**MacKenzie Graham  
Phone: (425)426-4966**Email: mackenziegraham@live.com  
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 I am a dedicated individual in search of a job that will keep me busy. I am ready to work for an established business that is looking for someone who is easy going, good at what they do, and can keep customers coming back.   
  
**Job History:**

**Communications Agent – Tulalip Resort Casino**

**Marysville, WA**

**December 2019 – Current**

My duties are but not limited to; answering all incoming calls in a professional manner, providing information to guests, suggestive selling during reservation process, communicates VIP requests to the supervisor or appropriate person(s), routes business inquires to appropriate departments efficiently and effectively, check voicemails, respond to guest and other team member inquires in a timely manner either via phone or web, etc.

**Food Service/Food Service Clerk (Deli) –Haggen**

**Marysville, WA**

**September, 2019 – December 2019**

Some of my daily tasks as a deli employee ranged depending on the shift I had. Here are some of those duties; meal preparation and assembly, entrée case maintenance and assembly (including slicing deli meats & cheeses and arranging the meat/cheese case), salad/soup bar tasks, etc. Assisting customers was always the priority, along with ensuring the food is safe to eat and is assembled following the safety and sanitation guidelines.

**Aesthetician - The Skincare Lounge Salon & Spa**

**Stanwood, WA**

**December 2018 – September 2019 (career change)**

As an esthetician I provide clients with exceptional customer service. My mission is to help everyone achieve their skincare goals, and provide people with an experience that makes them feel better.

**Aesthetician & Receptionist - The Stern Center for Aesthetic Surgery**

**Bellevue, WA**

**October 2016 - January 2019 (moved)**  
 As a receptionist, I was the first point of contact. I opened and closed the office for the day, answered the phone/scheduling, collected payments, and responded to all customer inquiries via email, etc.

As an Aesthetician, I provided the non-invasive procedures such as; eyelash extensions, lash and brow tinting, facial waxing, body waxing, Microblading (Certified/Trained/Licensed), facials, and chemical peels.

**Manager - Zarza Style Boutique  
Kirkland, WA**

**October 2016 - May 2017 (owner retired)**

Zarza Style was a clothing, accessory, and gift boutique. As the manager, I had many job duties. I provided the owner with an online website and ran the social media. Some of my other duties included; opening and closing the boutique, collecting payments, setting up displays, styling clothes on mannequins and maintained a clean and organized store at all times. My ultimate goal was to give the customers my undivided attention, and to create a wonderful experience.

**Education:**

**Woodinville High School Evergreen Beauty College**

Graduated: June 2010 Graduated: October 2012