TIMOTHY J. STILL

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SUMMARY

Knowledgeable and thorough Information Technology Technician with superior attention to detail. Driven and self-motivated, and therefore effective at completing tasks with minimal supervision. Confident leader and enthusiastic communicator. Certified in Networking and Server operations and maintenance.

SKILLS PROFILE

Hardware	**Operating System**	**Software**
Assembly, Maintenance, Peripherals, Printers, Drivers, Troubleshooting	Microsoft – Windows 10, 8.1/8, 7, XP, Linux, iOS, Android	Installation, Debugging, Education, MS Office, Libre Office, Outlook
Networking	**Security**	**Programming & Scripting Languages**
Configuration, Servers, Routers, Firewalls, UTMs, TCP/IP, LAN Technology	Virus Protection, Maintenance, Monitoring, Backup Management, Disaster Recovery	Delphi & Object Pascal, AHK, Lua, LuaJit, Powershell

EMPLOYMENT HISTORY

Fry's Electronics LLC, Fry's Electronics / The Landing   2015 – 2017
IT Service Technician

Renton, WA
- Document and maintain a database and ticketing system with customer services and in-house repairs.
- Provide customers with recommendations and options regarding their products.
- Diagnose, repair, build, upgrade, clean, and maintain both customer and store units including servers, workstations, POS unit, printers, and peripherals.
- Deployment of Windows and Linux systems on store and customer units with custom software requirements.

ERI Direct / Information Technology Asset Disposition   2018 – 2018
Asset Management Technician

Sumner, WA
- Meet or exceed DoD 5220.22m standards for Data Deletion.
- Securely disassemble assets and determine the allocation and retention potential for said assets.
- Properly label, package and dispose of harmful electronic components: Lead, Mercury, PVC, CFC, batteries.
- Test, configure, and verify assets and prepare for shipment to customers or crush.

National Business Systems / POS and Networking   2018 – Present
Project Management and POS Programmer

Kent, WA
- Connect with CC ISOs, the Merchants, and hardware Vendors to provide solutions for small to medium commerce.
- Configure, Program, Install, Update, and Maintain POS, ECR, CC equipment, Networking and Server infrastructure.
- Test, document, program and make suggestions for changes with our most popular Android based platform SAM4POS.
- Small innovations such as my VETO Cards. (Variable Emulated Terminal Override).

EDUCATION

Renton High School - HS Diploma
Brigham Young University - Independent Study
CompTIA A+ Certification
CompTIA Network+ Certification
CompTIA Server+ Certification
PCI DSS QIR Certification