***Sean Nguyen***

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# Certification MCSE / training Skills

* Server 03-2012, Exchange 2010/2013
* Win XP-Win10/ Office 07-13/ office 365, QuickBooks
* SonicWall, NSA 220, Tz 215/105
* DNS, AD, SMTP, LDAP, PPTP, ISCSI, VLAN, MPLS
* Barracuda filter, SonicWall email filter
* VMware, Vcenter, VDI, VMware Horizon
* Arconis, Symantec 2012, Veeam, N-able

***Experienced Summary Over 10 years of Experience:***

Network maintenance and supports small and medium businesses in all aspect of network and gained excellent experienced different company’s systems and technologies.

***02/13/20– 10-20-2020***

***Desktop Support Coverking***

* Support Microsoft terminal servers and network printers to end user.
* Troubleshoot roaming profiles and Qnap storage production.
* Assisted setup network production workstations proprietary software.
* Troubleshoot secureauth two-factor IDP radius VPN connection.
* Troubleshoot chrome book device management user policies.

***4/7/19 – 01/18/2020***

***Desktop Support IDEMIA***

* Support Microsoft enterprise environment including office 365.
* Managed multiple accounts shared permission resources over numerous domains.
* Assisted setup production network workstations proprietary software.
* Deployed image & data migration for new windows 10 using PXE and USB through SCCM server.
* Troubleshot & identified root cause business apps phone, skype, teams, one drive outlook 365.

***07/20/17 – 04/2019***

# Self-employed PCNET2, CA

* Managed and configured website for PCNET2.COM.
* Configured DNS Domain hosting website included maintained small business workstation.
* Performed Configuration hybrid 365 on test environment.

***08/2016 – 07/2017***

# Desktop System Engineer VPLS, CA

* Assisted connection VMware Horizon View agent 7.1 on desktops and thin clients.
* Assisted images over fourteen pools and pushed out new app and security patches.
* Performed setup link-clone and static pools including roaming app/profiles.
* Assisted WSUS Microsoft patches to perform updates on golden image to rollout VDI clients.
* Researched user questions to isolate and resolve information systems problems.
* Assisted with senior tech maintenance office365 accounts and backup up mailboxes.
* Performed thin client updates firmware using Dell Wyse Device Manager.
* Diagnosed and resolve incidents using documented procedures to perform responsibilities.

***11/13 – 12/2015***

# Field Technician CSI, CA

* Setup AD migration Windows 2008 to 2012 Server and data migration.
* Assisted configured routes VPN S2S, and MPLS /WAN sites.
* Assisted hosted Exchange 2013 added new tenants, and assisted tenants configured outlook/OWA.
* Responsible configured DNS, MX domain to barracuda hosting site and encrypt outbound Email.
* Performed routine monitoring Veeam backup systems to insure backup VMs systems.
* Installed new, rebuild existing VMware host and managed VMs.

***05/10 - 09/2013***

# System Administrator / Field Tech CRC. CA

* Setup managed services N-able hosting for remote monitoring and manage equipment.
* Performed duties client backup and converted P2V server to VMware environment.
* Responsible consolidate 20 desktops to HP thin client and setup terminal server for Remax and Escrow.

***08/05 - 12/2008***

# Desktop Field Tech Velarium, CA

* Assisted upgraded to oversee call center 80 desktops at main office and including those at remote offices.
* Coordinated project merged 7 offices Local Unions, supported IT manager in East region, ensured data transitions back to East co-center, configured VPN tunnels between pix and other non-Cisco endpoint devices.
* Responsible projects replaced new servers, configured new servers, exchange 2003, file servers, coordinated with all user level from owner to end-user level during relocated to colo-center ensured transitions minimal affected to all users and remote office.
* Performed duties supports MS Exchange at both network and user levels as main of contact.
* Cable management, troubleshoot/test and run cable.