135 Riviera Drive, Apt. #246 Los Gatos, CA 95032 (808) 238-9280 agtajas@gmail.com

ENTRY LEVEL SKILLS

Certifications: CompTIA Security+ Systems: Windows, Kali Linux Network: IP, LAN, WAN, ISP Languages: SQL, Java, Python Software: MS Office, MS Project, VMWare, Active Directory

Management



EDUCATION

University of Hawaii, West Oahu, Kapolei, Hawaii

Bachelor of Applied Science in Information Security and Assurance

Cumulative GPA: 3.31/4.0

Relevant Classes

- Big Data Analytics
- Ethical Hacking
- System Administration & TCP/IP Networking with Unix
- Database Systems I
- Introduction to Proactive System Security
- Introduction to Digital Forensics
- Management of Information Security

Graduation Date: December 2019

Modern Cyber Conflicts

INTERNSHIP EXPERIENCE

Hawaiian Host, Inc.

Honolulu, Hawaii

IT Intern

May 2019 – July 2019

- Handled support tickets received from stakeholder, performed research, and determined root case of the issue to ensure 100% resolution of the problem.
- Installed hardware and software components on computer stations, as well as prepared hardware for use of various stakeholders within the company.
- Performed inventory count of company assets

Hawaii Tech Support

Honolulu, Hawaii

June 2017 – August 2017

IT Intern

Provided technical support and assistance to customers over the phone and via e-mail.

- Performed maintenance upgrade and troubleshooting of various computer hardware and software.
- Assisted in client set up of both computer hardware and software offsite.

PROFESSIONAL EXPERIENCE

Best Buy, Inc.

Honolulu, Hawaii

Merchandising Associate

February 2014 – July 2019

- Restock and replenish merchandise timely and monitor stock levels ensuring floor is properly stocked at all
 times
- Execute the planogram and merchandising directives, as well as display maintenance as directed by manager
- Help perform year-end inventory and cycle counts
- Drive sales through greeting and assisting customers on the sales floor by maintaining solid product knowledge