**Nathan Frost**

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Seattle, WA

**EMPLOYMENT HISTORY**

**YARD HOUSE** *– Seattle, WA*  November 2013 – Present

**Front of House & Bar Manager**

* Oversee day to day management of a large-scale restaurant ensuring seamless operations and customer experience
* Coordinate employee scheduling for a staff of 80+, manage hiring efforts, and build training material
* Manage a $1M+ bar and restaurant inventory program supporting >200 unique SKUs
* Proven track record managing through growth and crisis supporting multiple years of 10%+ growth and abrupt disruptions such as Covid 19 closures

**ISLANDS HOMECARE** *– Tucson, AZ*  October 2009 – November 2013

**Team Lead/Caregiver**

* Responsible for creating and curating unique care plans for patients ensuring their daily needs were met
* Managed scheduling responsibilities across employees and clients ensuring close coordination of medical visits and social activities
* Assisted employees in providing transportation, administering medication, bathing, cleaning, and feeding patients

**EDUCATION**

**Western Governors University (Washington)** –*Seattle, WA* March 2021 - Dec 2022 (Anticipated)

Bachelor of Science in Information Technology (Network Operations and Security)

**Shoreline Community College** *– Seattle, WA* September 2018 – March 2019

Courses Completed: General education requirements

**CERTIFICATIONS**

**COMPTIA A+** Valid through March 2024

* Certification covering installing, maintaining, and operating personal computing workstations

**COMPTIA NETWORK+** Valid through March 2024

* Certification covering supporting and configuring TCP/IP networks and network devices

**GOOGLE IT SUPPORT SPECIALIST**

* Certification covering end-to-end IT management ensuring seamless connectivity between a network, its users, and their devices
* Honed technical skills including network troubleshooting, debugging, user acceptance testing (UAT)

**AWARDS**

Team Member of the Month, Yard House, November 2018