Harl Sampson

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 Motivated and experienced IT professional with proven leadership, communication, and interpersonal skills. Core Competencies include proficiency of Windows Server, Azure, Exchange, Share Point, Office, Outlook, HTML 5, Java Script, CSS, Perl, and Python. Priority driven by industries best standards handling risks, accessing costs associated with projects while adhering to timelines. Addressing complex problems identifying solutions in areas of web development, security breaches and database storage integrity. Simultaneously accessing current and future implementation needs and potential requirements.

PROFESSIONAL EXPERIENCE

IT Analyst   **03/01/2016 - Current**
Independent Contractor
I analyze all Information Technology Systems assessing all responsibilities of IT and promote lowest cost best practices for current and future concerns regarding IT. Within the organization collaborating with all team members with a common goal to implement IT Processes inducted at the initial stage to its completion. I manage technical difficulties, strategic goals, providing analysts of software, code, weighing current and future IT infrastructure for long term impactful solutions.
Responsibilities:
- Address future technology needs of an organization proactively solving complex problems based on solid research.
- Communicate IT projects, support and concerns effectively for project support as it adheres to the overall company's goals.
- Participate in strategic planning, refining roles, processes, assessing information technology systems and implementing requirements for the companies' developing Information Technology plans.
- Develop systems, oversee the operation and training modifications to provide deliverables based on the collective strategic business goals. Analyze outcomes to proactively make changes in infrastructure as the need to do so increases.

Datadyne, the Digital Media Group   **01/01/2003 – 09/01/2015**
Senior Systems Administrator
I design network topologies and infrastructure as well as providing System Administration to internal servers and databases
Responsibilities:
- Web development, graphic design, SharePoint site creation, interface design, user experience design and search engine optimization.
- Provide front-end design of websites including writing the initial mark up for the broader scope of the web development process.
- Provide oversight by acting as a liaison between our clients and the support staff in-regards to web engineering, network design and data management.

Olympic Foundry   01/01/2014 – 06/3/2014
Information Technology Manager
I managed information technology, network resources, computer systems, active directory, and data center server management. I managed coordination, strategic planning, and quality management activities.

Responsibilities:

- Managing IT budgets, forecasts, risk evaluation, handling and enforcing cost-effectiveness.
- I provided a continuous assessment of purchasing, replacement of new and old hardware.
- Ensured the organization's effectiveness and efficiency by defining, delivering, and supporting strategic plans for implementing information technologies.

Nintendo of America   11/01/2013 – 01/01/2014
Tier II Network Administrator

Under Contract by Nintendo, I provided a wide range of network support to consumers and users. Solved network issues within all Nintendo systems networks, routers, and cloud-based gaming platforms. Responsible for Tier II escalations of persistent problems and application errors.

Responsibilities:

- Addressed internal escalations for sensitive customers with an ability to assess networking services and common networking protocols for potential problems.
- Problem solve and think critically while paying attention to detail.
- Communicated root causes and resolutions in a timely manner to all required parties.

IDX Systems Corporation (GE Healthcare)   12/01/1999 – 01/01/2003
Audio/Visual Network and Senior Systems Administrator

A as Systems and Network Administrator in the Training Department I provide technical assistance to our end users and clients. I provided immediate support to all training rooms and the technology used in training new or existing doctors and nurses.

Responsibilities:

- Provided network support and network administration for all desktops, laptops, handheld devices, printers, and servers in IDX's training classrooms.
- Responsible for providing effective and timely support diagnosis of all technical problems, including audio/visual communication, software utilization and network technology.
- Managed the training room's pc imagery database. Standardized all pc operating systems configurations

US West Communications   06/01/1996 – 11/30/1999
Telecommunications Technician

I provided cable maintenance, residential and commercial installation. I repair and managed PBX trunking installations, customer orders, technical specifications, equipment needed, tools and site assessments.

Responsibilities:

- Established voice and data networks by running, pulling, terminating, and splicing cables.
- Setup communication systems that maintained voice/data telecommunications network circuits and equipment.
- Designed, tested, and analyzed Telecom networks.
- Verified service by testing circuits, equipment and alarms while identifying, correcting, or escalating problems.

EDUCATION

Bellevue Community College   **Graduated 2001**
Network + (Certified) A+ (Certified)

Seattle Central Community College   **Graduated 2013**
Associates Degree of Applied Science Network Design and Administration