



# LUIS CORDOVA

COMPUTER & NETWORK IT - WEB DEVELOPER - GRAPHIC DESIGNER

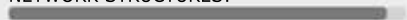
## CONTACT

-  (818) 212-3619
-  [luis@luiscordova.com](mailto:luis@luiscordova.com)
-  Northridge, CA
-  [www.luiscordova.com](http://www.luiscordova.com)

## PROFESSIONAL SKILLS

### TECHNICAL

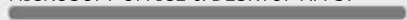
#### NETWORK STRUCTURES:



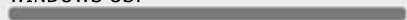
#### HARDWARE TROUBLESHOOTING:



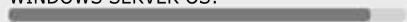
#### MICROSOFT OFFICE & DESKTOP APPS:



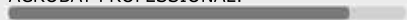
#### WINDOWS OS:



#### WINDOWS SERVER OS:



#### ACROBAT PROFESSIONAL:

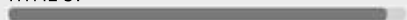


### LANGUAGES

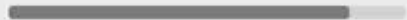
#### FILEMAKER:



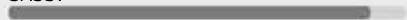
#### HTML 5:



#### CSS 3:



#### SASS:

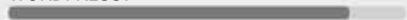


#### JAVASCRIPT ES6:



### FRAMEWORKS

#### WORDPRESS:



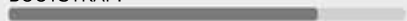
#### JOOMLA:



#### MAGENTO:



#### BOOTSTRAP:



#### REACT:



#### LARAVEL:



### GRAPHIC DESIGN

#### ADOBE PHOTOSHOP CS6:



#### ADOBE ILLUSTRATOR CS6:



## PROFESSIONAL PROFILE

Experienced IT professional, with more than 15 years of experience working with and on computers. Extensive experience in customer support on site and remote. Strong knowledge of network structures and devices. Excellent troubleshooting and problem solving skills. Vast experience with Microsoft OS software and Desktop applications. Assertive and clear with clients and co-workers. Extensive experience to excel in any IT position. Willing to grow with the company.

## EXPERIENCE

### Freelance Computer IT Technician

Self Own Business - Northridge, CA June 2002 to Present

#### Network Services

- Designing and Deploying Networks
- Cabling
- Backup Services
- Server Deployment
- Share Resources
- Server Based Software Deployment

#### Web Development

- Webpage Development
- Magento, Joomla, Wordpress, HTML, Php, MySql

#### Computer IT Technician

- Fixing PC Computers
- Troubleshooting Hardware Problems
- Troubleshooting Software Problems

#### Applications Development

### Office Administrator and IT

Salud Forever Inc. - Reseda, CA September 2013 to June 2019

#### IT task such as:

- Computer fixing and maintenance
- Inventory software development
- Provide computer related solutions as required

#### Administrative task such as:

- Inventory Control
- Invoicing
- Purchasing
- Payroll
- Data entry
- Collection
- Coordinate All Personnel (12 employees)
- Sales
- Customer Support
- Quality Control



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## LANGUAGES

**ENGLISH:** Fluid

**SPANISH:** Native

Authorized to work in the US  
for any employer

## SKILLS

### Protocols:

TCP/IP, DNS, DHCP, NAT, SNMP, POP, IMAP, FTP

### Setup and Manage Devices:

Routers, Mesh Routers, Modems, Firewalls, Switches, PC, Servers

### Operative Systems:

Windows XP / Vista / 7 / 10, Server 2008, Server 2012

### Languages:

Php, HTML, CSS, SASS, MySql, Filemaker, Flash, Javascript

### Frameworks:

Wordpress, Joomla, Bootstrap  
Applications: Microsoft Office, Word, Excel, PowerPoint, Outlook, Photoshop, Acrobat Pro, Exchange Server

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## EXPERIENCE (continued)

### Information Technology Specialist and Developer

See TV - Canoga Park, CA - August 2004 to June 2007

IT task such as:

- Inventory and Payroll software development
- Computer fixing and maintenance

Administrative task such as:

- Inventory control
- Payroll processing

### Information Technology Specialist

Easy Technology - Sylmar, CA - September 2003 to August 2004

- Diagnostic and Fixing PC computers
- Refurbish PC computers
- Setup OS mass distribution software

### Servers Administrator

Sony Chile - Santiago - January 2000 to June 2002

- Administrative support of Windows Server devices
- User Network and Application support, onsite, email, and phone

### Microsoft Customer Phone Support

Microcare - Santiago - January 1995 to December 1999

- Phone Customer Support for Microsoft Office Applications
- Managing a group of 4 Customer Support representatives
- Training Customer Support new representatives

## EDUCATION

**Modern Javascript** - Los Angeles (21.5 hours) - August, 2019

**Modern HTML, CSS & SASS** - Los Angeles (21 hours) - August, 2019

**Bootstrap 4 from Scratch** - Los Angeles (11.5 hours) - August, 2018

**Become a PHP Master** - Los Angeles (36 hours) - August 2018

### Internet Marketing Workshop

Stores Online Inc. - Woodland Hills - September 2006

### Residential DBS Installation

SBCA National Standards - San Bernardino - June 2005

### Unicenter TNG (NOC Management)

Computerland - Santiago - April 2001

### Microsoft Certified Professional (MCP)

Microsoft Exchange Server

Microsoft - Santiago - April 1999

### Bachelor Degree in Programming and Systems Analysis

Aspro Institute - Santiago - December 1995

### Electronics Technician

Eduprof Industrial School A-107 - Santiago - December 1989