Jason Heyne

Communications Technician

Medford, OR 458.226.5603

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A well-rounded Field Technician with a wide variety of skills for both deployment and installation of Communications Equipment.

SKILLS

- Working knowledge of VOIP hosted PBX environments and legacy PBXs
- An ability to adapt to all installation environments
- Highly skilled at surveying and completing simple or complex cabling or Comm system installations
- Current IPC Certified Soldering skills

EXPERIENCE

Ascentron White City, Oregon Soldering Technician July 2017 - Dec 2017

Became certified to solder components to PCB boards, worked as part of an assembly crew.

IKonectu Nashville, TN <u>IT Technician</u> March 2016 – June 2017

A one person outfit, this was me doing the installations for a friend who owned an IT consulting firm in Nashville, Tn.

I installed gear in rural areas to boost cell signal strength, deployed wifi networks in high-rise buildings, and built/terminated network racks.

Impulse Advanced Communications Santa Barbara, CA Service Implementation Technician April 2012 - May 2014

This is where I was able to see the other side of the installation, and work for a Managed Service Provider. Coming from a legacy PBX environment, this company needed my skills to ID various circuits from whomever, and bring those circuits to the customer premises. I also performed site surveys for the phone installations, leaned how to navigate my way through network gear with a usb cable and some sort of CLI, and trained companies on their new phones.

Bassett Medical Center Cooperstown, NY <u>Communications Technician III</u> February 2011 - December 2011

A large Healthcare facility. I received a lot of corporate training here, including how to behave properly and respectfully towards your co-workers. My core role was to support the Enterprise PBX located at the main Hospital facility, as well as the private branches at the clinics, all over upstate NY.

Automated Answering Systems
New York, NY
<u>Telecommunications Technician</u>
April 1999 - April 2004, June 2008 - January 2010

Where I started as a Technician. I worked my way up from being hired as a cable runner to learning and programming the Partner ACS system, after that it wasn't long before I was out on my own, performing site surveys for CAT3/5 installs all over New York City. Became accustomed to remote programming and high pressure environments.