

## AARON S. BEATY

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### FIELD SERVICE

Resourceful Field Service Engineer with project management experience in the healthcare industry and proven expertise in electronics, computers, network installations, configurations, and technical troubleshooting. Success at isolating issues and determining root cause to fix problems and improve the quality, performance, security, and reliability.

### CORE COMPETENCIES

- Project Management / CRM
- Maintenance, Repair, Root Cause Analysis
- New Equipment Configuration
- Active Directory
- Network VPN Support / Remote Management

### CERTIFICATIONS

- Microsoft Certified Professional
- CompTIA A+
- CompTIA Network+

### EDUCATION

Eastern Washington University, 2005  
Cheney, WA

- Bachelor of Science, Technology, Engineering and Design

Clark College, 2003  
Vancouver, WA

- Associate of Applied Science

### EXPERIENCE

GLOBAL SECURITY, INC.  
Install / Support Tech, 2020 - Current

- Network Infrastructure Install and Troubleshooting
- CCTV Security System Installation

BIOLASE INC.  
Field Service Engineer, 2020-2020

- Onsite Dental Laser Repair and Maintenance
- Fiber optic and electronics testing, replacement
- Preventive Maintenance

BECTON DICKENSON (BD)  
Sr. Field Service Technician, 2008/2019

- Customer Service, Phone Support
- Maintained and repaired medical dispensing devices, mechanical, electrical, computer-based.
- Dispensing station maintenance, preventive maintenance, repair.
- Server maintenance, antivirus, security

ENTITY COMPUTER CONSULTING  
Field Technician, 2005/2008

- Maintained computer network and computer security support for clients in a domain environment.
- Computer and Network Backup Strategy.

GEEK SQUAD / BEST BUY  
Mobile Technician, 2003/2005

- Mobile Installer for small business and home office. Network (wired and wireless installations). Software, security, setup. Printers.

LOUISIANA-PACIFIC CORPORATION  
Help Desk Technician, 1998/2001

- Call center support for national wood products company
- Remote desktop support
- Software remote deployment