## Rudy P. Domingo –Systems Engineer

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Objective

# To gain employment. Where my skills and abilities can be utilized to their fullest potential. I would like to be part of a team that thrives on innovation and efficiency.

# Qualifications

Proven excellent communication, interpersonal, and organizational skills. Ability to work effectively under minimal supervision. Able to organize material in a methodical way. Skilled at administering LAN and WAN applications, including Ethernet and Wireless AP installation. Tested beta software for major software companies. Demonstrated ability to analyze, evaluate, and resolve hardware and Software conflicts.

Proficient with Windows 10, Window 8, Windows7

* Windows Server 2012 R2, Windows Server 2012, Windows Server 2008, and Ubuntu OS
* Familiar with Active Directory
* Ability to custom install application software such as SQL Server 2012, SQL Server 2008 R2, Office 2016, Office 2013, Office 2010 ,Office 2007, , Back Office, Visual Studios, Site Server, Exchange 2003, Exchange 2000, Ghost imaging and Clonezilla imaging software
* Proficient with MS Word, Excel, Outlook, PowerPoint, ACCESS, and Adobe PDF
* Excellent network installation and troubleshooting skills, including routers, switches, wireless AP, and network printer configuration and troubleshooting.
* Excellent ability to build systems from the ground up; including upgrades to meet client’s specifications

Accomplishments

* Set up Windows 2012 Servers, DHCP, Wireless Access Point.
* Provided technical support for Microsoft, Adobe Summit 2006-2019, SolidWorks World 2007-2019, Game Development Conferences (GDC) 2007-2019, O’Reilly Conferences, Ruby Rails, Real Networks, Sybase, and Teradata.
* Provided IT support for O’Reilly Media conferences such as – Strata Data, AI, OSCON, Software Architecture Conference, Etech, WEB 2.0, MYSQL and Fluent and more.
* Installed Zirrus and Cisco Wireless Access Points for O’Reilly Media Conferences such as OSCON, Strata and Hadoop, Velocity, Fluent just to name a few
* Installed, configured, and monitored wireless network for over 2,500 clients connected simultaneously

# Work Experience

**Global event services, inc.** [www.gesi.net](http://www.gesi.net) May 1999 – March 2020 (Redmond, WA)

**Systems Engineer**

* Provided technical support for trade shows, conferences, and product launches worldwide.
* Custom installed and troubleshoot various proprietary software and hardware
* Maintain excellent client relations using written and verbal communication
* Build Training Systems for Microsoft, Adobe, Solidworks World, and over 75 Conferences for O’Reilly Media Events.
* Configured and deployed Wireless Access Points for 10 to 3000 conference attendees ensuring connection to the Wireless network.
* Custom build training Laptops and Desktops for training and testing purposes
* Proficient in Backup and Imaging Systems.
* Setup registration computers and printers for Microsoft, Adobe, F5, and O’Reilly Media Events and conferences.
* Create post-event reports and expense reports
* Perform inventory control, shipping, and receiving for all equipment

**The Boeing company** June 1997 – May 1999 (Everett, WA)

**Aircraft Mechanic**

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Education

* **Coursera**

Technical Support Fundamentals 2020

* **New Horizon Technical Inc** 2000

Windows 2000 Server training

* **Keane INC** 1998 - 1999

MCSE Track

Networking Essentials, WIN NT Server 4.0, WIN NT 4.0 Workstation, WIN NT Enterprise, TCP/IP, IIS and Exchange 5.5

* **Lake Washington Technical College** 1996 - 1997

Computer Service Networking Technician

* **South Seattle Community College** 1987 - 1990

Airframe and Powerplant

General Radio Telephone with Radar Endorsement

##### Certifications

* Technical Support Fundamentals
* Microsoft Certified Professional
* Certified Aircraft Mechanic

Airframe and Powerplant

##### Additional Skills

* Proficient with the use of digital multi-meters
* Fluke networking test equipment
* Network testing and Cable Installation
* Forklift, Scissor lift operator