Kevindeleon81@yahoo.com ● 206.737.6731

10915 NE 123RD Lane APT B210 Kirkland WA 98034

**KEVIN DE LEON**

**Summary of Qualifications**

* Four years management experience training and developing staff
* Ten years of sales experience
* Proficient with Microsoft programs such as Word, PowerPoint, and Excel
* Capable of working in a fast paced work environment and achieving goals,Outlook.
* Proven ability to function well in a team environment and succeed in a leadership role
* Worked with precision tooling as microscope and CCN machining.

**Education**

ITT Technical Institute | Seattle, WA September 2014 –2016

Associate of Applied Science in Network Systems Administration

* Notable Coursework – Client-Server Networking I & II, Linux Networking, Intro to Networking, Computer Structure and Logic

**Work Experience**

**Tier 1 NOC enigneer** July2016-Persent

Continuant |FiFe WA

* Tier I troubleshooting of customer voice and data networks
* Tier I support for Cisco, Avaya, Nortel, and Siemens phone systems
* Schedule and dispatch engineers and technicians
* Coordinates and schedules Channel Partners for after-hours support requirements
* Attend to service requests promptly, be helpful, knowledgeable, and provide accurate information

**Work Experience**

**Production Specialist** October 2013 – May2016

Genie Industry’s | Redmond, WA

* Worked with all types of airmatic tools, cranes, hoists
* Worked in a fast pace environment
* CPA, Inspect|ing equipment before delivery
* Worked with management for a better lean manufacture
* Resolve problems creatively using technology
* Skilled in applying a variety of triage and analysis techniques

**General Manager** April 2011 – September 2013

LA Fitness | Seattle, WA

* Worked with clients to insure their fitness goals
* Train & developing staff the LA Fitness way
* Set up relationships with companies for corporate onsite sales
* Scheduling of staff

**Underground Lead** August 2008 – February 2011

Green Lake Sewer | Seattle, WA

* Extensively trained/experienced in excavating in ROW to repair and replace storm/waste conveyance systems
* Extensively trained/experienced in diagnosing storm/waste drain issues and executing proposals for repair
* Experienced with a vast array of storm/waste conversance materials and installation/repair methods and techniques
* Confined space entry knowledge/construction equipment.