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|  |  | Riley Basher  Desktop Support Technician |
| Profile Working in Logistics for the past 8 years I have recently become a Google IT Support Professional and am looking to work in IT. I am a great team player, dependable, and on time always. My ideal company is a collaborative one where communication is key and working together is encouraged to solve difficult problems. Contact PHONE:  253-307-1466  EMAIL:  rileybasher@gmail.com skills Technical Support  Windows  MacOS  Google Suite  Troubleshooting  PowerShell  Active Directory  Linux  Hardware Installation & Replacement  Customer Service  SCRUM |  | EDUCATIONNorthwest Career and Technical HS 2010 – 2014  **Google IT Support Professional**  2020 WORK EXPERIENCEMerry Makers | Operations Manager March 2020–Present  -Scheduling of team members  -Creating SOP’s  -Installation and troubleshooting of all office computers and printers  -Excel and Publisher  -Google Drive Flooret | Warehouse Specialist February 2019–February 2020  -Create customer profiles using Google Sheets  -Assist customers with in person order pick up and on site ordering  -Windows  -MacOS Fastenal | Sort Lead January 2016–March 2017  -WMS  -Windows  -Scheduling of 22 team members through Google Sheets **SKILLS** |

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