Daniil Popov
2201 NE 112th Ave, Apt A8, Vancouver, WA
(360)910-1074
daniil.ed.popov@gmail.com

TECHNICAL SKILLS

Certifications

- CompTIA A+
- CompTIA Network+
- CompTIA Security+ (In progress)

Platforms

- Windows 10, Windows 8 and Server 2016, and Linux (Debian)

Hardware Installations

- Experienced with setting up small to medium sized networks support up to 200 users, VMware on Dell R710 server delivering Active Directory, DNS and file sharing services.

EDUCATION

WGU   Anticipated July 2021

Kent, WA

- BS, Information Technology (Sophomore year)

EXPERIENCE

iM3 Veterinary Dental Supplies   Aug. 2019 - Current

Shipping Lead

- Answer calls from customers and route them to the appropriate department.
- Work with the shipping team to keep thorough inventory of merchandise.
- Make sure all new serial numbers are entered into Dynamics GP.

Shipping Clerk

- Pick orders based on picking ticket and process the orders using UPS WorldShip.
- Prepare X-Ray equipment for shipment by modifying power cords and testing the equipment.

Nabisco   Aug. 2018 – Aug. 2019

Sales Service Representative

- Maintained healthy relationships with store managers and communicated any weekly ad updates and holiday sales.
- Answered calls from store managers about inventory and merchandising issues.
- Increased daily sales by working with merchandisers to keep shelves full and presentable.

Walmart   Nov. 2016 – Aug. 2018

Department Manager

- Worked with sales associates to keep up with merchandising schedules.
- Answered calls from customers inquiring about product availability and addressed complaints about store procedures.
- Performed routine accounting of inventory and kept up on weekly price changes.

CAP 2 Associate

- Unloaded the 2PM truck and stocked shelves in a team of 6 to 12 people.
- Helped customers find what they needed in the store.