

# Kenneth Kim

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## EDUCATION

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### California State University, Northridge

May 2019

#### Bachelor of Science in Computer Information Technology

- **Major GPA:** 3.24/4.0
- **Honors/Awards:** Dean's List

**Certification:** CCNA (In Progress) | **Leadership:** Sigma Chi, International Leadership Fraternity

## EXPERIENCE

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### Operations Manager

Jun. 2019 – Apr. 2020

Epris Inc. | Vernon, CA

Execute all day-to-day business operations and development for our warehouse and distribution center. Responsible for daily order deliveries, managing warehouse workers to efficiently ship our products. Directly influence the decision making of the company by implementing new data management software. Utilize technology to record inventory management. Provide technical support for end users.

#### Key Accomplishments:

- Optimized daily operations by implementing new software to manage sales, logistics and inventory to accurately resolve issues, and prepare reports summarizing and analyzing the issues.
- Successfully imported various containers from Pakistan working with factories to meet deadlines and company benchmarks.

### Front End Developer

2018 – 2019

TechFit Inc. | Northridge, CA

Led the front-end development and assisted in the back-end to develop a seamless interface for users. Designed our website with front-end languages (HTML, CSS, JavaScript) in collaboration with my web design team to create user-oriented visuals and features to compliment our company culture.

#### Key Accomplishments:

- Developed a dynamic and interactive website that ensured high traffic, page views, and user experience, resulting in over 10,000 website views.
- Coordinated an SEO strategy and utilized Facebook Ads, Google Ads, Google Trends; increased page visits by 1000%

### Server

2017 – 2018

Honshu Sushi | Chatsworth, CA

- Built and maintained good relationships with all customers by developing rapport through friendly customer service.
- Adhered and followed proper food handling procedures and all safety protocols to guarantee safety for our customers.

### Computer Science Tutor

2016 – 2017

California State University, Northridge | Northridge, CA

- Selected by CSUN faculty, based on class performance and personality, to be a tutor for 100+ computer science undergraduates.
- Taught and prepared undergraduates on computer science topics including java and basic UNIX shell scripting.

## SKILLS & INTERESTS

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- **Skills:** Strategic planning; retail partnerships, sales & distribution, lead generation; management; Applications: Word, Excel, Access, PowerPoint, Outlook, Active Directory; OS: Windows, Mac, Linux
- **Interests:** Meeting new people; real estate; film, reading; surfing; hiking; camping; music festivals; beer;