**Daniel Jones**

405, 31st Street, Bellingham, WA, 98225

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**Objective**

To work with a team in the field

**Summary of Skills & Qualifications**

* Strong knowledge in working with computers
* Skilled in customer service, communications, and networking
* Able to work under pressure and able to deliver quality service with a positive attitude and outlook.

**Education**

Oak Harbor High School, Oak Harbor, WA

Diploma (2013)

Skagit Valley College, Oak Harbor, WA

Associate in Web Design (2013-2016)

Bellingham Technical College, Bellingham, WA

Network Management Degree (2020)

**Work History**

**Security:** Security Guard: Securitas Security Services, Bellevue, WA (January-April 2017)

* Working patrols on a mill for 8-10 hour shifts
* Working independently

Pacific Security: Bellingham, WA. 98225 (June 2015-January 2017 rehired Summer 2019)

* Worked in patrolling the port of Bellingham
* Creating a safe environment for the staff

**Internship:** The Whatcom Dream, Bellingham WA, 98229 (June 2016)

* Designing posters
* Creating animation through Photoshop

**2020 Internship:** Remote internship Bellingham, WA 98225(July-August 2020)

* Designed website in AWS server
* Added content
* Uploaded documents using S3

**Server:** Jack in the Box. Anacortes, WA. (March 2014-May 2015)

* Money handling skills
* Customer service experience
* Working in designing sandwiches

**Customer Service:** Walmart. 4420 Meridian St, Bellingham WA, 98226 (July-November 2018)

* Helping customers

**Student Help Desk:** Bellingham Tech College. (September 2019-March 2020) 3028 Lindbergh Ave, Bellingham, WA, 98225

* Helping students with resetting passwords, remote desktop, installing windows
* Helping with internet connection issues
* Helping with copying, and printing

**References**

**Mike Massey**

Bellingham Technical College

(360)-752-8368

**Trudy Shuravloff**

Executive Director

The Whatcom Dream

2303 Moore St, Bellingham, WA, 98229

(360)319-3759

[trudy@thewhatcomdream.org](mailto:trudy@thewhatcomdream.org)

**Daniel Nichols**

Manager

Securitas Security Services USA

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**Pacific Security**

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