

# Charlsea Younger

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+1 209 380 2277

Experienced System Administrator with a demonstrated history of superior performance. Skilled in software and hardware operations, computer installations, and security concepts.

Authorized to work in the US for any employer

## Work Experience

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### System Admin

U.S. NAVY - Whidbey Island, WA

September 2018 to Present

- Daily tasking utilizing Microsoft systems and Office to include Outlook, Excel, or Word.
- Customer service with ticketing system on SharePoint services to cover various support from software issues to hardware issues. Offering support over phone or in person.
- Job duties include system troubleshooting, role assignment, user account creation and helpdesk technical support and maintenance for over 200 end users.

### Lan Manager

U.S. NAVY, USS Somerset - San Diego, CA

October 2016 to September 2018

- Information systems technician for the local area network to monitor broadband usage, enable updates and patches of Microsoft products utilizing Windows Server Update Services.
- As the Local Area Network Manager, performed critical system upgrades and configuration changes on DoD classified and unclassified networks to increase the organization's ability to defend sensitive information systems from potential compromise.
- Install and maintain services to the servers on the local network. Configure routers and switches to provide redundancy.
- Apply Group Policy updates as well as performing tasks with accounts through Microsoft Active Directory.

### Information Service Technician

U.S. NAVY, NIOC TEXAS

April 2014 to October 2016

- Project Management Supervisor of a team to allocate, reconfigure, and install information system technical assets to increase productivity and resources.
- Customer Service with trouble ticket calls to install, maintain, repair systems and equipment, as well as, configuring new printers on the network to increase network assets for end users.
- Coordinated quarterly training plans of equipment to increase professional development to better support clients.

## Education

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### **BACHELOR OF APPLIED SCIENCE in Cyber Operations**

UNIVERSITY OF ARIZONA

February 2019 to Present

## Skills

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- Technical System support (7 years)
- Security Policy Management (3 years)
- Excellent verbal and written communication skills.
- Microsoft Office (7 years)
- Active Directory
- LAN
- System Administration
- Software Troubleshooting
- Computer Networking
- Microsoft Windows Server
- Network Support
- Operating Systems
- DoD Experience

## Military Service

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**Branch: United States Navy**

## Certifications and Licenses

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**Oracle Database 12c Administrator- OCT 2021**

**Secret Clearance**

**Top Secret Clearance**

**TS/SCI**

**CompTIA CASP+**

July 2020 to July 2023

CompTIA Advanced Security Practitioner (CASP+)