

William Flores

5615 Oxbow st. Las Vegas, NV 89119

(702)704-0881

Williamflo24@gmail.com

Recently graduated from a Computer Support Specialist program and am looking for a company to expand my computer and IT skills. I have always had a passion for computers and Audio video equipment. Adept in building, installing and configuring new hardware, systems analysis, diagnostics, troubleshooting and conflict resolution. I Take pride in my strong work ethic, problem-solving skills and ability to work well in team environments.

Core Qualifications

- Bilingual- Fluent in Spanish
- Customer service-oriented
- Computer hardware installation and maintenance (PC & Mac)
- Data Recovery
- PC & MC office proficient
- Network LAN/WAN
- System analysis and troubleshooting
- Audio Video installation and maintenance
- Ability to work well with others in a team oriented environment
- Software Support
- Software maintenance and installation
- Computer Networking
- Analytical and diagnostic skills
- Printer installation and troubleshooting
- Can do positive attitude
- Highly experienced in Building and installation of SOHO Networks
- Audio Video system operations

Certifications

- COMPTIA A+ in progress
- Networking + in progress

Education

Computer Support Specialist program -Networking Fundamentals, PC Repair and Maintenance, Microsoft Office Essentials

3/15/2021

Asher College- Las Vegas, NV

H.S Diploma

2006 Francis Polytechnic Senior High School- SunValley, CA