

Dustin Didreckson

Lodi, CA 95240

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209-329-5695

Determined Electronics Technician trained in both computer networking and radio/satellite communications. Expertise in strategic and tactical C4I. Analytical problem solver and critical thinker.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

IT Technician

A Leap Ahead IT - Carmichael, CA

March 2019 to June 2019

- Completed approximately 25 trouble tickets per week.
- Traveled to various job sites in the Sacramento area.
- Updated many kinds of software.
- Worked with software to remotely assist customers and keep a meticulous record of all trouble tickets.
- Assisted in dispatching which includes answering trouble calls, sending technicians out to various job sites, and organizing/first responding to the service board of trouble tickets.
- Strong use of MS Office365.

Electronics Technician

United States Navy - Coronado, CA

June 2010 to June 2015

Responsibilities

- Served as custodian of classified documents.
- Prepared documents for destruction.
- Operated and maintained communications equipment.
- Documented and processed classified materials.
- Maintained 100% accountability of all assigned equipment worth more than \$1.2 million.
- Operated and maintained field communications equipment.
- Maintenance of over 80 desktop workstations within the DoD network as system administrator.
- Earned administrative access to ensure all workstations and users were in the correct organizational unit in Active Directory, reset passwords, submit/create account(s)/requests, and join machines to the domain
- Imaged over 200 hard drives in support of the mission.
- Conducted extensive troubleshooting of the workstations completing over 400 trouble calls over the course of three years.
- Cabled over 300 workstations with excellent cable management/added to the domain.
- Setup mobile networks with the use of Cisco switches and routers.
- Installed software, modified and repaired hardware and resolved technical issues.

Team Member/Cashier

Taco Bell - Lodi, CA

June 2008 to March 2009

Responsibilities

- Greeting customers/cashier customer service.
- Cleaning the store.
- Food handling.
- Expedient Drive-thru service.
- Dishwashing

Cashier

Target - Lodi, CA

August 2007 to March 2008

Responsibilities

- Cashier.
- Cart Attendant.
- Re-stocked shelves.
- Cleaned store/restrooms.

Cashier/Customer Service

Sheri's Sonshine Nutrition Center - Lodi, CA

July 2005 to March 2007

Responsibilities

- Customer service.
- Supplement product research.
- Cleaning store/restrooms.
- Bulk bin storage maintenance.

Skills Used

Excellent communication and sales experience.

Education

High school**Skills**

- Network Administration (3 years)
- Microsoft Office Applications (10+ years)
- Active Directory (3 years)
- Exchange Server (3 years)
- It Specialist
- Desktop Support
- Help Desk
- Comptia
- Information Technology

Military Service

Branch: United States Navy

Service Country: United States

Rank: E-3

June 2010 to June 2015

- Proudly served Naval Special Warfare Mobile Communications Team One out of Coronado, CA.
- Six month deployment to the middle east.
- Two month training in S. Korea.

Commendations:

Korean Service Defense Medal, Global War on Terrorism Expeditionary ribbon, Expert Pistol, Sharpshooter Rifle, Good Conduct Medal.

Certifications and Licenses

CompTIA Security+

September 2014

CompTIA Network+

September 2015

Naval Special Warfare Communicator NEC 9613

Present

Completed all pipeline courses of instruction for Mobile Communications Team One.

Information Systems Maintenance NEC 1678

Present

Three month course of instruction on Information Technology Systems on identification and troubleshooting of basic computer/network electronics.

Additional Information

Skills:

- Weapons training
- Critical thinking
- Disaster preparedness
- Remote access support
- ASVAB Score of 74
- Systems analysis
- Troubleshooting
- LAN and WAN expertise
- Quick learner
- FTP servers knowledge

- Preventative maintenance expert
- VPN configurations
- Analytical thinker
- User account creation
- 70 WPM typing
- Meticulous record-keeper
- Installation of Satellite/Communications equipment
- Antivirus and spam blocking
- Network Administrator