

Miguel A. Villa

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Professional Summary

Broad industry experience as Technical Support, Data Analyst, and Programmer (own tools).

Professional Experience

Field Technician (Contractor) Sep 30, 2018 to present

Sight, Sound & Data - M.I.S.T Company (Allen, TX)

Performed Network/IT install (as independent contractor) attending customers like Raising Cane's.

Field Technician Feb 19, 2018 to Sep 29, 2018

Skinny IT/IST Services (Kansas City, MO)

Performed Technical Support and Network installations: Radius Networks, VeriFone, StewartSigns (LED Signs), Raising Canes, McDonalds, Burger King, Jack In The Box, CVS Pharmacies, Goodwill, Retailnext, EBSCO, Nordstrom, and more customers.

Field Technician Jan 2016 Feb 2018.

Steele Water Cable (Compton, CA)

Performed phone, cable and internet installations within quality and safety regulations established.

Tap Auditor Jul 2012 to Jan 2016.

Reliable Cable TV Contractors (Gardena, CA)

Conducted audits using a PDA device or mobile phone to ensure Time Warner Cable non- subscribers and subscribers match billing system status.

Computer Programmer/Technical Support Jun 2003 to Jul 2010.

Tres Estrellas de Oro (Huntington Park, CA)

Developed and maintained ASP applications for Point-of-Sale. Implemented Desktop applications for payroll control using biometrics. Managed all phases of development, implementation and deployment. Provide technical support for domestic and remote users.

Consultant/Programmer Jul 1998 to Feb 1999

Sipros Software, SA de CV (Queretaro, Mexico)

Consultant/Programmer implementing custom built payroll application and writing Stored Procedures.

Technical Support Specialist Jul 1996 to Jul 1998

Grupo Computodo, SA de CV (Queretaro, Mexico)

Assisted different business as Field Technical for HP equipment: Servers, Terminals, and Printers.

Additional Experience

Programmer Developer (Volunteer) Jun 2015 to present

Saint Joseph Catholic Parish, Hawthorne CA

Developed Saint Joseph Attendance desktop program based on barcode implementation using local database running a OS Windows Service in the background (Visual Studio C# & MySQL). Migrated all data from Excel Worksheets (up to 20k records) using MS Access, MS Excel macros and CSV files.

Technical and Personal Skills

Power/manual tools, Typing 35wpm, Problem Solving, Proactive, Work Under Pressure, and more.

Tecnology Summary

Programming: VB 6.0, VS 2005, 08, 13 C# & Basic, Java, C++, Android Studio.

Databases: MSSQL 2008, MySQL, Informix 4GL.

Education

BA Informatics. University of Queretaro. Mexico, 2002.