

STEVEN PROVOST

IT Tech

CONTACT

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63 Santa Ana, CA, 92705

EDUCATION

ITT TECH

Corona, CA

*B.S. Electronics Engineering
Technology (Jun 2012)*

ADDITIONAL SKILLS

Customer Service - Great at
dealing with and working with
customers

Microsoft Office - Proficient in
Word, Excel, Outlook and
Powerpoint

CAREER OBJECTIVE

Efficient professional with 5+ years of experience and a proven knowledge of desktop technology, local area network, and network setup/installation. Aiming to leverage my skills to successfully fill the IT Tech role at your company.

PROFESSIONAL EXPERIENCE

I.T ASSOCIATE

Worldwide Golf Enterprises, Santa Ana, CA / Jun 2010 – Present

- Maintain and administer computer networks and related computing environments including computer hardware, systems software, applications software, and all configurations.
- Perform data backups and disaster recovery operations.
- Diagnose, troubleshoot, and resolve hardware, software, or other network and system problems, and replace defective components when necessary.
- Configure, monitor, and maintain email applications or virus protection software.
- Design, configure, and test computer hardware, networking software and operating system software.
- Maintain logs related to network functions, as well as maintenance and repair records.