FAISAL HAQIQI

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Outcome-driven in operations record of exceeding expectations in fast-paced and challenging environments. Enjoy breaking big problems down into actionable steps to be learned from. I am seeking new opportunities.

PROFESSIONAL EXPERIENCE

APPLE INC, Sacramento, CA   (**Aug 2015-Aug 2016**)

- Rework Technician/ Assembler.
  Handled warehouse problems, including erroneous data in database from co-workers call center or pending customer repairs tested iPhones, and iPads, Identified iPhones, and iPads, problems Stocked products, trained new employees.

GO2MEDICAL: Interpreter, Sacramento, CA   **(2018-2019)**

- Provides interpreting services for Limited English and other language Proficiency patients, in different languages.

TESLA MOTORS: **Quality Technician,** Fremont, CA   *(Sept 2016-Till present)*

- *Powertrain Section:* supported the production of high quality vehicles and batteries through the continual improvement of process and product quality and the systems that surround them, supported incoming quality inspection, root cause analysis.

Murphy McKay And Associates, San Jose, CA   *(Nov 2019 Till Feb 2021)*

- **Entry Level IT Tech:** Perform the disconnect functions as explained to prepare the desktops for loading by the moving company. This will include completing all forms, labeling, bagging, and QA inspection as assigned. Perform the reconnect functions at the new location when direction is given. Apply login scripts and passwords as applicable.

EDUCATION

- High School Diploma *(Mehrabudin High School (AFG)*
- *Diploma in English Language* *(Azrakhsh Institute(AFG)*
- *Tech Fundamental's(Npower, San Jose,CA*   *(July 2019-Oct 2019)*

CERTIFICATIONS:

- CompTIA ITF+ (Certified)
- CCENT/CCNA (Working on it)

SKILLS AND ABILITIES

- Expert in Microsoft Office, with a focus on Excel.
- Understanding of LAN and WAN management and maintenance protocols.
- Identifying common software applications and their purpose.
- Knowledge of testing identify software and hardware defects.
- Knowledge of repairing software and hardware failures.
- Diagnosing and resolving technical date and input into database.
- Well organized motivated and enthusiastic.
- Fluent in English, Dari, Pashto, Urdu, Hindi.