OBJECTIVE SERGIO LOYOLA IV

12226 CRYSTAL RIDGE WAY, NORTHRIDGE, CA 91326

818-491-5028 - SERGIOL55@YAHOO.COM

OBJECTIVE: To obtain a desirable position in a reputable company

EXPERIENCE:

IT COMPUTER PRODUCTION ANALYST II

DELUXE CORPORATION - 3680 Victoria St. N. SHoreview, MN 55126 Dec. 2002 - Aug.2017

Managed, developed, install, execute, coordinate, support and maintain applications processing system for company clients,, resolved all program and processing issues. Write official documentation on all completed programming assignments and clients request successfully on time. Researched, identify technical problems and implement solutions. Complete administrative tasks accurately and on time. Reply and managed Sharepoint ticketing system.Maintain company Website, perform SEO, add and remove module as needed and others.

PROJECTS COMPLETED:

1. Encryption/Decryption application programs for several financial institutions using PGP application.

2. DBA ACT - Developed, tested, debug and implemented small business checks ordering program for Suntrust Bank, Bank of India, Safeway Credit Union and others.

3. Performed new programs testing in UAT and DEV environments.

4. Update management on assigned projects, work with technical staff and trained clients on new applications.Recommend new software and application to meet the company's changing needs.

5. Developed programs and created an automation process utilizing Control-M for Discover Bank, Union Bank NAK's, 5th3rd Bank, Sovereign Bank , Citizens Bank and others.

EDUCATION:

NORTH VALLEY OCCUPATIONAL - Completed 530 hours of COMPUTER REPAIR A+ **-** 11450 Sharp Ave, Mission Hills, CA - (Extensive Computer Repair Training) Sep. 2018 - Jan. 2019

WEST VALLEY OCCUPATIONAL - Completed 850 hours of CISCO NETWORKING **-** 6200 Winnetka Avenue, Woodland Hills, CA **-** (Extensive hands-on Networking Training) Aug. 2017 - June. 2018

INSTITUTE OF COMPUTER TECHNOLOGY - 3200 Wilshire Blvd, Los Angeles, CA - Extensive hands- on professional training education with emphasis in application languages such as Cobol, RPG II, JCL, Assembly and Systems Analysis. Mar.1990- Oct. 1993

UNIVERSITY OF THE EAST - B.S. Pre-Med - Claro M. Recto Blvd, Manila, Phils.

SKILLS: Cisco and wired and wireless networking setups for Lan and Wan, configuration of TCP/IP, DNS, DHCP, Cabling and media specification, Cisco Routers global config and management, Switches ,Server installation, file shares and web services. Knowledge of Window 7 and 10 servers. IBM P570, Control-M, PVCS, DBR, JCL, Unix, Sql Plus, ServiceNow, Sharepoint, Deployment of code in DEV/UAT/PROD, DBA ACT, Identity theft, PGP (encryption/decryption), Syncsort, Microsoft Outlook, Office 365, Powerpoint, Word and Excel. Cobol, Rexx, Jcl running in IBM

Mainframe MVS operating System and HP 9000 MPEX operating System.