

# Dalton Walkley

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## Background

Self Employed since October 2017 performing computer troubleshooting and other tech oriented roles. Expert experience with hardware, software, firmware, and electronics troubleshooting, multiple versions of windows OS, Microsoft Office, Mac OS, VMware, Active Directory, Microsoft Office. App installation, CompTIA ITF+ Certified, currently pursuing CompTIA A+ (Dec 31st).

## JOB EXPERIENCE

### **Self Employed, - Computer Technician**

October 2017 - Present

- Hardware, software, peripheral and electronics troubleshooting.
- Computer consulting, assembly and installation.
- Windows 7,8,10 troubleshooting and installation, App troubleshooting.

### **Northwest Bloodworks, 2703 Oakes Ave, Everett, Wa, 98201 — Volunteer**

June 2019 - Present

- Welcomed and monitored Blood donors.
- Ensured donors had a pleasurable experience with the organization.

### **Staples, 4920 Evergreen Way South, Everett, WA 98203 — Tech Associate**

April 2021 - July 2021

- Assisted customers in computer troubleshooting, installation and repair.
- Assisted and guided customers on their tech needs and questions.

## EDUCATION

### **Everett Community College, 2000 Tower St, Everett, WA 98201**

**Significant Classes:** IT101 (Intro to info technology), IT111 (Networking Fundamentals), IT115 (Device and Mobility Fundamentals), IT145(Digital Forensics), IT161 (Computing Hardware/Tech), CJ203 (Info and Cyber Warfare), Engr101

### **Cascade High School, 801 E Casino Rd, Everett, WA 98203**

**College In High School Classes:** Intro to Computer Science, Web Design, Graphic Design, AP Environmental Science, Chemistry

**Skills:** Proficient Experience in hardware, software, firmware and electronics troubleshooting. Understanding of multiple versions of Windows OS, Mac OS, Active Directory, and Microsoft Office. CompTIA ITF+ Certified, pursuing CompTIA A+ certification by December 31st.