

Andrew Cordova

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PROFILE

My best skill sets start with customer service and technology. I work great in a team environment, but also a self starter. I am comfortable with anything having to do with connecting with guests and customers. My customer service skills have helped me in every position I have worked in, whether it simply drawing in regular guests while serving tables or calming clients during stressful times while listing homes as a realtor. I am always looking to satisfy my guests and clients needs with every opportunity I can.

EXPERIENCE

Realtor, Davenport Properties; Jackson, CA - Nov. 2018 - Current

Uploading property listings on various websites, show properties, manage active listings

Strong communication skills and negotiating

Home sales, Client lead generation and prospecting

Server/Waiter, Harrah's Louie Oliver's; Ione, CA - April. 2019-June 2020

Extensive customer service experience

Strong communication skills, experience with talking to many different people and personalities

Quick thinker while working in a fast paced environment

Support Technician, Intellaegis; El Dorado Hills, CA - Dec. 2017 - Jan. 2018

Maintain and support the Masterqueue website for Intellaegis users

Tech support, answer phone calls, user support

Extensive customer service skills

Network Installation, NTC Tech Rancho Cordova, CA - June 2017 - July 2017

Remove/Install new CAT 6 network from patch panel to all offices

PROFESSIONAL REFERENCES

John Campbell- Assistant Manager; Louie Oliver's Restaurant (Former IS&T Helpline Analyst at Apple) Ione, CA; (209) 283-0544

Nick Beck- Former Boss, Mentor; Home Construction; Ione, CA; (209) 418-4194