**Taylor Piggott**

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**Education**

Bachelor of Science - Computer Information Technology

Brigham Young University - Idaho, Rexburg, Idaho, 2021 (3.766 GPA)

**Competencies**

**Technical Skills**

* Routing protocols (OSPF and EIGRP)
* Active Directory
* Linux Terminal
* Server Rack Building
* Layer 2 Switching and Layer 3 Routings
* Security configuration (ACLs, MAC-Address Filtering, RSA keys, VPNs)
* Remote access protocols (Telnet, SSH)
* VLAN set up by using VTP
* Scripting (PowerShell)

**Teamwork:**

* Work well in groups to accomplish the goals set while working for the Federal Way Public Schools District.
* Taught others effective Trouble Shooting method for identifying needed repairs.

**Work Experience**

**Denali Advanced Integrations (Jr. Field Tech) 2021 – 2021**

* Audit IDF closets.
* Record equipment information in spreadsheets.
* Detail Oriented to have accurate information.

**Federal Way Public Schools (Student Tech) 2016 - 2018**

* Troubleshoot and repair computers as needed via hardware and software updates.
* Demonstrated repair process to others and assigned them work in the field.
* Worked closely with School District employees to resolve concerns and answer questions.
* Worked as Group Leader to reimage school district laptops and desktops

**The Home Depot (Order Fulfillment Associate) 2020 – 2020**

* Work with a team to prep customer deliveries on time.
* Fulfill online orders from customers.
* Work with forklifts to reach product on racks.

**Certificates**

**Cisco Certified Network Associate (CCNA) April 2021 – April 2024**