



# ARTUR SOTSKOV

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## PROFESSIONAL SUMMARY

Hardworking Termite Inspector bringing demonstrated abilities in inspecting sites, mixing chemicals and analyzing problems. Effectively determine property needs and ideal strategies for removing pests. Capable of implementing physical strategies such as baits to further enhance chemical-based approaches.

## SKILLS

- Equipment troubleshooting
- Communicative and articulate
- Dependable and reliable
- Technical Analysis
- Hardware and software installation

## WORK HISTORY

**Termite Inspector** | Planet Orange - San Jose, CA 01/2020 - CURRENT

- Located and evaluated pest damage to buildings and grounds to determine extent and optimal corrective actions.
- Wrote detailed reports for each job, noting sanitation and structural issues that could potentially lead to pest activity.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.

**Shift Manager** | Noah's Bagels - Lafayette, CA 01/2017 - 01/2020

- Kept employees operating productively and working on task to meet business and customer needs.
- Trained and mentored new employees to maximize team performance.
- Utilized interpersonal communication skills to enhance customer experience and add value to each interaction.

**Technician** | Batteries Plus Bulbs - El Cerrito, CA 01/2015 - 01/2017

- Converse with customers to determine details of equipment problems
- Perform phone body repairs such as repairing a cracked or scratched screen or replacing internal components
- Test and replace both car and deep cycle batteries

## EDUCATION

Concord High School, Concord, CA 06/2013

**High School Diploma**

## CERTIFICATIONS

- CompTIA A+ Certified till May 2024