Teresa "Tia" Olwick

Burlington, WA 98233

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OBJECTIVE:

To apply my skillset and experience to manage and achieve structural goals within a team environment.

PROFESSIONAL PROFILE:

- Interpersonal communicator
- Self-motivated
- Strong communication skills
- Detail orientated

- > Reliable and respected professional
- > Skillful in problem solving
- Experienced customer service professional

COMPENTANCIES

- Calendar Management
- Microsoft Office proficient
- Payroll
- General Administration
- Auditing Management
- > ADP
- Kronos
- Timberline
- Meditech
- > Epic

- Timekeeping
- Accounting
- > Accounts Payable
- Cost Control
- Scheduling software

EDUCATION, MEMBERSHIPS AND AWARDS:

Sound Physician's National Coordinator Committee Appointed Co-Chair, served two years Service and Teamwork Award Patient Engagement Project
 Regional Ambassador
 Currently active

PROFESSIONAL EXPERIENCE:

Executive Assistant to Chief and Hospitalist Coordinator |Sound Physicians

2015-Present

- Provides operations management for two hospital sites
- Interviews and coordinates onboarding for new providers
- Successfully assisted in increasing program size for appropriate staffing
- Increased provider retention

- Drives operational, financial and clinical performance
- Liaison for Central Office for provider enrollment, Payroll, and Compliance
- Created, implemented and manages a regionwide communications platform
- Creates and publishes provider schedule

Accounts Payable Lead | Westower Communications

- Developed and implemented an electronic accounts payable accounting system
- Identified and resolved payment issues
- Increased client satisfaction
- Reconciled vendor statements and resolved payment complaints or discrepancies

01/2014-12/2015

- Strategized with executives to properly implement corporate accounts and payable procedures
- Ensured completion of full A/P cycle with special attention to time management and organization.

Imaging Support Supervisor and Executive Assistant to Director | Island Hospital 12/2003-12/2013

- Supported finance, HR, IT, and talent acquisition responsibilities
- Drafted bi-weekly time sheets for 250+ employees using Kronos Timekeeping System
- Promoted from an accounts payable position to an executive level administrator
- Improved Press Ganey results by 30%

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References

Linda Guthridge
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