PETER MURPHY

26280 SW Canyon Creek Rd 202
Wilsonville, OR 97070
541-220-8021
murphy_peter@outlook.com

EDUCATION

Associate of Science | Business Information Systems emphasis
Linn Benton Community College, Albany, OR
Bachelor of Arts | Spanish Language and Literature
Oregon State University, Corvallis, OR

EXPERIENCE

Computer/Network Technician, September 2019-present
Woodburn School District, Woodburn, OR

- Manages user accounts using Active Directory
- Manages Windows devices and applications using PDQ Deploy & Inventory
- Manages Apple devices and applications using FileWave & Apple School Manager
- Manages RFID access control system using Avigilon
- Installs and monitors AeroHive & Cisco Meraki access points
- Installs PoE speaker clock intercoms and adjusts devices using Revolution Notifications
- Installs UPS units and network switches at distribution frames
- Supports Mitel VoIP phone systems using Mitel Connect
- Supports ChromeOS and Google Workspace
- Supports printers using Print Management and Equitrac
- Supports CCTV using ExacqVision Client
- Troubleshoots and resolves desktop problems remotely with DameWare Mini Remote
- Troubleshoots and resolves errors in Zoom
- Provides Spanish/English bilingual support for staff and students
- Images computers using Windows Deployment Server
- Automates tasks using VBScript and Arduino
- Establishes VPN connections for remote staff using Cisco AnyConnect
- Provisions and organizes device inventory using SnipeIT database
- Configures mobile hotspots for distance learning
- Organizes department workflow using SolarWinds Management Software
- Organizes network switch cable flow to correspond with proper VLANs
- Replaces classroom workstation and audiovisual equipment
- Drafts instructions and archives data for help desk use

Audiovisual Technician, September 2017-September 2019
Allied Video Productions, Salem Convention Center, Salem, OR

Microcomputer Support Technician, April 2017-January 2018
Chemeketa Community College IT Department, Salem, OR