

THOMAS FITZPATRICK

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5431 Village Park Dr SE Apt 3024 Bellevue, WA 98006

EXPERIENCE

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| March 2020 - Present | CE Technician, <i>NCR Corporation</i>
Diagnoses and repairs ATMs along with other banking related hardware. Responsible for part analysis and inventory. Handles OS and network configurations of main computers in equipment. Familiar with a multitude of customer software, each with custom interfaces and settings. |
| Oct 2017 - March 2020 | Train Conductor, <i>Keolis Commuter Services</i>
Cut, switched, and supervised loading and unloading of railcars. Inspected locomotives and rail cars for necessary maintenance before, during and after long routes and for regular maintenance requirements. Responsible for checking tickets and passenger information to verify payment, destinations, and special considerations. Made public announcements on routes and delays. |
| Aug 2014 – Jan 2016 | IT Manager, <i>Sanshee LLC</i>
Configured hardware, devices, and software to set up workstations for employees. Designed and maintained inner office network and related equipment. Removed and replaced malfunctioning components to correct hardware problems. Monitored systems in operation and input commands to troubleshoot areas such as online sales and inventory management. |

EDUCATION

Western Governors University, *Seattle, WA*
July 2020 – July 2023, Pursuing a Bachelors in Science

KEY SKILLS AND CHARACTERISTICS

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| • Networking | • Microsoft Office Suite |
| • Linux and Windows | • Adaptability |
| • Hardware | • 95 WPM Typing Speed |
| • Problem Solving | • Cordial |