David Campbell

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Profile

IT support professional with considerable experience in large complex networks. Experience ranges from desktop support to systems engineering. Broad exposure to technologies provides versatility and adaptability to a variety of environments.

Experience

University of Washington, December 2009 - October 2021

- Worked in large integrated environment with Windows, Macintosh, Linux, and Unix
- Provided troubleshooting and management of desktop workstations and servers
- Provided support for video conferencing and teaching software, including Zoom and Canvas
- Developed and managed websites using content management software
- Designed and developed websites using HTML, CSS, and javascript
- Managed SQL Server, MySQL, and GIS databases
- Developed web applications using ASP.NET, C# and SQL Server
- Developed web applications using PHP and MySQL

Seattle Central College, August 2003 - November 2008

- Managed over 100 server-based desktop applications for over 500 educational lab workstations
- Developed stabile desktop operating system images for more than 1500 workstations
- Supported applications such as Microsoft Office, Visual Studio, Adobe Creative Suite, and Maple
- Provided workshops for students on specific software topics
- Managed assistive technology for disabled students and ESL software for international students

Academix Consultation Services, January 1995 - March 2003

- Led projects at the Housing Finance Commission and the Department of Transportation
- Designed and implemented server and workstation projects for healthcare and legal clients
- Designed and managed IP networks using switches and routers
- Supervised teams of technicians providing technical support and project implementation
- Provided full documentation of networks and software, including vulnerabilities
- Taught courses in productivity software including Microsoft Office applications

Skills and Technologies

PHP/MySQL, ASP.NET, C#, SQL Server, HTML/CSS, javascript, Python, Java, Powershell, ArcGIS, MIDI

Azure, Windows Active Directory, Linux/Unix, Microsoft Office Applications, Visual Basic

Education

Microsoft Certified Professional Network+ Certification University of Washington, Bachelor of Arts