection
- Network Diagnostics
- Network Router/Switch
- Network Switch configuration
- network tech
- NETWORK TROUBLESHOOT
- Networking PC and Mac
- NEW CABLE RUN
- New Monitor Install
- Office 2007
- Operating Systems
- PC building

- Pin Pad Replacement
- Point of Sale (POS)
- point of sale installation
- Point-Of-Sale Installation
- POS Hardware
- POS Installation
- POS installs
- pos troubleshoot
- Printers/Copiers
- Pull Cables
- Remove Networking Equipment
- Repair Service
- Router Configuration
- Router Installation
- Router Troubleshooting
- Server Hardware
- Server Software
- Site Survey
- Site Survey of Existing Network
- speakers
- spyware
- Switches
- T1 EXTENSIONS
- Telecom
- Telecom-voice and data cabling
- Telecom: PBX Experience
- Telephone test set
- Telephony

- Troubleshoot Connection
- Troubleshoot phone system issues
- TV Install - Mount
- TV Installation Mount
- TV Repair / Install
- UPS - Battery Backup
- virus
- Voice Over IP
- VoIP,
- Wireless
- Wireless setup
- Zebra Label Printer
- Still working Feb 2015