

Benjamin Kienitz

Henderson, NV 89002
benkienitz2@gmail.com
6082284668

A technically driven and detail oriented professional with years of customer facing experience, I am actively seeking employment in a high paced and rewarding environment.

Willing to relocate: Anywhere

Work Experience

Bartender/Cook

Mr Brews Taphouse - Madison, WI
December 2019 to Present

Preparing drinks and food based on customers requests, as well as some additional responsibilities, including inventory, tech support, and more.

Shift Manager

MOD Pizza - Madison, WI
January 2018 to December 2019

Responsibilities were running the day to day operations of the store, including everything from cash drawer handling, bank runs, keeping labor in check, excel data entry and more.

Education

Working Towards a Bachelors in Computer Science

Full Sail University - Night School - Madison, WI
January 2020 to Present

Skills

- Digital Signal Processing
- Computer Science
- C#
- Audio Middleware
- Music Production
- C/C++

Assessments

Technical support — Highly Proficient

January 2021

Performing software, hardware, and network operations.

Full results: [Highly Proficient](#)

Typing — Expert

January 2021

Transcribing text using a standard keyboard

Full results: [Expert](#)

Customer focus & orientation — Highly Proficient

March 2021

Responding to customer situations with sensitivity

Full results: [Highly Proficient](#)

Call center customer service — Expert

January 2021

Applying customer service skills in a call center setting

Full results: [Expert](#)

Written communication — Highly Proficient

April 2021

Best practices for writing, including grammar, style, clarity, and brevity

Full results: [Highly Proficient](#)

Customer service — Expert

April 2021

Identifying and resolving common customer issues

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.