MALLORY DODDS

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Technical Skills

- ***Currently working towards Security+ Certification. To be completed in the next month.***
- **Operating Systems:** Windows, Macintosh, VMWare and Virtual Box: UNIX, Linux (Ubuntu, Red Hat, Kali).
- **Networking and Security tools:** Cisco Packet Tracer, Nmap, Maltego, Wireshark, OpenVas, Armitage, Metasploit.
- **Programming Languages:** Familiar with HTML, CSS, JavaScript, Python, Java.

Education

Bachelor of Science in Information Technology   **May 2021**

Arizona State University   **GPA: 3.99/4.00**

Work History

Shift Supervisor   **May 2015 - Present**

Starbucks Coffee Company   **Burlington, WA**

- Deploying and delegating tasks to partners to maintain excellent customer experiences.
- Supervising and promoting employee growth and efficiency per Starbucks standards.
- Using empathy to solve problems and create a positive learning environment.
- Providing clear, specific, timely and respectful coaching to partners.