

# Tate Williams

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## MY CHARACTER

I'm a curious and fast-learning individual, I like to learn new and better ways to complete what's required of me and beyond. I like to see things through until the end as something open ended tends to bother me when I leave it. I'm very organized in my space and the way I approach problems and I tend to complete something before I jump around to other tasks as it tends to leave lists of things not done. I like to take pride in my work and the quality and care I complete it with.

## EXPERIENCE

### **Conduent Commercial Solutions, LLC, Tigard, OR – Senior Technical Support**

January 2019 - May 2020

I provide a variety of support at a senior level no matter the need or product, whether it is a technical software problem, account security or breach, or finding what specific hardware component is malfunctioning. I typically handle issues of higher priority that require more experience, knowledge, and tact than average inconveniences. I am usually one on one with our customers making sure they understand the issue, cause, and resolution that I provide for them for their unique issues.

### **Zoup!, Wilsonville, OR – Team Member/Shift Leader**

April 2016 - April 2017 / September 2017 - November 2017

I had been trained for Assistant Manager helping make a schedule, with the hiring process/conducting interviews, taking care of weekly reports and deposits. I had helped train new employees while also taking care of every step with customers and orders. In addition to cleaning, inventorying, and stocking the whole restaurant while I was either opening or closing the restaurant for the day.

### **Target Corp., Wilsonville, OR – Price Accuracy Team Member**

October, 2018 – January, 2019

I worked alone on the logistics side of the store mostly taking care of merchandise and prices all throughout the floor and back room. My tasks mostly included correcting costs, labels, and inventory. I was also in charge of keeping things organized both on the floor and in the back room throughout the day.

### **McDonald's, Wilsonville, OR – Team Member**

August 2015 - February 2016

As a Team Member I mostly took care of orders as a cashier inside and in the drive-thru. I also helped make sure the restaurant was clean and in order/stocked in the lobby and in the kitchen.

## CERTIFICATIONS



I have the  
CompTIA IT  
Fundamentals  
(ITF+)  
Certification  
and am

currently studying towards the  
CompTIA A+ Certification as well.  
I plan on earning the CompTIA  
Security+ and Network+  
Certifications soon after receiving  
A+ certification.

## EDUCATION

### **Wilsonville High School, Wilsonville, OR — HighSchool Diploma**

September 2012- September 2016

Graduated on track with all  
requirements, school and state,  
with the class of 2016.

