**Sudhir Panta**

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**Professional Summary**

Experienced IT Support Engineer committed for maintaining cutting edge technical skills and up-to-date industry knowledge. Responsible IT support engineer with comprehensive experience, scheduling conversions and cutover. Professional and detail-oriented Support Engineer motivated to drive projects from start to finish as part of a dynamic team.

**Skills**

* A+, Network+
* Security+
* Mac OSX Support.
* Office 365 management.
* Printer Management.
* Antivirus, Disaster recovery.
* Desktop Support, Device procurement.
* Backup maintenance and management.
* VMware administration.
* Network/System Security.

**Work History**

Technical Support Jan 2019 - Present

General Computer Systems (Oakland,CA)

Technical Support Sep 2018 – Dec 2018 American tech (Berkeley,CA)

Production Operator June 2016 – Nov 2017

First Data (Omaha, NE)

Field Support Engineer (Nepal) May 2014 – Feb 2016

Internet Installation support.

Provided technical support for corporate and residential clients with hardware

installation, OS installation and troubleshooting windows.

Configured network devices such as router, switches, etc.

Windows & Mac PCs Support.

Desktop Support Engineer Jan 2013 – Jan 2014

Area Zero Technology (Nepal)

**Certifications:**

CCNA certified License CSCO13258352 Dec 2017 to Dec 2020

**Education:**

Merryland Higher Secondary School, Nepal Graduated 2012