

Kohl Johnson

Everett, WA

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(425)791-5667

With attention to detail and a strong work ethic, I will be a proficient worker in daily operations. I will provide top tier customer service to the public and office and to make all internal processes work smoothly as intended.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Amazon Scout Ambassador

Amazon.com - Seattle, WA

September 2019 to Present

Maintain and maintenance Scout Robots

Conduct testing for new features and software for Scout

Report back to engineers and developers effectively to implement changes

Interact with the public to inform them about new Robotic Delivery technology

Work and communicate effectively on a small team

Freelance Artist

2014 to Present

Detailed customer service

Manage timelines and completion dates

Handle customer money

Complete transactions

Quality control over customer product

Amazon Fulfillment Associate

Amazon Fulfillment - Everett, WA

August 2017 to September 2019

Member of leadership team

Peer development

Exceed expected productivity standards

Coach associates to meet performance expectations

Customer Obsession for on time delivery

Independently conduct New Hire Orientation with up to twenty associates

Education

Associates in Video Game Art and Design in Video Game Art and Design

Shoreline Community College - Shoreline, WA

September 2015 to August 2018

Skills

- Conduct one on one business with clients
- Can lift up to 50lbs
- Help clients schedule payments and assure payments are made in a timely manner
- Work consistently and focus for long periods of time
- Attention to detail
- Strong organizational skills
- Problem solve under pressure
- Delegate and keep others on task
- Mentor others who may be struggling
- Proficient in MS Office Suite and Adobe Creative Suite
- Customer Service
- Adobe Illustrator
- Software Testing
- Test Cases
- Adobe InDesign
- Adobe Photoshop

Assessments

Customer focus & orientation — Highly Proficient

January 2020

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

Work style: Conscientiousness — Proficient

June 2019

Measures a candidate's tendency to be rule-abiding, well-organized, hard-working, confident, and think before acting.

Full results: [Proficient](#)

Data entry: Accuracy — Highly Proficient

April 2021

Entering data quickly and accurately

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.